

# NHS Midlands and Lancashire CSU

2019 NHS Staff Survey

**Directorate Report**

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This directorate report for NHS Midlands and Lancashire CSU contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

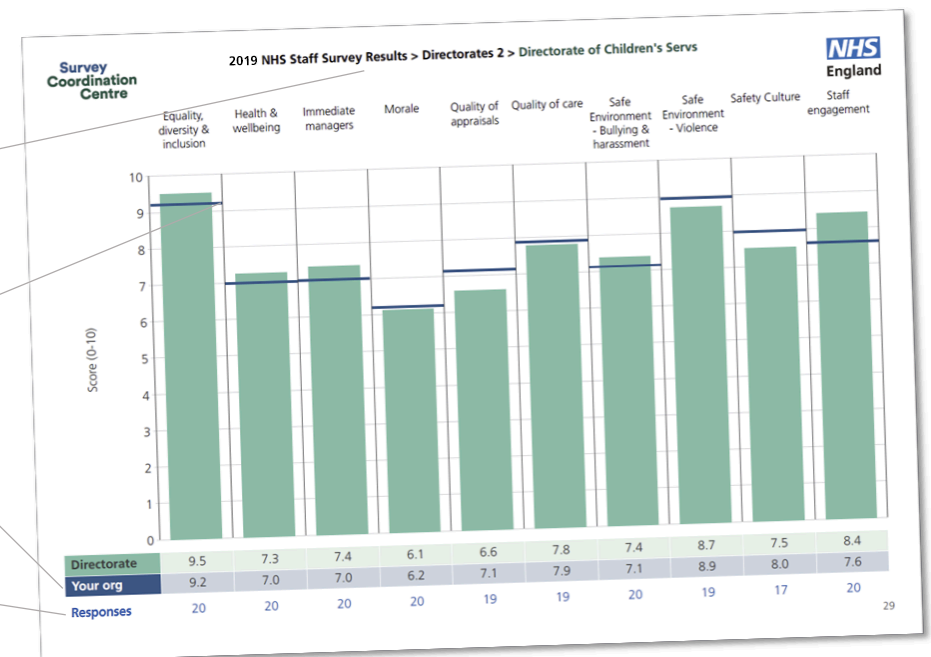
The directorate breakdowns used in this report were provided and defined by NHS Midlands and Lancashire CSU. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

## Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

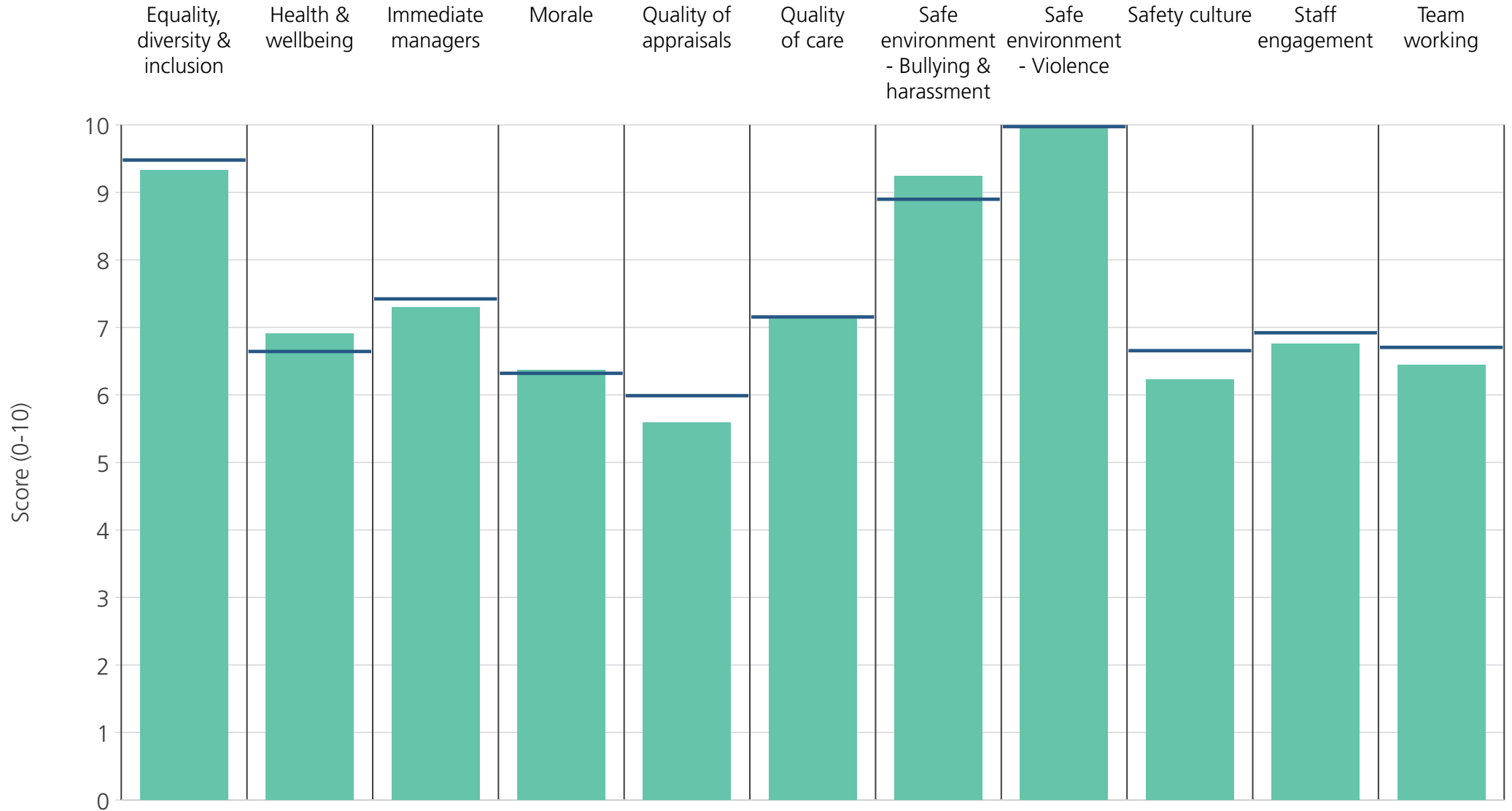
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



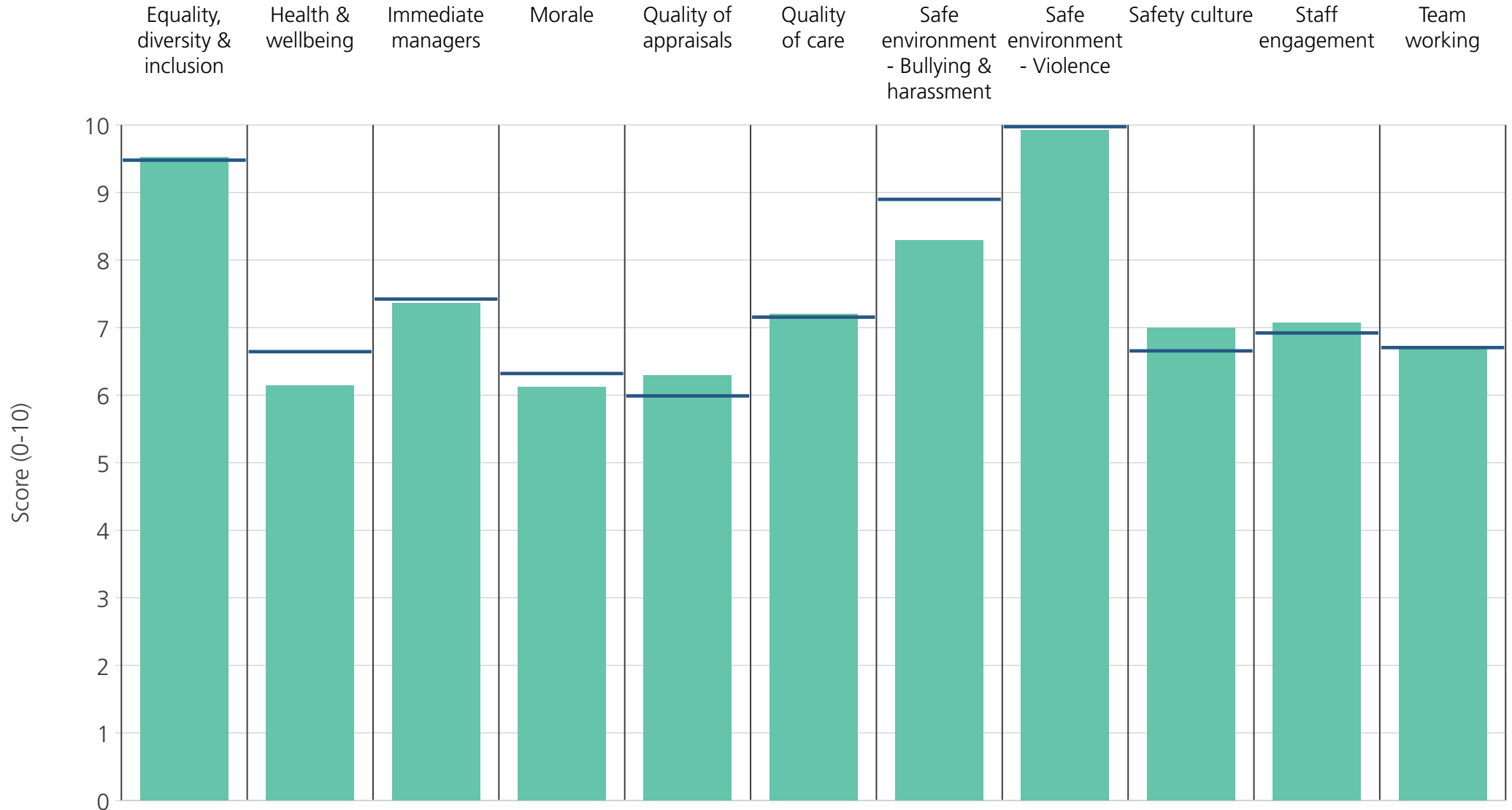
**! Note:** when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

# Directorates 1

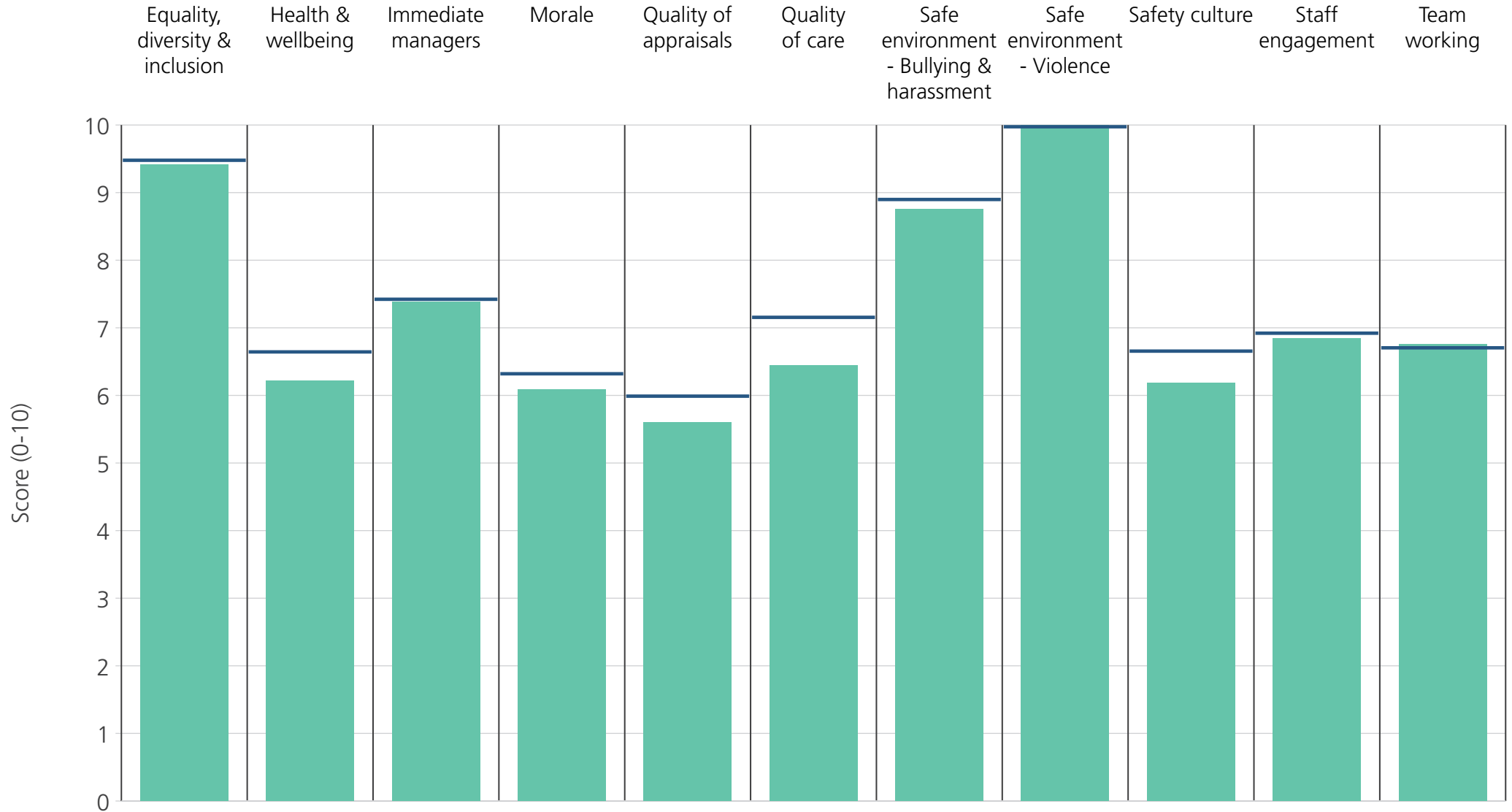
NHS Midlands and Lancashire CSU  
2019 NHS Staff Survey Results



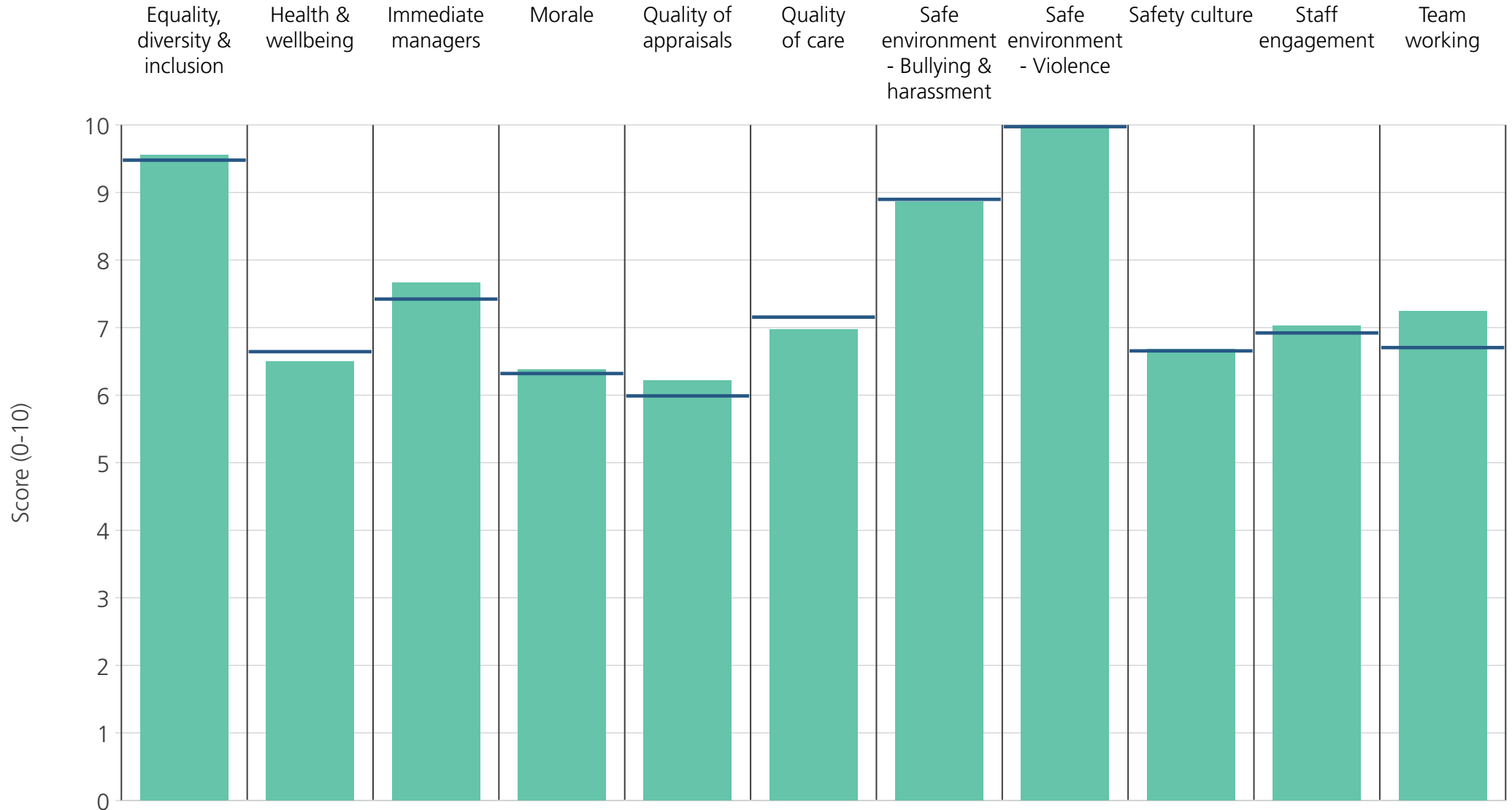
<b>Directorate</b>	9.3	6.9	7.3	6.4	5.6	7.1	9.2	10.0	6.2	6.8	6.4
<b>Your org</b>	9.5	6.6	7.4	6.3	6.0	7.2	8.9	10.0	6.7	6.9	6.7
<b>Responses</b>	311	314	316	314	241	152	312	315	308	316	312



<b>Directorate</b>	9.5	6.1	7.4	6.1	6.3	7.2	8.3	9.9	7.0	7.1	6.7
<b>Your org</b>	9.5	6.6	7.4	6.3	6.0	7.2	8.9	10.0	6.7	6.9	6.7
<b>Responses</b>	326	325	325	324	221	240	324	325	324	327	321

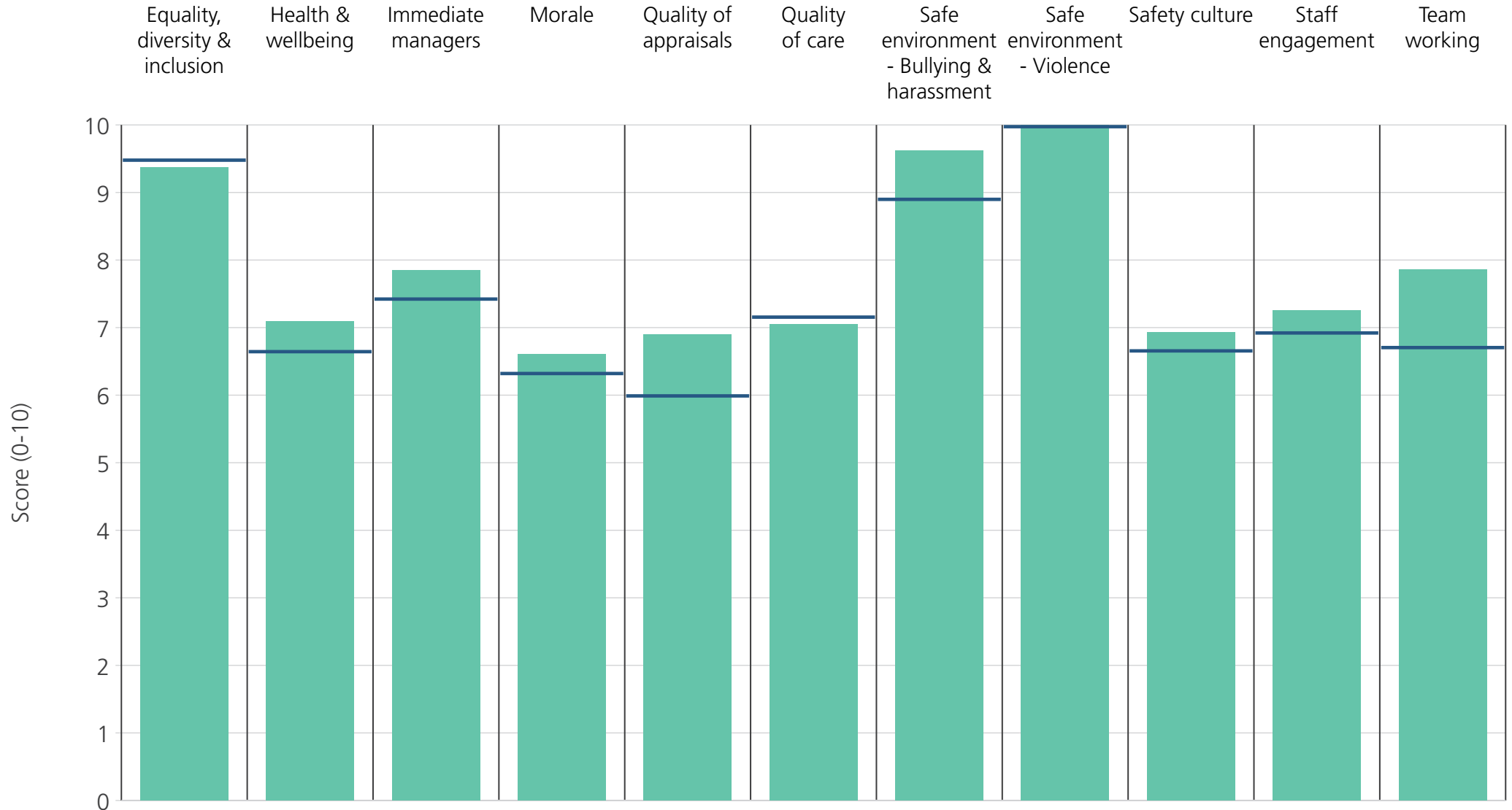


<b>Directorate</b>	9.4	6.2	7.4	6.1	5.6	6.4	8.8	10.0	6.2	6.8	6.8
<b>Your org</b>	9.5	6.6	7.4	6.3	6.0	7.2	8.9	10.0	6.7	6.9	6.7
<b>Responses</b>	43	44	44	43	23	13	44	44	42	44	44

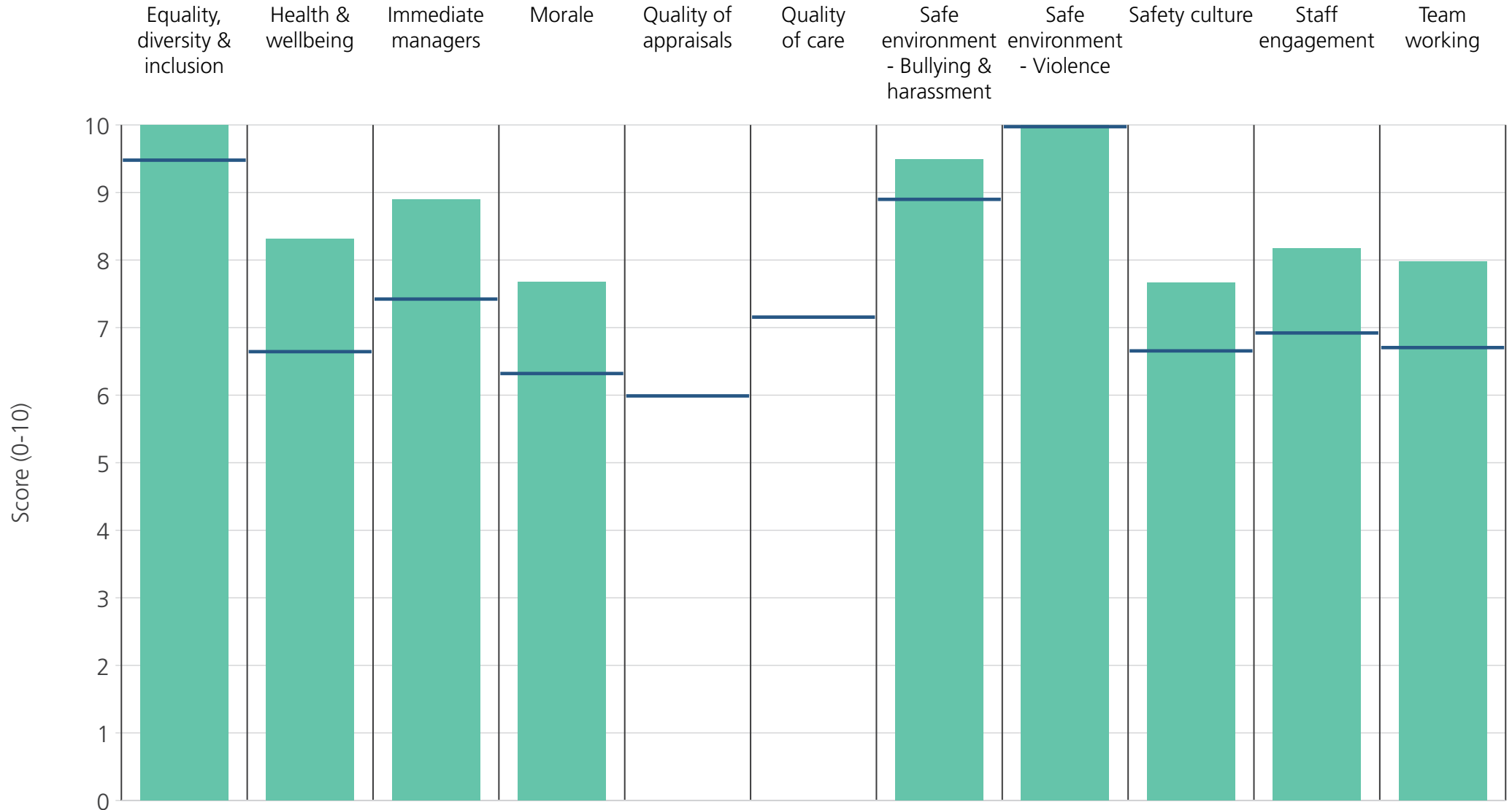


<b>Directorate</b>	9.6	6.5	7.7	6.4	6.2	7.0	8.9	10.0	6.7	7.0	7.2
<b>Your org</b>	9.5	6.6	7.4	6.3	6.0	7.2	8.9	10.0	6.7	6.9	6.7
<b>Responses</b>	54	54	54	54	39	22	53	53	54	54	54

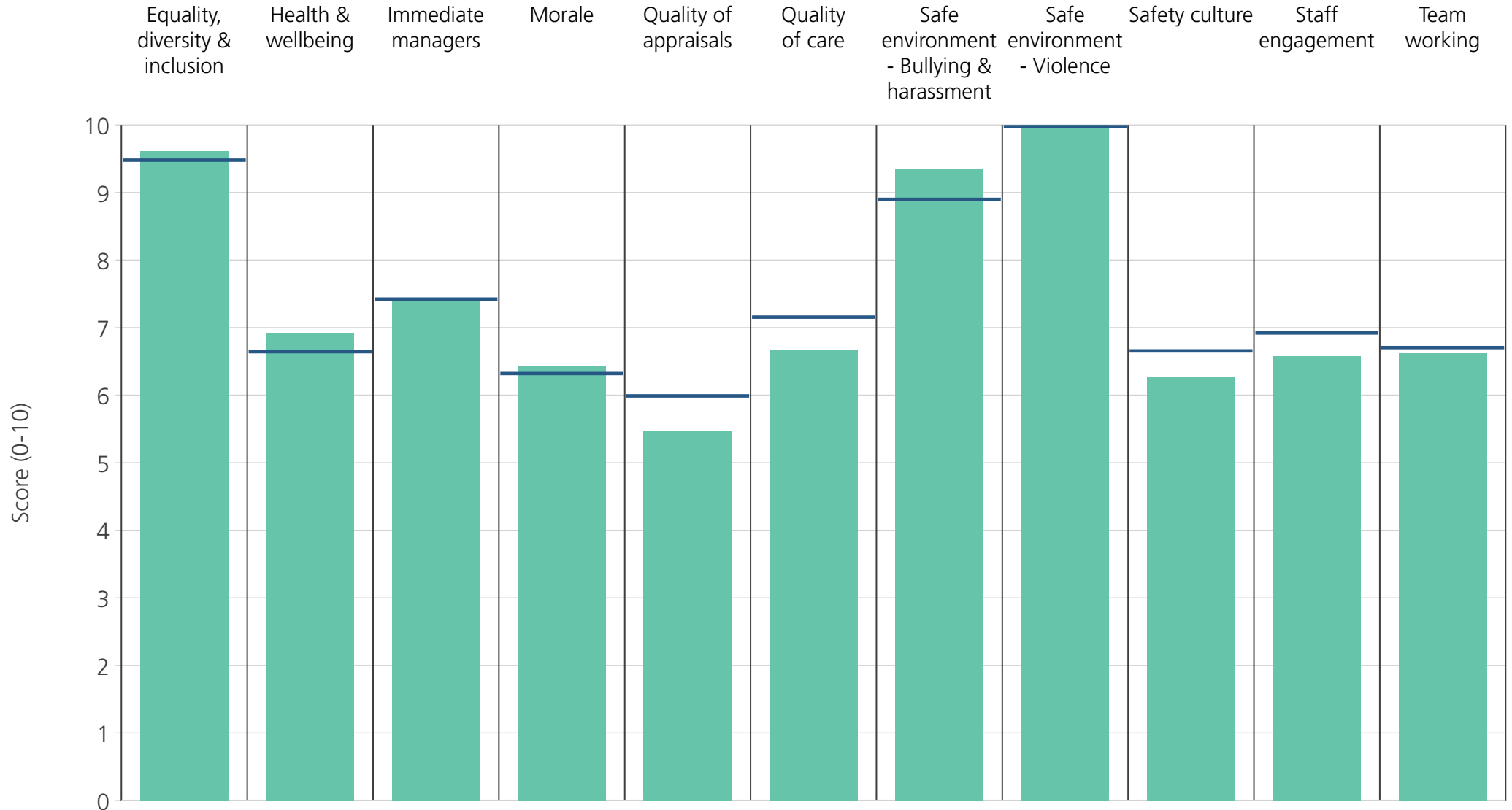




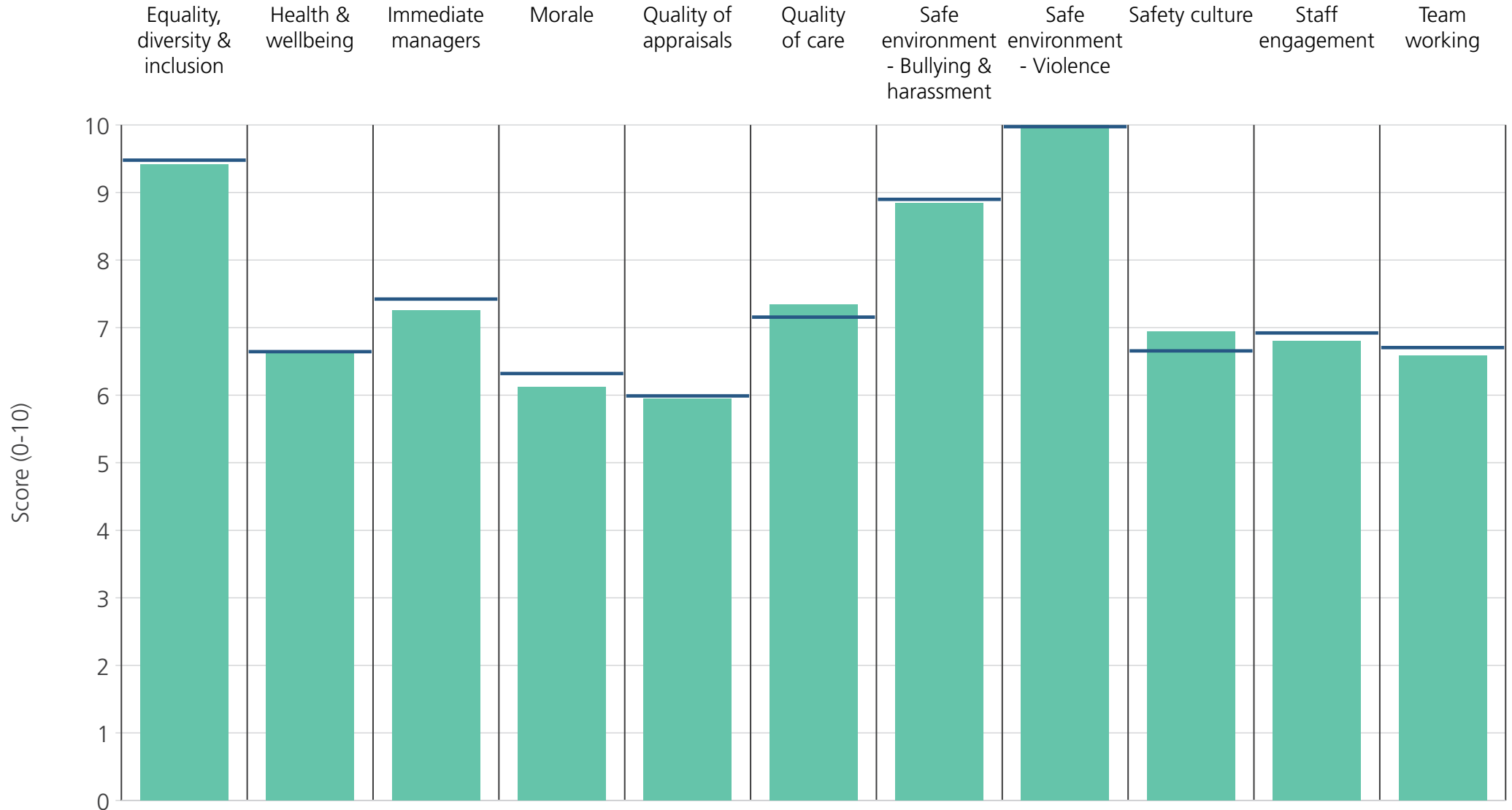
Directorate	9.4	7.1	7.8	6.6	6.9	7.0	9.6	10.0	6.9	7.2	7.9
Your org	9.5	6.6	7.4	6.3	6.0	7.2	8.9	10.0	6.7	6.9	6.7
Responses	36	36	36	36	31	12	35	35	35	36	35



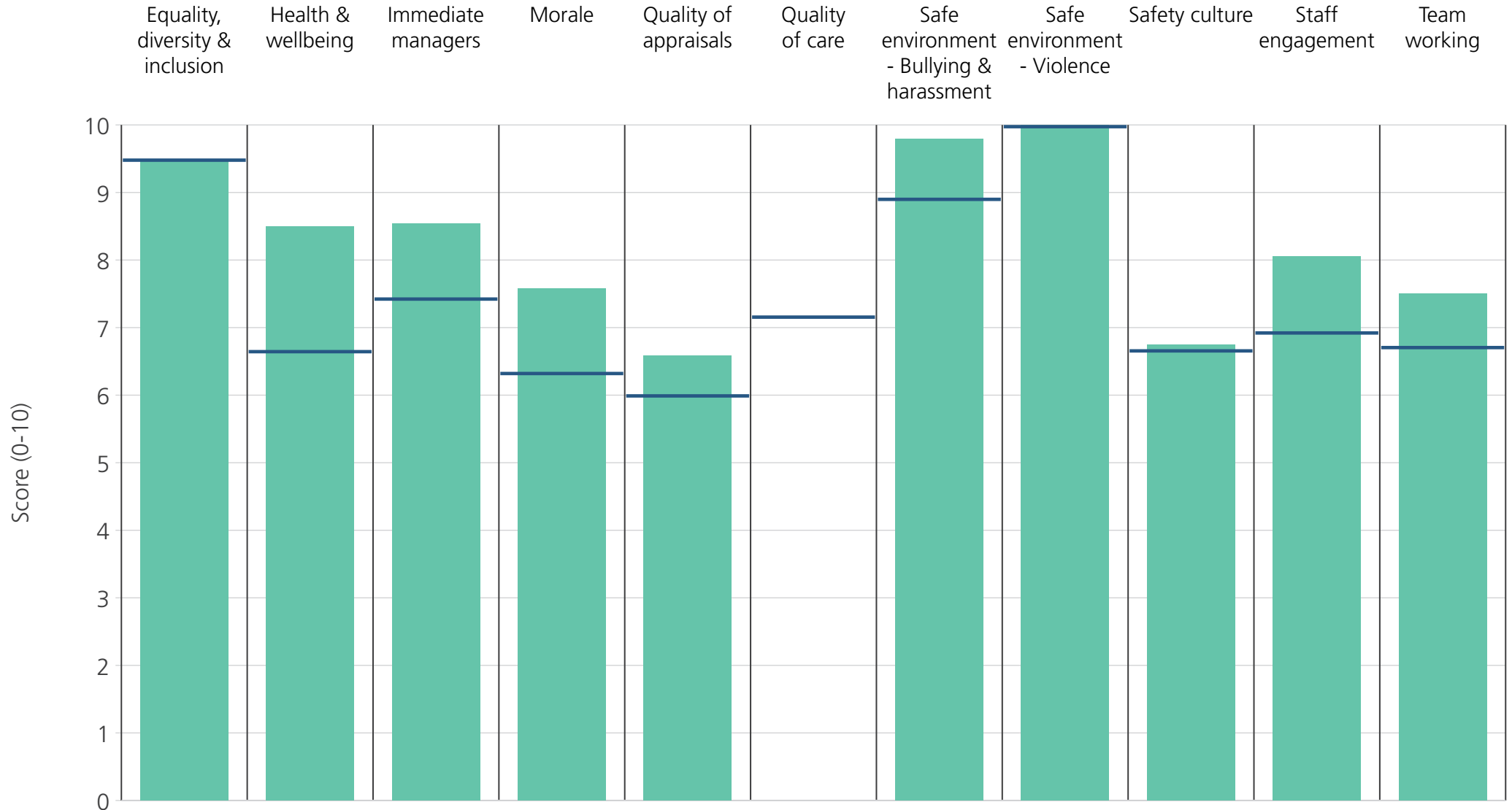
<b>Directorate</b>	10.0	8.3	8.9	7.7			9.5	10.0	7.7	8.2	8.0
<b>Your org</b>	9.5	6.6	7.4	6.3	6.0	7.2	8.9	10.0	6.7	6.9	6.7
<b>Responses</b>	13	13	13	13	10	6	13	13	13	13	13



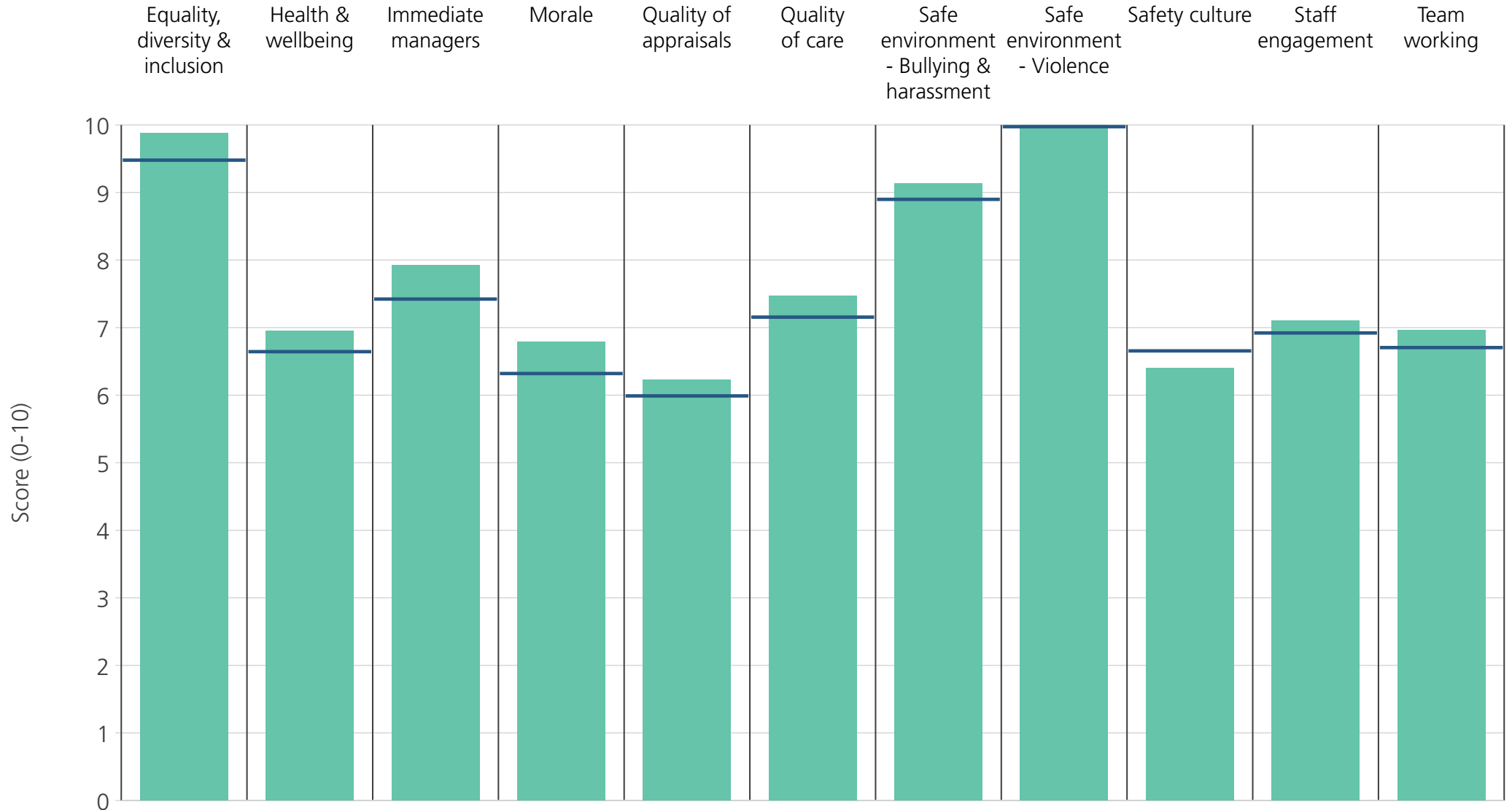
<b>Directorate</b>	9.6	6.9	7.4	6.4	5.5	6.7	9.4	10.0	6.3	6.6	6.6
<b>Your org</b>	9.5	6.6	7.4	6.3	6.0	7.2	8.9	10.0	6.7	6.9	6.7
<b>Responses</b>	77	77	77	77	64	25	77	75	74	78	75



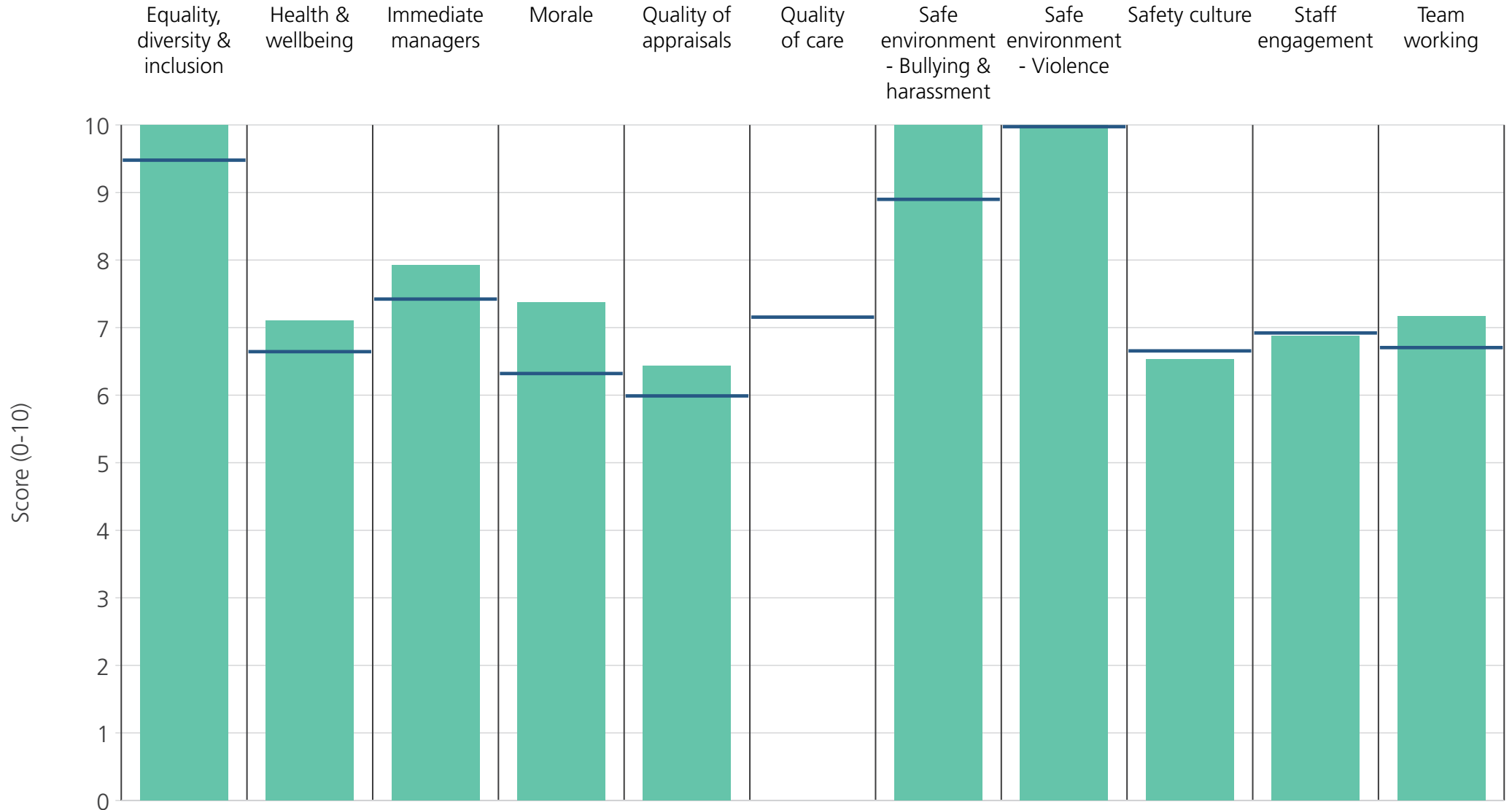
<b>Directorate</b>	9.4	6.6	7.3	6.1	5.9	7.3	8.8	10.0	6.9	6.8	6.6
<b>Your org</b>	9.5	6.6	7.4	6.3	6.0	7.2	8.9	10.0	6.7	6.9	6.7
<b>Responses</b>	225	225	226	224	144	137	221	224	222	226	224



<b>Directorate</b>	9.5	8.5	8.5	7.6	6.6		9.8	10.0	6.8	8.1	7.5
<b>Your org</b>	9.5	6.6	7.4	6.3	6.0	7.2	8.9	10.0	6.7	6.9	6.7
<b>Responses</b>	16	16	16	16	15	8	16	16	16	16	16



<b>Directorate</b>	9.9	6.9	7.9	6.8	6.2	7.5	9.1	10.0	6.4	7.1	7.0
<b>Your org</b>	9.5	6.6	7.4	6.3	6.0	7.2	8.9	10.0	6.7	6.9	6.7
<b>Responses</b>	57	58	58	58	47	13	58	58	56	58	58



<b>Directorate</b>	10.0	7.1	7.9	7.4	6.4		10.0	10.0	6.5	6.9	7.2
<b>Your org</b>	9.5	6.6	7.4	6.3	6.0	7.2	8.9	10.0	6.7	6.9	6.7
<b>Responses</b>	15	15	15	15	14	6	15	15	15	15	15