

# South Western Ambulance Service NHS Foundation Trust

2018 NHS Staff Survey

**Directorate Report**

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This directorate report for South Western Ambulance Service NHS Foundation Trust contains results by directorate for themes from the 2018 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

**Please note:** It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by South Western Ambulance Service NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

## Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2018 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

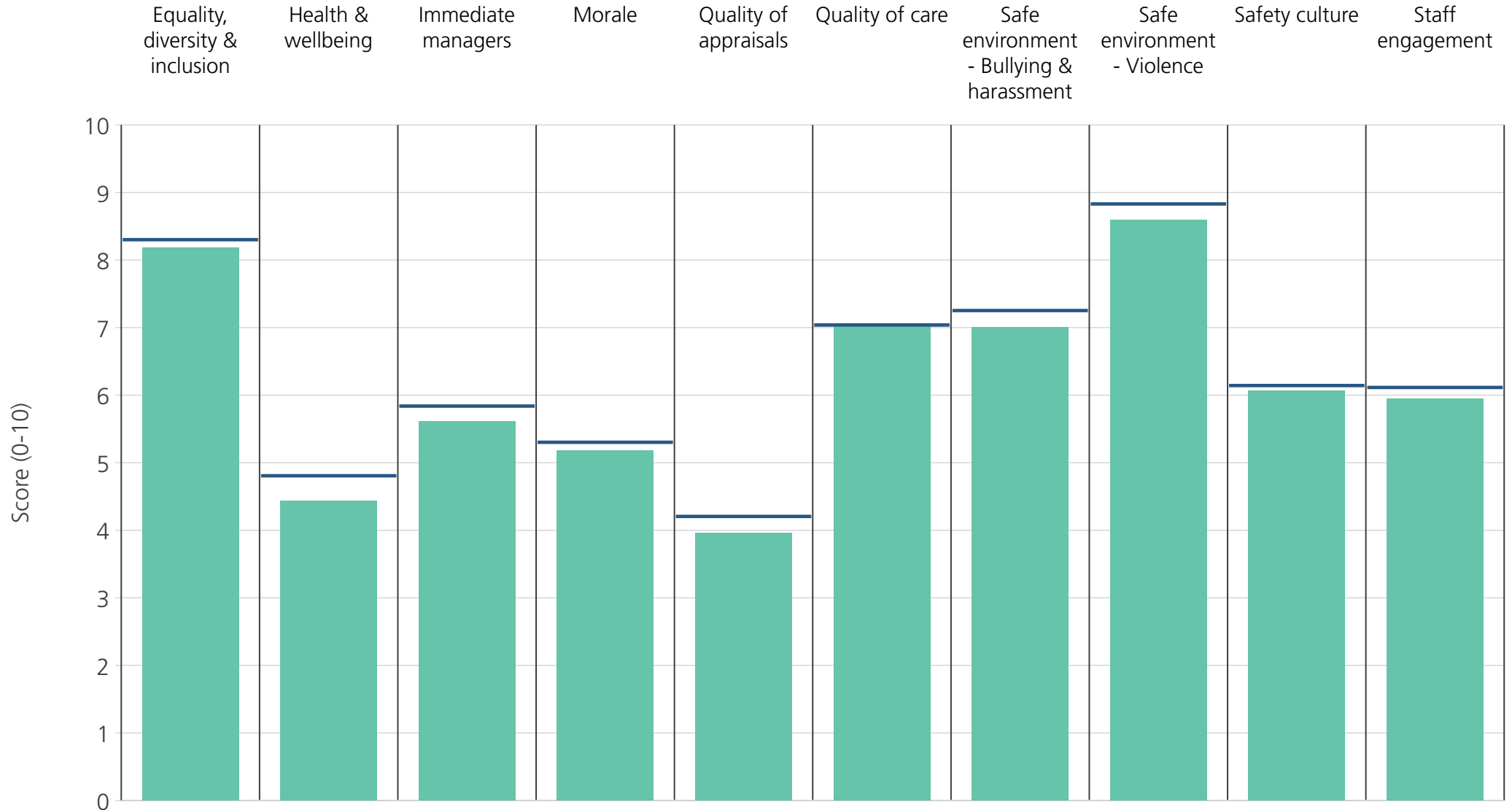
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



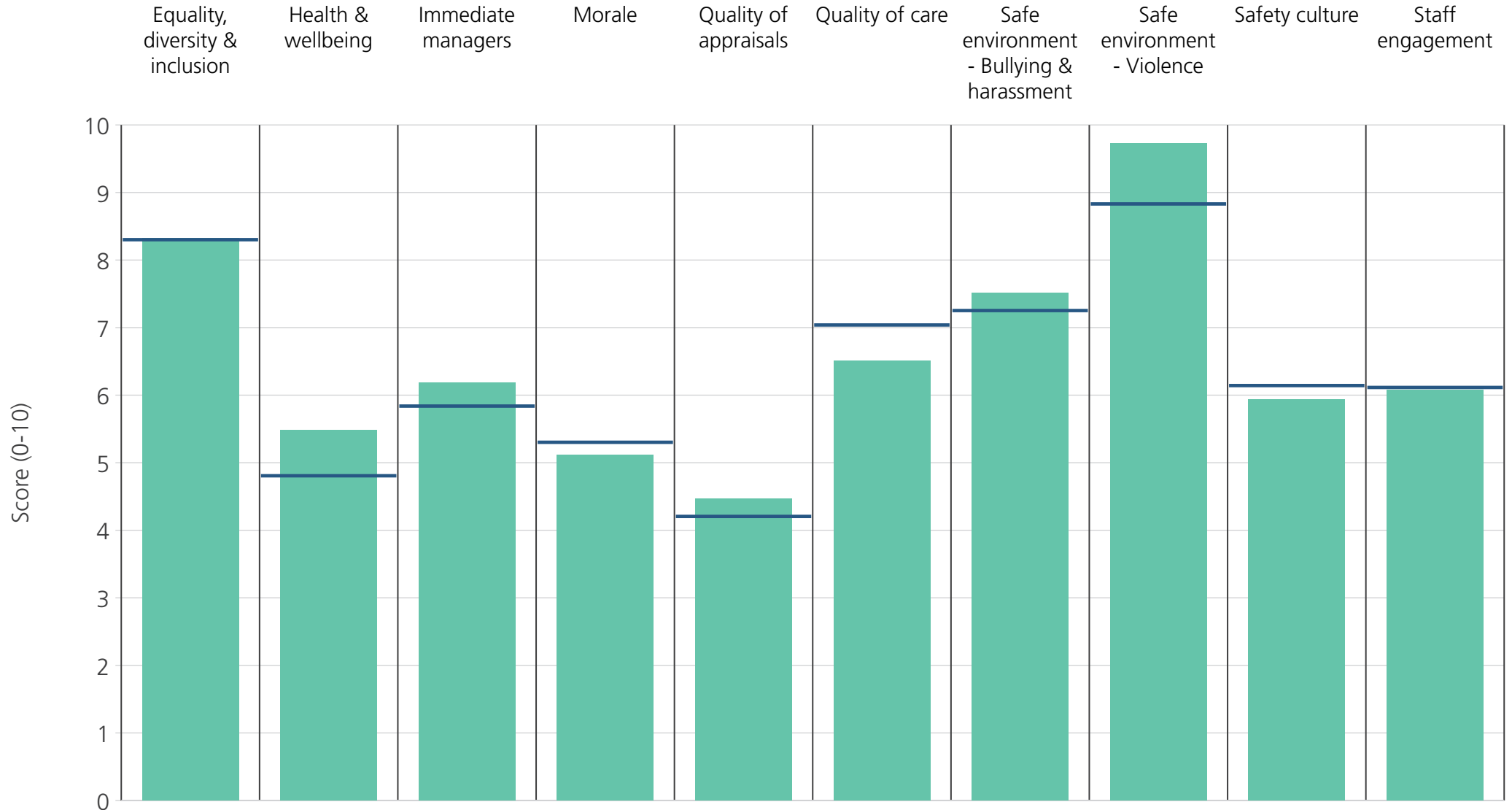
**! Note:** when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

# Directorates 1

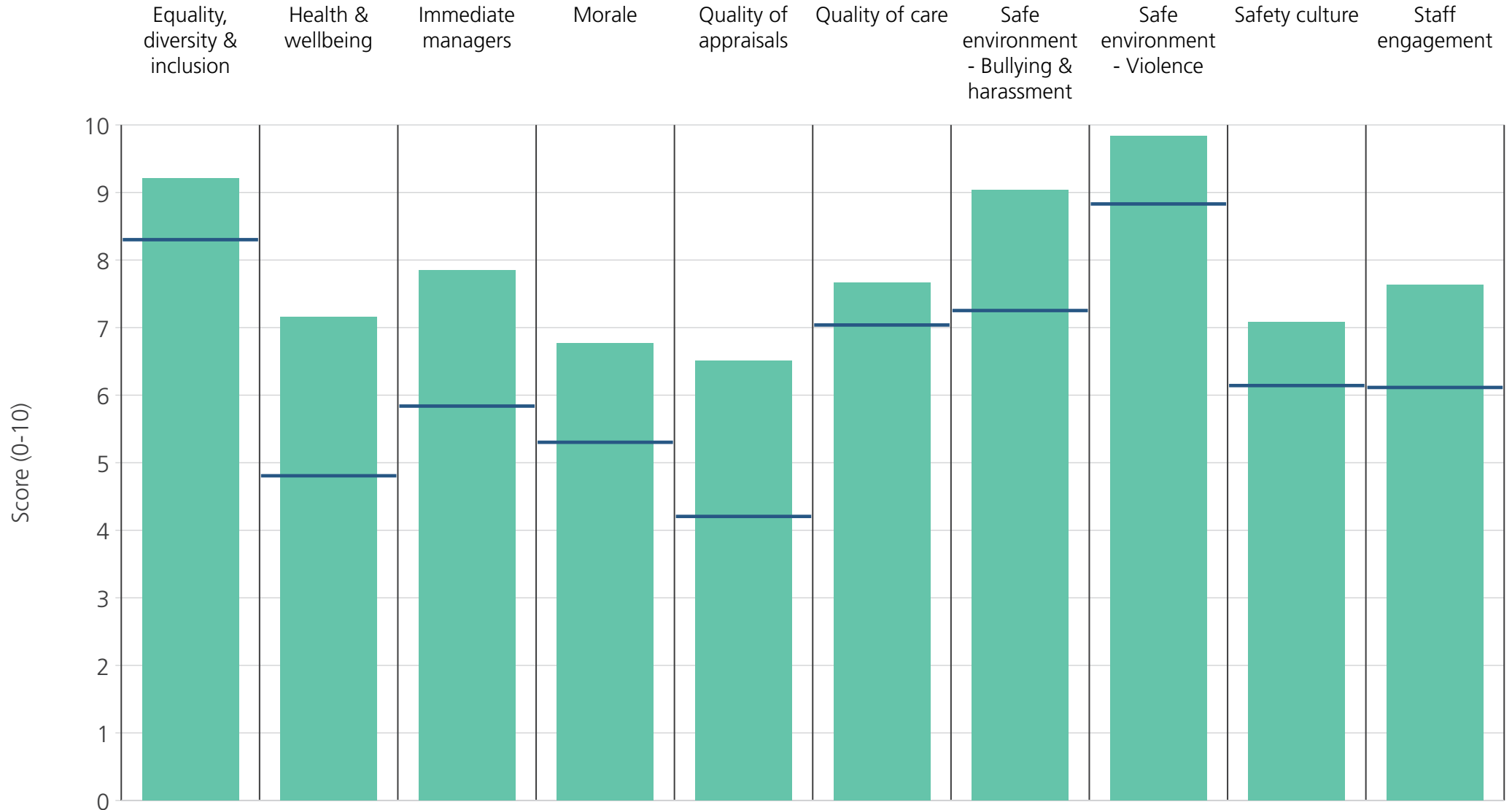
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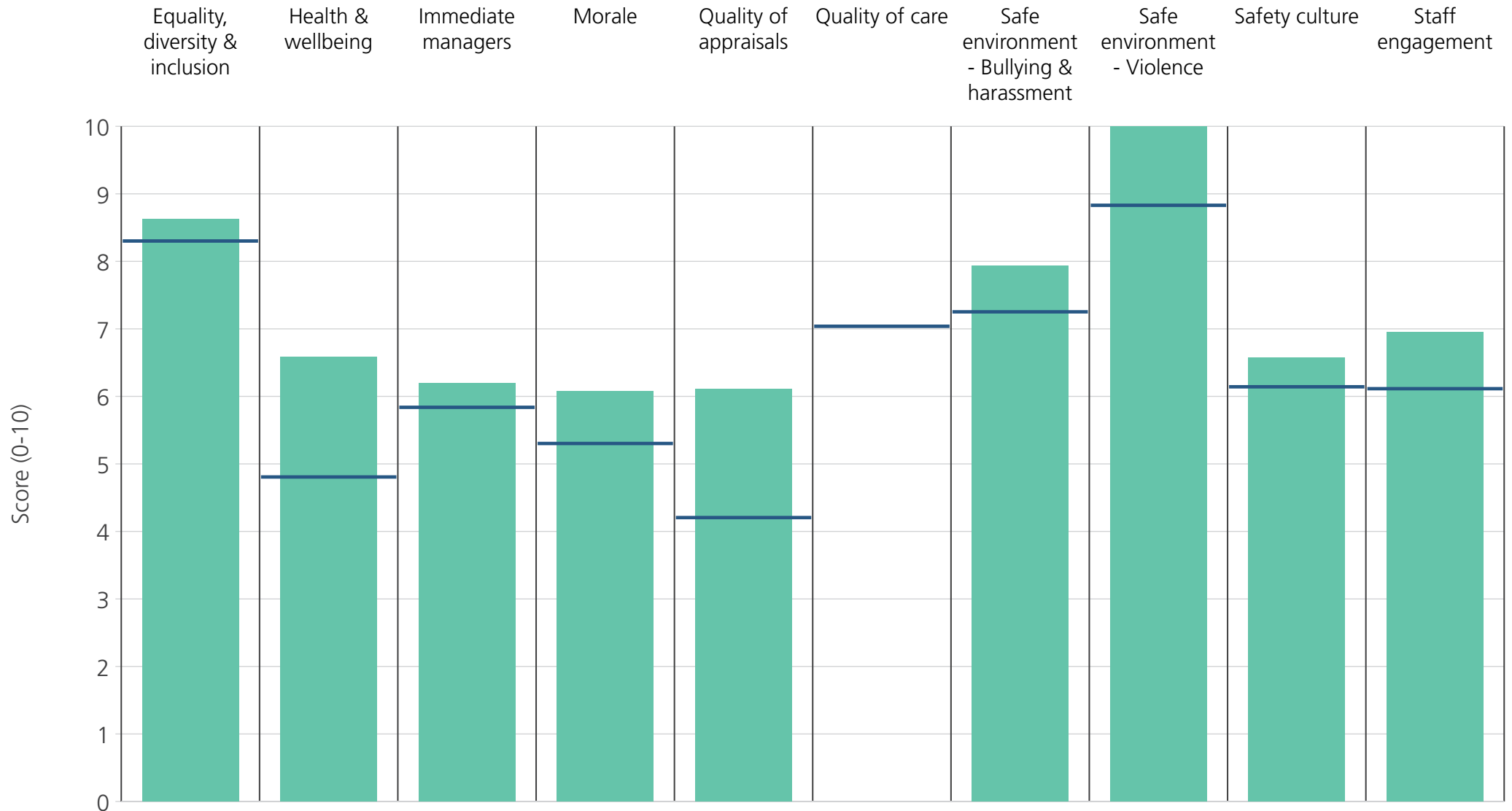
<b>Directorate</b>	8.2	4.4	5.6	5.2	4.0	7.1	7.0	8.6	6.1	5.9
<b>Your org</b>	8.3	4.8	5.8	5.3	4.2	7.0	7.3	8.8	6.1	6.1
<b>Responses</b>	1463	1475	1486	1440	1184	1426	1450	1450	1453	1518



<b>Directorate</b>	8.3	5.5	6.2	5.1	4.5	6.5	7.5	9.7	5.9	6.1
<b>Your org</b>	8.3	4.8	5.8	5.3	4.2	7.0	7.3	8.8	6.1	6.1
<b>Responses</b>	124	125	125	123	87	106	122	122	124	127

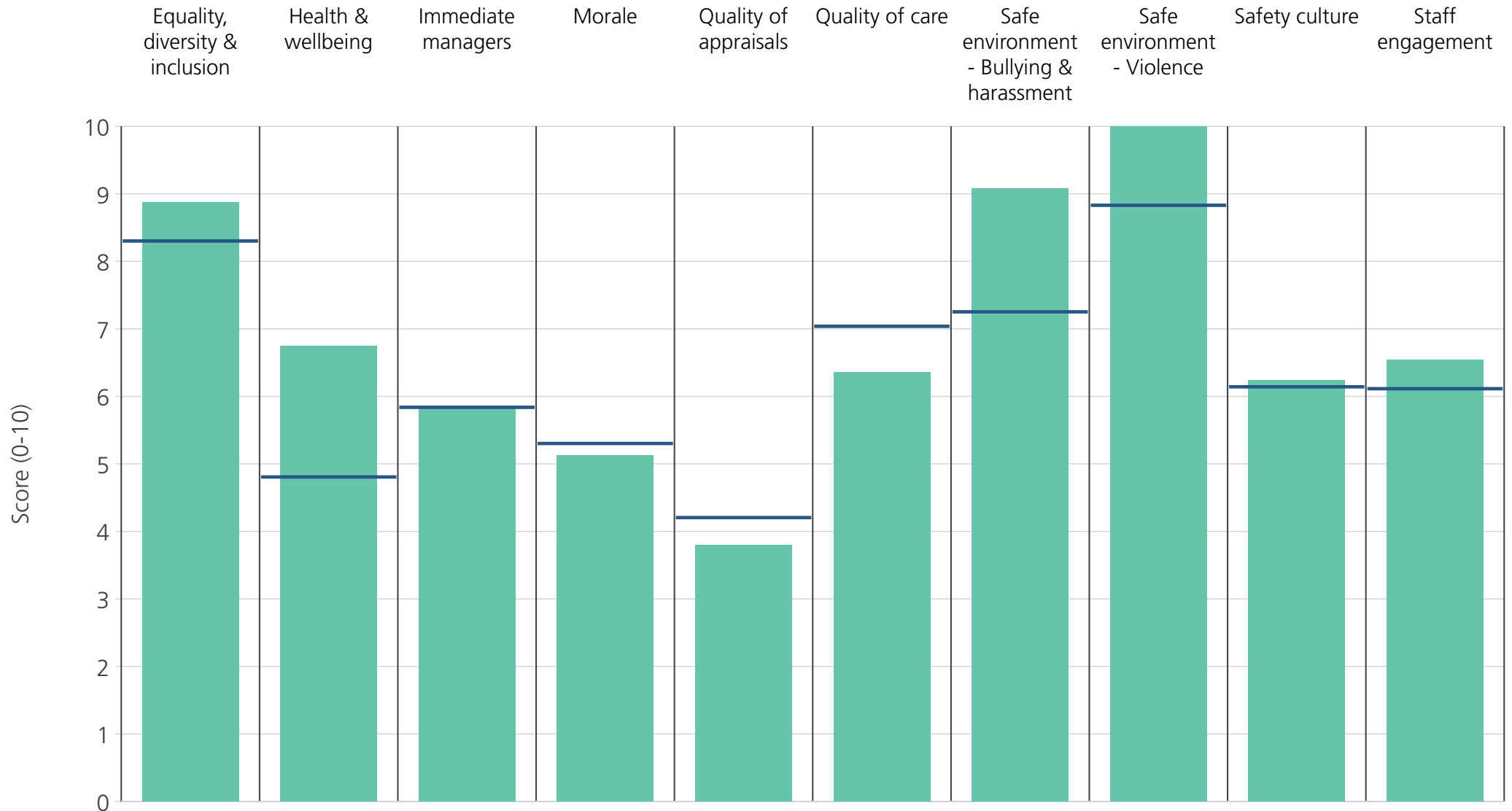


<b>Directorate</b>	9.2	7.2	7.8	6.8	6.5	7.7	9.0	9.8	7.1	7.6
<b>Your org</b>	8.3	4.8	5.8	5.3	4.2	7.0	7.3	8.8	6.1	6.1
<b>Responses</b>	108	109	109	107	88	69	106	104	107	109

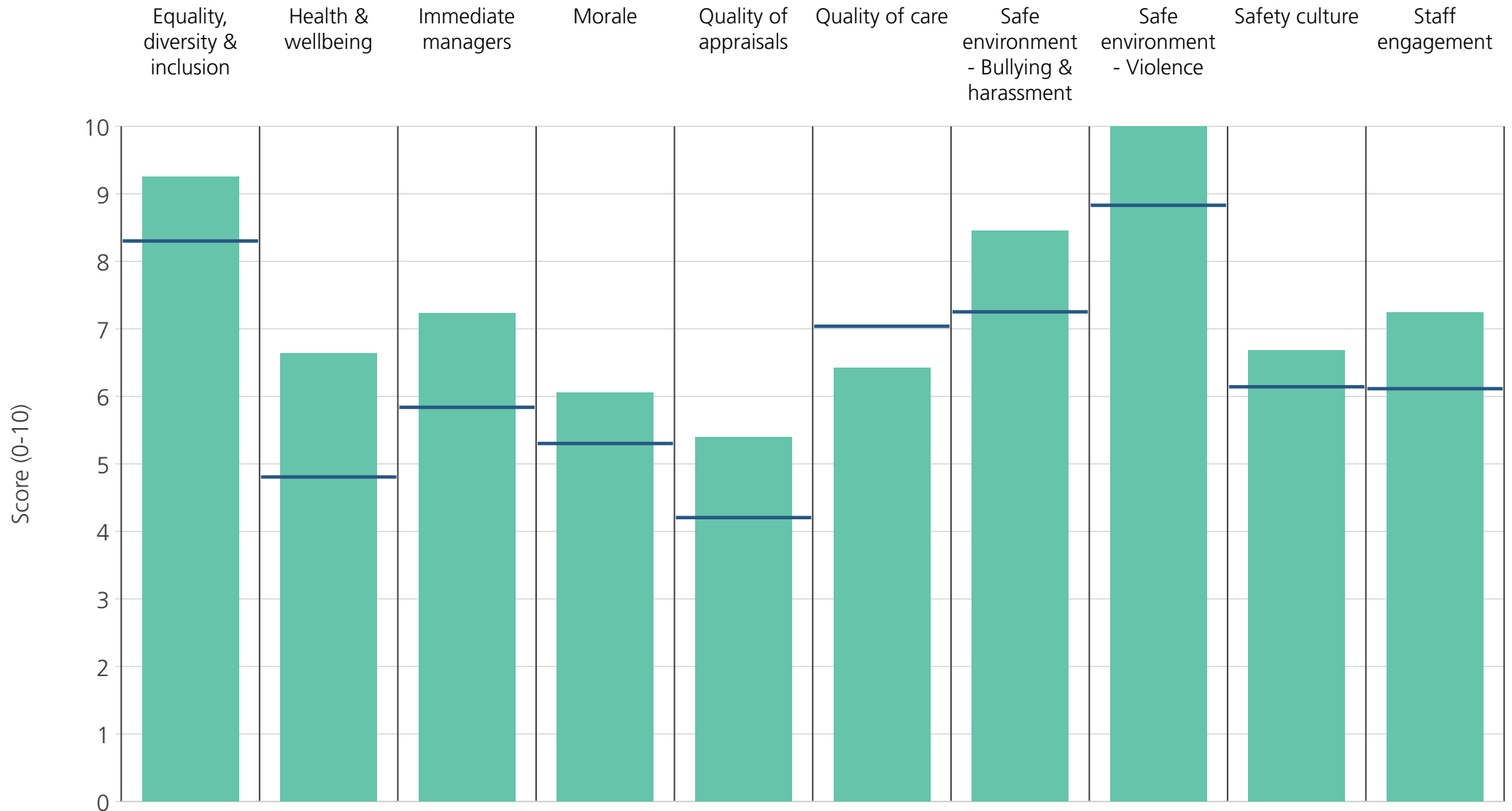


<b>Directorate</b>	8.6	6.6	6.2	6.1	6.1	7.0	7.9	10.0	6.6	6.9
<b>Your org</b>	8.3	4.8	5.8	5.3	4.2	7.0	7.3	8.8	6.1	6.1
<b>Responses</b>	29	30	30	29	18	10	29	30	28	31

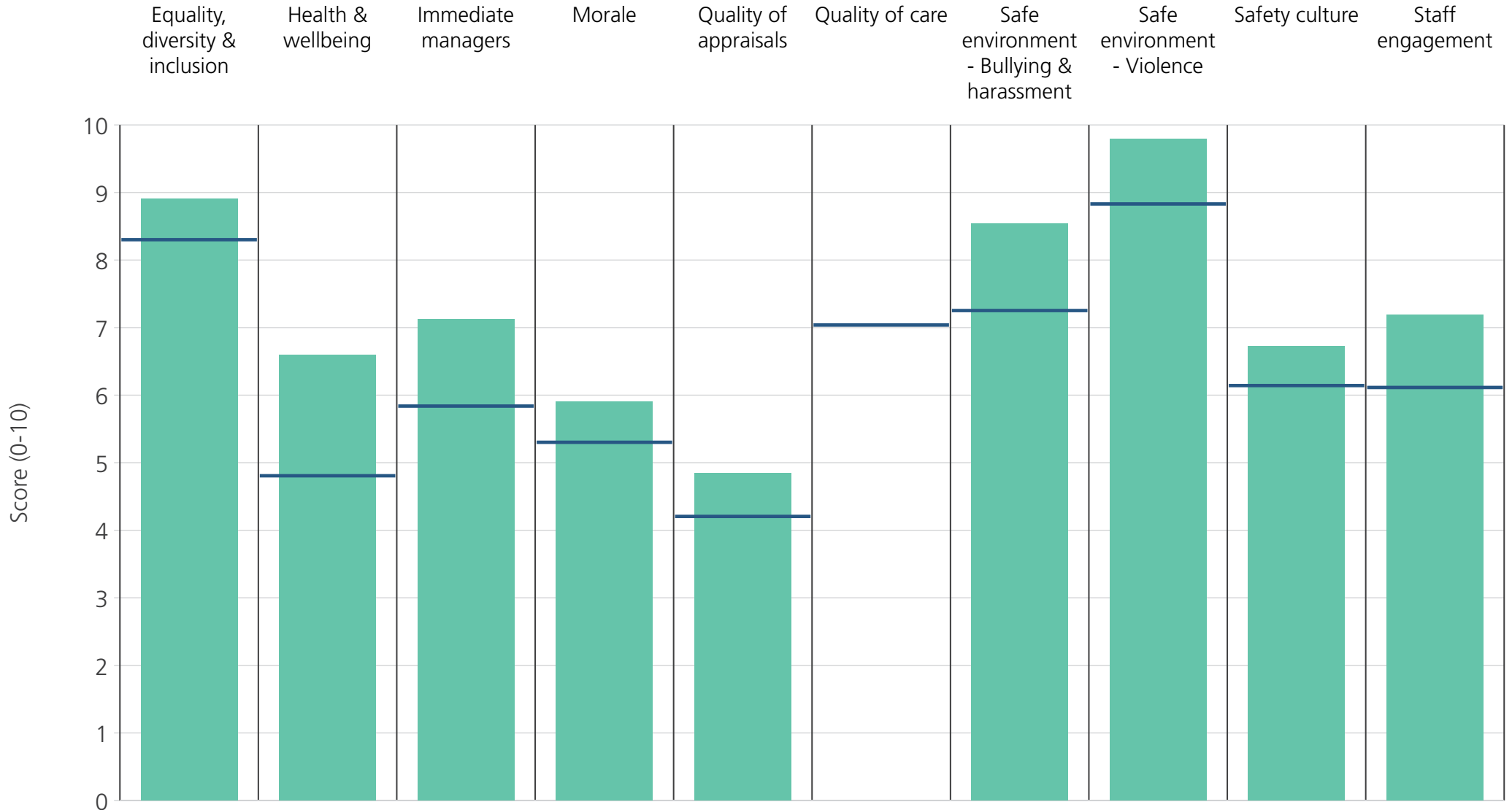




<b>Directorate</b>	8.9	6.8	5.8	5.1	3.8	6.4	9.1	10.0	6.2	6.5
<b>Your org</b>	8.3	4.8	5.8	5.3	4.2	7.0	7.3	8.8	6.1	6.1
<b>Responses</b>	37	36	37	37	27	19	36	37	35	38



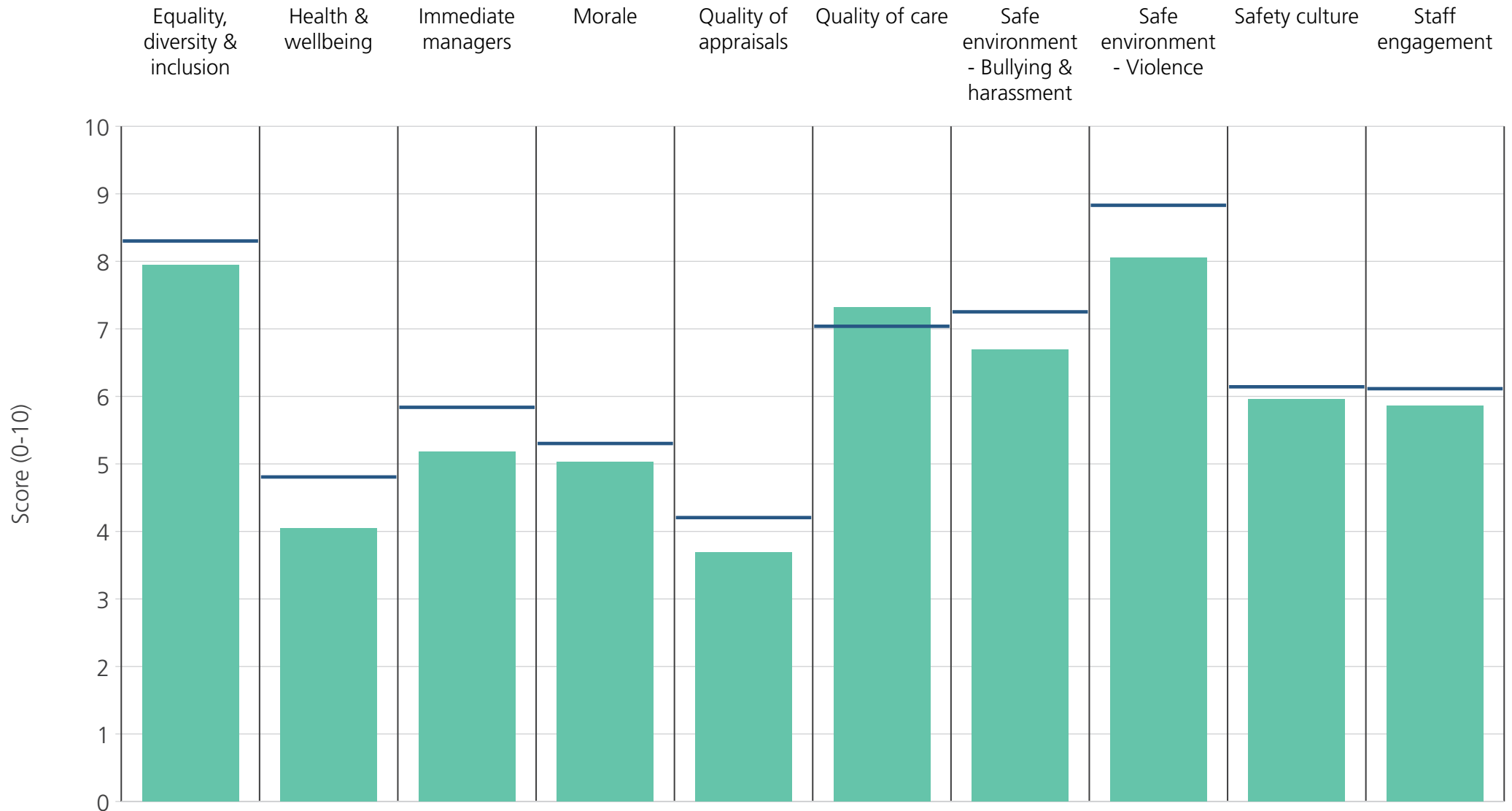
<b>Directorate</b>	9.3	6.6	7.2	6.1	5.4	6.4	8.5	10.0	6.7	7.2
<b>Your org</b>	8.3	4.8	5.8	5.3	4.2	7.0	7.3	8.8	6.1	6.1
<b>Responses</b>	28	28	28	28	25	12	28	28	28	28



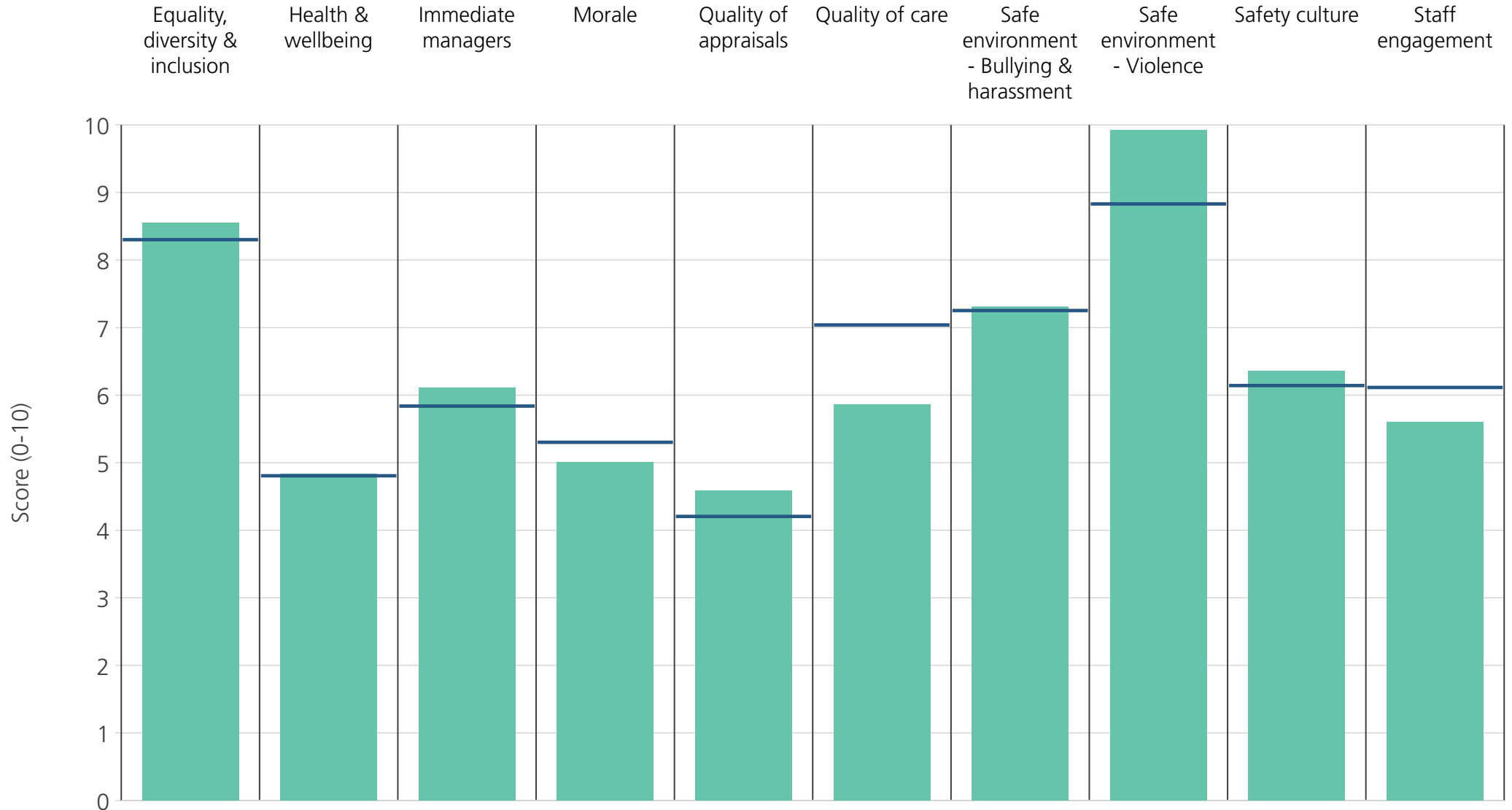
<b>Directorate</b>	8.9	6.6	7.1	5.9	4.8		8.5	9.8	6.7	7.2
<b>Your org</b>	8.3	4.8	5.8	5.3	4.2	7.0	7.3	8.8	6.1	6.1
<b>Responses</b>	16	16	16	16	16	10	16	16	16	16

# Directorates 2

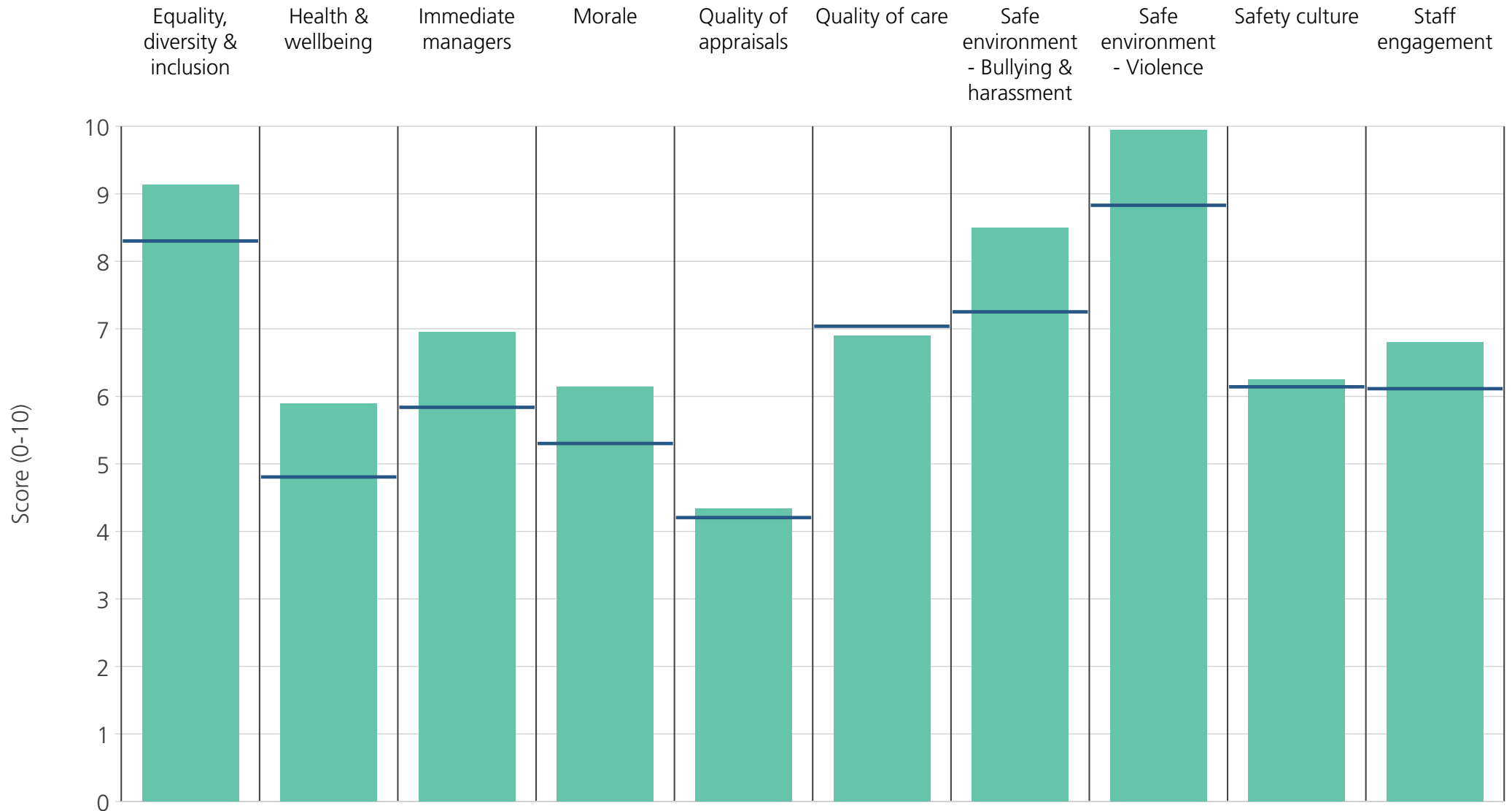
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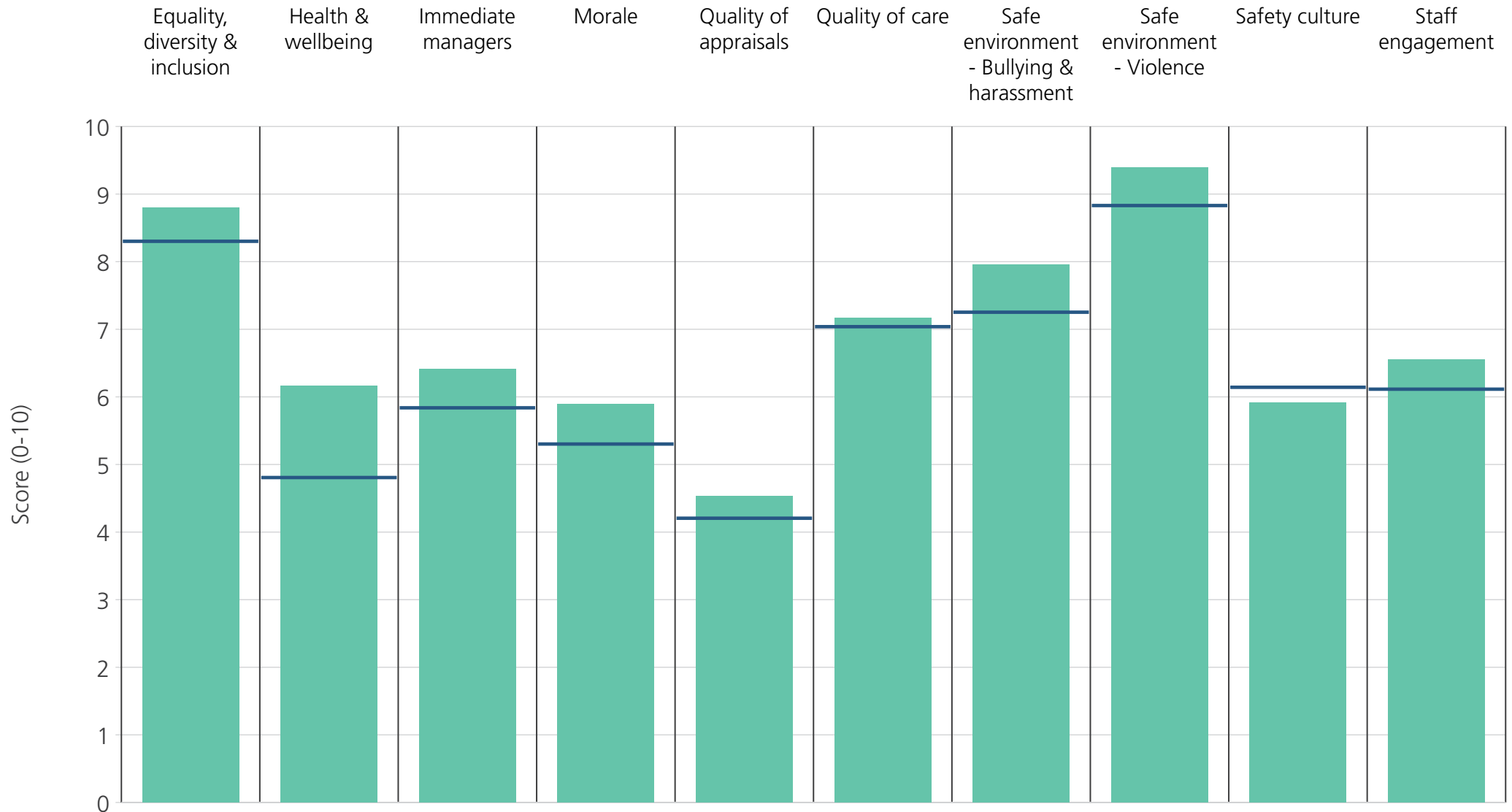
<b>Directorate</b>	7.9	4.0	5.2	5.0	3.7	7.3	6.7	8.1	6.0	5.9
<b>Your org</b>	8.3	4.8	5.8	5.3	4.2	7.0	7.3	8.8	6.1	6.1
<b>Responses</b>	1007	1017	1025	988	807	1029	1001	1002	1004	1052



<b>Directorate</b>	8.6	4.8	6.1	5.0	4.6	5.9	7.3	9.9	6.4	5.6
<b>Your org</b>	8.3	4.8	5.8	5.3	4.2	7.0	7.3	8.8	6.1	6.1
<b>Responses</b>	248	249	251	245	195	247	245	244	246	257

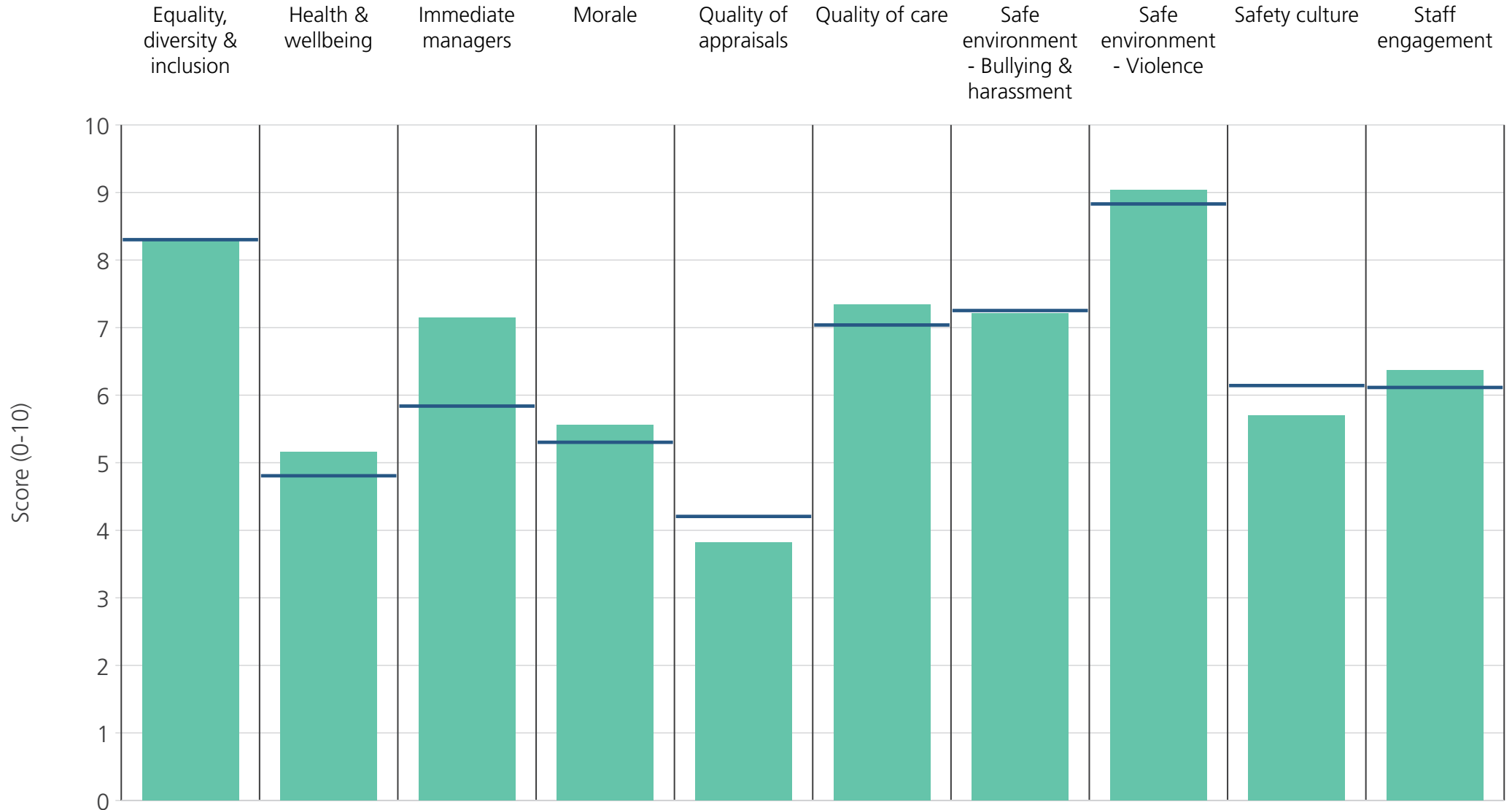


<b>Directorate</b>	9.1	5.9	7.0	6.1	4.3	6.9	8.5	9.9	6.3	6.8
<b>Your org</b>	8.3	4.8	5.8	5.3	4.2	7.0	7.3	8.8	6.1	6.1
<b>Responses</b>	116	116	117	116	100	62	112	112	112	116

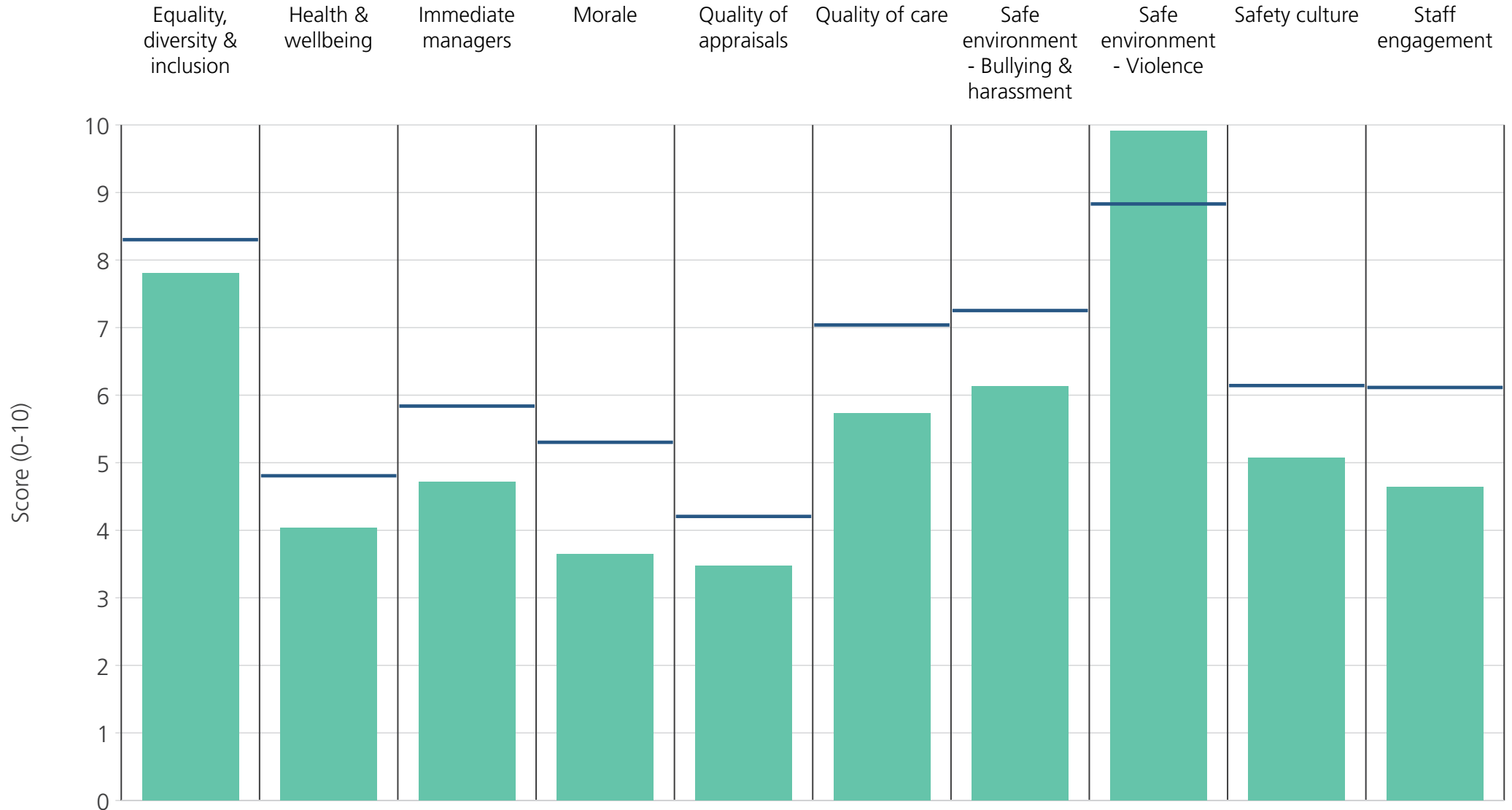


<b>Directorate</b>	8.8	6.2	6.4	5.9	4.5	7.2	8.0	9.4	5.9	6.6
<b>Your org</b>	8.3	4.8	5.8	5.3	4.2	7.0	7.3	8.8	6.1	6.1
<b>Responses</b>	50	51	51	50	38	45	49	49	50	52

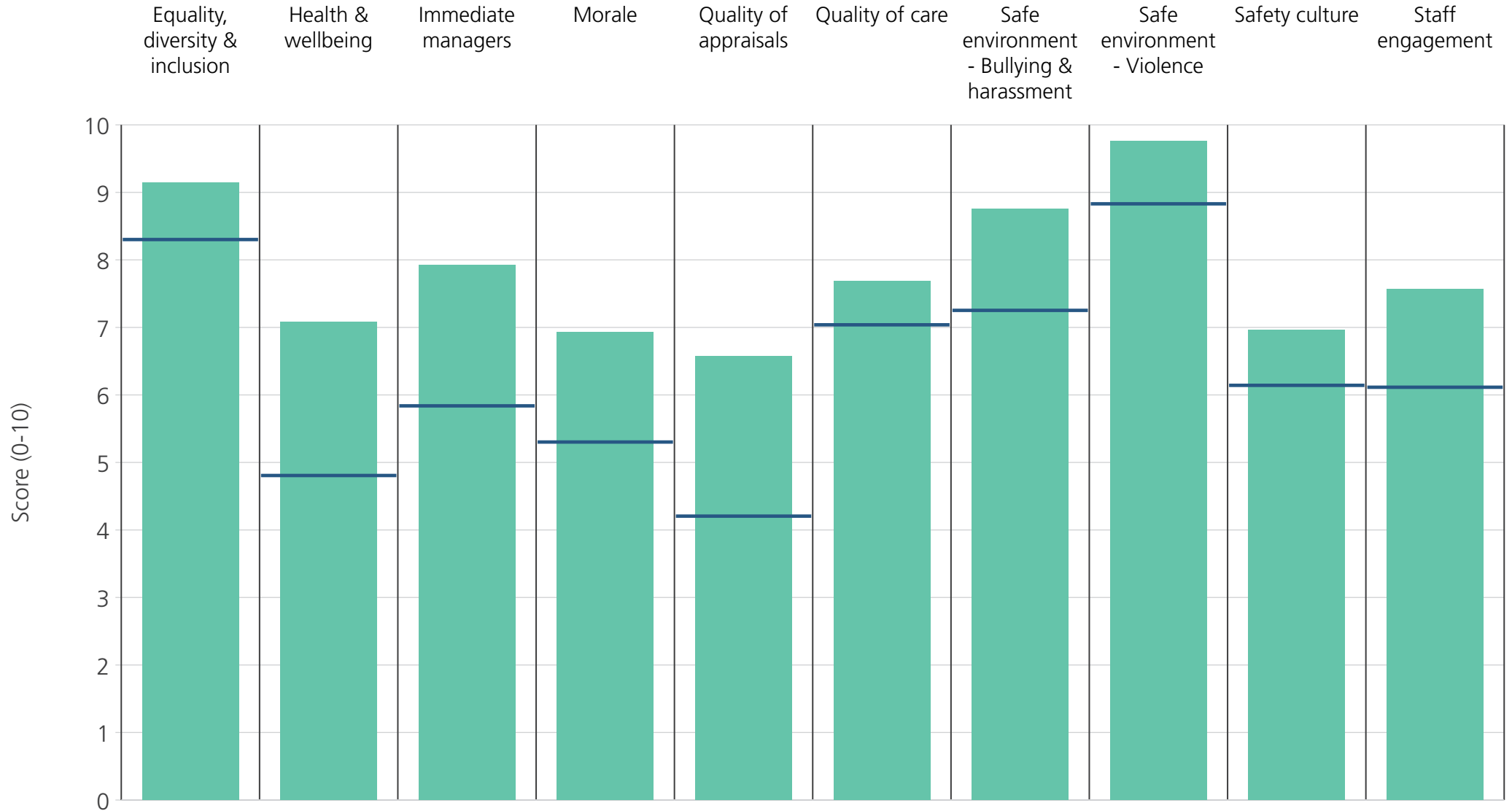




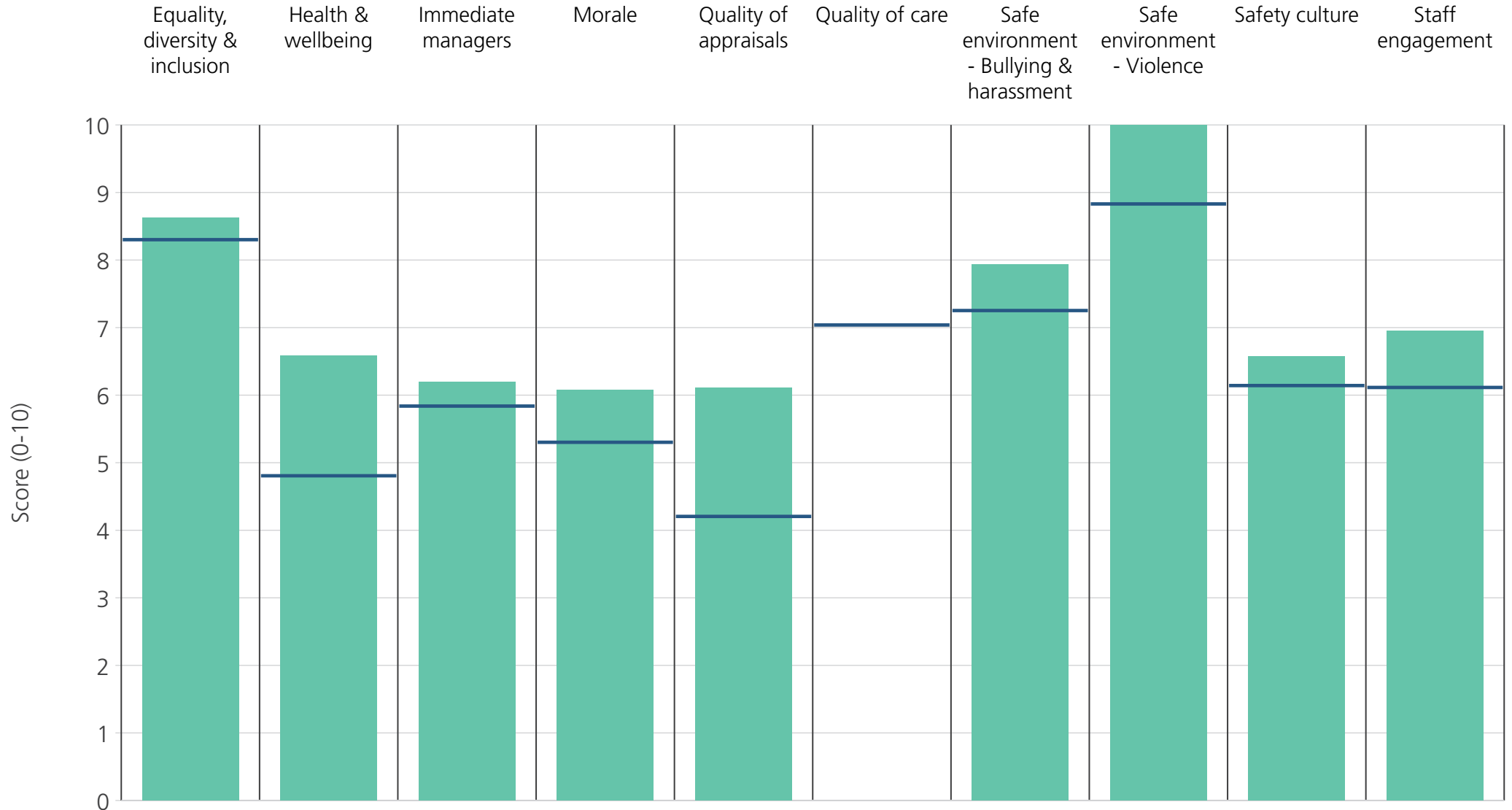
<b>Directorate</b>	8.3	5.2	7.1	5.6	3.8	7.3	7.2	9.0	5.7	6.4
<b>Your org</b>	8.3	4.8	5.8	5.3	4.2	7.0	7.3	8.8	6.1	6.1
<b>Responses</b>	64	65	65	63	56	64	64	64	63	65



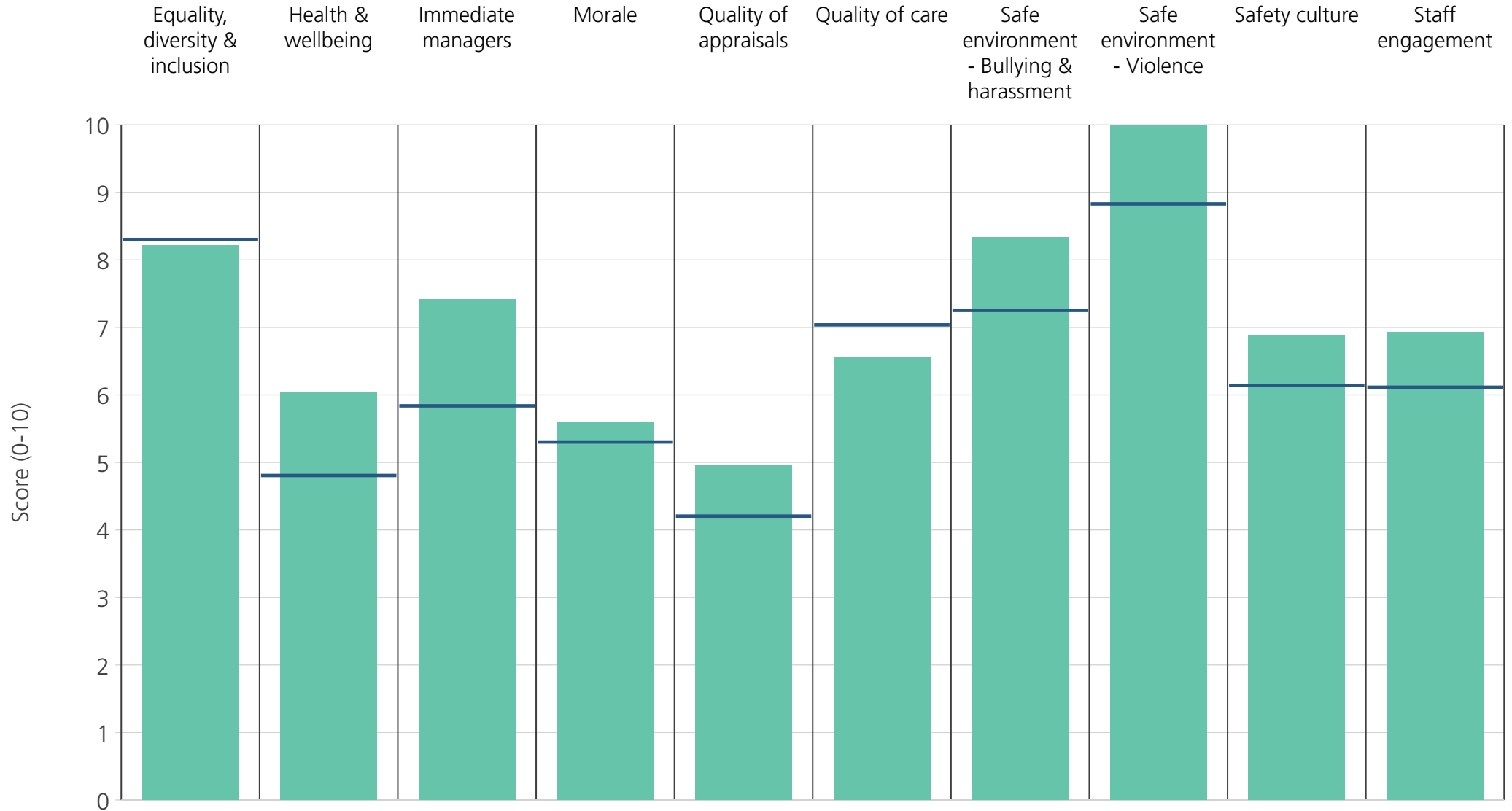
<b>Directorate</b>	7.8	4.0	4.7	3.6	3.5	5.7	6.1	9.9	5.1	4.6
<b>Your org</b>	8.3	4.8	5.8	5.3	4.2	7.0	7.3	8.8	6.1	6.1
<b>Responses</b>	38	38	38	38	18	39	37	37	38	39



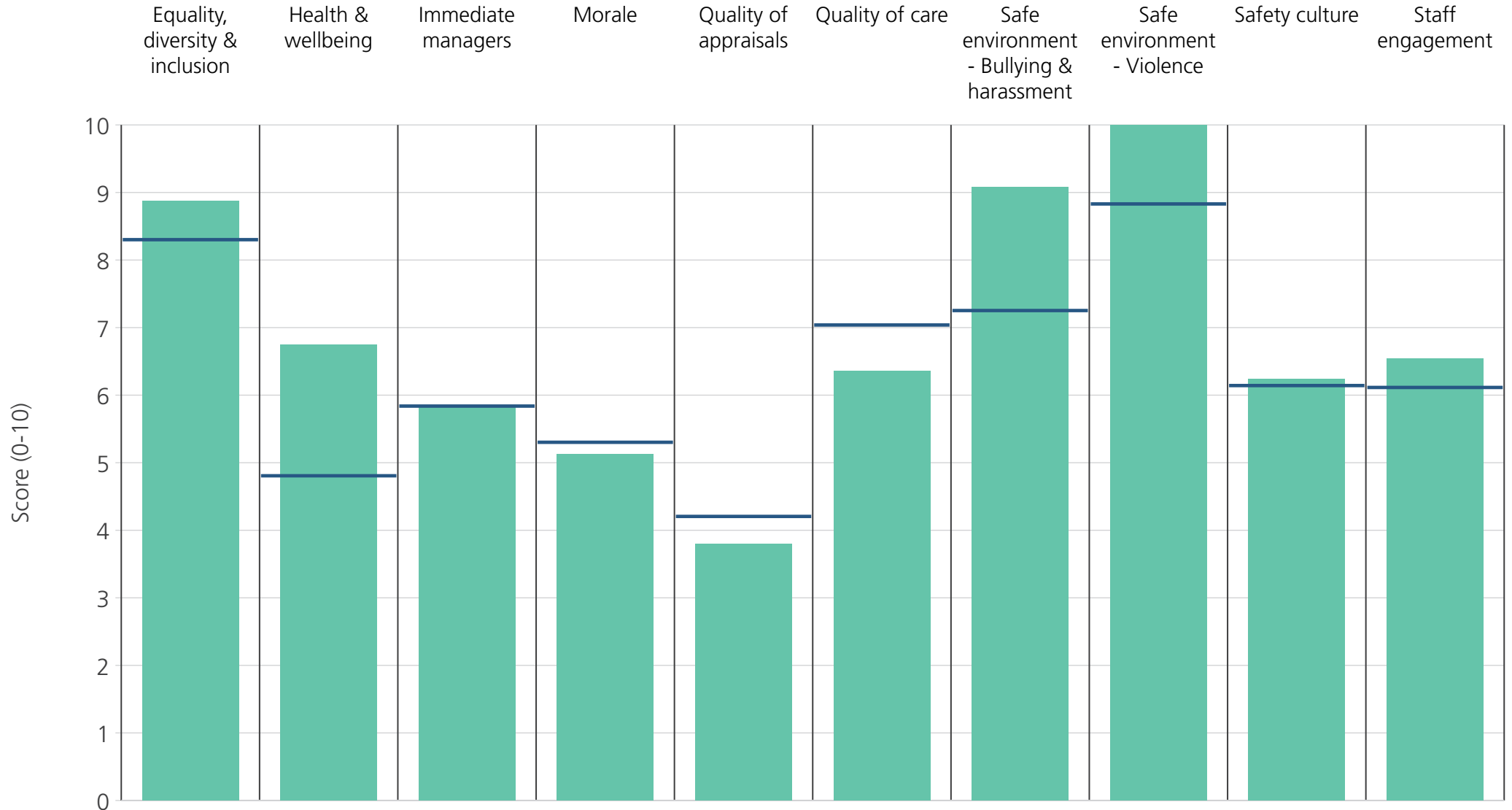
<b>Directorate</b>	9.1	7.1	7.9	6.9	6.6	7.7	8.8	9.8	7.0	7.6
<b>Your org</b>	8.3	4.8	5.8	5.3	4.2	7.0	7.3	8.8	6.1	6.1
<b>Responses</b>	73	74	74	72	65	55	71	69	72	74



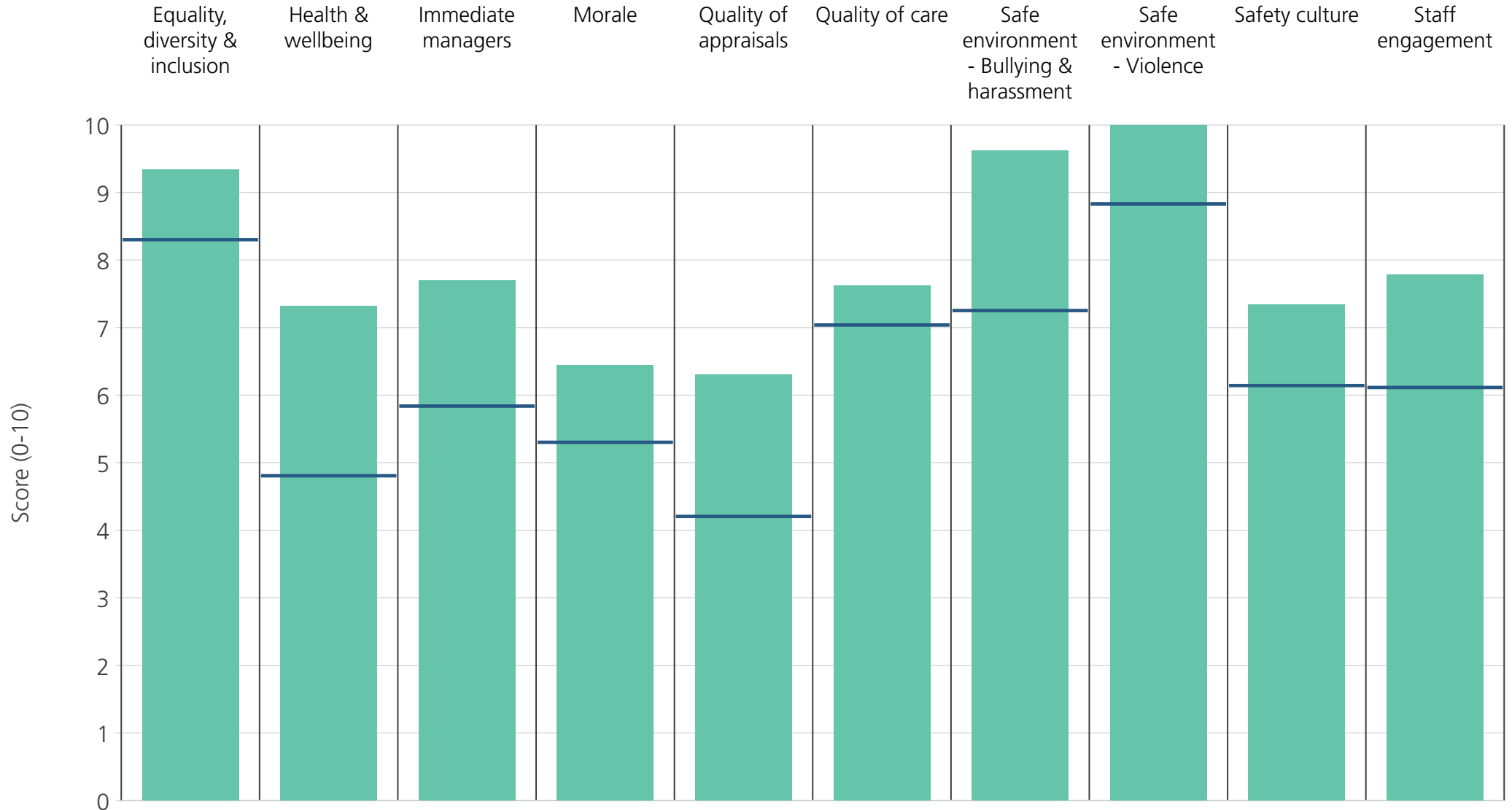
Category	Directorate	Your org	Responses
Equality, diversity & inclusion	8.6	8.3	29
Health & wellbeing	6.6	4.8	30
Immediate managers	6.2	5.8	30
Morale	6.1	5.3	29
Quality of appraisals	6.1	4.2	18
Quality of care	7.0	7.0	10
Safe environment - Bullying & harassment	7.9	7.3	29
Safe environment - Violence	10.0	8.8	30
Safety culture	6.6	6.1	28
Staff engagement	6.9	6.1	31



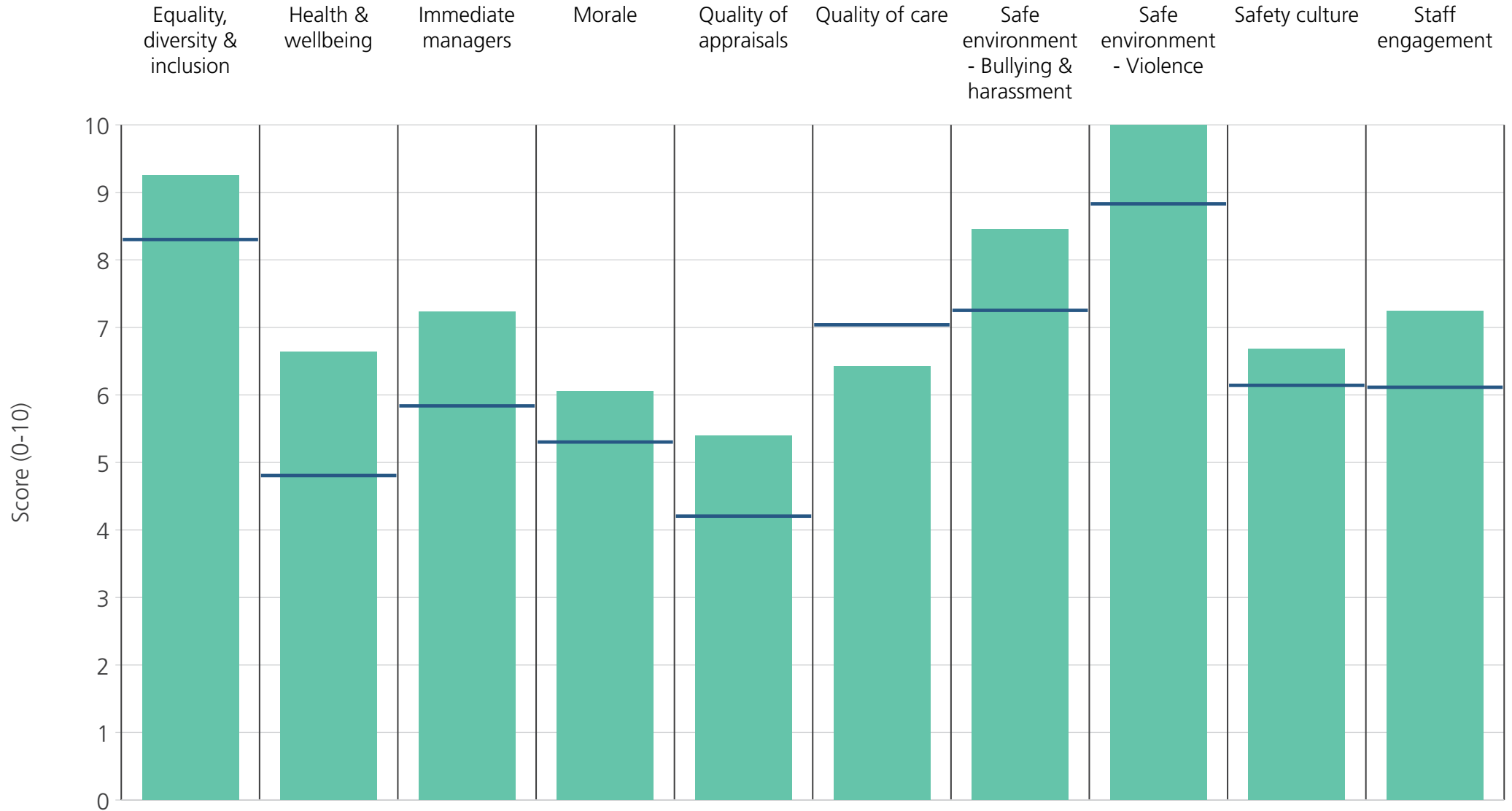
<b>Directorate</b>	8.2	6.0	7.4	5.6	5.0	6.6	8.3	10.0	6.9	6.9
<b>Your org</b>	8.3	4.8	5.8	5.3	4.2	7.0	7.3	8.8	6.1	6.1
<b>Responses</b>	36	36	36	35	31	22	36	36	36	36



<b>Directorate</b>	8.9	6.8	5.8	5.1	3.8	6.4	9.1	10.0	6.2	6.5
<b>Your org</b>	8.3	4.8	5.8	5.3	4.2	7.0	7.3	8.8	6.1	6.1
<b>Responses</b>	37	36	37	37	27	19	36	37	35	38

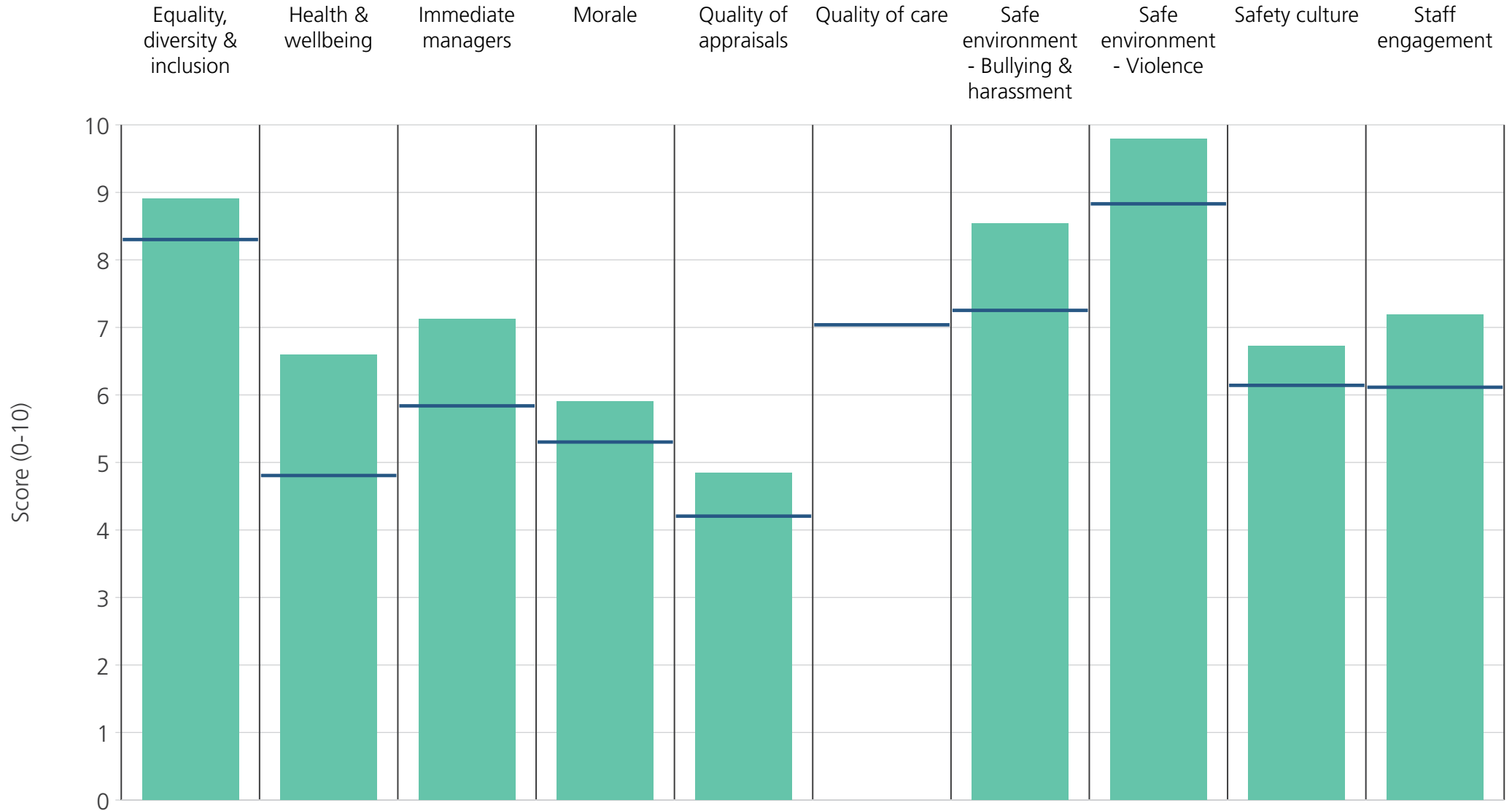


<b>Directorate</b>	9.3	7.3	7.7	6.4	6.3	7.6	9.6	10.0	7.3	7.8
<b>Your org</b>	8.3	4.8	5.8	5.3	4.2	7.0	7.3	8.8	6.1	6.1
<b>Responses</b>	35	35	35	35	23	14	35	35	35	35

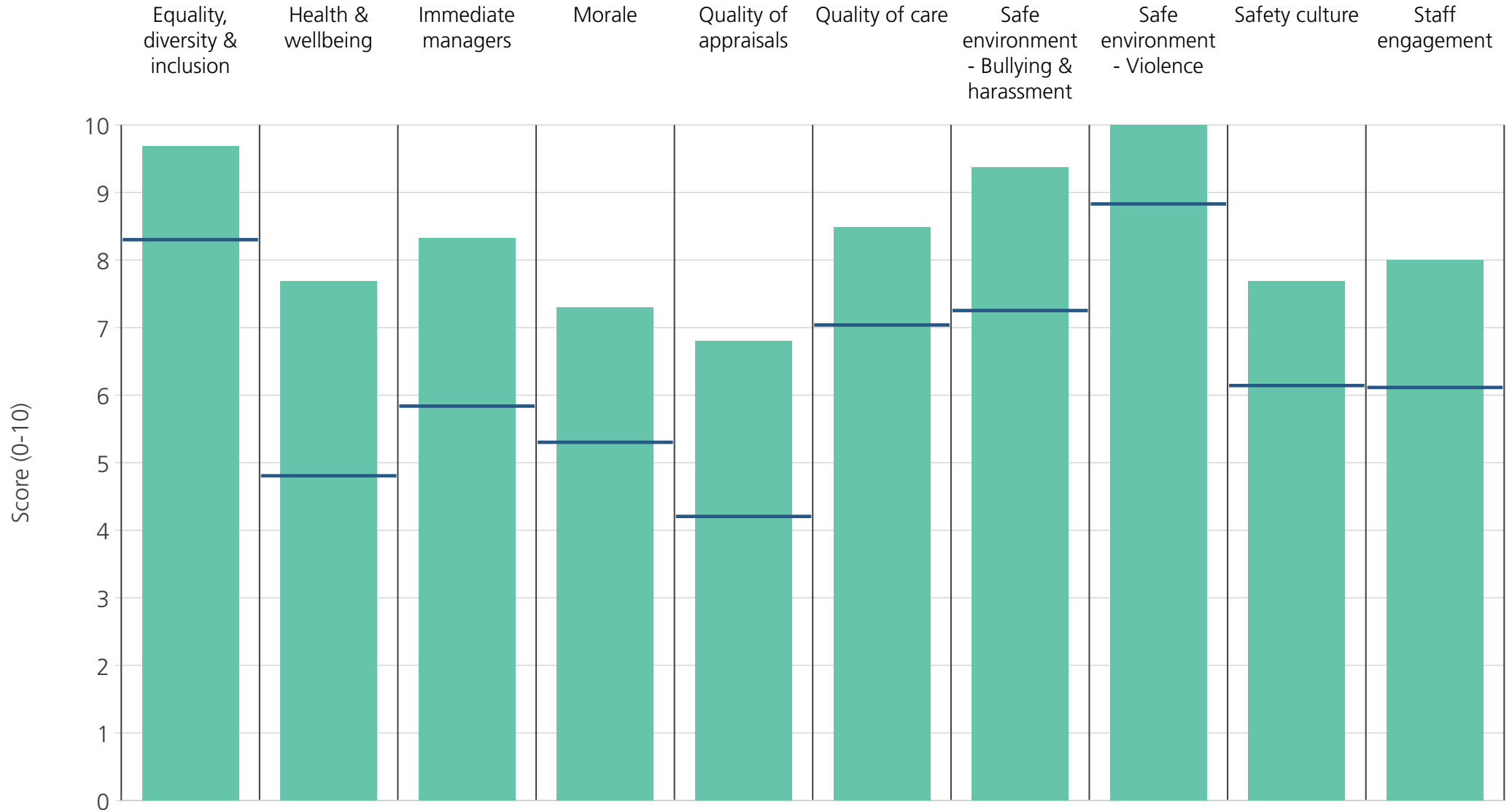


<b>Directorate</b>	9.3	6.6	7.2	6.1	5.4	6.4	8.5	10.0	6.7	7.2
<b>Your org</b>	8.3	4.8	5.8	5.3	4.2	7.0	7.3	8.8	6.1	6.1
<b>Responses</b>	28	28	28	28	25	12	28	28	28	28

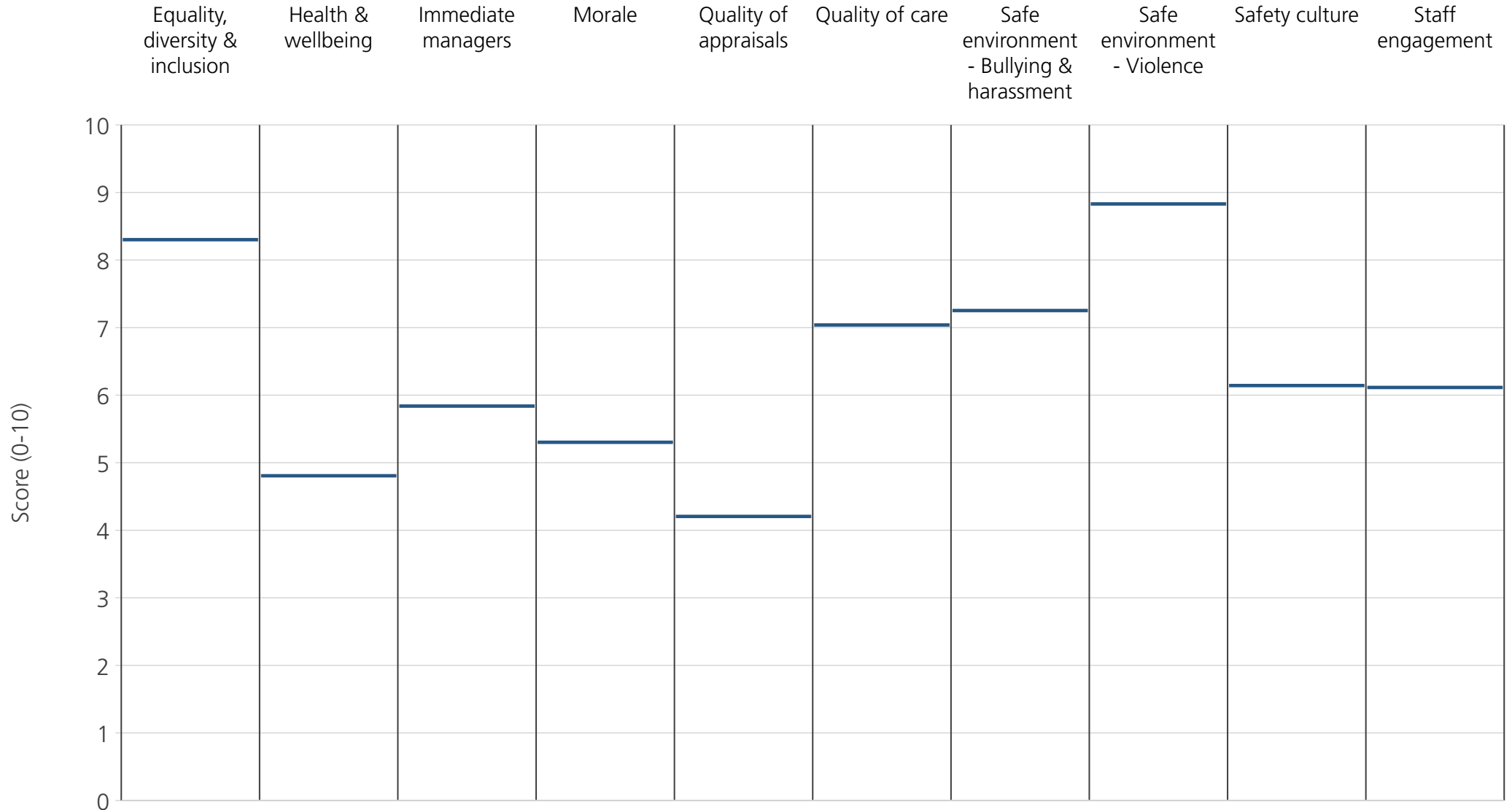




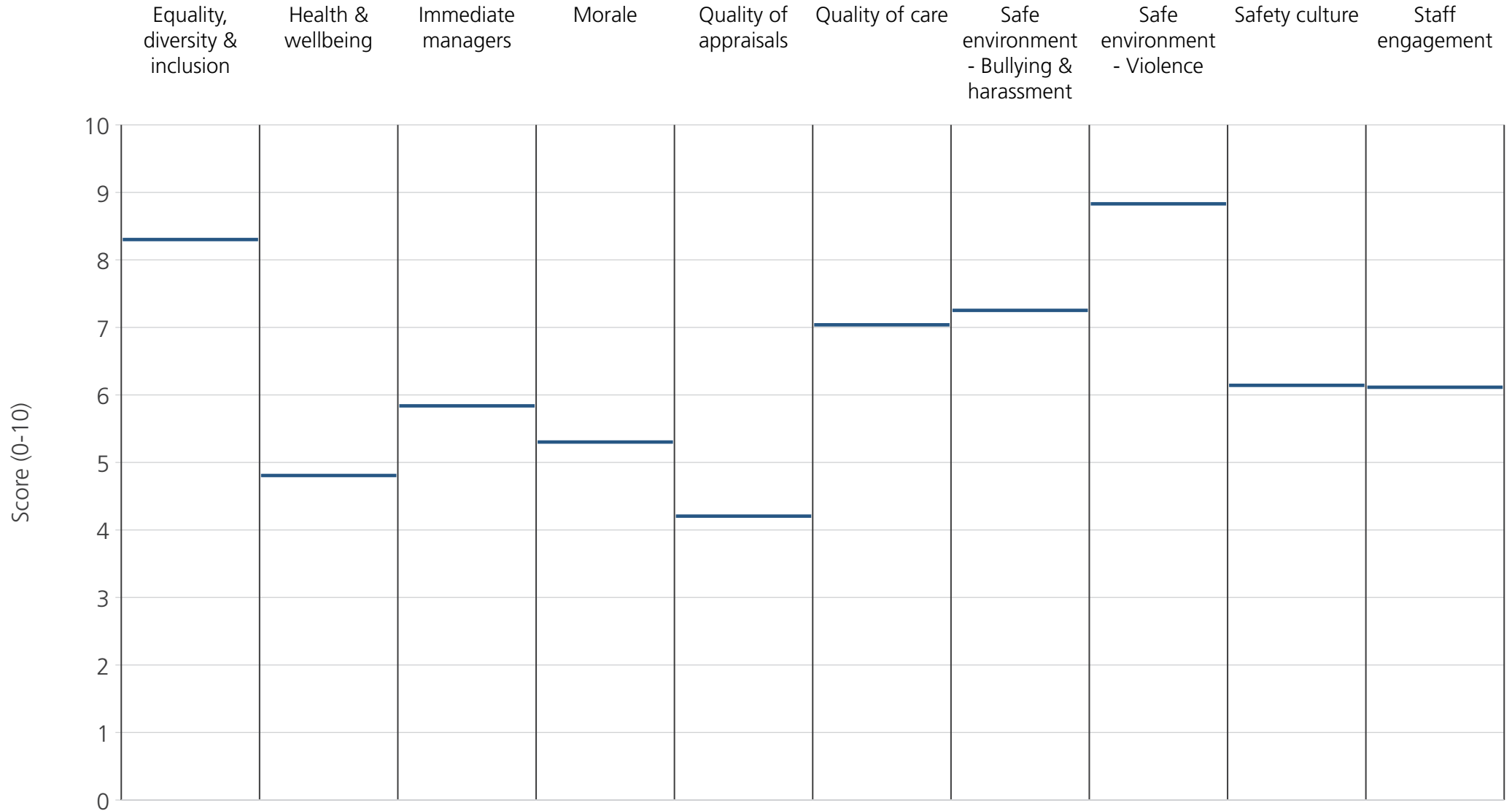
<b>Directorate</b>	8.9	6.6	7.1	5.9	4.8		8.5	9.8	6.7	7.2
<b>Your org</b>	8.3	4.8	5.8	5.3	4.2	7.0	7.3	8.8	6.1	6.1
<b>Responses</b>	16	16	16	16	16	10	16	16	16	16



<b>Directorate</b>	9.7	7.7	8.3	7.3	6.8	8.5	9.4	10.0	7.7	8.0
<b>Your org</b>	8.3	4.8	5.8	5.3	4.2	7.0	7.3	8.8	6.1	6.1
<b>Responses</b>	16	16	16	16	16	16	16	16	16	16



Directorate	8.3	4.8	5.8	5.3	4.2	7.0	7.3	8.8	6.1	6.1
Your org	8.3	4.8	5.8	5.3	4.2	7.0	7.3	8.8	6.1	6.1
Responses	6	6	6	6	6	4	6	6	6	6



<b>Directorate</b>										
<b>Your org</b>	8.3	4.8	5.8	5.3	4.2	7.0	7.3	8.8	6.1	6.1
<b>Responses</b>	6	6	6	6	4	4	6	6	6	6