

West Hertfordshire Hospitals NHS Trust

2018 NHS Staff Survey

Directorate Report

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This directorate report for West Hertfordshire Hospitals NHS Trust contains results by directorate for themes from the 2018 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by West Hertfordshire Hospitals NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2018 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

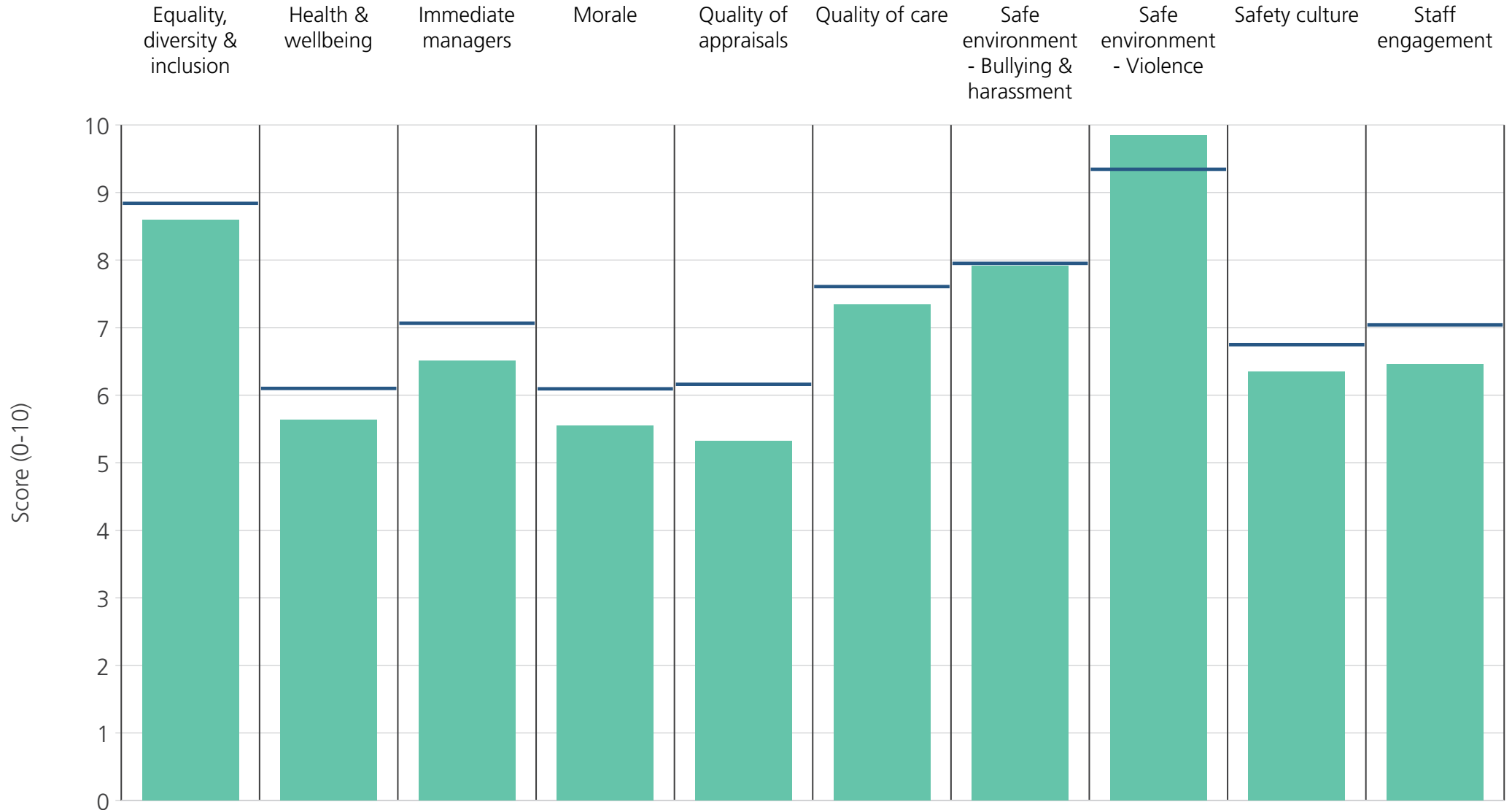
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



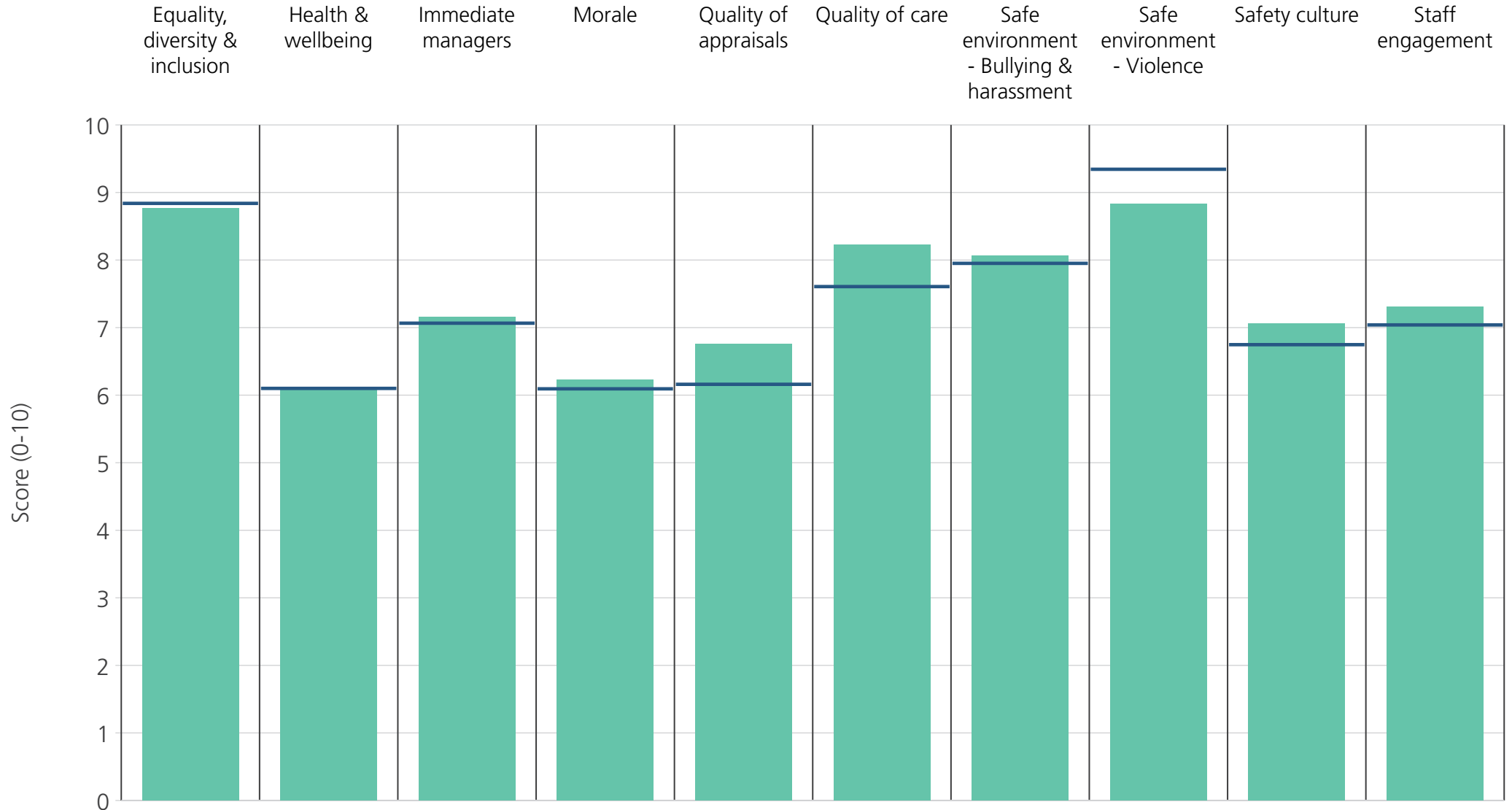
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

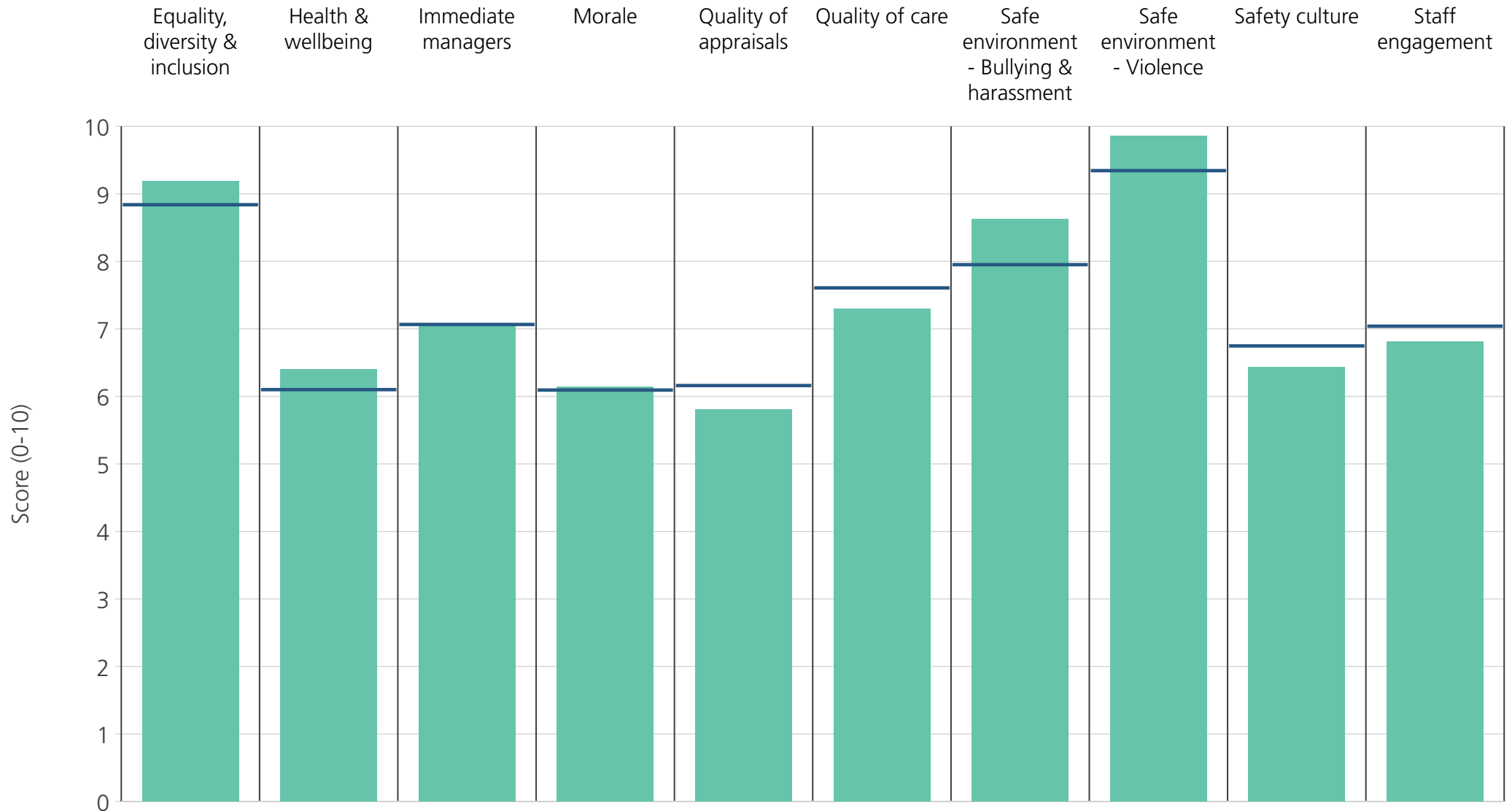
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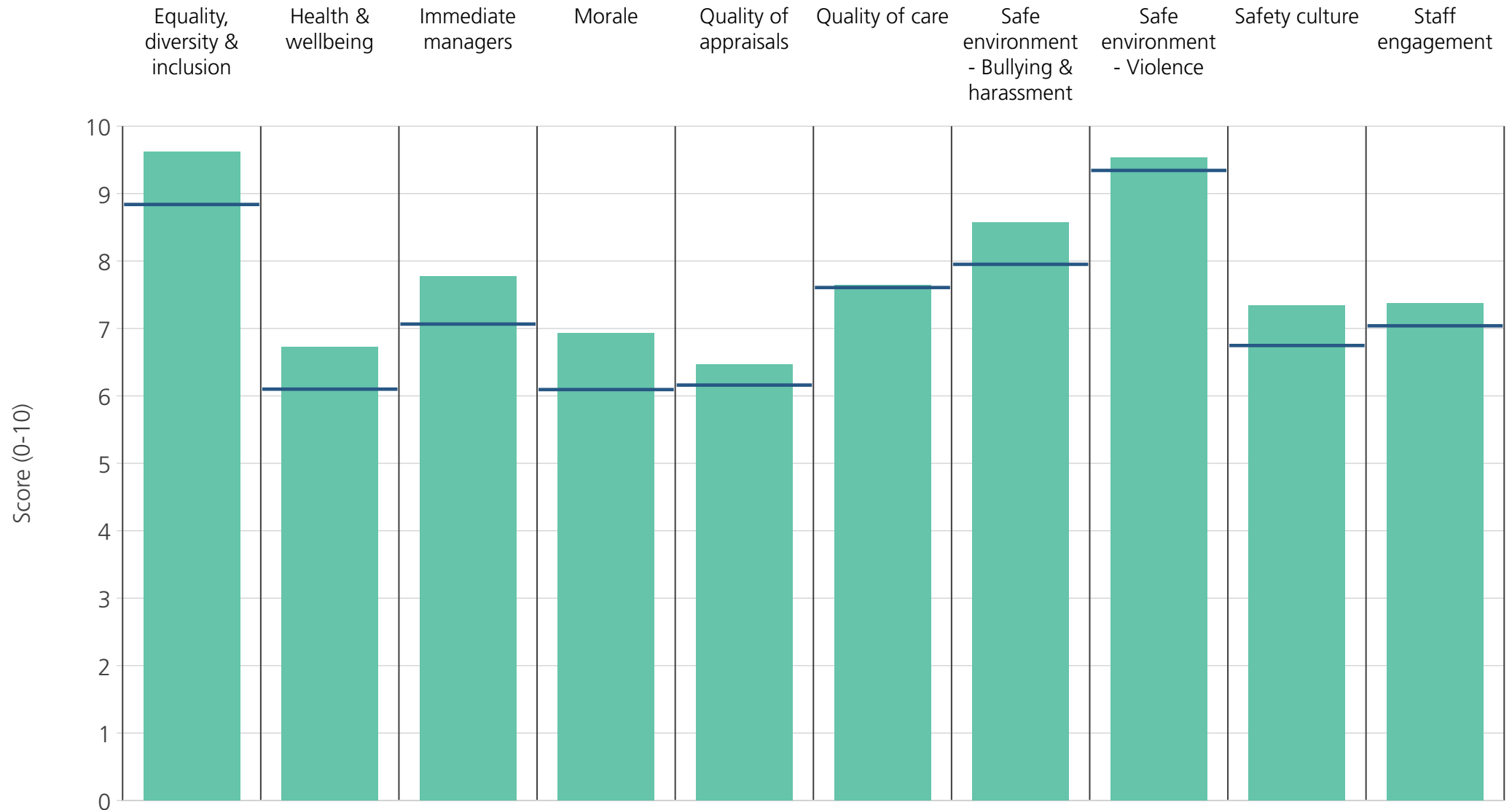
Directorate	8.6	5.6	6.5	5.5	5.3	7.3	7.9	9.8	6.3	6.5
Your org	8.8	6.1	7.1	6.1	6.2	7.6	8.0	9.3	6.7	7.0
Responses	63	64	64	63	58	64	64	64	63	65



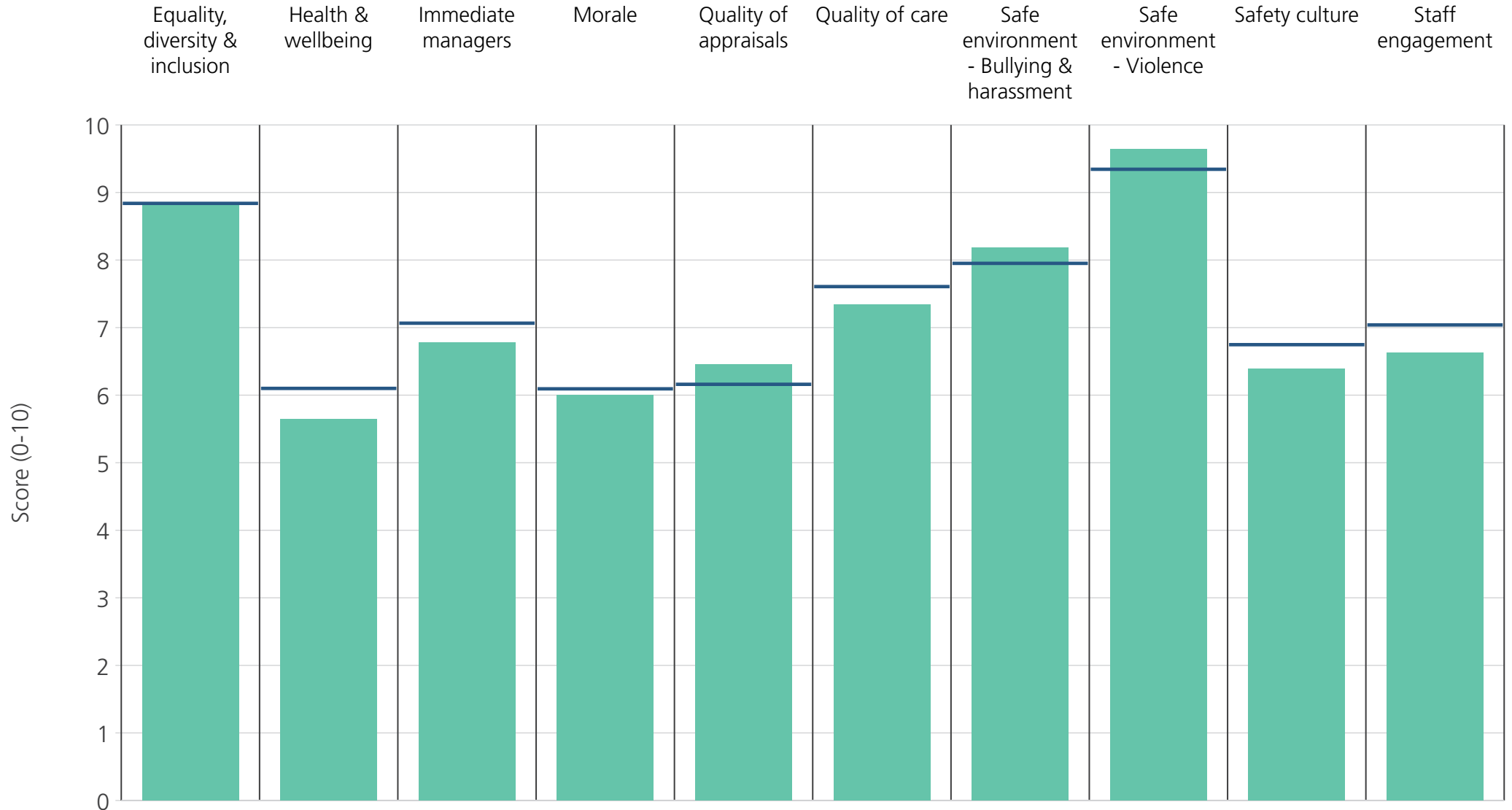
Directorate	8.8	6.1	7.2	6.2	6.8	8.2	8.1	8.8	7.1	7.3
Your org	8.8	6.1	7.1	6.1	6.2	7.6	8.0	9.3	6.7	7.0
Responses	380	385	381	378	324	370	379	379	384	383



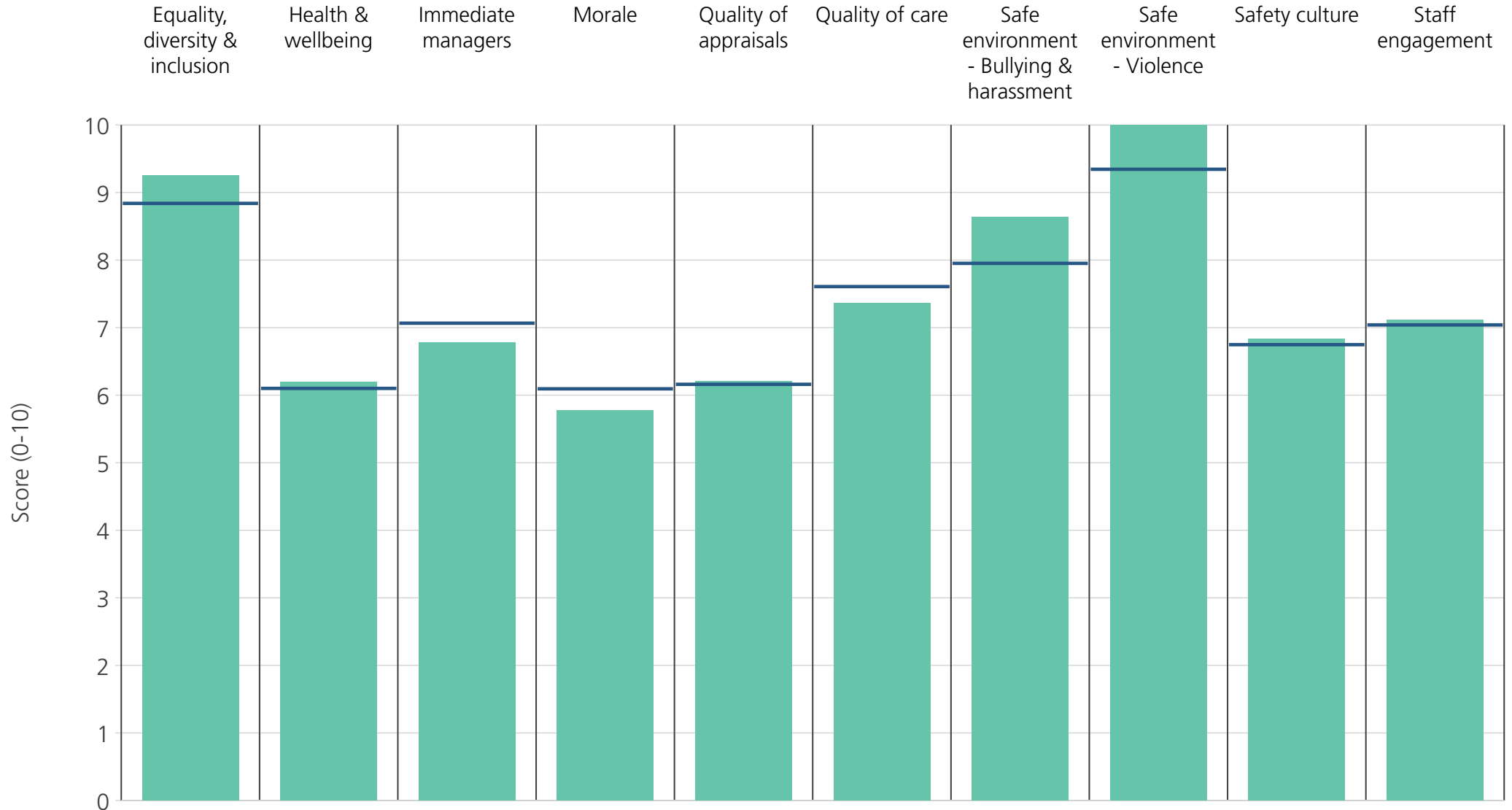
Directorate	9.2	6.4	7.1	6.1	5.8	7.3	8.6	9.9	6.4	6.8
Your org	8.8	6.1	7.1	6.1	6.2	7.6	8.0	9.3	6.7	7.0
Responses	567	572	573	568	471	385	565	570	560	577



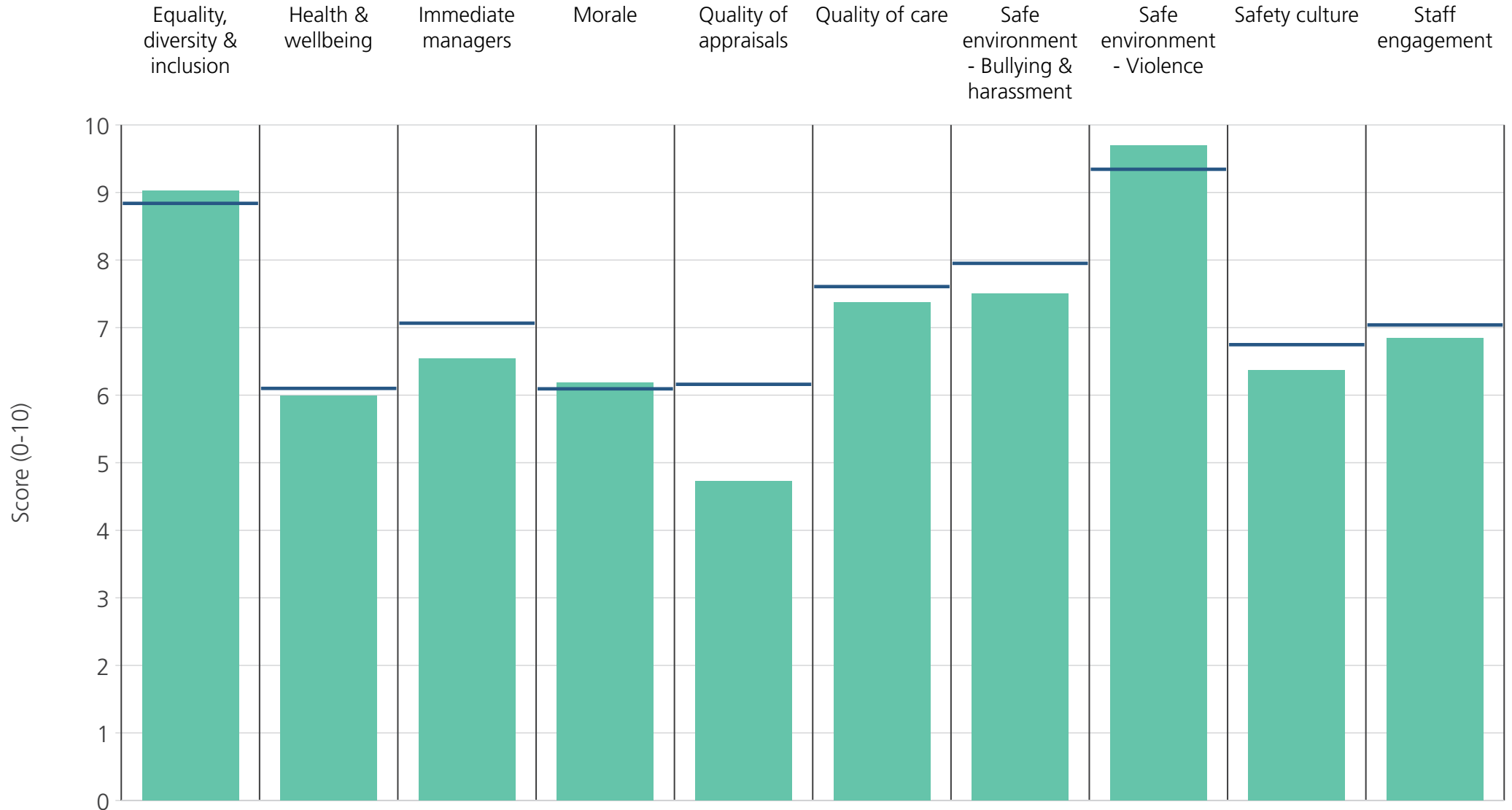
Directorate	9.6	6.7	7.8	6.9	6.5	7.6	8.6	9.5	7.3	7.4
Your org	8.8	6.1	7.1	6.1	6.2	7.6	8.0	9.3	6.7	7.0
Responses	114	114	114	112	107	114	114	113	114	114



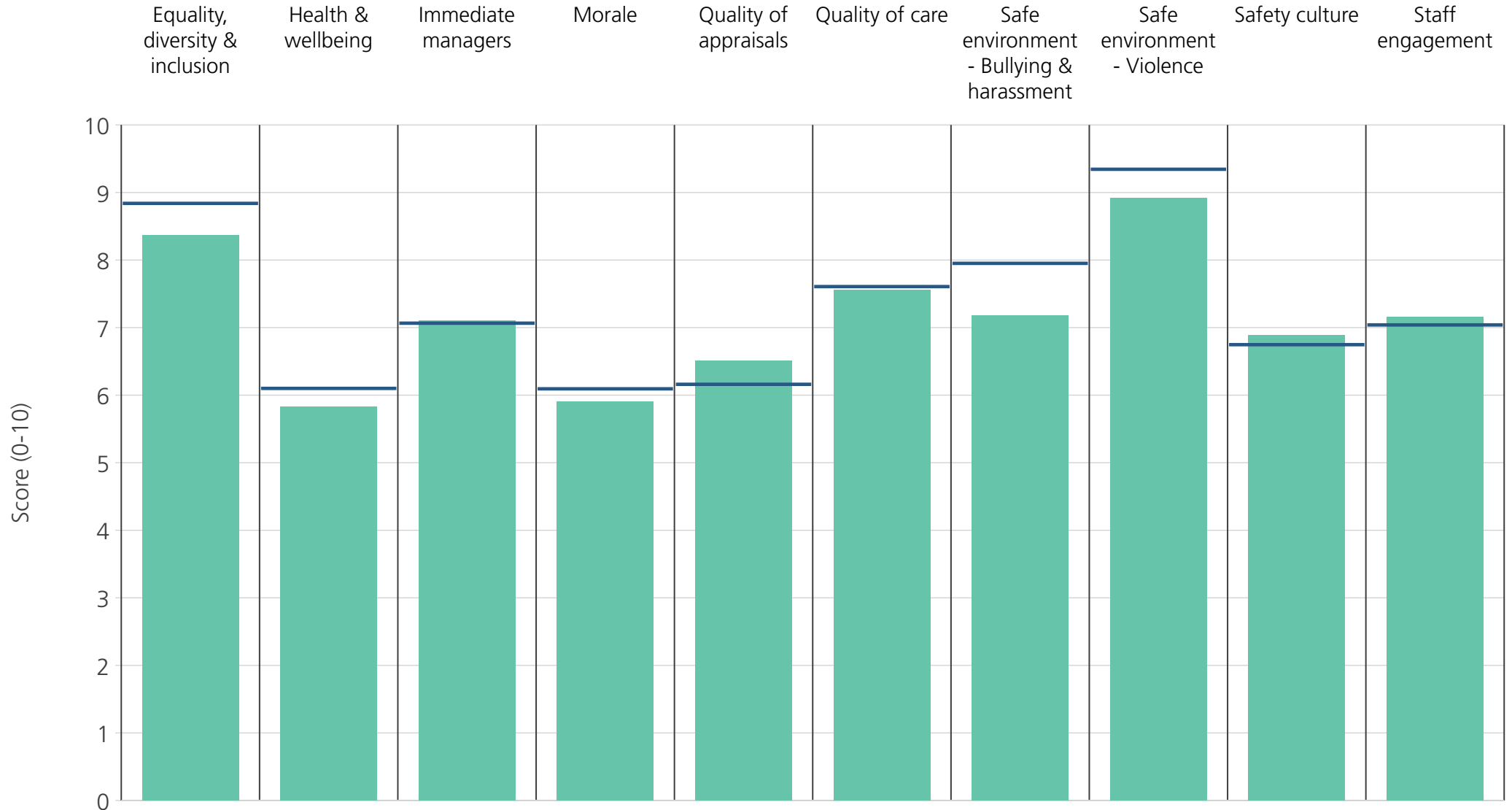
Directorate	8.8	5.6	6.8	6.0	6.4	7.3	8.2	9.6	6.4	6.6
Your org	8.8	6.1	7.1	6.1	6.2	7.6	8.0	9.3	6.7	7.0
Responses	45	48	48	46	25	37	45	46	48	48



Directorate	9.2	6.2	6.8	5.8	6.2	7.4	8.6	10.0	6.8	7.1
Your org	8.8	6.1	7.1	6.1	6.2	7.6	8.0	9.3	6.7	7.0
Responses	71	71	71	70	63	68	71	71	71	71



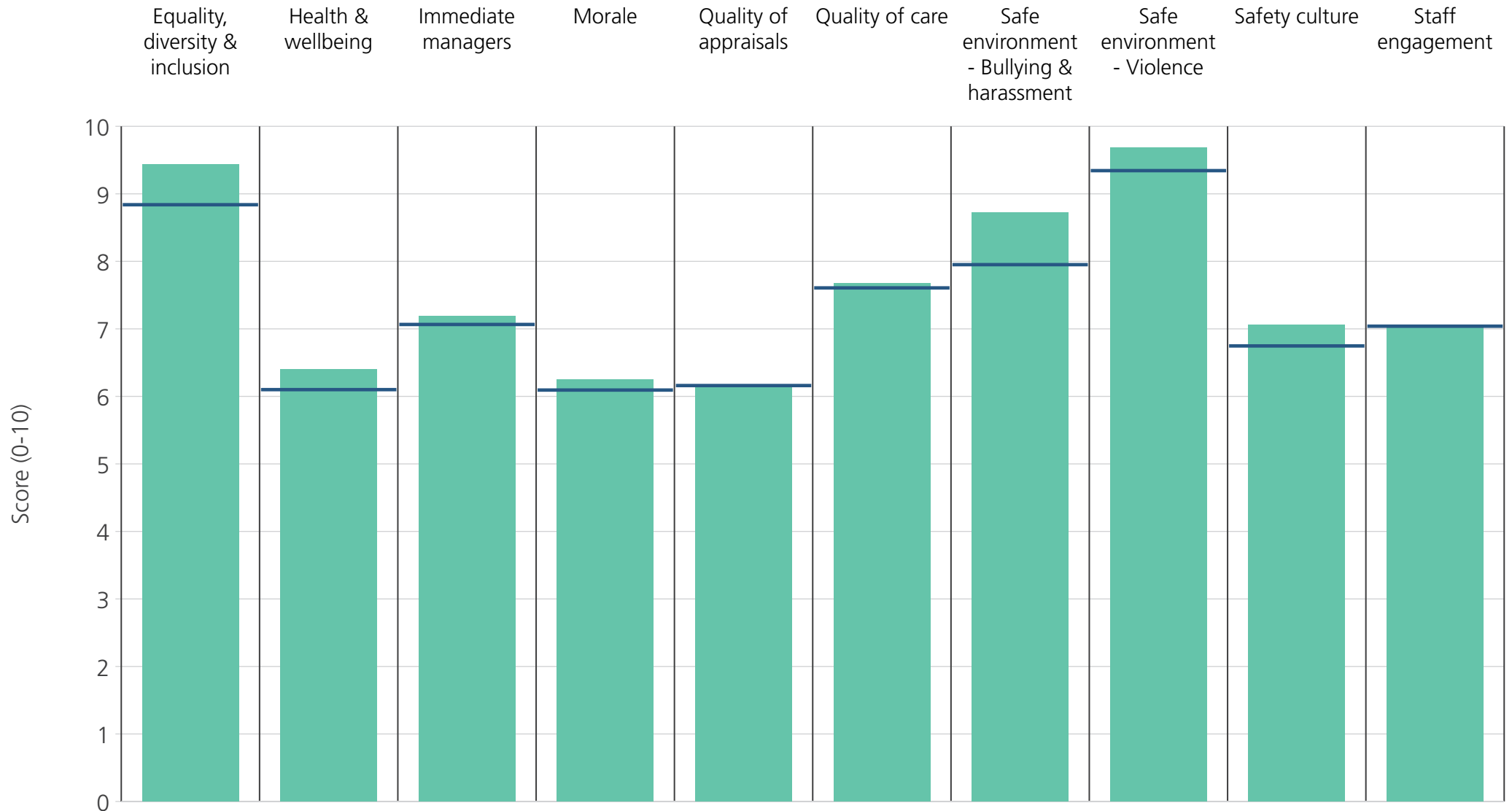
Directorate	9.0	6.0	6.5	6.2	4.7	7.4	7.5	9.7	6.4	6.8
Your org	8.8	6.1	7.1	6.1	6.2	7.6	8.0	9.3	6.7	7.0
Responses	149	151	150	149	139	155	148	151	151	156



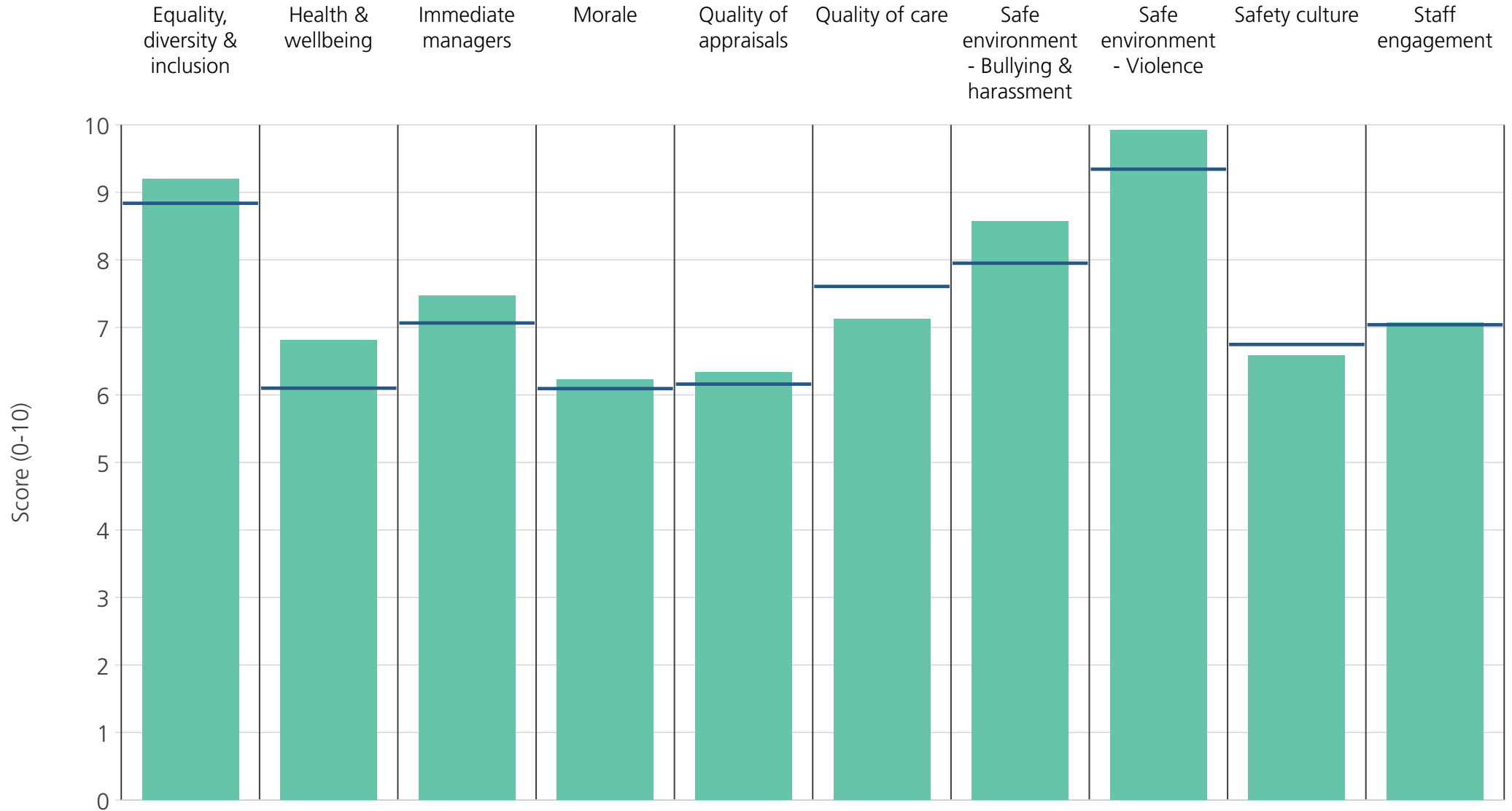
Directorate	8.4	5.8	7.1	5.9	6.5	7.6	7.2	8.9	6.9	7.2
Your org	8.8	6.1	7.1	6.1	6.2	7.6	8.0	9.3	6.7	7.0
Responses	631	632	631	629	524	628	624	622	632	634

Directorates 2

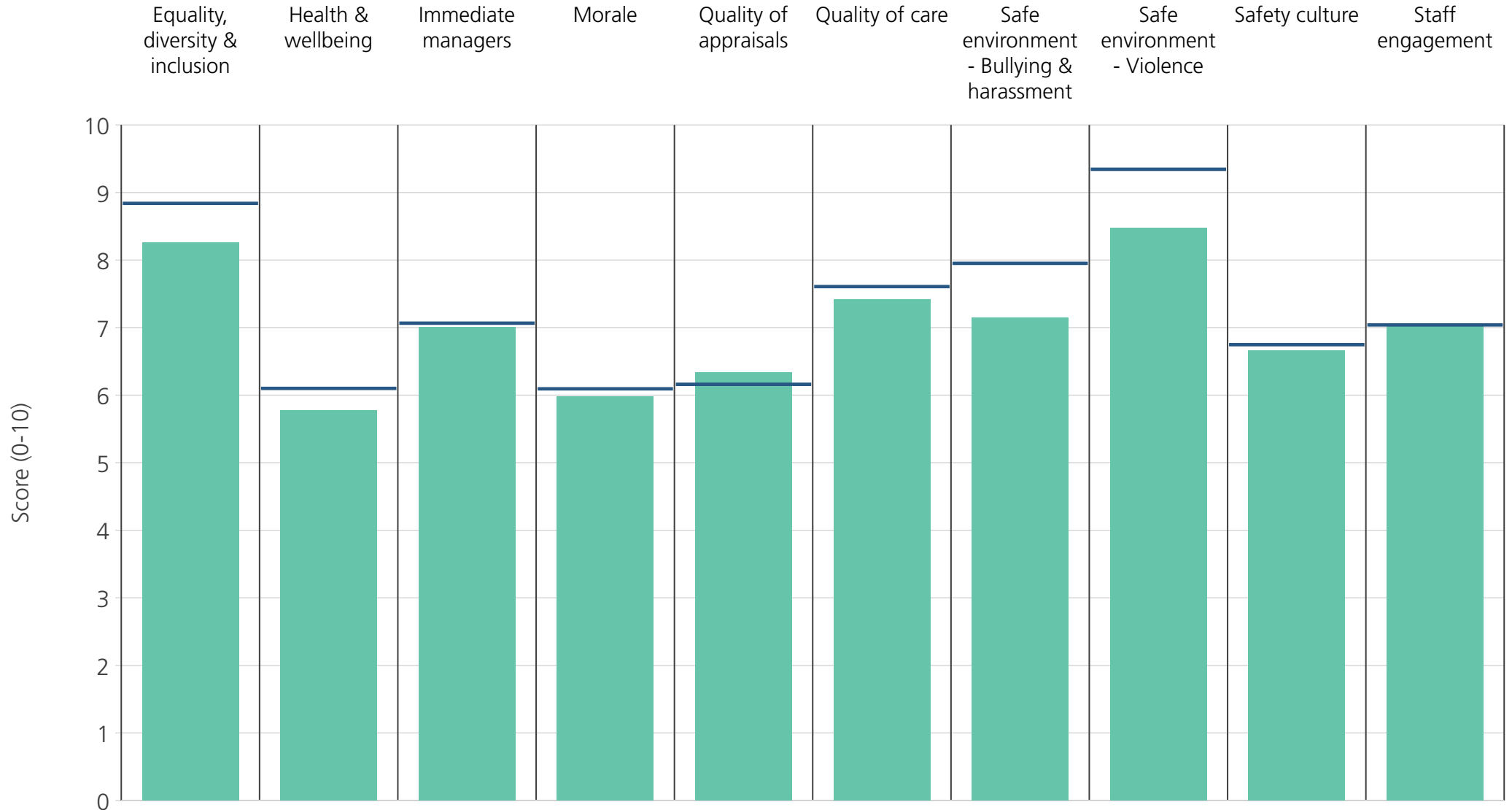
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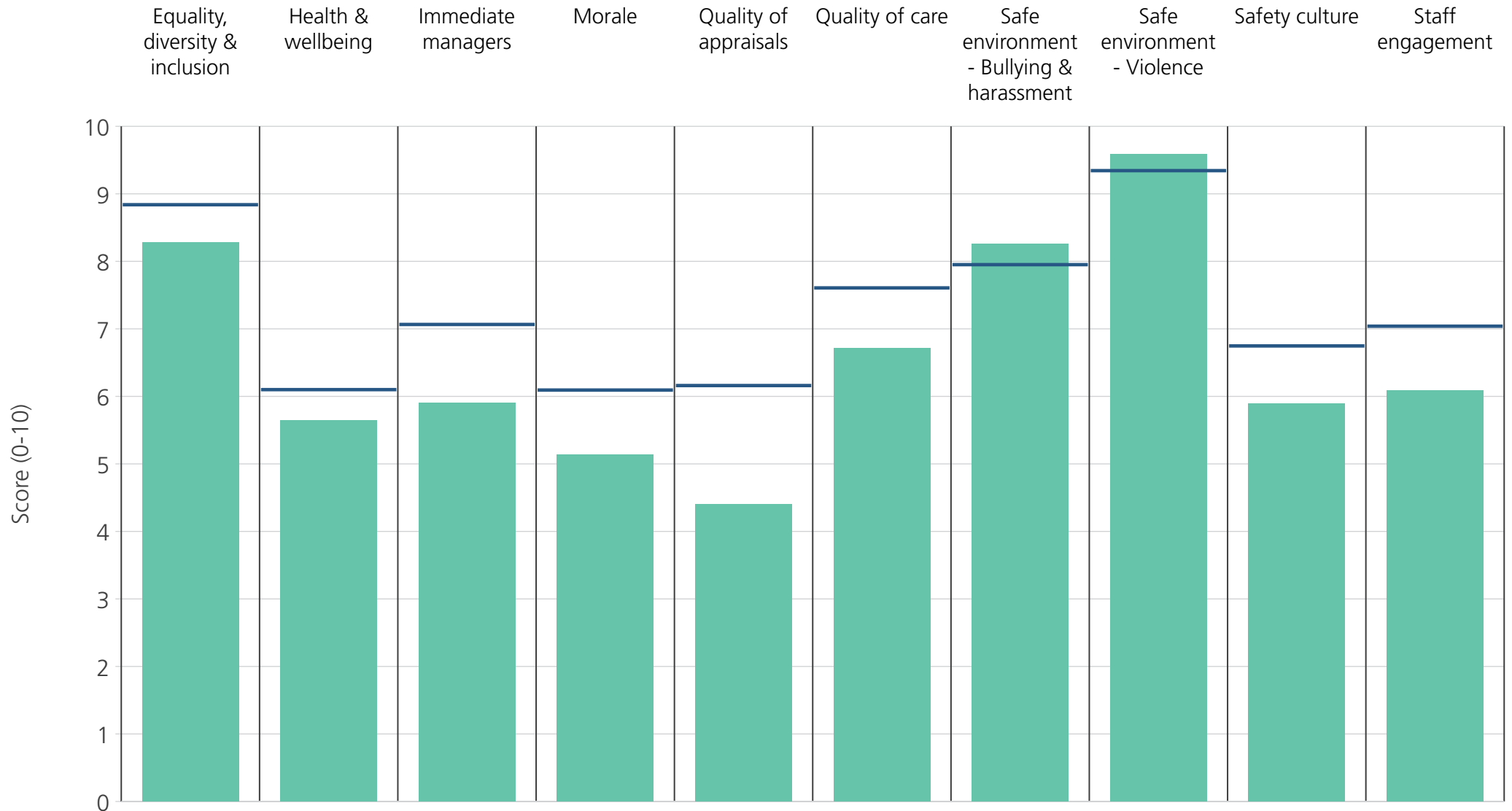
Directorate	9.4	6.4	7.2	6.2	6.2	7.7	8.7	9.7	7.1	7.0
Your org	8.8	6.1	7.1	6.1	6.2	7.6	8.0	9.3	6.7	7.0
Responses	336	339	340	334	311	323	339	337	336	341



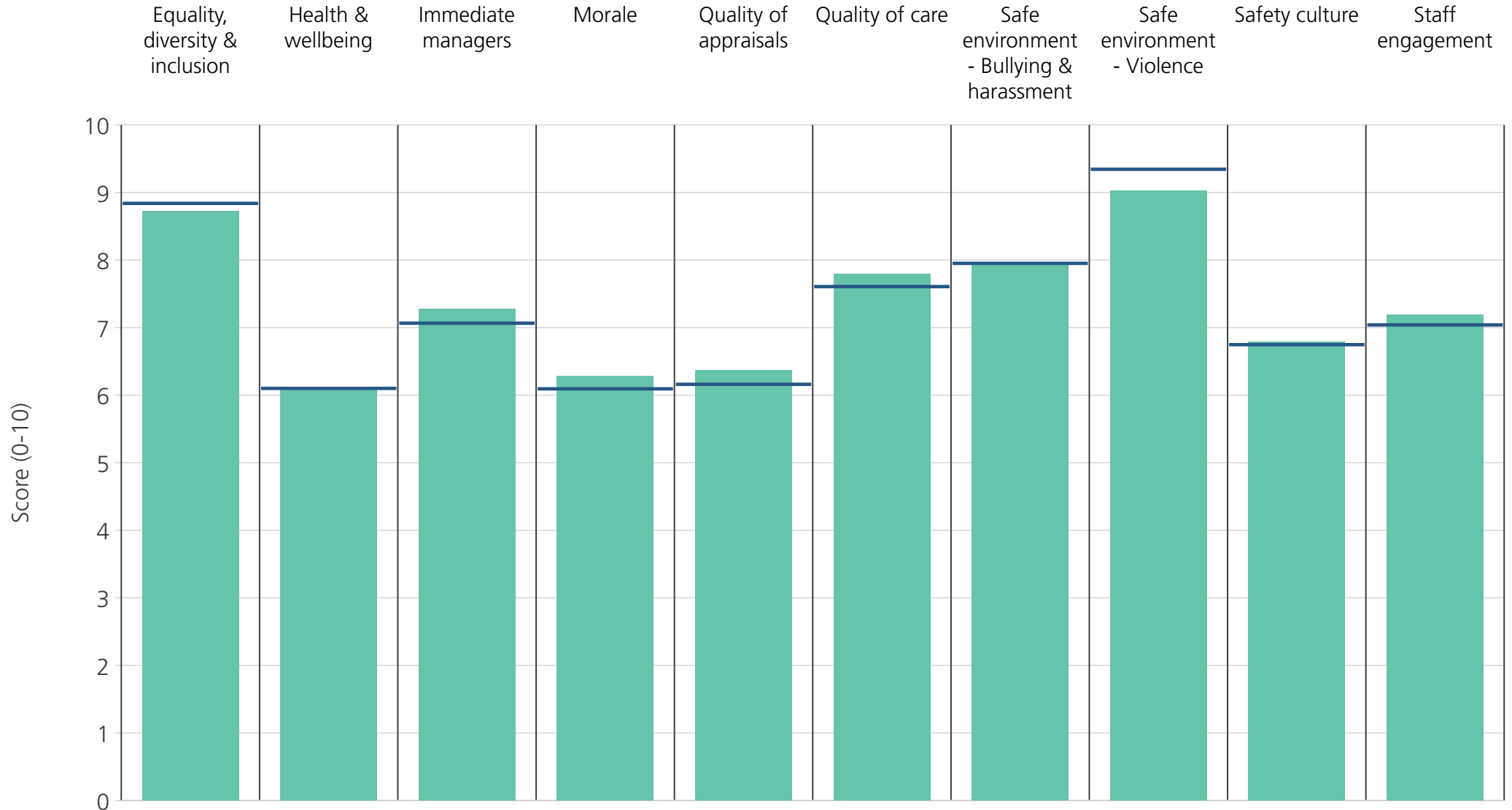
Directorate	9.2	6.8	7.5	6.2	6.3	7.1	8.6	9.9	6.6	7.1
Your org	8.8	6.1	7.1	6.1	6.2	7.6	8.0	9.3	6.7	7.0
Responses	271	275	277	274	232	149	270	274	271	278



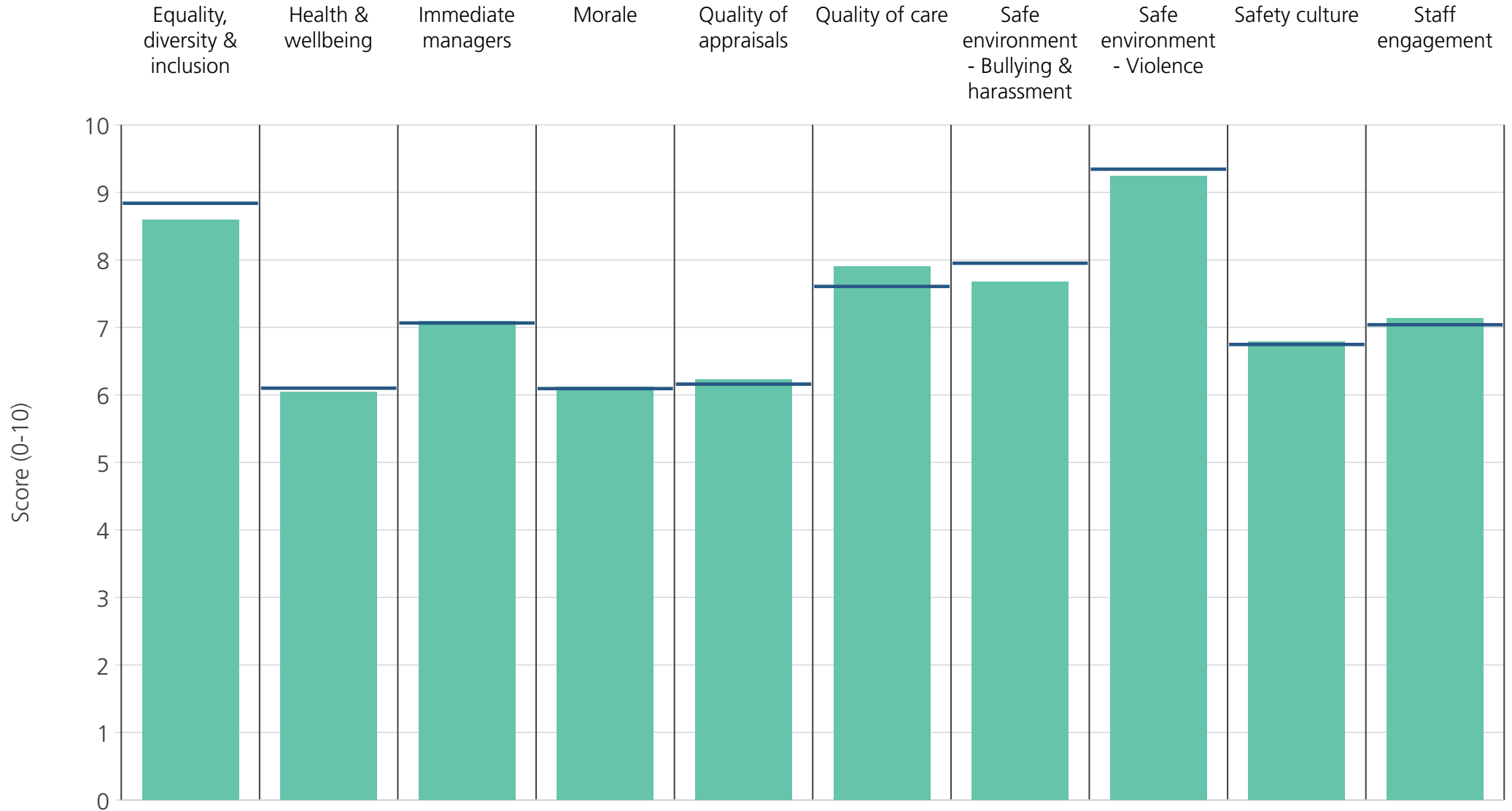
Directorate	8.3	5.8	7.0	6.0	6.3	7.4	7.1	8.5	6.7	7.1
Your org	8.8	6.1	7.1	6.1	6.2	7.6	8.0	9.3	6.7	7.0
Responses	246	247	243	240	183	240	242	241	244	248



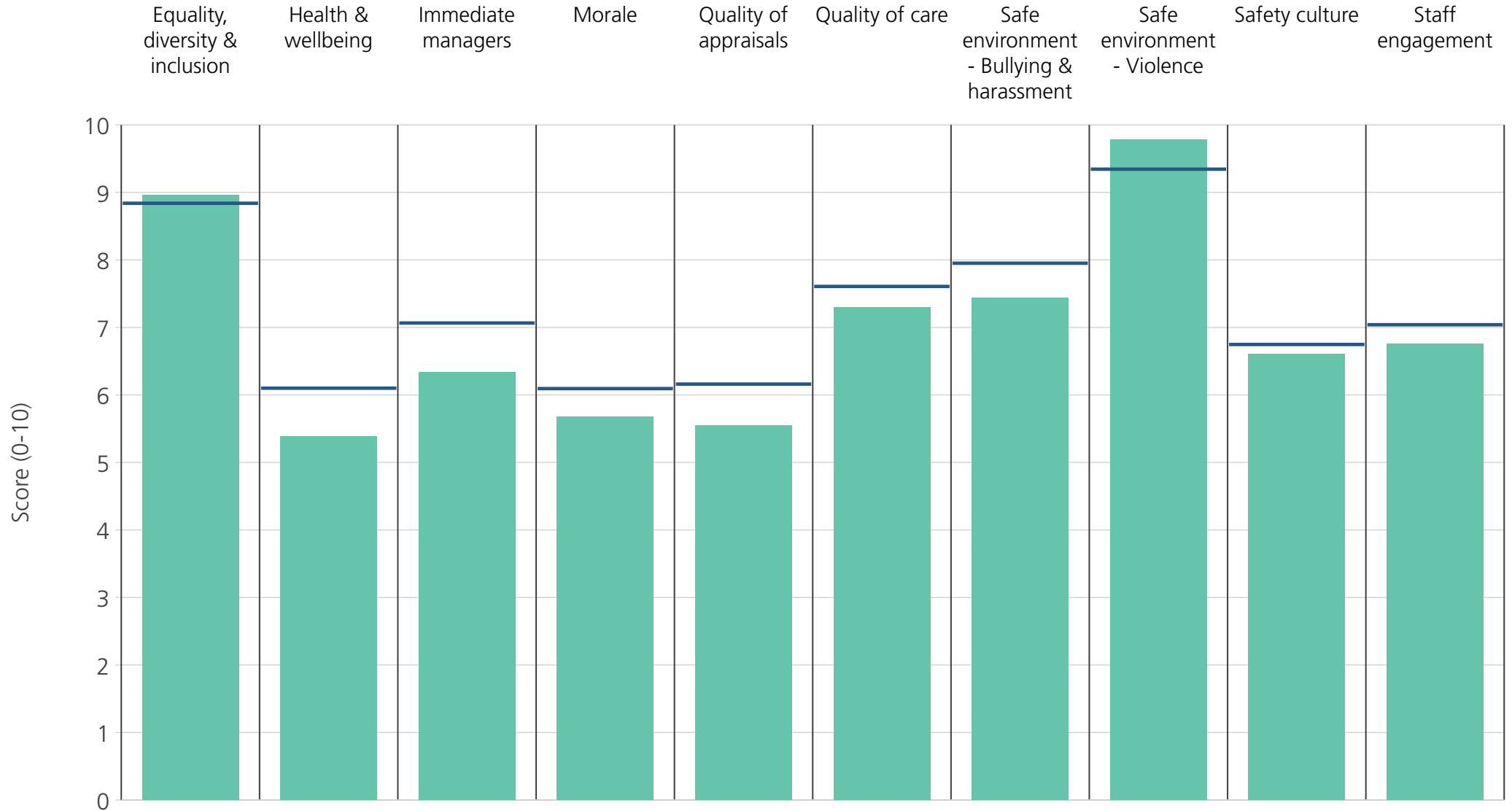
Directorate	8.3	5.6	5.9	5.1	4.4	6.7	8.3	9.6	5.9	6.1
Your org	8.8	6.1	7.1	6.1	6.2	7.6	8.0	9.3	6.7	7.0
Responses	47	50	50	50	25	32	47	49	47	50



Directorate	8.7	6.1	7.3	6.3	6.4	7.8	8.0	9.0	6.8	7.2
Your org	8.8	6.1	7.1	6.1	6.2	7.6	8.0	9.3	6.7	7.0
Responses	434	436	436	432	367	406	433	435	435	439



Directorate	8.6	6.0	7.1	6.1	6.2	7.9	7.7	9.2	6.8	7.1
Your org	8.8	6.1	7.1	6.1	6.2	7.6	8.0	9.3	6.7	7.0
Responses	435	438	435	435	376	427	428	431	438	439



Directorate	9.0	5.4	6.3	5.7	5.5	7.3	7.4	9.8	6.6	6.8
Your org	8.8	6.1	7.1	6.1	6.2	7.6	8.0	9.3	6.7	7.0
Responses	251	252	251	250	217	244	251	249	252	253