

East Lancashire Hospitals NHS Trust

2018 NHS Staff Survey

Directorate Report

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This directorate report for East Lancashire Hospitals NHS Trust contains results by directorate for themes from the 2018 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by East Lancashire Hospitals NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2018 NHS Staff Survey Results' navigates back to the contents page.

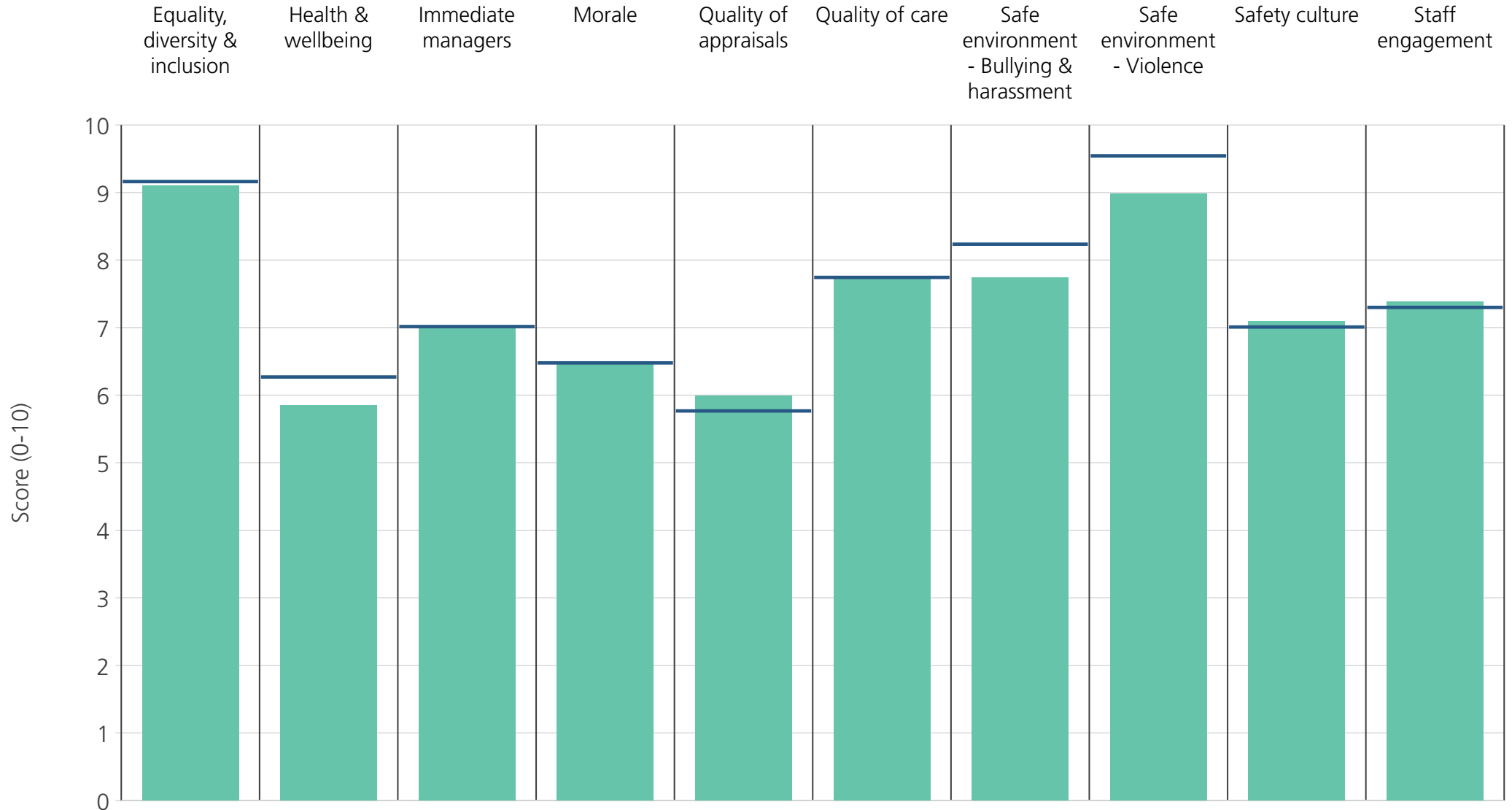
Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.

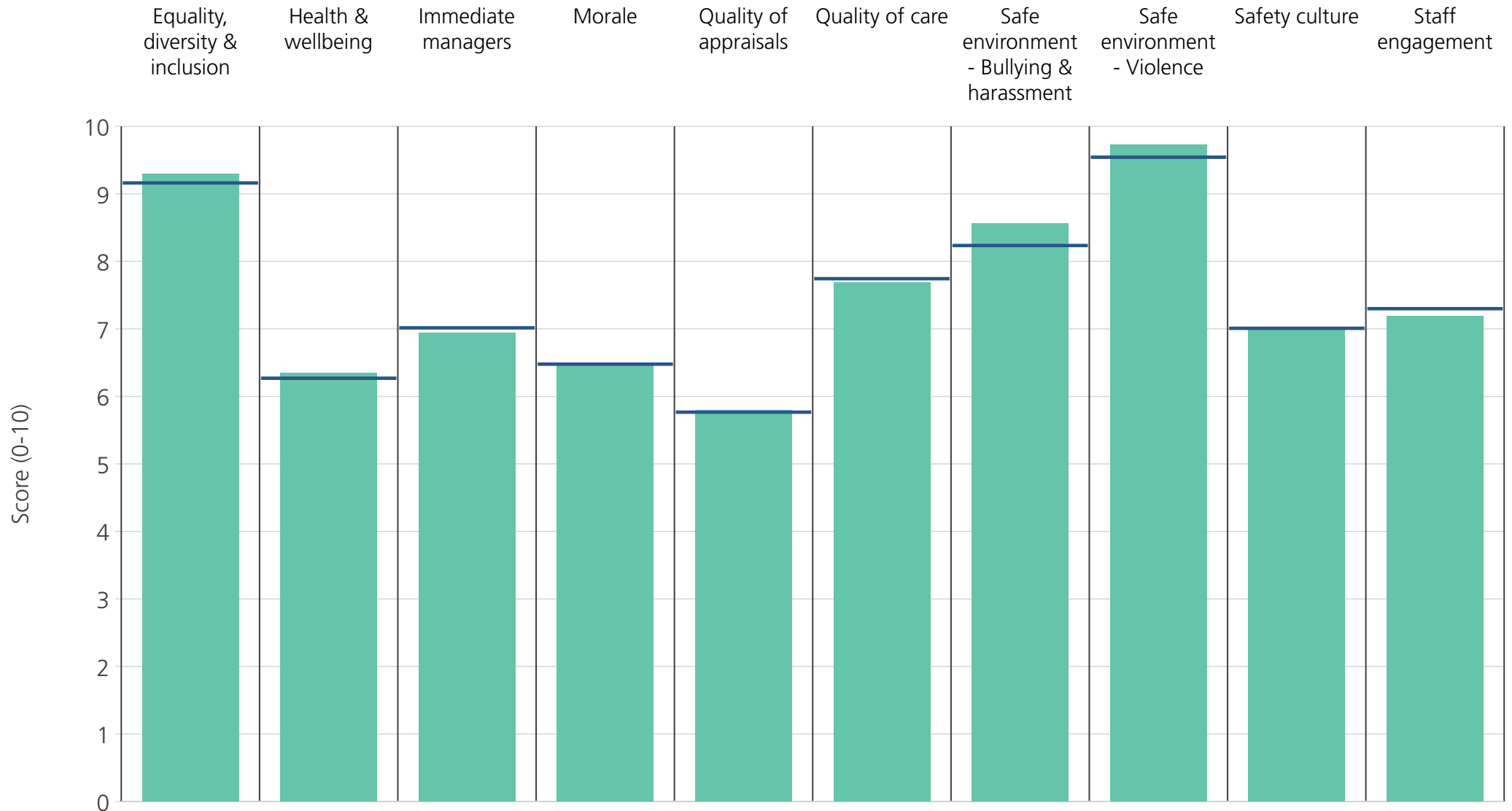


! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

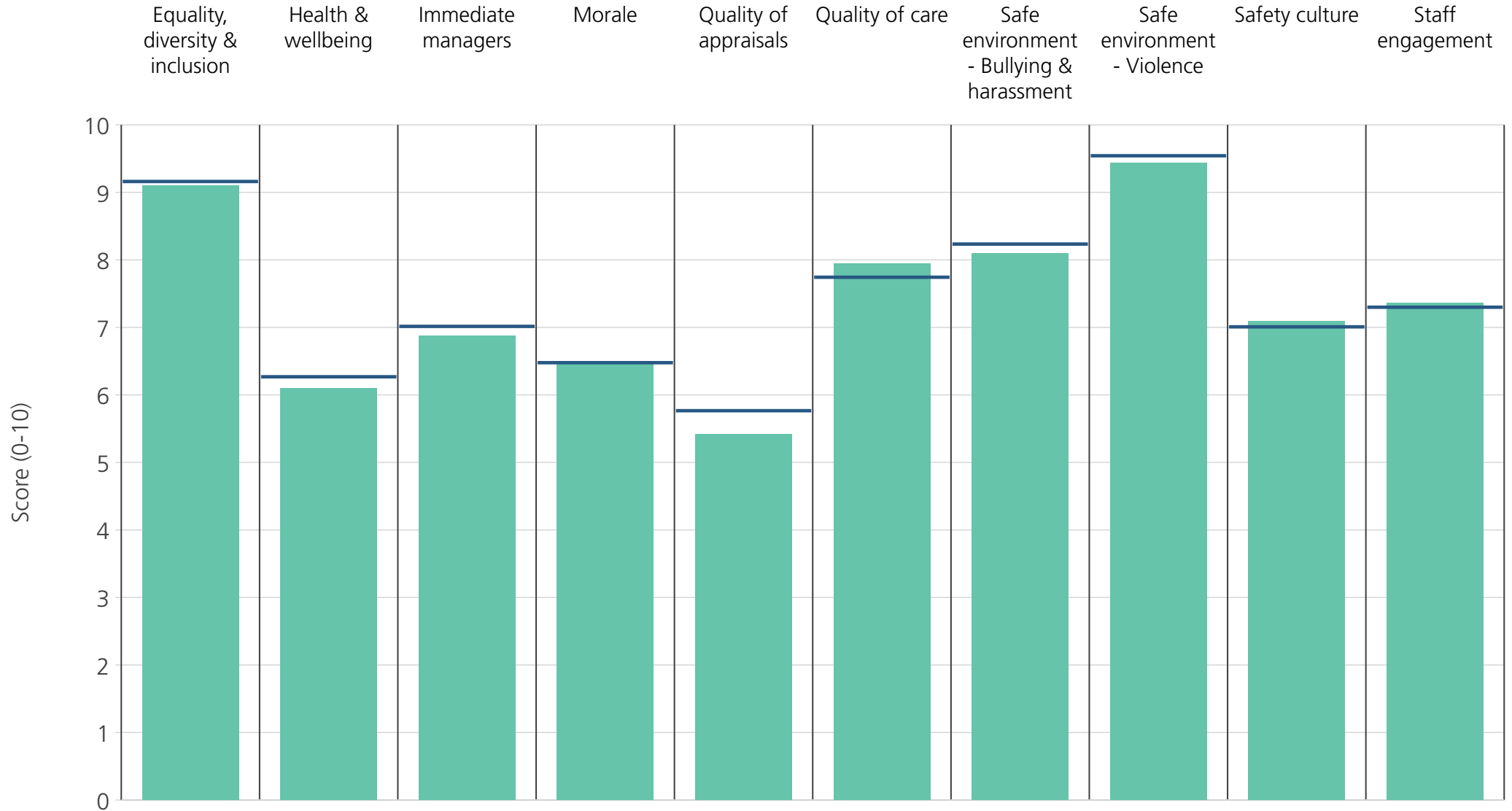
Directorates 1



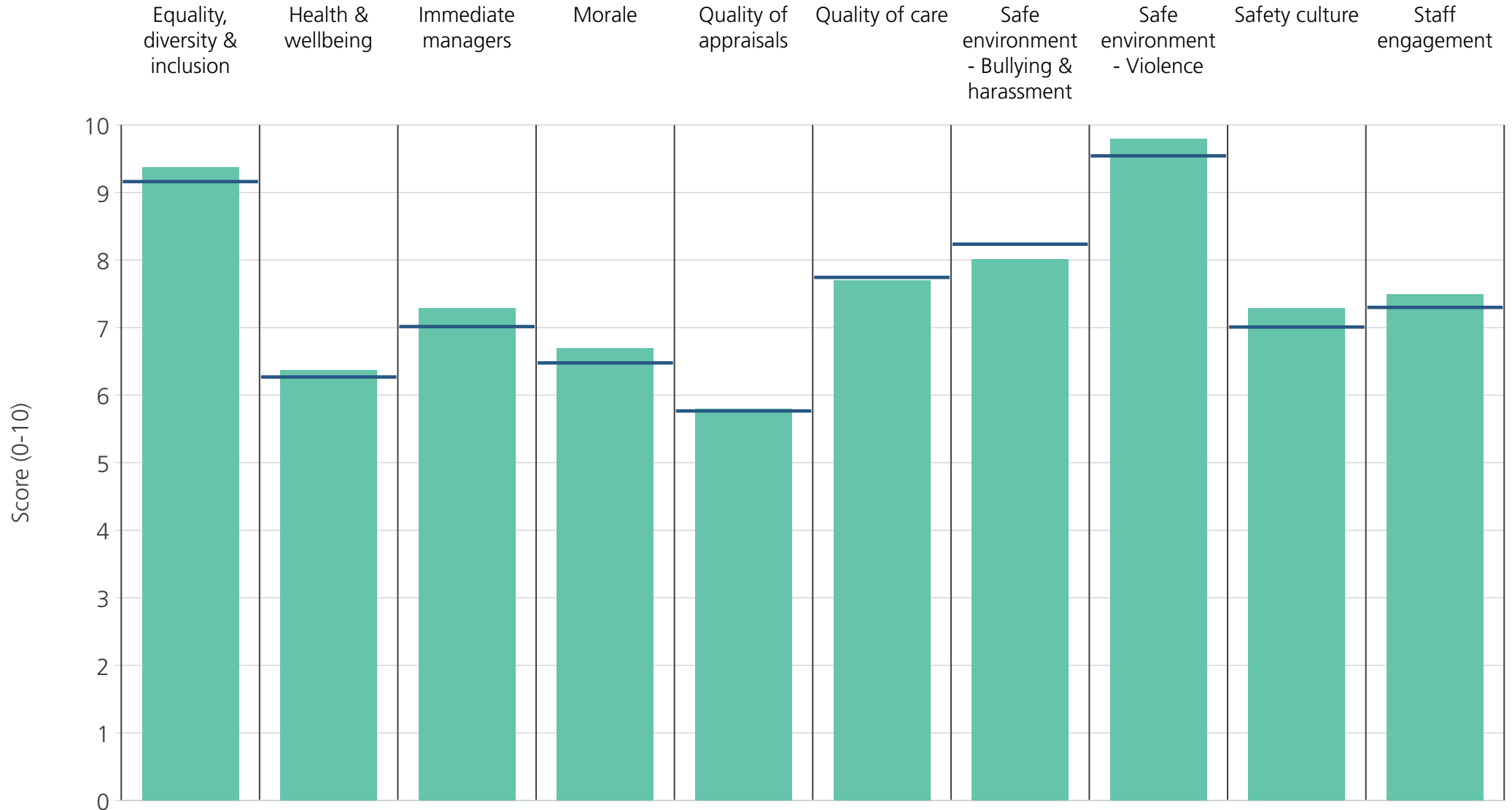
Directorate	9.1	5.9	7.0	6.5	6.0	7.8	7.7	9.0	7.1	7.4
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	662	674	682	646	582	651	658	652	659	699



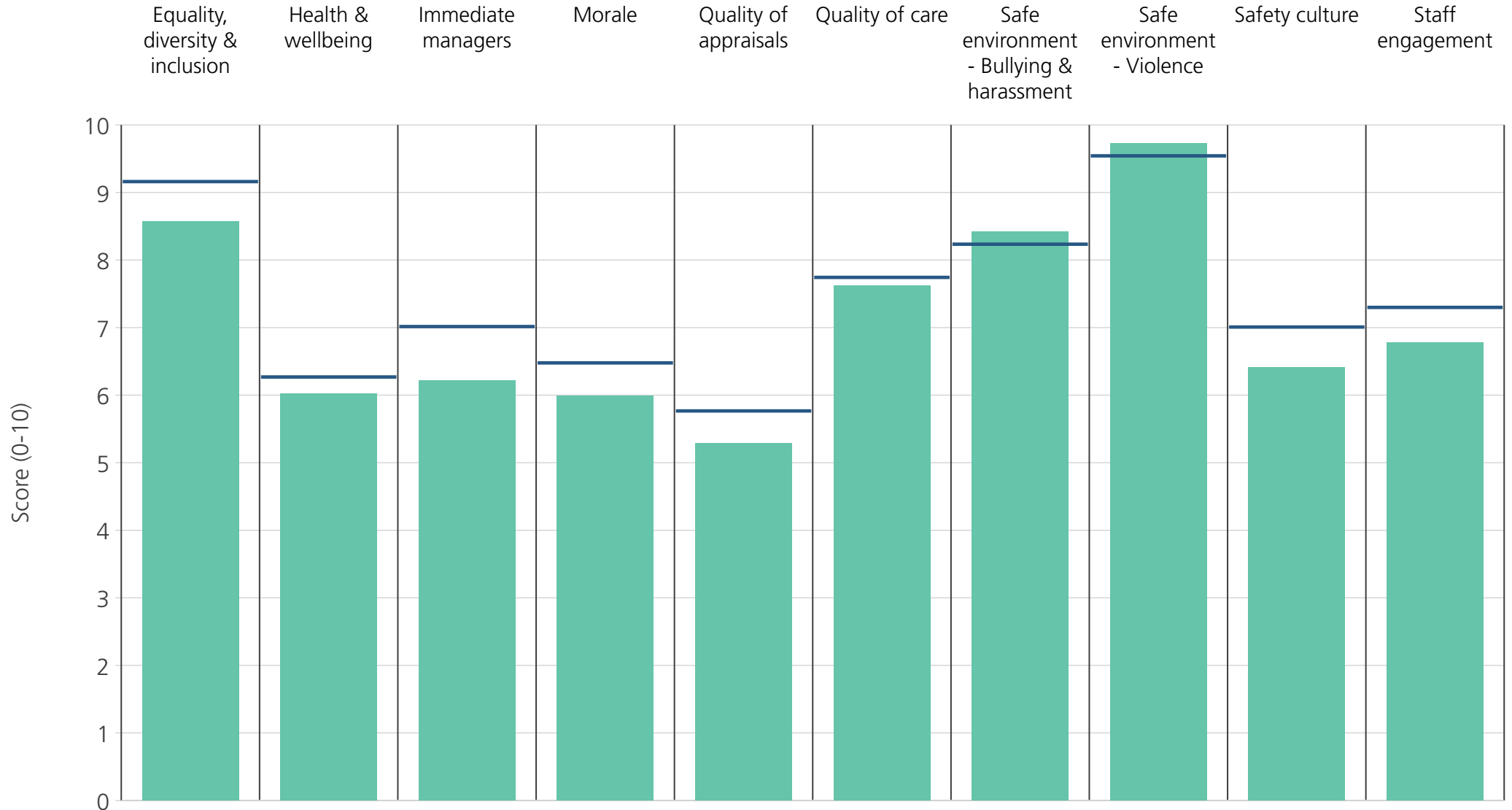
Directorate	9.3	6.3	6.9	6.5	5.8	7.7	8.6	9.7	7.0	7.2
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	1013	1021	1028	1001	915	961	1000	999	1010	1047



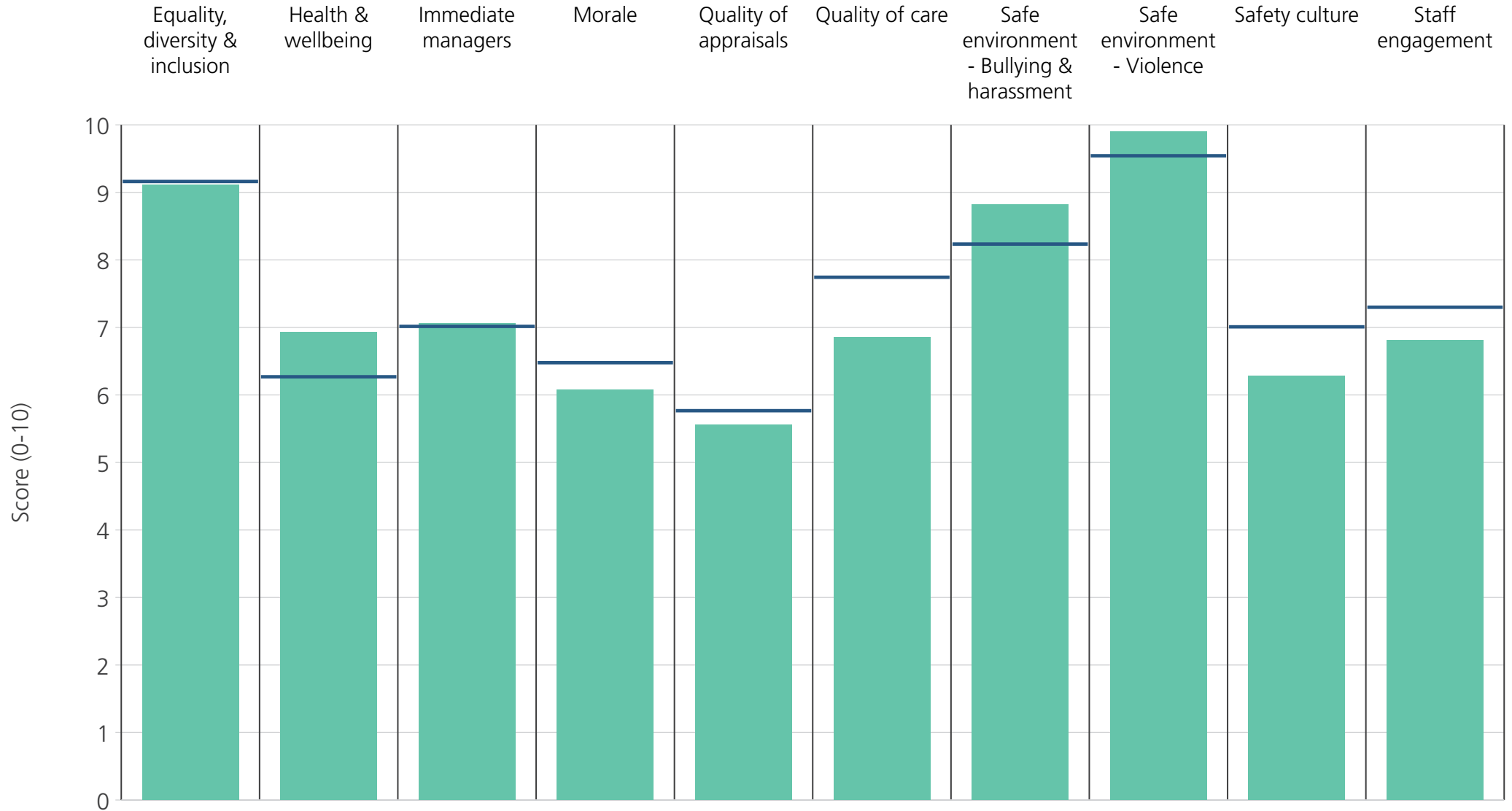
Directorate	9.1	6.1	6.9	6.5	5.4	7.9	8.1	9.4	7.1	7.4
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	745	752	757	737	661	727	736	729	746	770



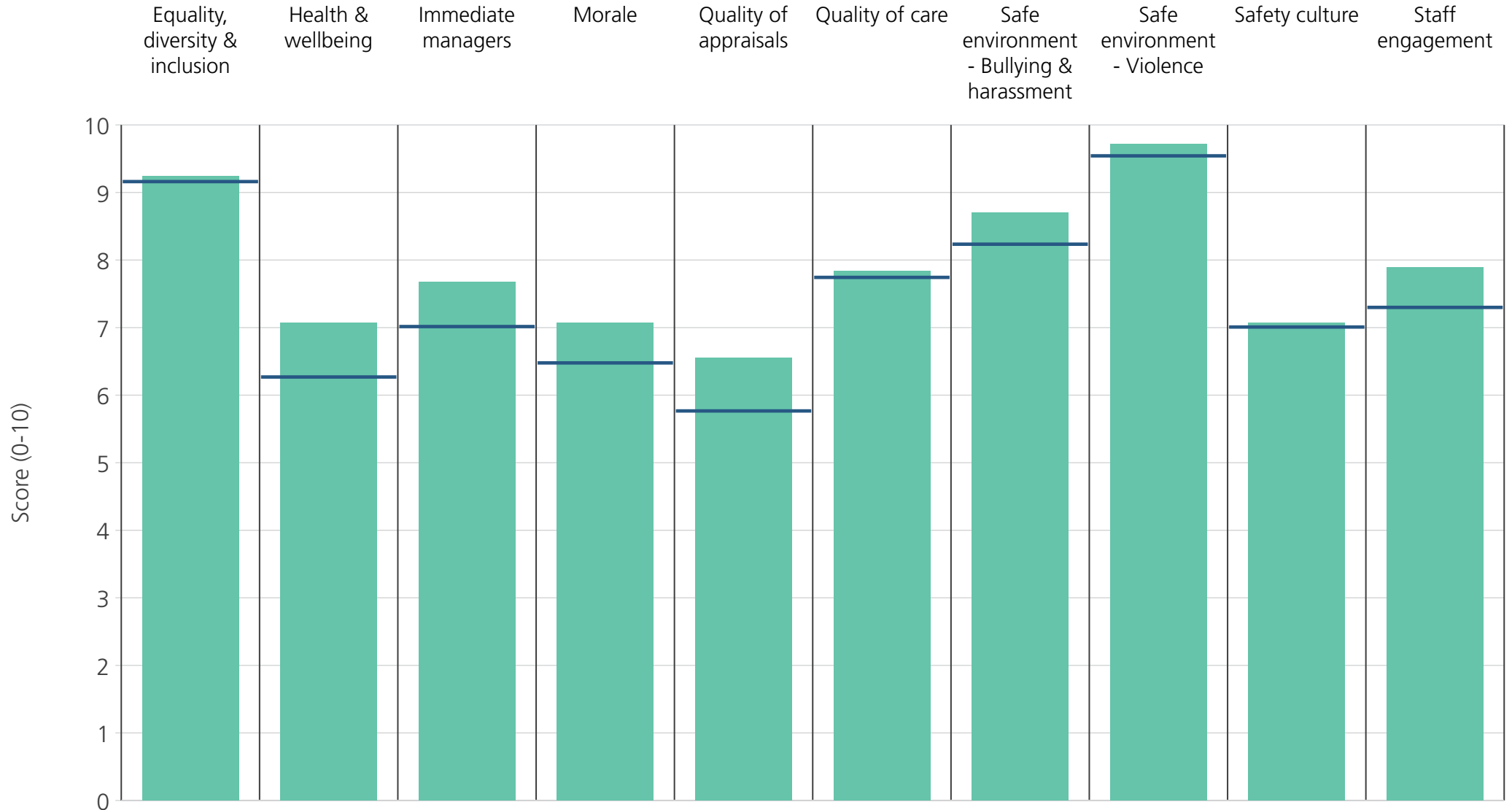
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Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	455	463	466	454	421	449	452	448	457	480



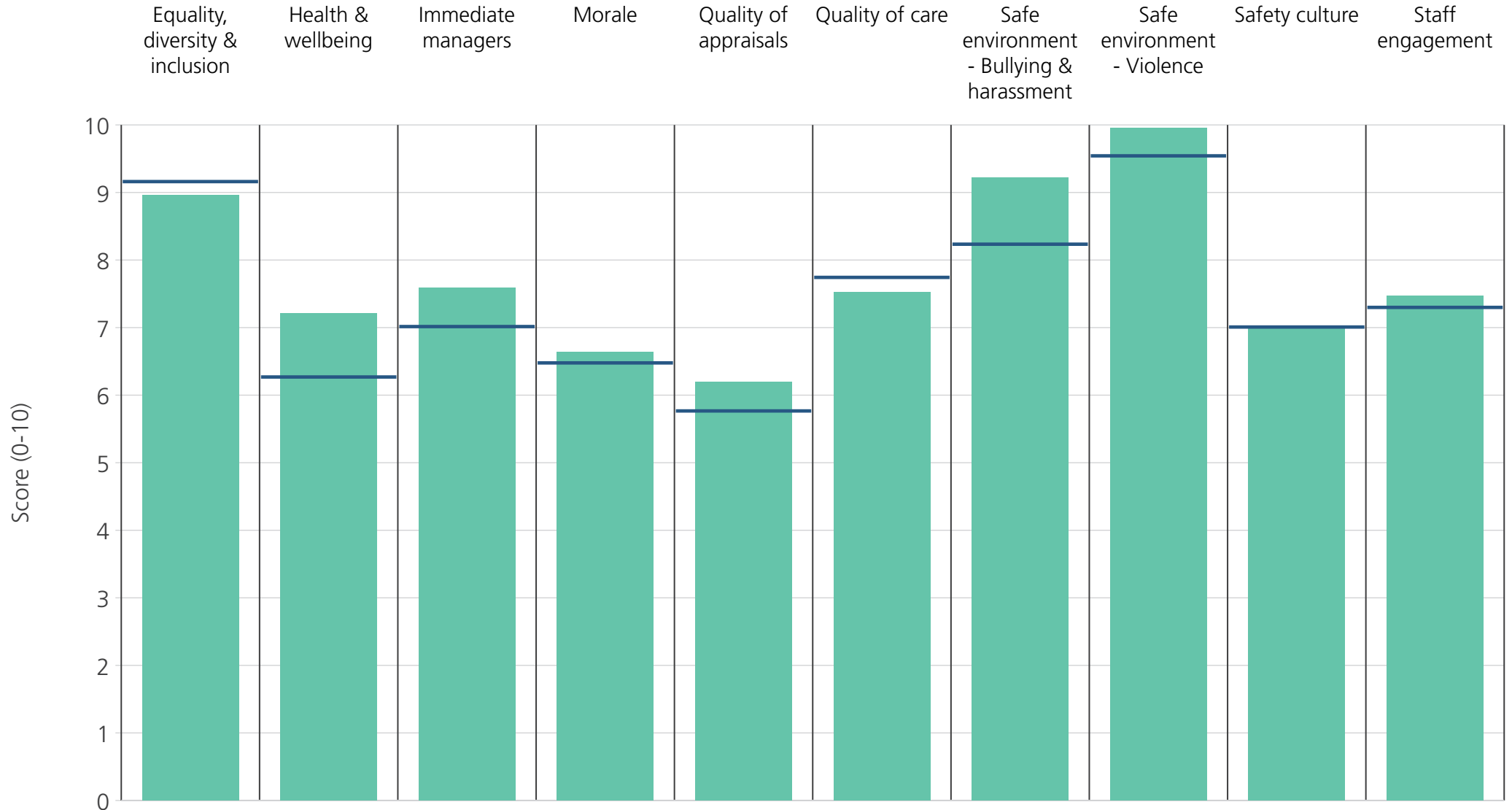
Directorate	8.6	6.0	6.2	6.0	5.3	7.6	8.4	9.7	6.4	6.8
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	166	169	168	166	135	124	159	159	168	168



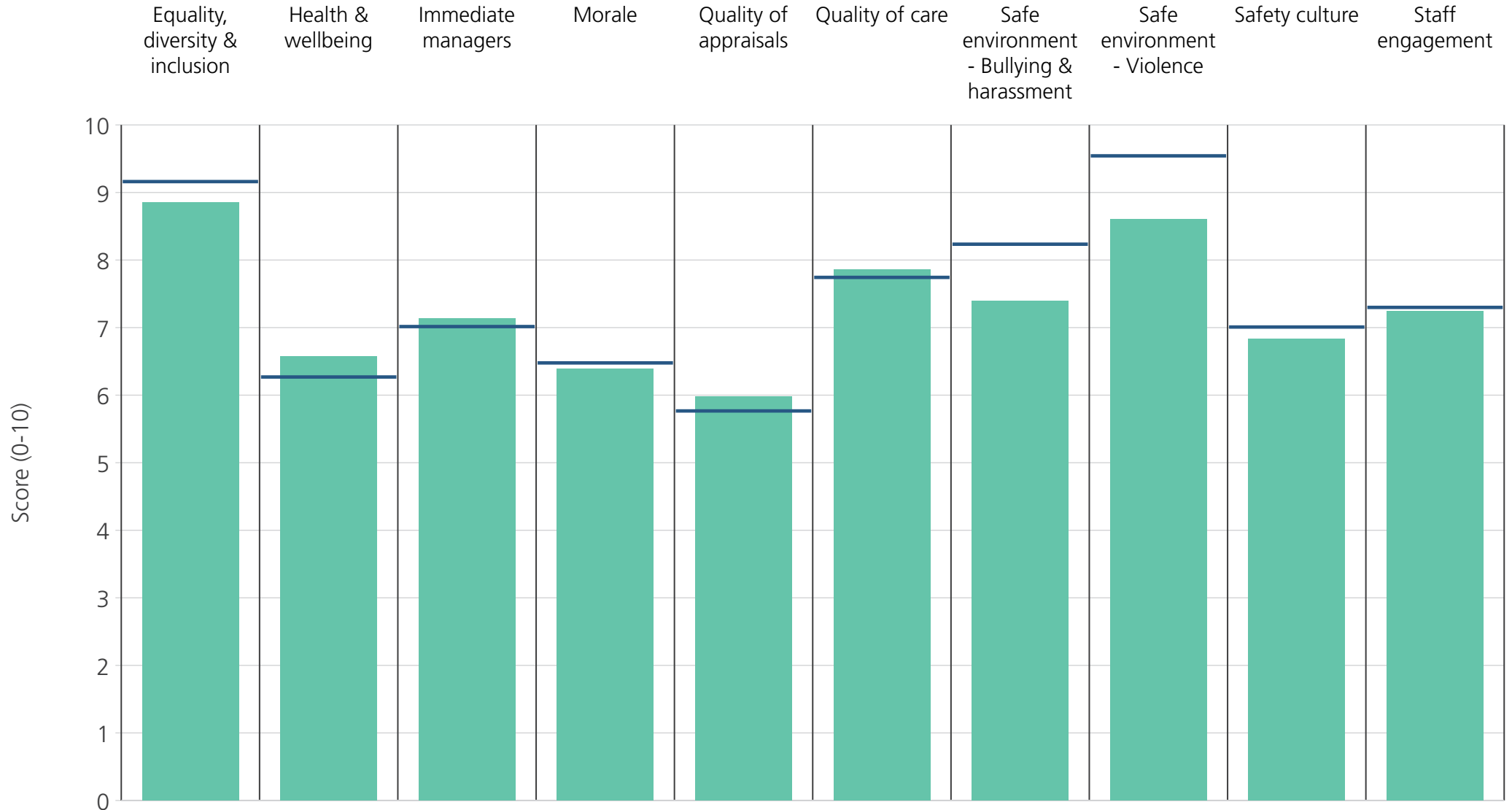
Directorate	9.1	6.9	7.1	6.1	5.6	6.8	8.8	9.9	6.3	6.8
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	181	182	182	178	167	96	177	176	181	186



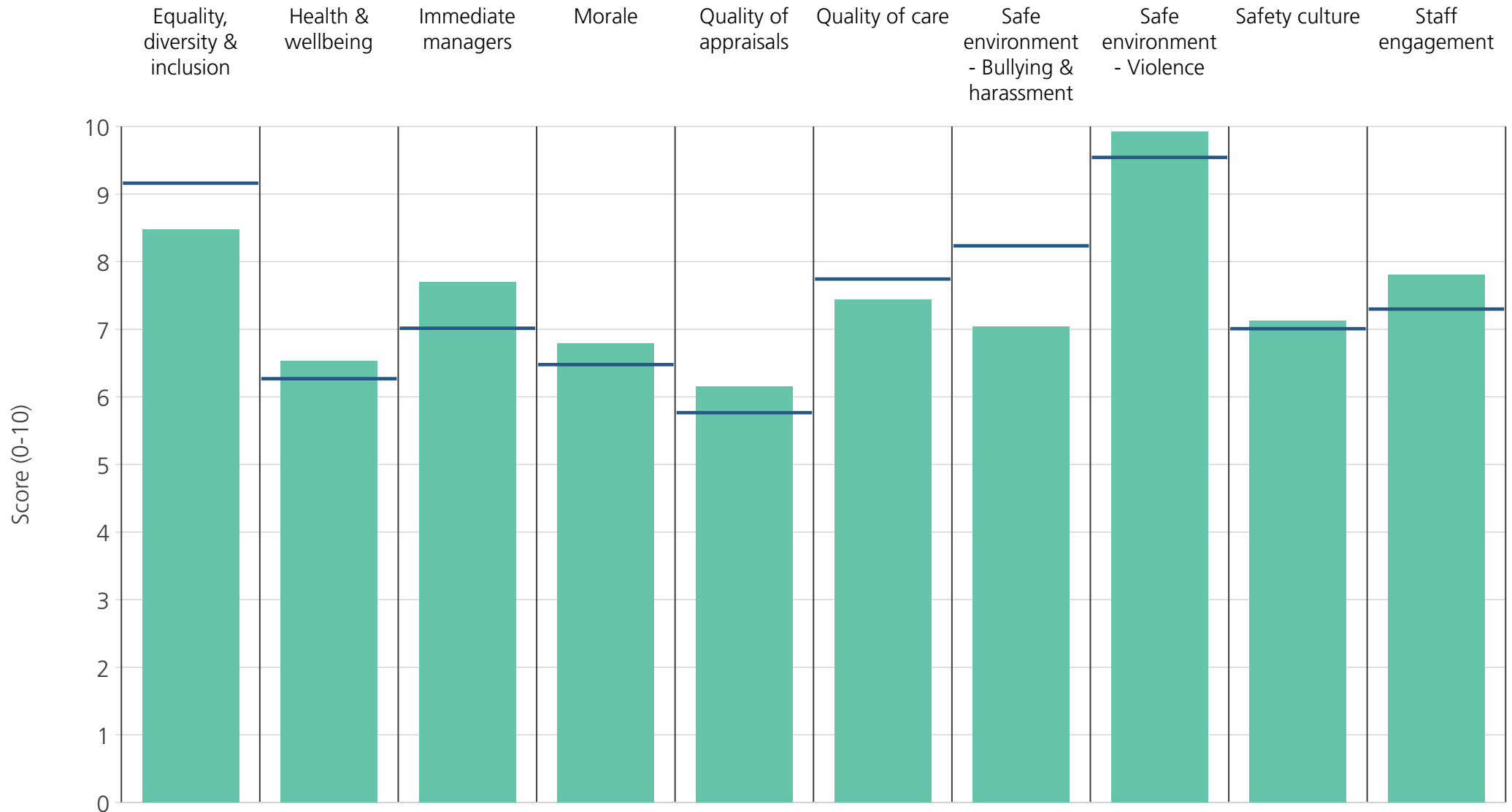
Directorate	9.2	7.1	7.7	7.1	6.6	7.8	8.7	9.7	7.1	7.9
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	59	58	60	60	54	39	59	59	60	60



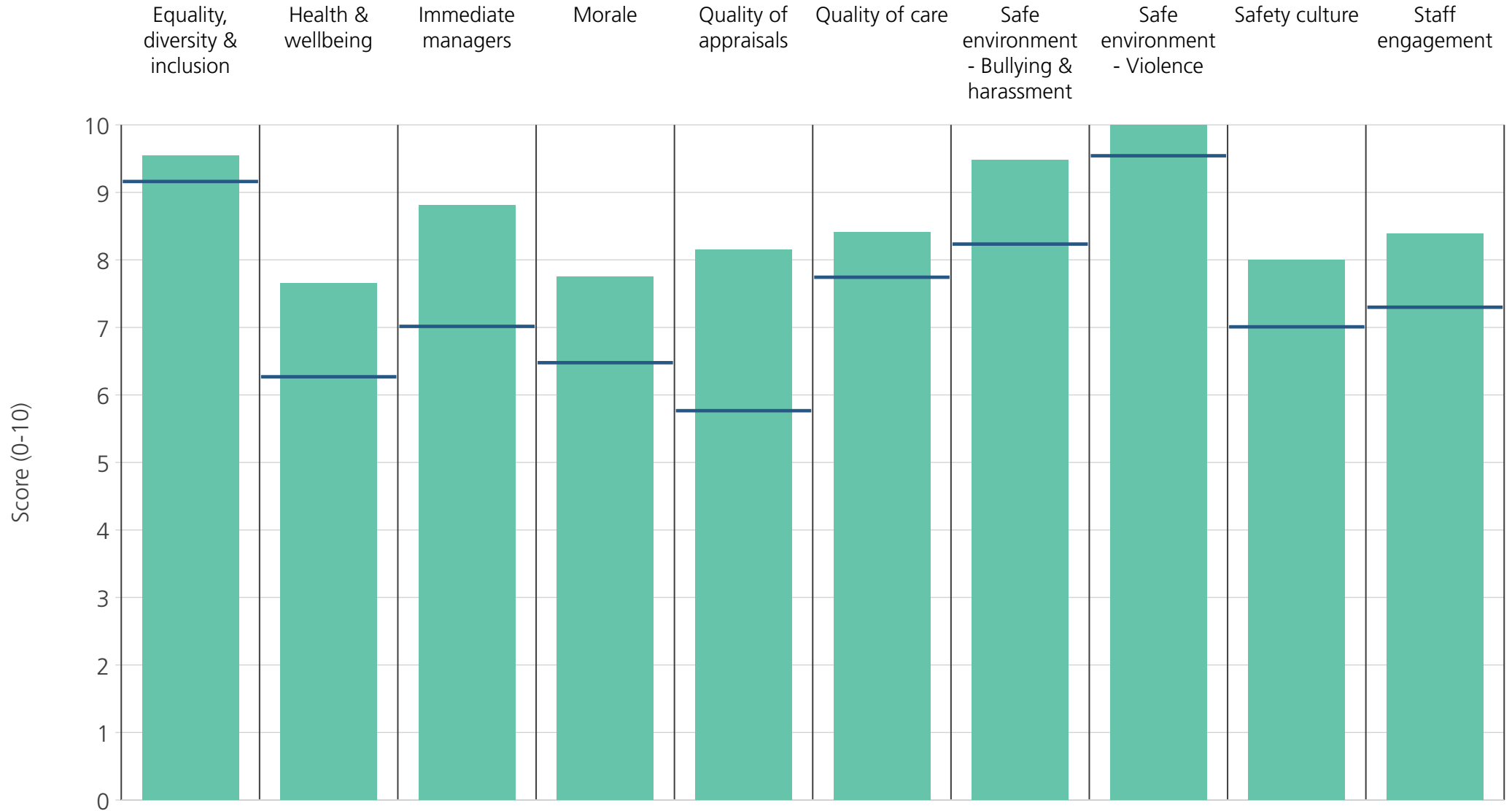
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Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	85	84	85	84	72	45	81	79	85	86



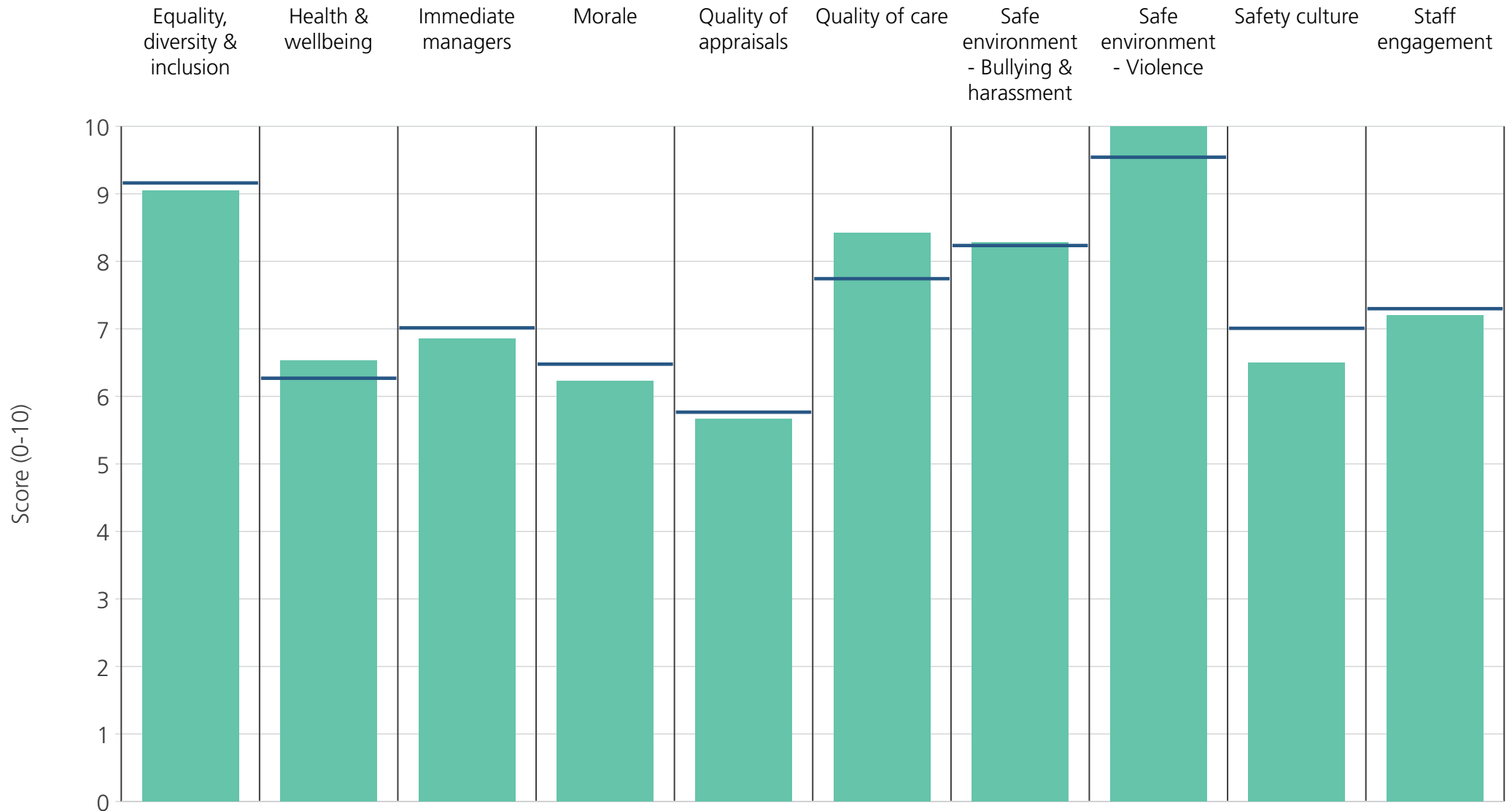
Directorate	8.8	6.6	7.1	6.4	6.0	7.9	7.4	8.6	6.8	7.2
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	34	34	34	32	31	29	32	31	33	35



Directorate	8.5	6.5	7.7	6.8	6.2	7.4	7.0	9.9	7.1	7.8
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	40	40	41	40	38	28	40	40	40	41

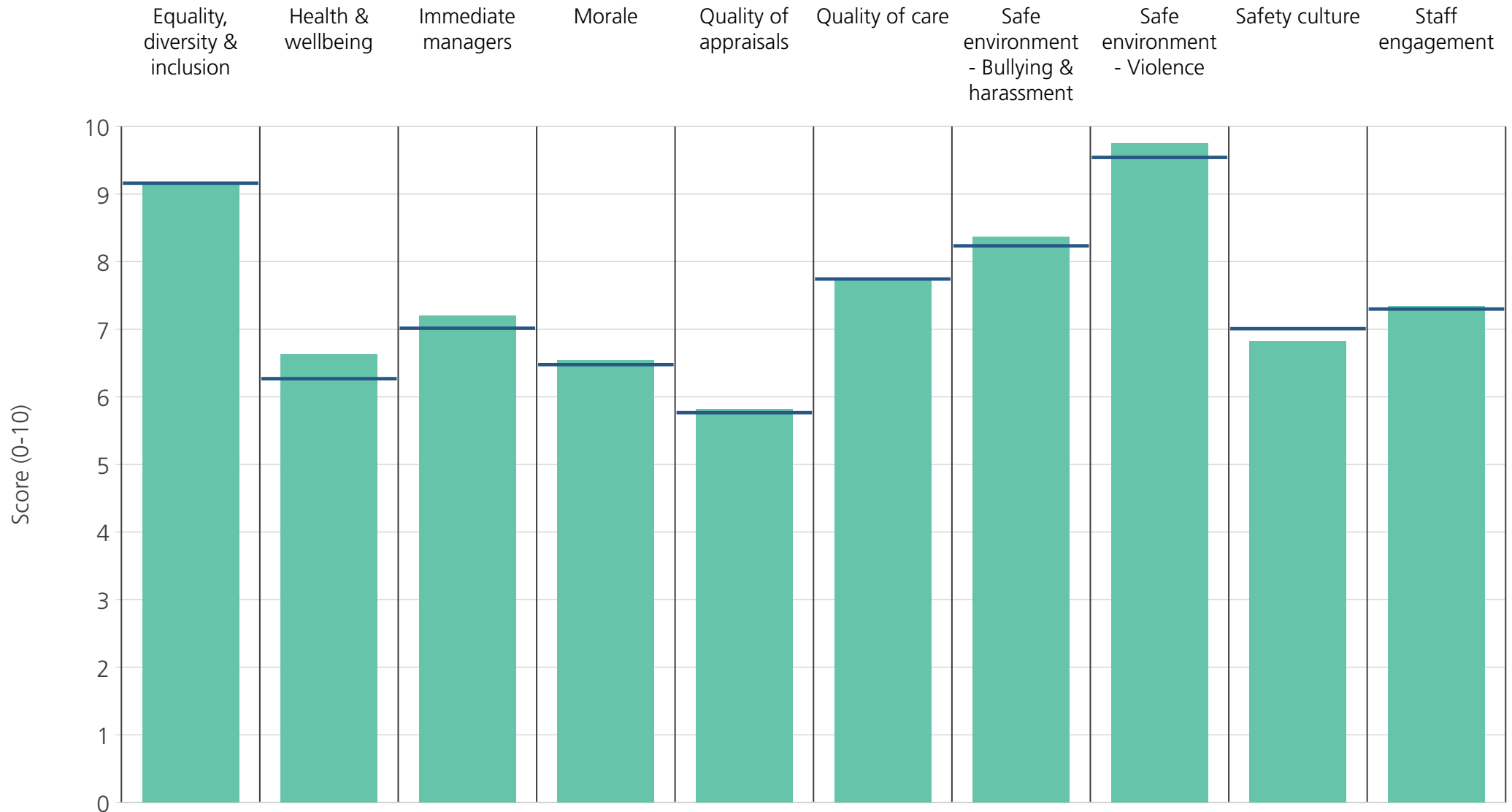


Directorate	9.5	7.7	8.8	7.8	8.1	8.4	9.5	10.0	8.0	8.4
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	33	33	33	33	29	17	32	31	33	33

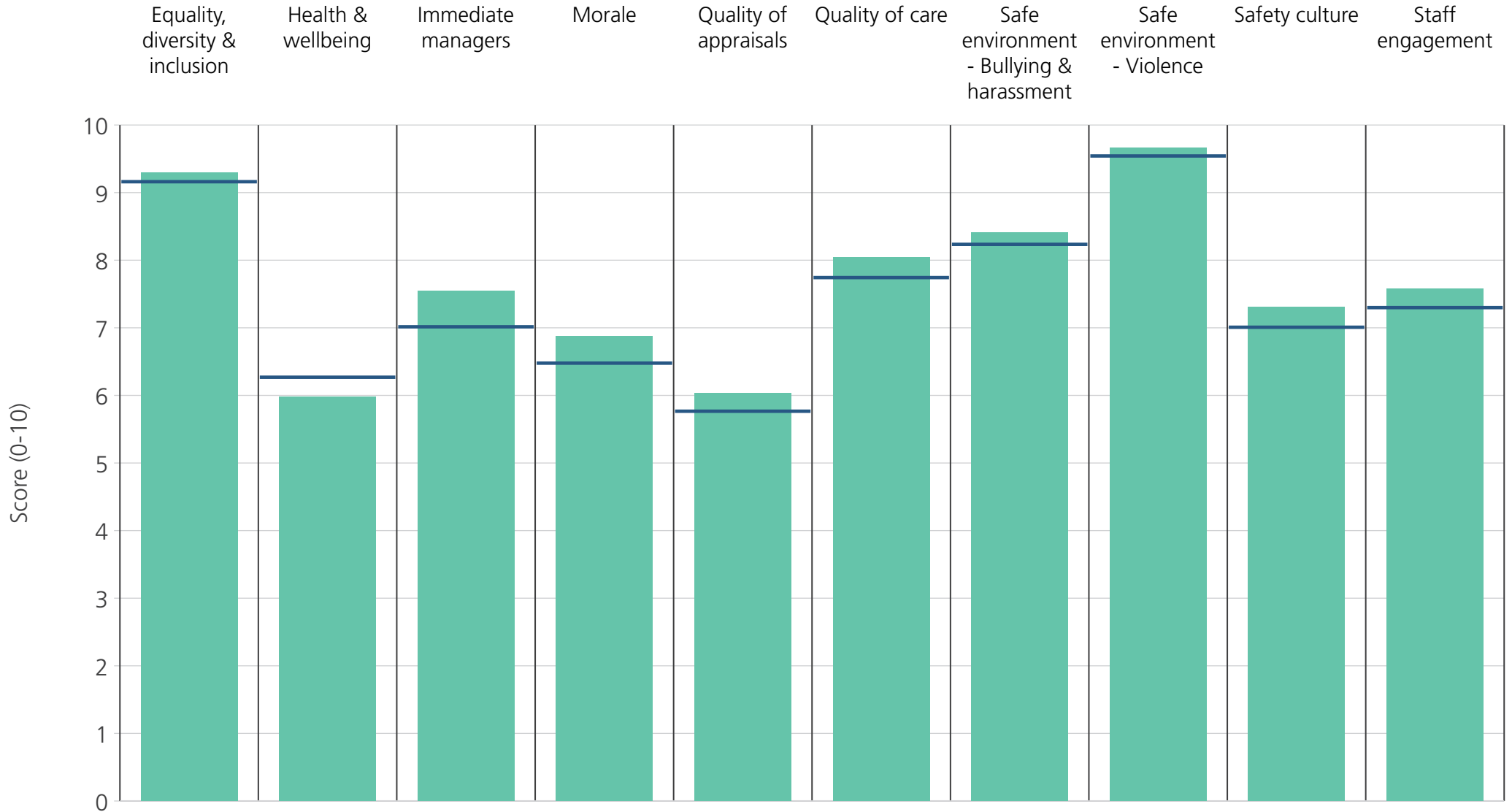


Directorate	9.1	6.5	6.9	6.2	5.7	8.4	8.3	10.0	6.5	7.2
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	29	29	29	29	28	28	29	28	29	29

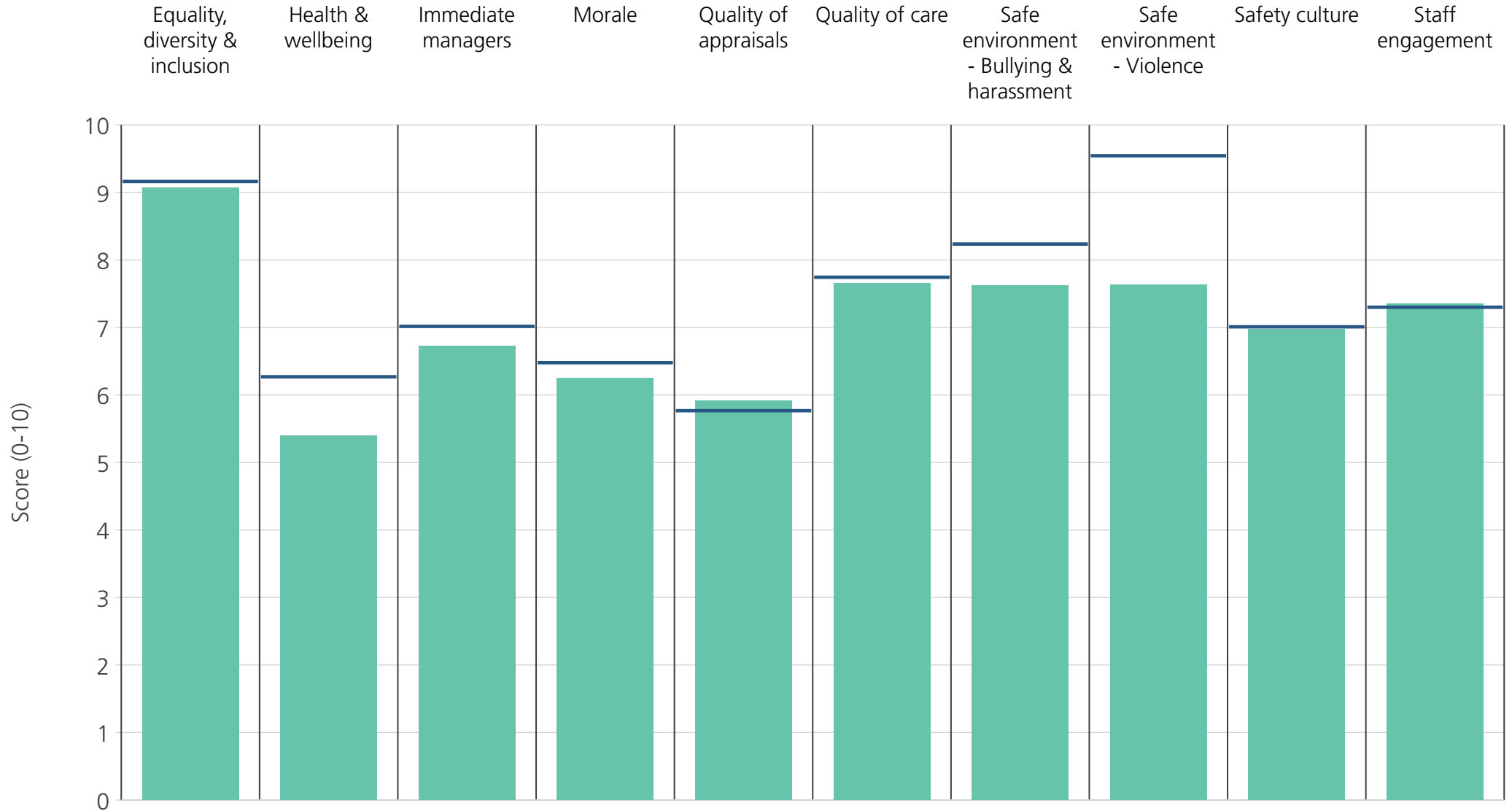
Directorates 2



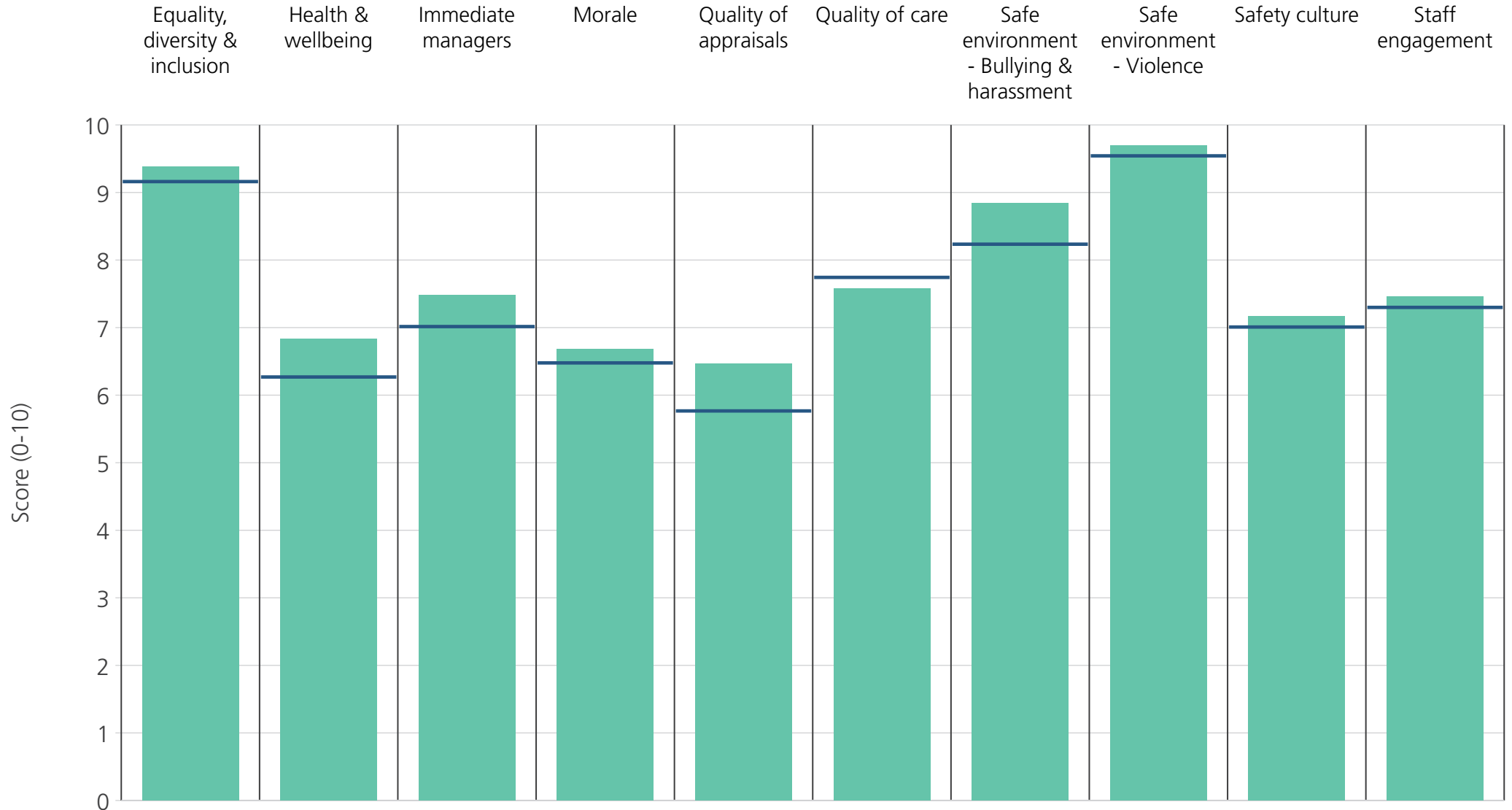
Directorate	9.1	6.6	7.2	6.5	5.8	7.7	8.4	9.7	6.8	7.3
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	1144	1145	1157	1134	1024	906	1120	1107	1143	1172



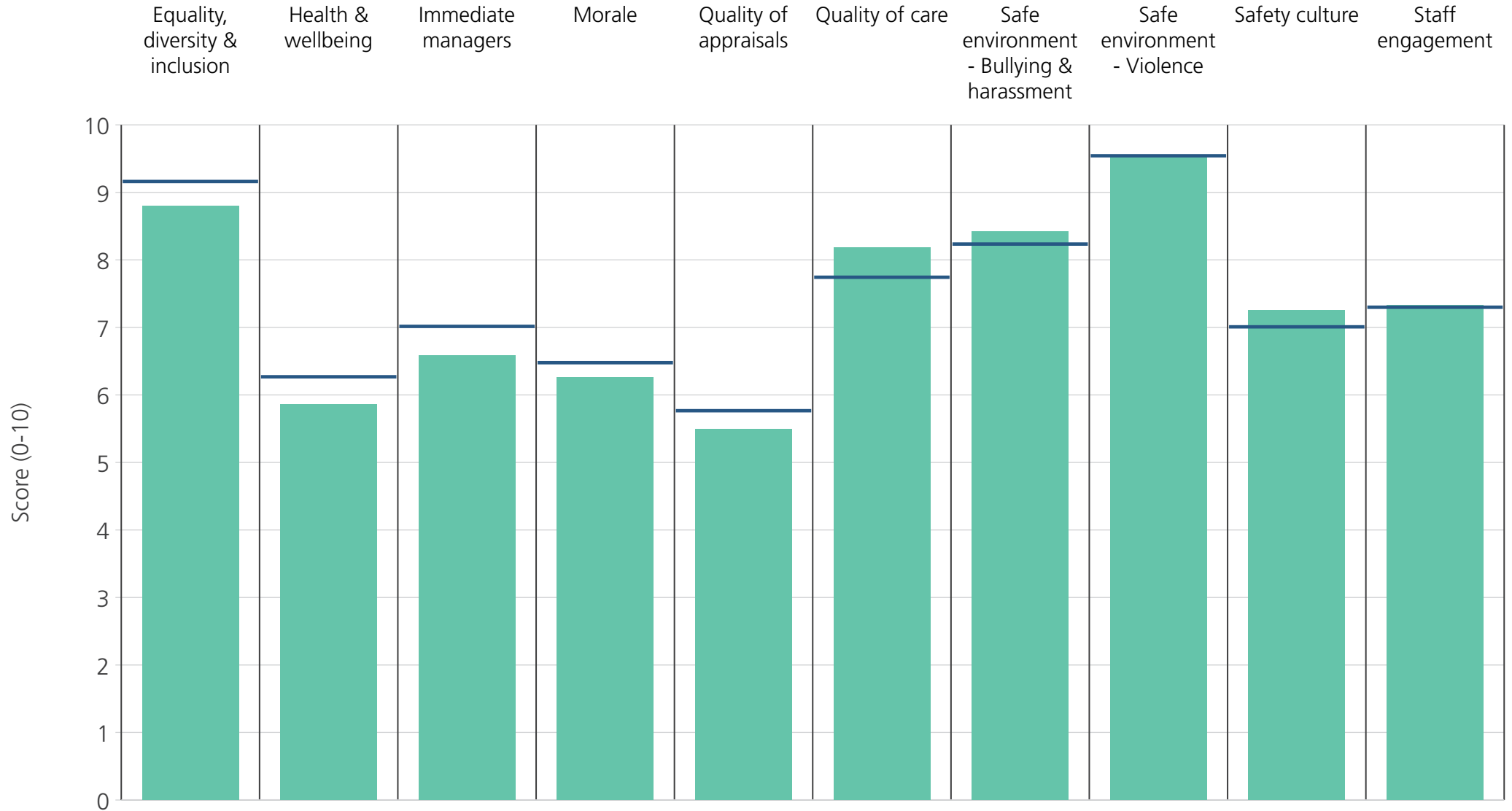
Directorate	9.3	6.0	7.5	6.9	6.0	8.0	8.4	9.7	7.3	7.6
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	200	200	203	196	183	192	199	198	196	210



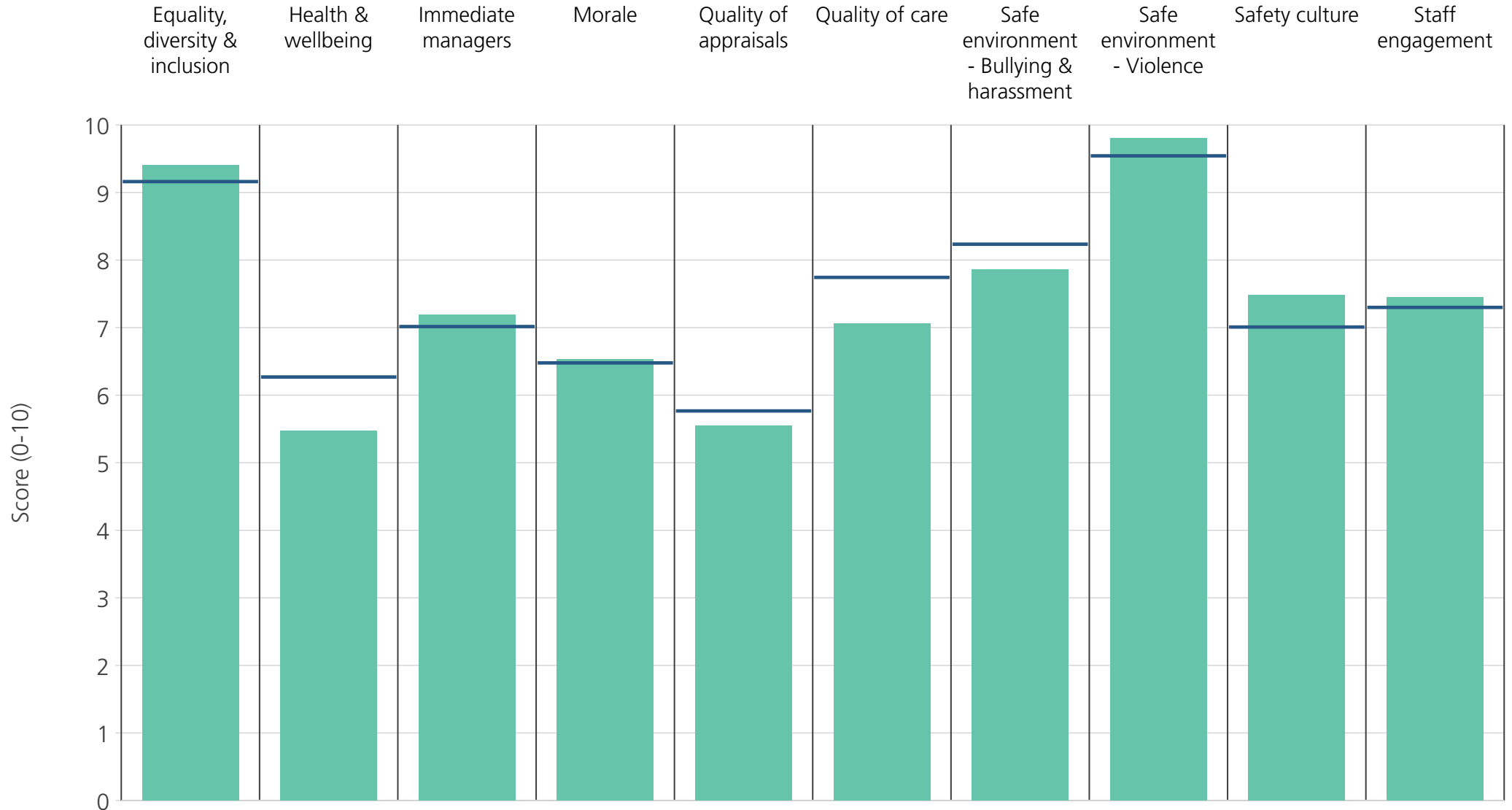
Directorate	9.1	5.4	6.7	6.3	5.9	7.7	7.6	7.6	7.0	7.4
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	113	116	117	110	98	114	110	107	114	121



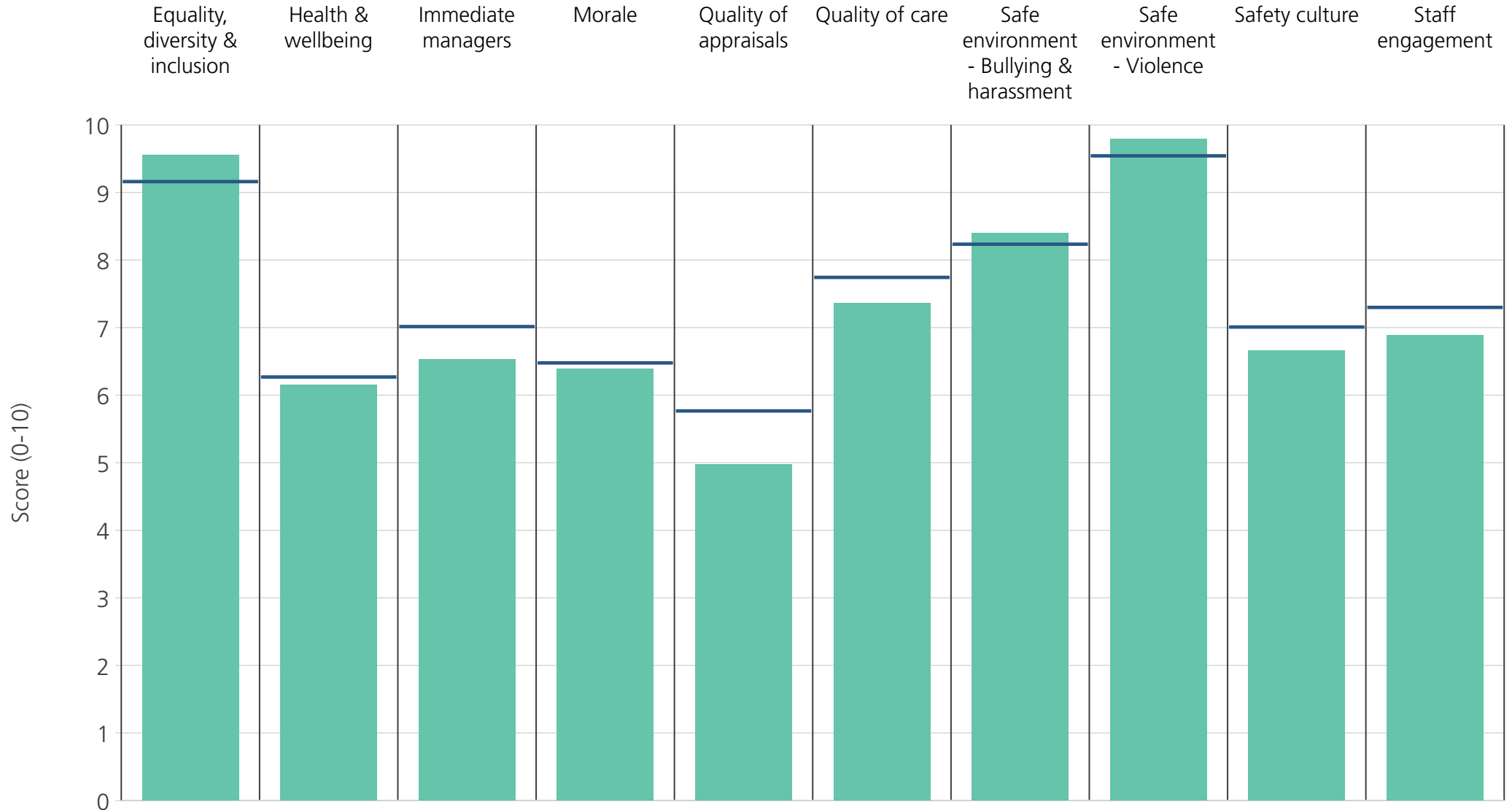
Directorate	9.4	6.8	7.5	6.7	6.5	7.6	8.8	9.7	7.2	7.5
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	281	283	283	280	265	269	281	280	280	290



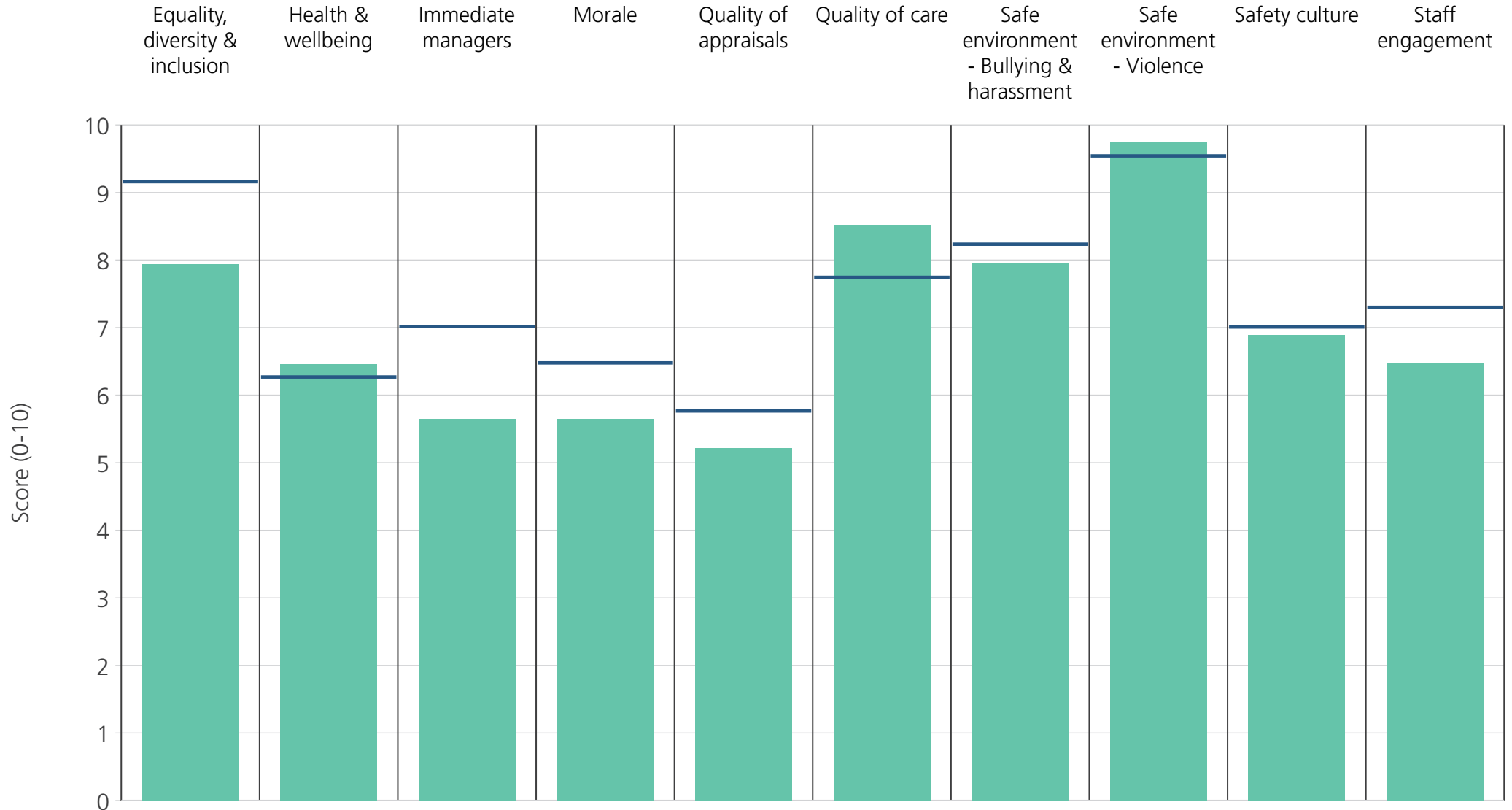
Directorate	8.8	5.9	6.6	6.3	5.5	8.2	8.4	9.6	7.3	7.3
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	166	168	168	164	149	166	163	161	166	171



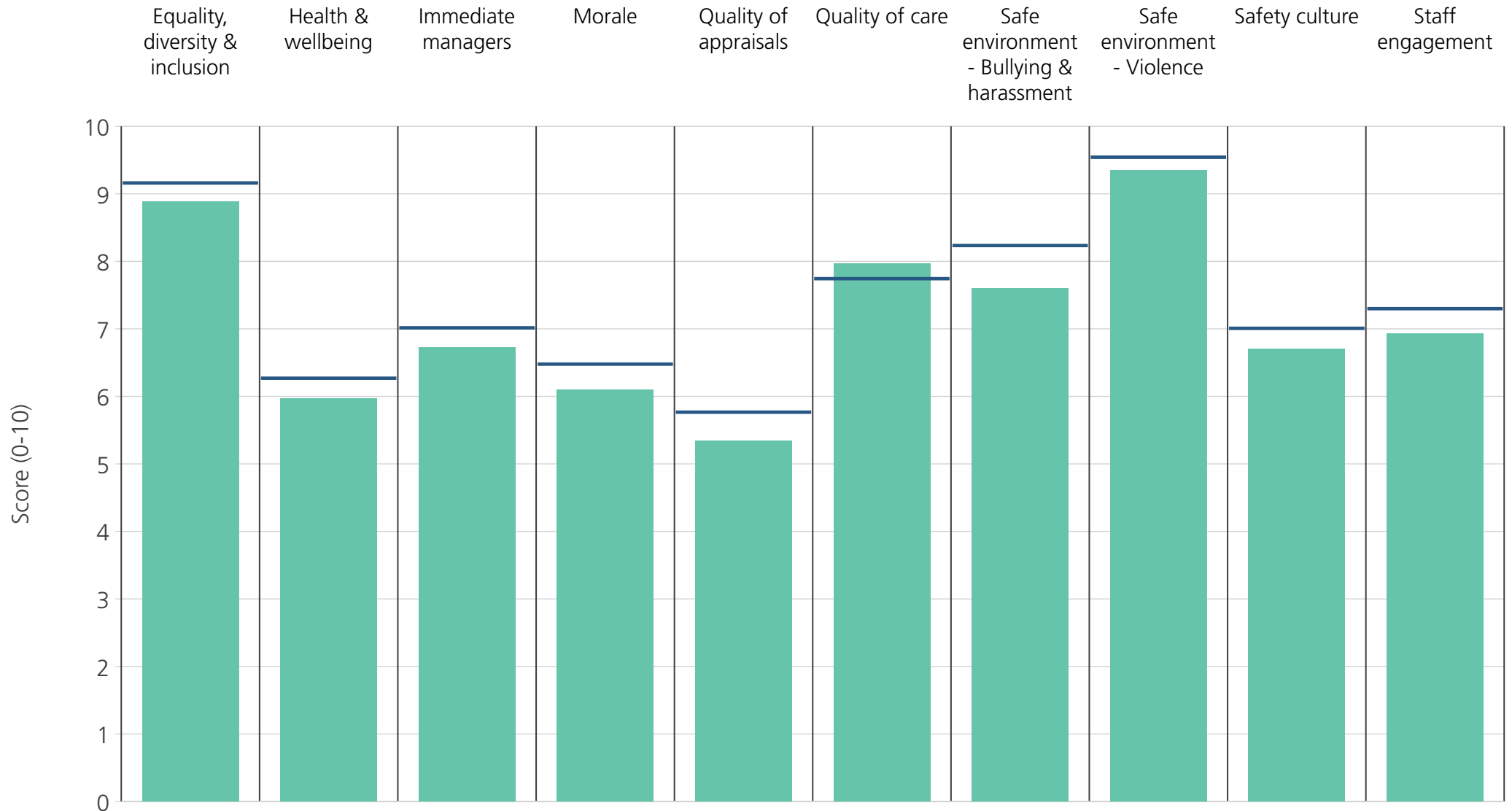
Directorate	9.4	5.5	7.2	6.5	5.6	7.1	7.9	9.8	7.5	7.4
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	136	138	139	134	125	135	134	133	134	147



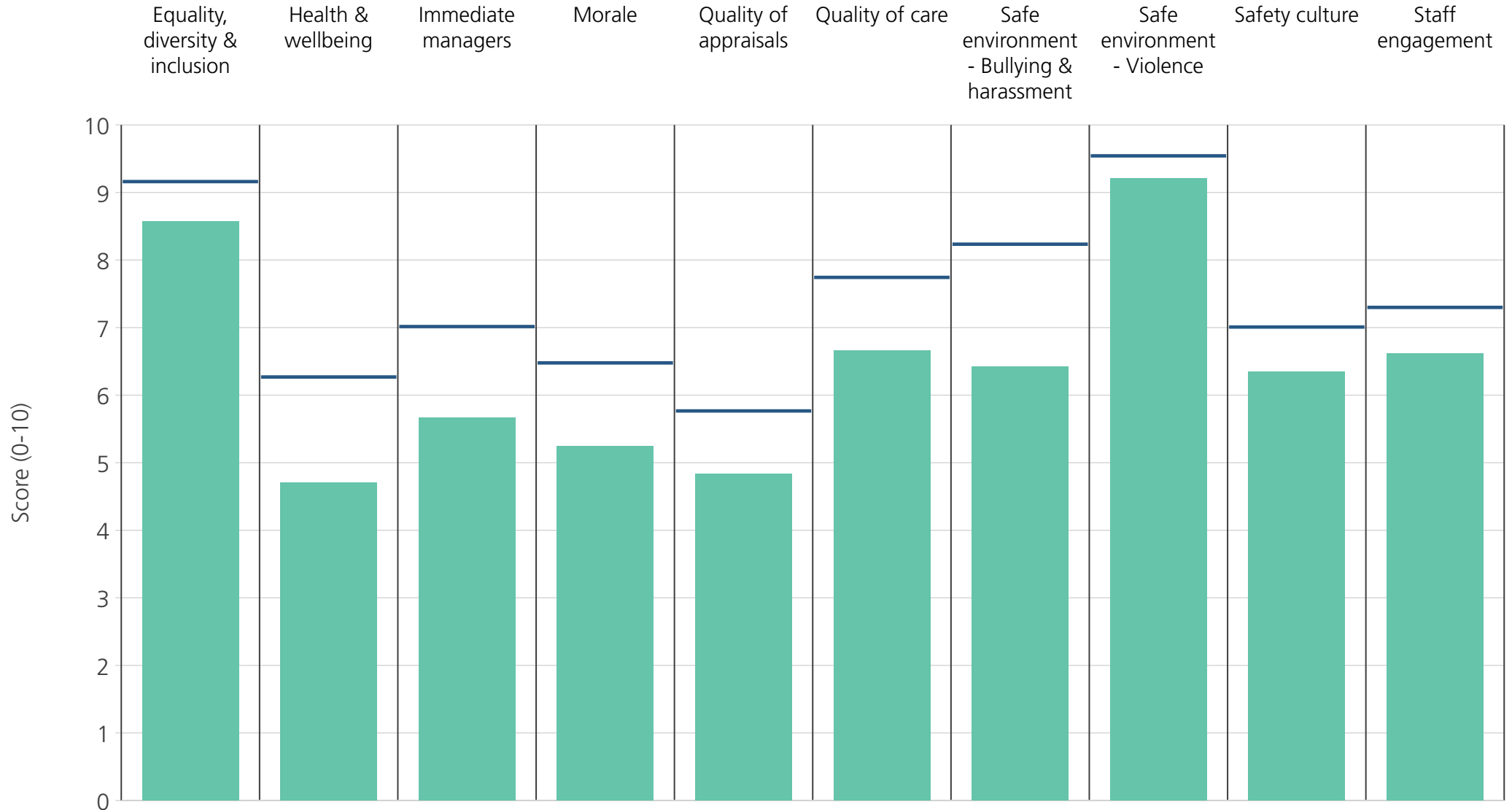
Directorate	9.6	6.2	6.5	6.4	5.0	7.4	8.4	9.8	6.7	6.9
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	215	216	220	211	195	196	208	208	215	223



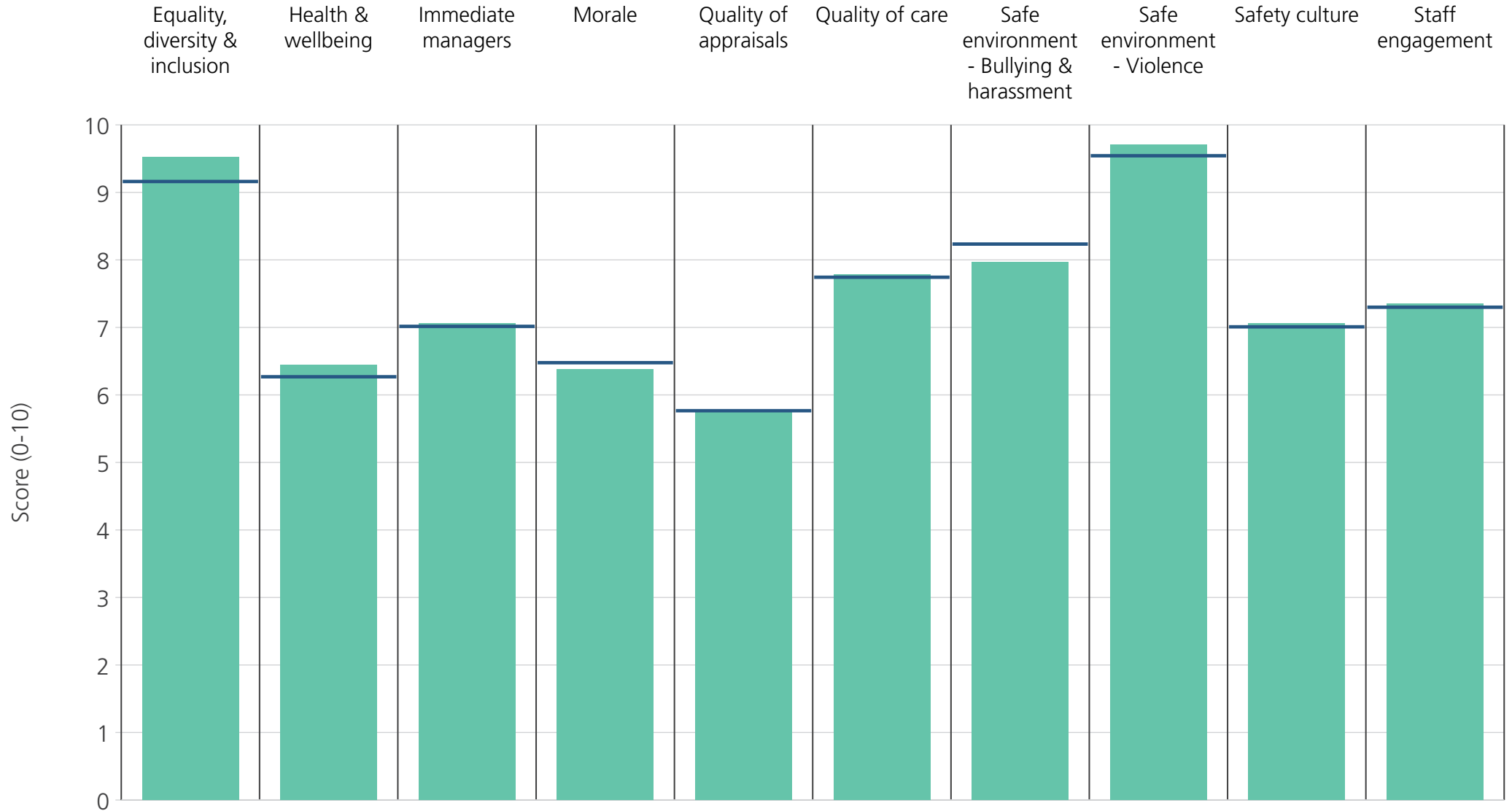
Directorate	7.9	6.5	5.6	5.6	5.2	8.5	7.9	9.7	6.9	6.5
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	29	29	28	28	23	19	26	26	29	28



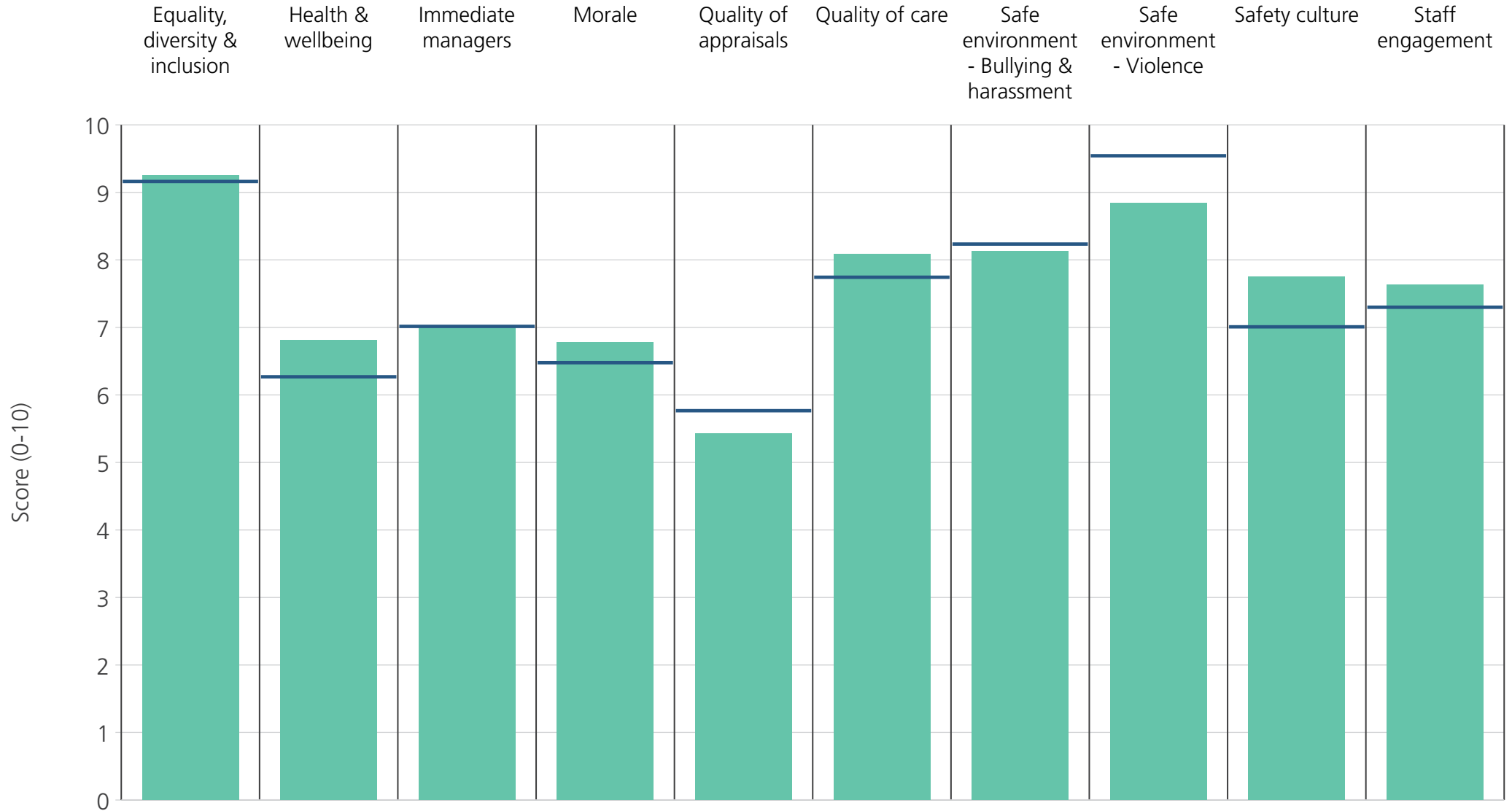
Directorate	8.9	6.0	6.7	6.1	5.3	8.0	7.6	9.4	6.7	6.9
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	162	164	165	159	148	159	160	159	160	166



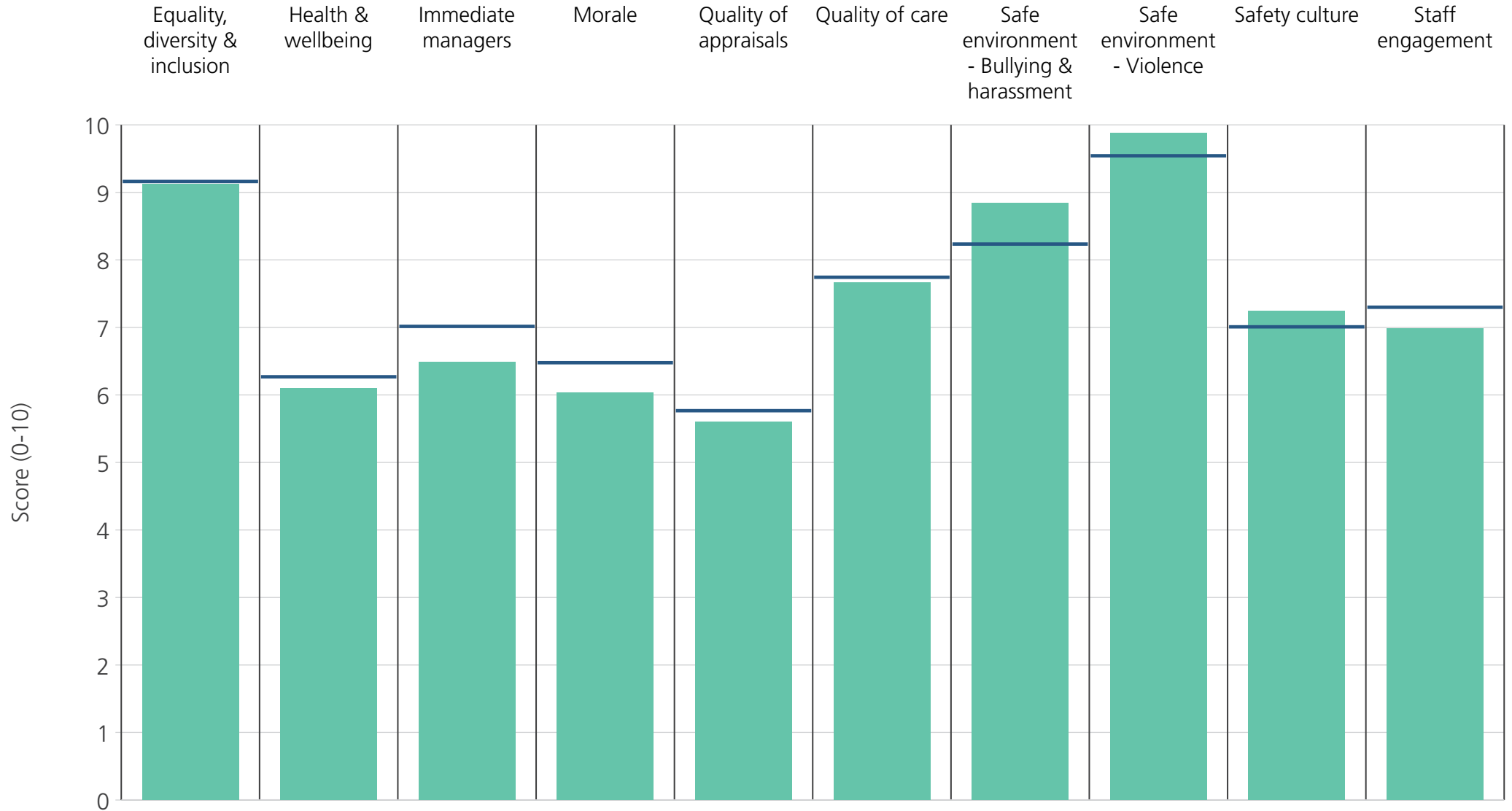
Directorate	8.6	4.7	5.7	5.2	4.8	6.7	6.4	9.2	6.3	6.6
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	52	56	56	50	38	57	55	55	53	58



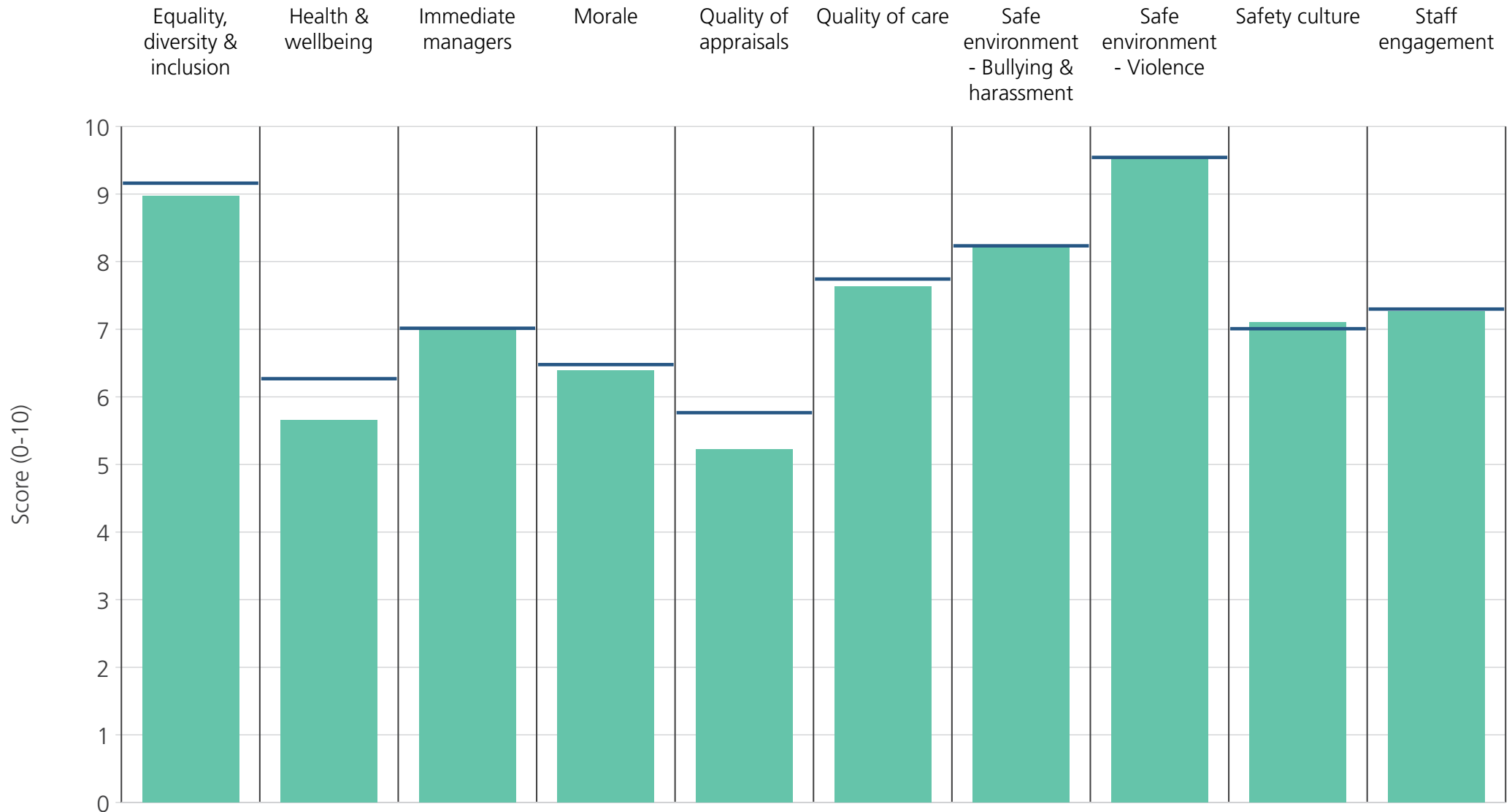
Directorate	9.5	6.4	7.1	6.4	5.7	7.8	8.0	9.7	7.1	7.3
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	88	91	91	90	78	90	90	90	91	95



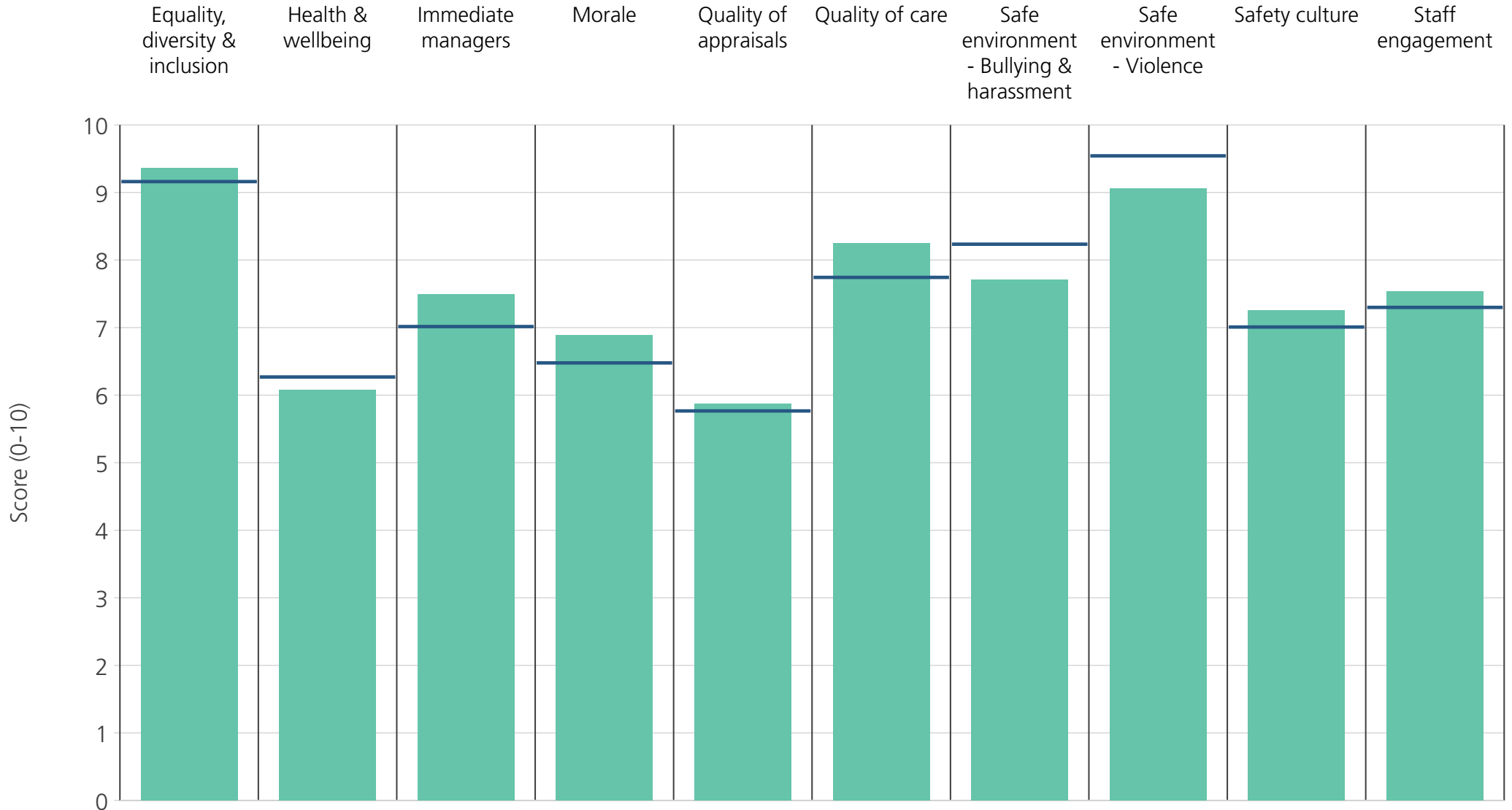
Directorate	9.2	6.8	7.0	6.8	5.4	8.1	8.1	8.8	7.8	7.6
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	91	91	91	90	88	92	89	89	91	92



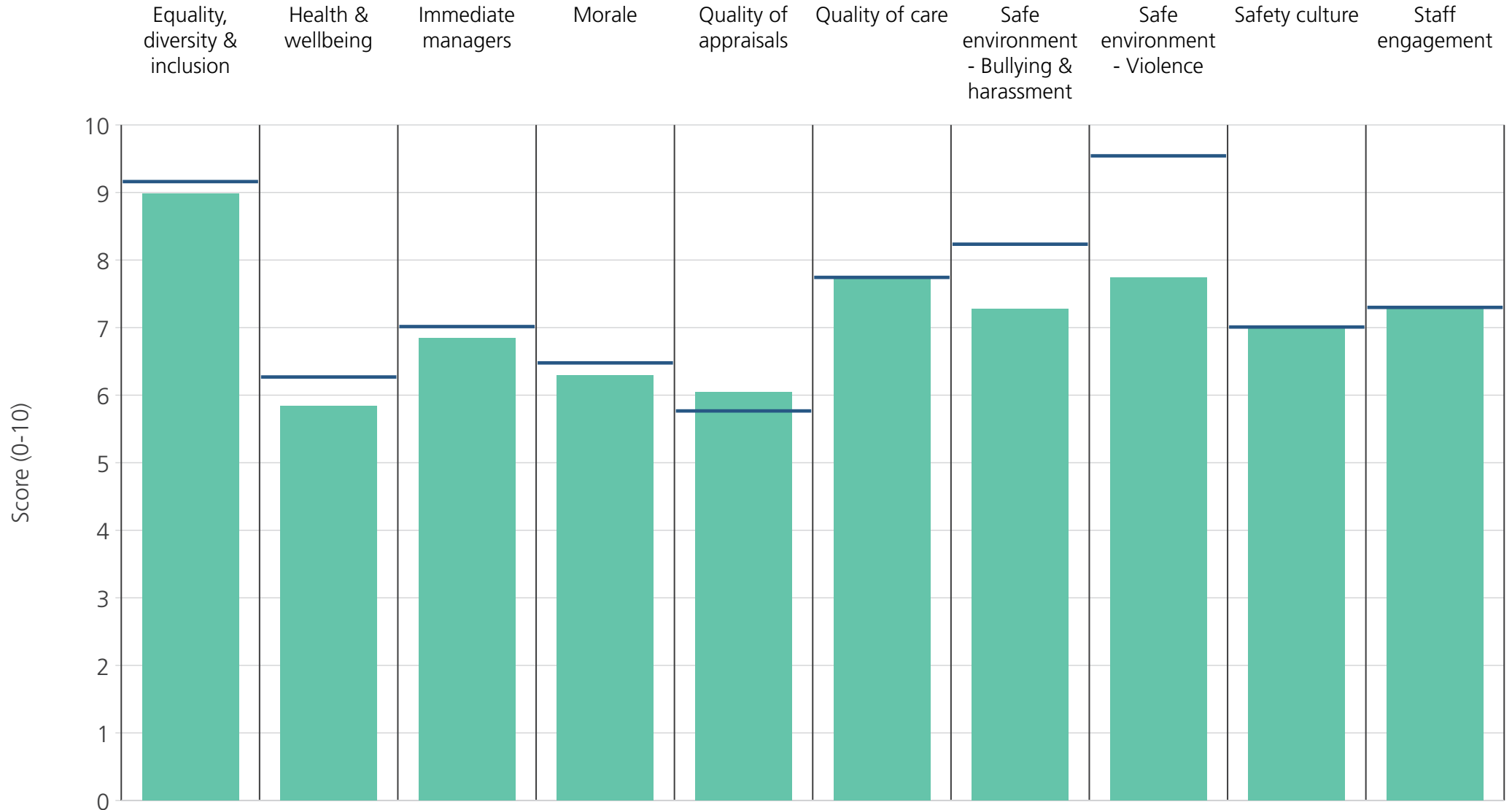
Directorate	9.1	6.1	6.5	6.0	5.6	7.7	8.8	9.9	7.2	7.0
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	141	142	142	139	127	133	138	136	140	144



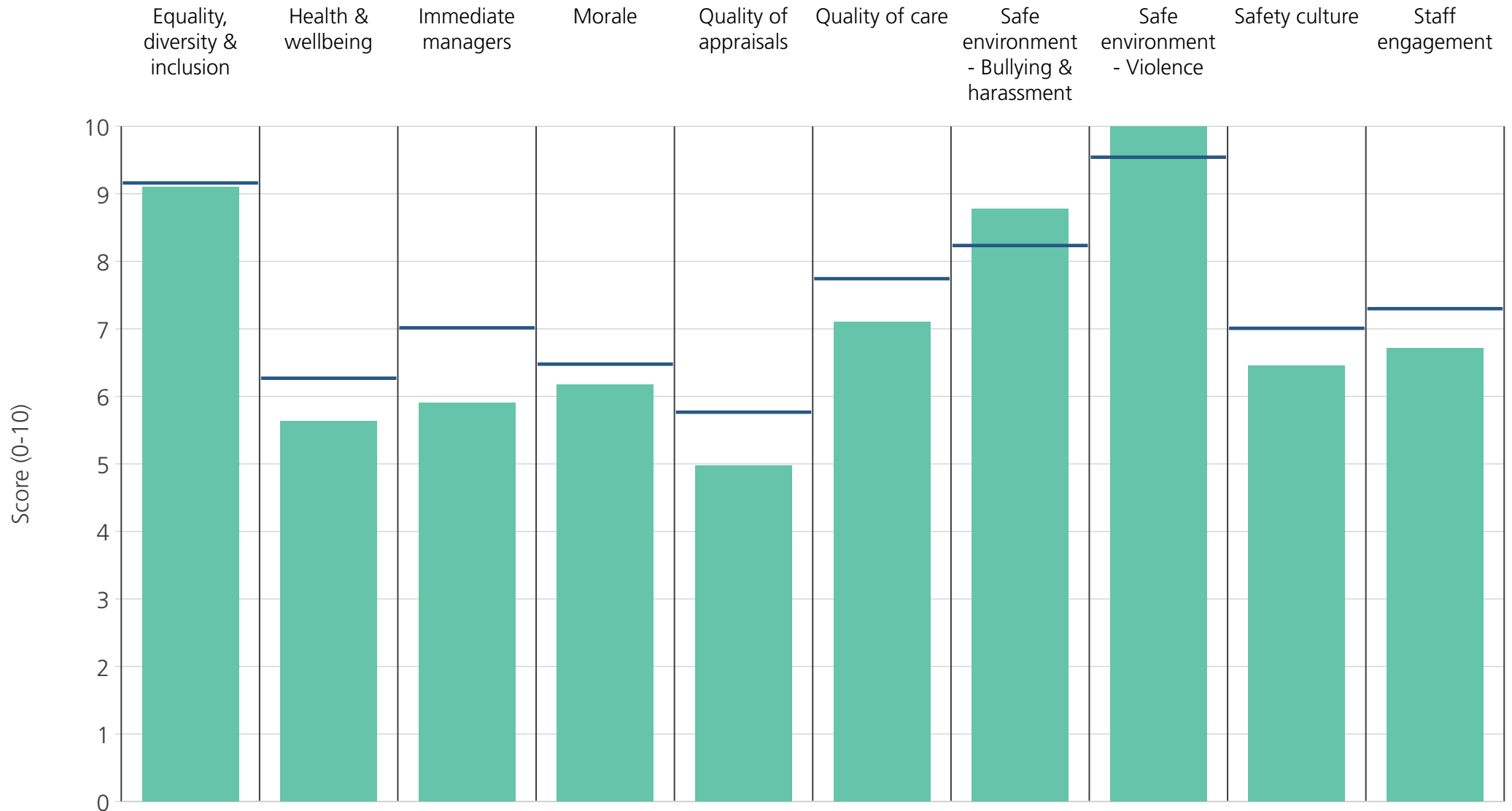
Directorate	9.0	5.7	7.0	6.4	5.2	7.6	8.2	9.5	7.1	7.3
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	79	84	84	80	75	79	81	78	81	86



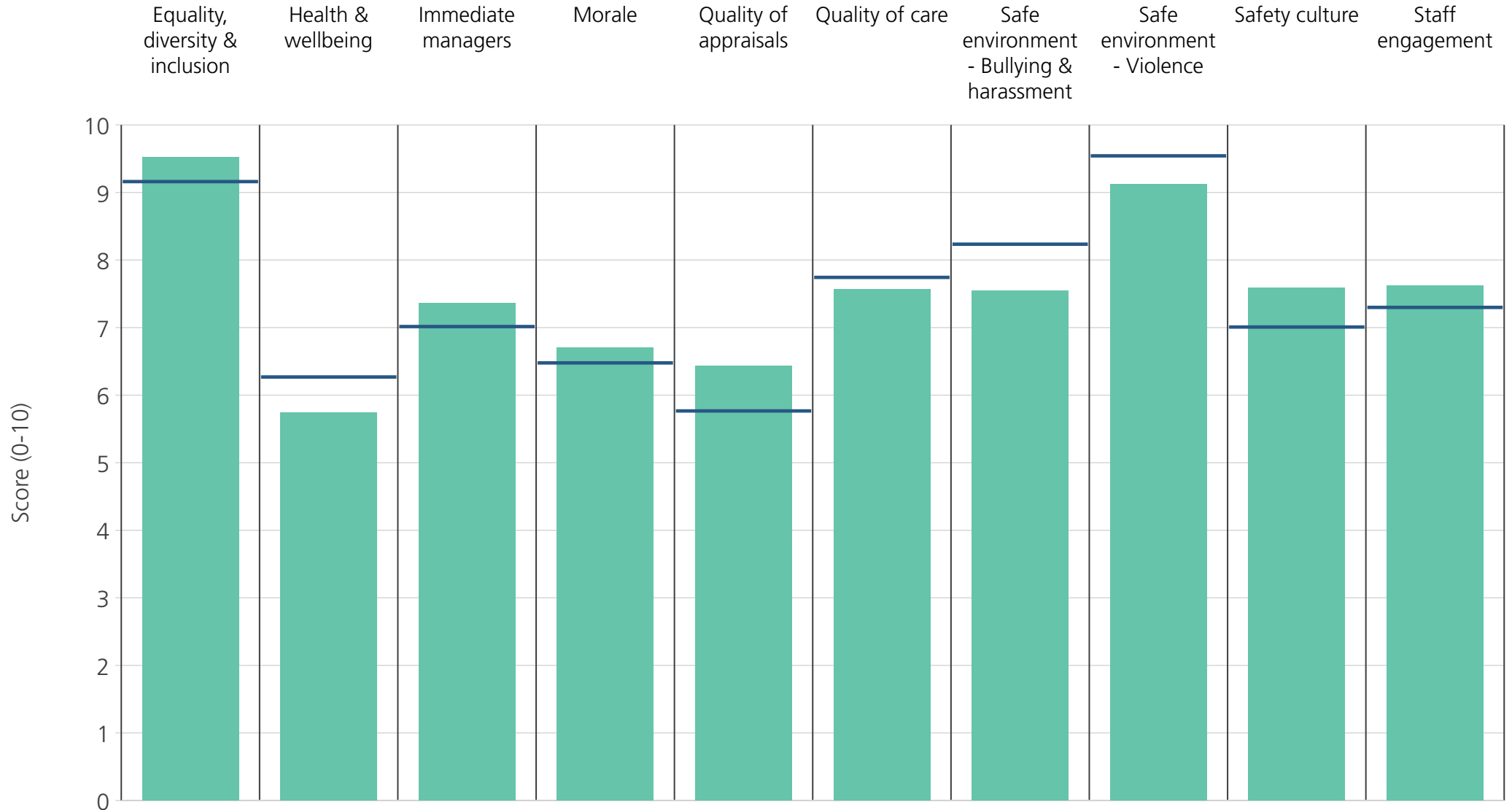
Directorate	9.4	6.1	7.5	6.9	5.9	8.2	7.7	9.1	7.2	7.5
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	105	106	107	103	96	104	103	103	106	108



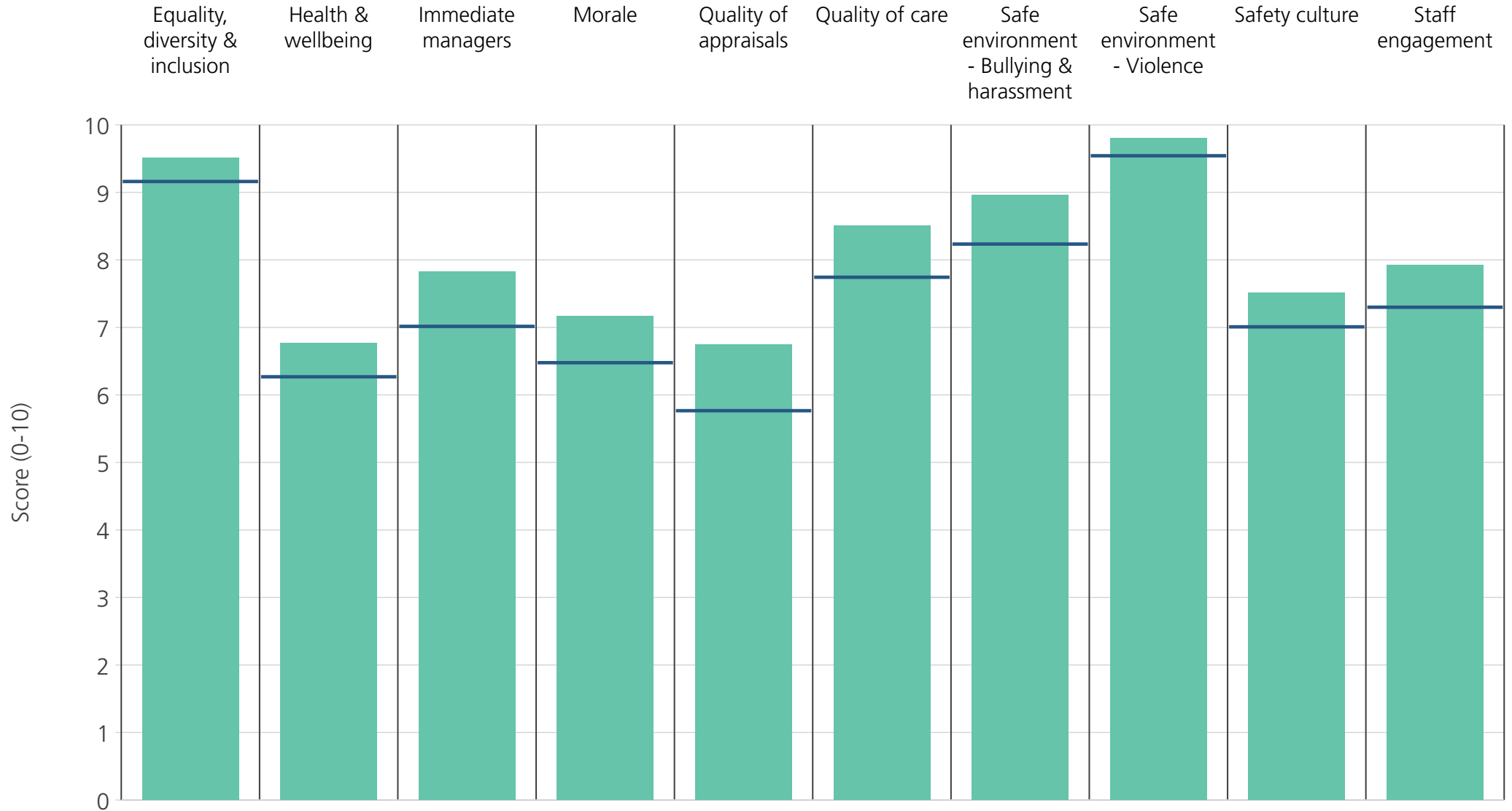
Directorate	9.0	5.8	6.8	6.3	6.0	7.7	7.3	7.7	7.0	7.3
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	60	61	61	59	56	57	60	59	60	63



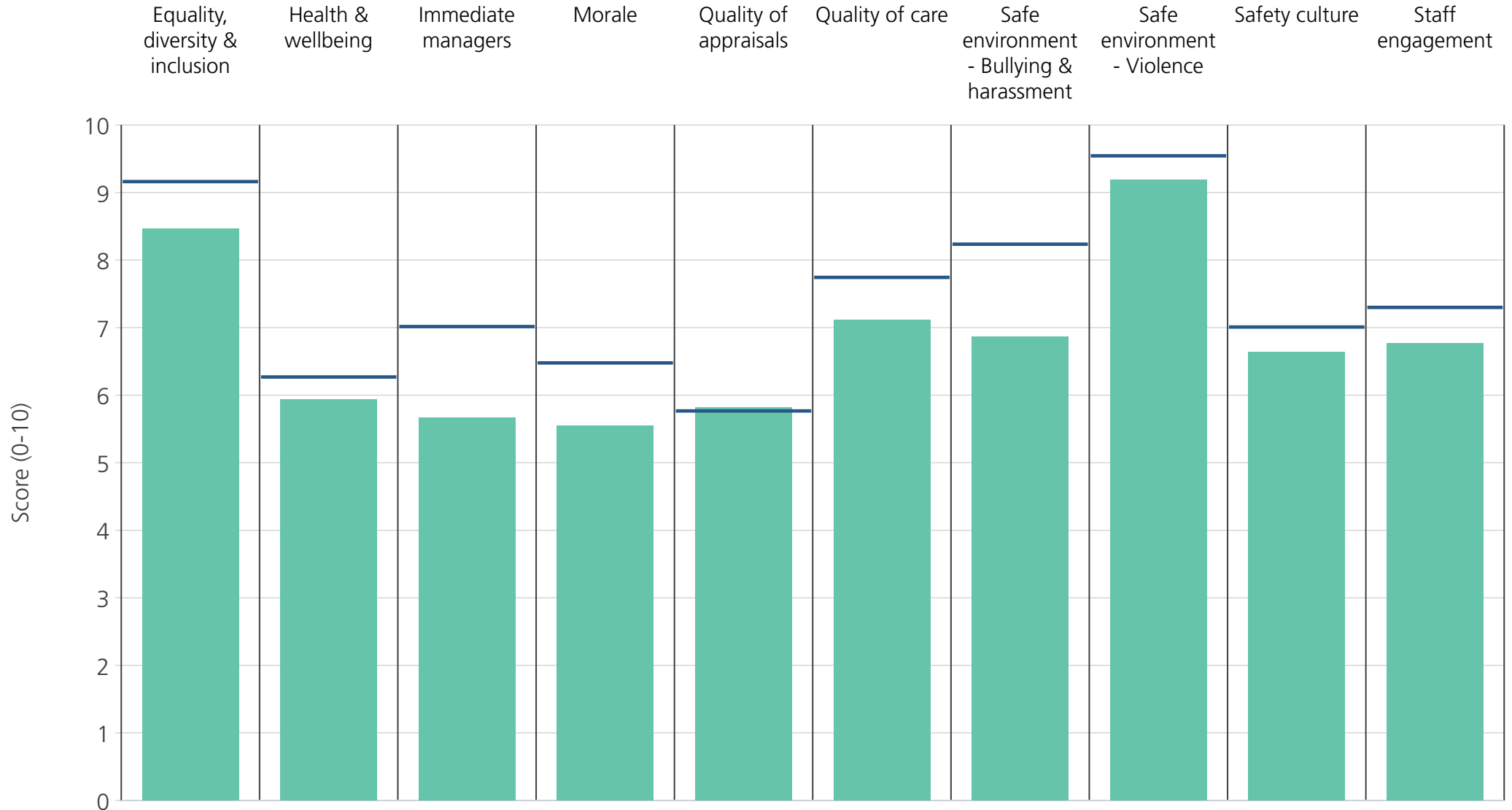
Directorate	9.1	5.6	5.9	6.2	5.0	7.1	8.8	10.0	6.4	6.7
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	87	86	87	83	58	80	86	87	85	91



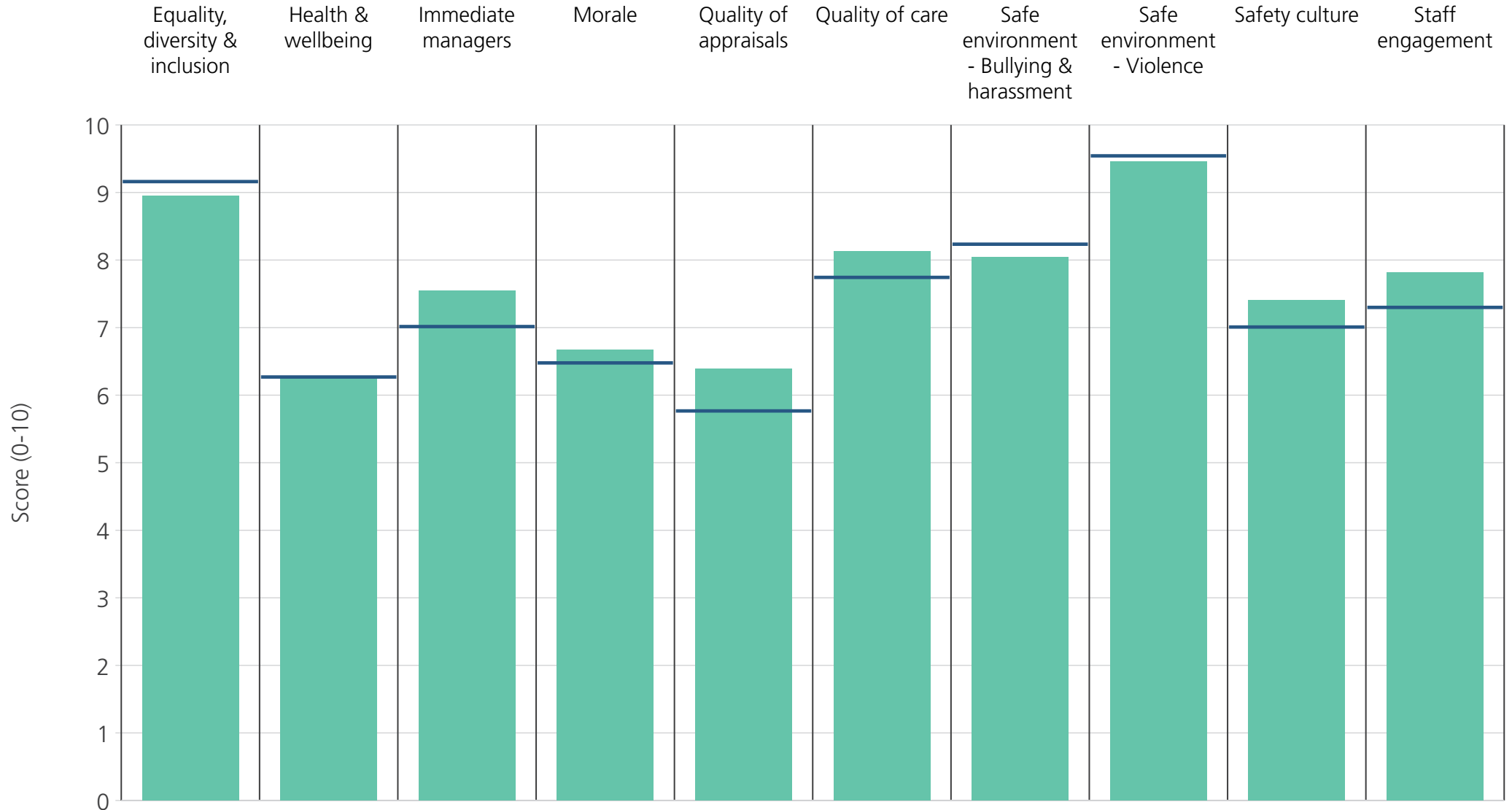
Directorate	9.5	5.7	7.4	6.7	6.4	7.6	7.5	9.1	7.6	7.6
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	38	38	39	35	27	39	38	38	37	39



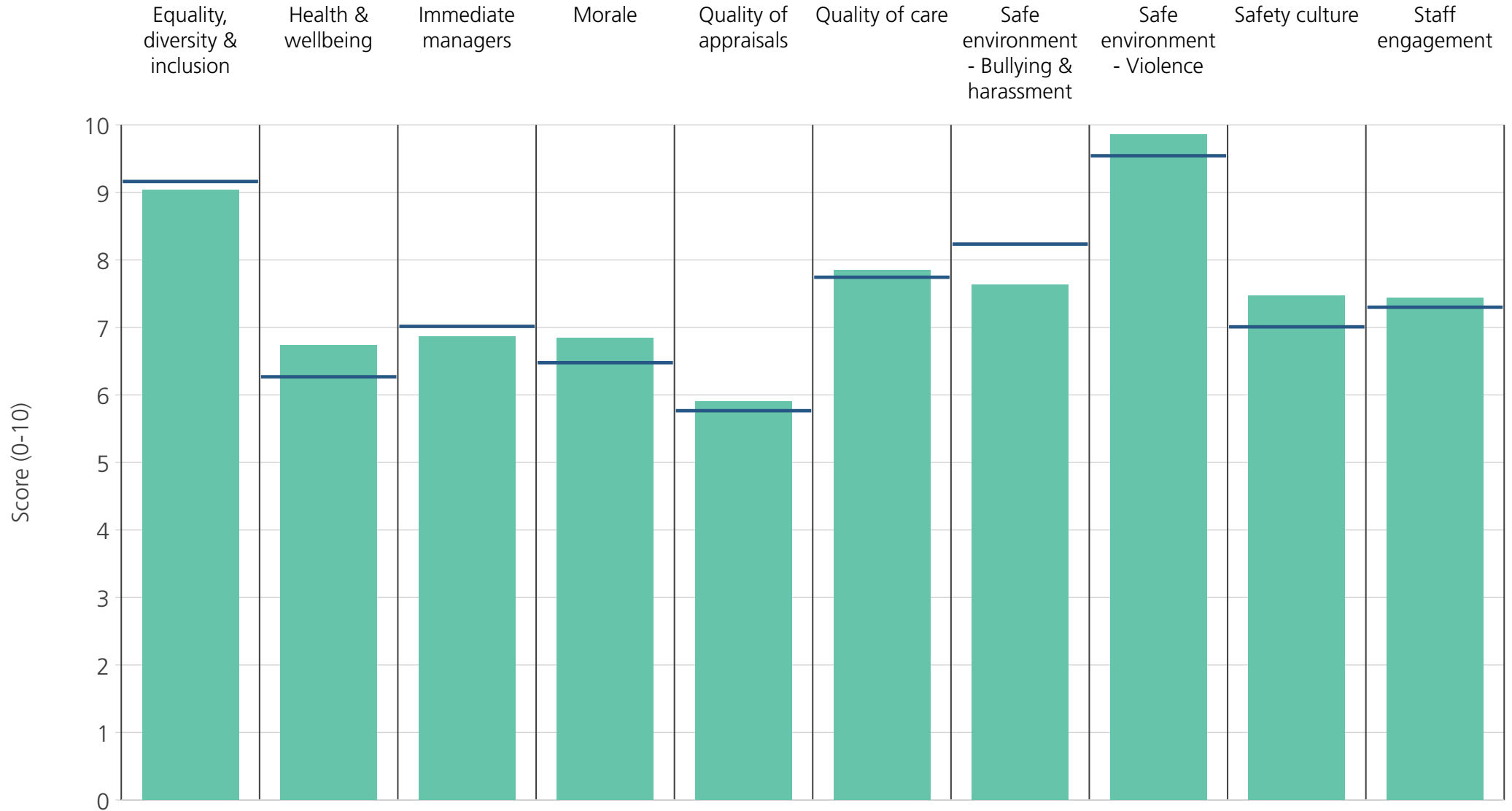
Directorate	9.5	6.8	7.8	7.2	6.8	8.5	9.0	9.8	7.5	7.9
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	115	118	119	117	110	114	116	118	118	121



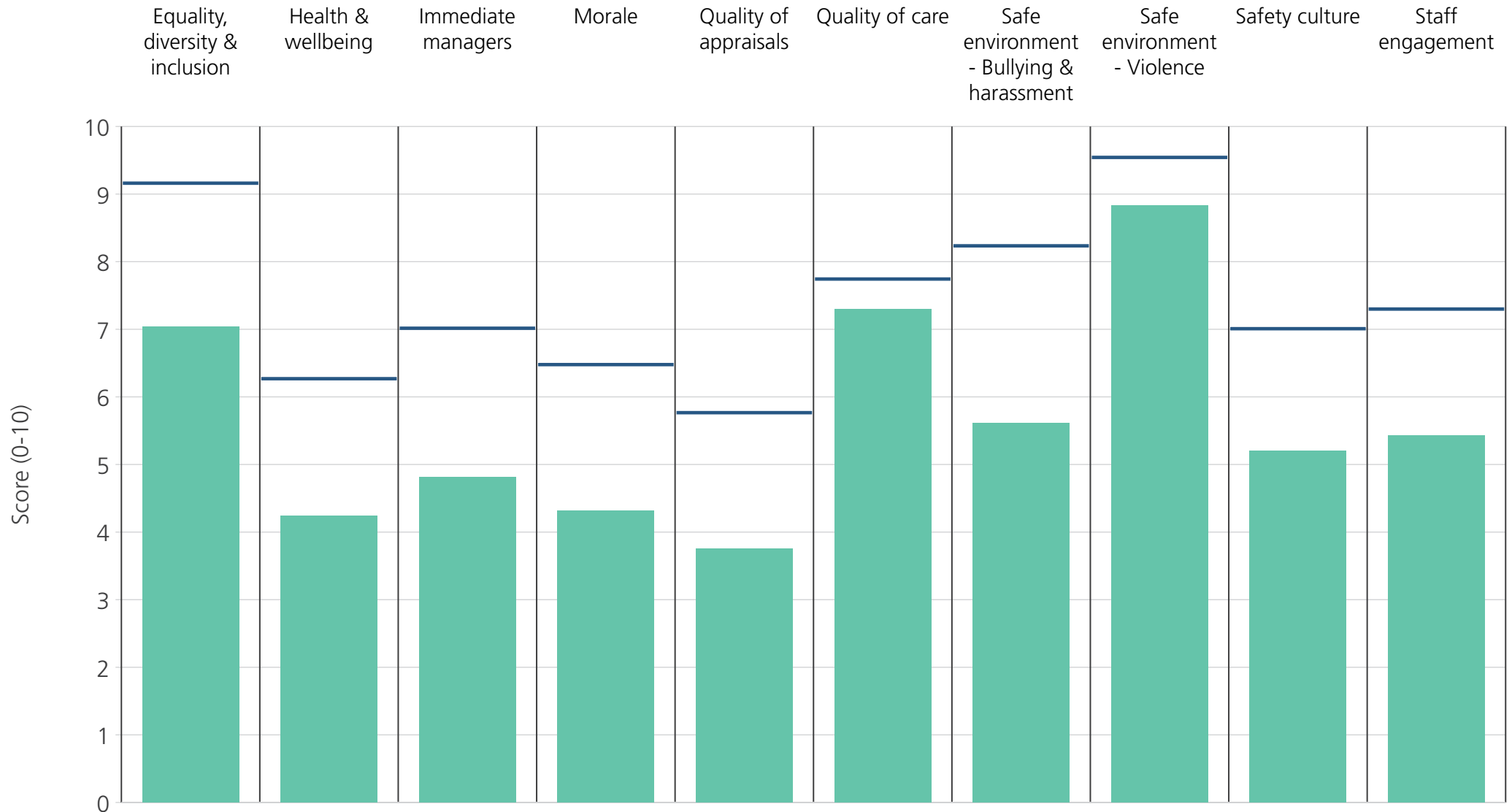
Directorate	8.5	5.9	5.7	5.5	5.8	7.1	6.9	9.2	6.6	6.8
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	33	33	33	32	26	30	33	33	33	33



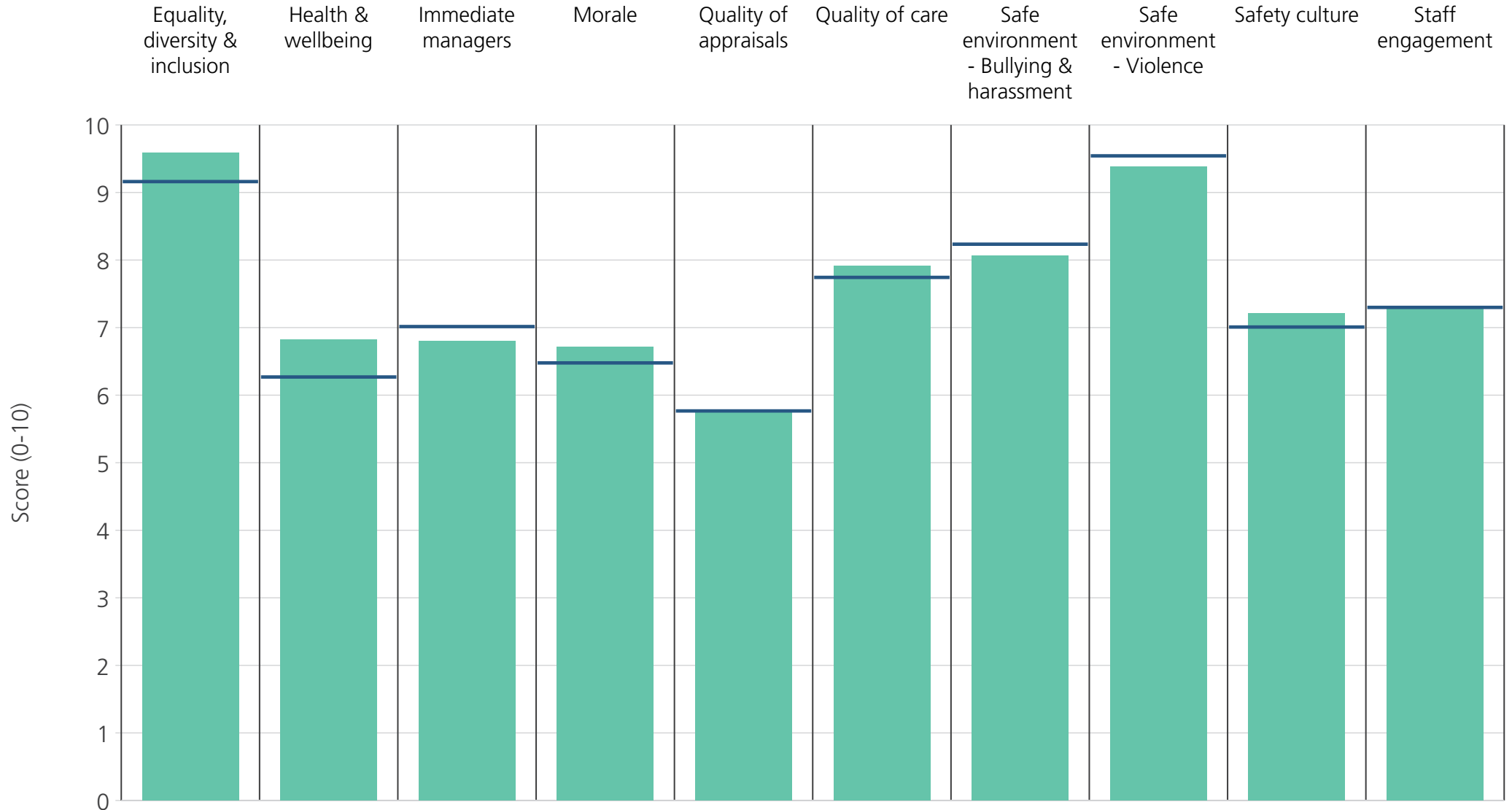
Directorate	8.9	6.3	7.5	6.7	6.4	8.1	8.0	9.5	7.4	7.8
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	60	62	62	60	61	60	58	58	61	62



Directorate	9.0	6.7	6.9	6.8	5.9	7.8	7.6	9.9	7.5	7.4
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	43	47	47	43	40	46	45	45	45	47



Directorate	7.0	4.2	4.8	4.3	3.8	7.3	5.6	8.8	5.2	5.4
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	20	21	22	21	13	21	19	20	21	22



Directorate	9.6	6.8	6.8	6.7	5.8	7.9	8.1	9.4	7.2	7.3
Your org	9.2	6.3	7.0	6.5	5.8	7.7	8.2	9.5	7.0	7.3
Responses	44	44	44	42	30	36	43	43	42	45