

Black Country Healthcare NHS Foundation Trust

2020 NHS Staff Survey

Directorate Report

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This directorate report for Black Country Healthcare NHS Foundation Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Black Country Healthcare NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

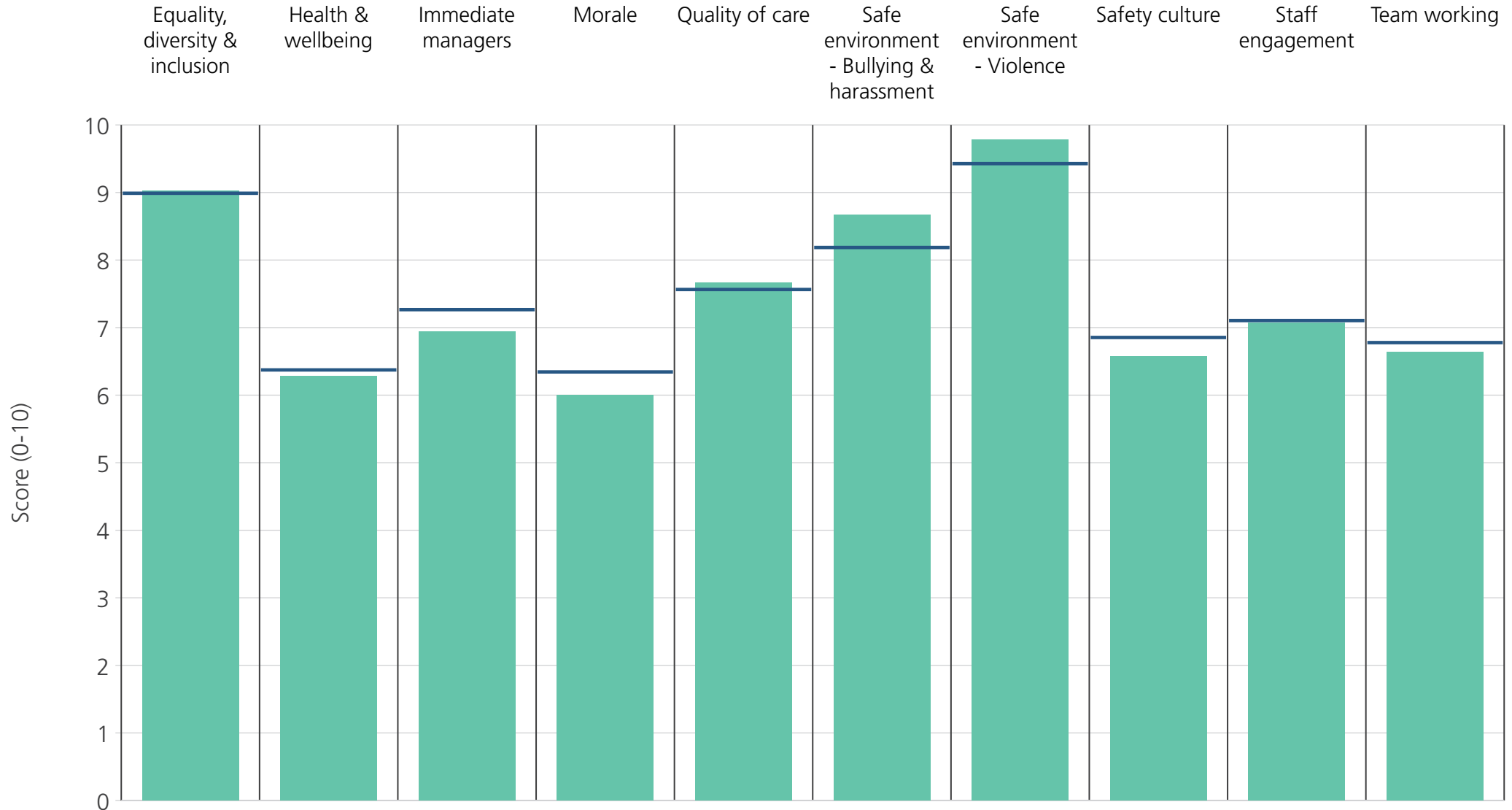
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



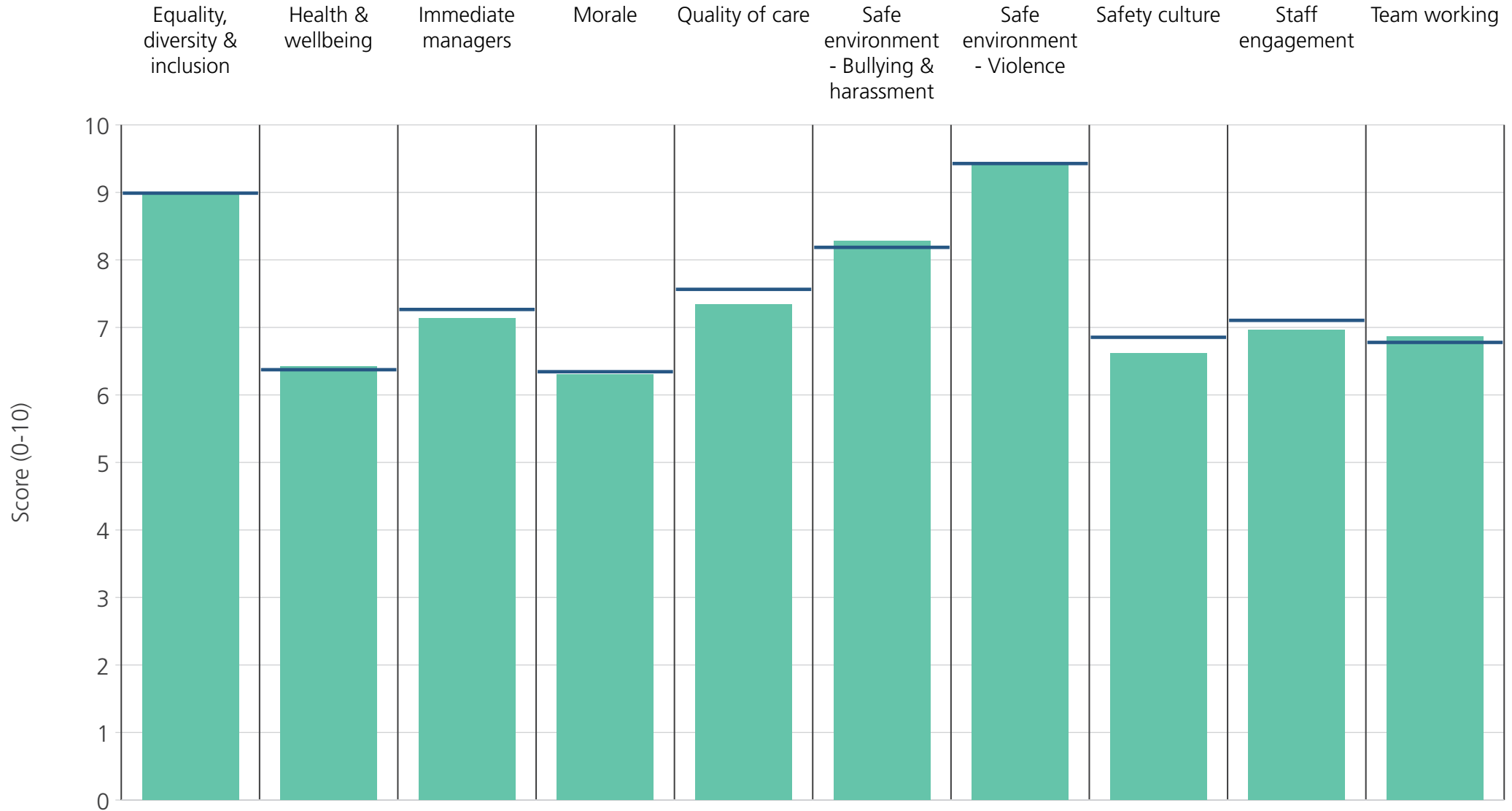
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

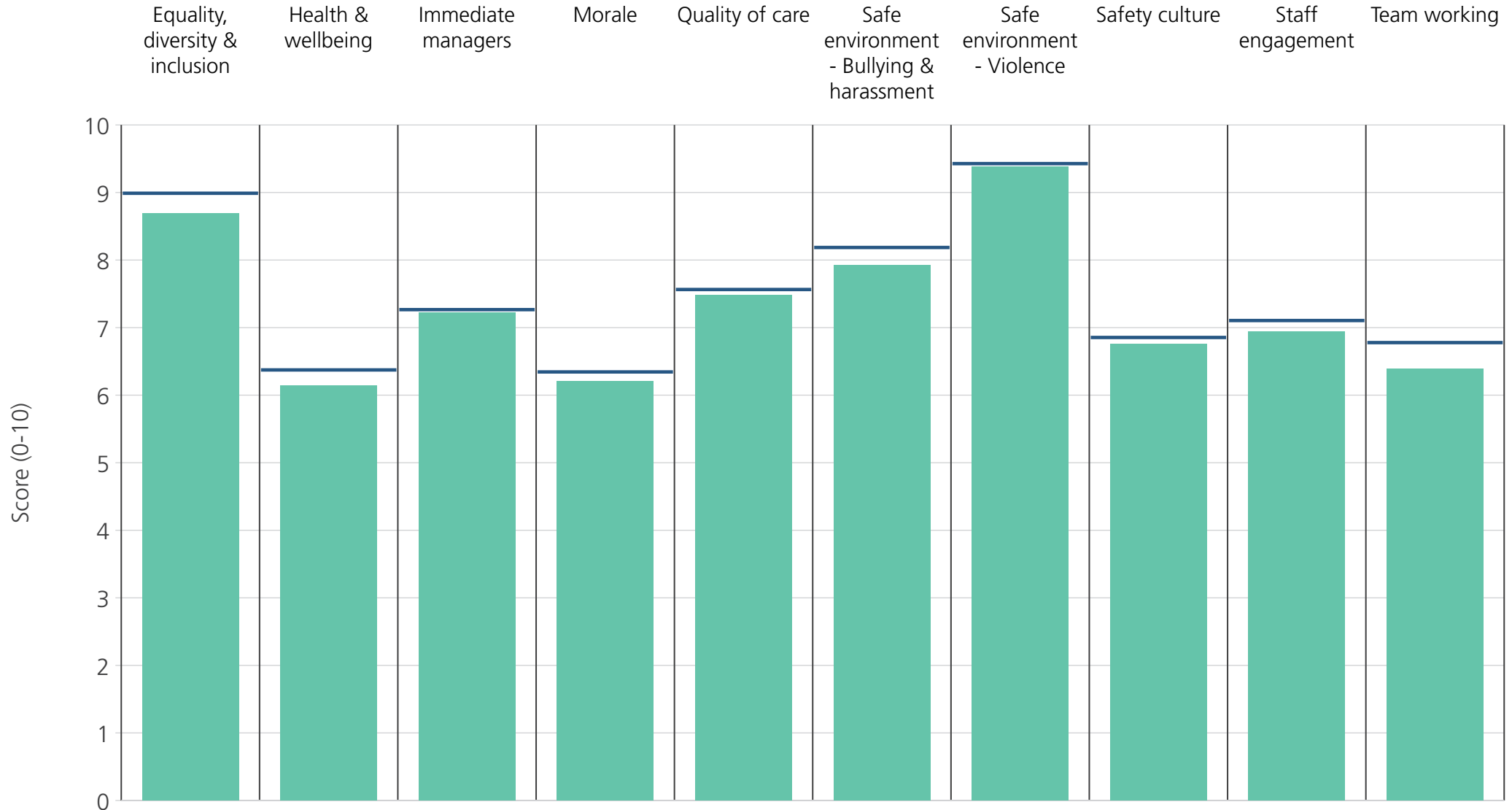
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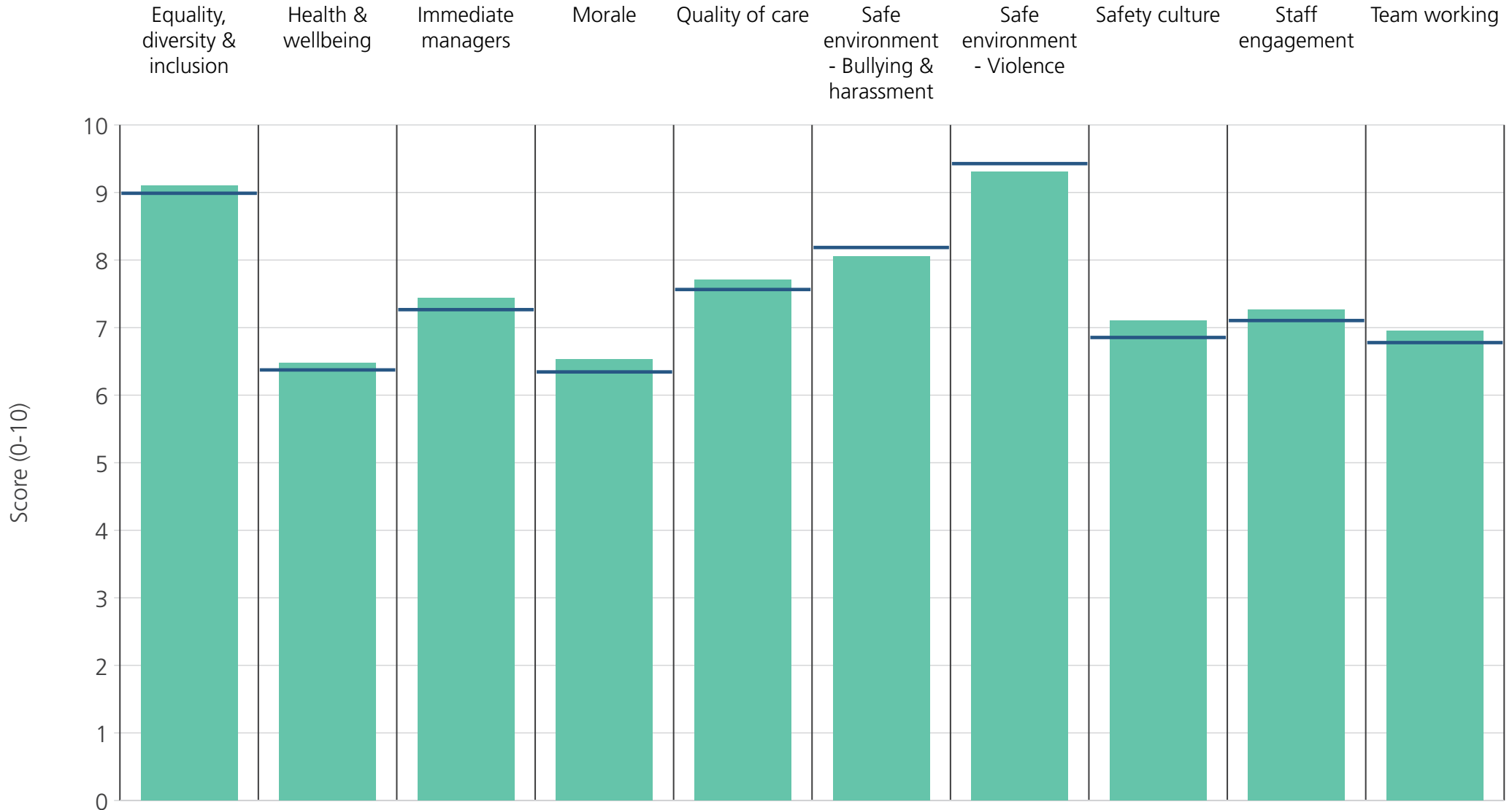
Directorate	9.0	6.3	6.9	6.0	7.7	8.7	9.8	6.6	7.1	6.6
Your org	9.0	6.4	7.3	6.3	7.6	8.2	9.4	6.9	7.1	6.8
Responses	272	273	275	273	145	266	271	274	275	269



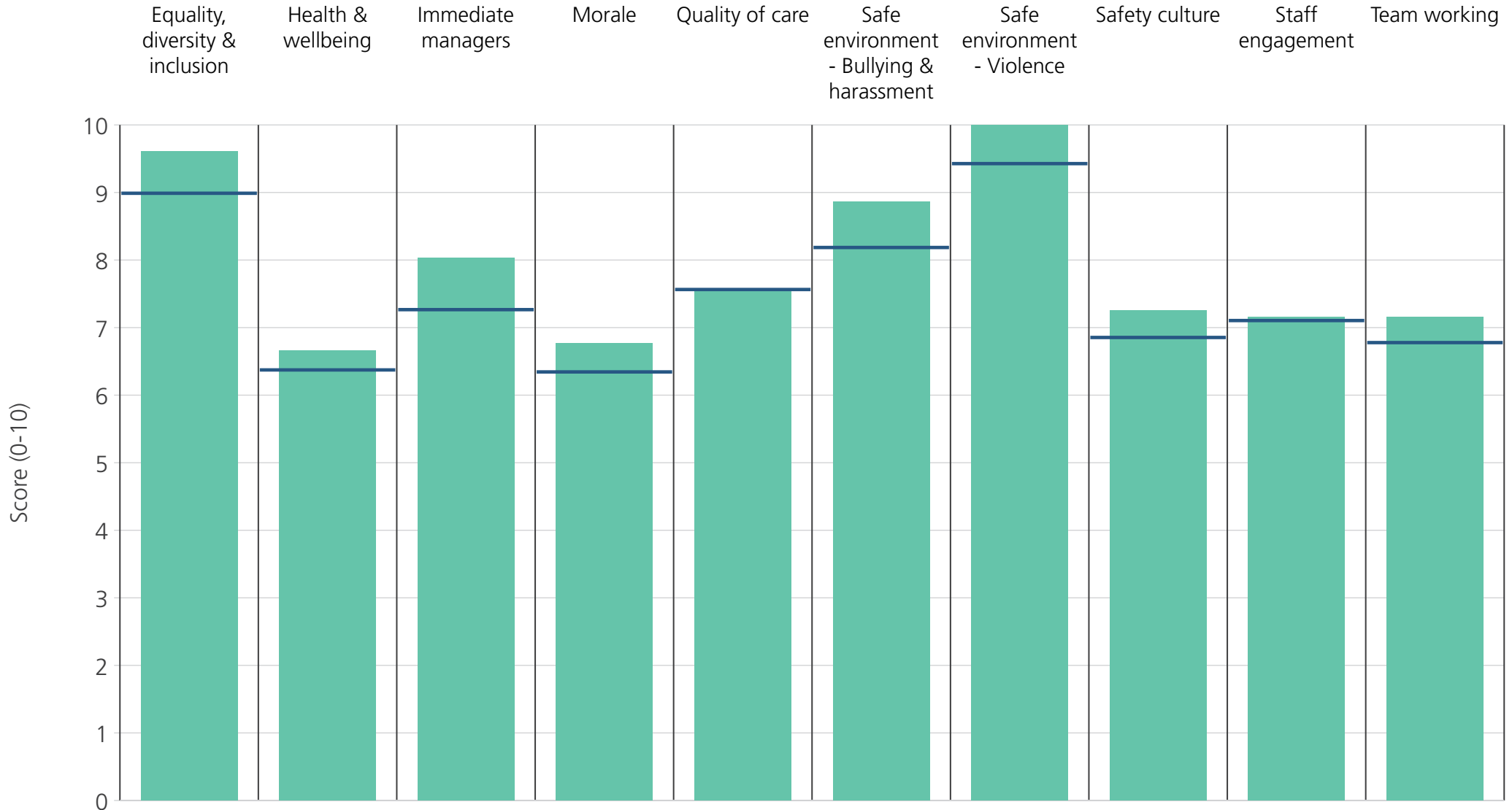
Directorate	9.0	6.4	7.1	6.3	7.3	8.3	9.4	6.6	7.0	6.9
Your org	9.0	6.4	7.3	6.3	7.6	8.2	9.4	6.9	7.1	6.8
Responses	382	384	383	387	362	381	384	387	387	381



Directorate	8.7	6.1	7.2	6.2	7.5	7.9	9.4	6.8	6.9	6.4
Your org	9.0	6.4	7.3	6.3	7.6	8.2	9.4	6.9	7.1	6.8
Responses	363	361	362	363	333	362	361	364	363	354



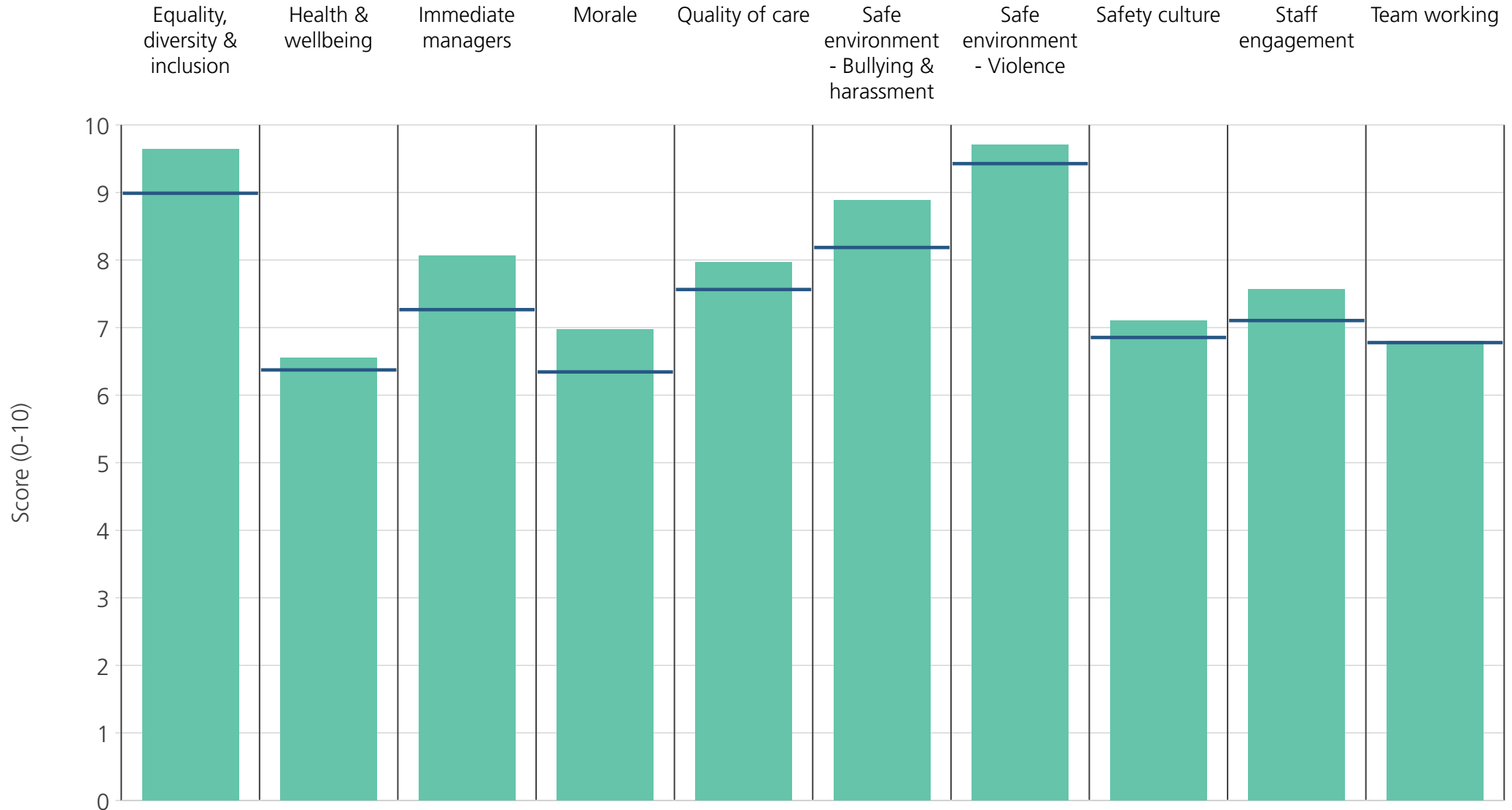
Directorate	9.1	6.5	7.4	6.5	7.7	8.1	9.3	7.1	7.3	7.0
Your org	9.0	6.4	7.3	6.3	7.6	8.2	9.4	6.9	7.1	6.8
Responses	756	757	760	760	624	749	753	760	760	743



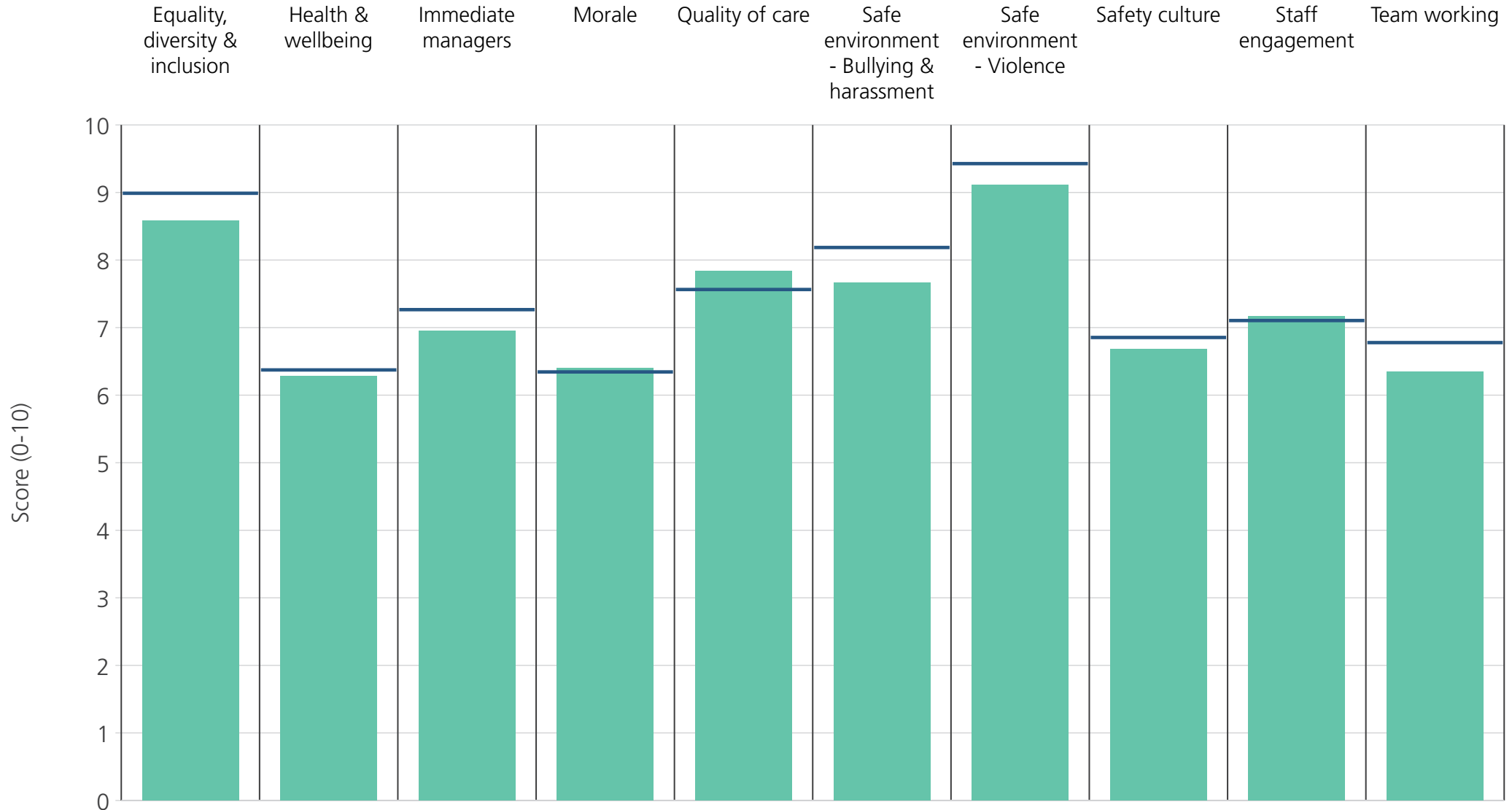
Directorate	9.6	6.7	8.0	6.8	7.6	8.9	10.0	7.3	7.2	7.2
Your org	9.0	6.4	7.3	6.3	7.6	8.2	9.4	6.9	7.1	6.8
Responses	38	38	37	38	35	38	38	38	38	36

Directorates 2

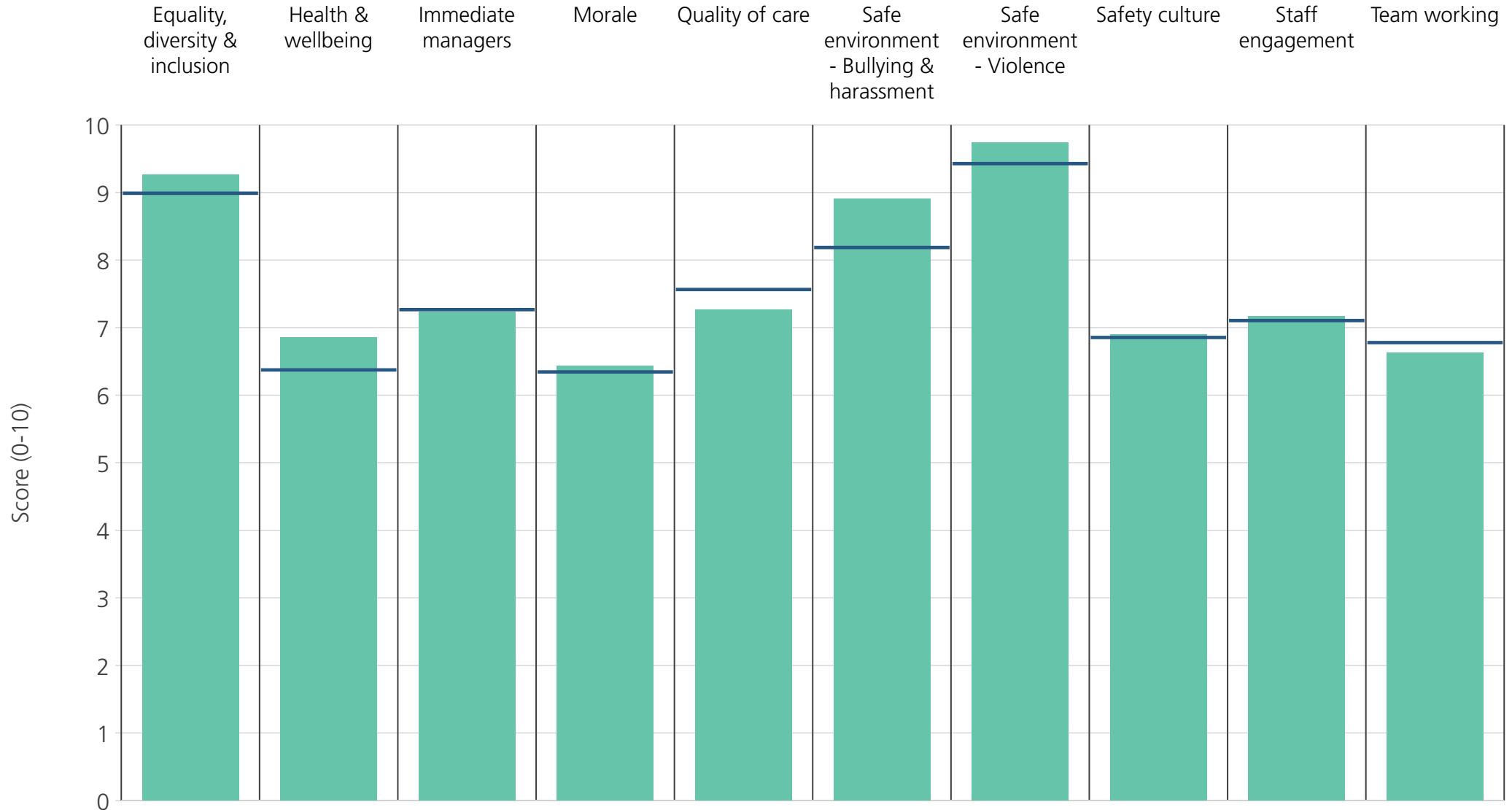
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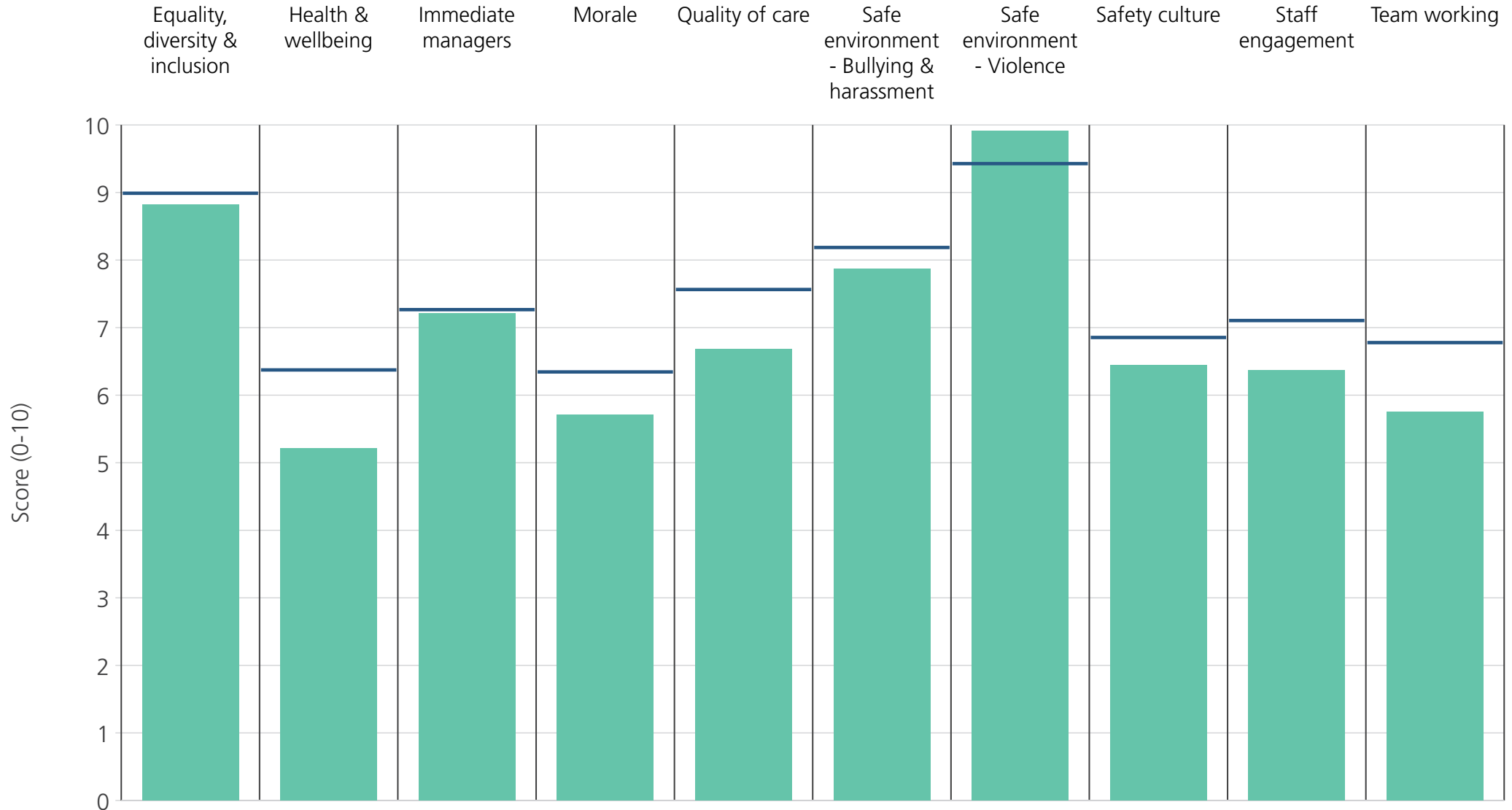
Directorate	9.6	6.5	8.1	7.0	8.0	8.9	9.7	7.1	7.6	6.8
Your org	9.0	6.4	7.3	6.3	7.6	8.2	9.4	6.9	7.1	6.8
Responses	44	45	45	45	43	45	45	45	45	43



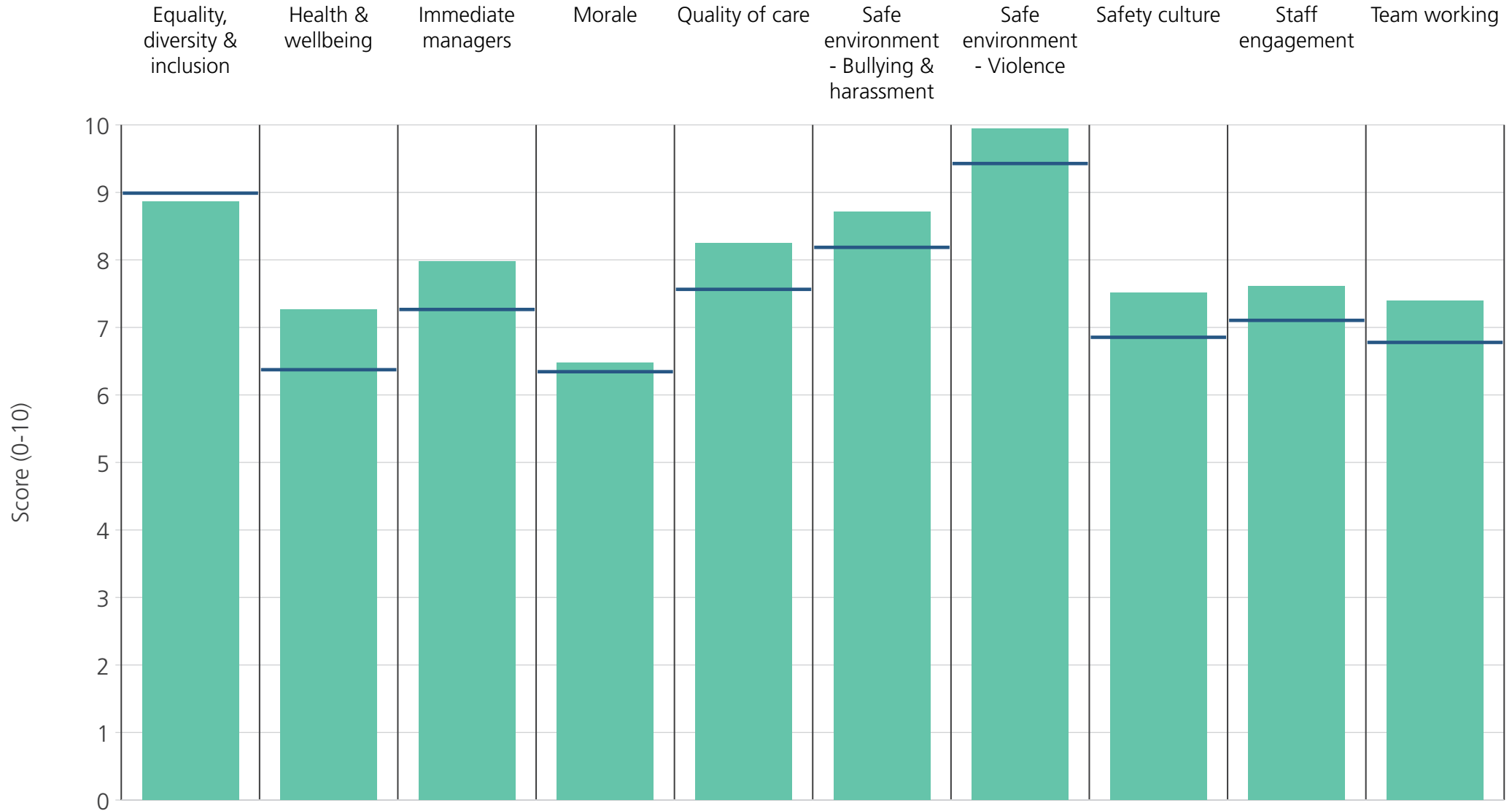
Directorate	8.6	6.3	7.0	6.4	7.8	7.7	9.1	6.7	7.2	6.3
Your org	9.0	6.4	7.3	6.3	7.6	8.2	9.4	6.9	7.1	6.8
Responses	83	83	83	83	70	82	83	83	83	81



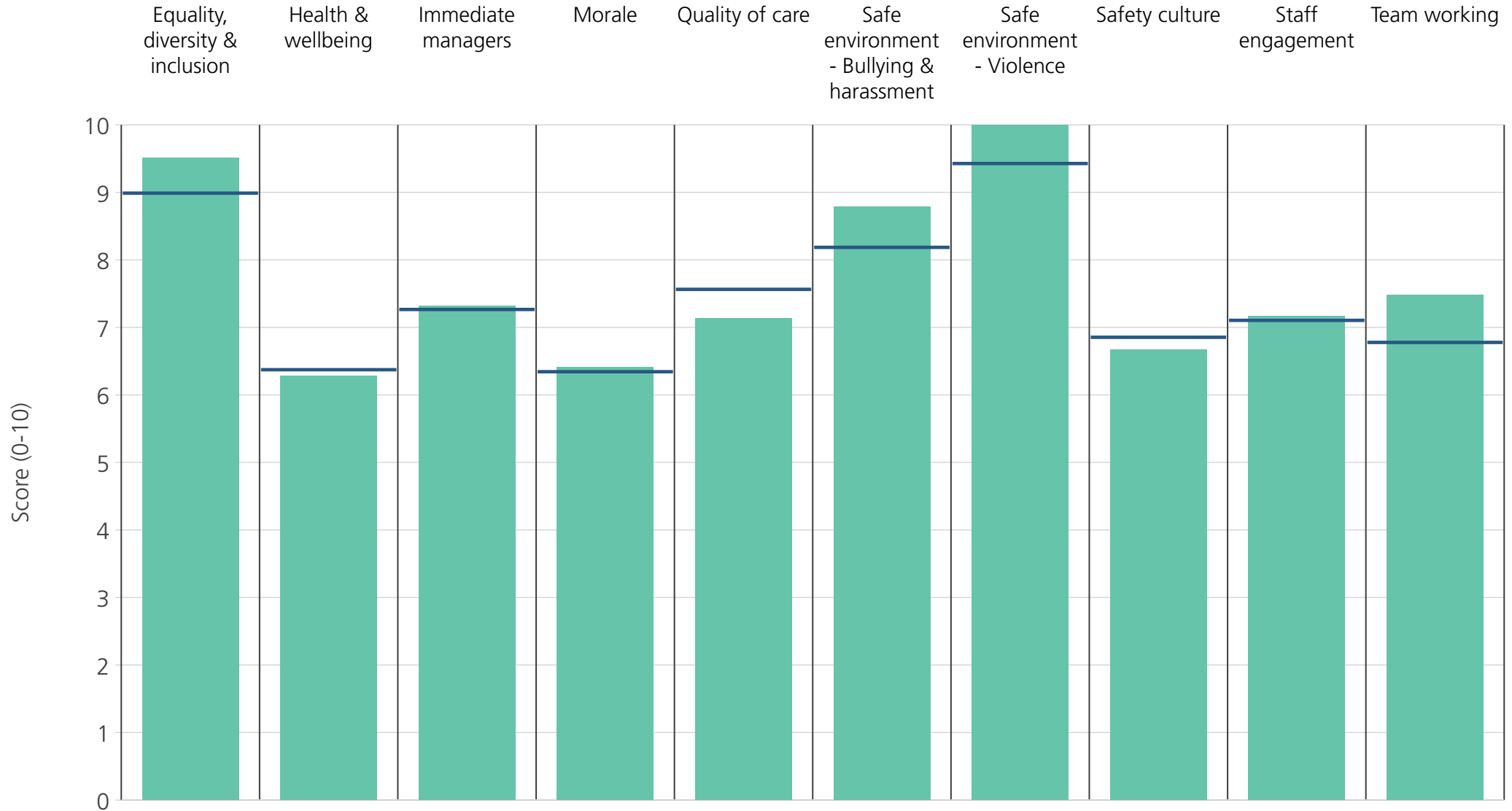
Directorate	9.3	6.9	7.2	6.4	7.3	8.9	9.7	6.9	7.2	6.6
Your org	9.0	6.4	7.3	6.3	7.6	8.2	9.4	6.9	7.1	6.8
Responses	138	139	139	139	128	137	139	139	139	136



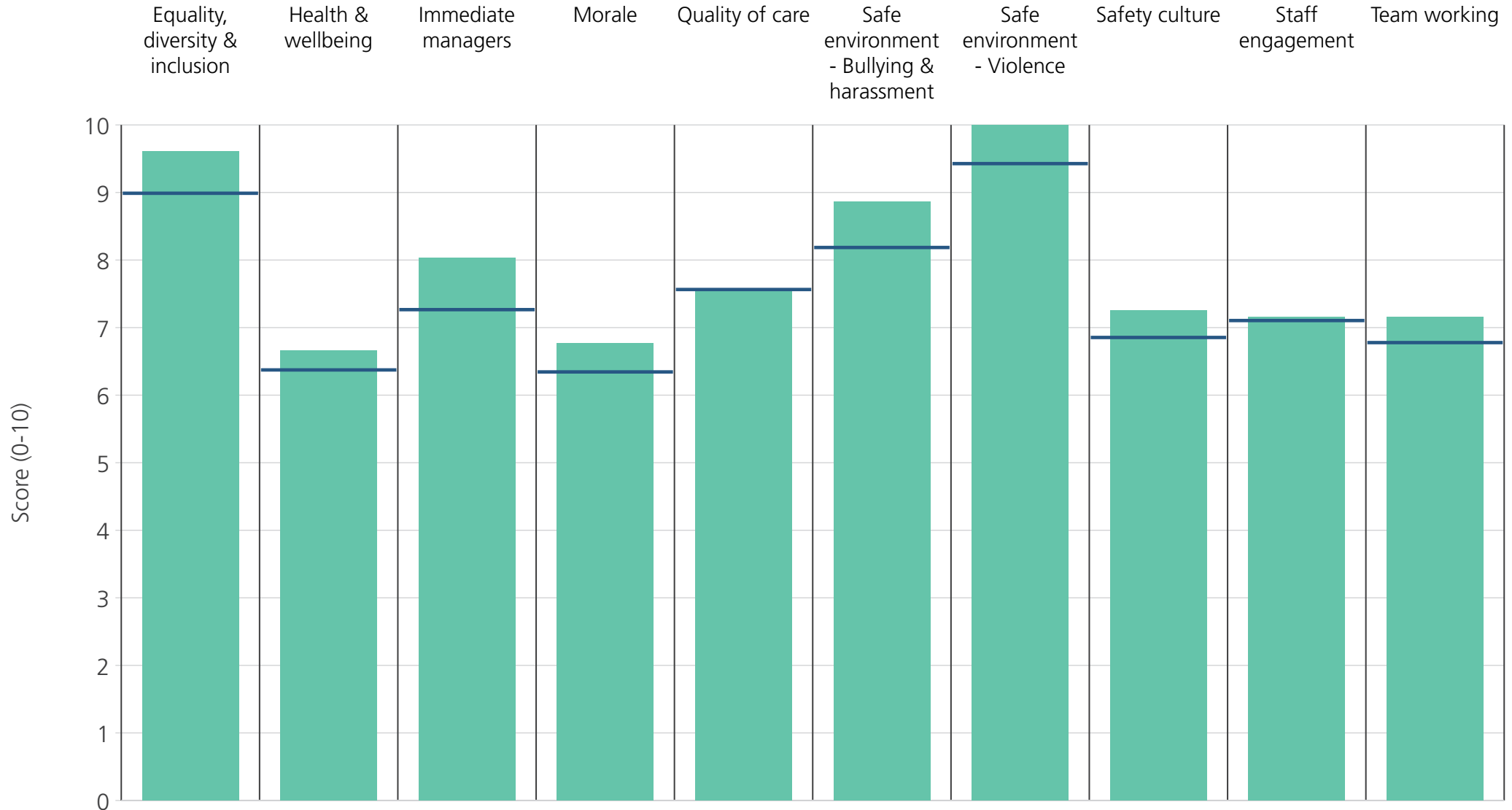
Directorate	8.8	5.2	7.2	5.7	6.7	7.9	9.9	6.4	6.4	5.8
Your org	9.0	6.4	7.3	6.3	7.6	8.2	9.4	6.9	7.1	6.8
Responses	79	79	79	78	71	79	79	79	79	76



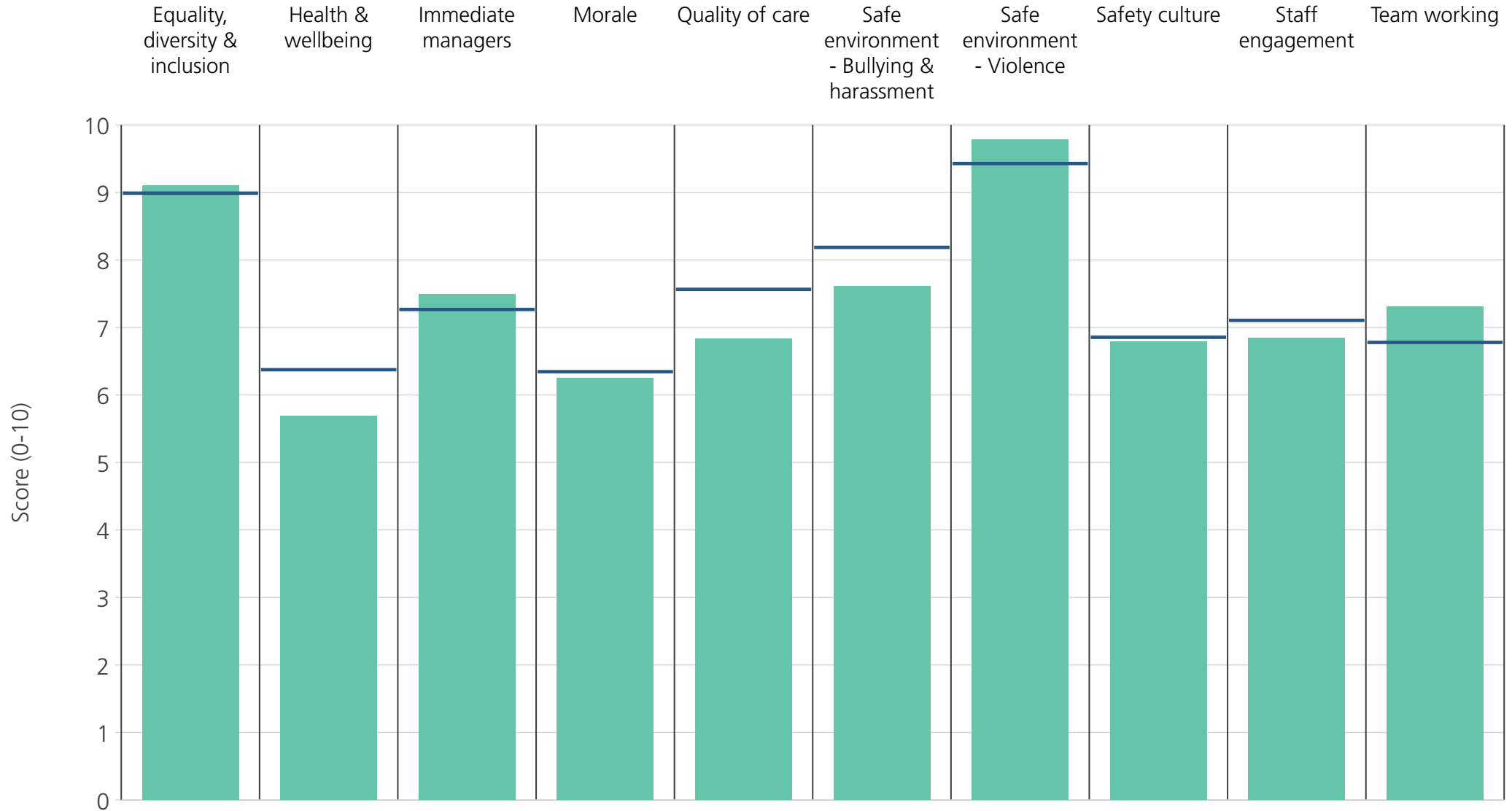
Directorate	8.9	7.3	8.0	6.5	8.2	8.7	9.9	7.5	7.6	7.4
Your org	9.0	6.4	7.3	6.3	7.6	8.2	9.4	6.9	7.1	6.8
Responses	60	60	60	60	23	57	60	60	60	58



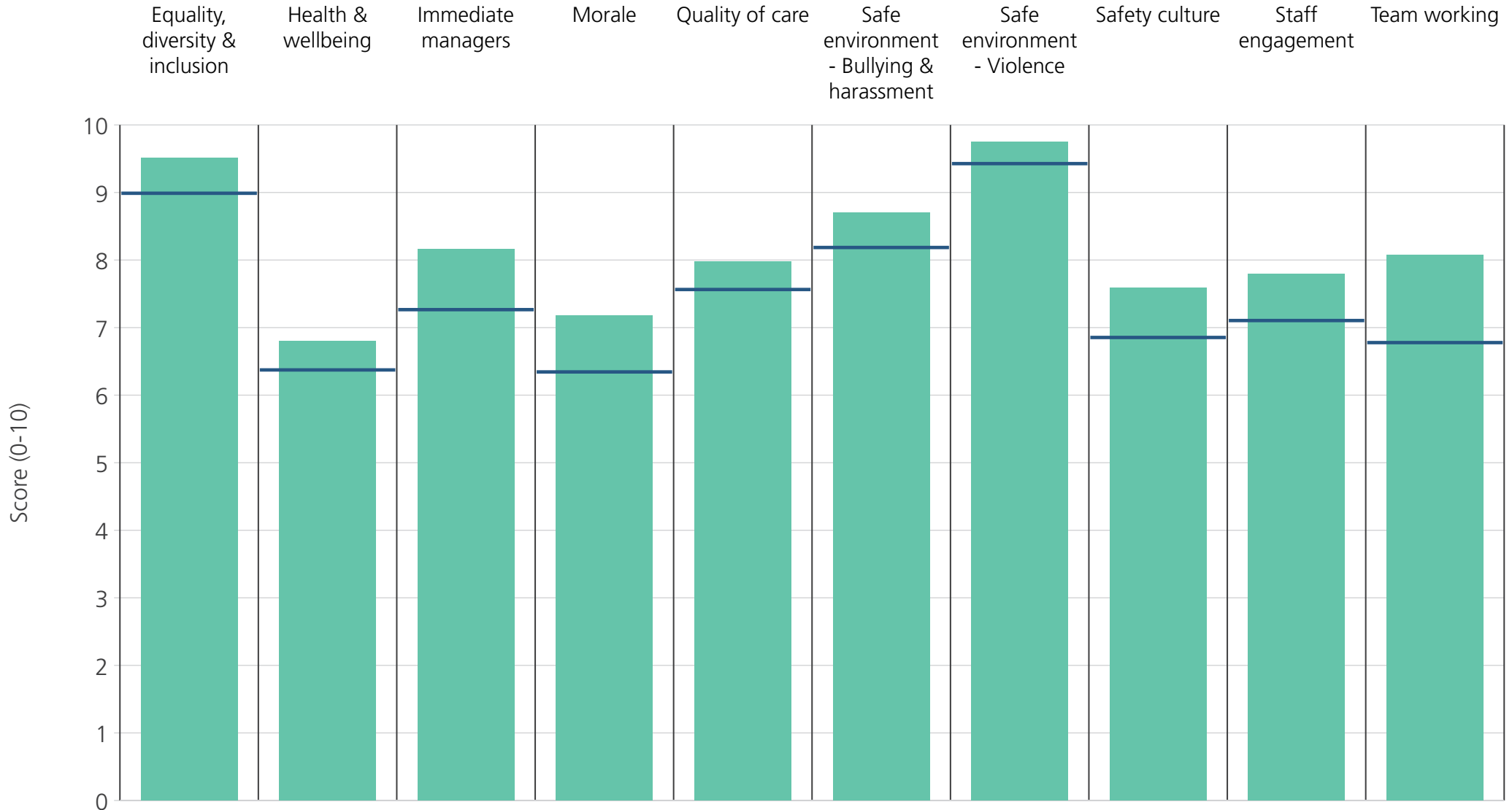
Directorate	9.5	6.3	7.3	6.4	7.1	8.8	10.0	6.7	7.2	7.5
Your org	9.0	6.4	7.3	6.3	7.6	8.2	9.4	6.9	7.1	6.8
Responses	129	128	128	129	121	126	128	129	129	129



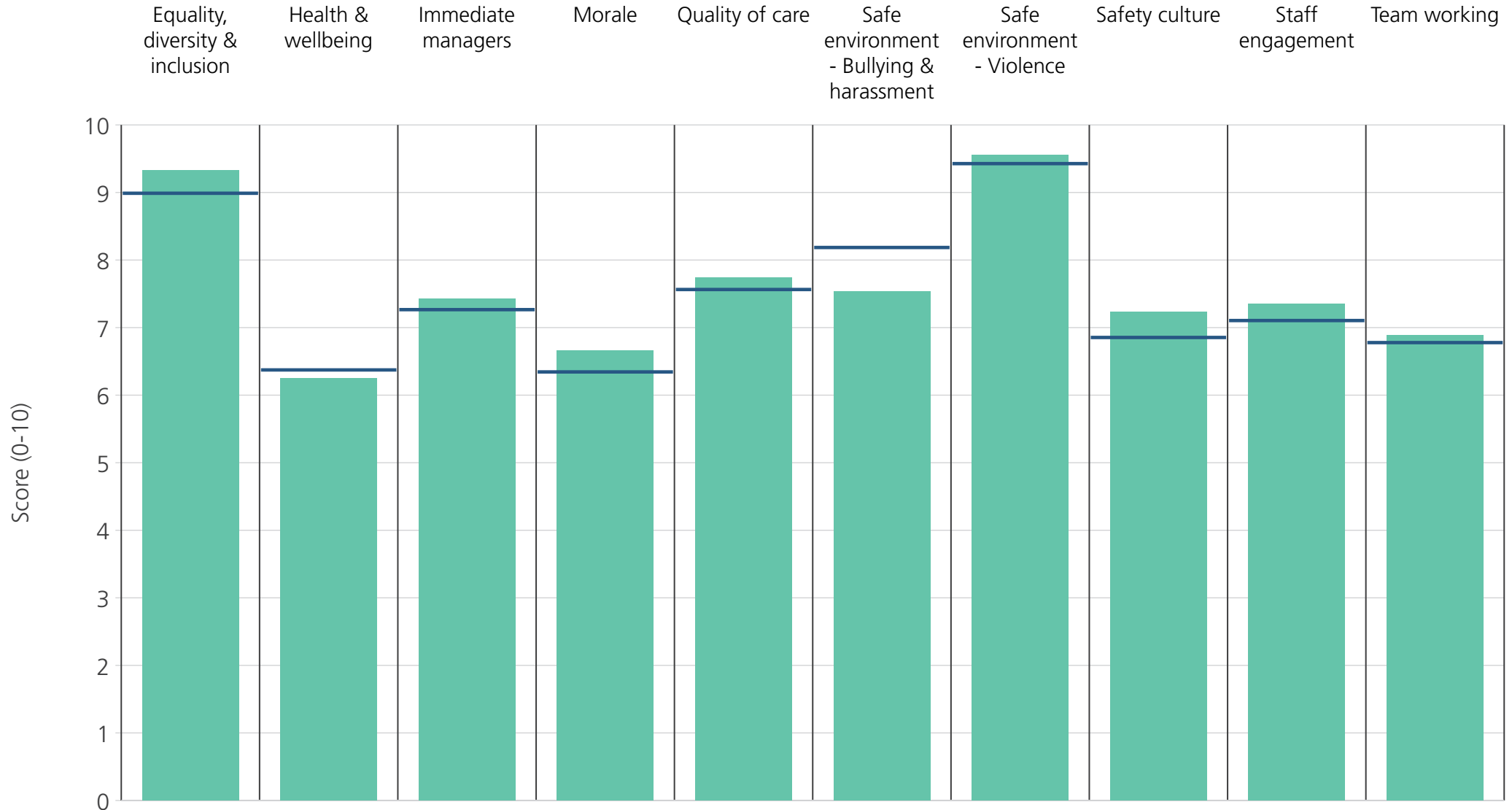
Directorate	9.6	6.7	8.0	6.8	7.6	8.9	10.0	7.3	7.2	7.2
Your org	9.0	6.4	7.3	6.3	7.6	8.2	9.4	6.9	7.1	6.8
Responses	38	38	37	38	35	38	38	38	38	36



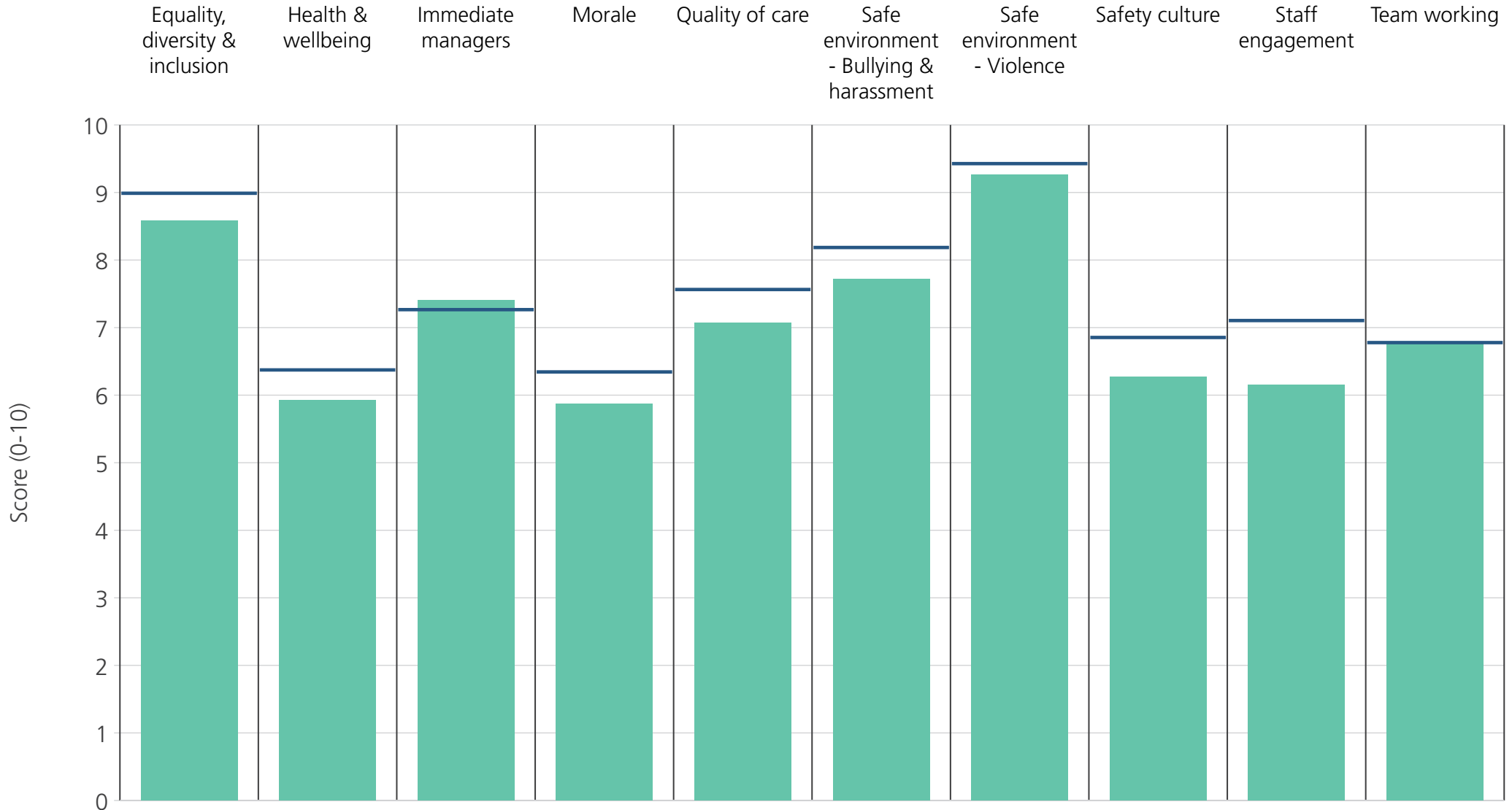
Directorate	9.1	5.7	7.5	6.2	6.8	7.6	9.8	6.8	6.8	7.3
Your org	9.0	6.4	7.3	6.3	7.6	8.2	9.4	6.9	7.1	6.8
Responses	59	59	60	60	59	60	60	60	60	59



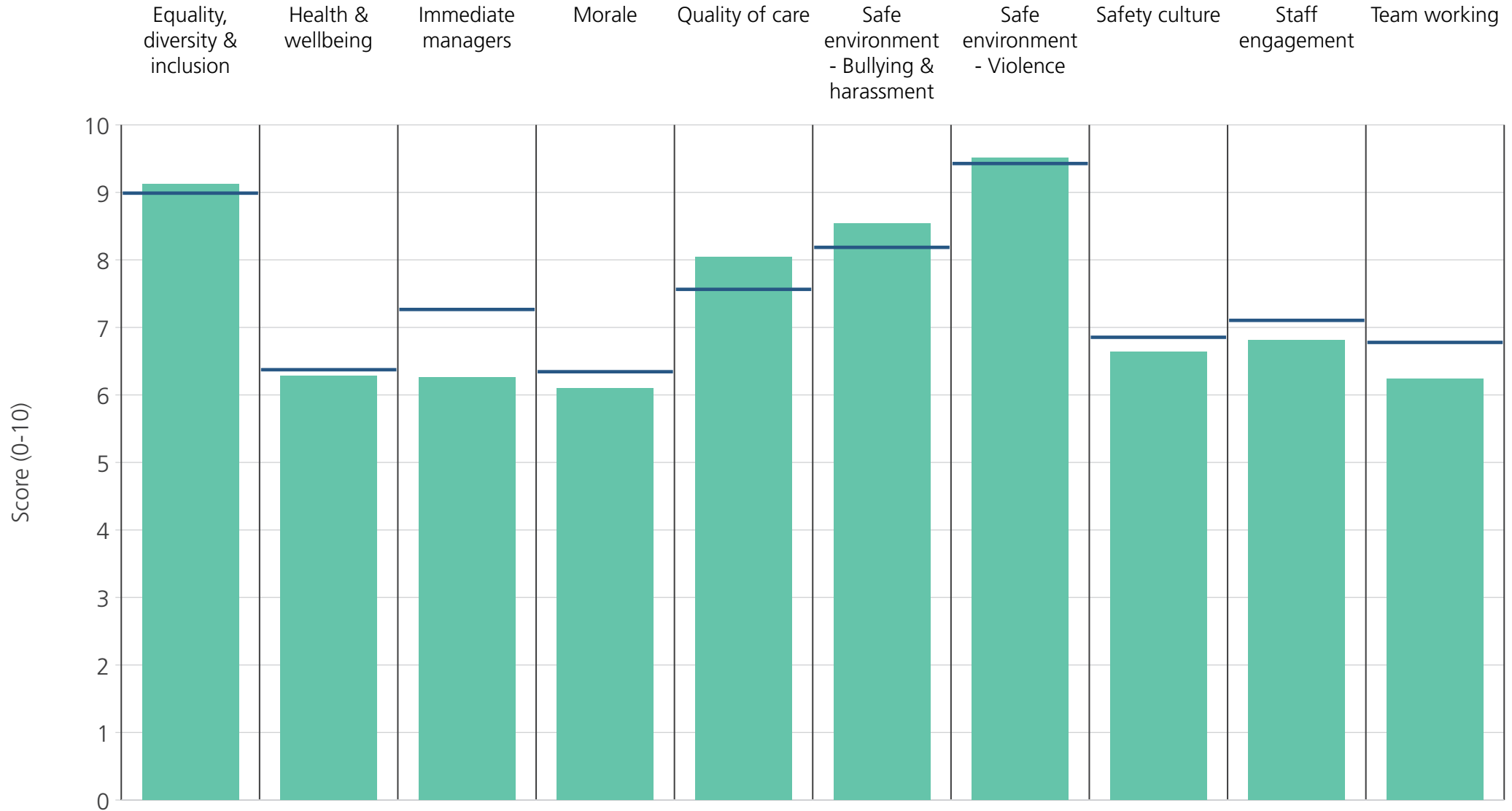
Directorate	9.5	6.8	8.2	7.2	8.0	8.7	9.8	7.6	7.8	8.1
Your org	9.0	6.4	7.3	6.3	7.6	8.2	9.4	6.9	7.1	6.8
Responses	81	81	81	81	77	81	81	81	81	80



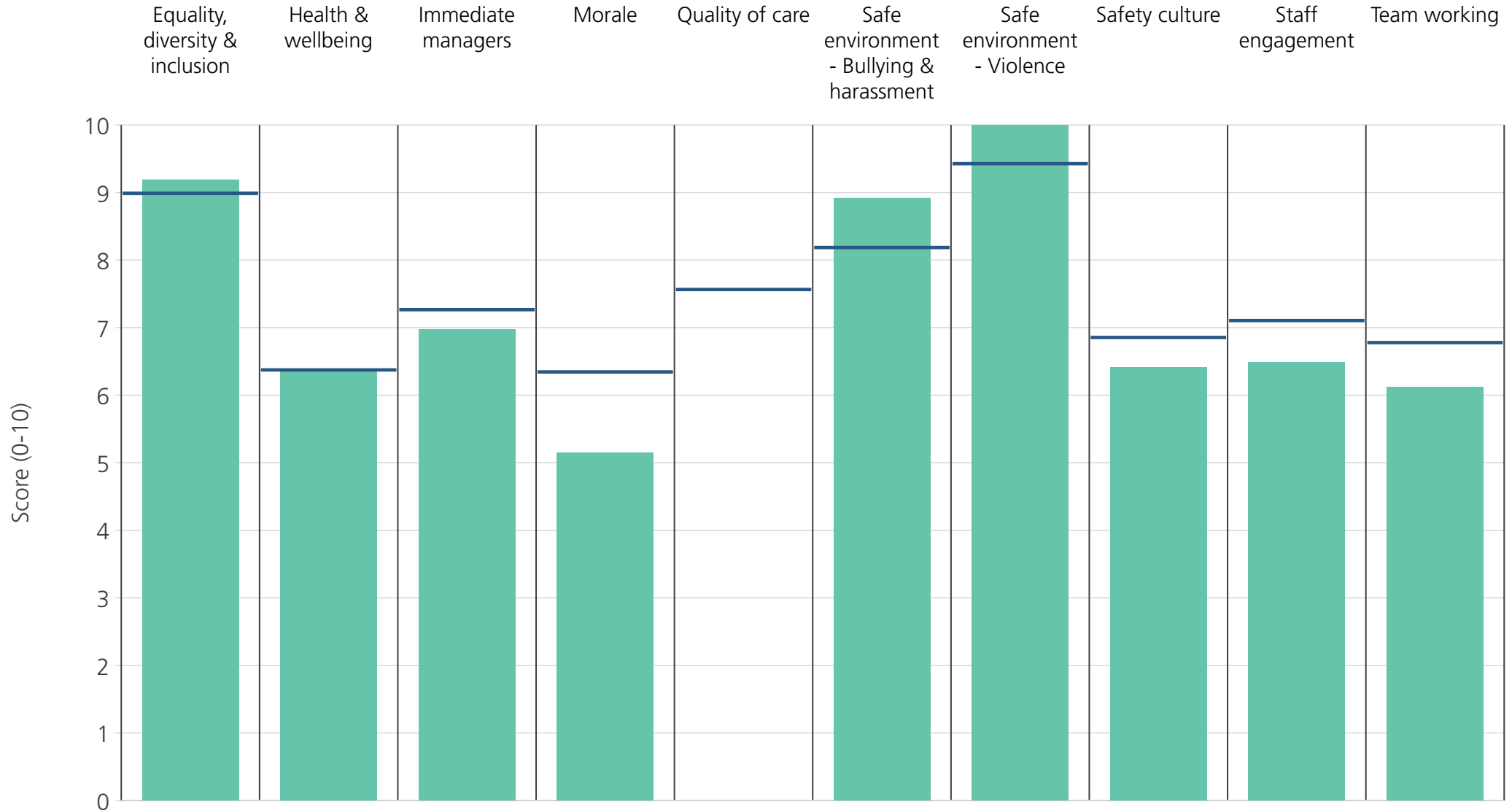
Directorate	9.3	6.2	7.4	6.7	7.7	7.5	9.6	7.2	7.4	6.9
Your org	9.0	6.4	7.3	6.3	7.6	8.2	9.4	6.9	7.1	6.8
Responses	52	52	52	52	49	52	52	52	52	49



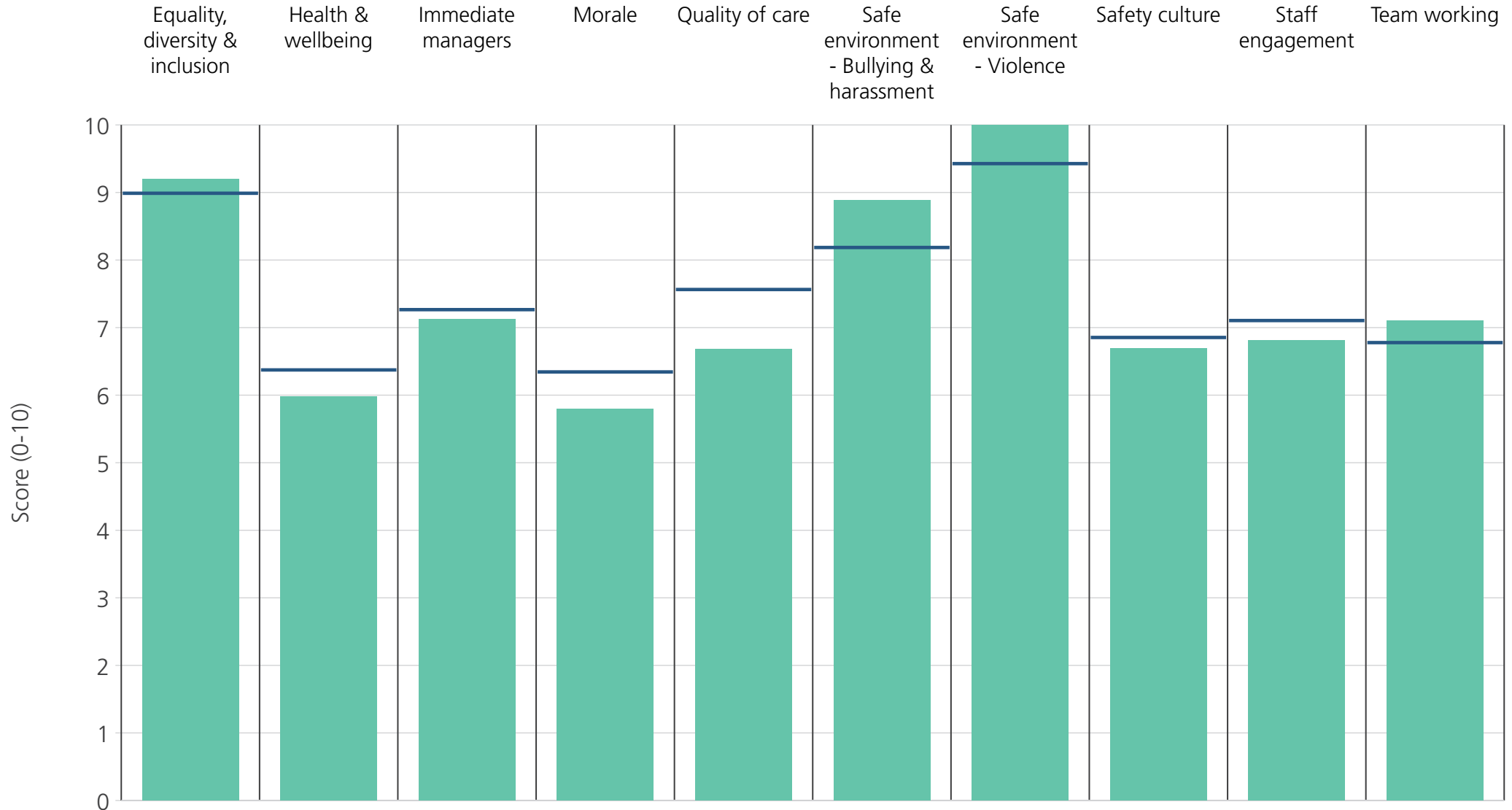
Directorate	8.6	5.9	7.4	5.9	7.1	7.7	9.3	6.3	6.1	6.8
Your org	9.0	6.4	7.3	6.3	7.6	8.2	9.4	6.9	7.1	6.8
Responses	27	27	26	27	27	27	27	27	27	27



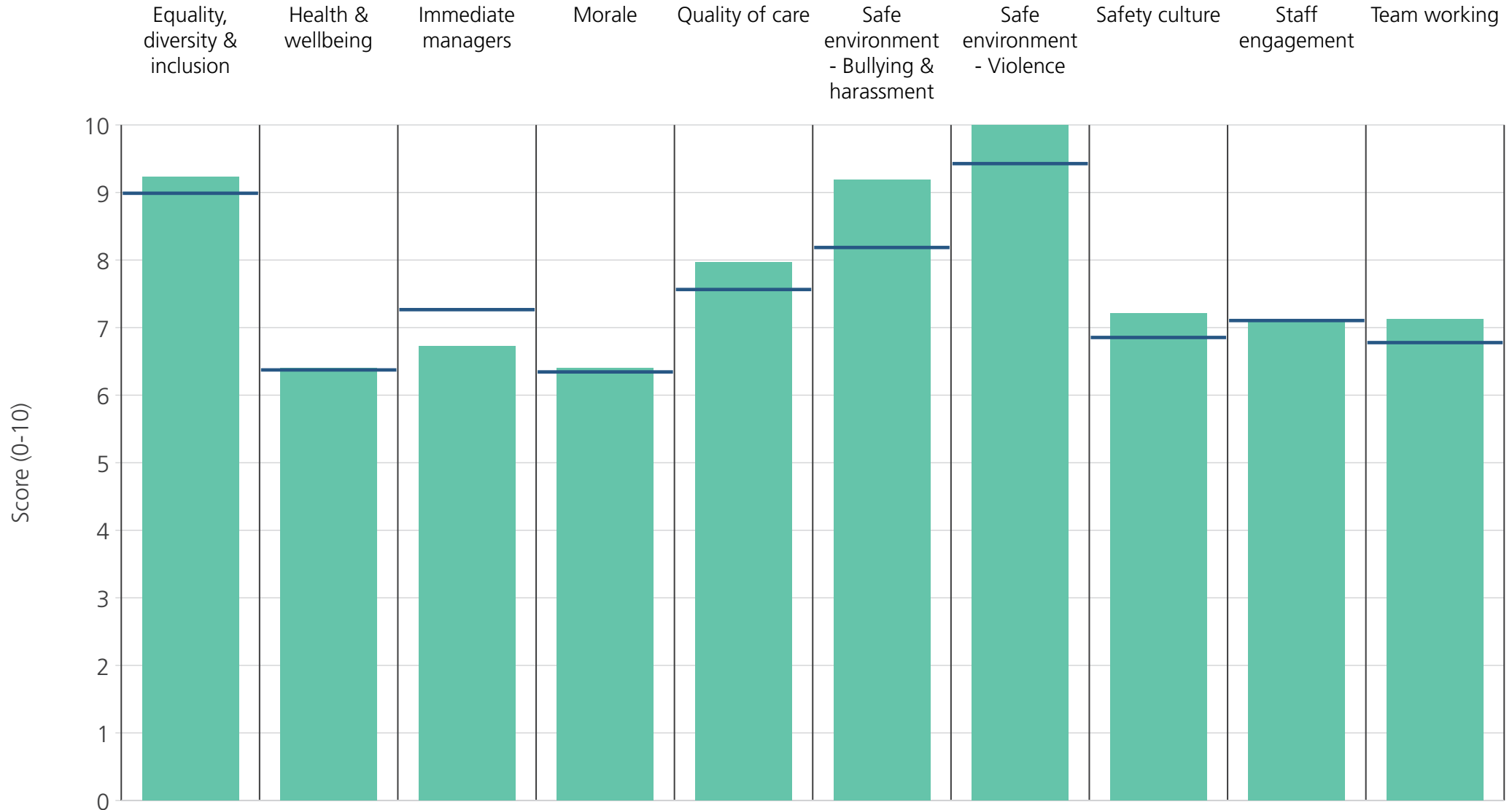
Directorate	9.1	6.3	6.3	6.1	8.0	8.5	9.5	6.6	6.8	6.2
Your org	9.0	6.4	7.3	6.3	7.6	8.2	9.4	6.9	7.1	6.8
Responses	144	146	147	145	99	139	141	145	147	146



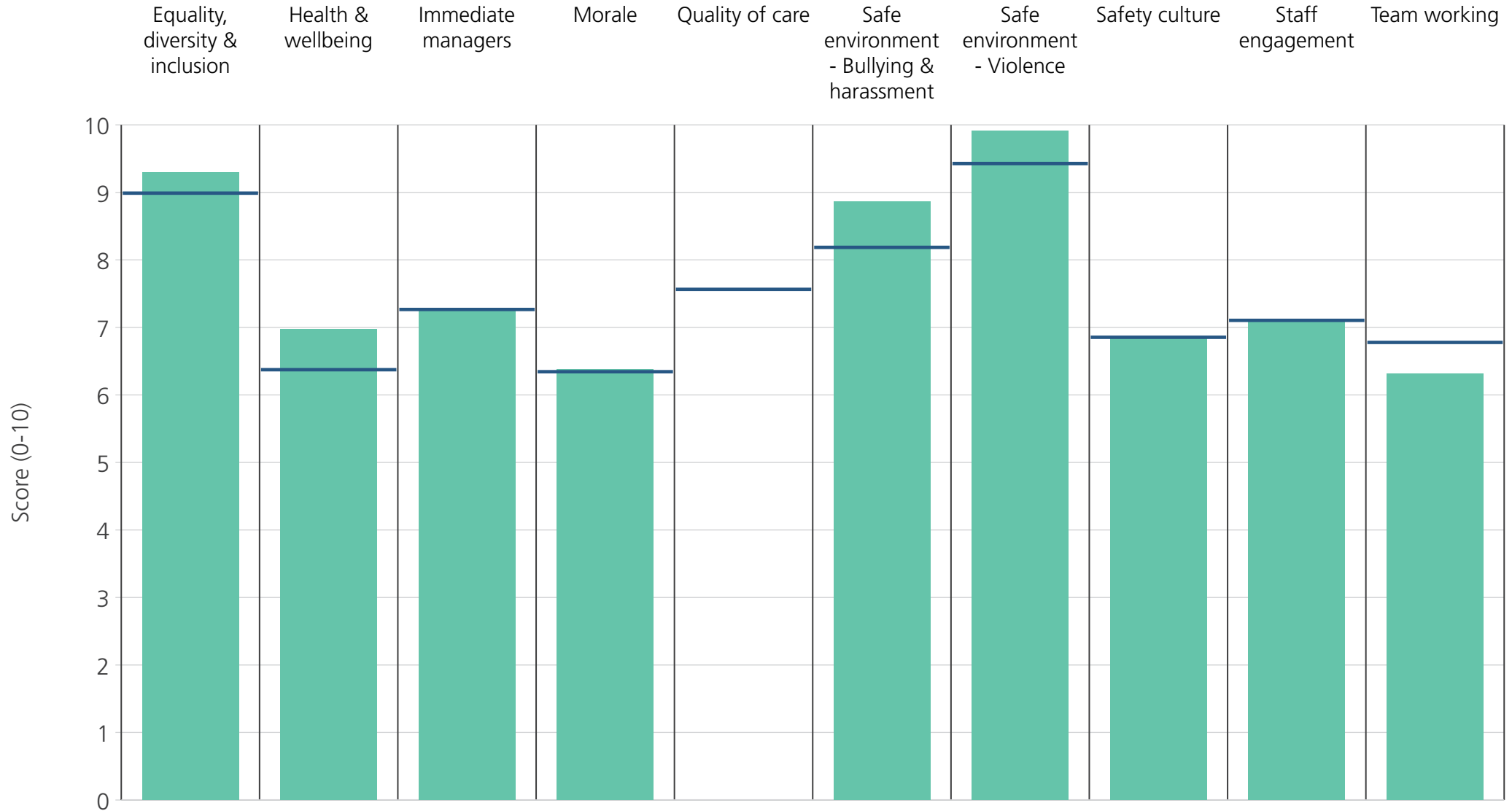
Directorate	9.2	6.4	7.0	5.1		8.9	10.0	6.4	6.5	6.1
Your org	9.0	6.4	7.3	6.3	7.6	8.2	9.4	6.9	7.1	6.8
Responses	37	37	37	37	5	37	37	37	37	37



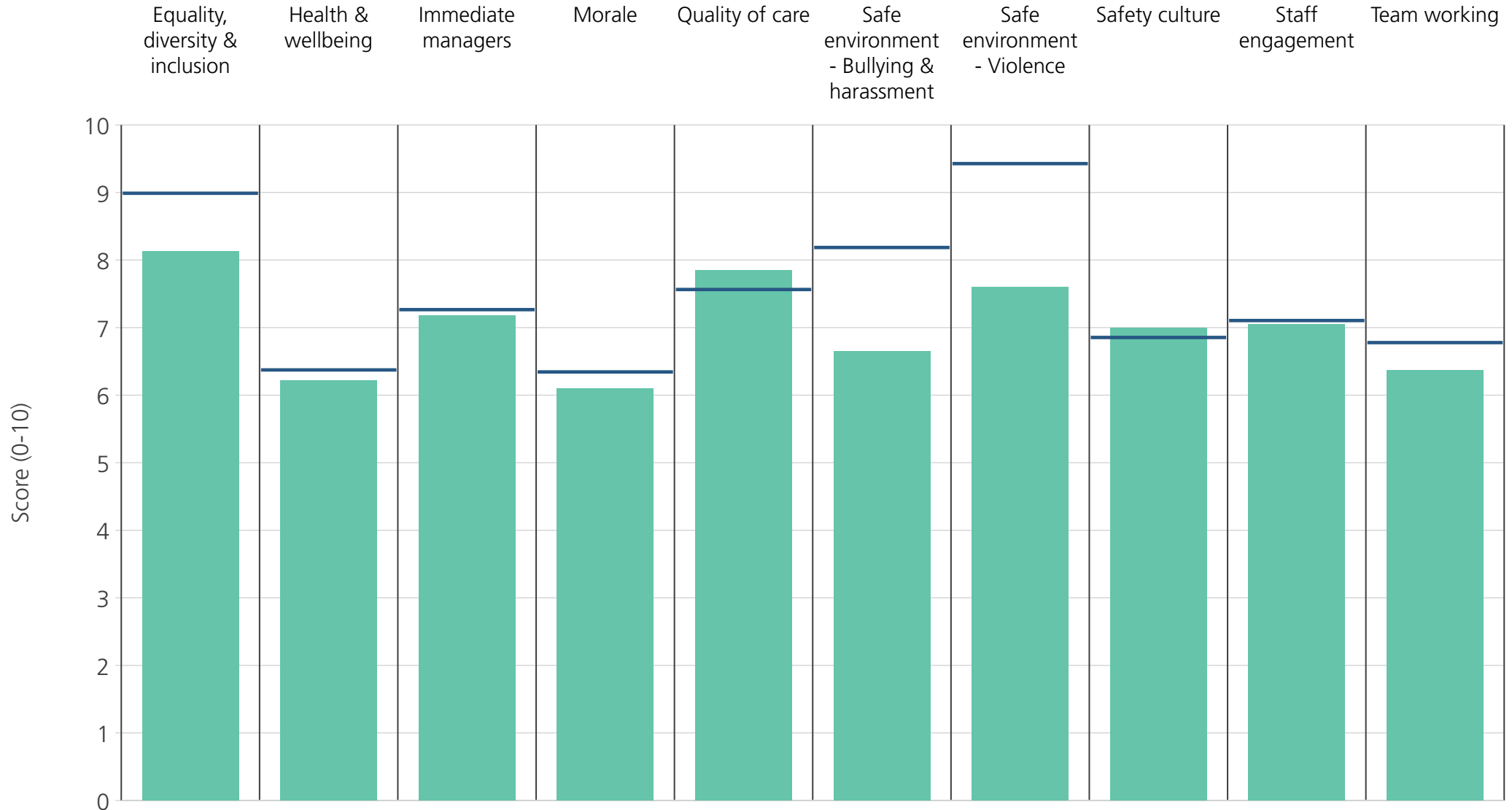
Directorate	9.2	6.0	7.1	5.8	6.7	8.9	10.0	6.7	6.8	7.1
Your org	9.0	6.4	7.3	6.3	7.6	8.2	9.4	6.9	7.1	6.8
Responses	46	45	46	46	31	45	46	46	46	44



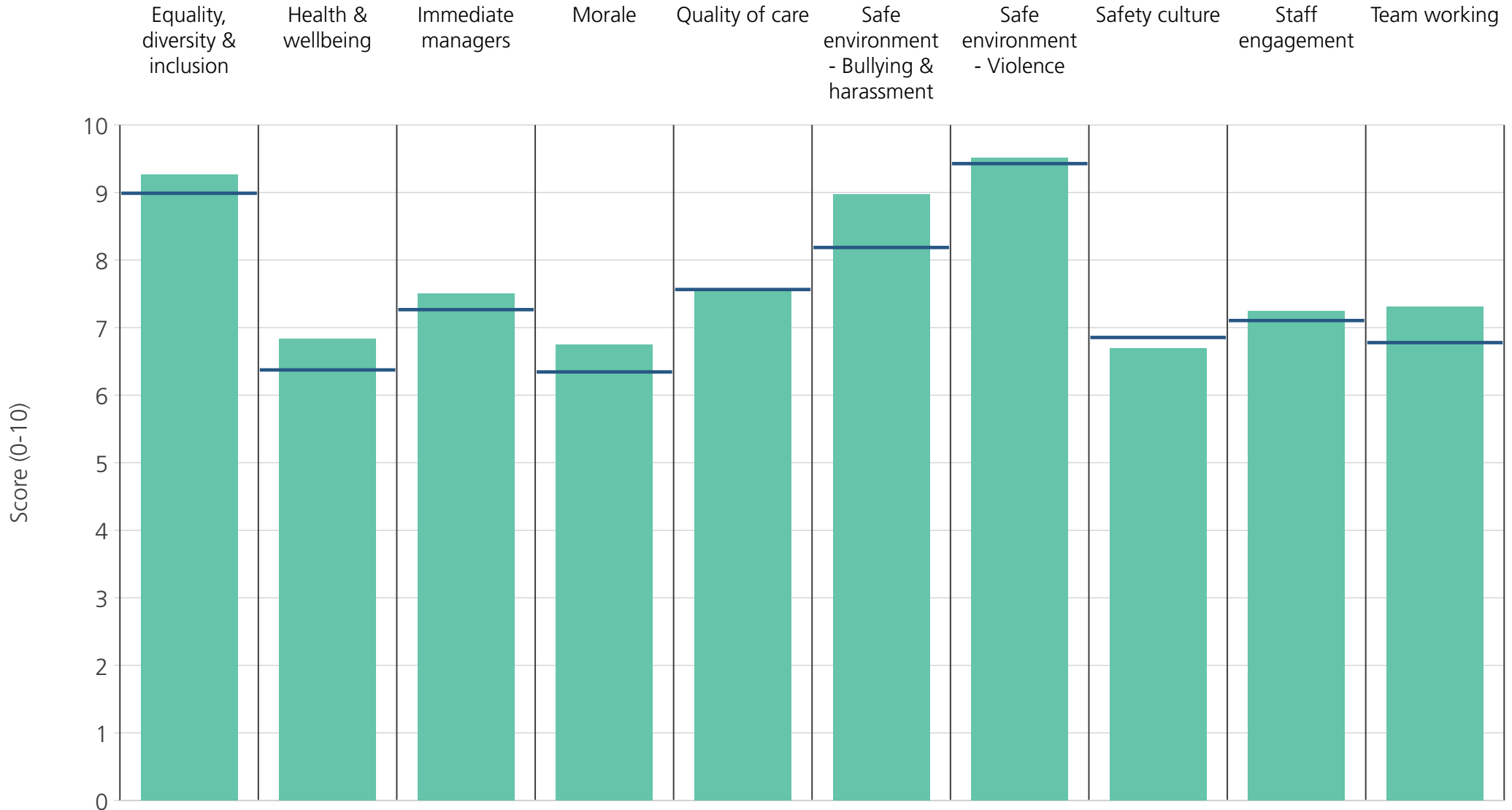
Directorate	9.2	6.4	6.7	6.4	8.0	9.2	10.0	7.2	7.1	7.1
Your org	9.0	6.4	7.3	6.3	7.6	8.2	9.4	6.9	7.1	6.8
Responses	71	70	70	71	70	70	70	71	71	70



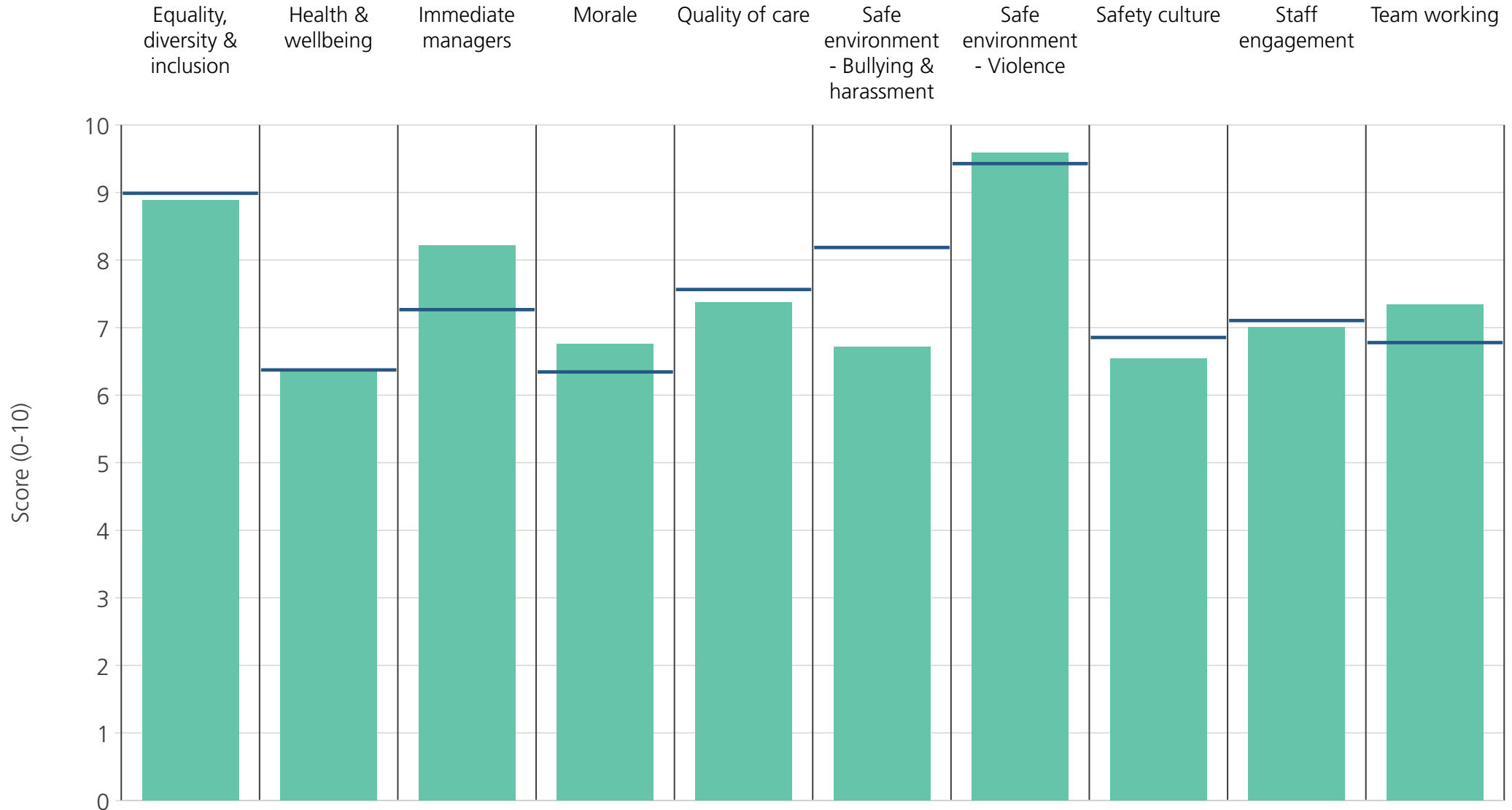
Directorate	9.3	7.0	7.3	6.4	7.6	8.2	9.4	6.8	7.1	6.3
Your org	9.0	6.4	7.3	6.3	7.6	8.2	9.4	6.9	7.1	6.8
Responses	40	40	40	40	9	38	39	40	40	39



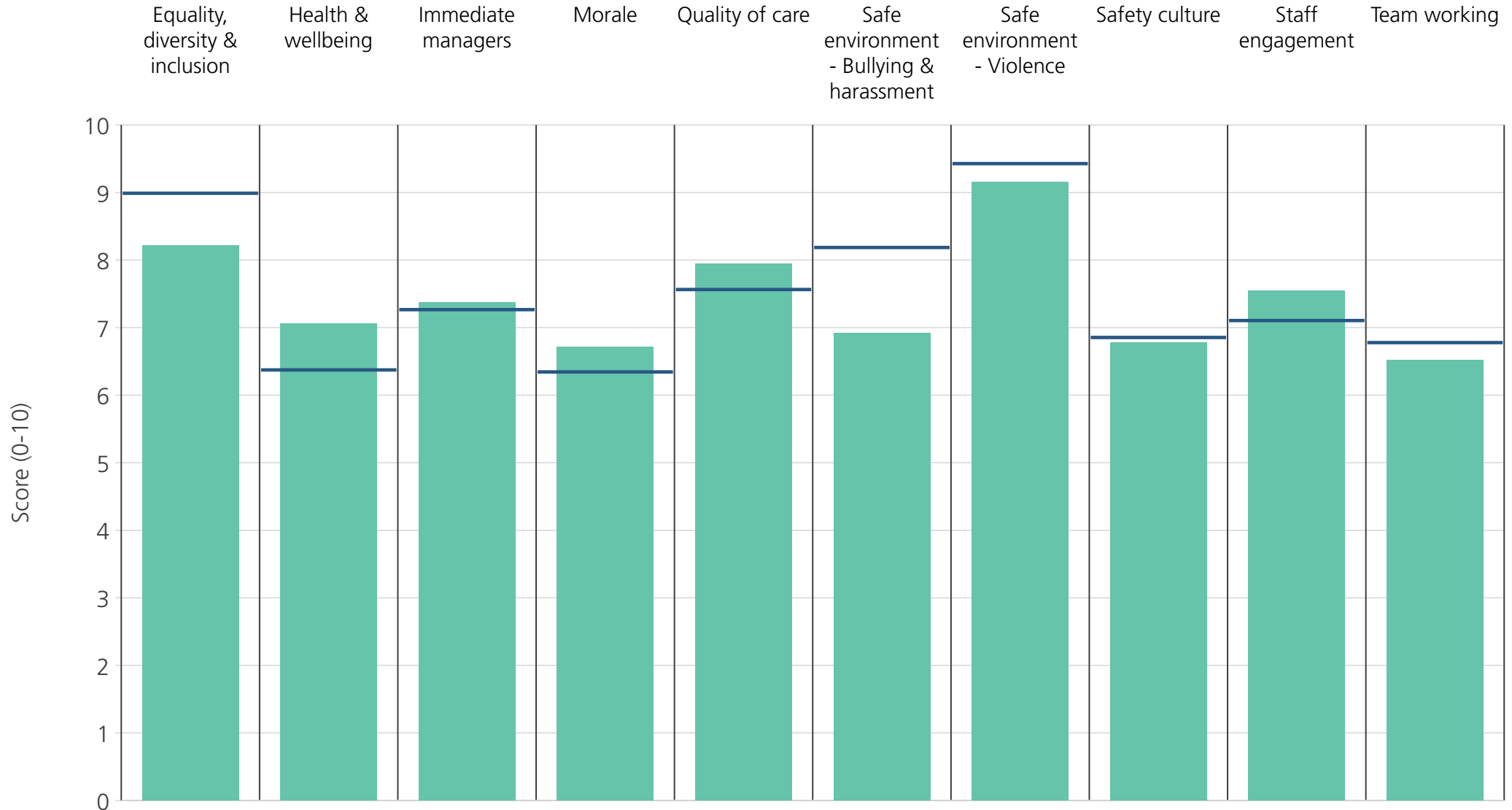
Directorate	8.1	6.2	7.2	6.1	7.8	6.6	7.6	7.0	7.0	6.4
Your org	9.0	6.4	7.3	6.3	7.6	8.2	9.4	6.9	7.1	6.8
Responses	248	248	250	249	238	247	243	250	248	244



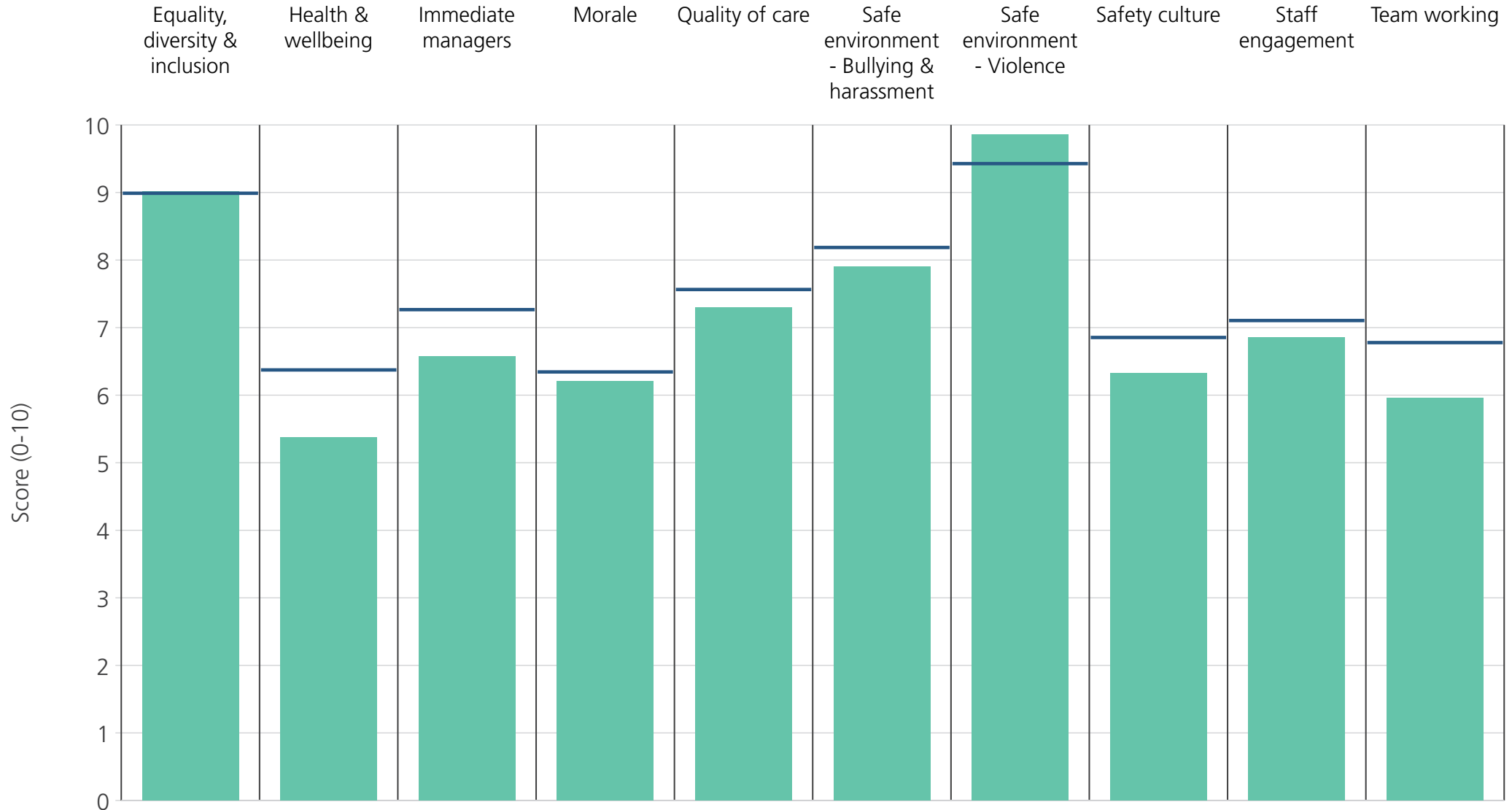
Directorate	9.3	6.8	7.5	6.7	7.5	9.0	9.5	6.7	7.2	7.3
Your org	9.0	6.4	7.3	6.3	7.6	8.2	9.4	6.9	7.1	6.8
Responses	121	123	122	124	111	123	124	124	124	120



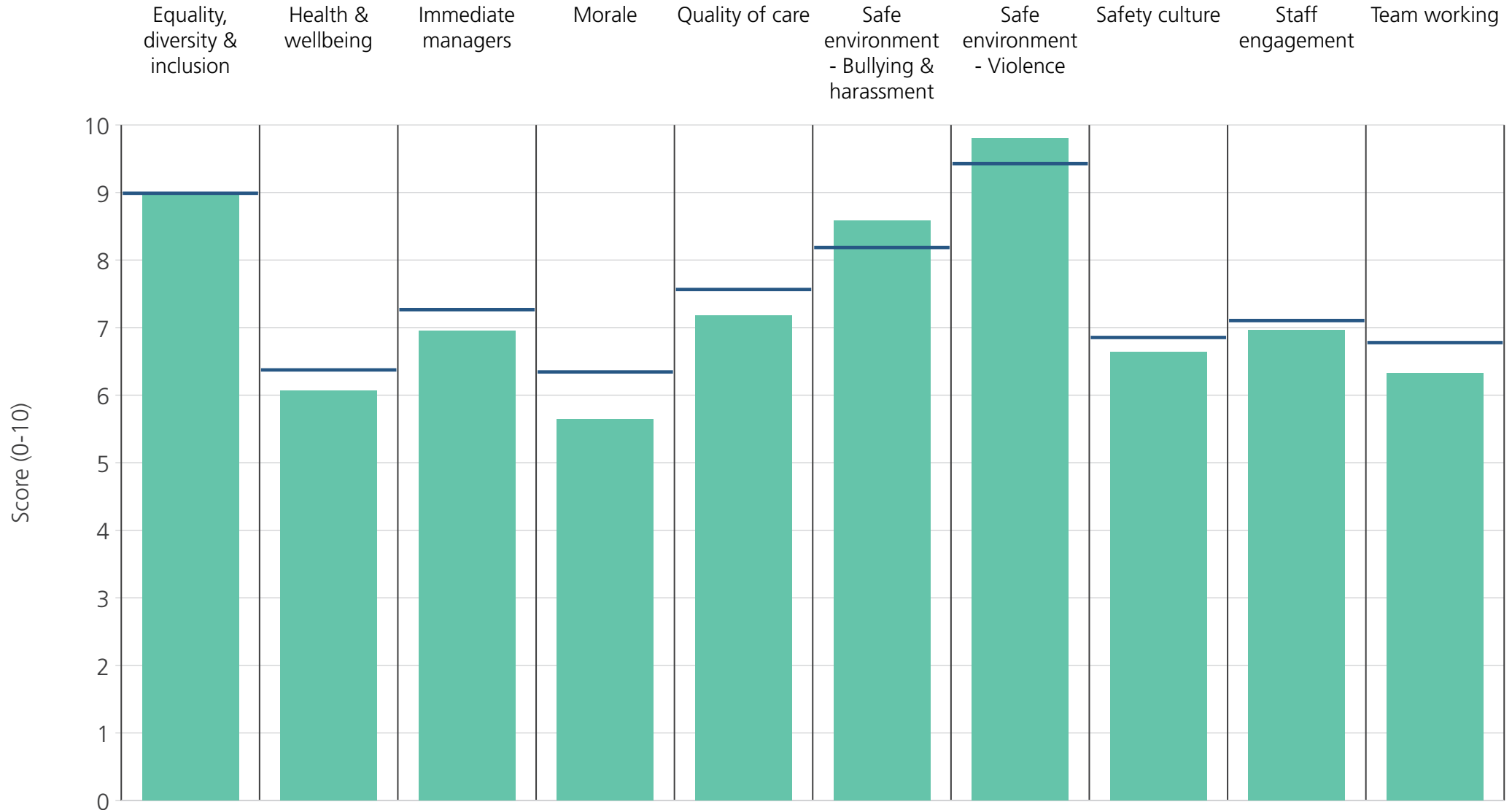
Directorate	8.9	6.4	8.2	6.8	7.4	6.7	9.6	6.5	7.0	7.3
Your org	9.0	6.4	7.3	6.3	7.6	8.2	9.4	6.9	7.1	6.8
Responses	32	31	32	32	32	32	32	32	32	32



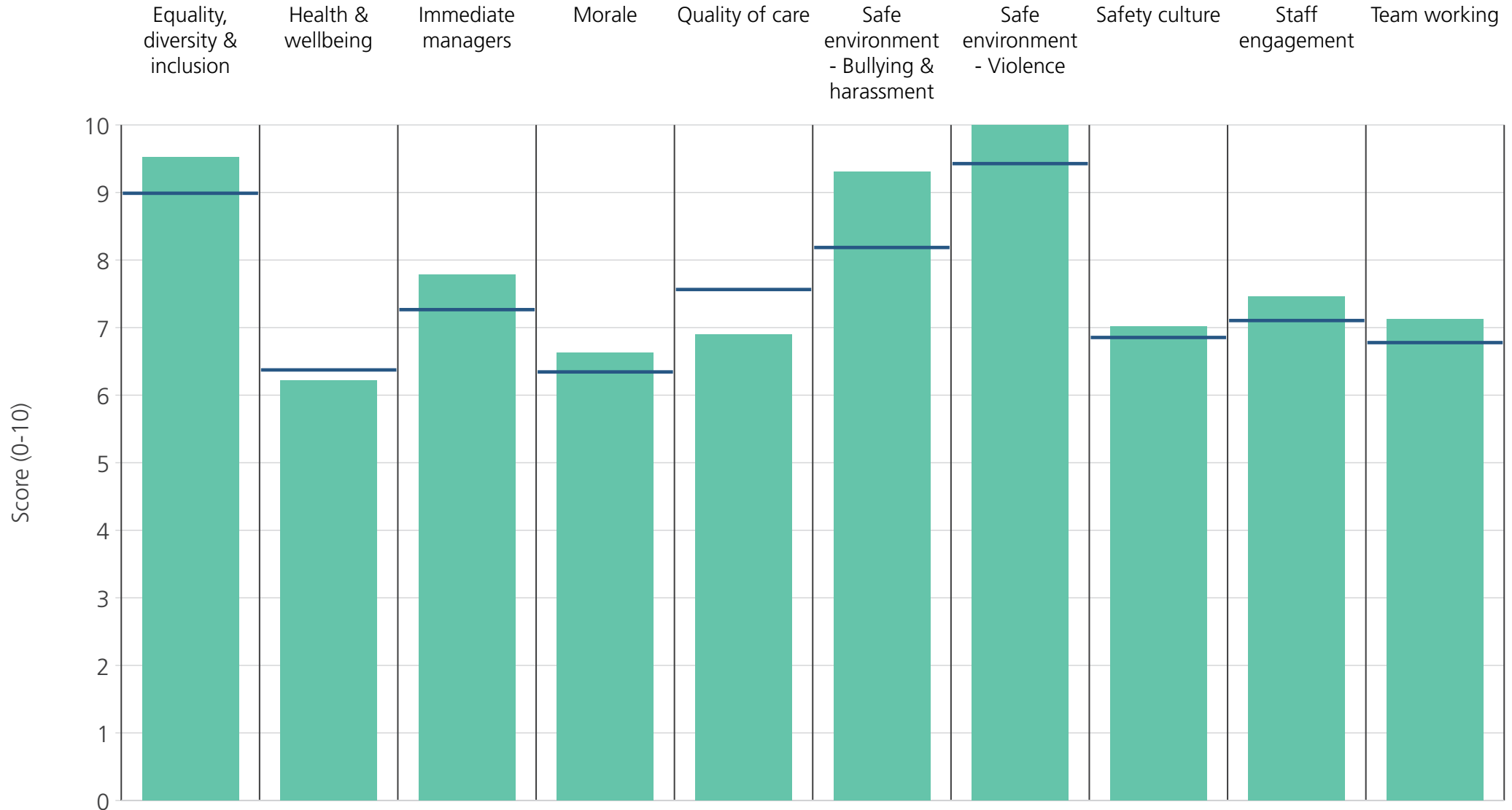
Directorate	8.2	7.1	7.4	6.7	7.9	6.9	9.2	6.8	7.5	6.5
Your org	9.0	6.4	7.3	6.3	7.6	8.2	9.4	6.9	7.1	6.8
Responses	79	78	80	80	80	80	79	80	80	79



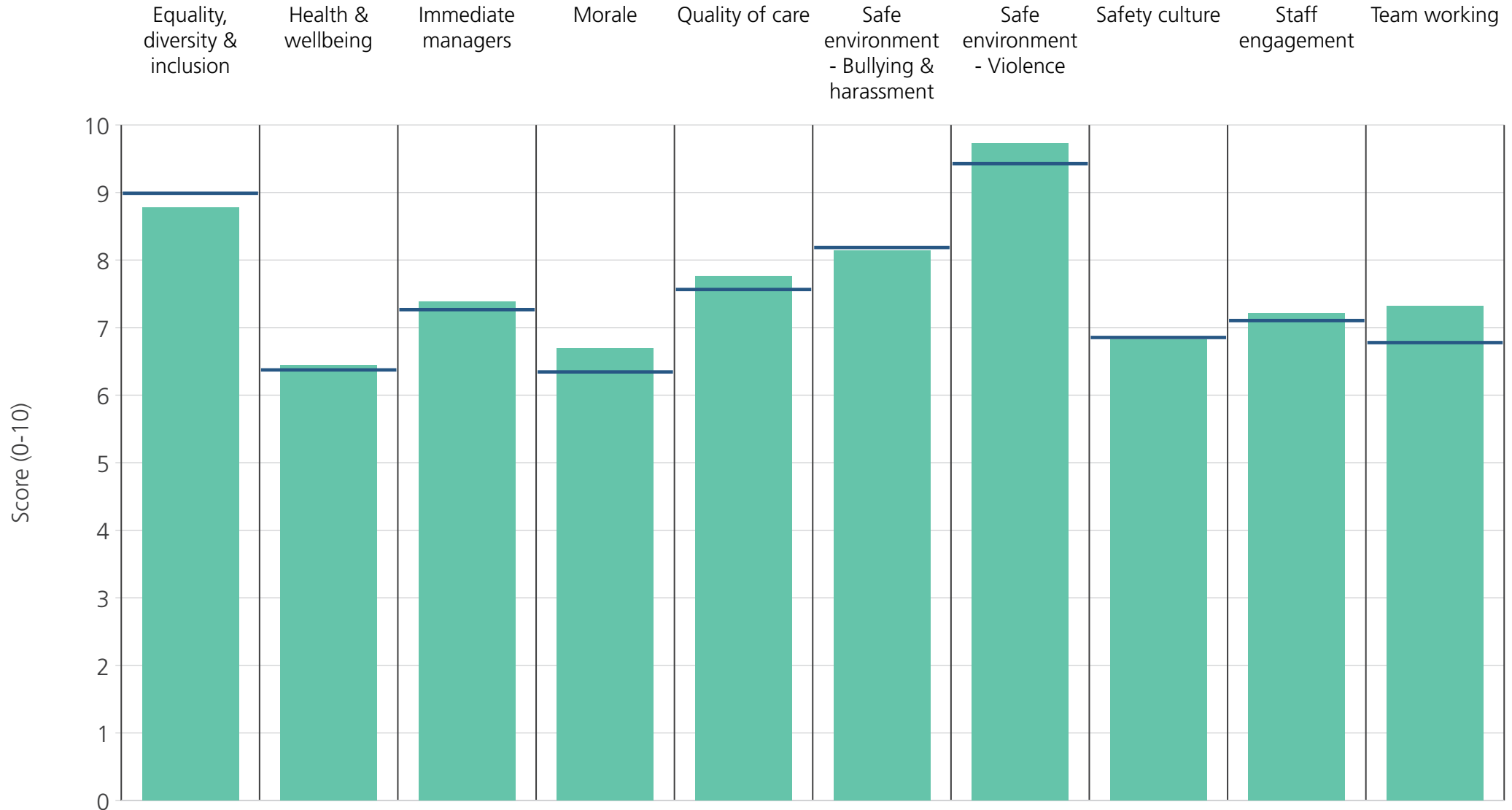
Directorate	9.0	5.4	6.6	6.2	7.3	7.9	9.9	6.3	6.8	6.0
Your org	9.0	6.4	7.3	6.3	7.6	8.2	9.4	6.9	7.1	6.8
Responses	44	44	45	45	33	43	45	45	45	43



Directorate	9.0	6.1	6.9	5.6	7.2	8.6	9.8	6.6	7.0	6.3
Your org	9.0	6.4	7.3	6.3	7.6	8.2	9.4	6.9	7.1	6.8
Responses	67	68	67	68	42	68	68	68	68	64



Directorate	9.5	6.2	7.8	6.6	6.9	9.3	10.0	7.0	7.5	7.1
Your org	9.0	6.4	7.3	6.3	7.6	8.2	9.4	6.9	7.1	6.8
Responses	56	56	56	56	11	55	55	56	56	56



Directorate	8.8	6.4	7.4	6.7	7.8	8.1	9.7	6.8	7.2	7.3
Your org	9.0	6.4	7.3	6.3	7.6	8.2	9.4	6.9	7.1	6.8
Responses	36	36	35	36	35	35	36	36	36	35