

North East Ambulance Service NHS Foundation Trust

2018 NHS Staff Survey

Directorate Report

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This directorate report for North East Ambulance Service NHS Foundation Trust contains results by directorate for themes from the 2018 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by North East Ambulance Service NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2018 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

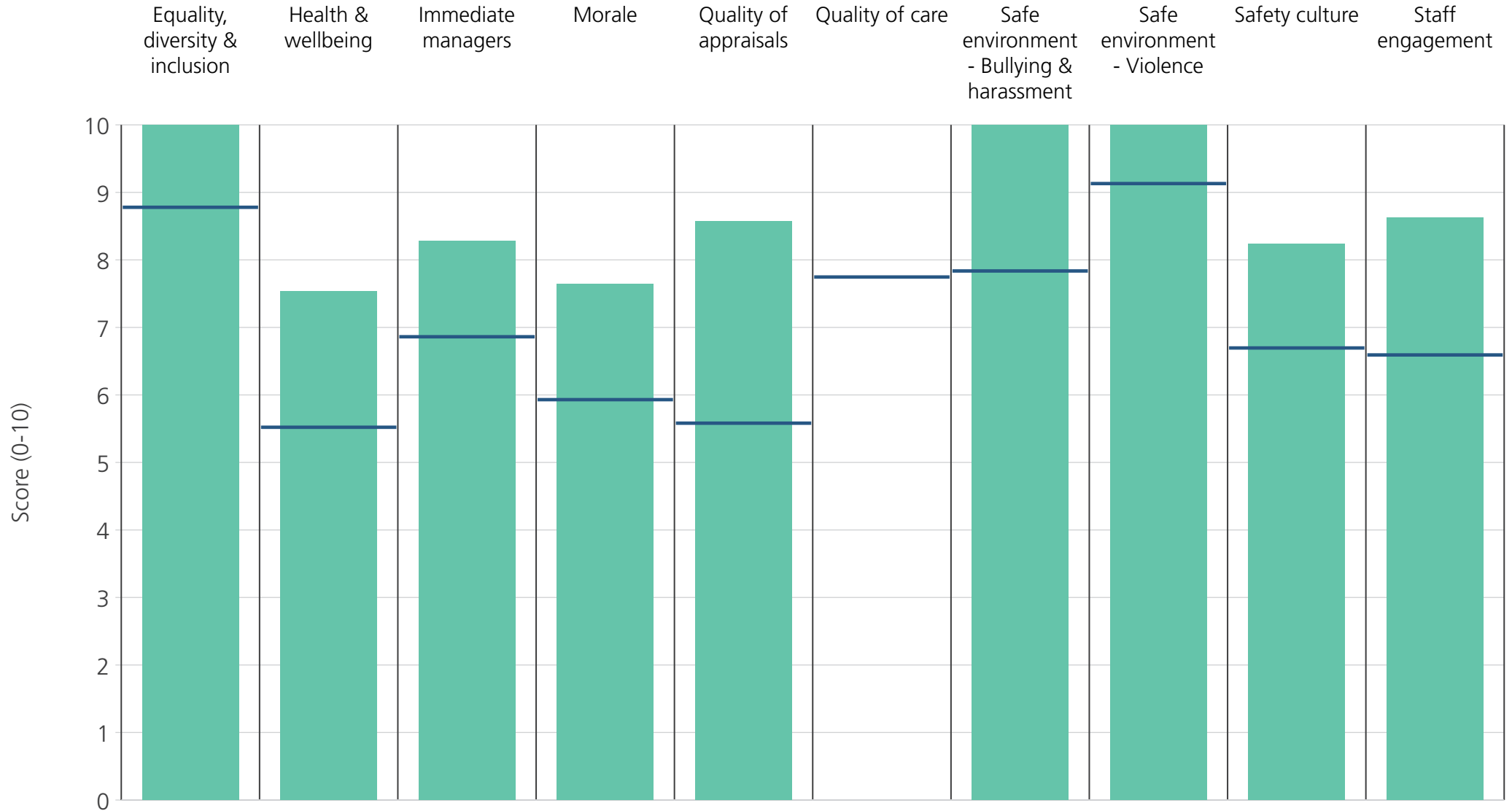
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



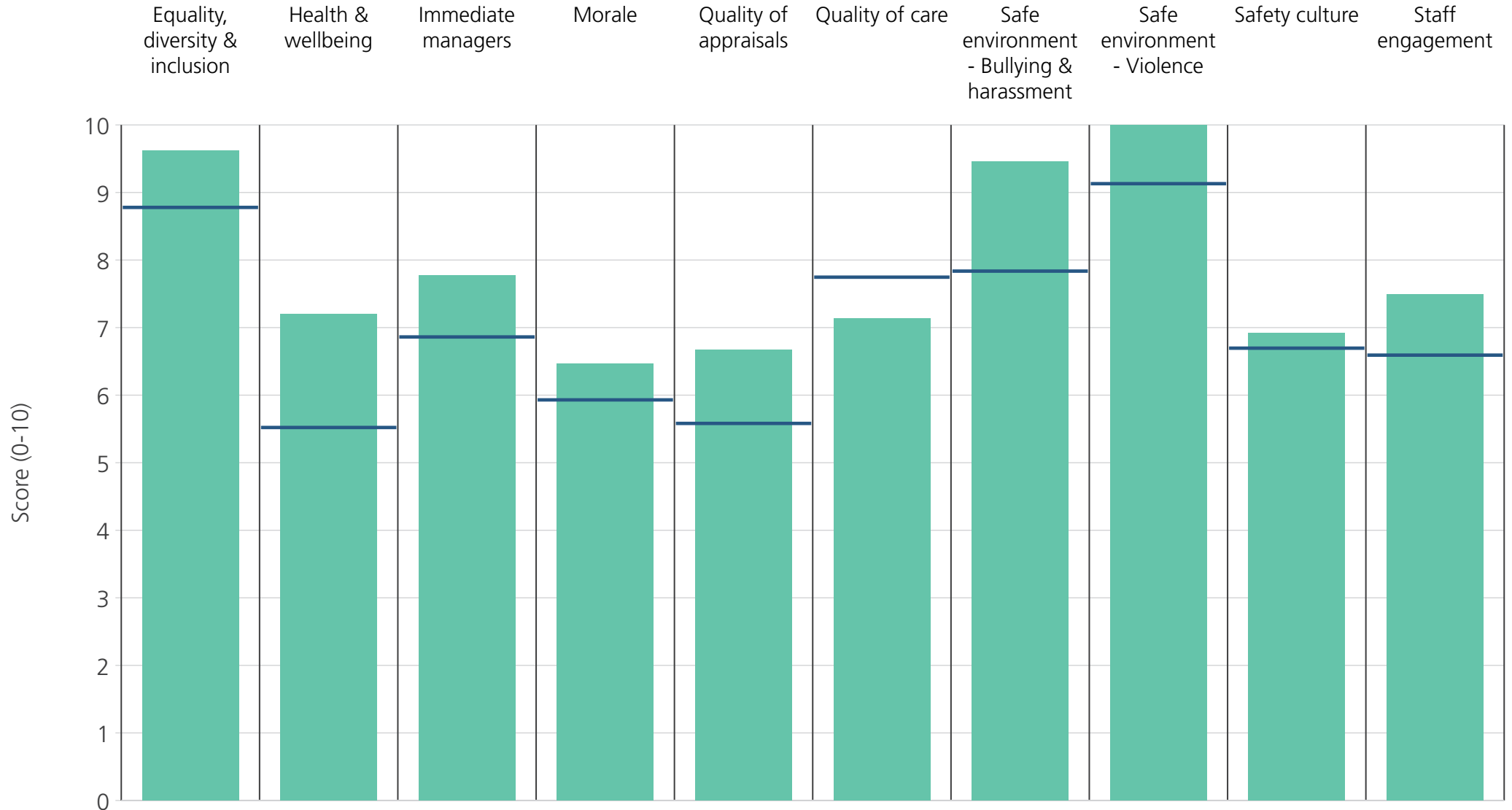
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

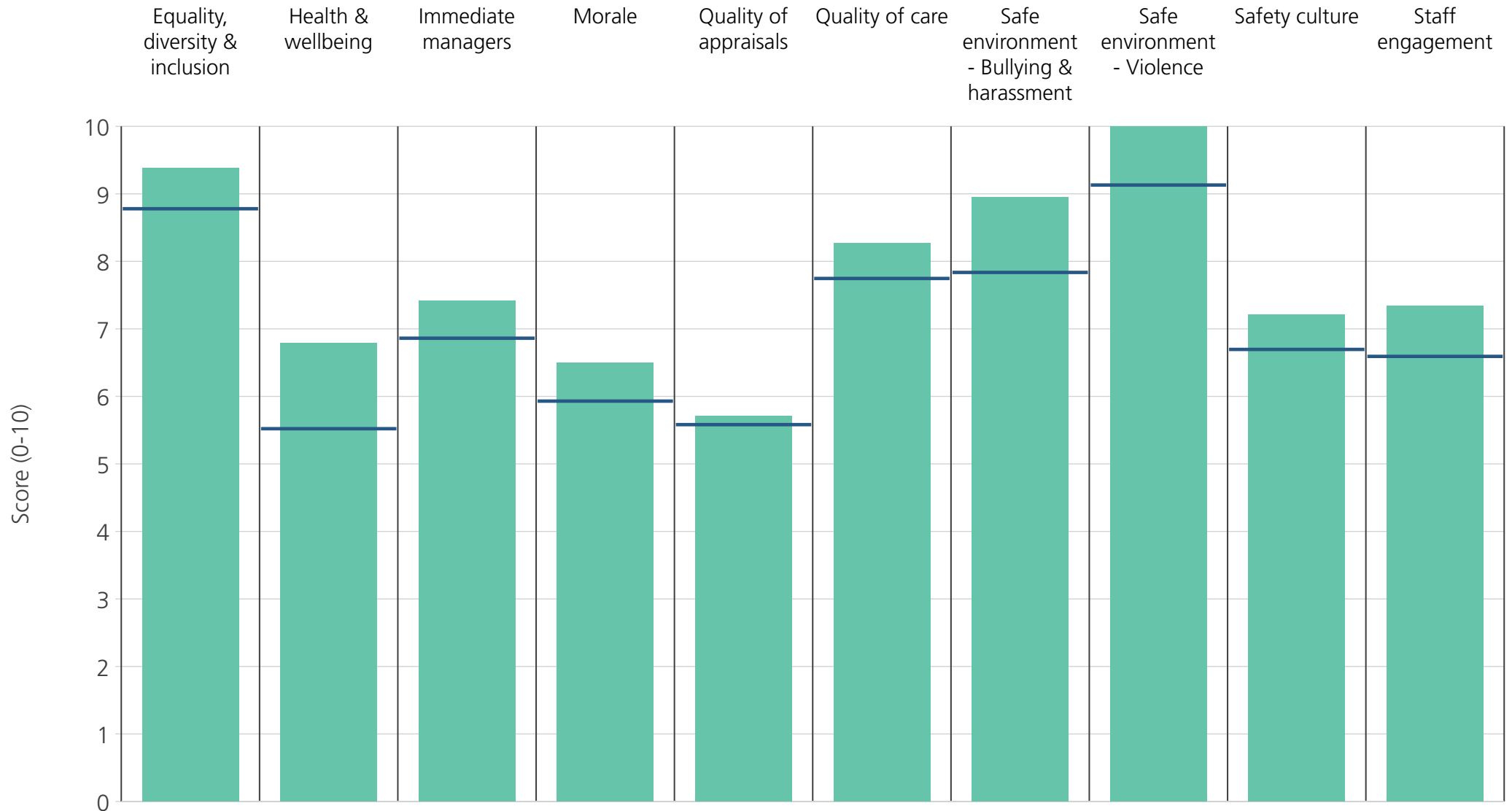
North East Ambulance Service NHS Foundation Trust
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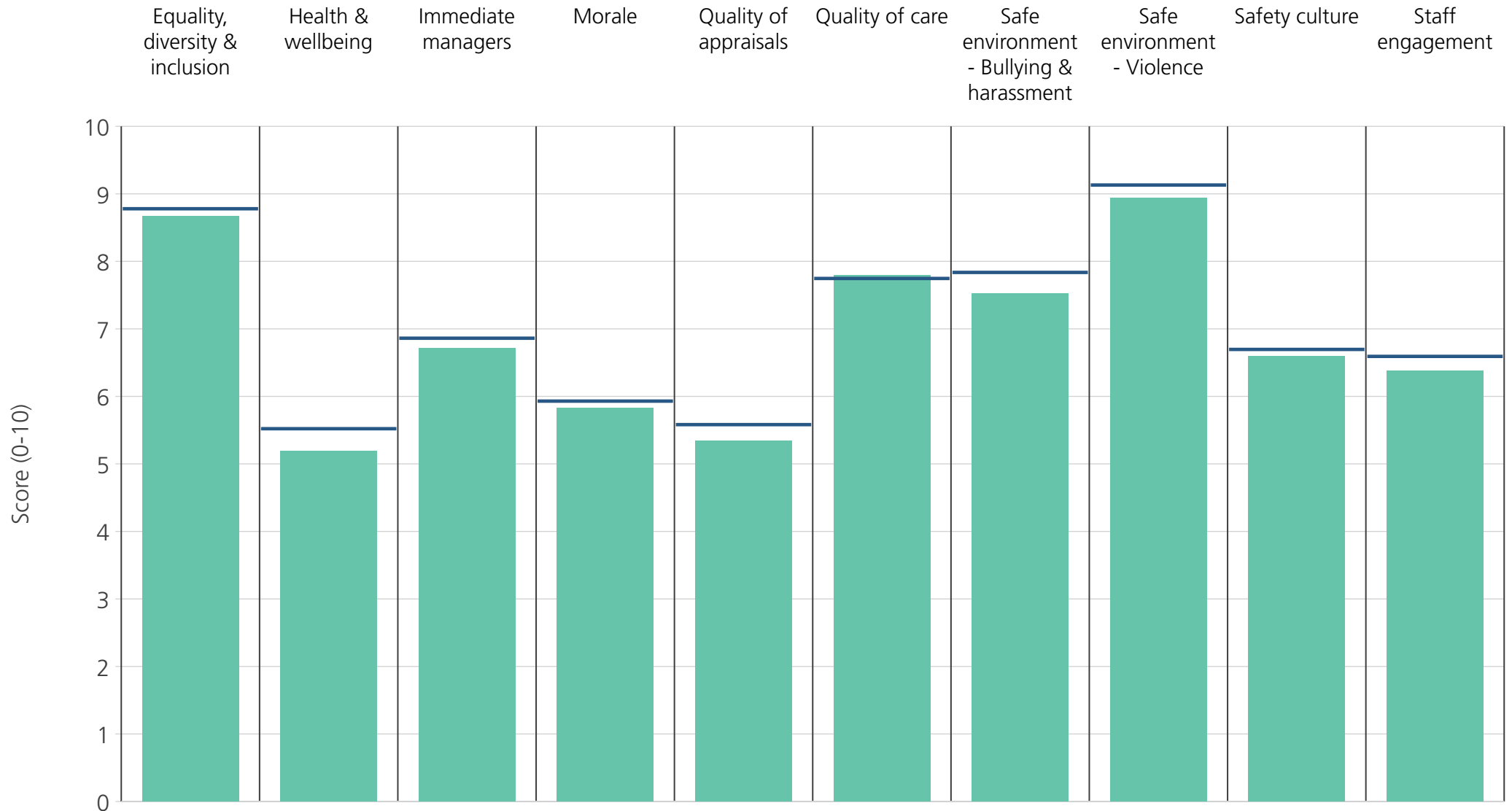
Directorate	10.0	7.5	8.3	7.6	8.6		10.0	10.0	8.2	8.6
Your org	8.8	5.5	6.9	5.9	5.6	7.7	7.8	9.1	6.7	6.6
Responses	15	15	15	15	14	8	15	15	15	15



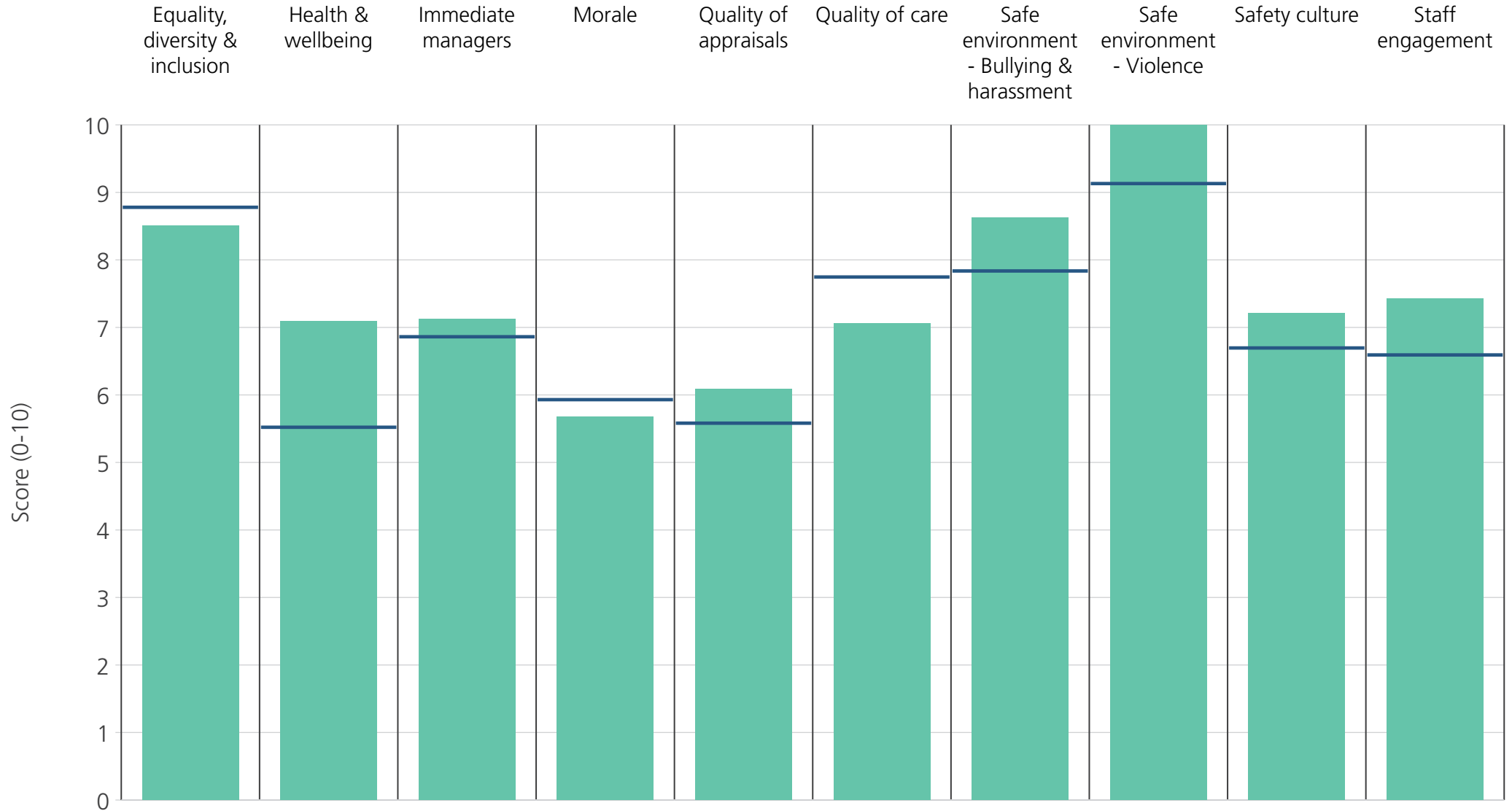
Directorate	9.6	7.2	7.8	6.5	6.7	7.1	9.5	10.0	6.9	7.5
Your org	8.8	5.5	6.9	5.9	5.6	7.7	7.8	9.1	6.7	6.6
Responses	74	74	74	74	62	22	74	74	74	74



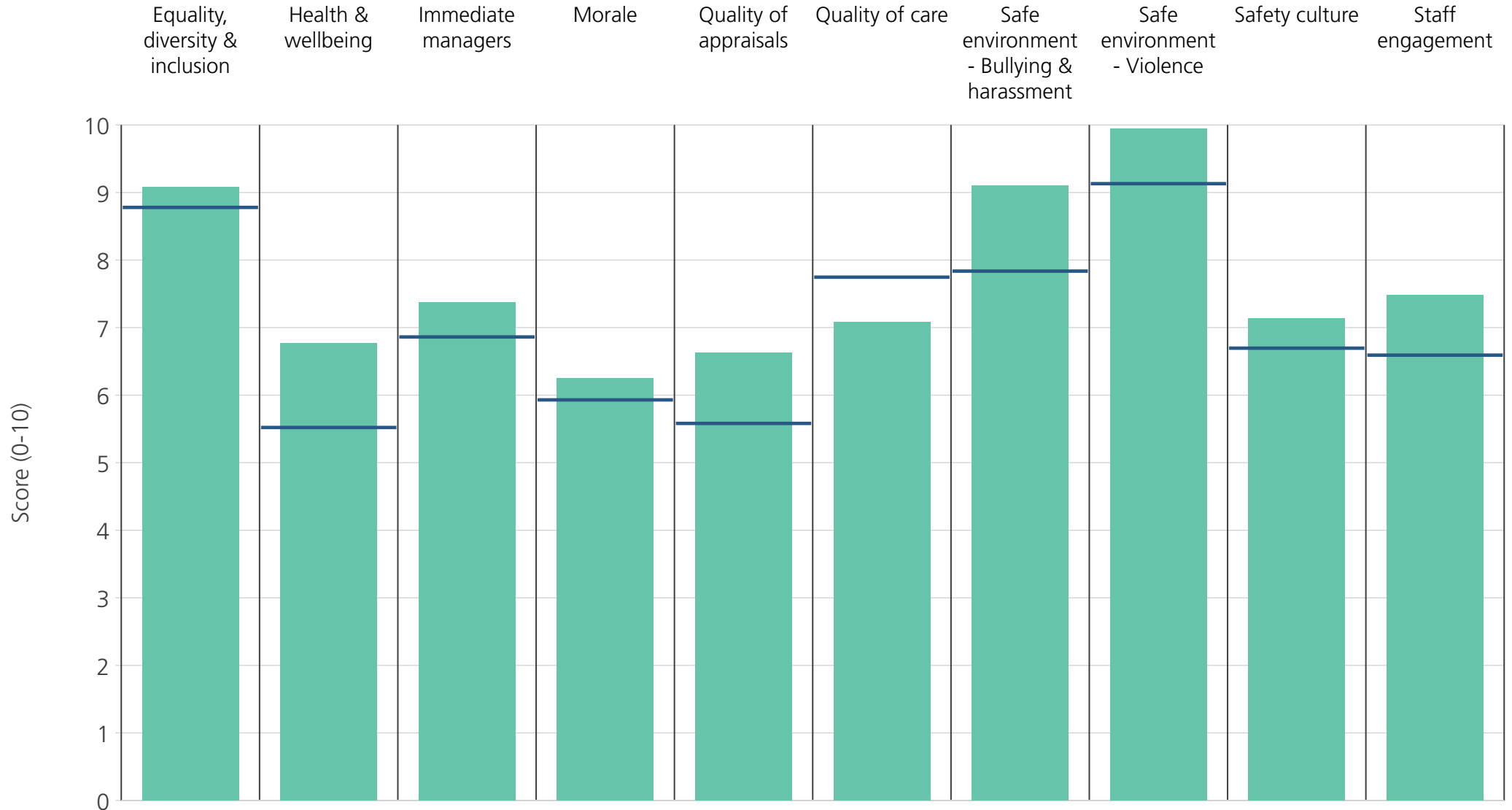
Directorate	9.4	6.8	7.4	6.5	5.7	8.3	8.9	10.0	7.2	7.3
Your org	8.8	5.5	6.9	5.9	5.6	7.7	7.8	9.1	6.7	6.6
Responses	19	19	19	19	14	13	19	19	19	19



Directorate	8.7	5.2	6.7	5.8	5.3	7.8	7.5	8.9	6.6	6.4
Your org	8.8	5.5	6.9	5.9	5.6	7.7	7.8	9.1	6.7	6.6
Responses	968	977	980	962	780	955	971	976	968	985



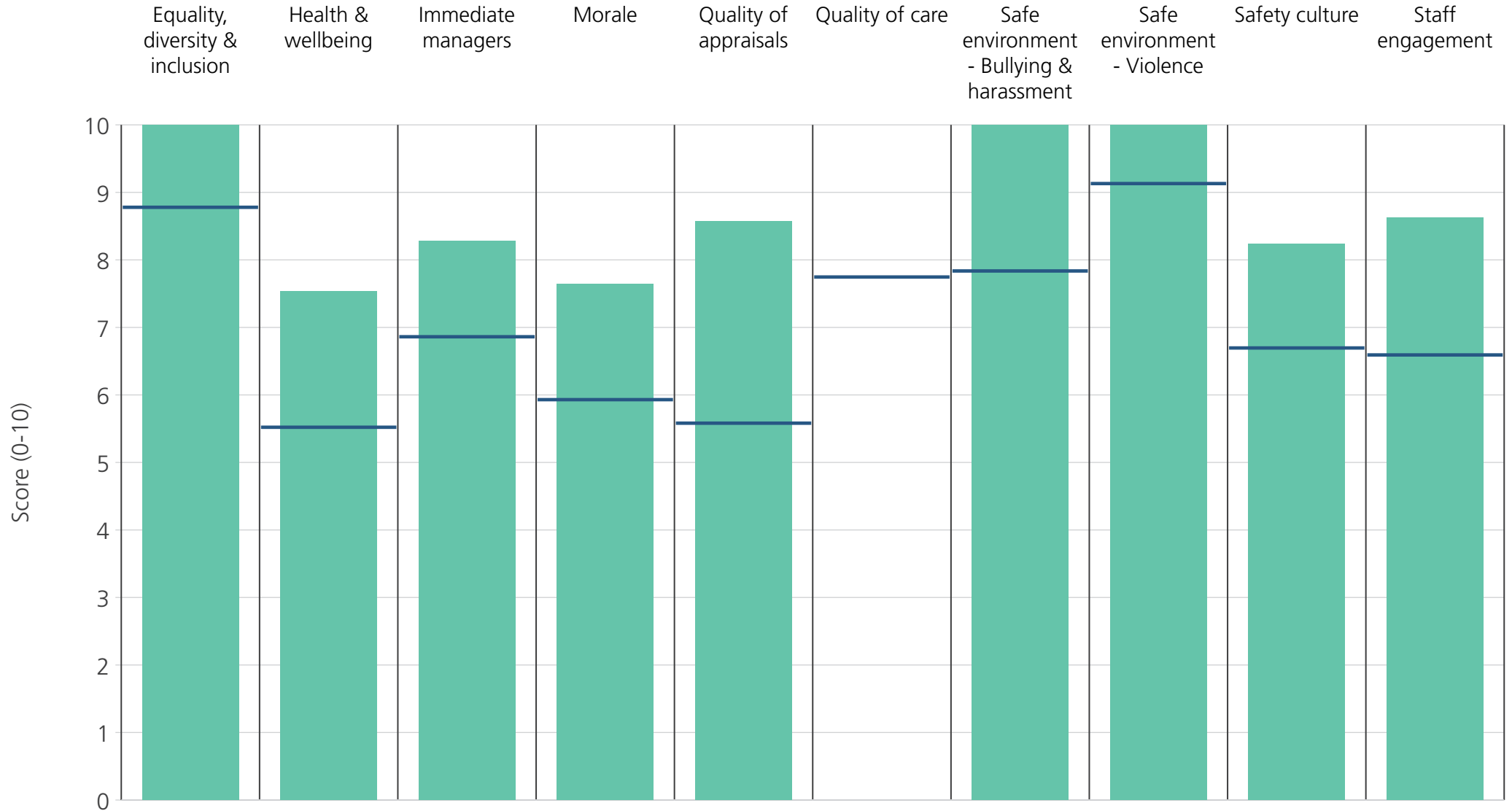
Directorate	8.5	7.1	7.1	5.7	6.1	7.1	8.6	10.0	7.2	7.4
Your org	8.8	5.5	6.9	5.9	5.6	7.7	7.8	9.1	6.7	6.6
Responses	29	29	29	29	28	19	29	29	29	29



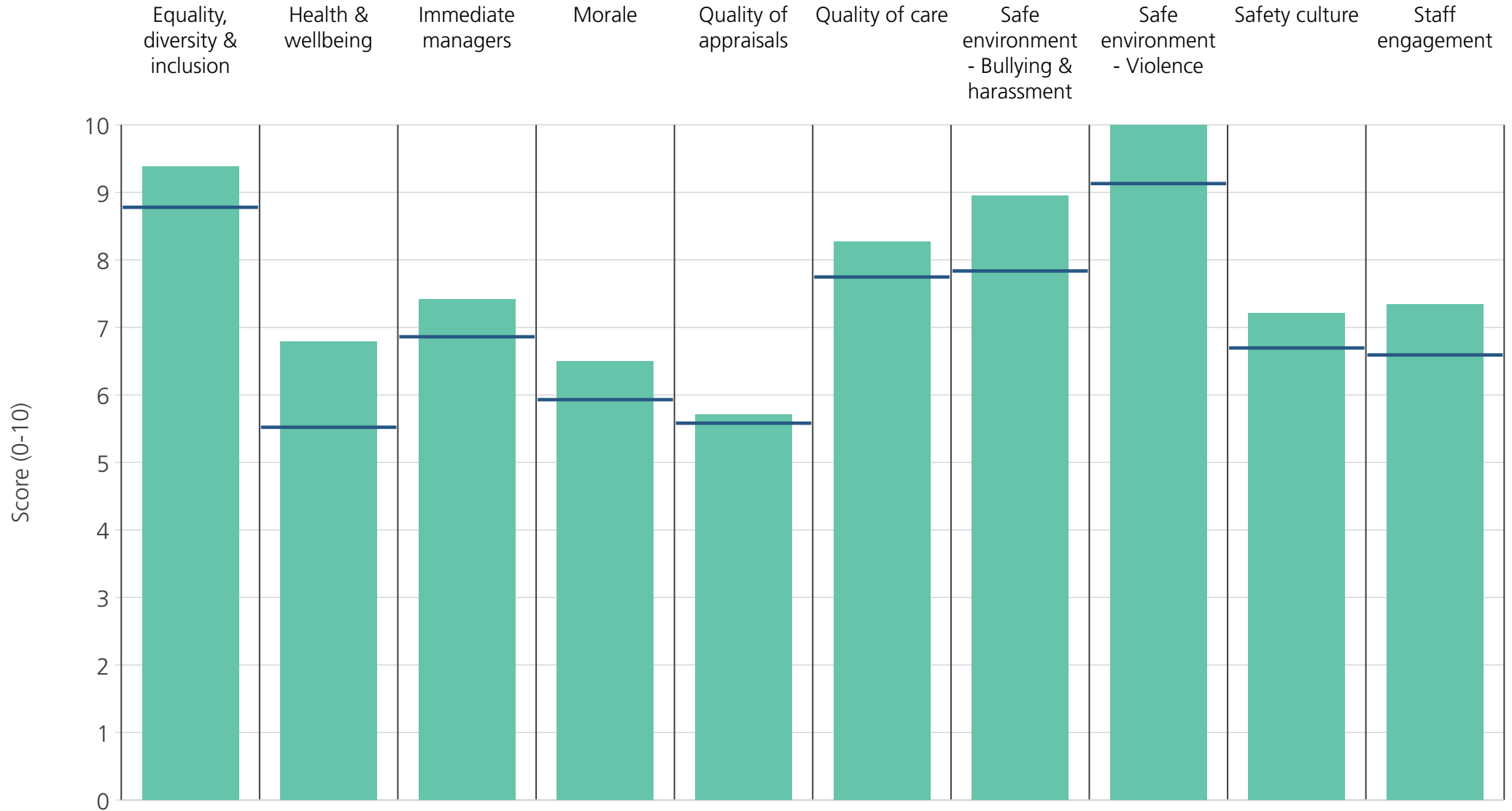
Directorate	9.1	6.8	7.4	6.3	6.6	7.1	9.1	9.9	7.1	7.5
Your org	8.8	5.5	6.9	5.9	5.6	7.7	7.8	9.1	6.7	6.6
Responses	82	81	81	82	59	43	82	81	82	81

Directorates 2

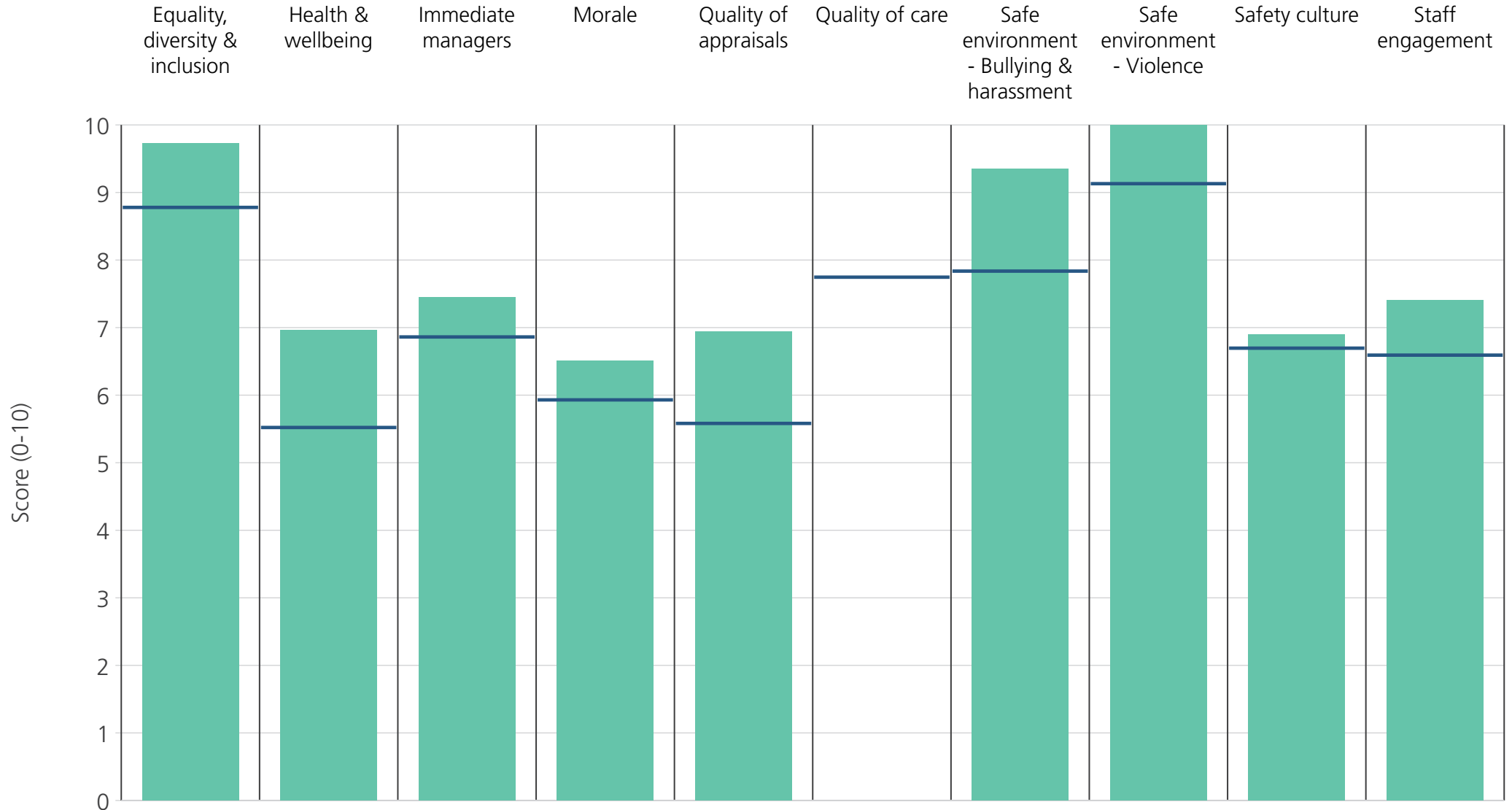
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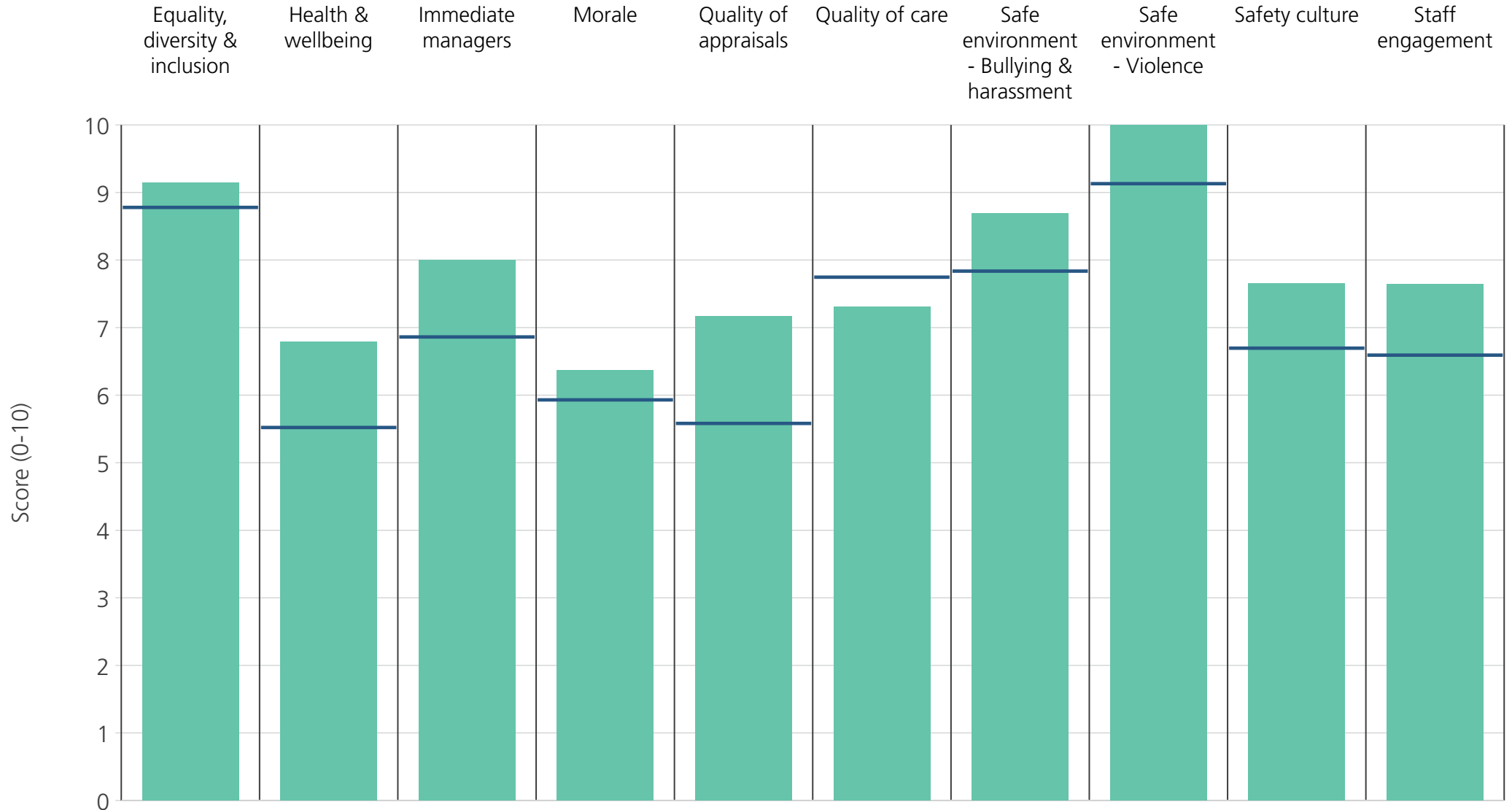
Directorate	10.0	7.5	8.3	7.6	8.6		10.0	10.0	8.2	8.6
Your org	8.8	5.5	6.9	5.9	5.6	7.7	7.8	9.1	6.7	6.6
Responses	15	15	15	15	14	8	15	15	15	15



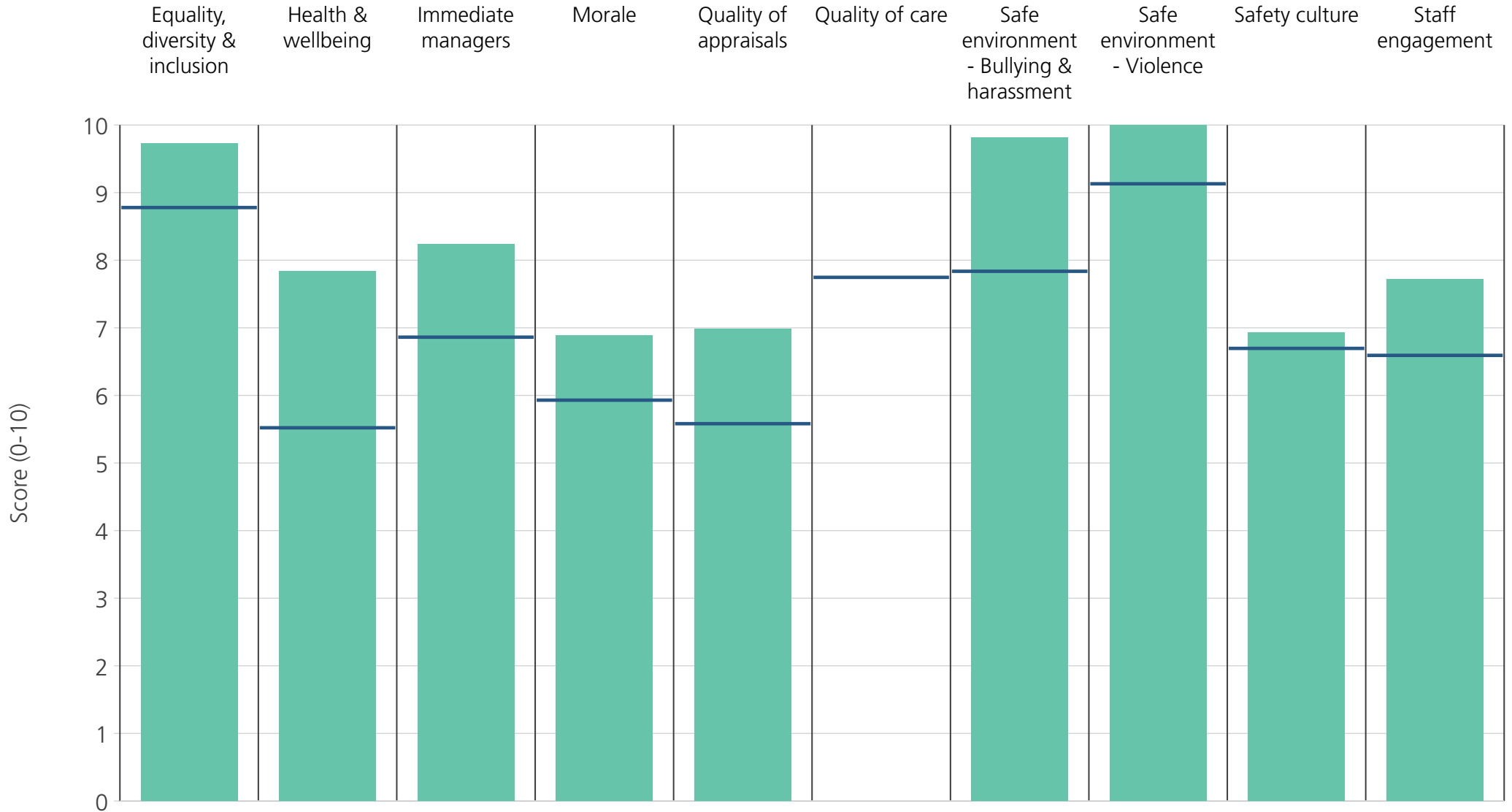
Directorate	9.4	6.8	7.4	6.5	5.7	8.3	8.9	10.0	7.2	7.3
Your org	8.8	5.5	6.9	5.9	5.6	7.7	7.8	9.1	6.7	6.6
Responses	19	19	19	19	14	13	19	19	19	19



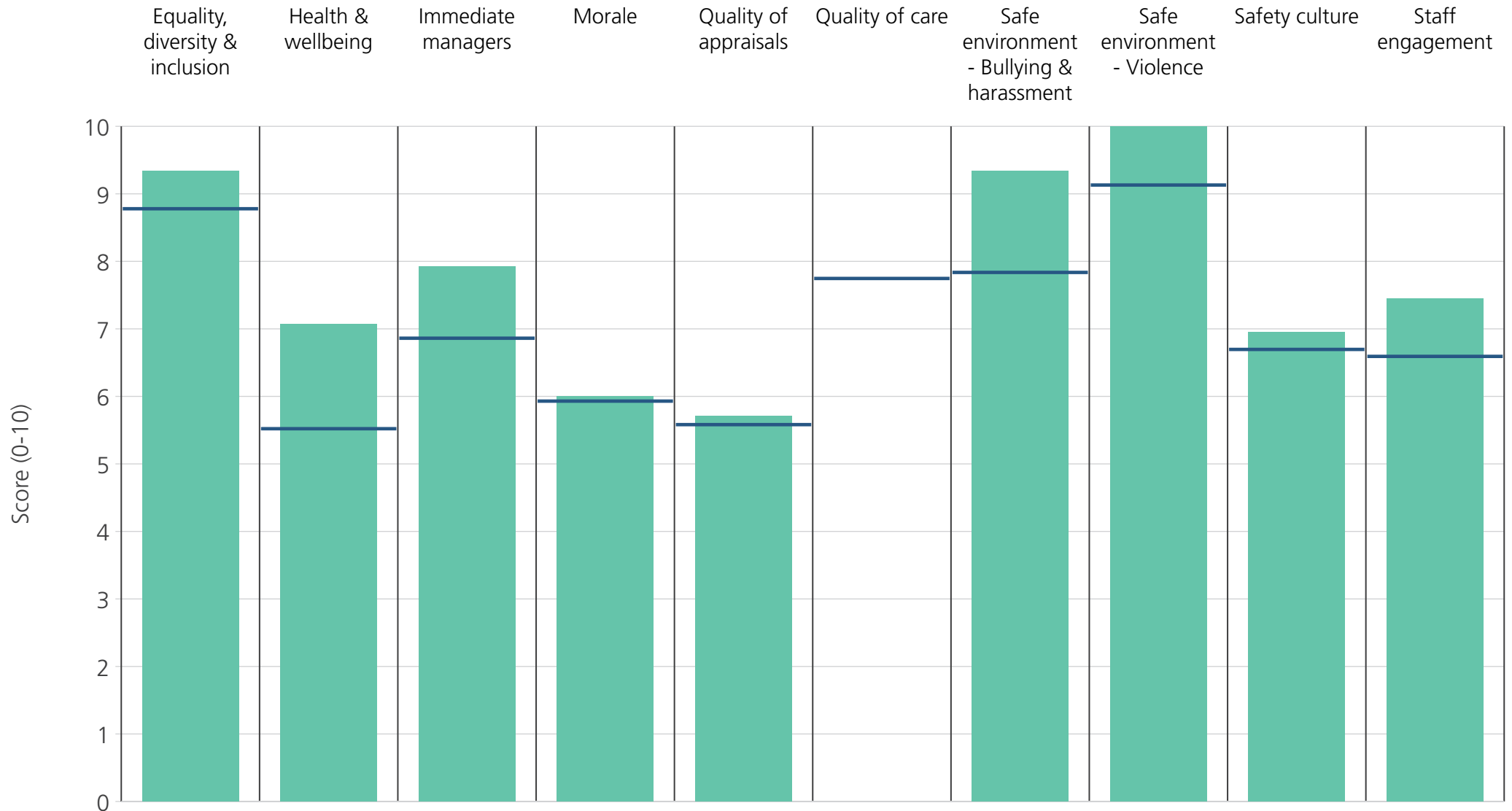
Directorate	9.7	7.0	7.5	6.5	6.9		9.4	10.0	6.9	7.4
Your org	8.8	5.5	6.9	5.9	5.6	7.7	7.8	9.1	6.7	6.6
Responses	36	36	36	36	31	8	36	36	36	36



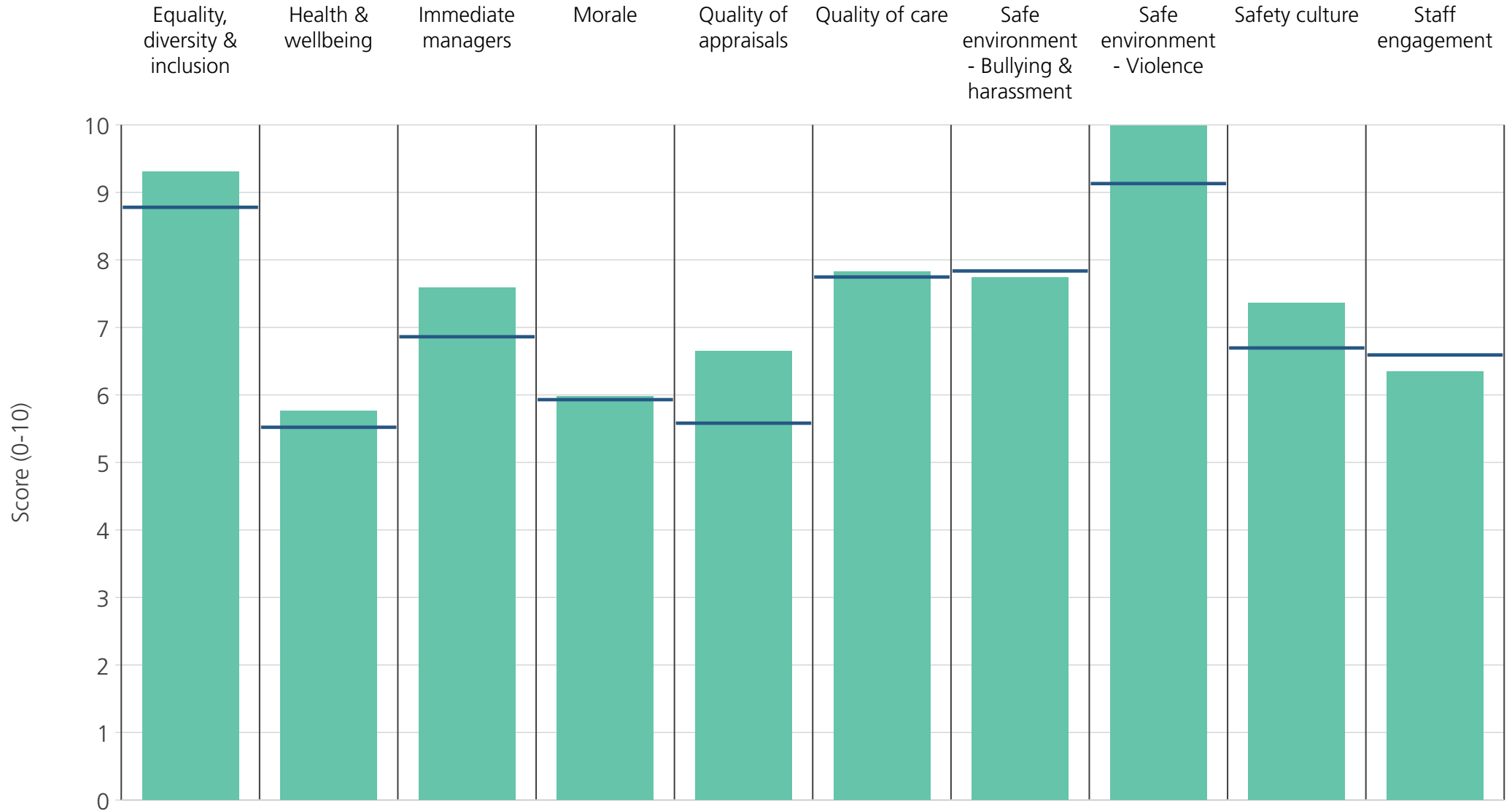
Directorate	9.1	6.8	8.0	6.4	7.2	7.3	8.7	10.0	7.7	7.6
Your org	8.8	5.5	6.9	5.9	5.6	7.7	7.8	9.1	6.7	6.6
Responses	33	33	32	33	19	17	33	33	33	33



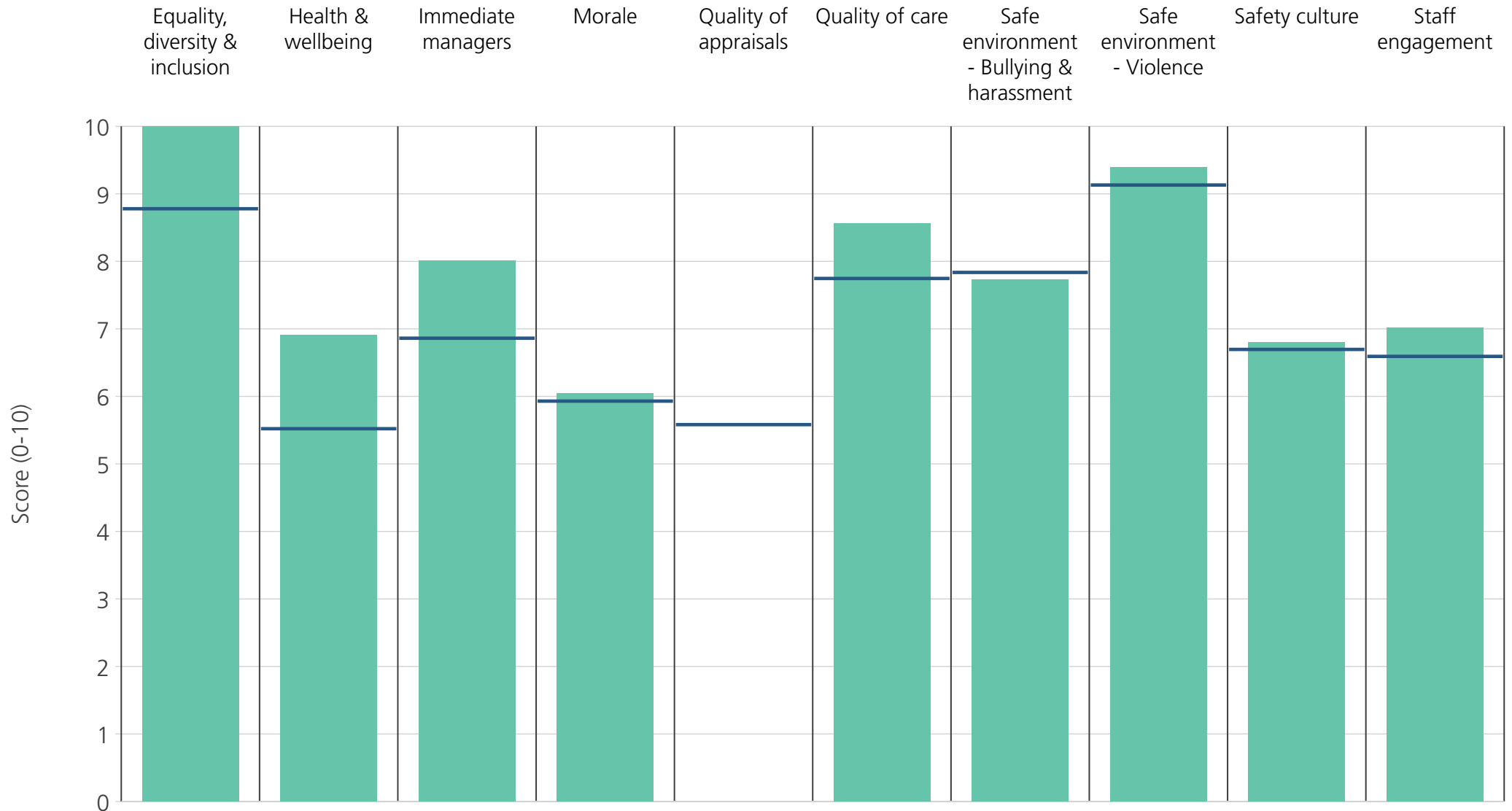
Directorate	9.7	7.8	8.2	6.9	7.0	7.7	9.8	10.0	6.9	7.7
Your org	8.8	5.5	6.9	5.9	5.6	7.7	7.8	9.1	6.7	6.6
Responses	18	18	18	18	17	5	18	18	18	18



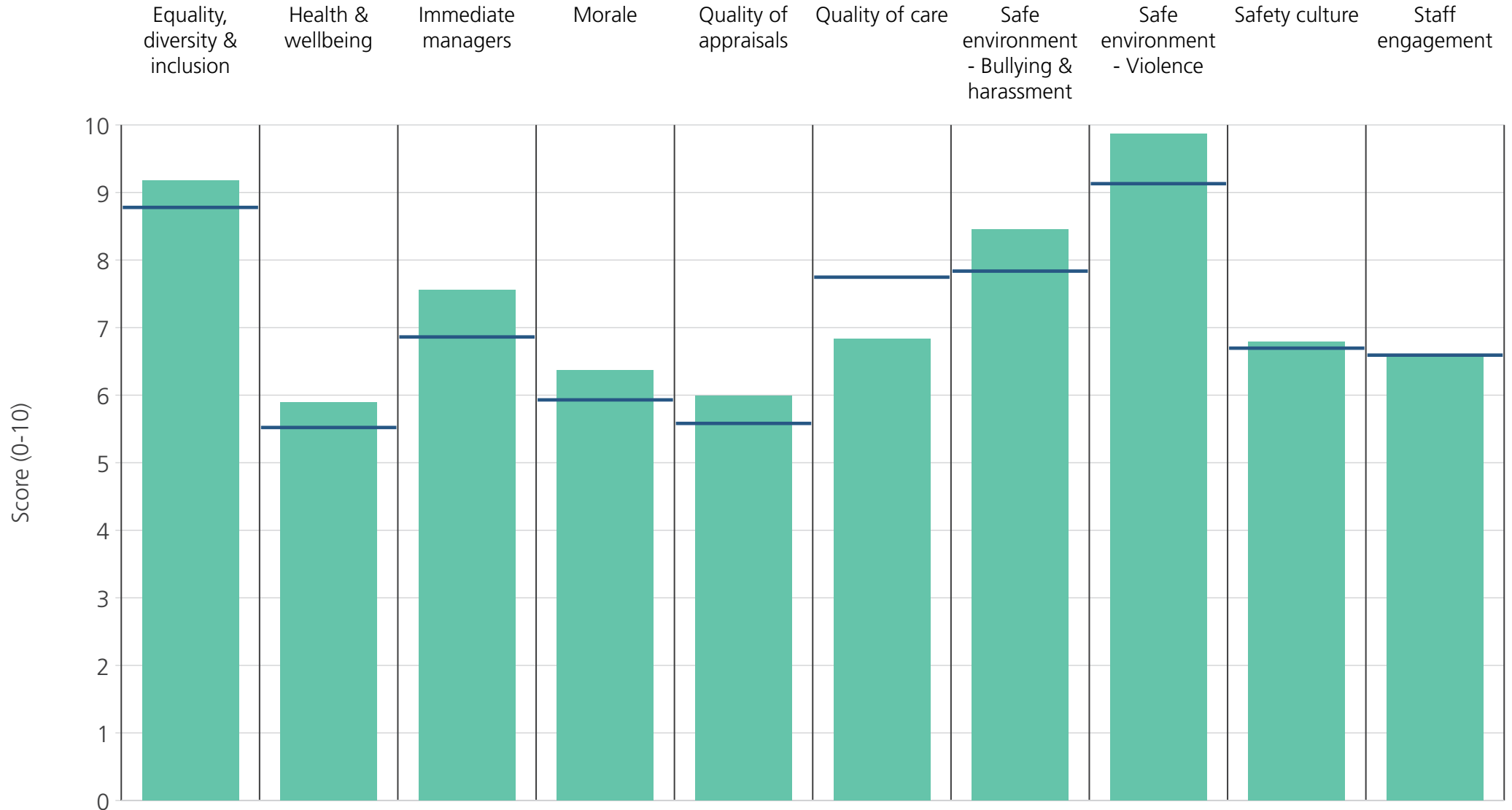
Directorate	9.3	7.1	7.9	6.0	5.7		9.3	10.0	7.0	7.4
Your org	8.8	5.5	6.9	5.9	5.6	7.7	7.8	9.1	6.7	6.6
Responses	20	20	20	20	14	9	20	20	20	20



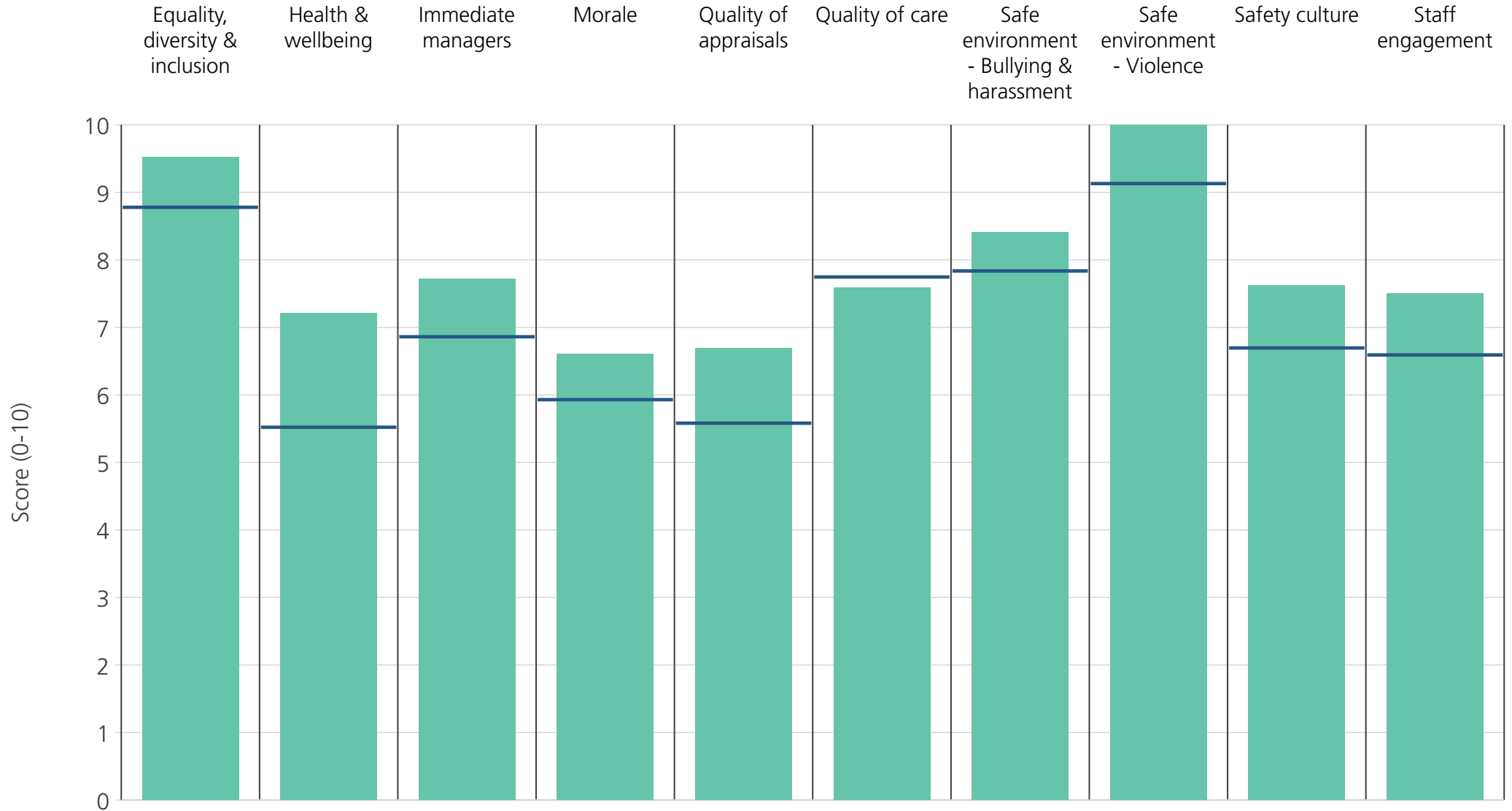
Directorate	9.3	5.8	7.6	6.0	6.7	7.8	7.7	10.0	7.4	6.3
Your org	8.8	5.5	6.9	5.9	5.6	7.7	7.8	9.1	6.7	6.6
Responses	232	234	234	234	183	229	234	233	234	235



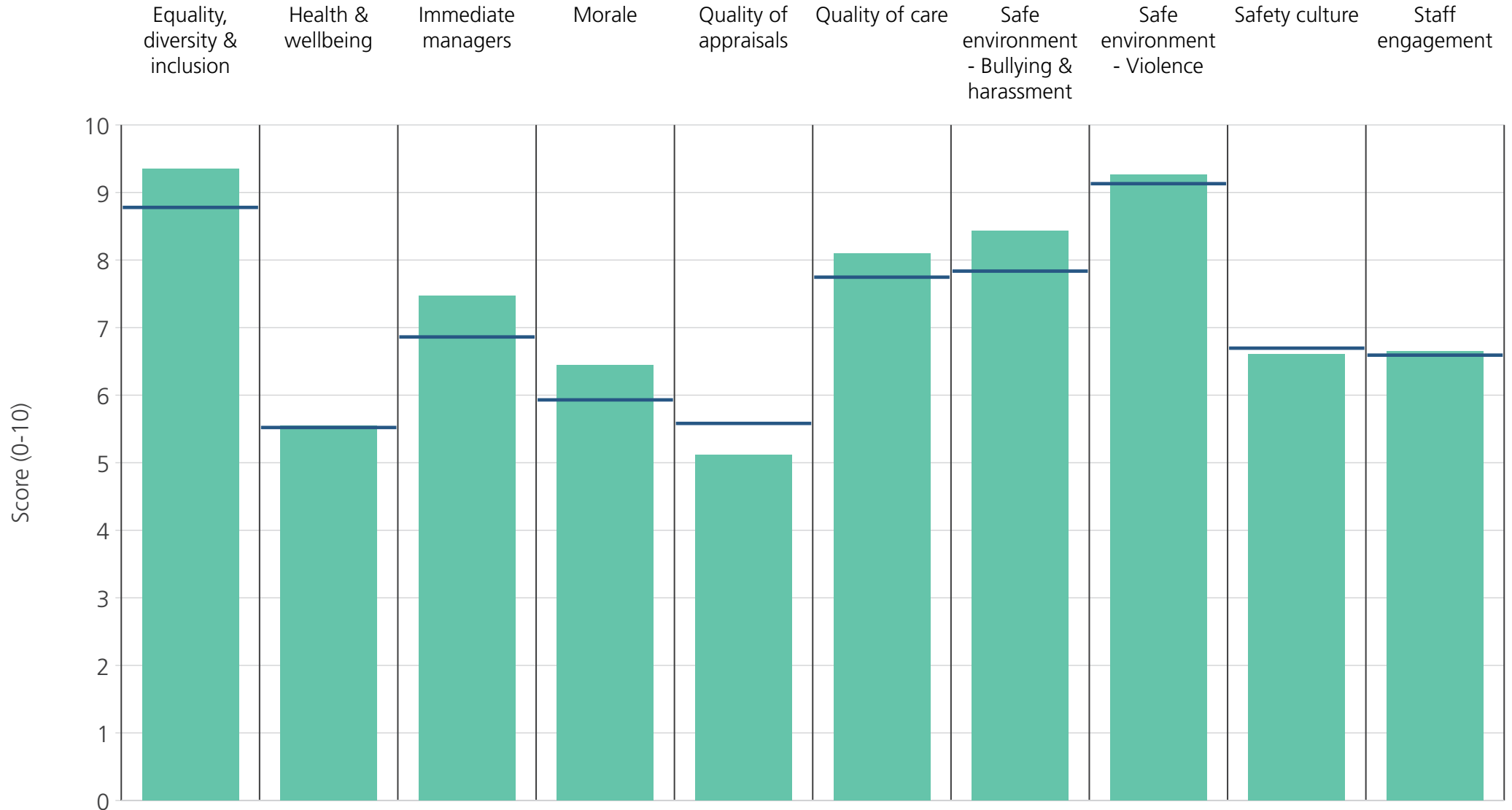
Directorate	10.0	6.9	8.0	6.0	5.6	8.6	7.7	9.4	6.8	7.0
Your org	8.8	5.5	6.9	5.9	5.6	7.7	7.8	9.1	6.7	6.6
Responses	11	11	11	11	9	11	11	11	11	11



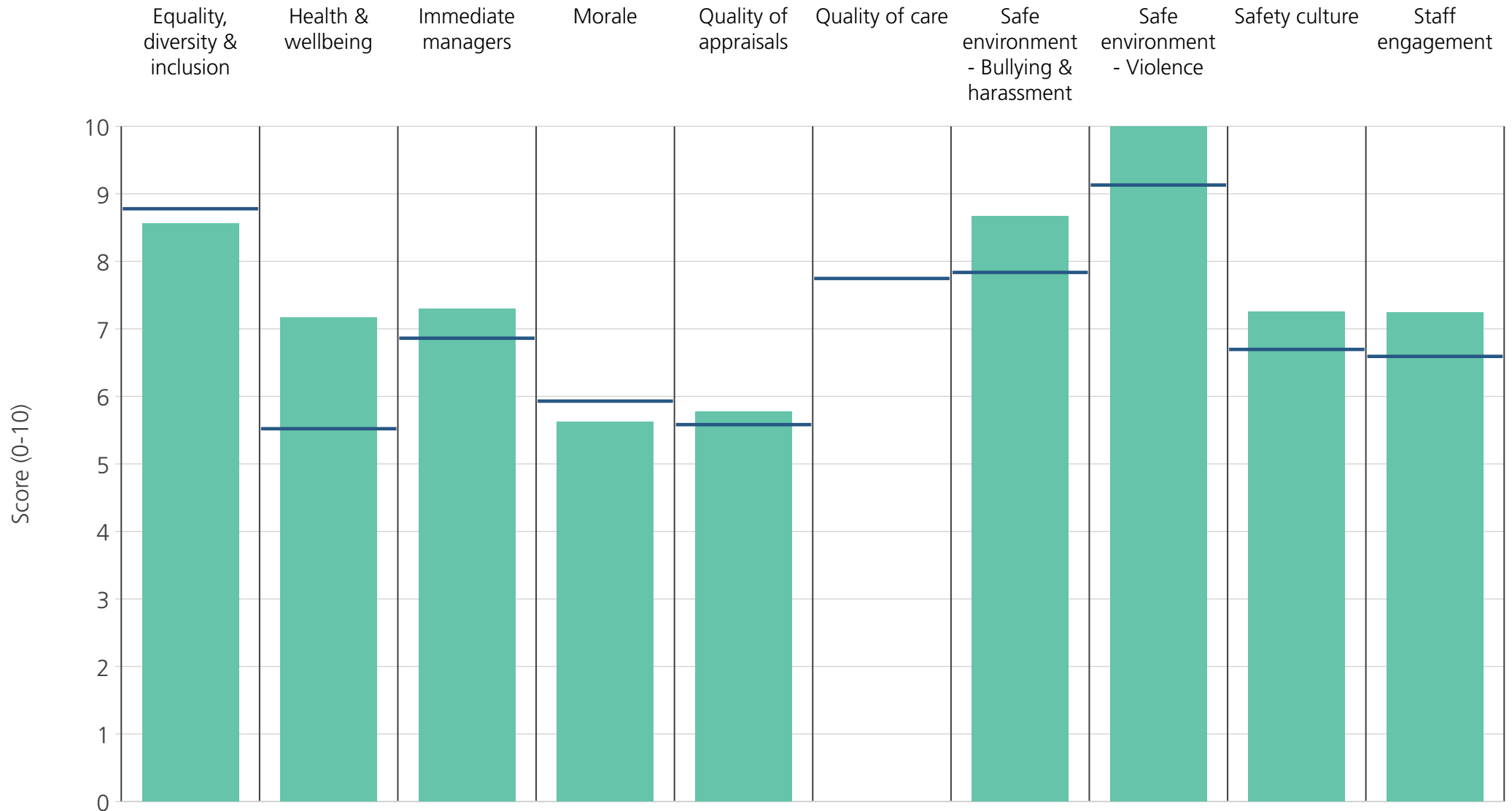
Directorate	9.2	5.9	7.6	6.4	6.0	6.8	8.5	9.9	6.8	6.6
Your org	8.8	5.5	6.9	5.9	5.6	7.7	7.8	9.1	6.7	6.6
Responses	97	97	98	96	91	90	97	97	97	98



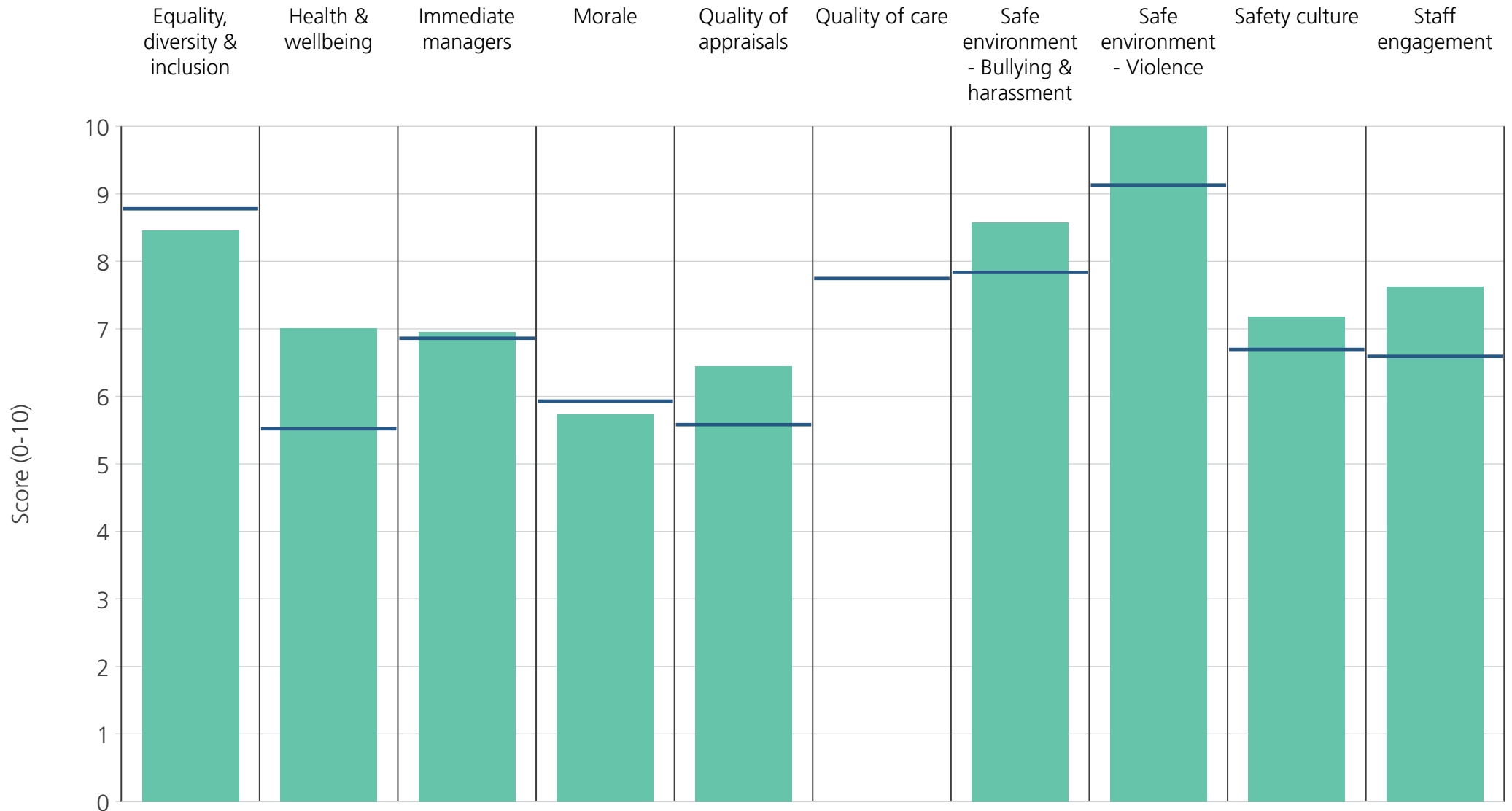
Directorate	9.5	7.2	7.7	6.6	6.7	7.6	8.4	10.0	7.6	7.5
Your org	8.8	5.5	6.9	5.9	5.6	7.7	7.8	9.1	6.7	6.6
Responses	21	21	21	21	20	18	21	21	21	21



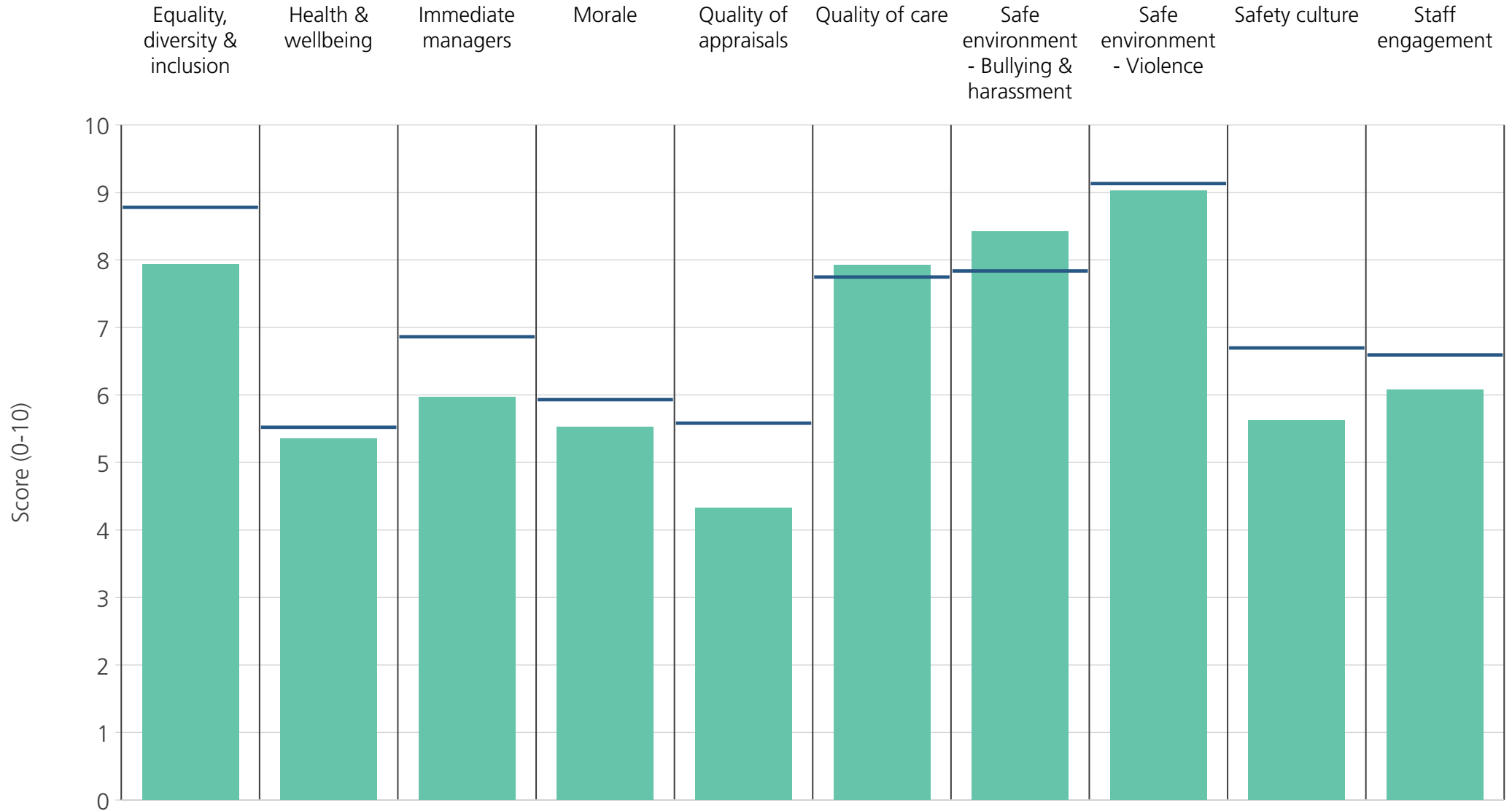
Directorate	9.4	5.6	7.5	6.4	5.1	8.1	8.4	9.3	6.6	6.7
Your org	8.8	5.5	6.9	5.9	5.6	7.7	7.8	9.1	6.7	6.6
Responses	36	36	36	36	33	33	36	36	36	36



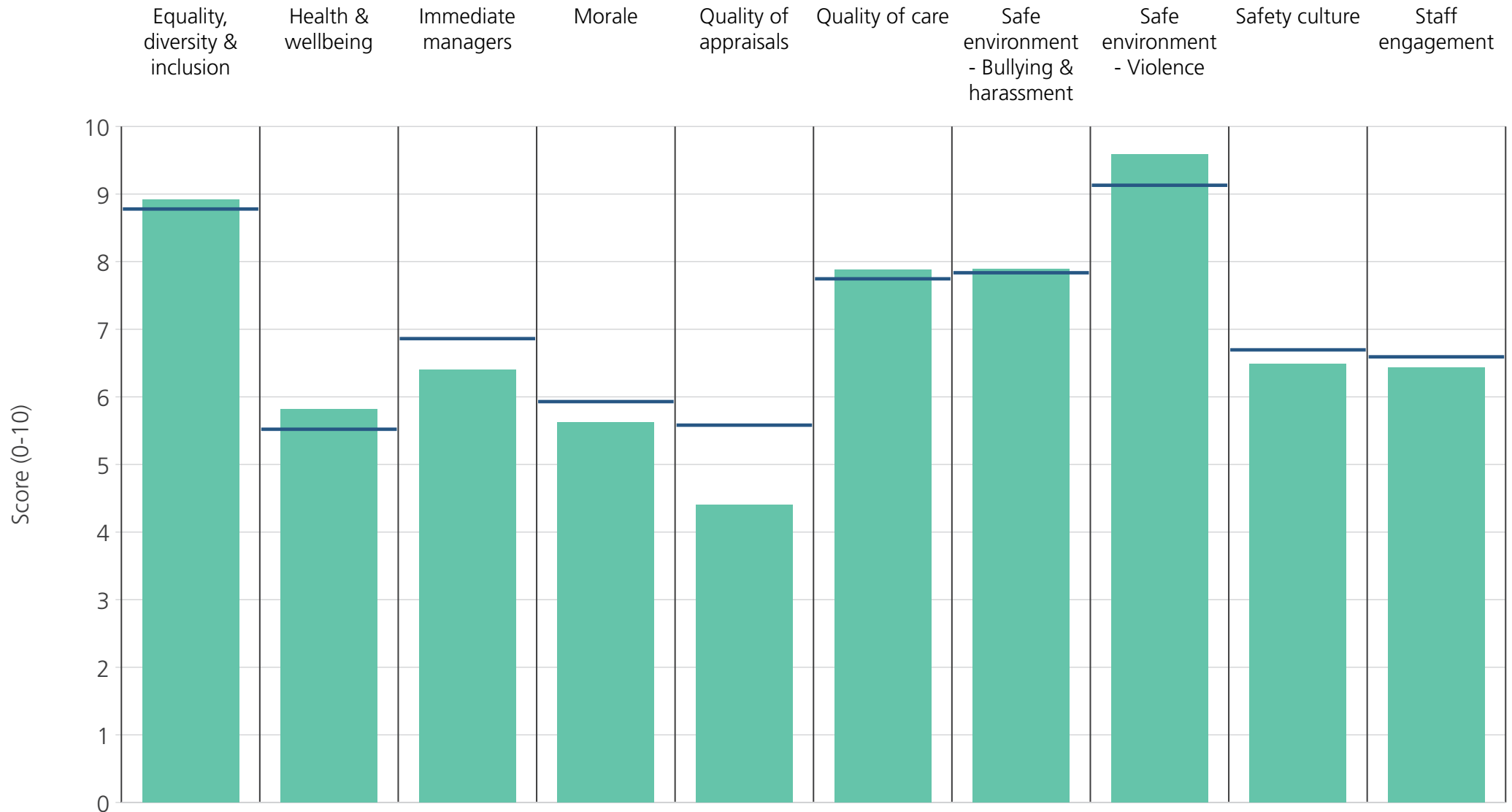
Directorate	8.6	7.2	7.3	5.6	5.8		8.7	10.0	7.3	7.2
Your org	8.8	5.5	6.9	5.9	5.6	7.7	7.8	9.1	6.7	6.6
Responses	15	15	15	15	15	10	15	15	15	15



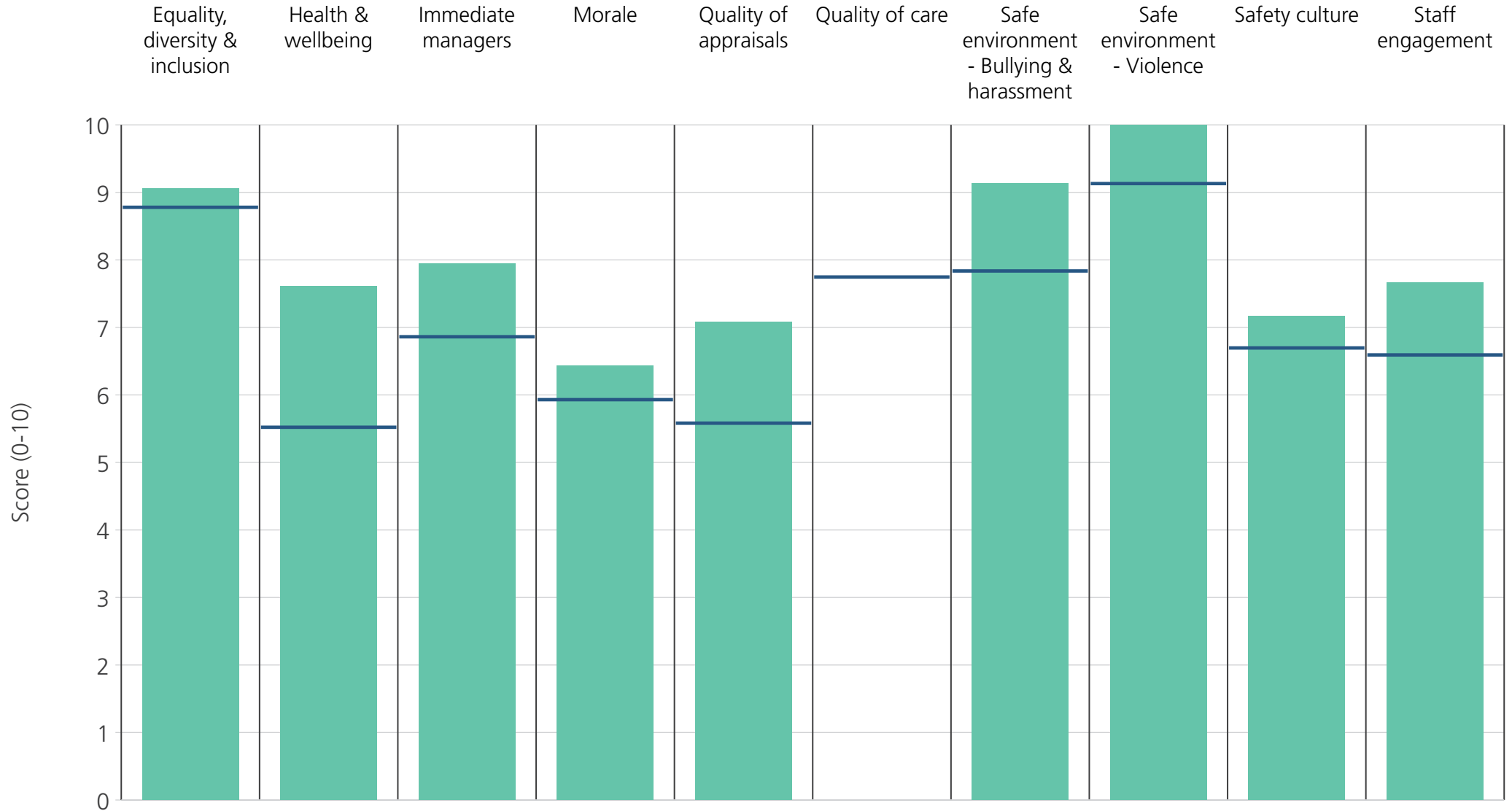
Directorate	8.5	7.0	6.9	5.7	6.4		8.6	10.0	7.2	7.6
Your org	8.8	5.5	6.9	5.9	5.6	7.7	7.8	9.1	6.7	6.6
Responses	14	14	14	14	13	9	14	14	14	14



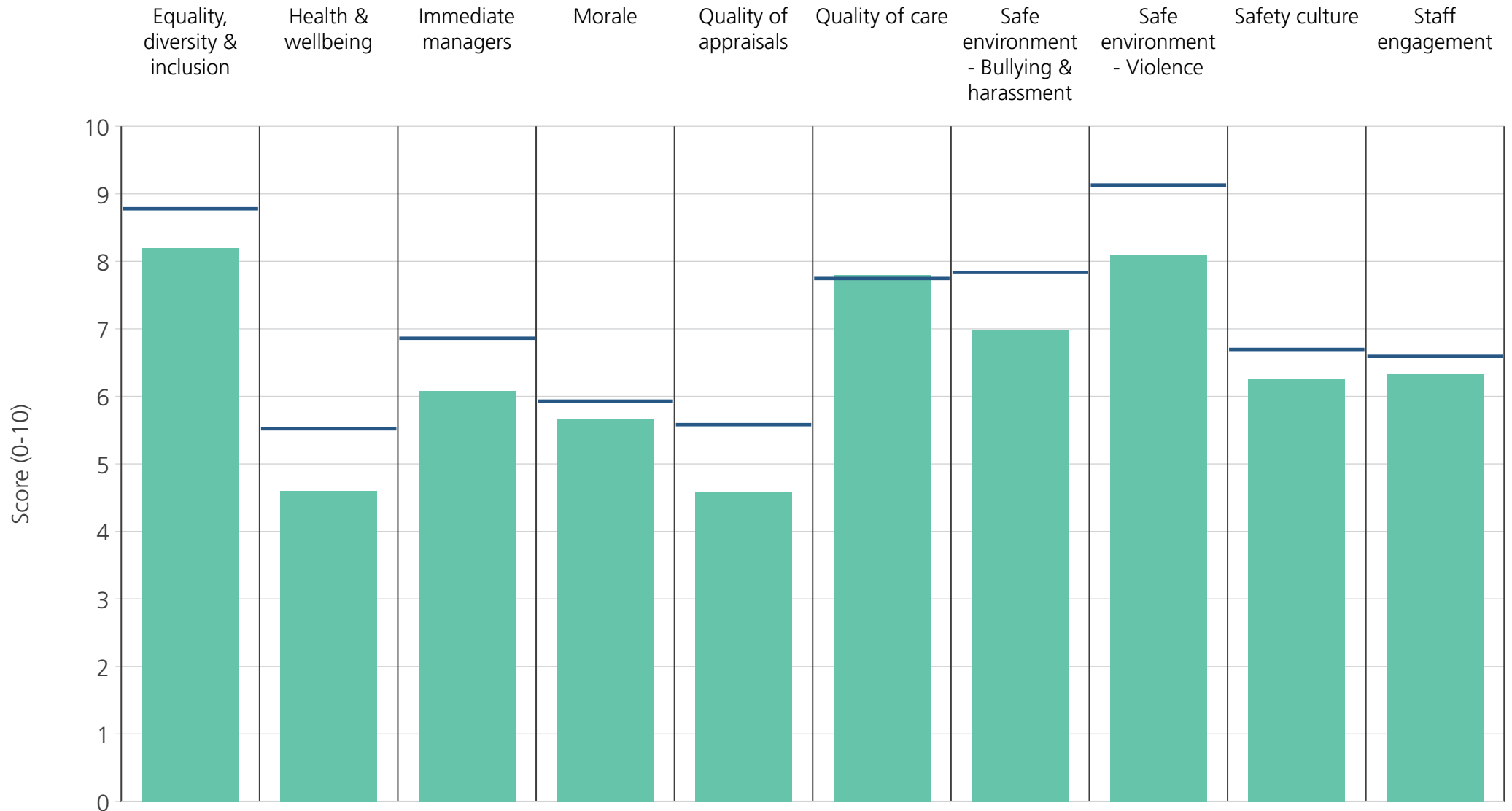
Directorate	7.9	5.4	6.0	5.5	4.3	7.9	8.4	9.0	5.6	6.1
Your org	8.8	5.5	6.9	5.9	5.6	7.7	7.8	9.1	6.7	6.6
Responses	58	58	58	56	26	59	57	58	57	59



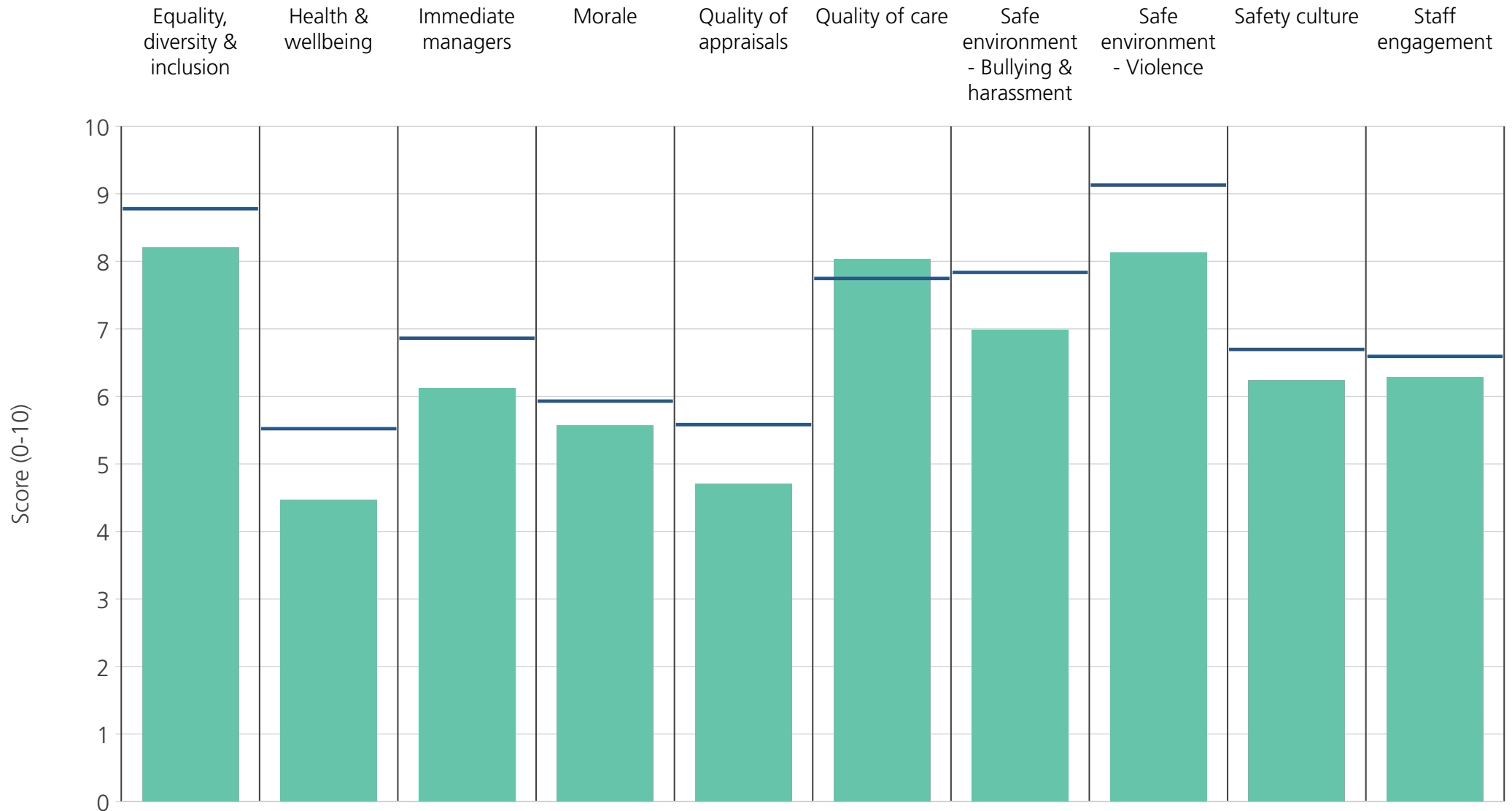
Directorate	8.9	5.8	6.4	5.6	4.4	7.9	7.9	9.6	6.5	6.4
Your org	8.8	5.5	6.9	5.9	5.6	7.7	7.8	9.1	6.7	6.6
Responses	40	40	40	40	36	40	38	40	40	40



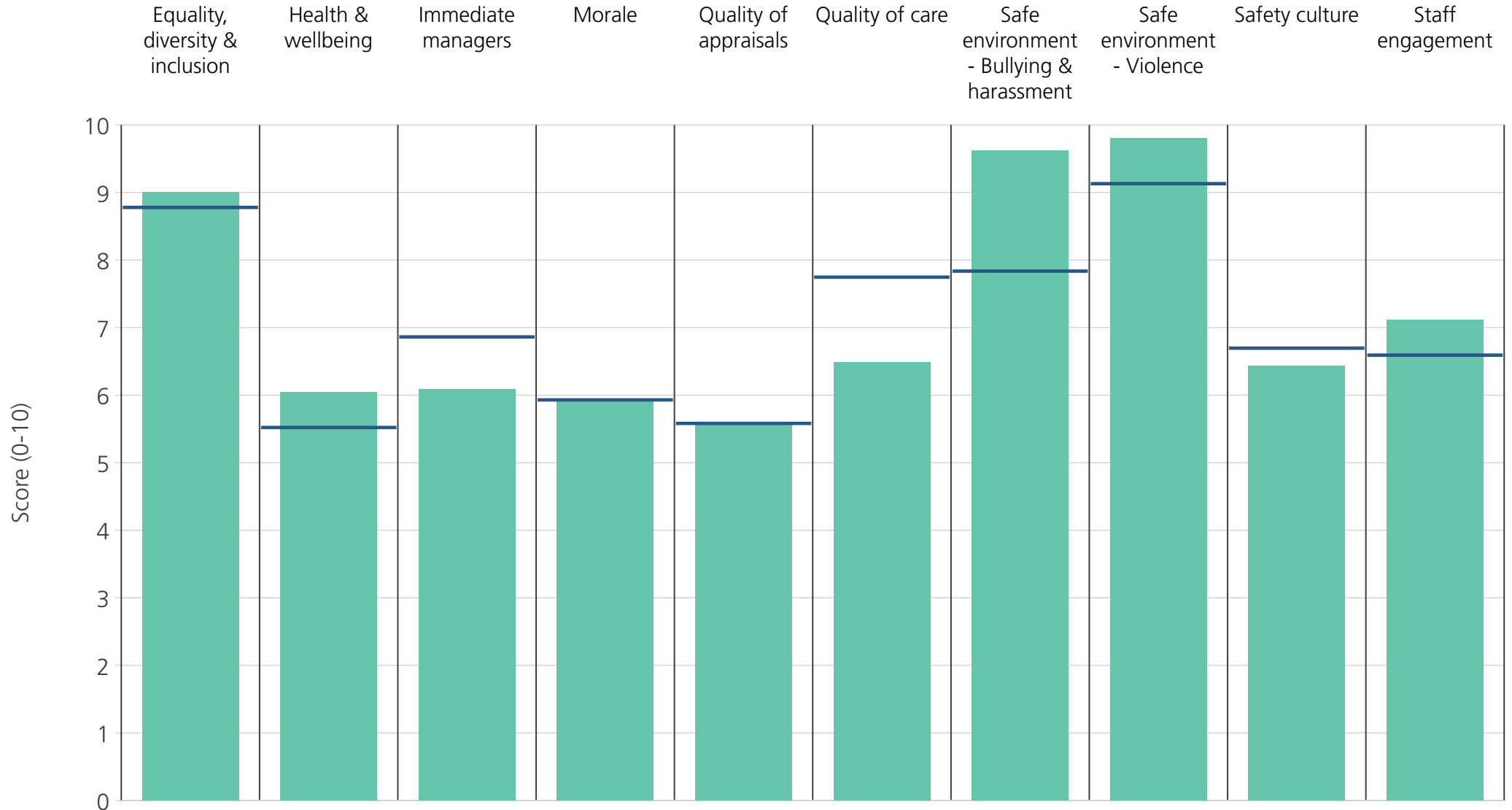
Directorate	9.1	7.6	7.9	6.4	7.1		9.1	10.0	7.2	7.7
Your org	8.8	5.5	6.9	5.9	5.6	7.7	7.8	9.1	6.7	6.6
Responses	23	22	23	23	21	10	23	22	23	22



Directorate	8.2	4.6	6.1	5.7	4.6	7.8	7.0	8.1	6.3	6.3
Your org	8.8	5.5	6.9	5.9	5.6	7.7	7.8	9.1	6.7	6.6
Responses	262	266	266	261	215	260	262	265	263	266



Directorate	8.2	4.5	6.1	5.6	4.7	8.0	7.0	8.1	6.2	6.3
Your org	8.8	5.5	6.9	5.9	5.6	7.7	7.8	9.1	6.7	6.6
Responses	211	214	216	207	167	215	215	215	209	219



Directorate	9.0	6.0	6.1	5.9	5.6	6.5	9.6	9.8	6.4	7.1
Your org	8.8	5.5	6.9	5.9	5.6	7.7	7.8	9.1	6.7	6.6
Responses	26	26	26	26	19	16	26	26	26	26