

North Tees and Hartlepool NHS Foundation Trust

2018 NHS Staff Survey

Directorate Report

Contents

Introduction	3
Themes – Directorates 1	4
Anaesthetics Directorate	5
Elective Care Directorate	6
Emergency Care Services Directorate	7
Finance Directorate	8
Information and Technology Services Directorate	9
In-Hospital Care Directorate	10
Nursing, Patient Safety and Quality Directorate	11
Other	12
Out of Hospital Care Directorate	13
Pathology Directorate	14
Pharmacy Directorate	15
Radiology Directorate	16
Womens and Childrens Services Directorate	17
Workforce Directorate	18

This directorate report for North Tees and Hartlepool NHS Foundation Trust contains results by directorate for themes from the 2018 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by North Tees and Hartlepool NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2018 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

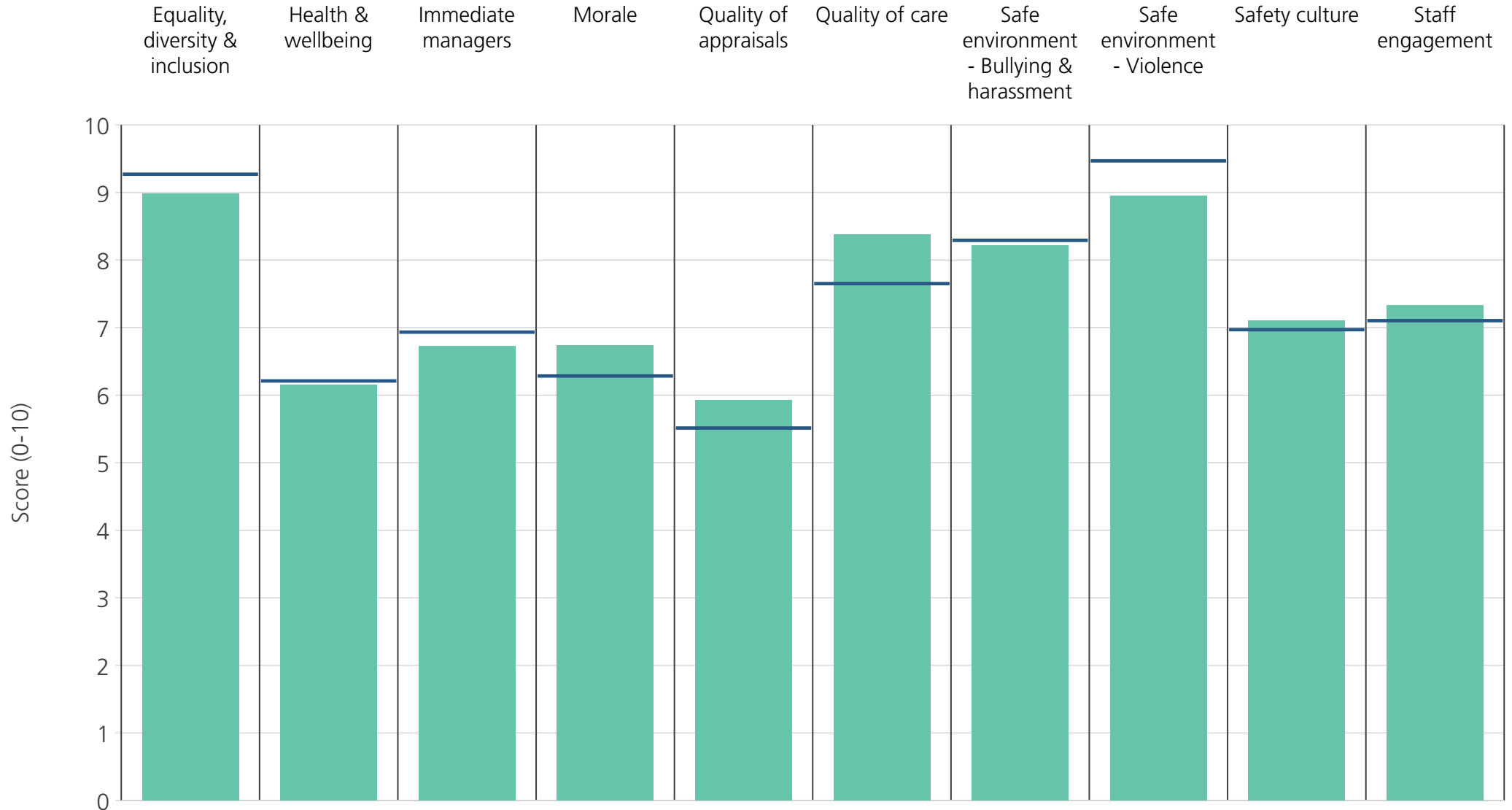
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



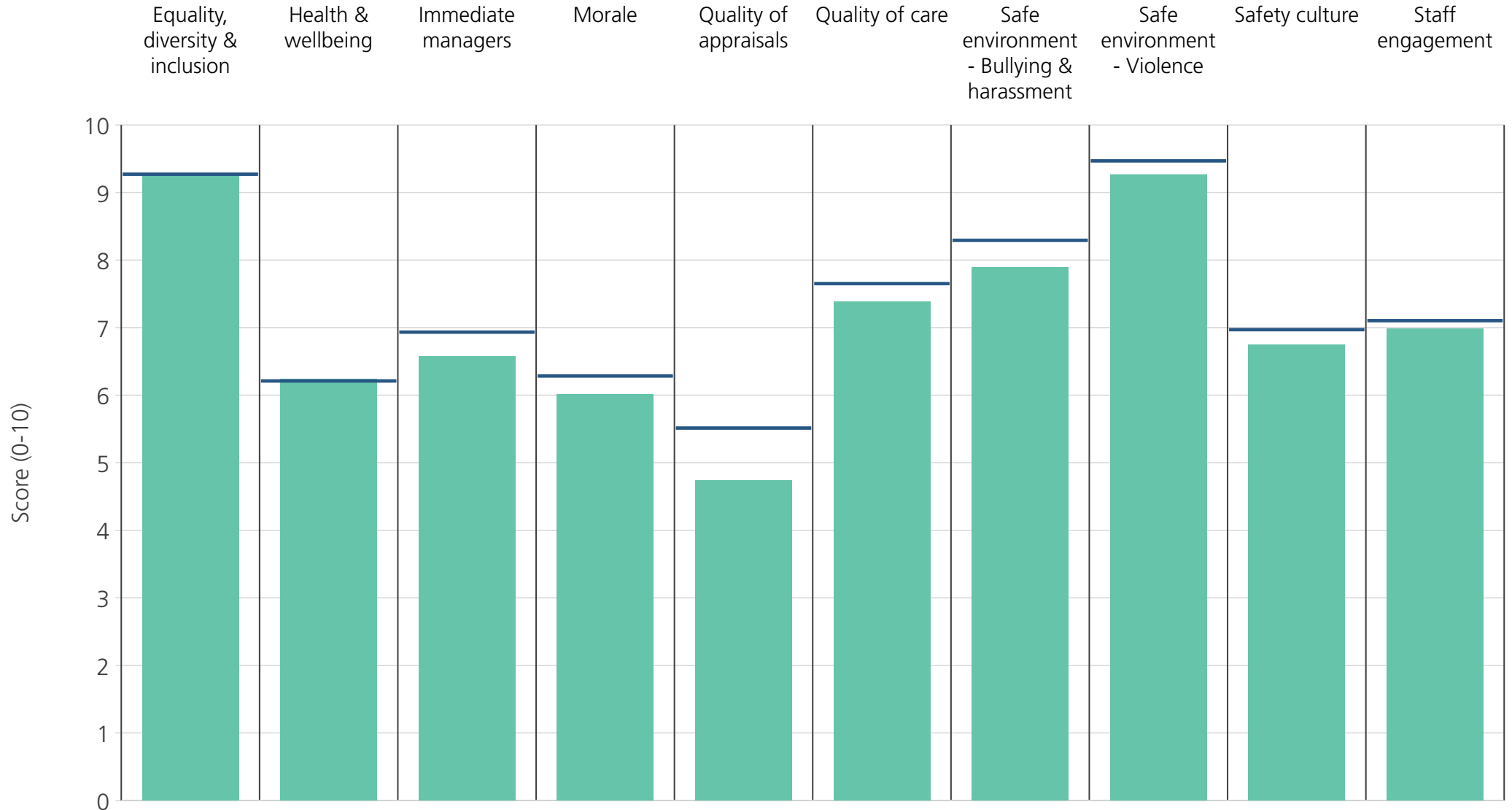
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

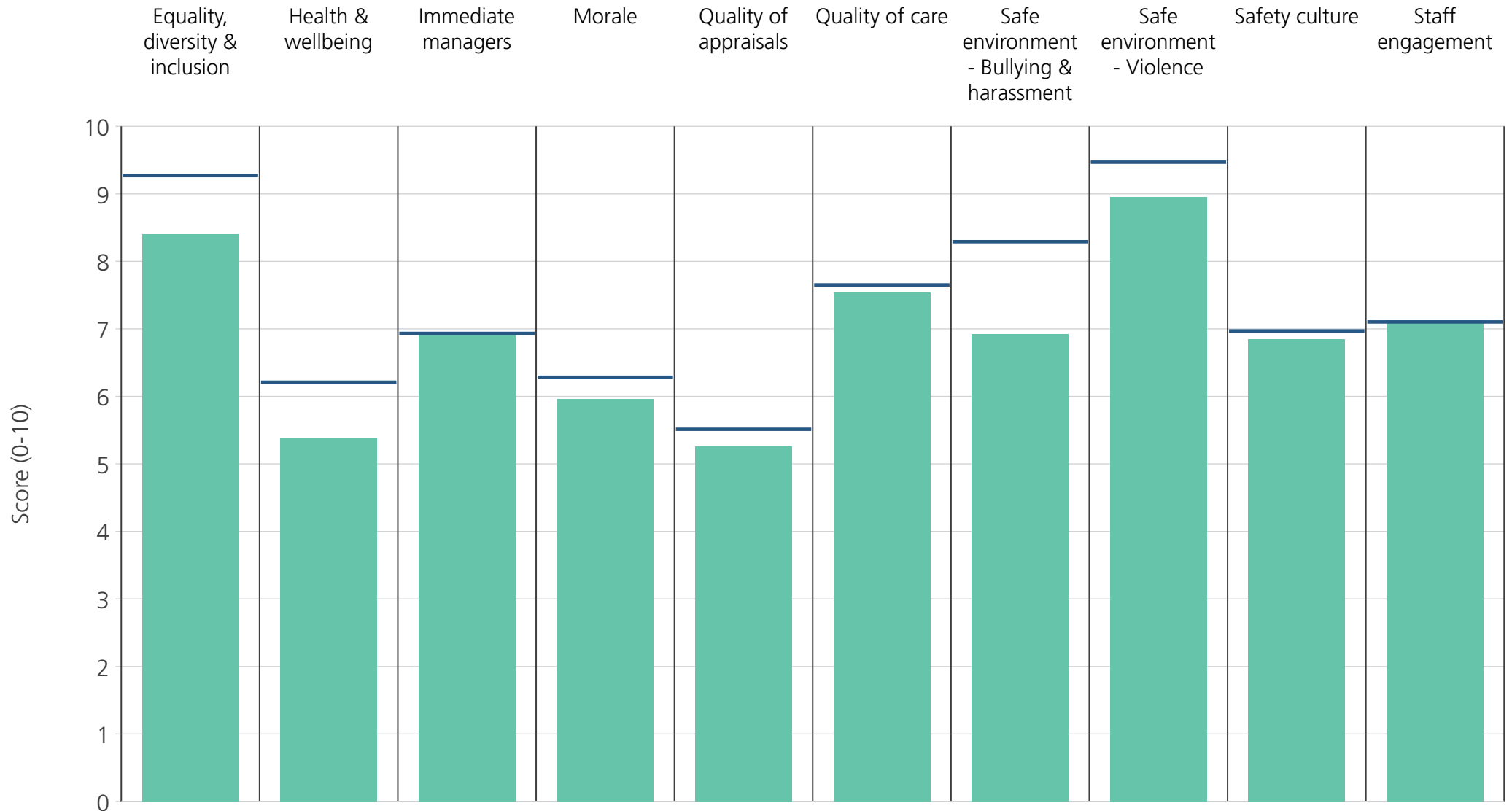
North Tees and Hartlepool NHS Foundation Trust
2018 NHS Staff Survey Results



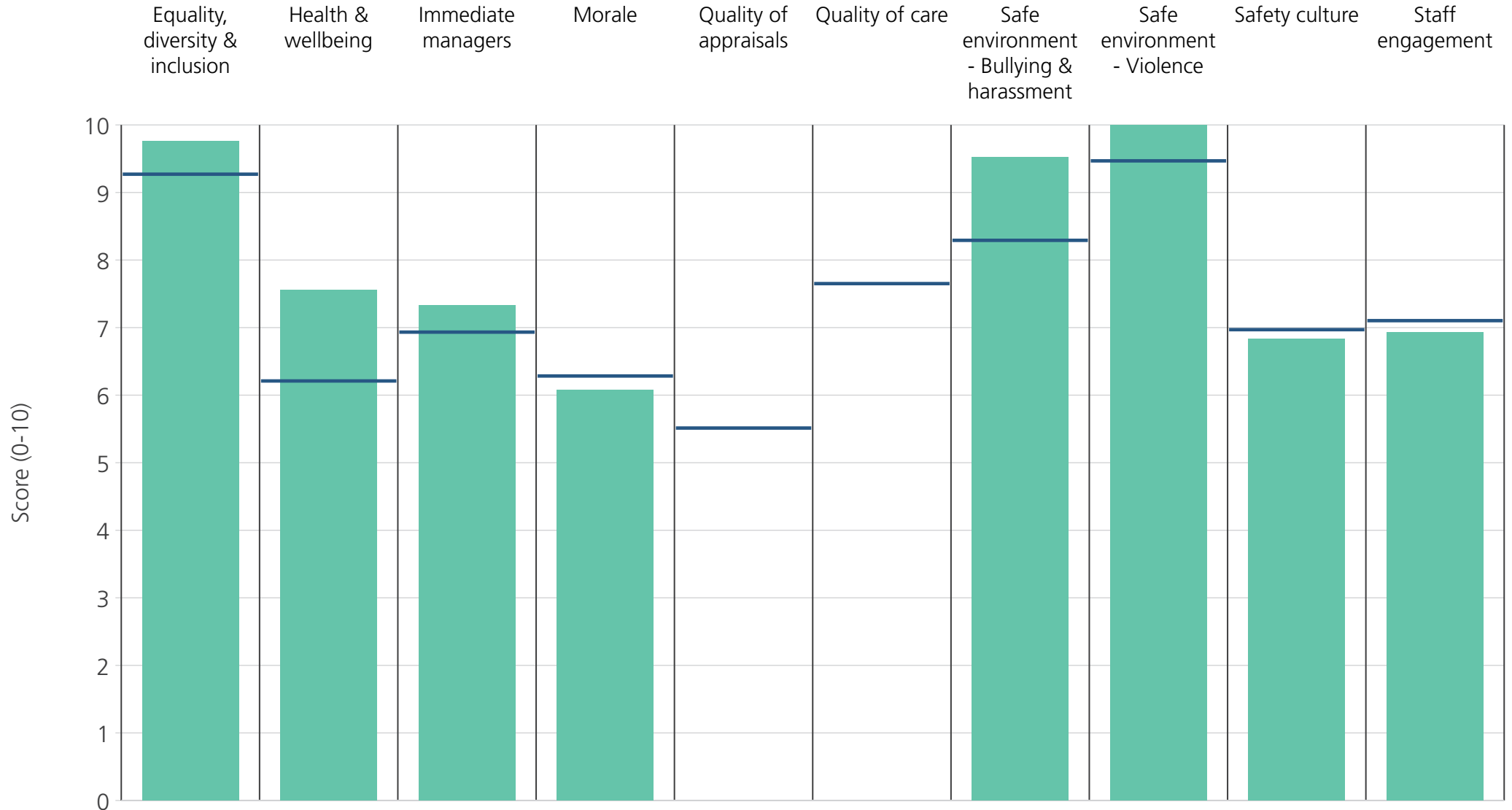
Directorate	9.0	6.2	6.7	6.7	5.9	8.4	8.2	9.0	7.1	7.3
Your org	9.3	6.2	6.9	6.3	5.5	7.7	8.3	9.5	7.0	7.1
Responses	54	53	53	54	43	52	54	54	54	54



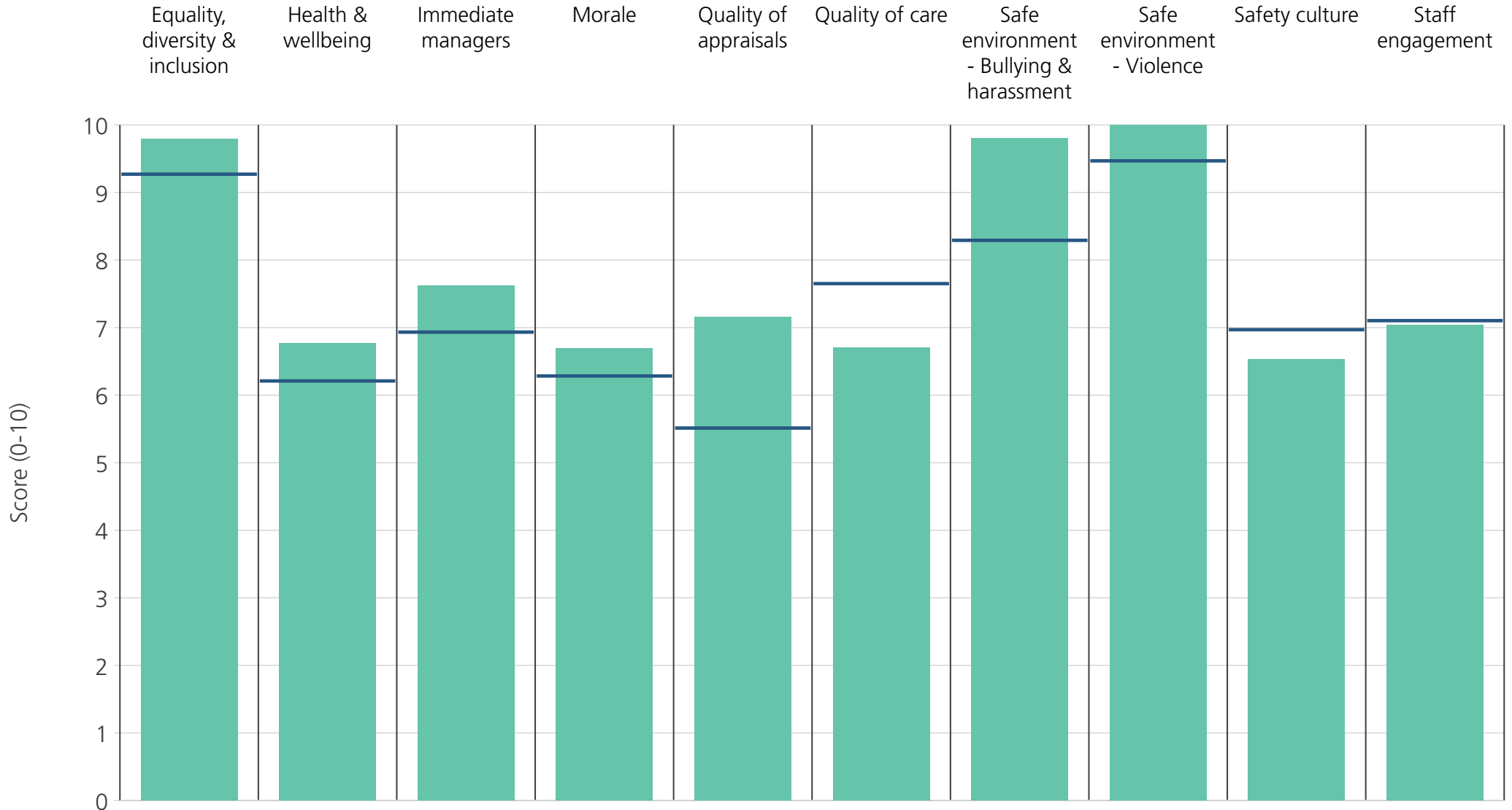
Directorate	9.3	6.2	6.6	6.0	4.7	7.4	7.9	9.3	6.7	7.0
Your org	9.3	6.2	6.9	6.3	5.5	7.7	8.3	9.5	7.0	7.1
Responses	68	68	67	68	41	65	68	68	67	68



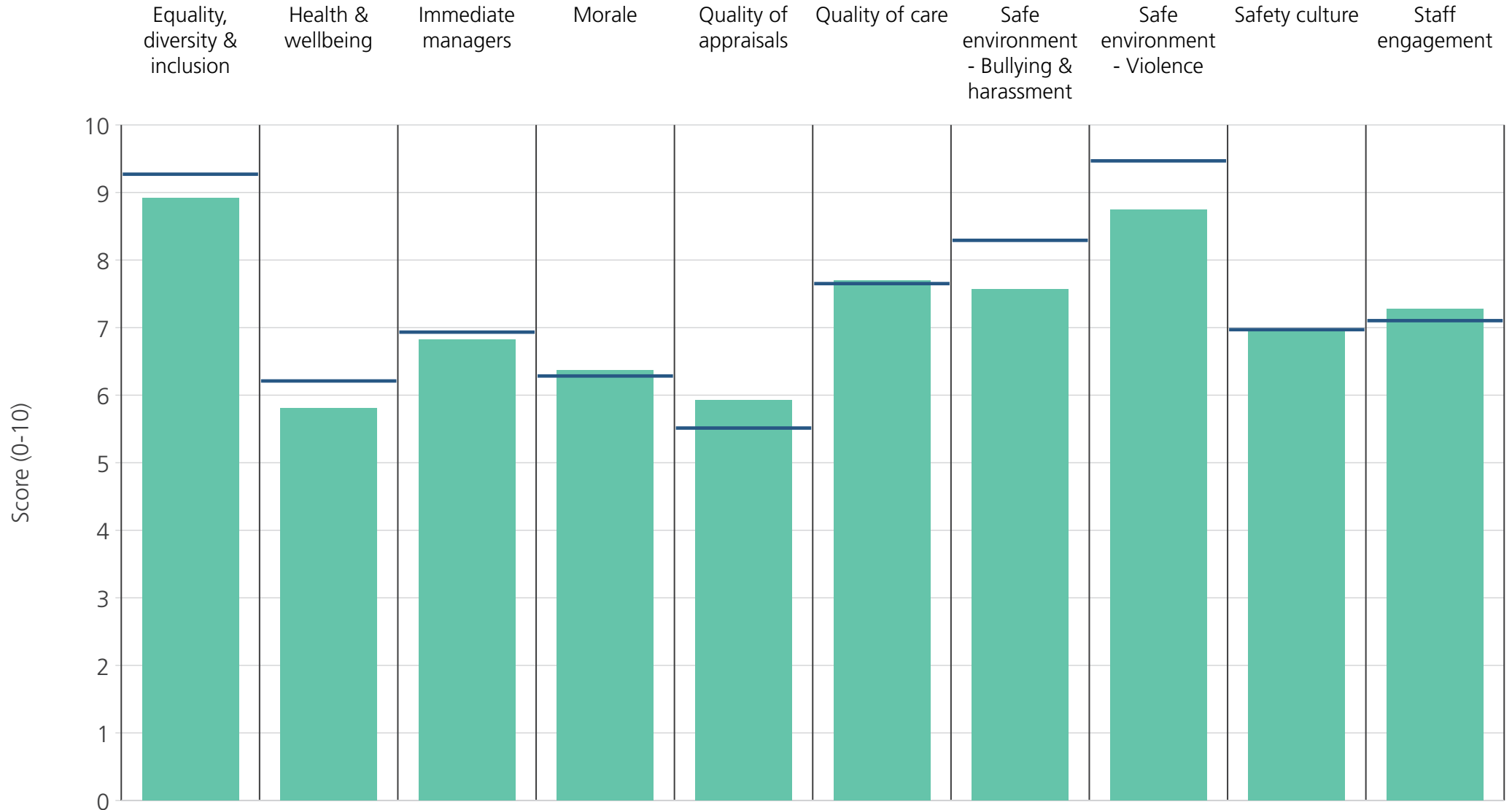
Directorate	8.4	5.4	6.9	6.0	5.3	7.5	6.9	9.0	6.8	7.1
Your org	9.3	6.2	6.9	6.3	5.5	7.7	8.3	9.5	7.0	7.1
Responses	27	27	27	27	20	27	27	27	27	27



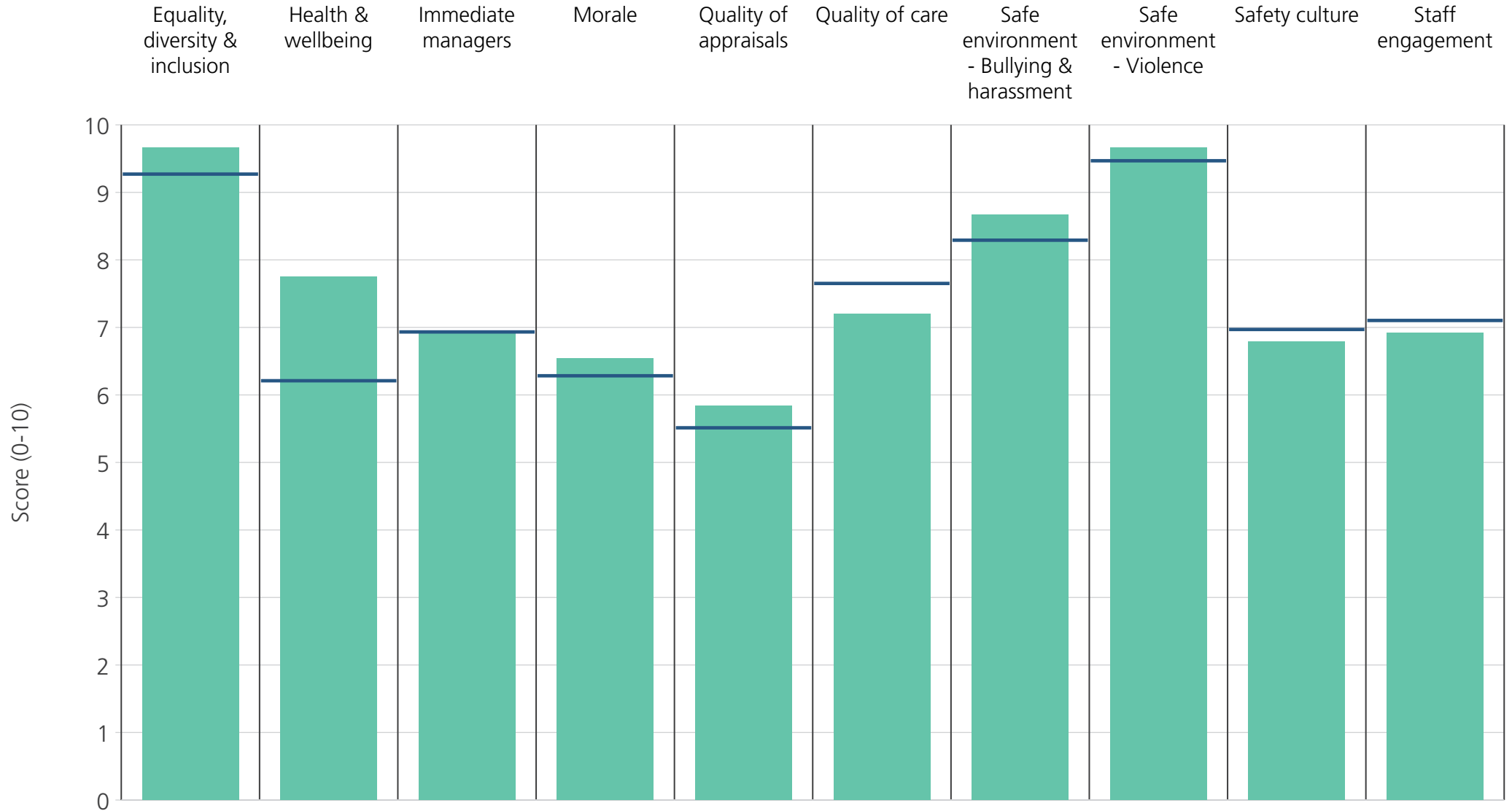
Directorate	9.8	7.6	7.3	6.1			9.5	10.0	6.8	6.9
Your org	9.3	6.2	6.9	6.3	5.5	7.7	8.3	9.5	7.0	7.1
Responses	14	14	14	14	7	5	14	14	14	14



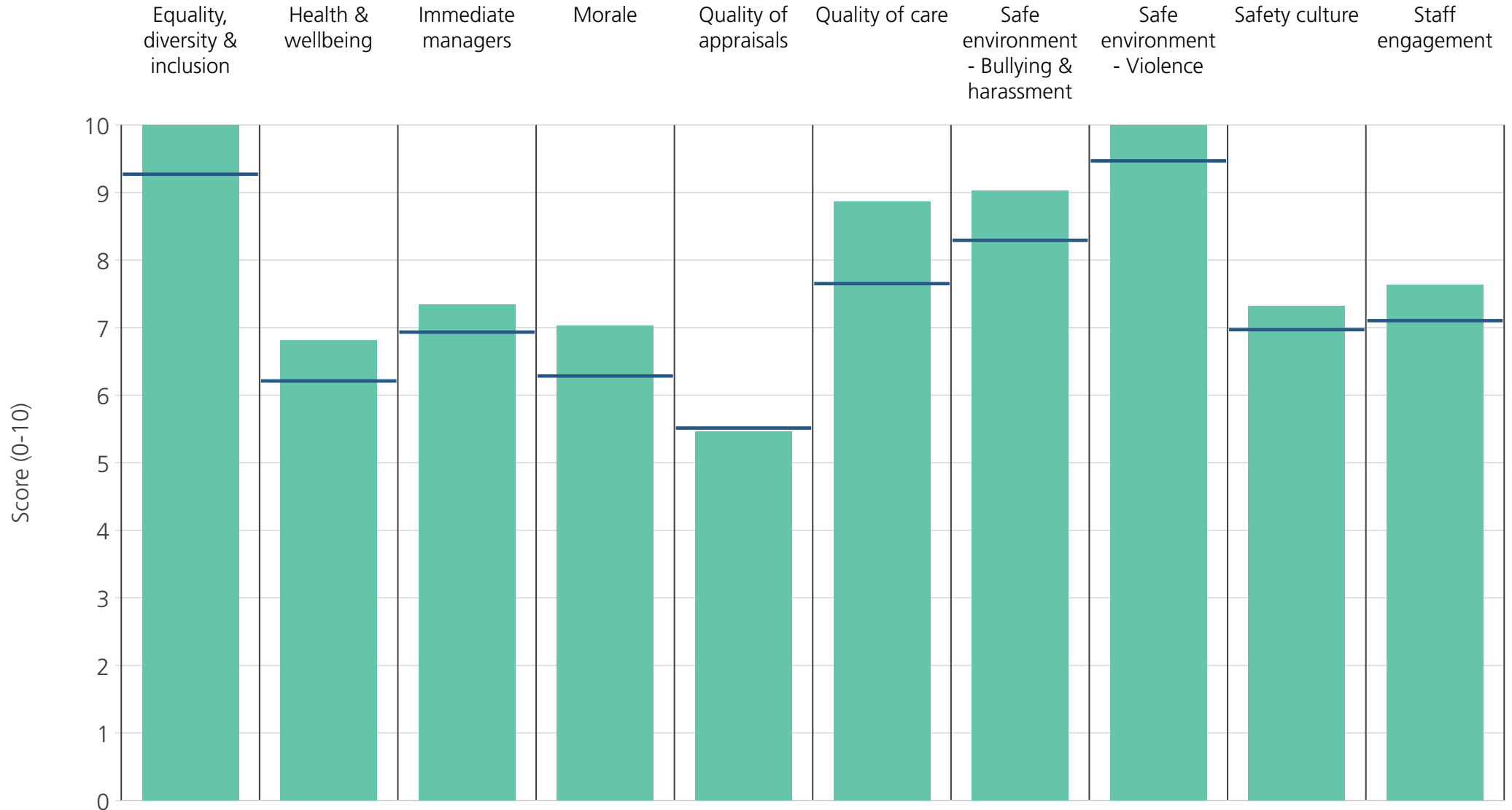
Directorate	9.8	6.8	7.6	6.7	7.2	6.7	9.8	10.0	6.5	7.0
Your org	9.3	6.2	6.9	6.3	5.5	7.7	8.3	9.5	7.0	7.1
Responses	32	34	34	33	23	13	33	34	33	33



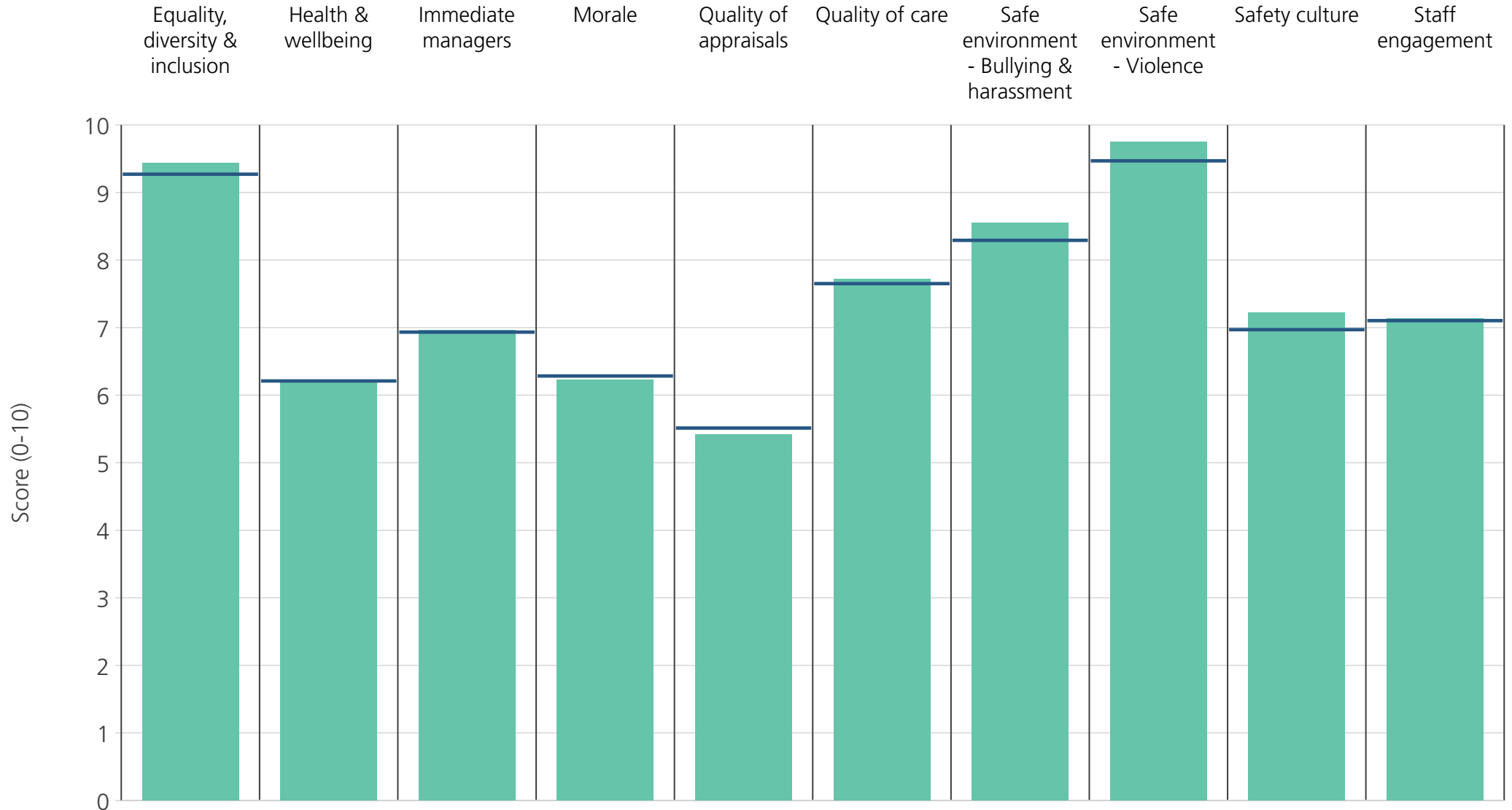
Directorate	8.9	5.8	6.8	6.4	5.9	7.7	7.6	8.7	7.0	7.3
Your org	9.3	6.2	6.9	6.3	5.5	7.7	8.3	9.5	7.0	7.1
Responses	82	81	82	81	67	81	81	82	82	82



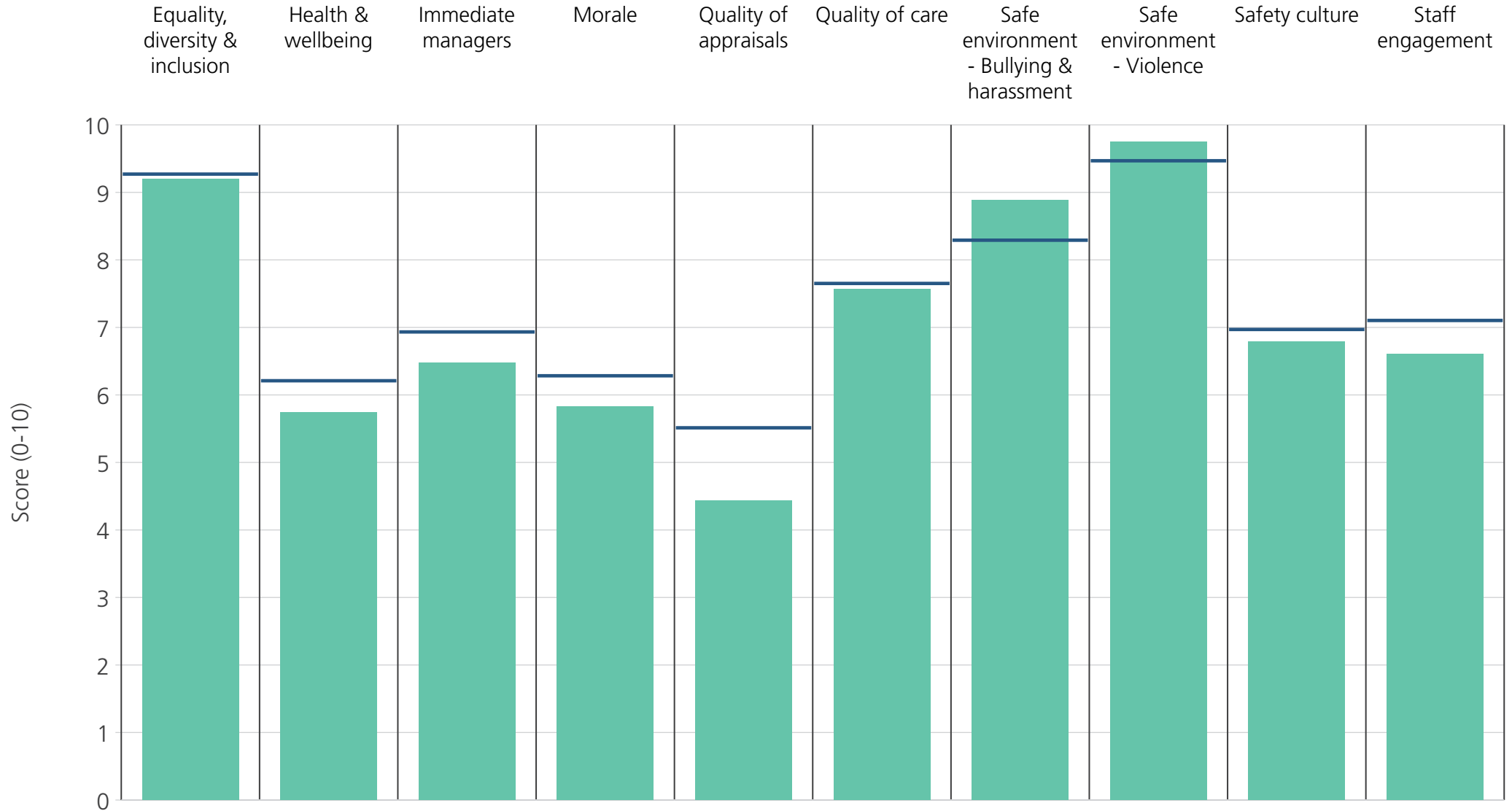
Directorate	9.7	7.8	6.9	6.5	5.8	7.2	8.7	9.7	6.8	6.9
Your org	9.3	6.2	6.9	6.3	5.5	7.7	8.3	9.5	7.0	7.1
Responses	20	20	20	20	18	15	20	20	18	20



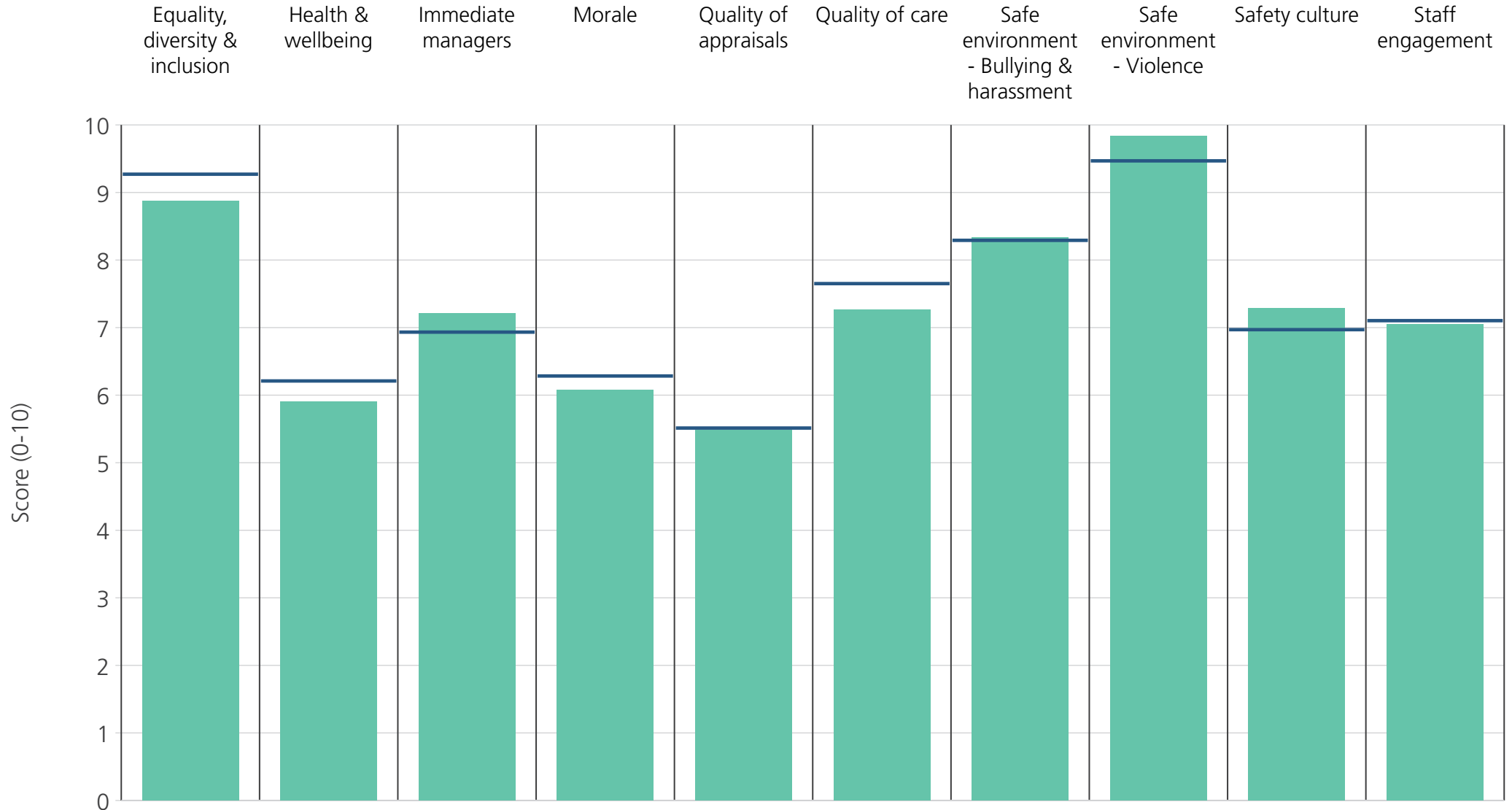
Directorate	10.0	6.8	7.3	7.0	5.5	8.9	9.0	10.0	7.3	7.6
Your org	9.3	6.2	6.9	6.3	5.5	7.7	8.3	9.5	7.0	7.1
Responses	24	24	24	24	19	11	24	24	24	24



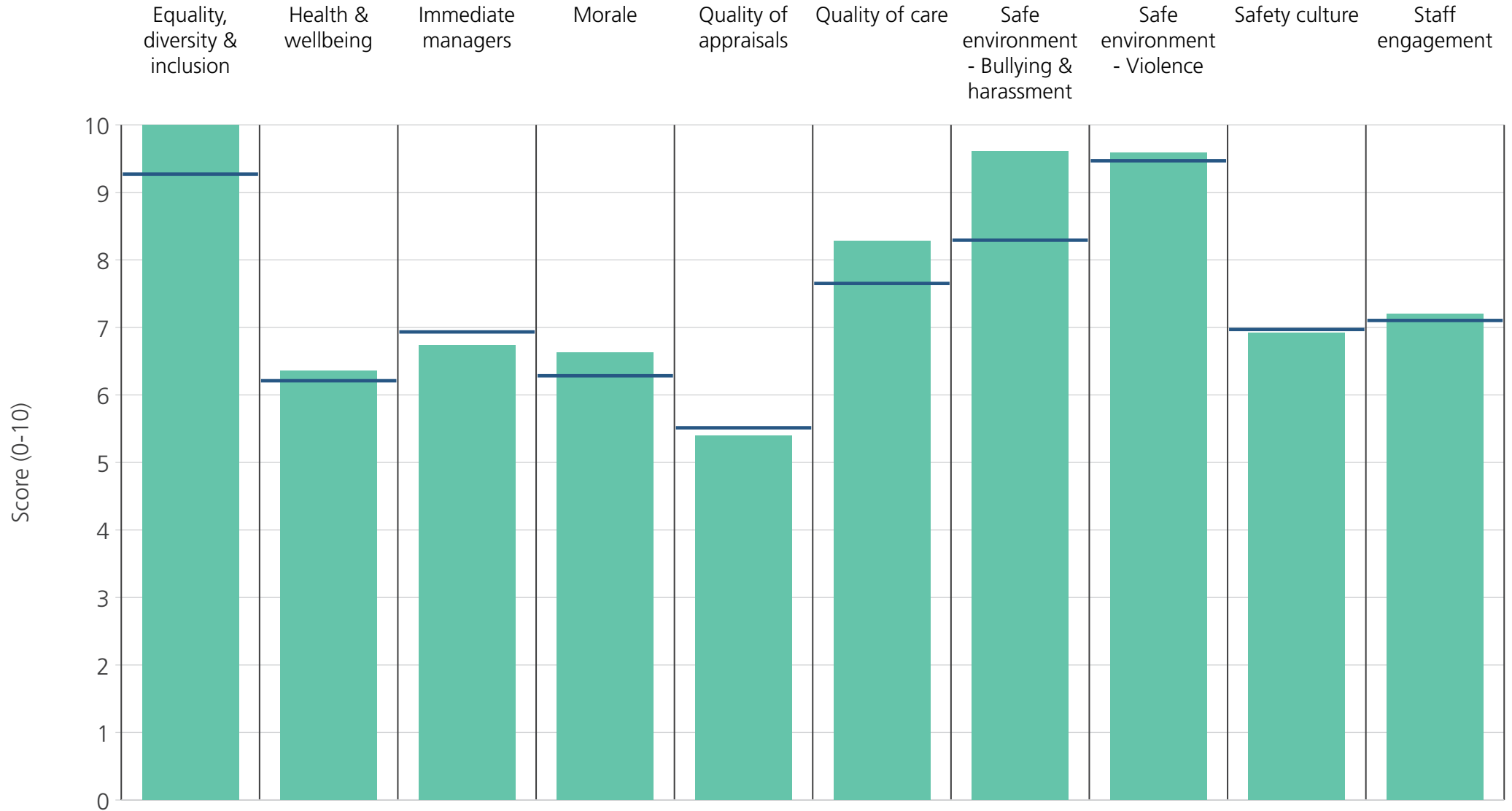
Directorate	9.4	6.2	7.0	6.2	5.4	7.7	8.6	9.7	7.2	7.1
Your org	9.3	6.2	6.9	6.3	5.5	7.7	8.3	9.5	7.0	7.1
Responses	107	106	107	107	89	105	106	106	107	107



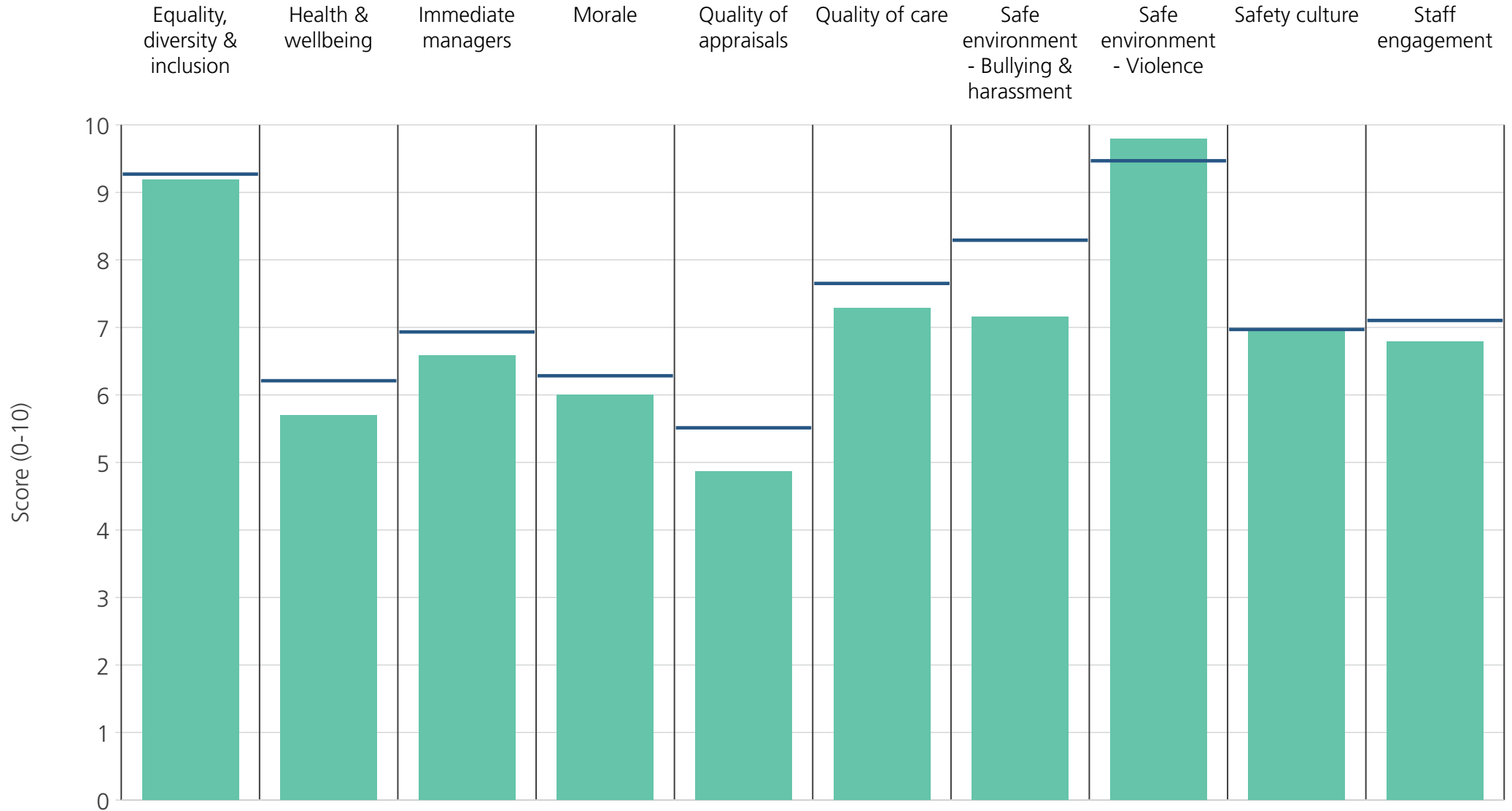
Directorate	9.2	5.7	6.5	5.8	4.4	7.6	8.9	9.8	6.8	6.6
Your org	9.3	6.2	6.9	6.3	5.5	7.7	8.3	9.5	7.0	7.1
Responses	27	27	27	27	22	24	27	27	27	27



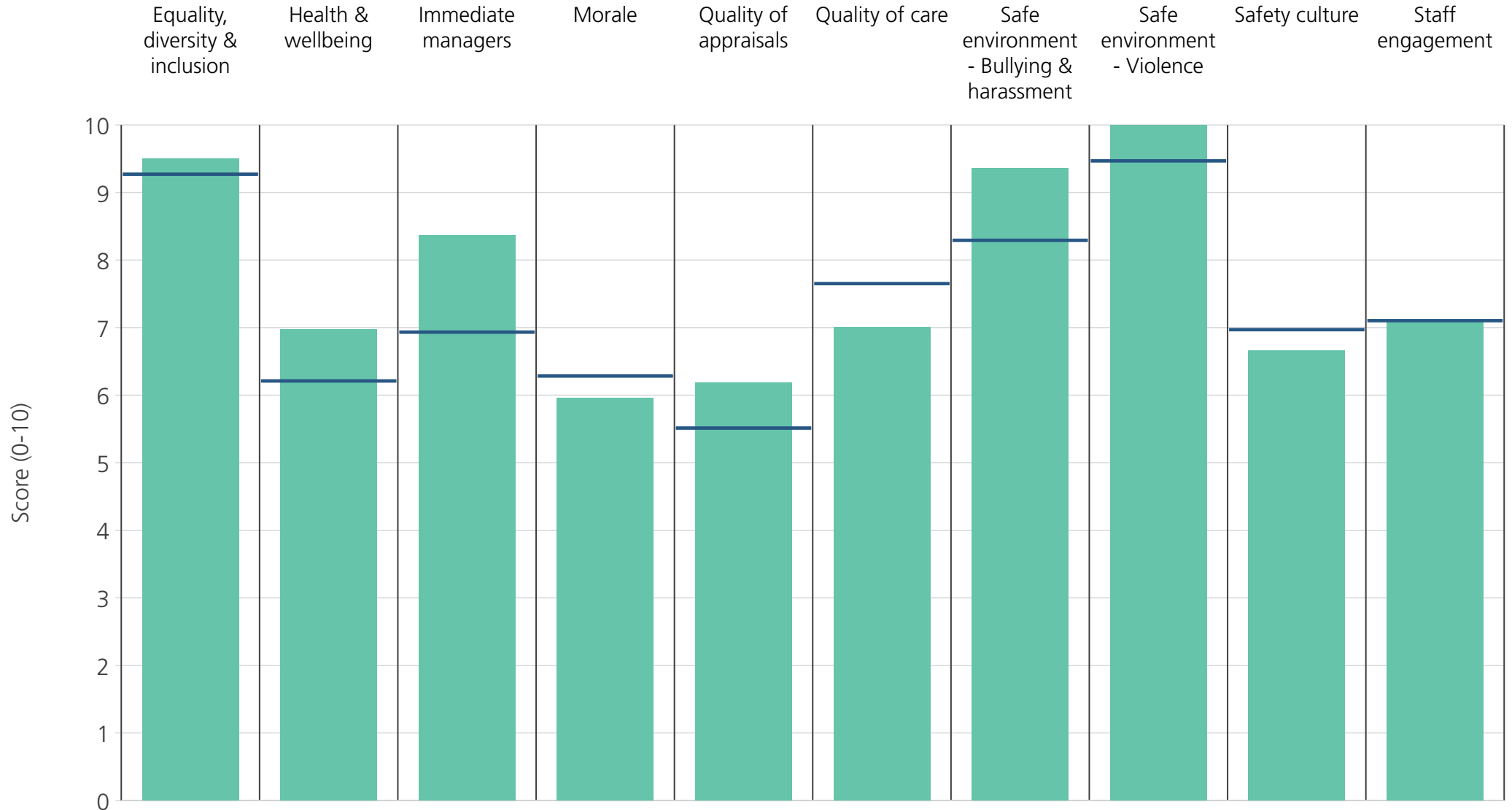
Directorate	8.9	5.9	7.2	6.1	5.5	7.3	8.3	9.8	7.3	7.0
Your org	9.3	6.2	6.9	6.3	5.5	7.7	8.3	9.5	7.0	7.1
Responses	20	20	20	20	19	18	20	20	20	20



Directorate	10.0	6.4	6.7	6.6	5.4	8.3	9.6	9.6	6.9	7.2
Your org	9.3	6.2	6.9	6.3	5.5	7.7	8.3	9.5	7.0	7.1
Responses	18	18	17	16	16	16	17	16	18	18



Directorate	9.2	5.7	6.6	6.0	4.9	7.3	7.2	9.8	7.0	6.8
Your org	9.3	6.2	6.9	6.3	5.5	7.7	8.3	9.5	7.0	7.1
Responses	48	48	47	46	38	41	48	48	48	47



Directorate	9.5	7.0	8.4	6.0	6.2	7.0	9.4	10.0	6.7	7.1
Your org	9.3	6.2	6.9	6.3	5.5	7.7	8.3	9.5	7.0	7.1
Responses	20	21	21	21	19	15	21	21	21	21