

Croydon Health Services NHS Trust

2018 NHS Staff Survey

Directorate Report

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This directorate report for Croydon Health Services NHS Trust contains results by directorate for themes from the 2018 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Croydon Health Services NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2018 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

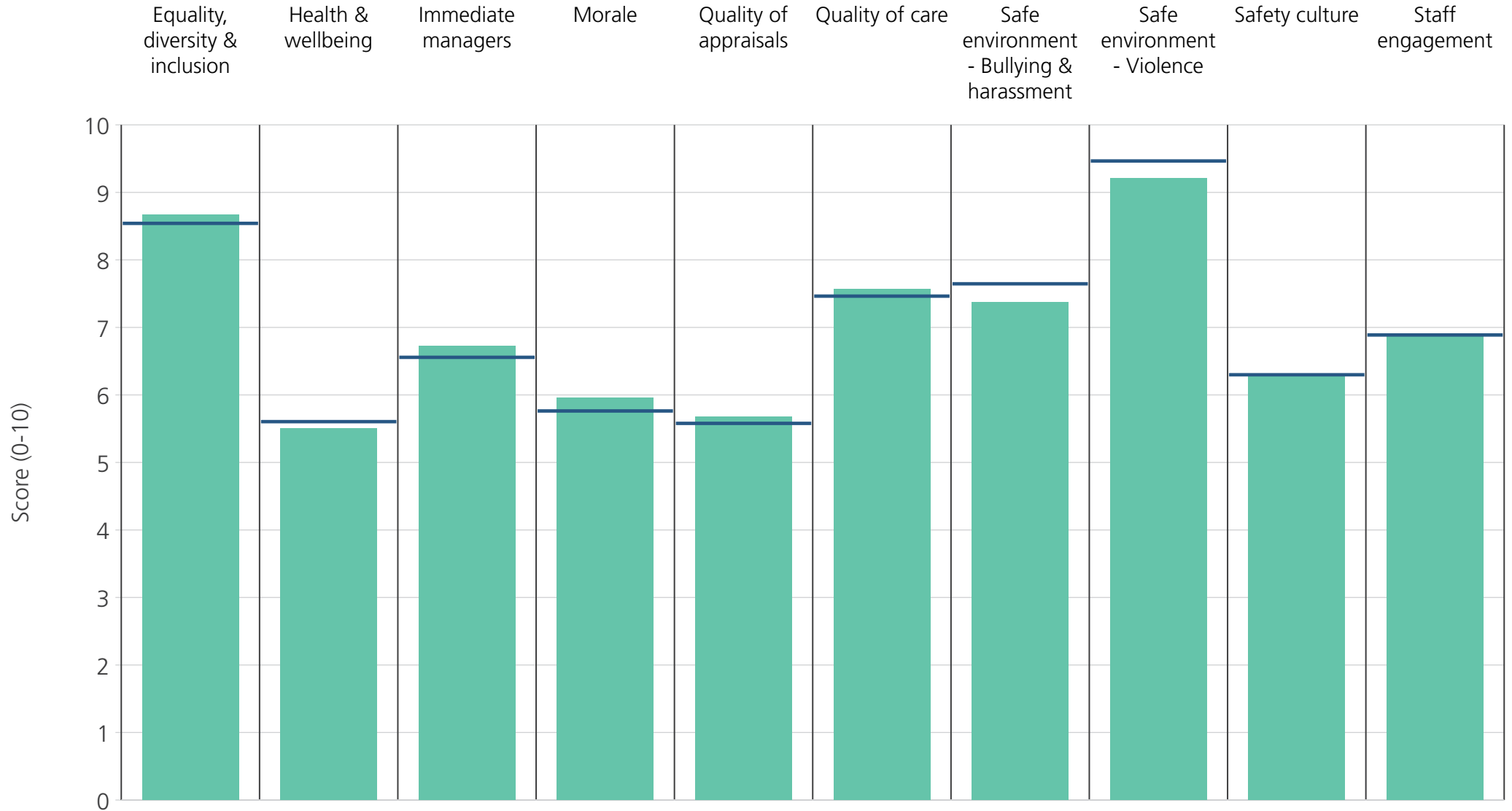
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



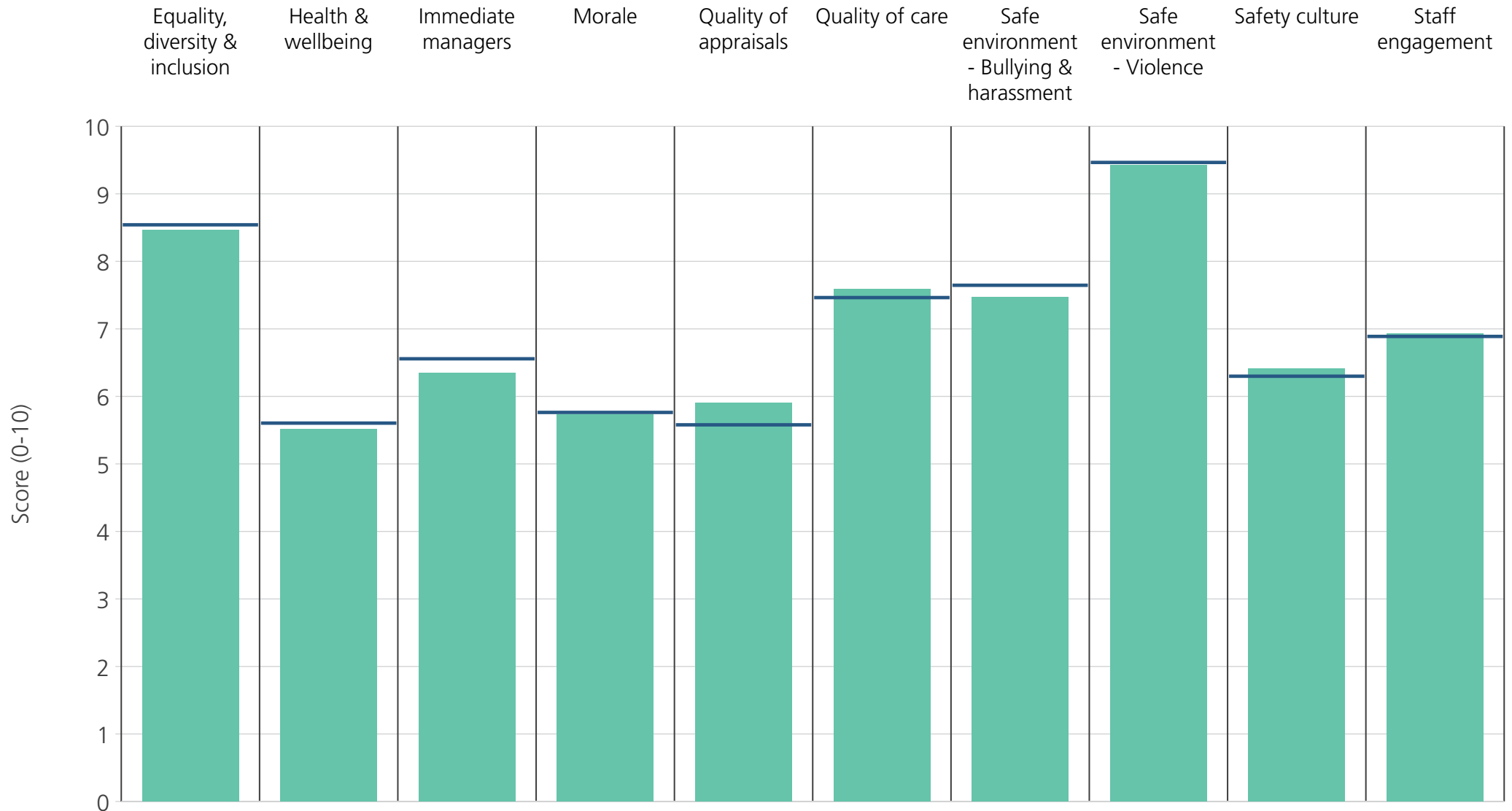
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

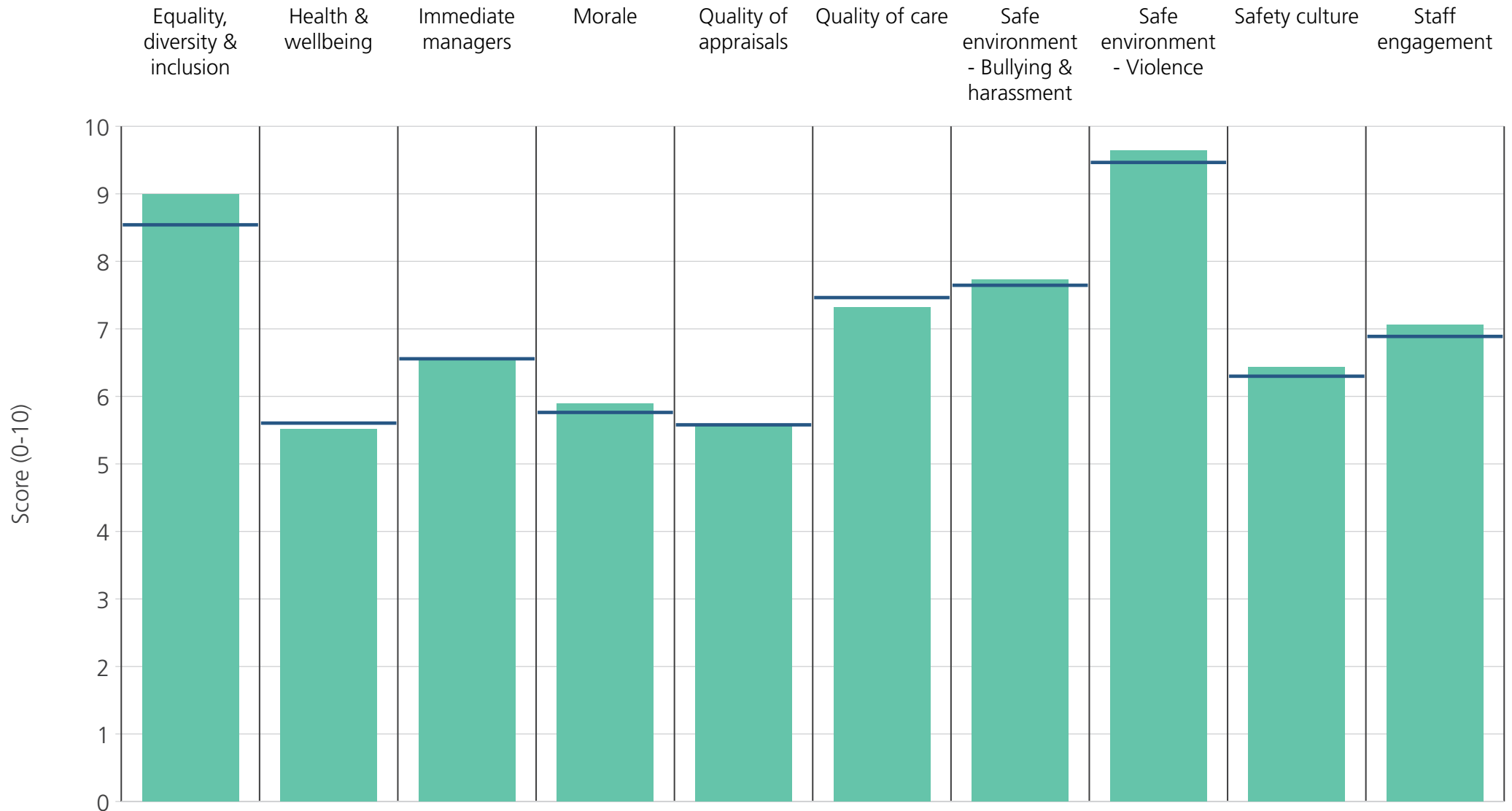
Croydon Health Services NHS Trust
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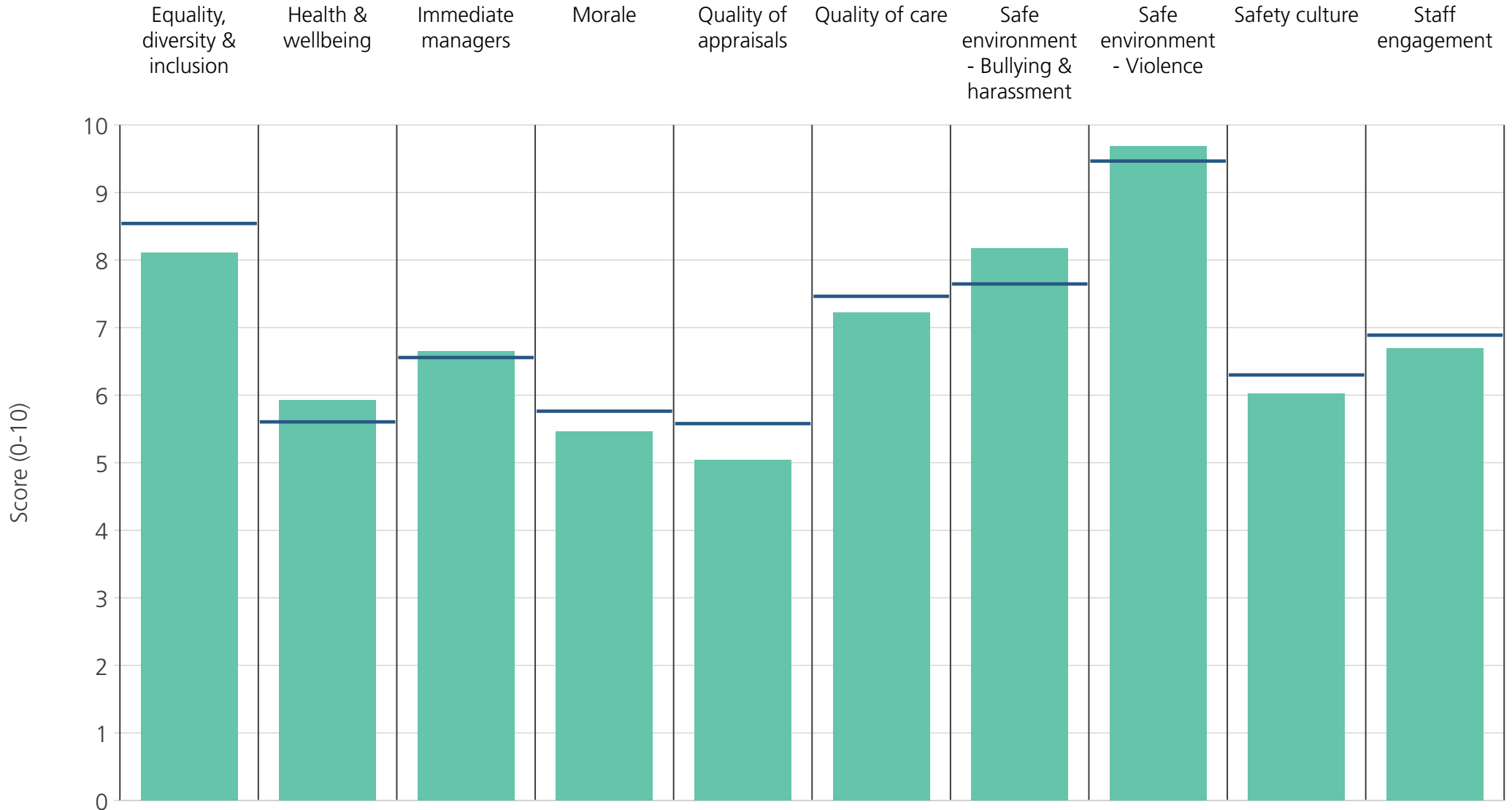
Directorate	8.7	5.5	6.7	6.0	5.7	7.6	7.4	9.2	6.3	6.9
Your org	8.5	5.6	6.6	5.8	5.6	7.5	7.6	9.5	6.3	6.9
Responses	250	255	254	244	196	245	242	241	249	256



Directorate	8.5	5.5	6.3	5.7	5.9	7.6	7.5	9.4	6.4	6.9
Your org	8.5	5.6	6.6	5.8	5.6	7.5	7.6	9.5	6.3	6.9
Responses	268	269	272	264	217	263	269	267	269	273



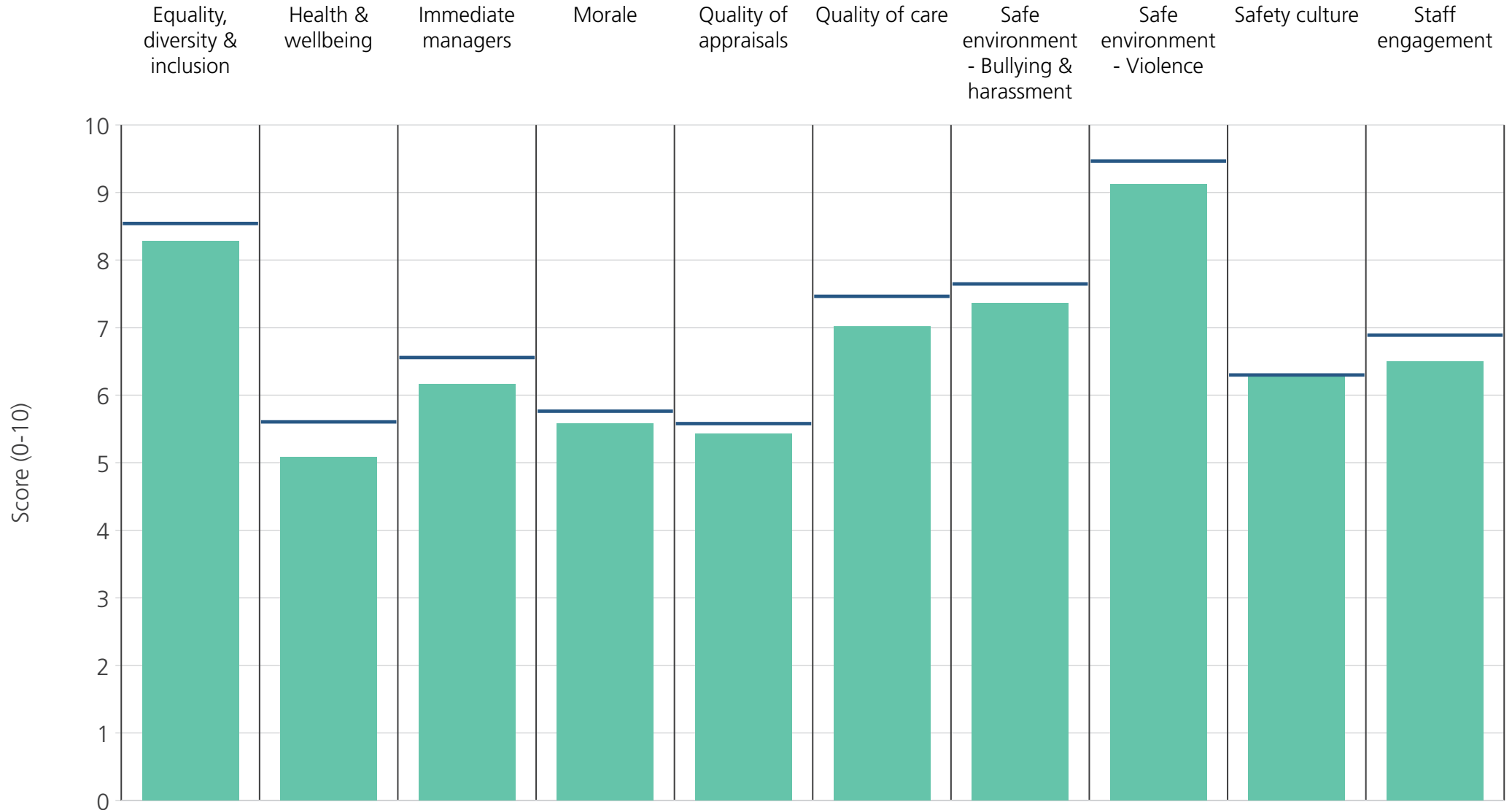
Directorate	9.0	5.5	6.5	5.9	5.6	7.3	7.7	9.6	6.4	7.1
Your org	8.5	5.6	6.6	5.8	5.6	7.5	7.6	9.5	6.3	6.9
Responses	164	163	162	161	144	159	159	158	162	164



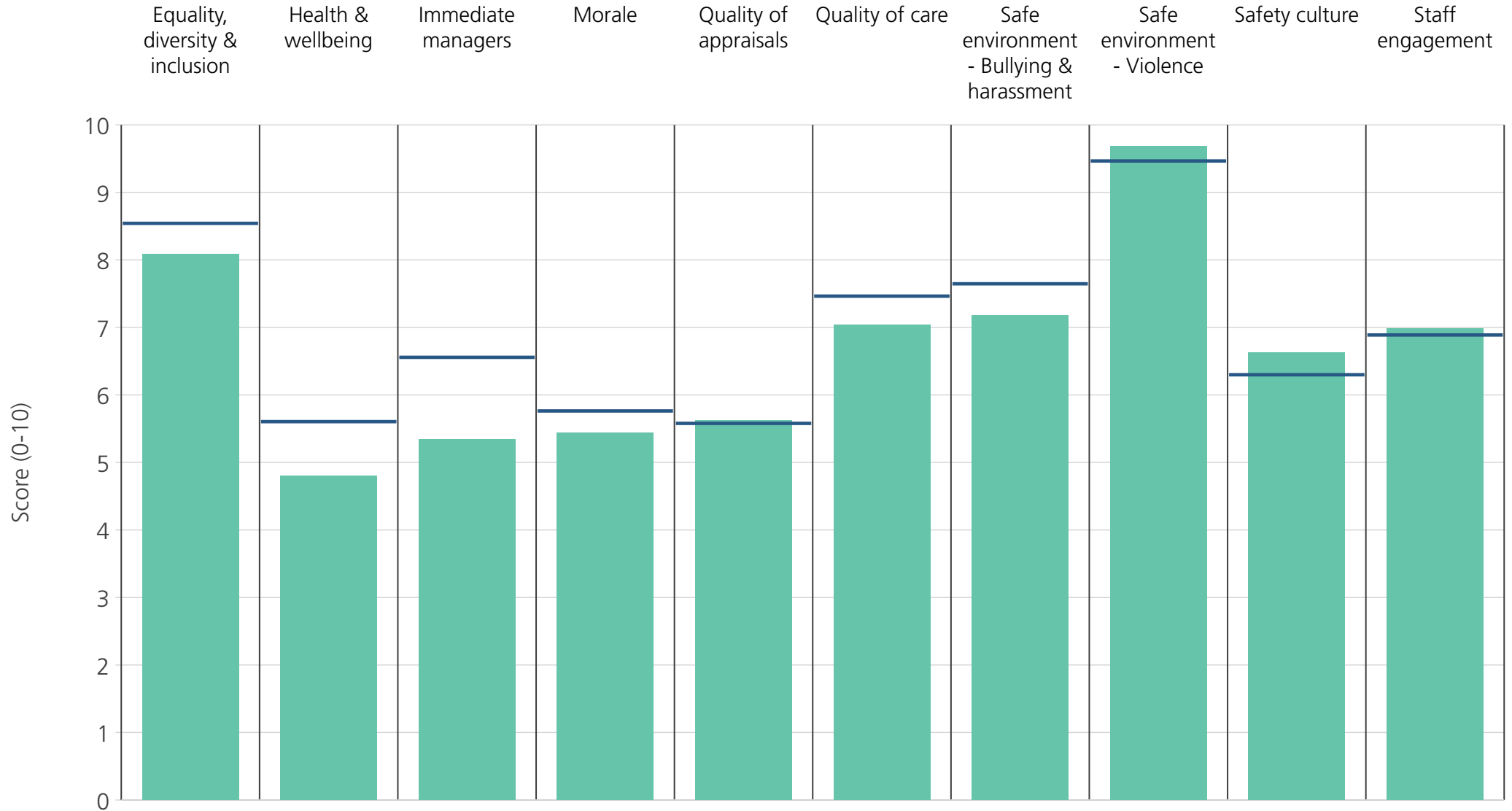
Directorate	8.1	5.9	6.6	5.5	5.0	7.2	8.2	9.7	6.0	6.7
Your org	8.5	5.6	6.6	5.8	5.6	7.5	7.6	9.5	6.3	6.9
Responses	200	201	200	194	163	139	193	197	200	201

Directorates 2

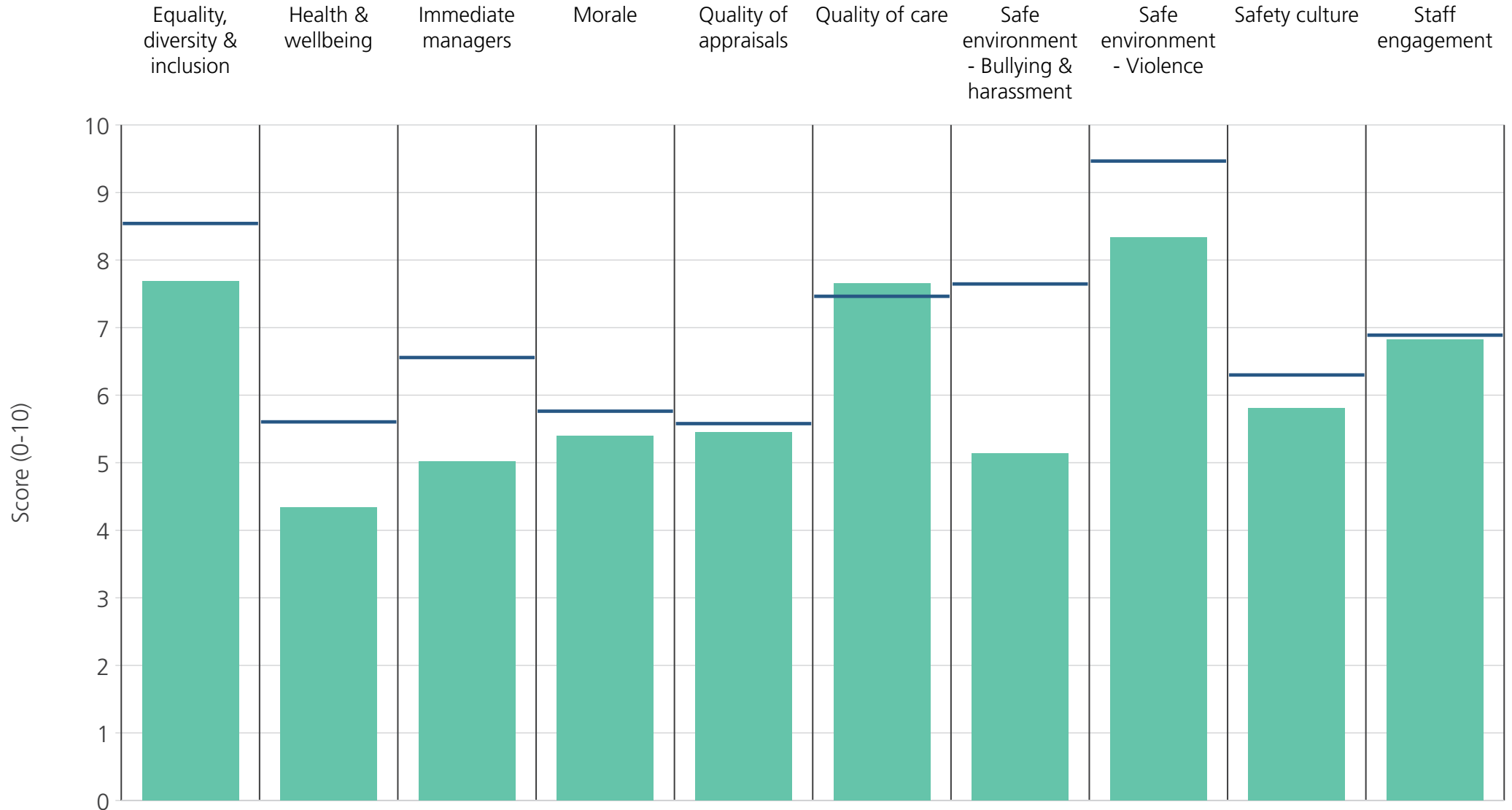
Croydon Health Services NHS Trust
2018 NHS Staff Survey Results



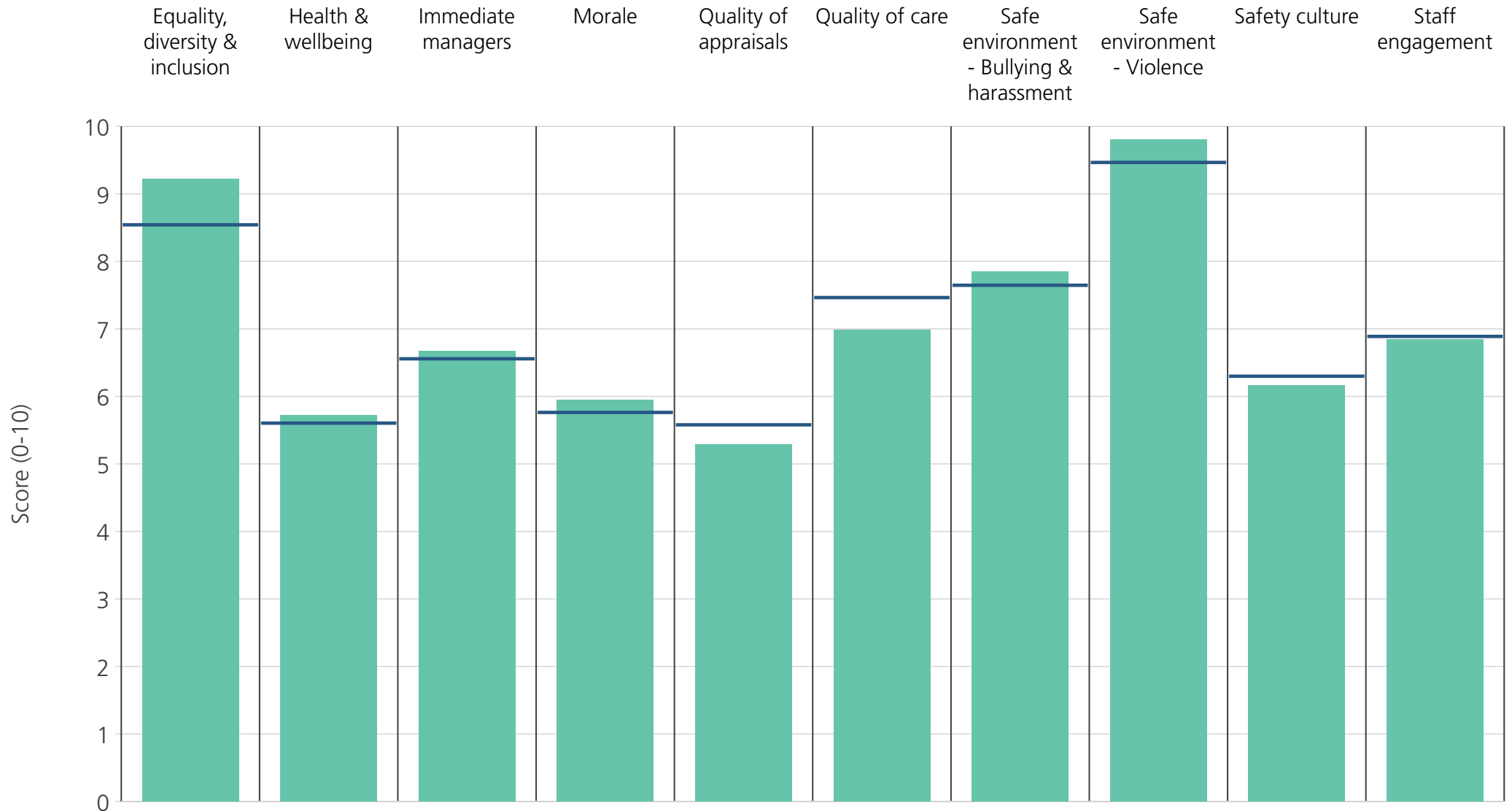
Directorate	8.3	5.1	6.2	5.6	5.4	7.0	7.4	9.1	6.3	6.5
Your org	8.5	5.6	6.6	5.8	5.6	7.5	7.6	9.5	6.3	6.9
Responses	87	89	90	87	65	87	86	84	89	91



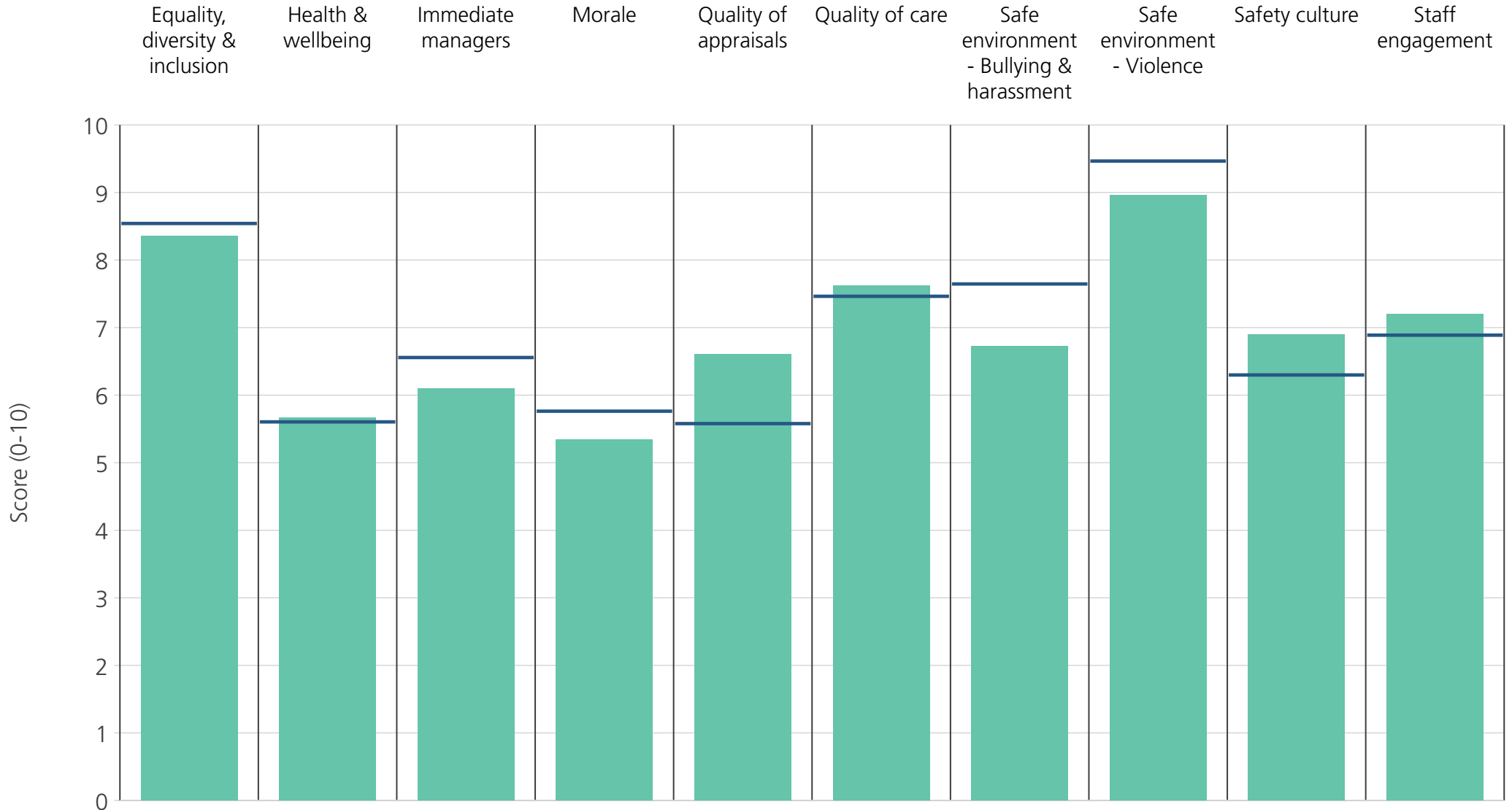
Directorate	8.1	4.8	5.3	5.4	5.6	7.0	7.2	9.7	6.6	7.0
Your org	8.5	5.6	6.6	5.8	5.6	7.5	7.6	9.5	6.3	6.9
Responses	43	42	42	41	34	42	42	42	42	42



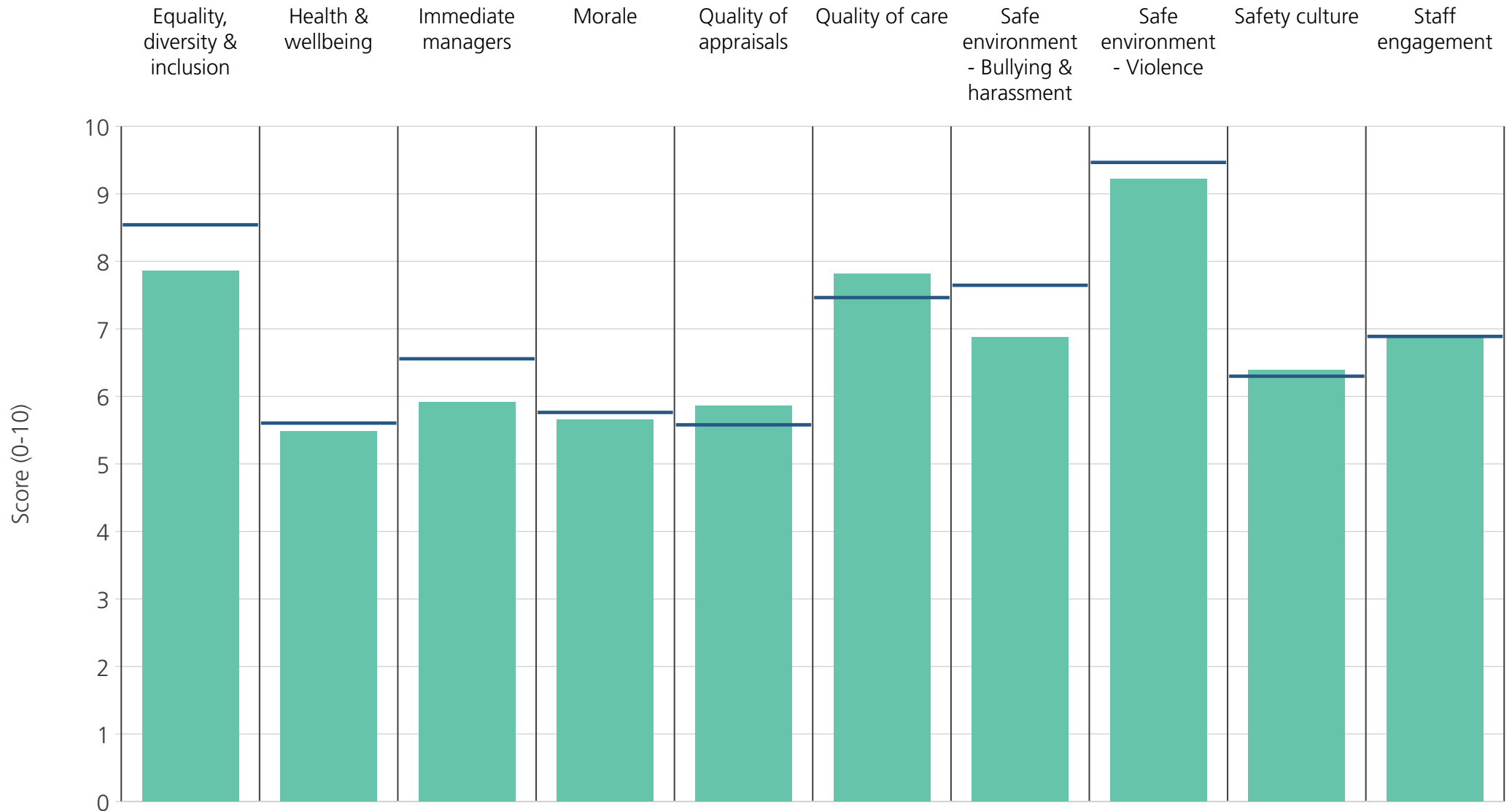
Directorate	7.7	4.3	5.0	5.4	5.5	7.7	5.1	8.3	5.8	6.8
Your org	8.5	5.6	6.6	5.8	5.6	7.5	7.6	9.5	6.3	6.9
Responses	27	28	27	24	11	27	25	26	25	27



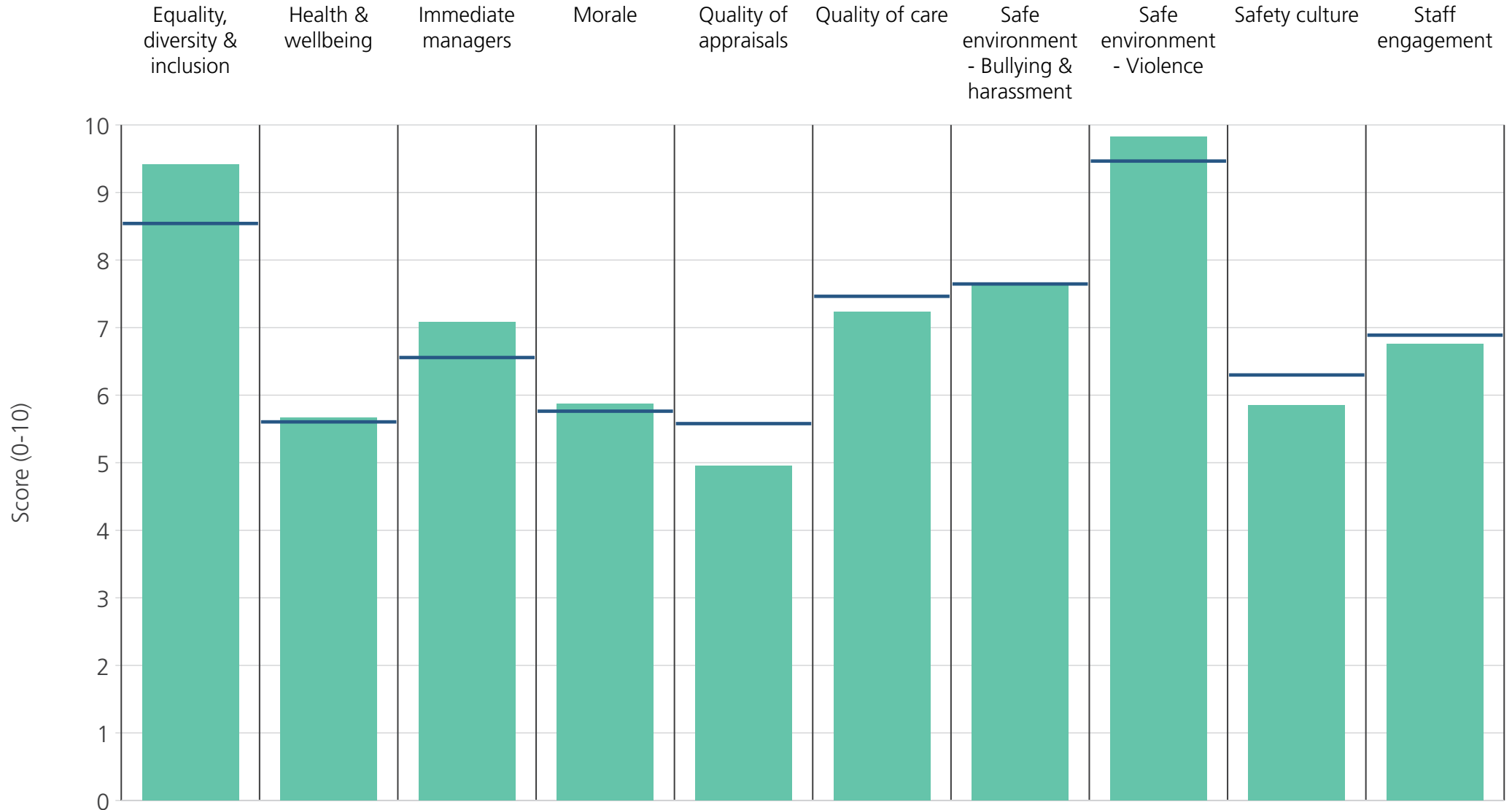
Directorate	9.2	5.7	6.7	5.9	5.3	7.0	7.8	9.8	6.2	6.8
Your org	8.5	5.6	6.6	5.8	5.6	7.5	7.6	9.5	6.3	6.9
Responses	69	69	68	68	64	66	68	68	68	68



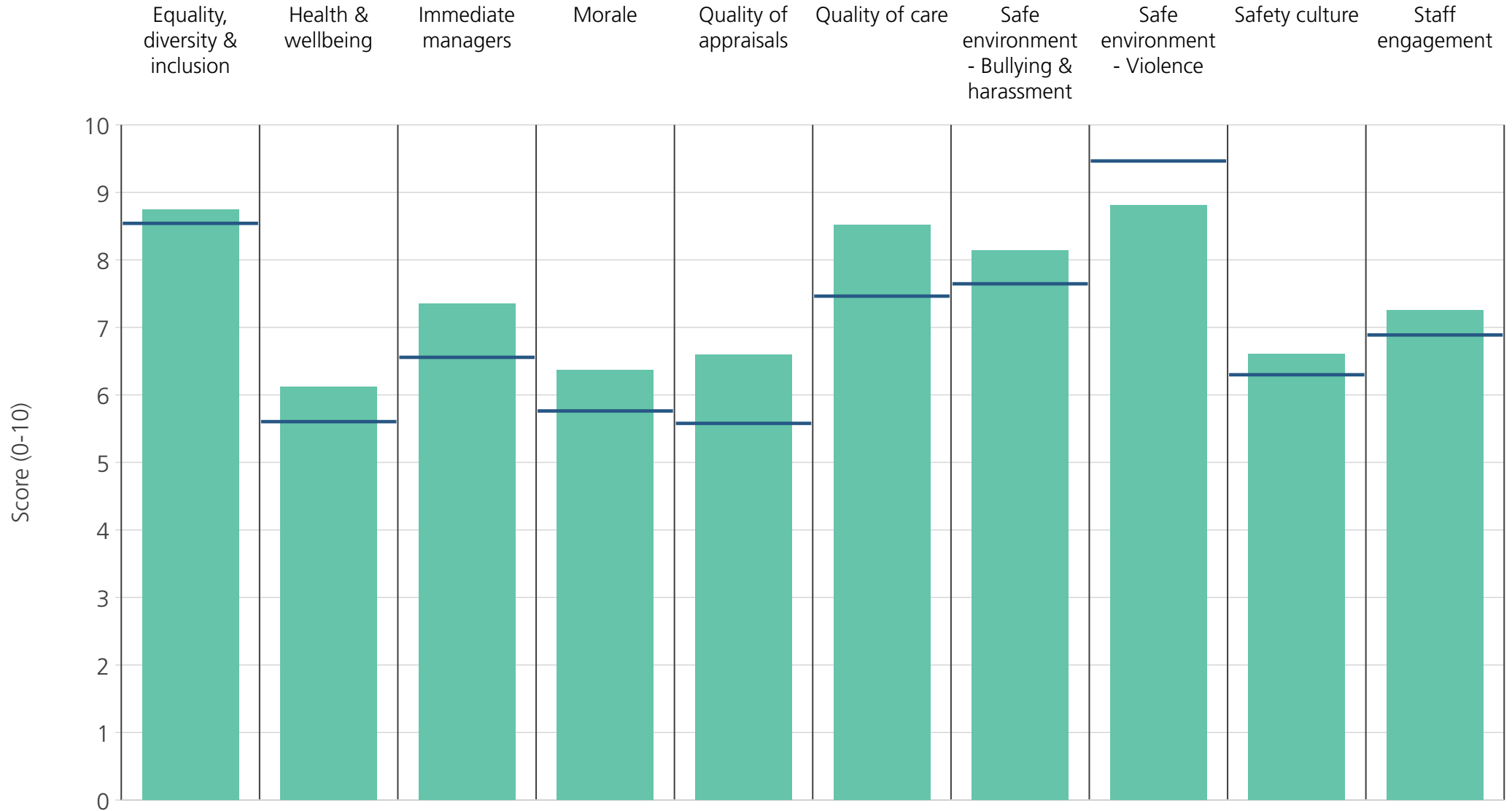
Directorate	8.4	5.7	6.1	5.3	6.6	7.6	6.7	9.0	6.9	7.2
Your org	8.5	5.6	6.6	5.8	5.6	7.5	7.6	9.5	6.3	6.9
Responses	61	61	61	57	48	60	61	61	61	60



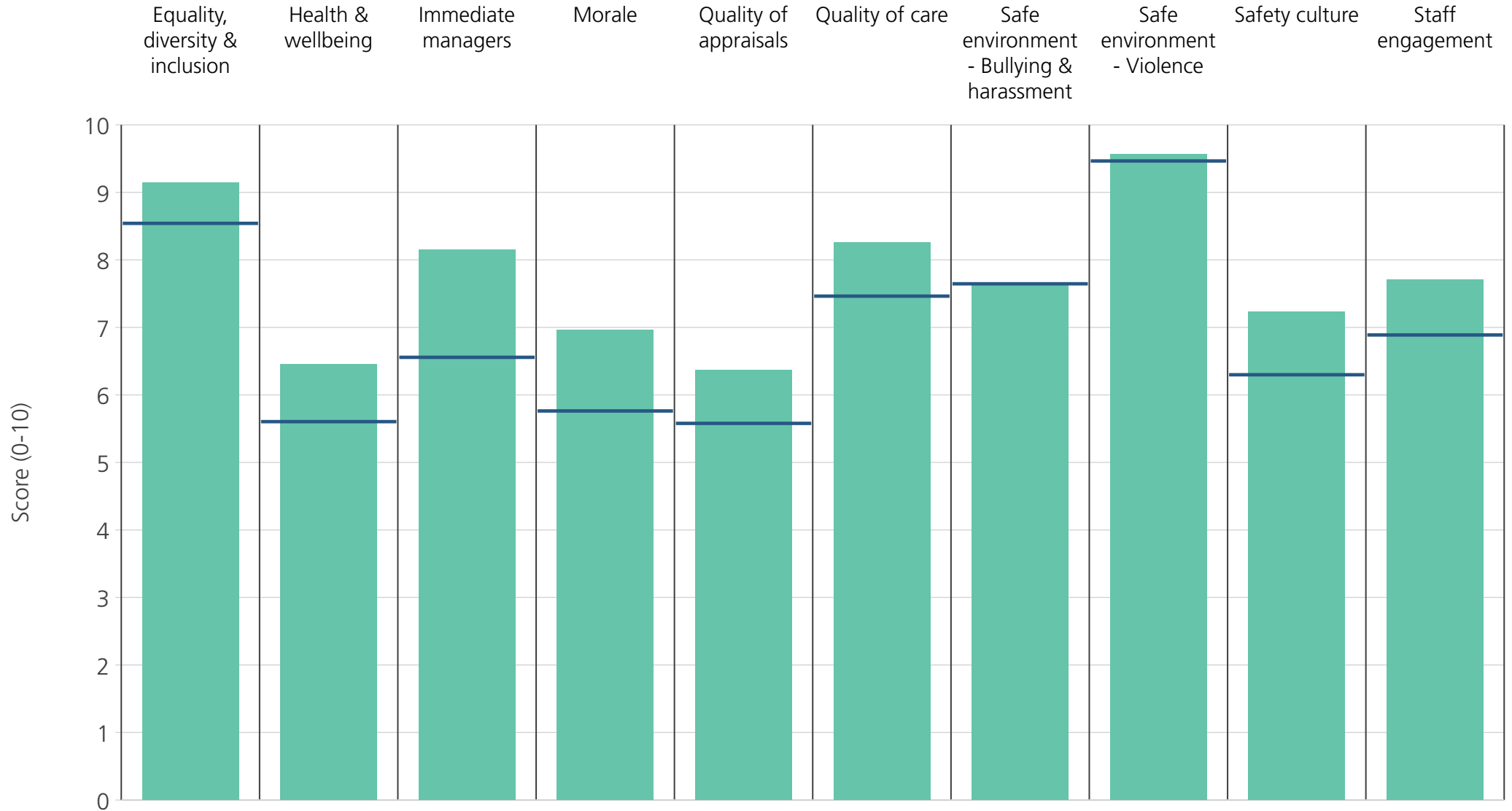
Directorate	7.9	5.5	5.9	5.7	5.9	7.8	6.9	9.2	6.4	6.9
Your org	8.5	5.6	6.6	5.8	5.6	7.5	7.6	9.5	6.3	6.9
Responses	63	64	64	63	55	63	64	64	63	64



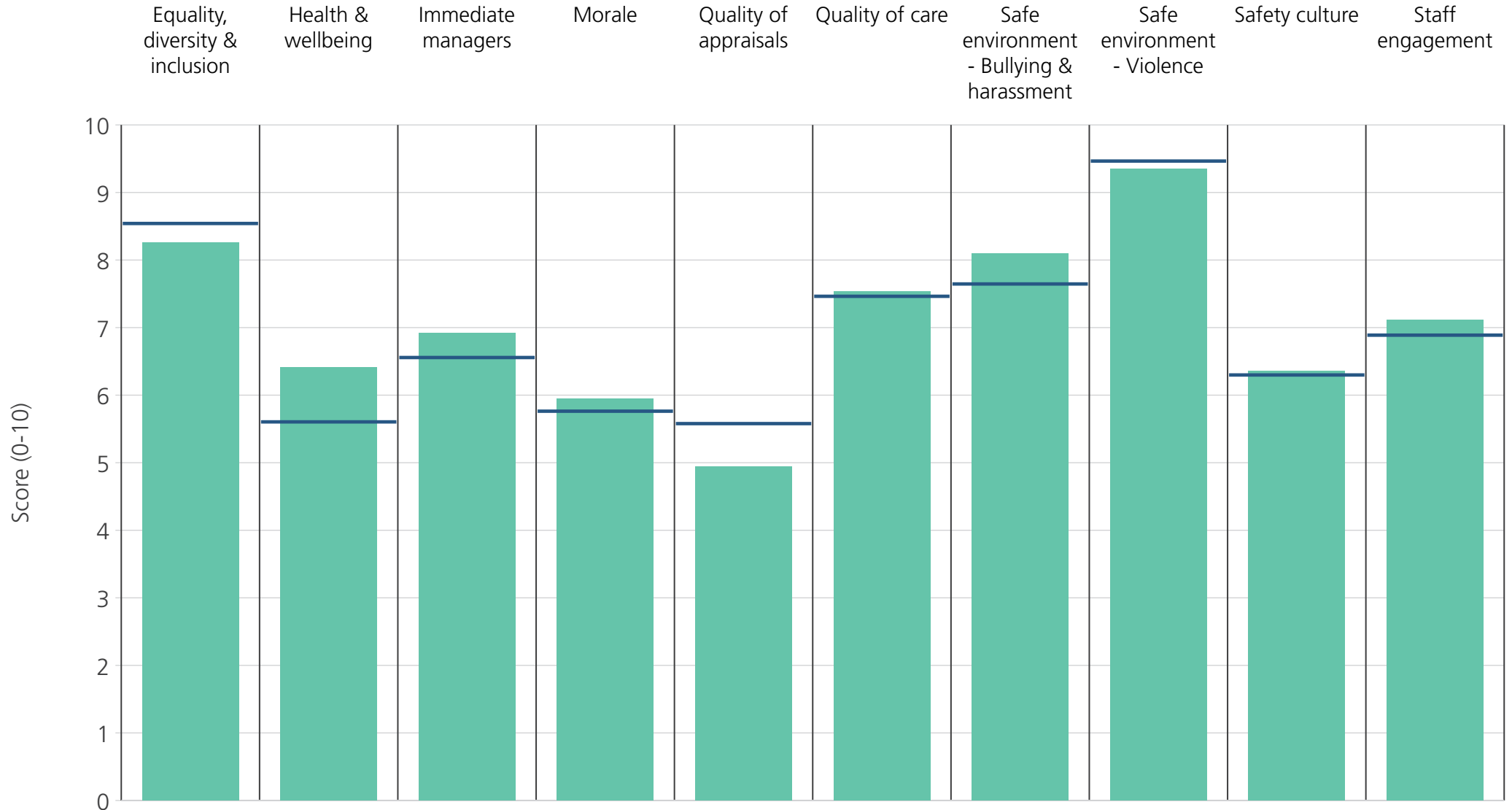
Directorate	9.4	5.7	7.1	5.9	5.0	7.2	7.6	9.8	5.9	6.8
Your org	8.5	5.6	6.6	5.8	5.6	7.5	7.6	9.5	6.3	6.9
Responses	58	58	58	57	52	56	58	58	58	59



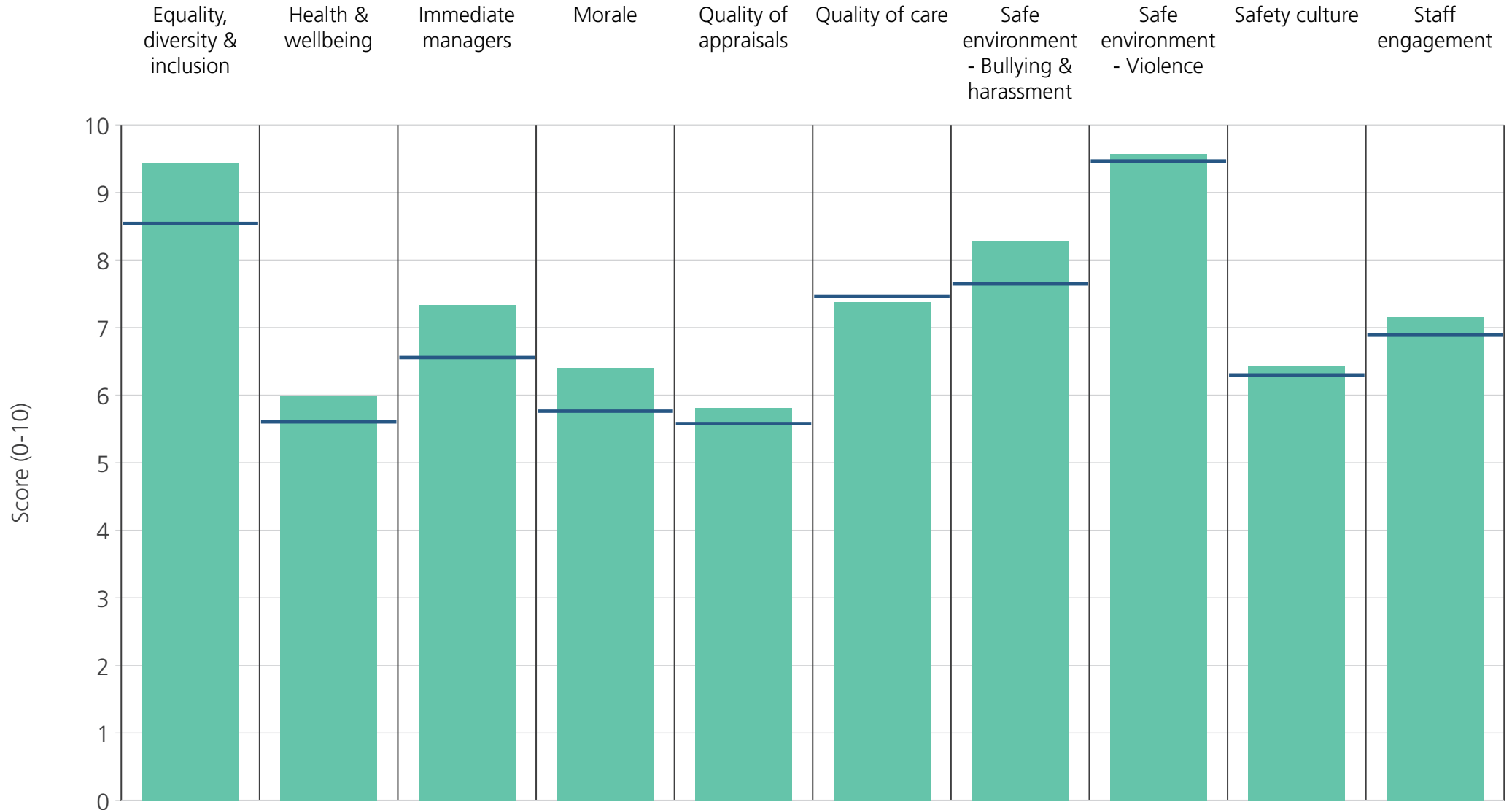
Directorate	8.7	6.1	7.4	6.4	6.6	8.5	8.1	8.8	6.6	7.3
Your org	8.5	5.6	6.6	5.8	5.6	7.5	7.6	9.5	6.3	6.9
Responses	45	47	46	44	36	43	43	42	44	46



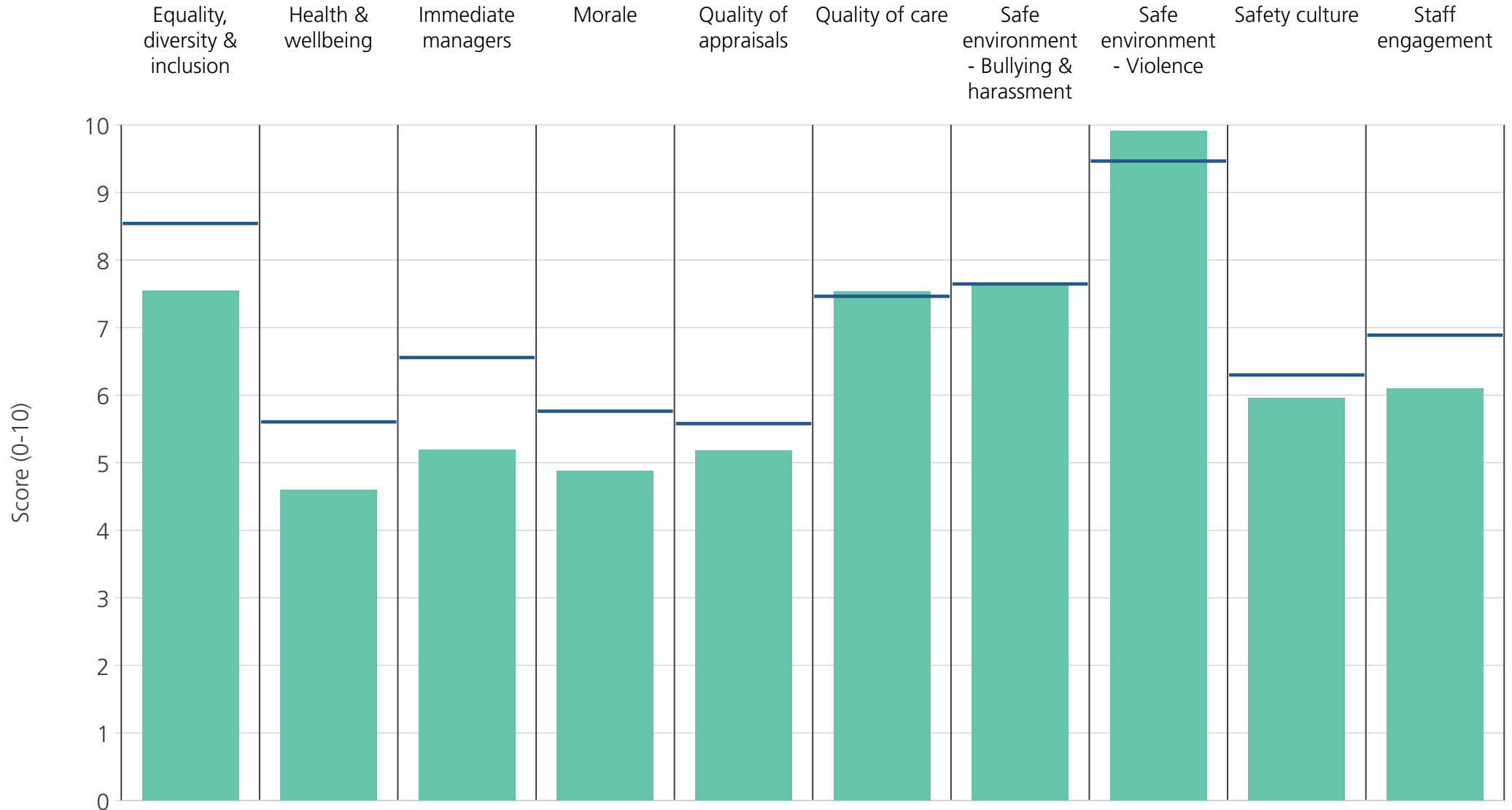
Directorate	9.1	6.5	8.1	7.0	6.4	8.3	7.7	9.6	7.2	7.7
Your org	8.5	5.6	6.6	5.8	5.6	7.5	7.6	9.5	6.3	6.9
Responses	33	33	33	32	32	32	30	31	33	33



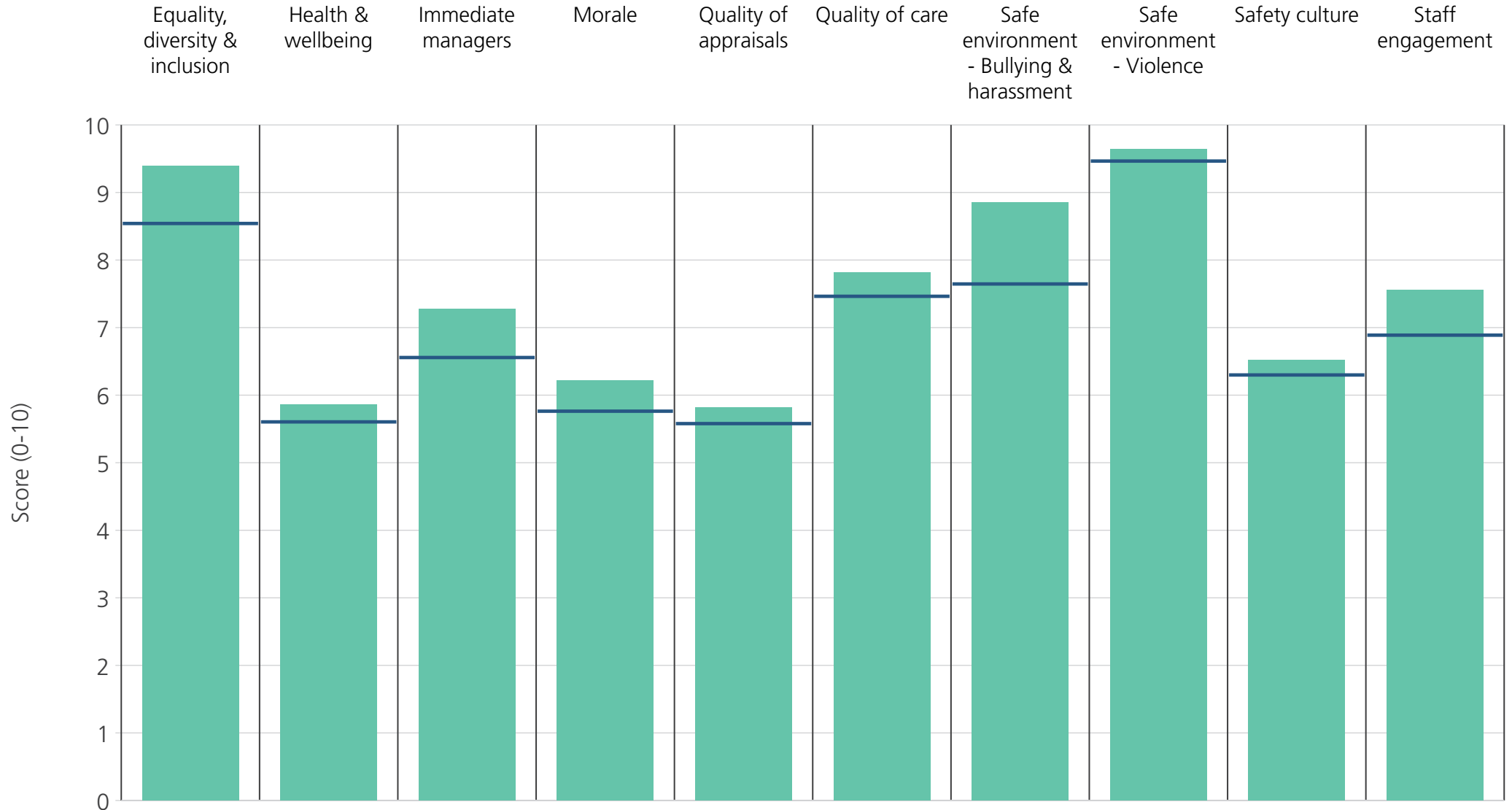
Directorate	8.3	6.4	6.9	6.0	4.9	7.5	8.1	9.4	6.4	7.1
Your org	8.5	5.6	6.6	5.8	5.6	7.5	7.6	9.5	6.3	6.9
Responses	63	63	62	58	54	48	57	59	63	62



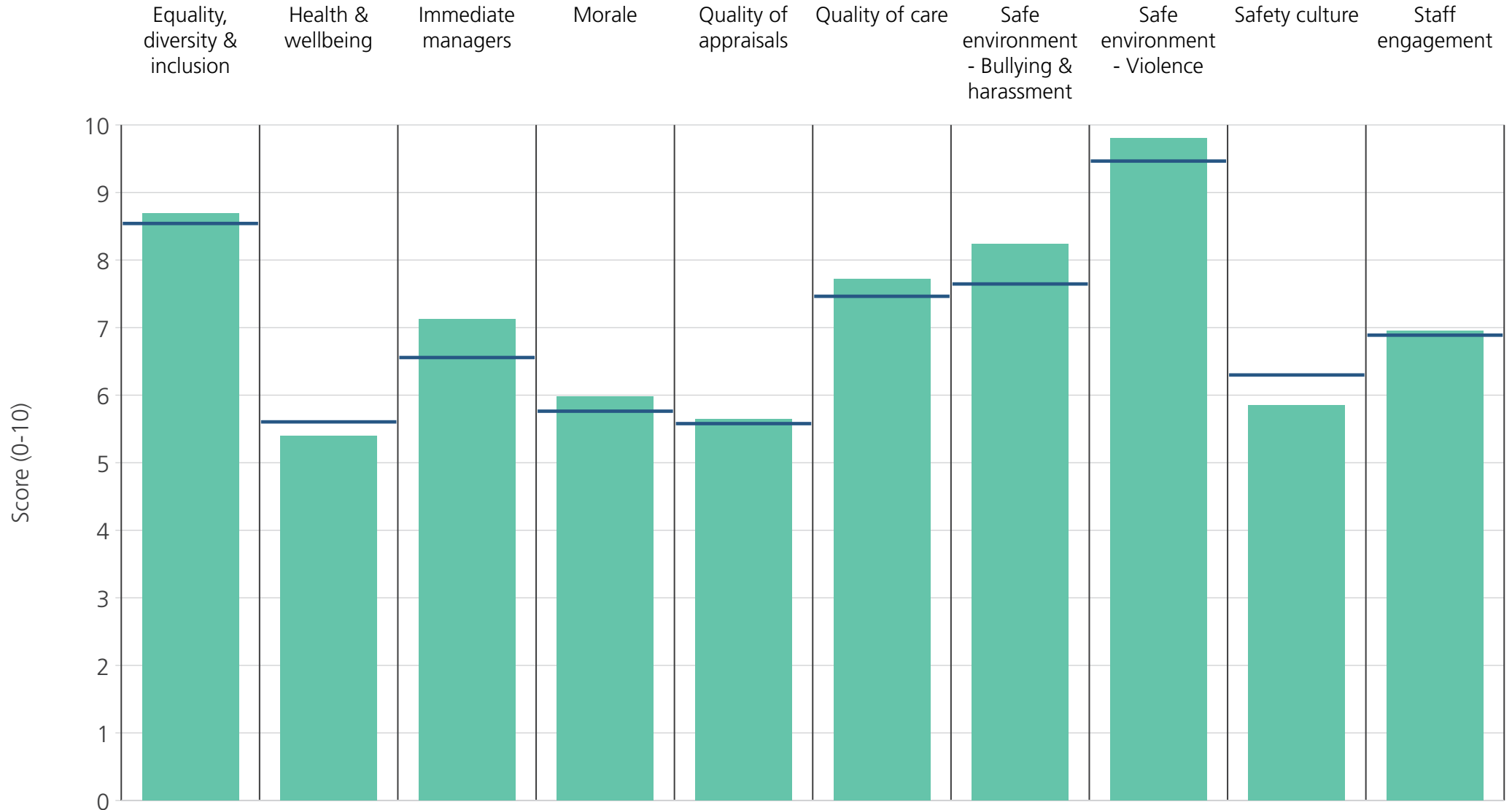
Directorate	9.4	6.0	7.3	6.4	5.8	7.4	8.3	9.6	6.4	7.1
Your org	8.5	5.6	6.6	5.8	5.6	7.5	7.6	9.5	6.3	6.9
Responses	63	63	65	62	59	65	62	61	63	66



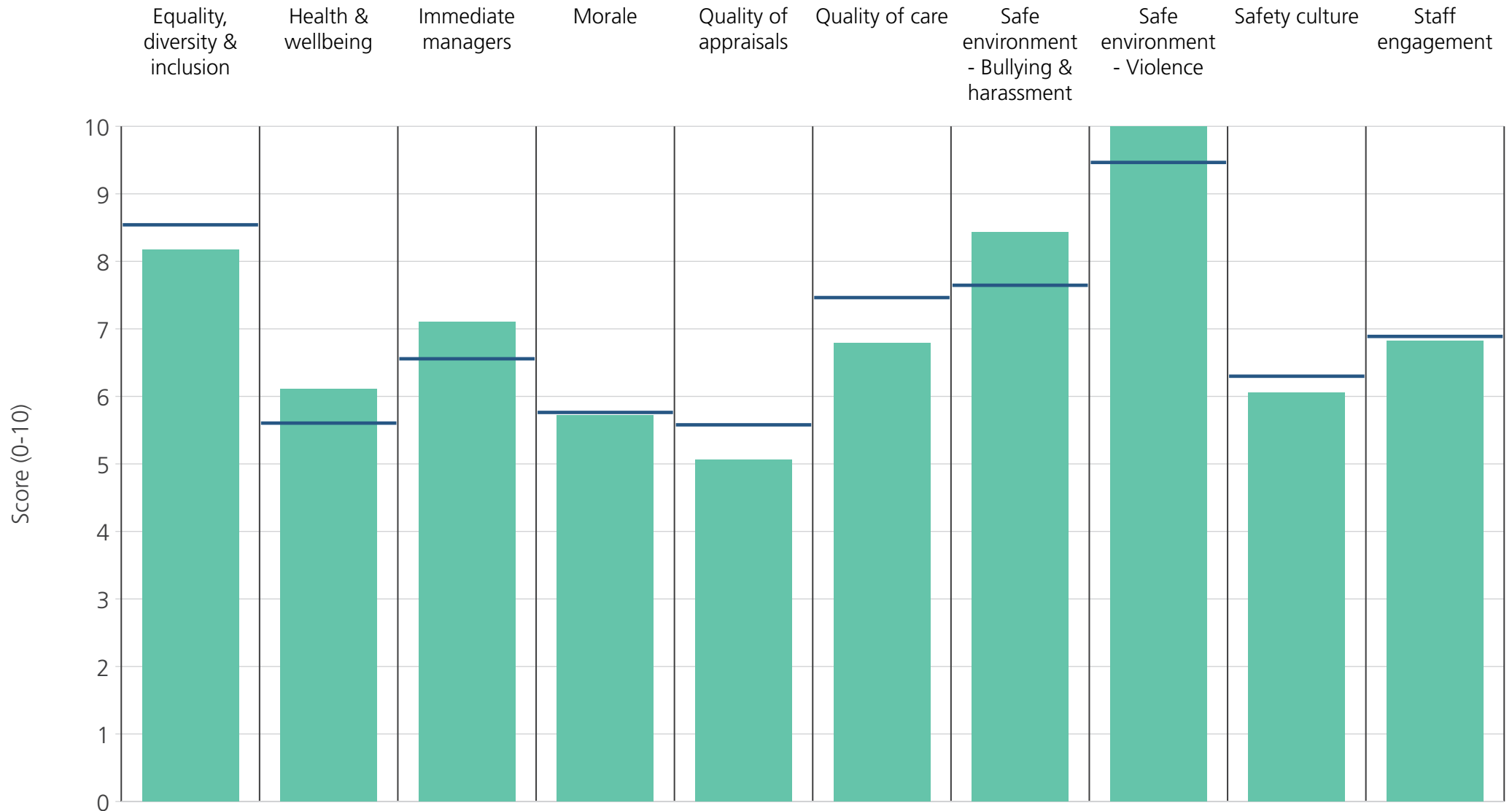
Directorate	7.5	4.6	5.2	4.9	5.2	7.5	7.6	9.9	6.0	6.1
Your org	8.5	5.6	6.6	5.8	5.6	7.5	7.6	9.5	6.3	6.9
Responses	37	37	38	38	21	35	38	37	38	39



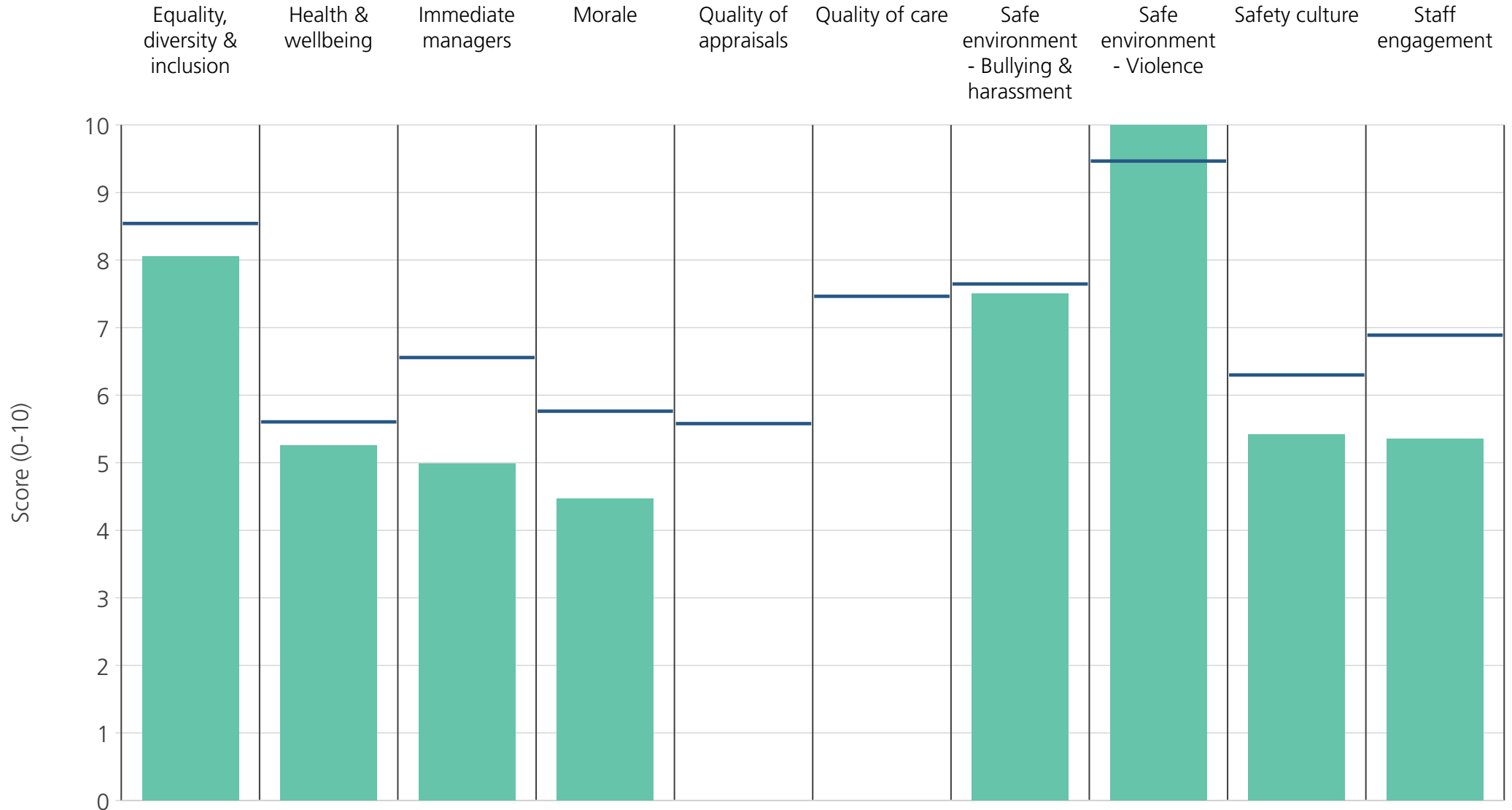
Directorate	9.4	5.9	7.3	6.2	5.8	7.8	8.9	9.6	6.5	7.6
Your org	8.5	5.6	6.6	5.8	5.6	7.5	7.6	9.5	6.3	6.9
Responses	30	30	30	30	29	29	29	28	30	32



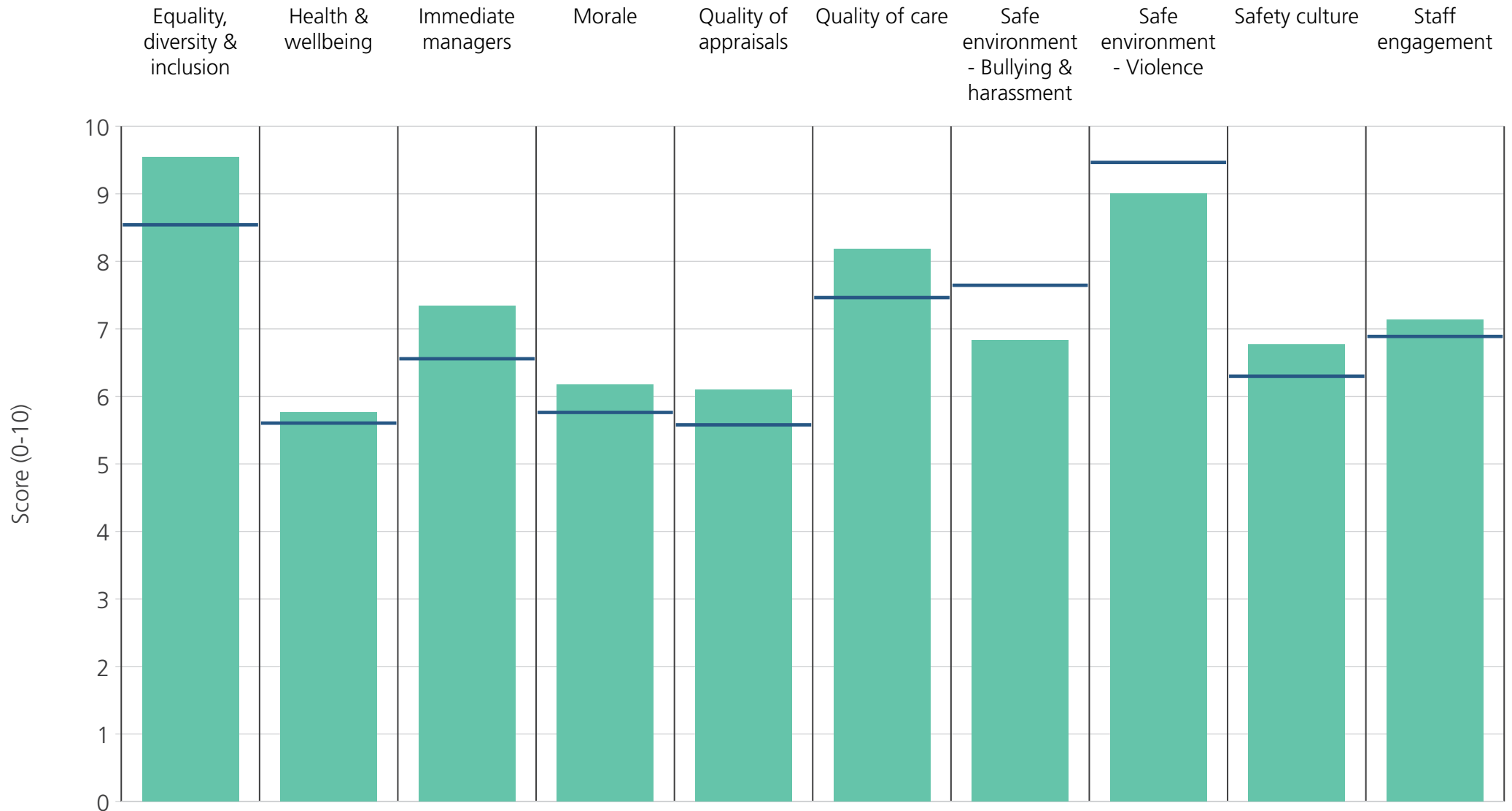
Directorate	8.7	5.4	7.1	6.0	5.6	7.7	8.2	9.8	5.8	7.0
Your org	8.5	5.6	6.6	5.8	5.6	7.5	7.6	9.5	6.3	6.9
Responses	33	33	33	33	28	30	33	33	33	33



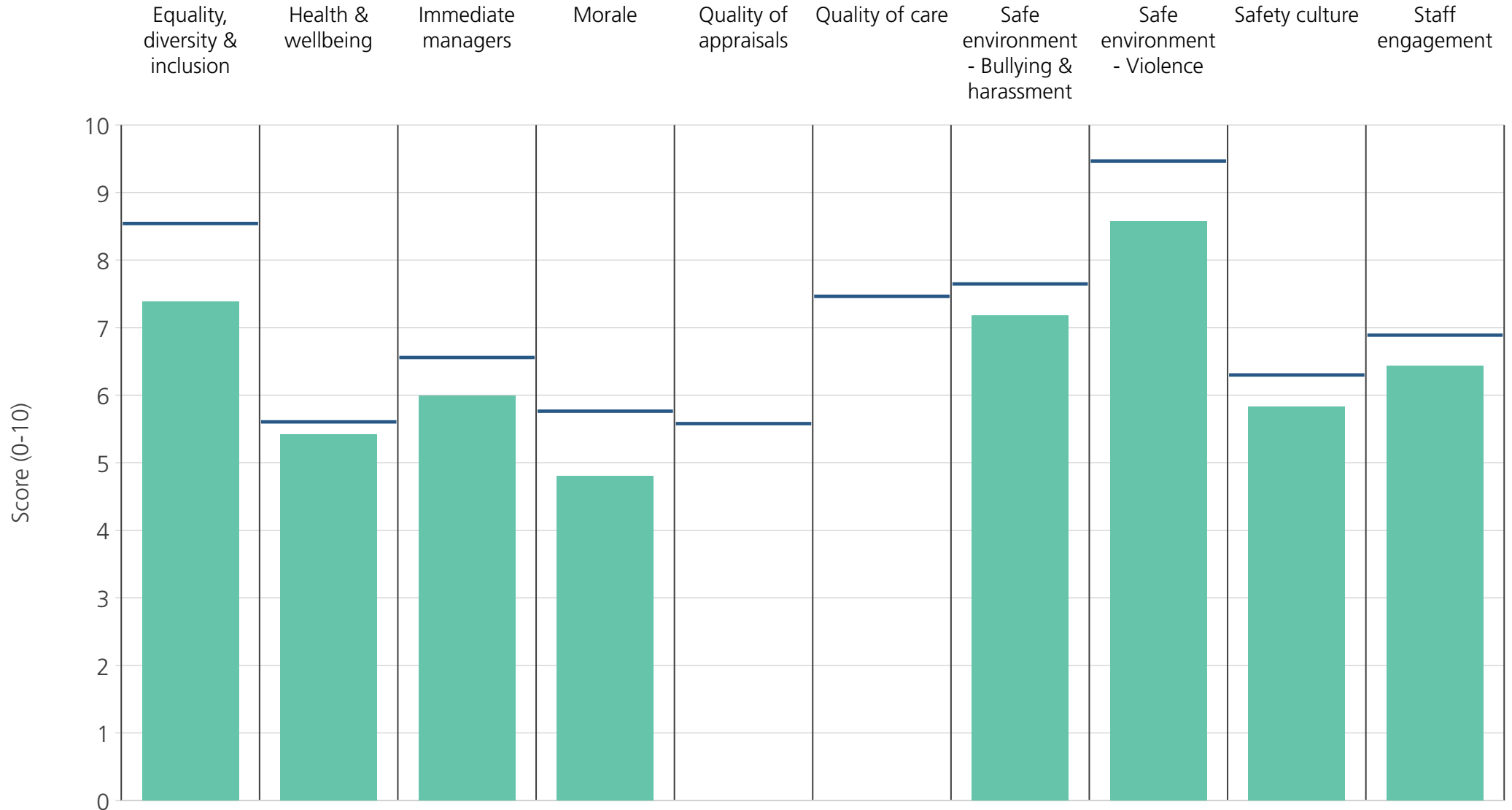
Directorate	8.2	6.1	7.1	5.7	5.1	6.8	8.4	10.0	6.1	6.8
Your org	8.5	5.6	6.6	5.8	5.6	7.5	7.6	9.5	6.3	6.9
Responses	48	49	49	48	38	31	49	49	49	49



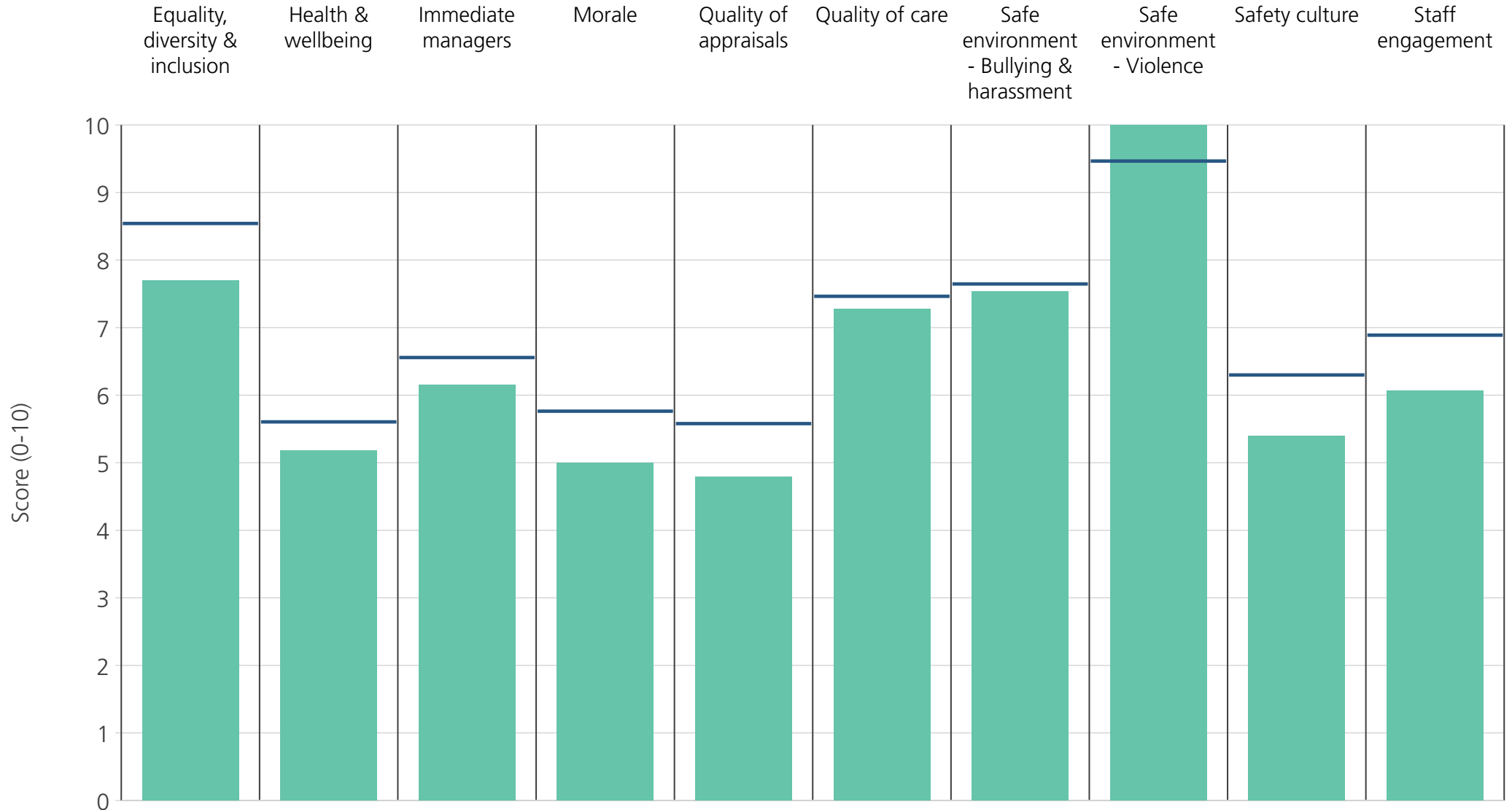
Directorate	8.1	5.3	5.0	4.5	5.6	7.5	7.5	10.0	5.4	5.3
Your org	8.5	5.6	6.6	5.8	5.6	7.5	7.6	9.5	6.3	6.9
Responses	12	12	12	12	10	6	12	12	11	12



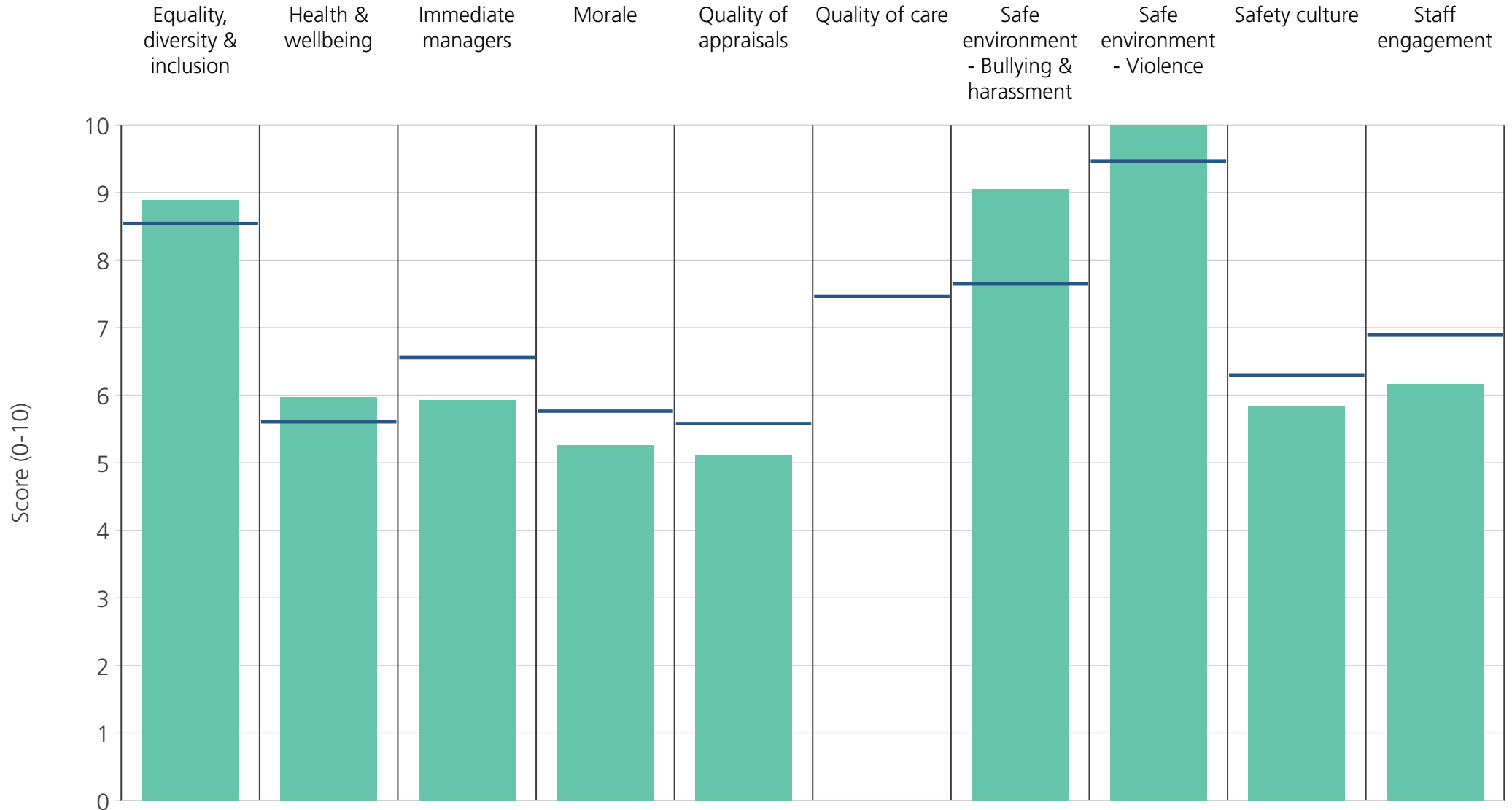
Directorate	9.5	5.8	7.3	6.2	6.1	8.2	6.8	9.0	6.8	7.1
Your org	8.5	5.6	6.6	5.8	5.6	7.5	7.6	9.5	6.3	6.9
Responses	22	22	22	22	17	22	20	20	22	22



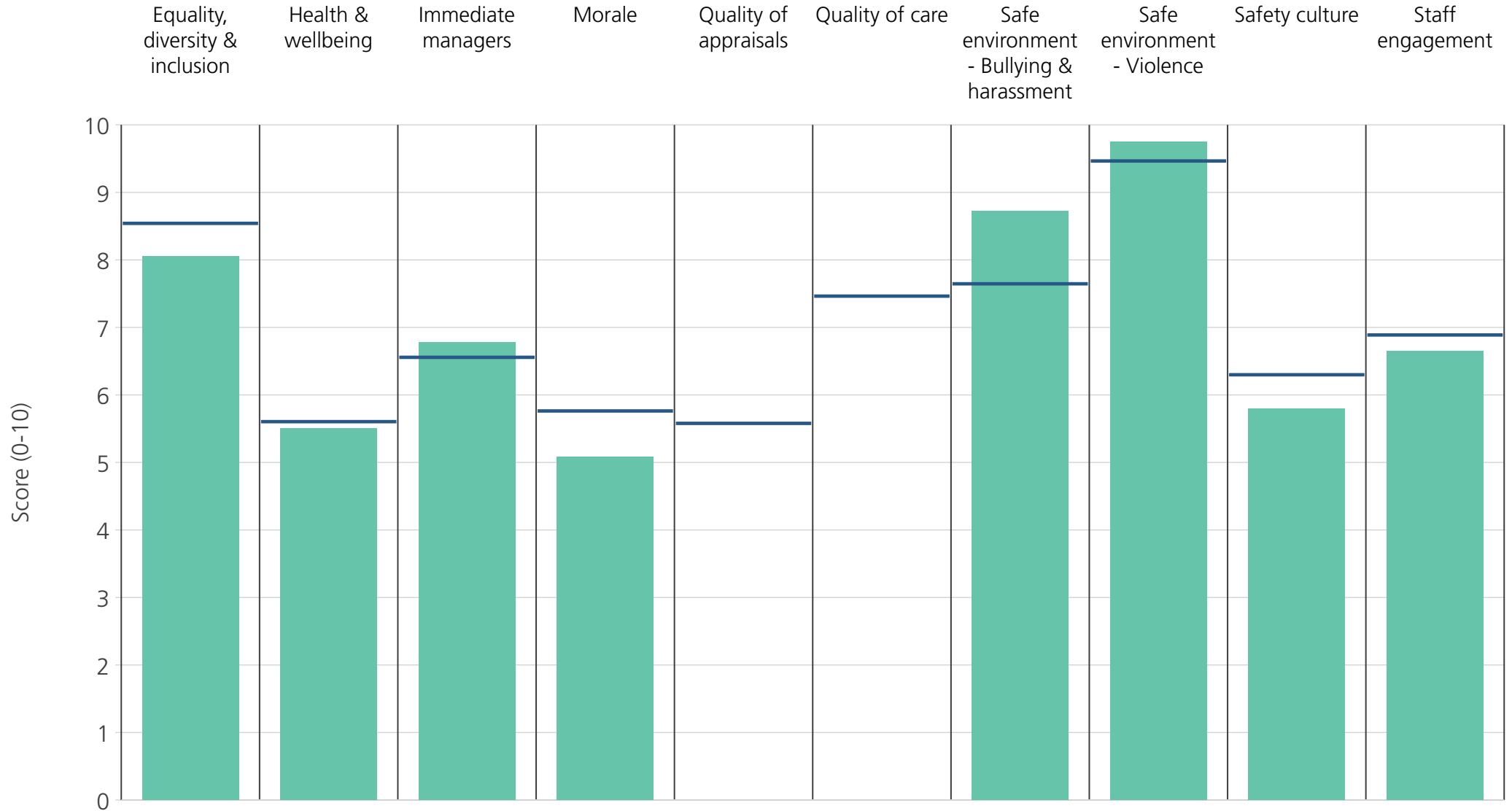
Directorate	7.4	5.4	6.0	4.8			7.2	8.6	5.8	6.4
Your org	8.5	5.6	6.6	5.8	5.6	7.5	7.6	9.5	6.3	6.9
Responses	14	13	14	14	10	9	13	14	14	14



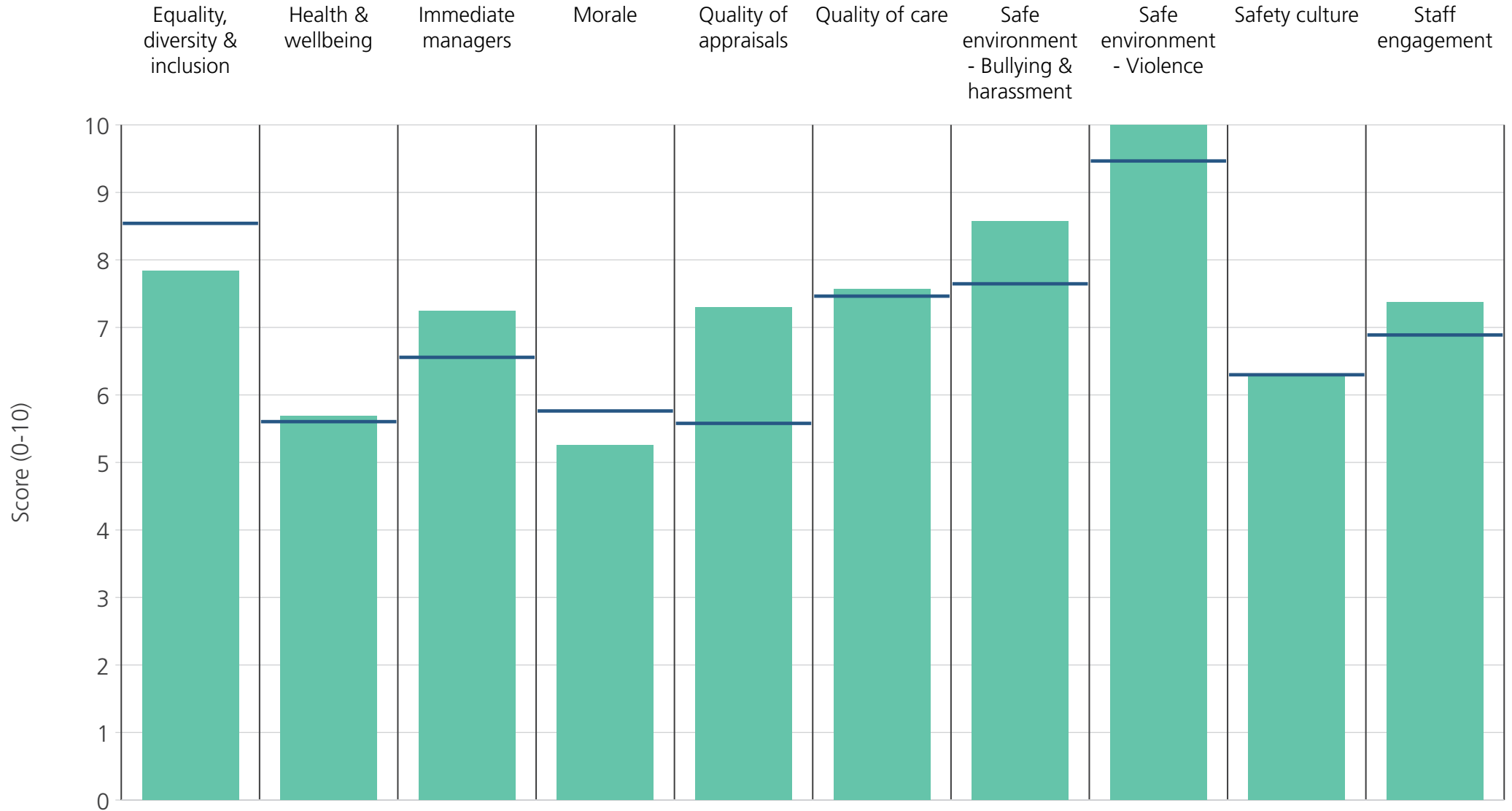
Directorate	7.7	5.2	6.1	5.0	4.8	7.3	7.5	10.0	5.4	6.1
Your org	8.5	5.6	6.6	5.8	5.6	7.5	7.6	9.5	6.3	6.9
Responses	21	21	21	20	18	17	21	20	20	21



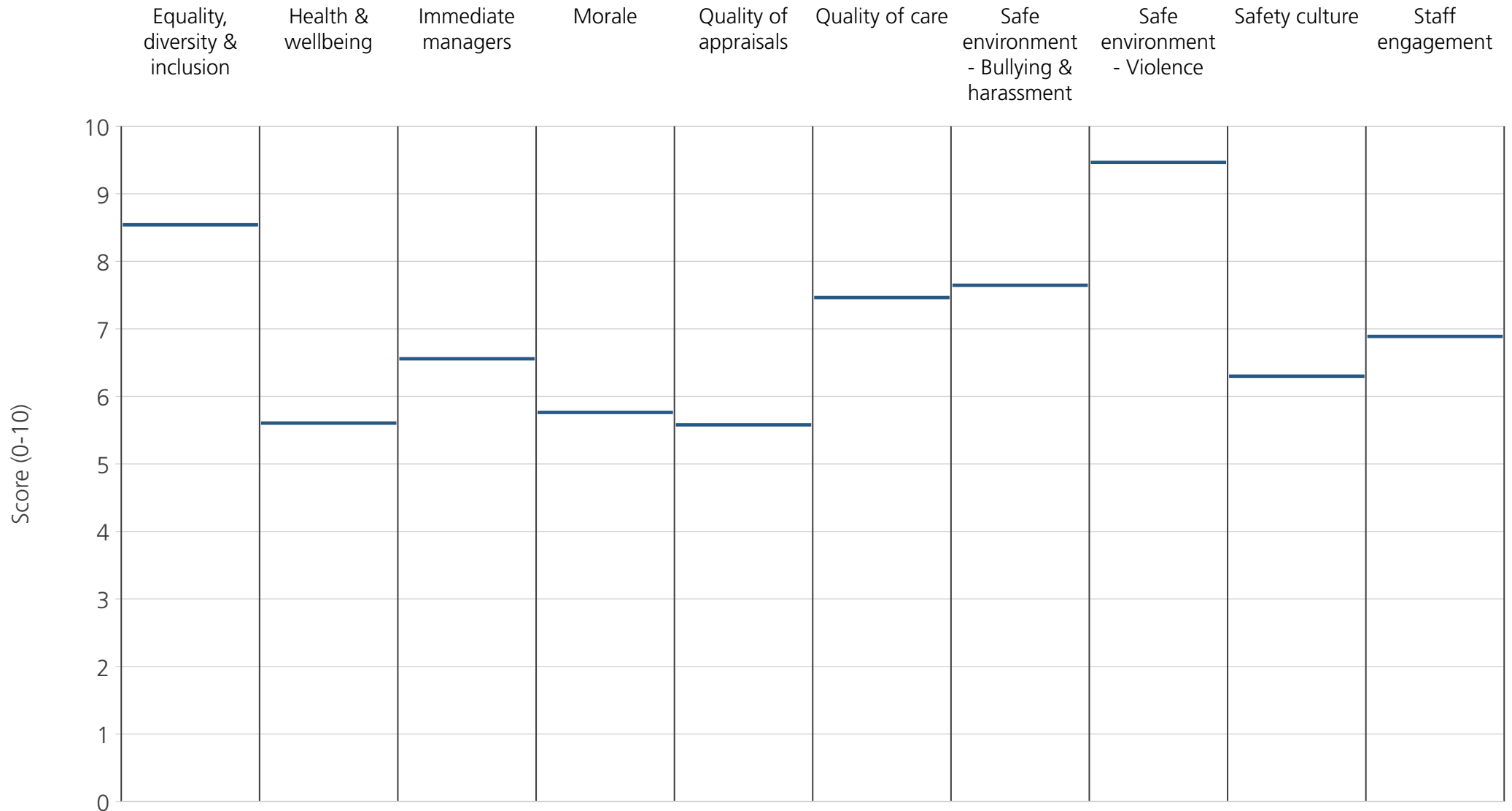
Directorate	8.9	6.0	5.9	5.3	5.1	7.5	9.0	10.0	5.8	6.2
Your org	8.5	5.6	6.6	5.8	5.6	7.5	7.6	9.5	6.3	6.9
Responses	15	15	14	15	11	9	14	15	15	15



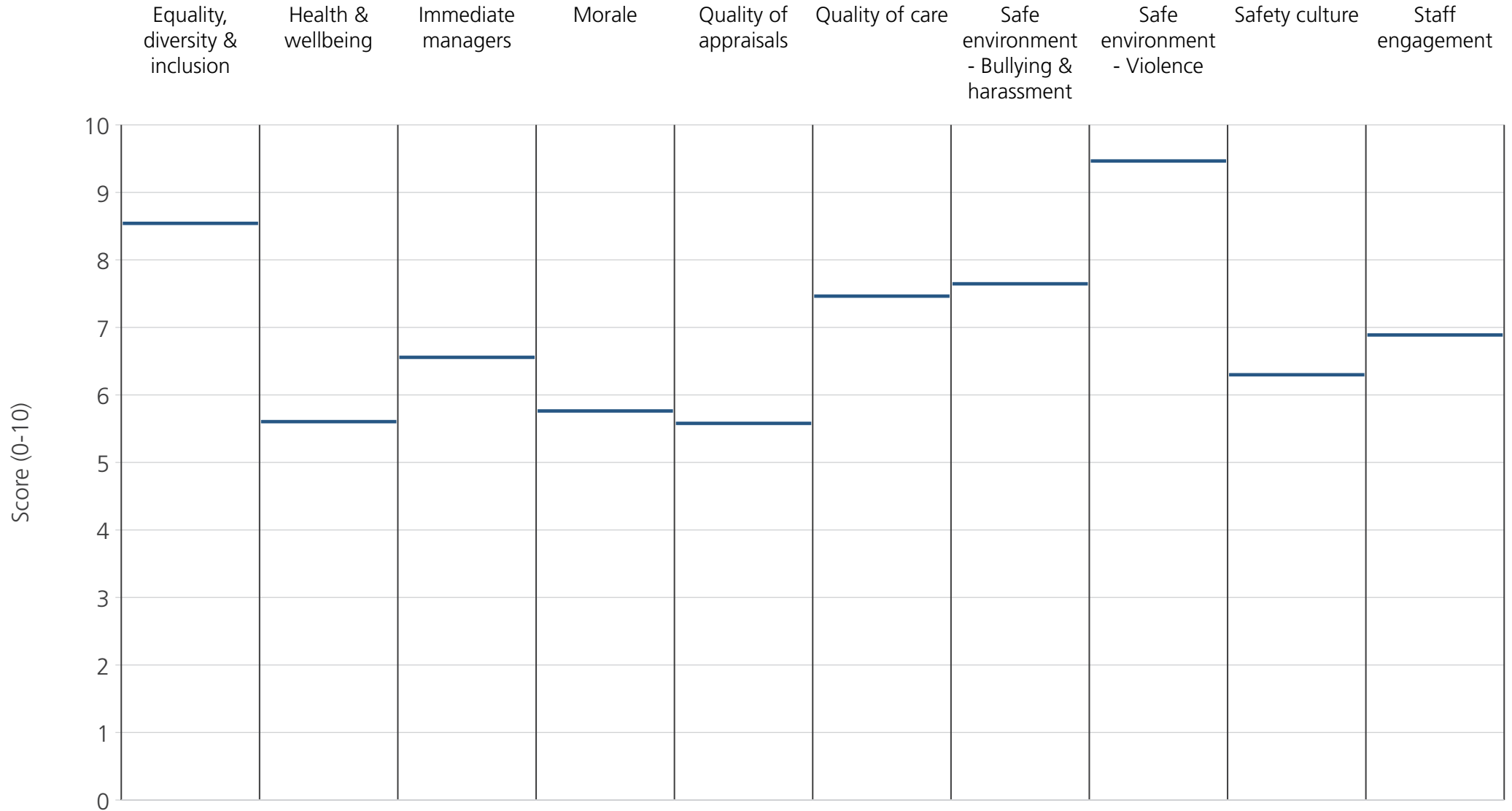
Directorate	8.1	5.5	6.8	5.1	5.6	7.5	8.7	9.7	5.8	6.6
Your org	8.5	5.6	6.6	5.8	5.6	7.5	7.6	9.5	6.3	6.9
Responses	12	13	13	13	10	7	13	13	13	13



Directorate	7.8	5.7	7.2	5.3	7.3	7.6	8.6	10.0	6.3	7.4
Your org	8.5	5.6	6.6	5.8	5.6	7.5	7.6	9.5	6.3	6.9
Responses	15	15	15	14	12	12	14	15	15	15



Directorate	8.5	5.6	6.6	5.8	5.6	7.5	7.6	9.5	6.3	6.9
Your org	8.5	5.6	6.6	5.8	5.6	7.5	7.6	9.5	6.3	6.9
Responses	4	4	4	4	3	4	4	4	4	4



Directorate	8.5	5.6	6.6	5.8	5.6	7.5	7.6	9.5	6.3	6.9
Your org										
Responses	7	7	7	7	3	6	7	7	7	7