

Northern Devon Healthcare NHS Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for Northern Devon Healthcare NHS Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Northern Devon Healthcare NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

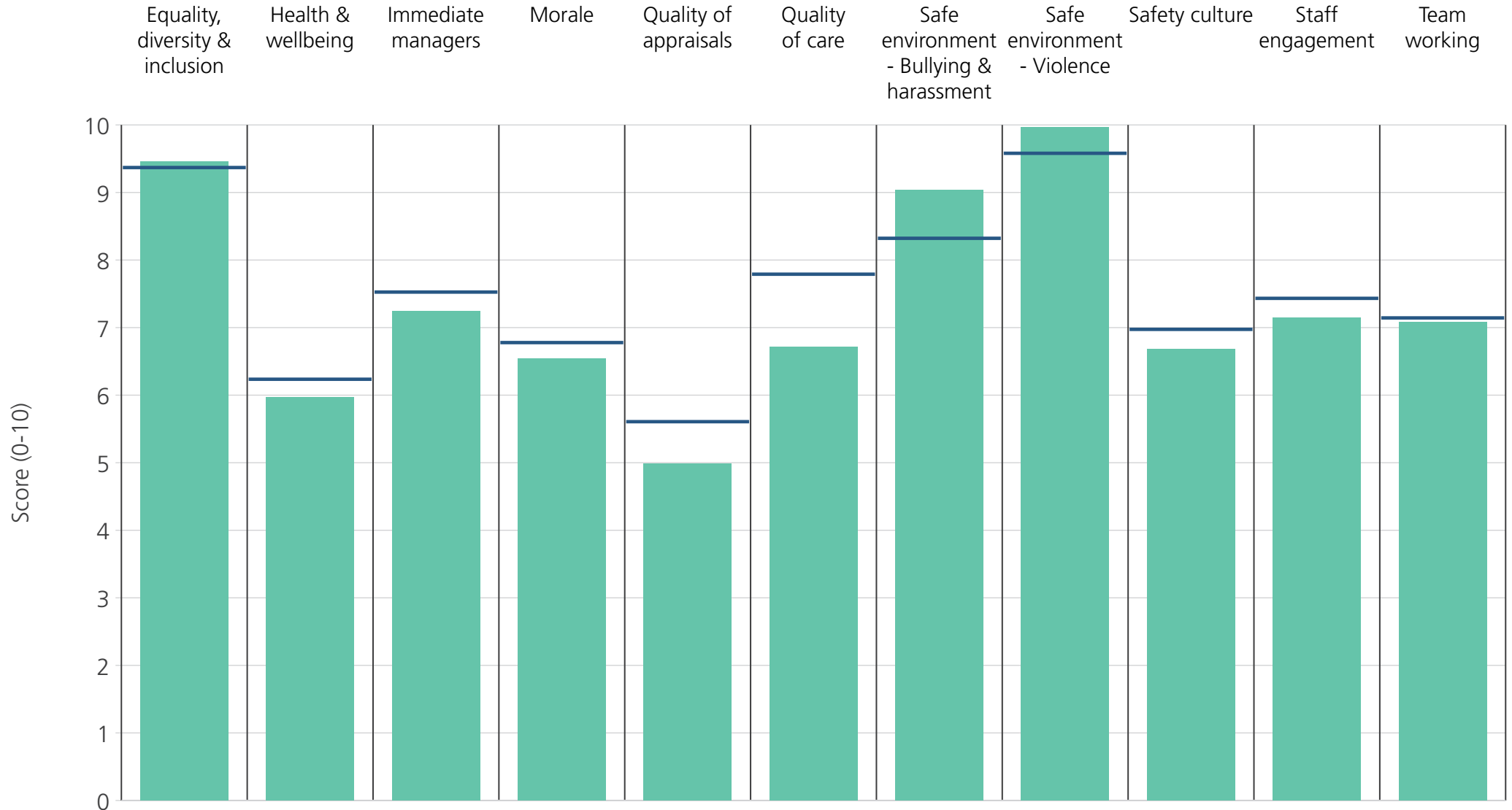
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



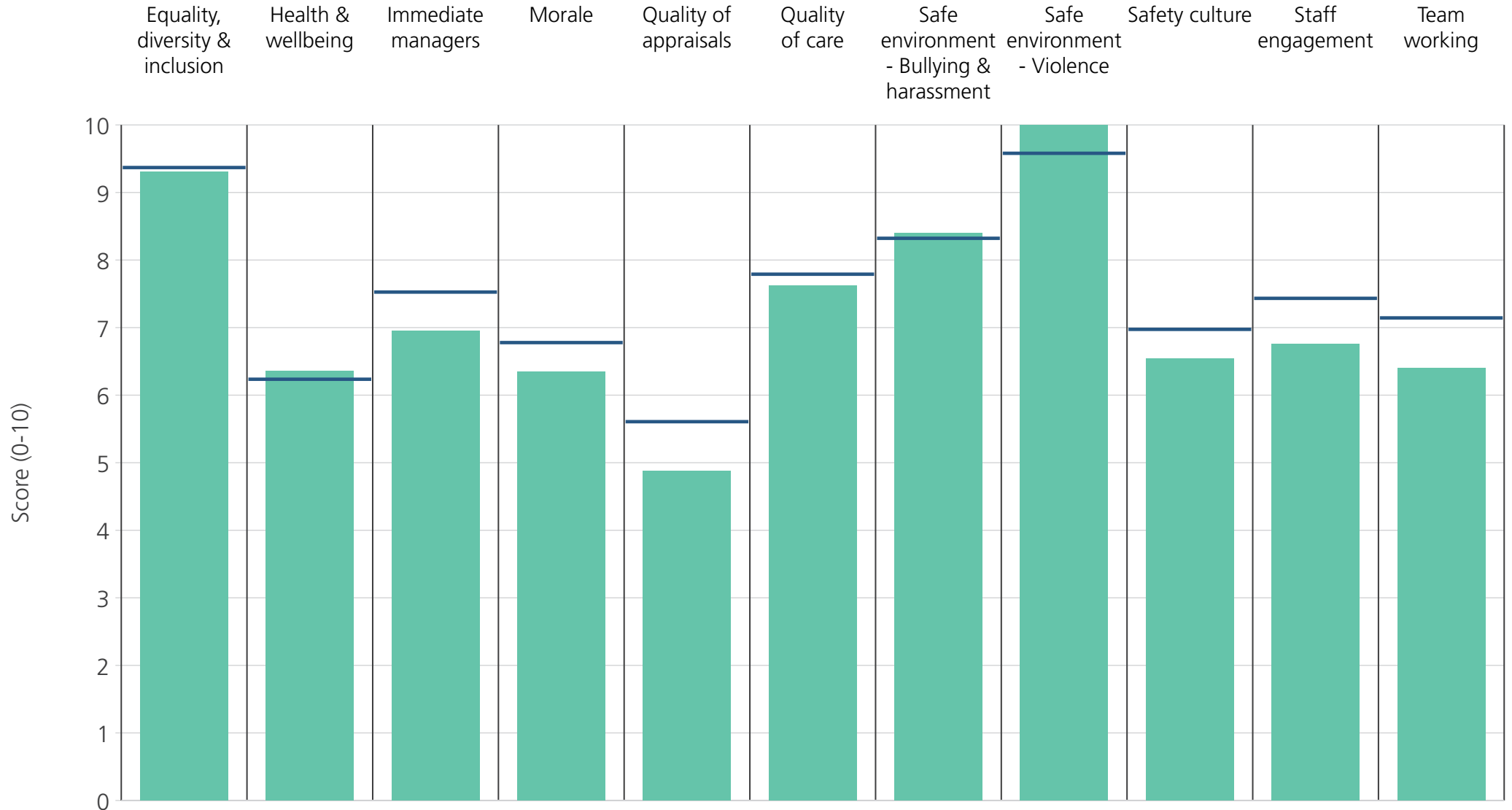
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

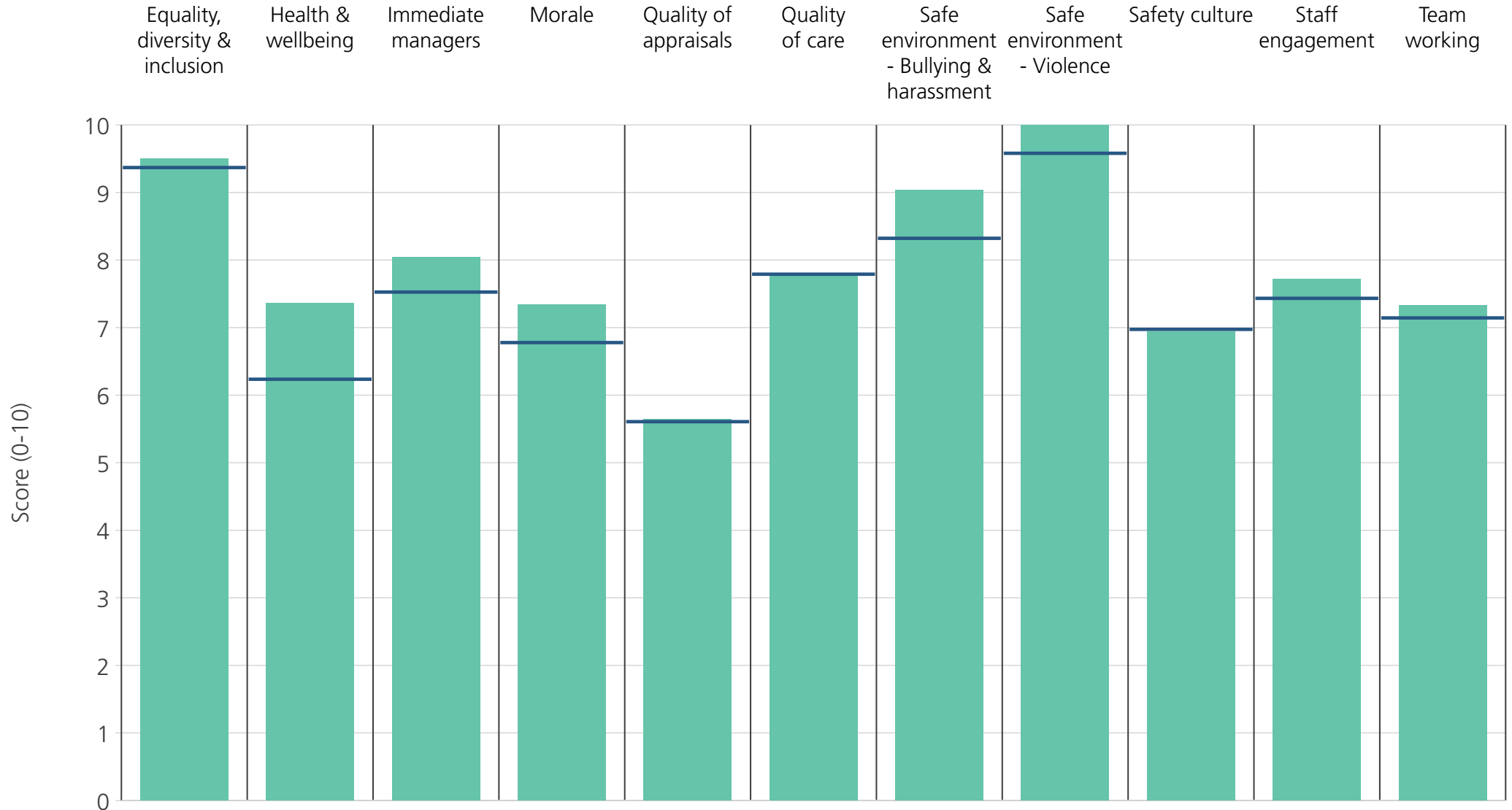
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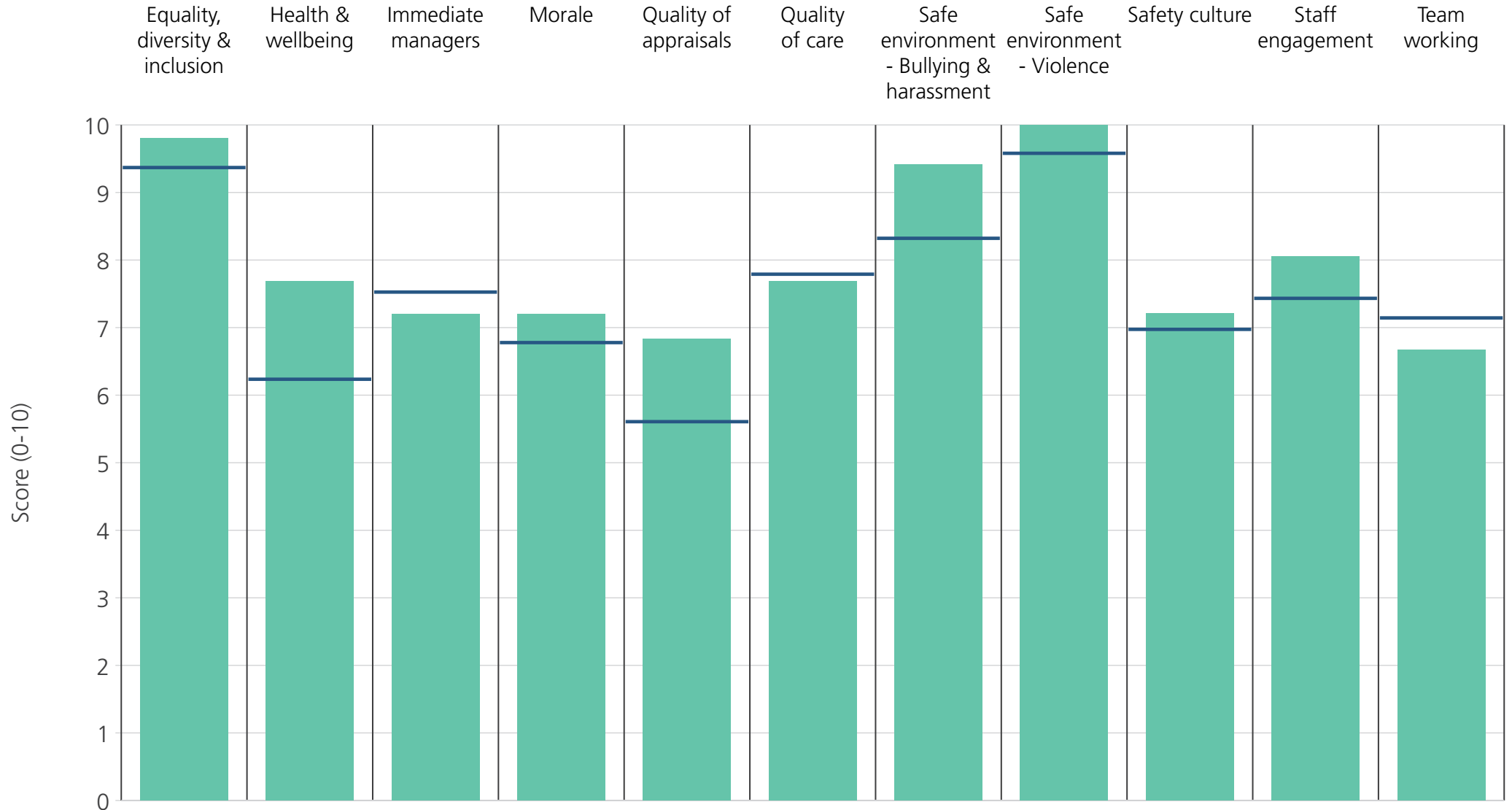
Directorate	9.5	6.0	7.2	6.5	5.0	6.7	9.0	10.0	6.7	7.2	7.1
Your org	9.4	6.2	7.5	6.8	5.6	7.8	8.3	9.6	7.0	7.4	7.1
Responses	93	93	93	92	68	35	92	92	93	93	90



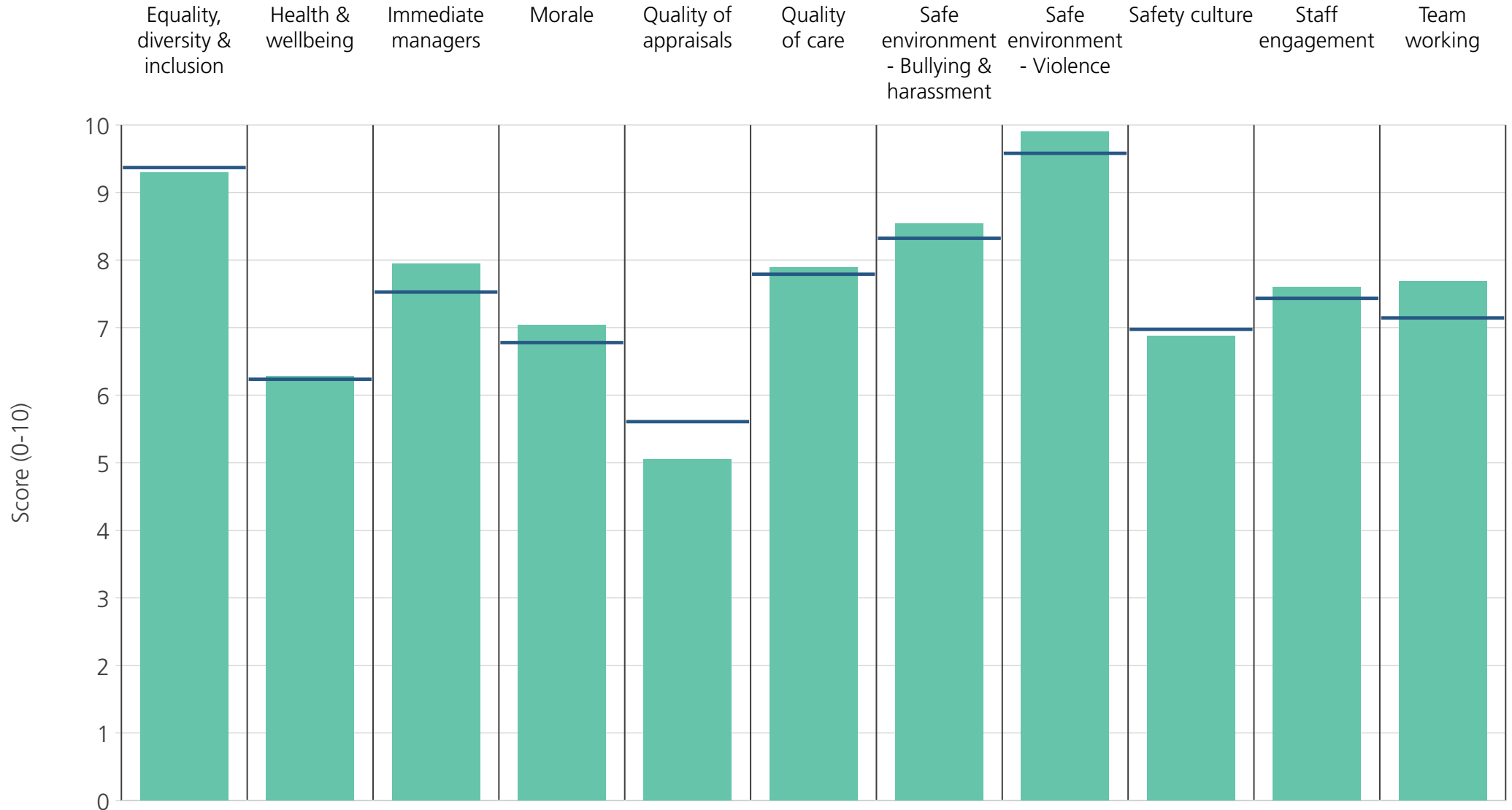
Directorate	9.3	6.4	6.9	6.3	4.9	7.6	8.4	10.0	6.5	6.8	6.4
Your org	9.4	6.2	7.5	6.8	5.6	7.8	8.3	9.6	7.0	7.4	7.1
Responses	78	76	76	76	73	49	75	76	75	76	73



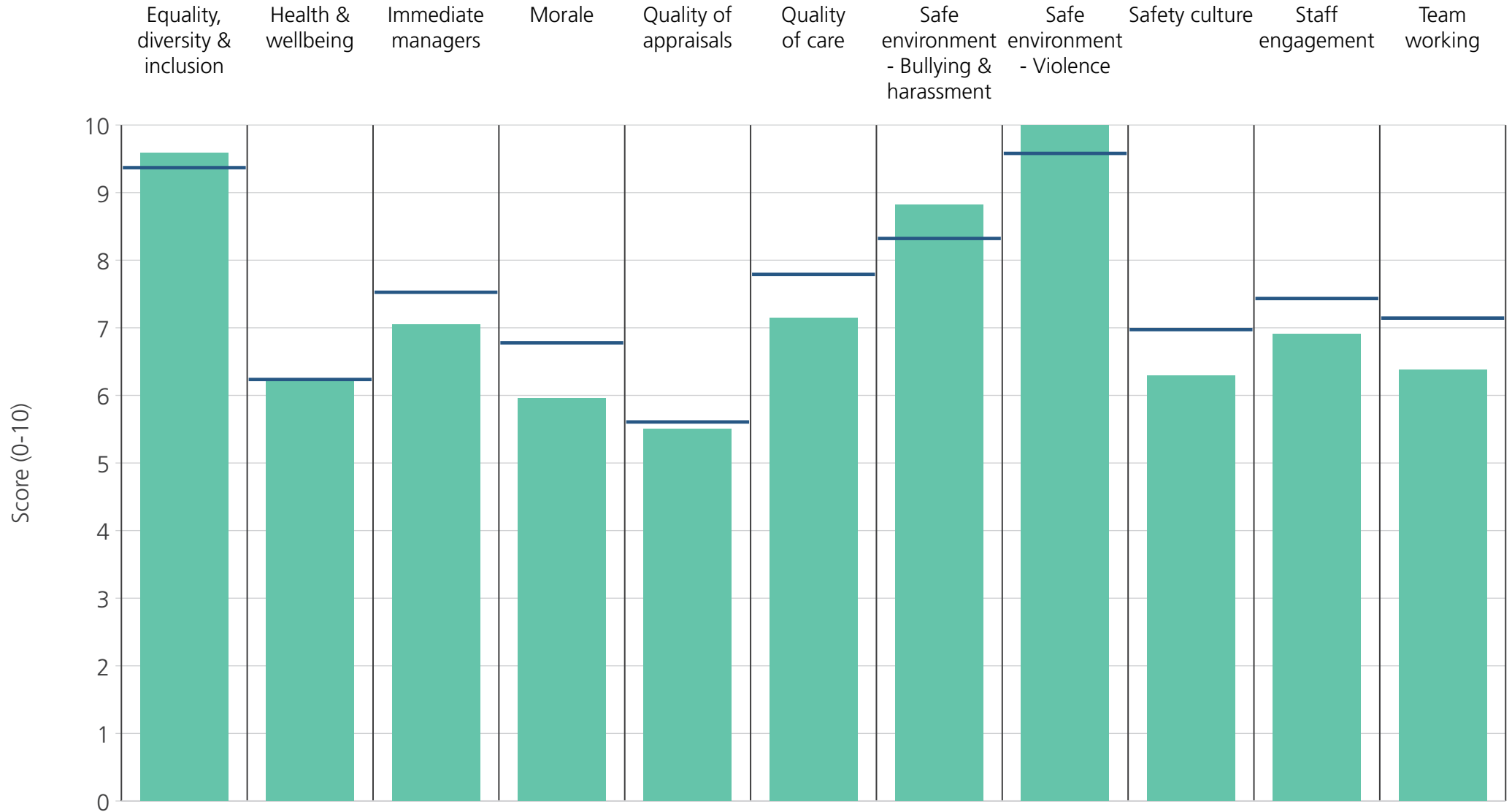
Directorate	9.5	7.4	8.0	7.3	5.6	7.8	9.0	10.0	6.9	7.7	7.3
Your org	9.4	6.2	7.5	6.8	5.6	7.8	8.3	9.6	7.0	7.4	7.1
Responses	52	52	52	52	41	22	52	51	51	52	50



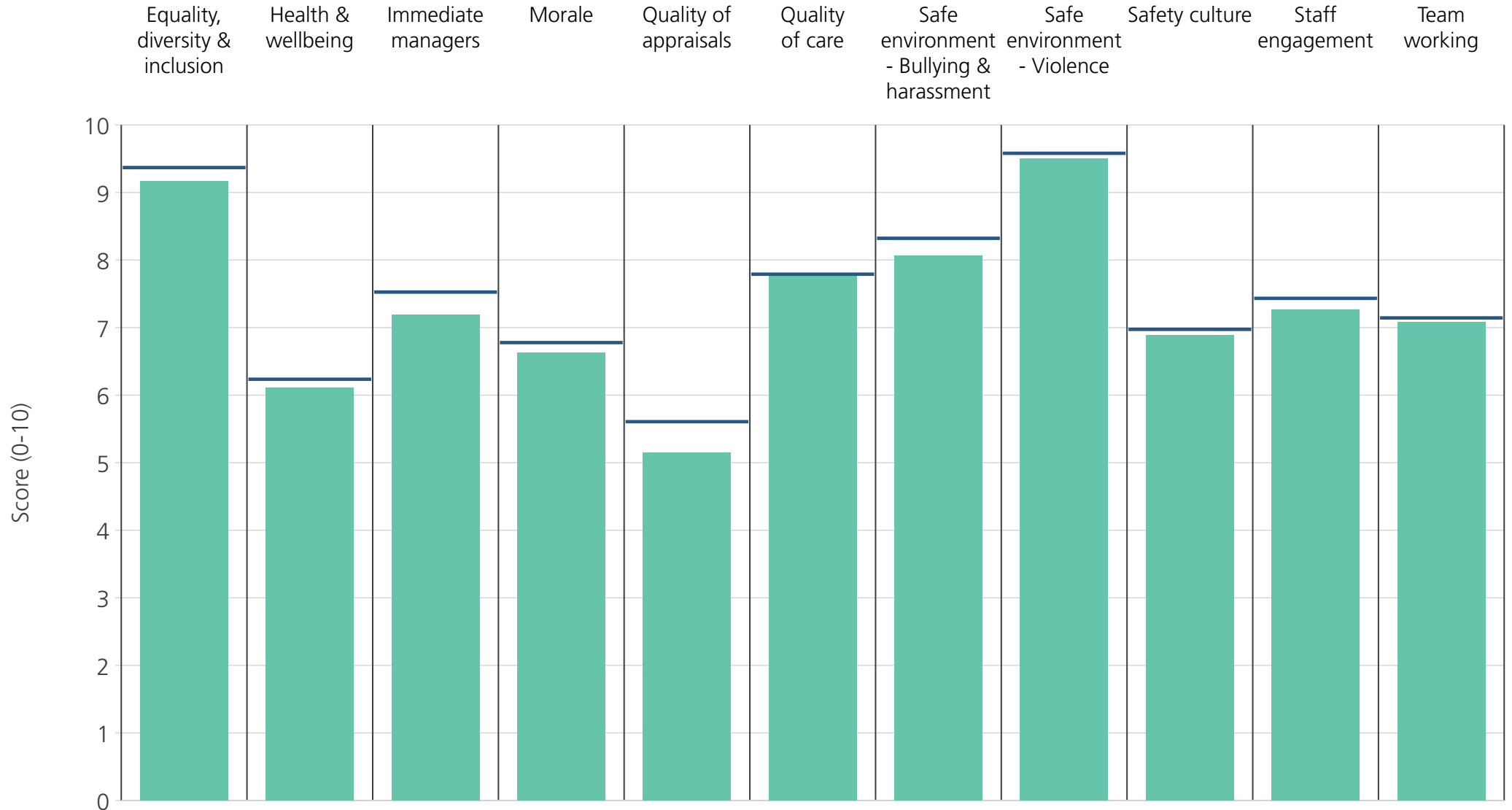
Directorate	9.8	7.7	7.2	7.2	6.8	7.7	9.4	10.0	7.2	8.0	6.7
Your org	9.4	6.2	7.5	6.8	5.6	7.8	8.3	9.6	7.0	7.4	7.1
Responses	17	18	18	17	15	11	17	17	17	18	18



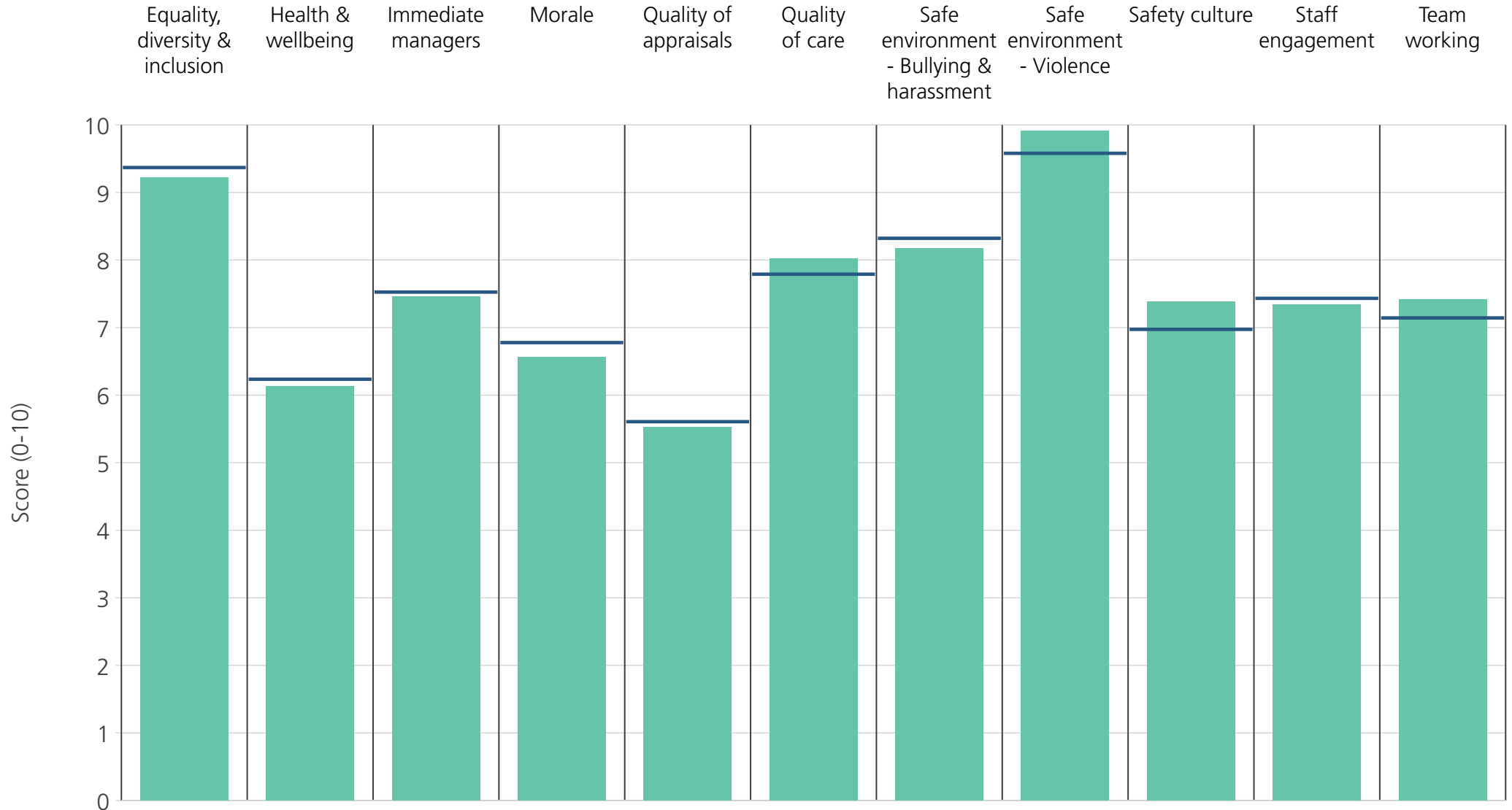
Directorate	9.3	6.3	7.9	7.0	5.1	7.9	8.5	9.9	6.9	7.6	7.7
Your org	9.4	6.2	7.5	6.8	5.6	7.8	8.3	9.6	7.0	7.4	7.1
Responses	64	64	64	63	54	46	64	64	64	64	61



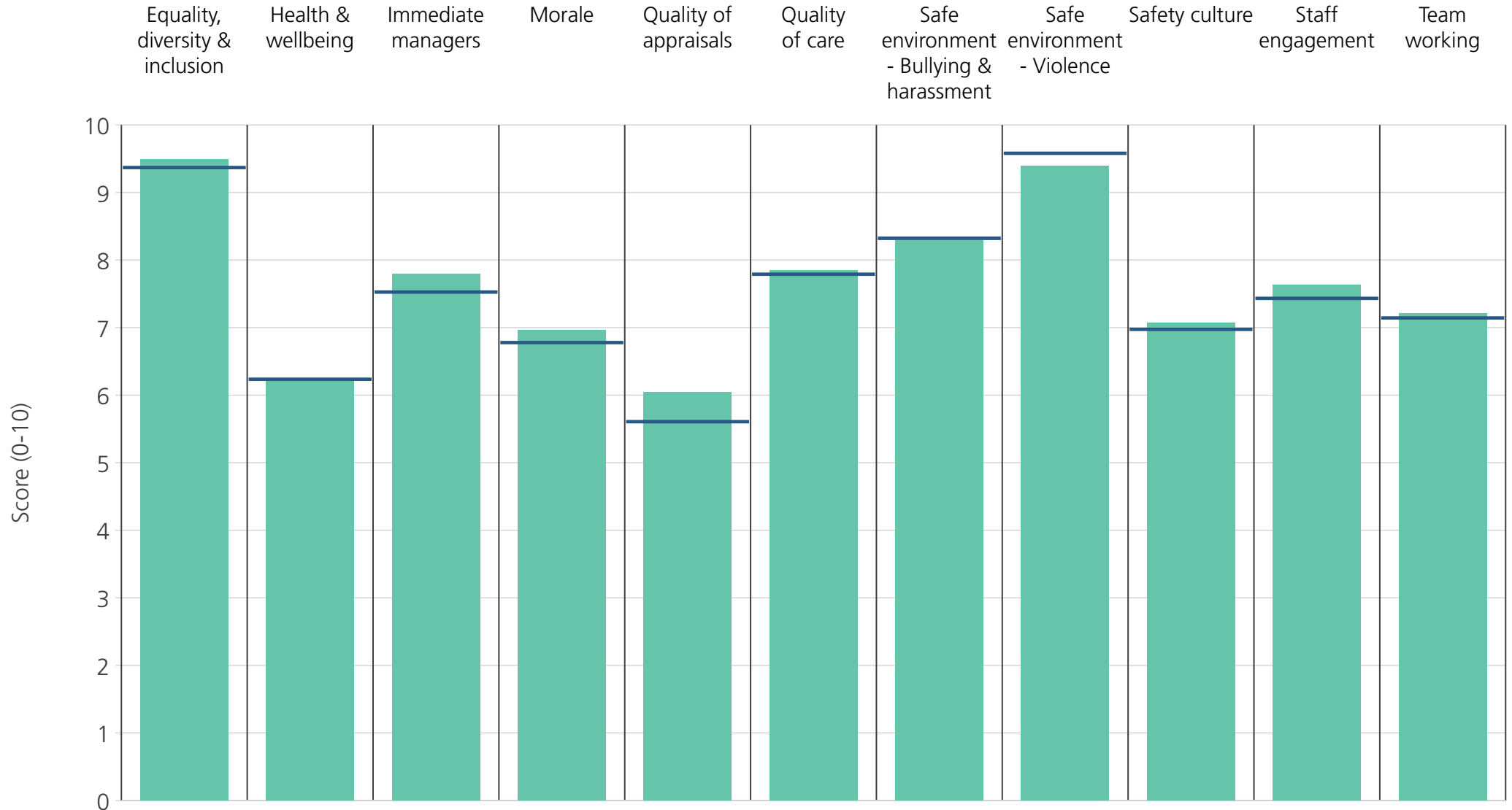
Directorate	9.6	6.2	7.0	6.0	5.5	7.1	8.8	10.0	6.3	6.9	6.4
Your org	9.4	6.2	7.5	6.8	5.6	7.8	8.3	9.6	7.0	7.4	7.1
Responses	50	51	50	51	44	26	51	51	51	51	50



Directorate	9.2	6.1	7.2	6.6	5.1	7.8	8.1	9.5	6.9	7.3	7.1
Your org	9.4	6.2	7.5	6.8	5.6	7.8	8.3	9.6	7.0	7.4	7.1
Responses	458	460	467	460	363	447	459	460	462	470	459



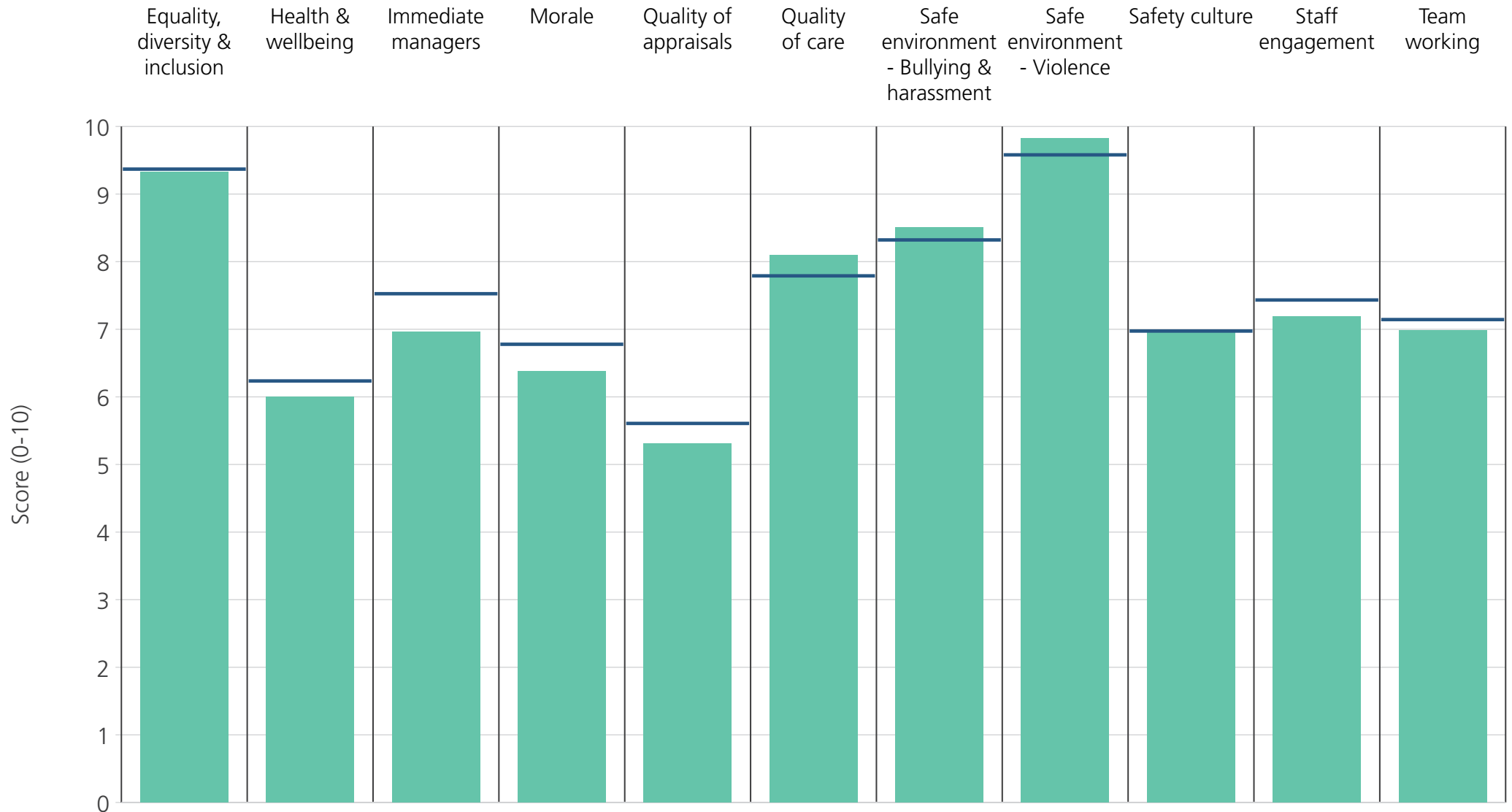
Directorate	9.2	6.1	7.5	6.6	5.5	8.0	8.2	9.9	7.4	7.3	7.4
Your org	9.4	6.2	7.5	6.8	5.6	7.8	8.3	9.6	7.0	7.4	7.1
Responses	145	146	146	144	112	126	144	145	144	146	145



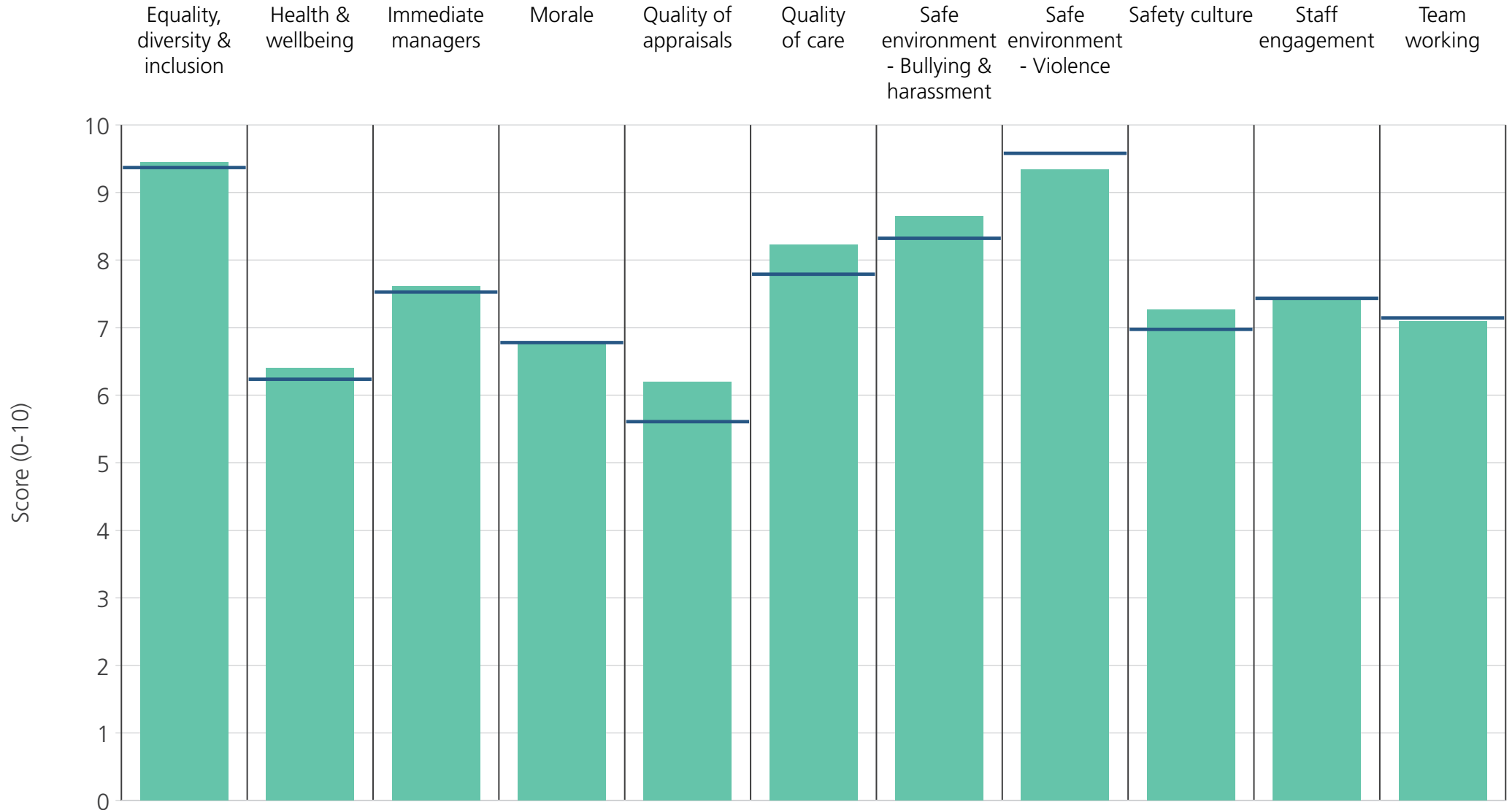
Directorate	9.5	6.2	7.8	7.0	6.0	7.8	8.3	9.4	7.1	7.6	7.2
Your org	9.4	6.2	7.5	6.8	5.6	7.8	8.3	9.6	7.0	7.4	7.1
Responses	779	789	796	777	664	755	785	787	784	802	786

Directorates 2

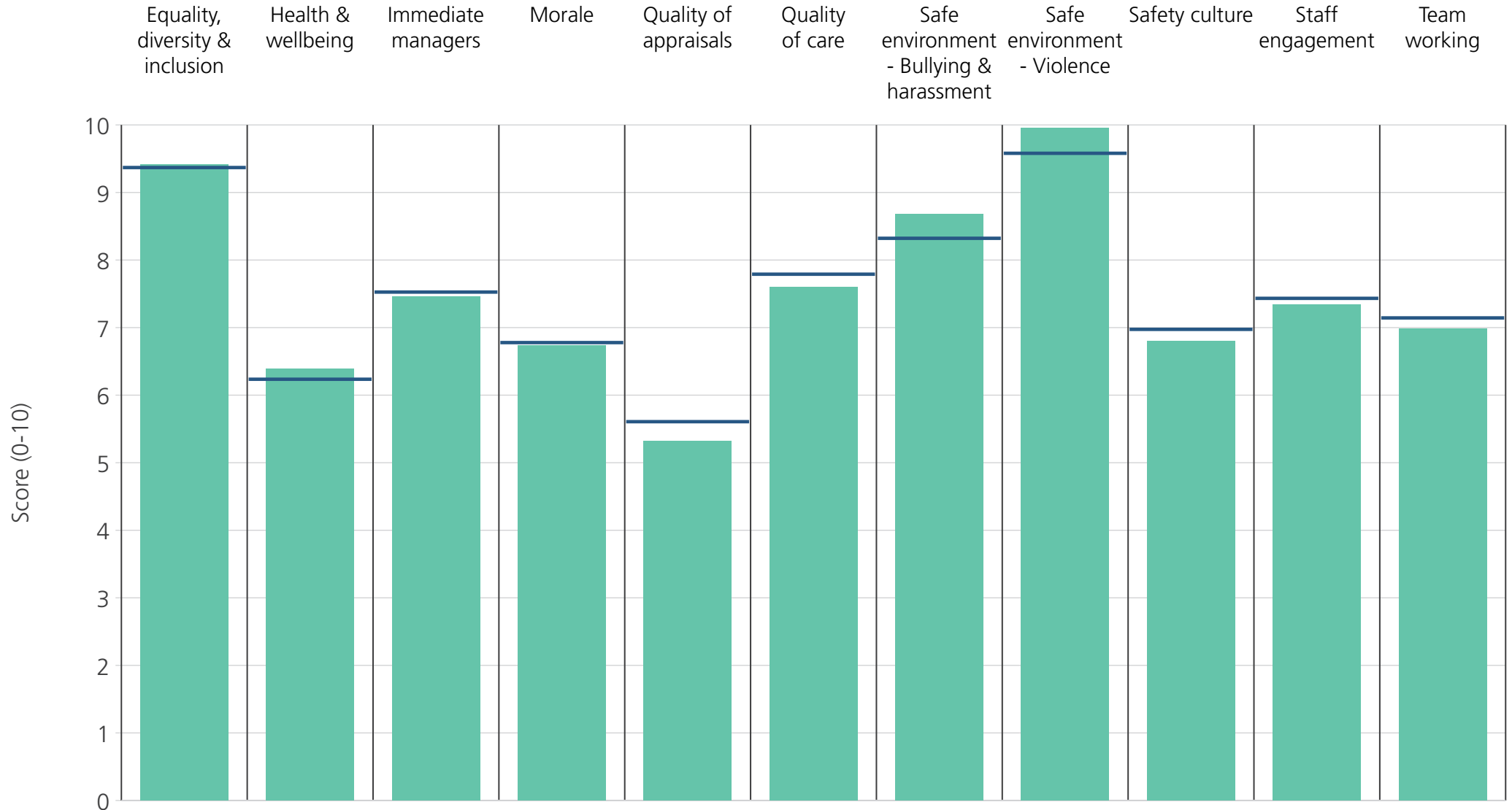
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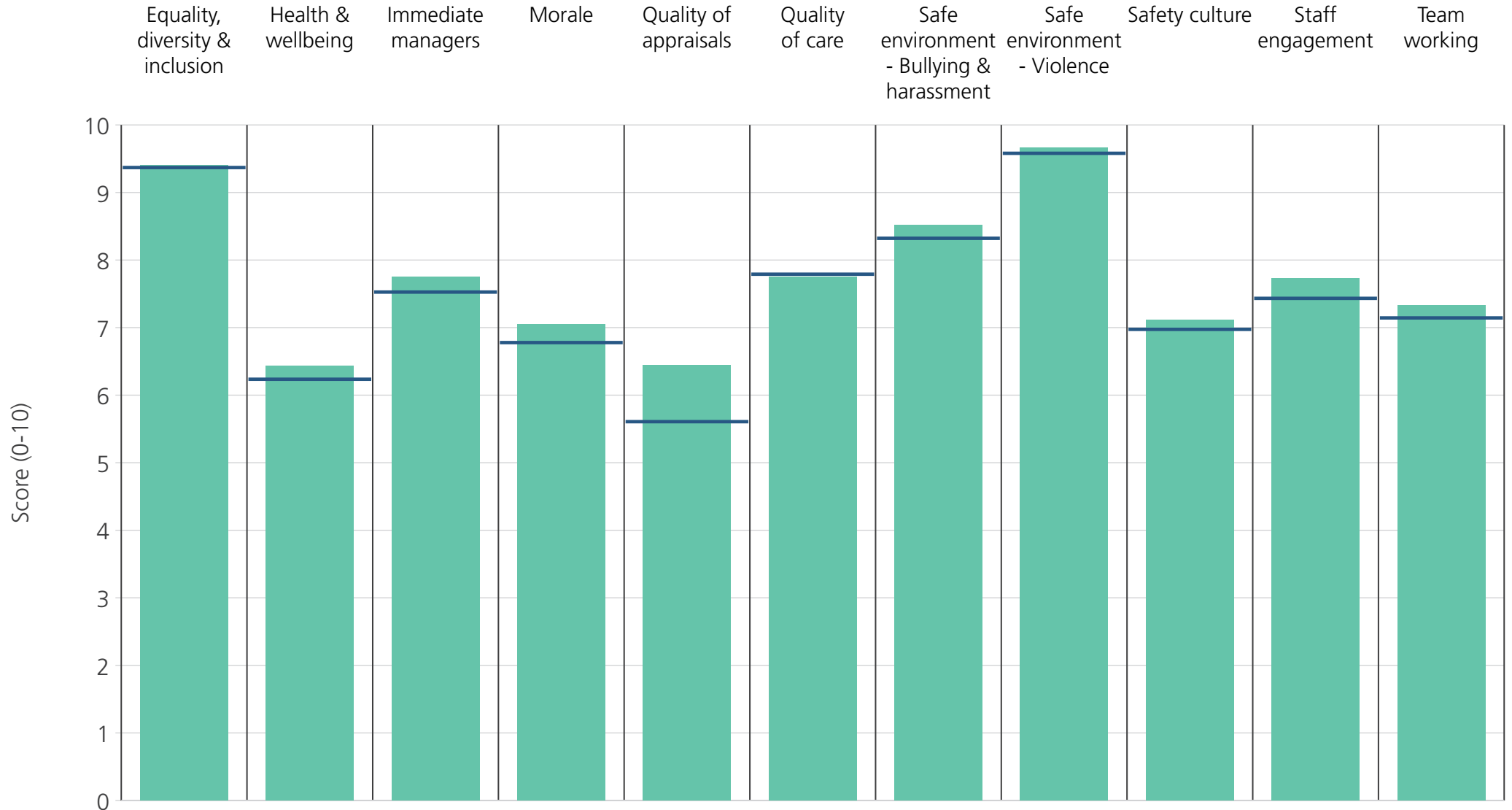
Directorate	9.3	6.0	7.0	6.4	5.3	8.1	8.5	9.8	7.0	7.2	7.0
Your org	9.4	6.2	7.5	6.8	5.6	7.8	8.3	9.6	7.0	7.4	7.1
Responses	77	77	78	77	65	77	77	78	78	78	77



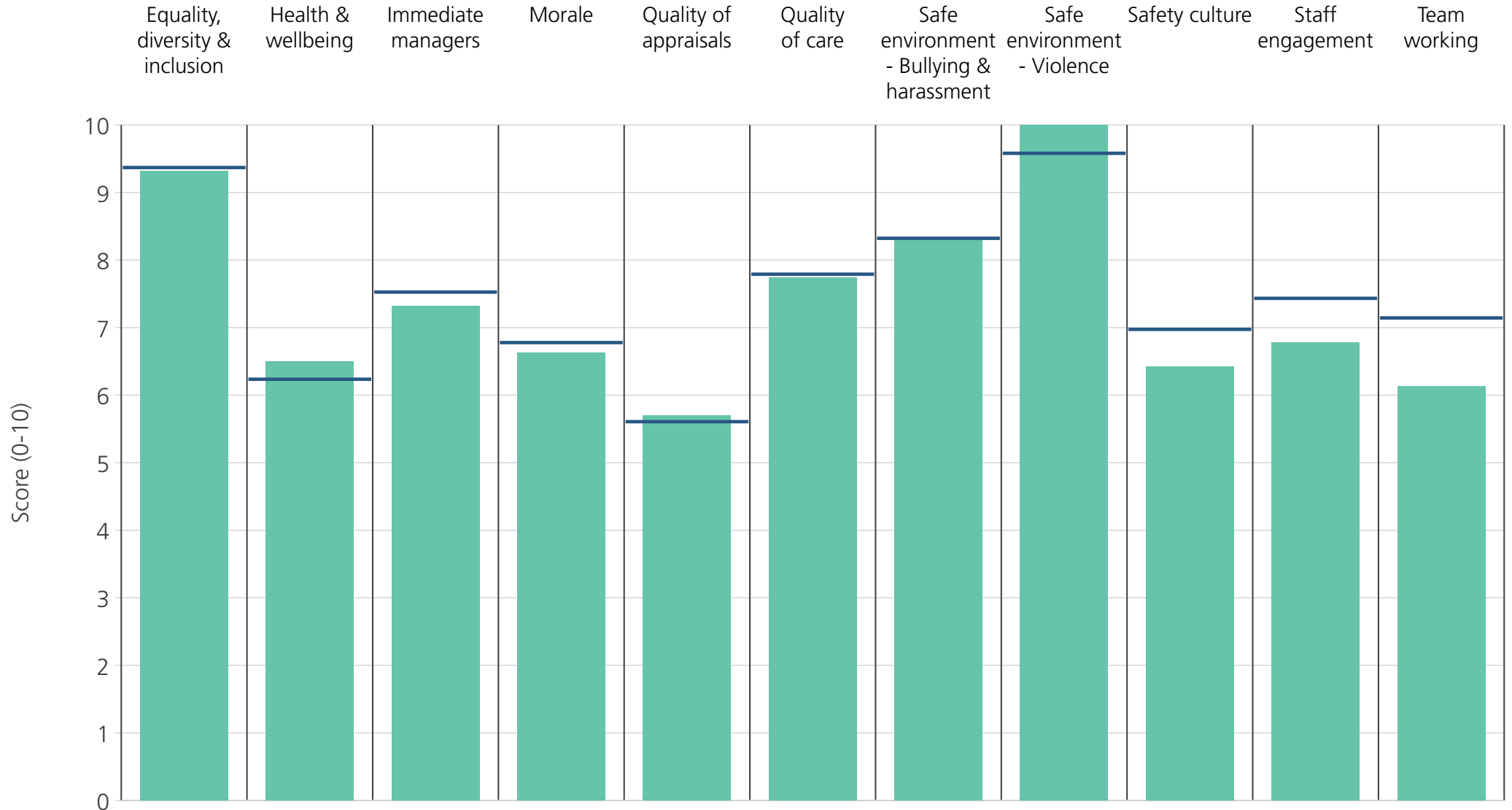
Directorate	9.4	6.4	7.6	6.8	6.2	8.2	8.7	9.3	7.3	7.4	7.1
Your org	9.4	6.2	7.5	6.8	5.6	7.8	8.3	9.6	7.0	7.4	7.1
Responses	263	266	270	264	204	267	263	263	265	273	266



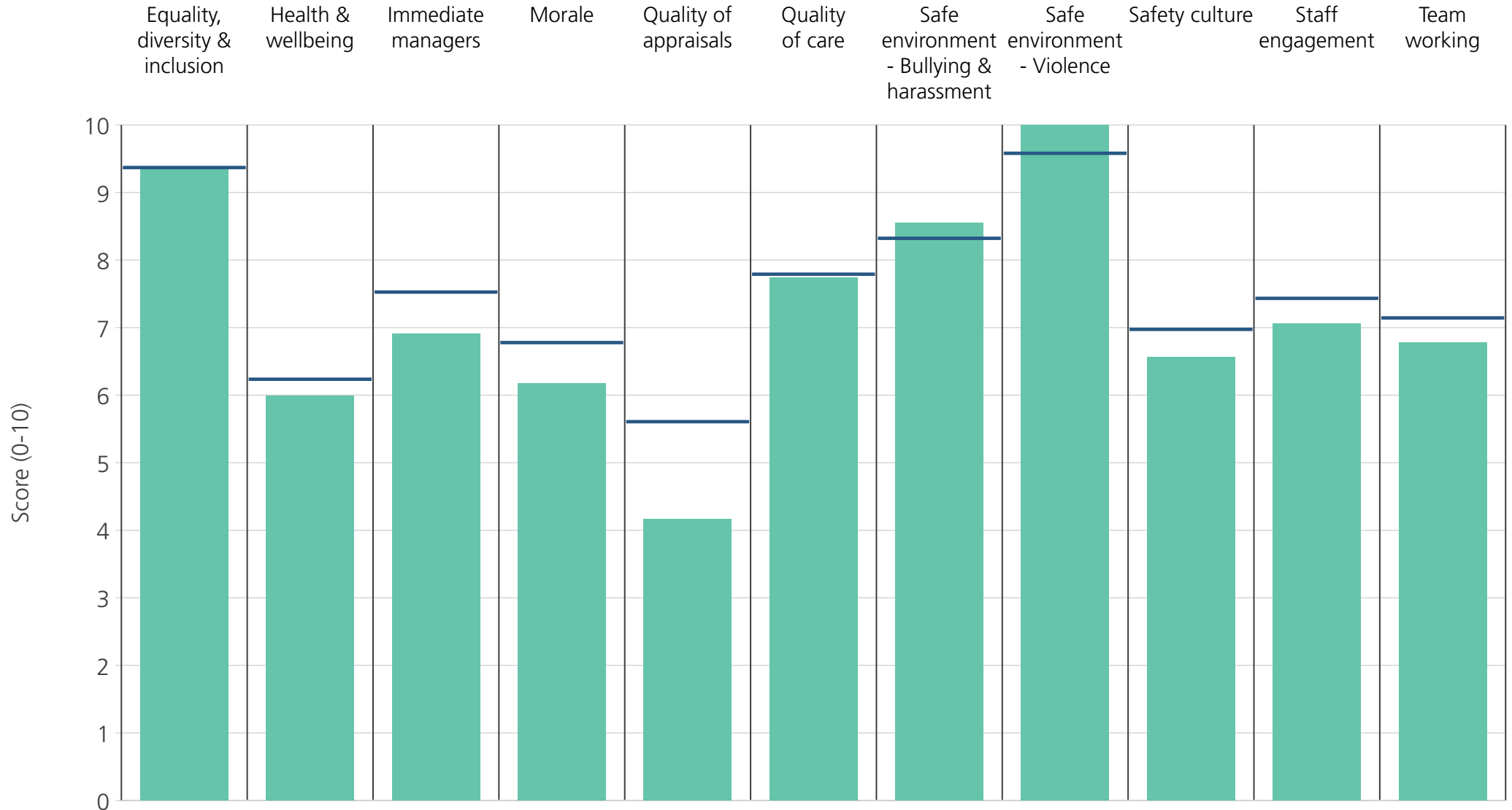
Directorate	9.4	6.4	7.5	6.7	5.3	7.6	8.7	9.9	6.8	7.3	7.0
Your org	9.4	6.2	7.5	6.8	5.6	7.8	8.3	9.6	7.0	7.4	7.1
Responses	589	595	596	589	455	377	590	590	588	596	587



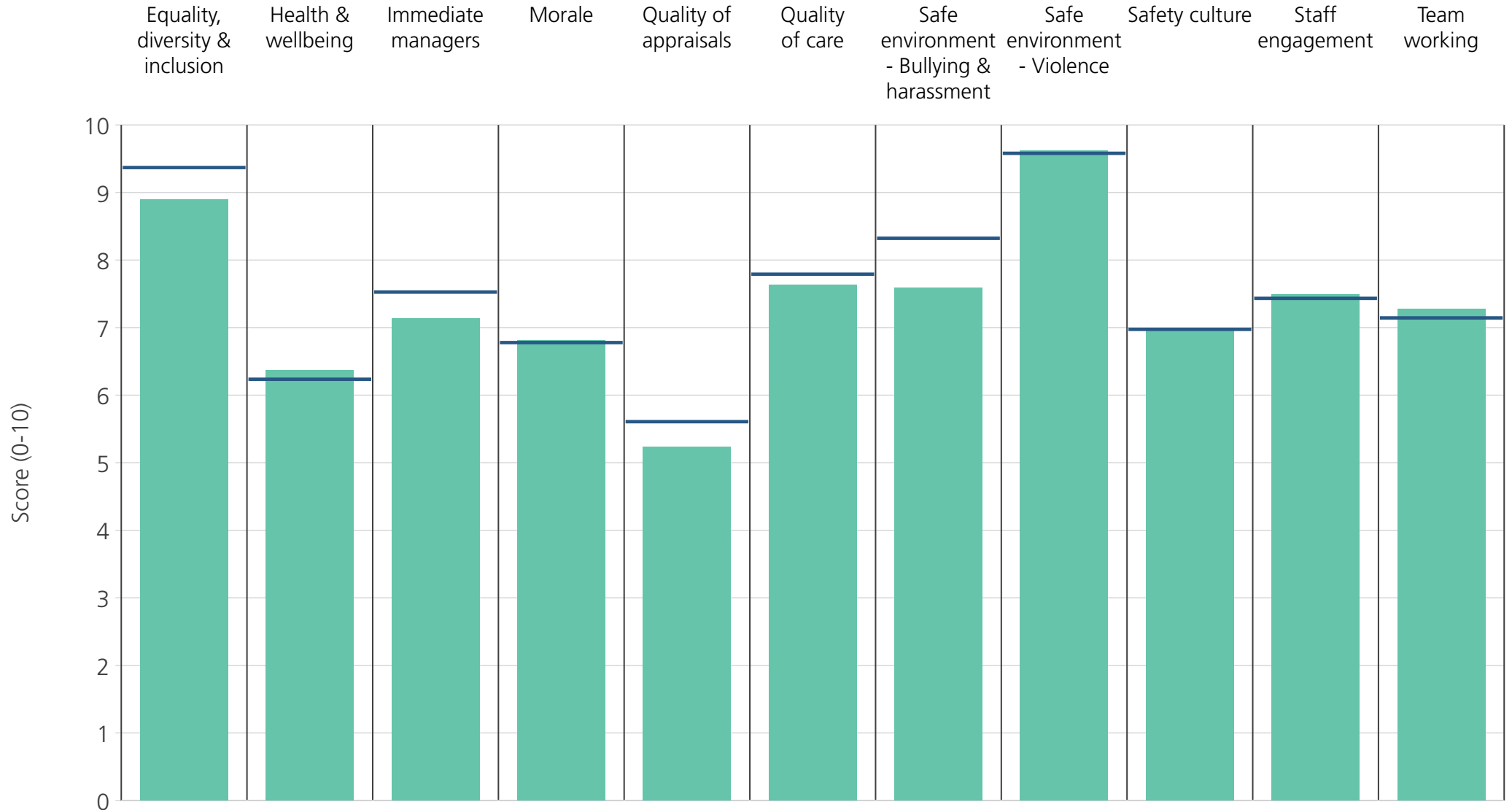
Directorate	9.4	6.4	7.7	7.0	6.4	7.8	8.5	9.7	7.1	7.7	7.3
Your org	9.4	6.2	7.5	6.8	5.6	7.8	8.3	9.6	7.0	7.4	7.1
Responses	169	172	173	171	150	173	171	172	171	176	168



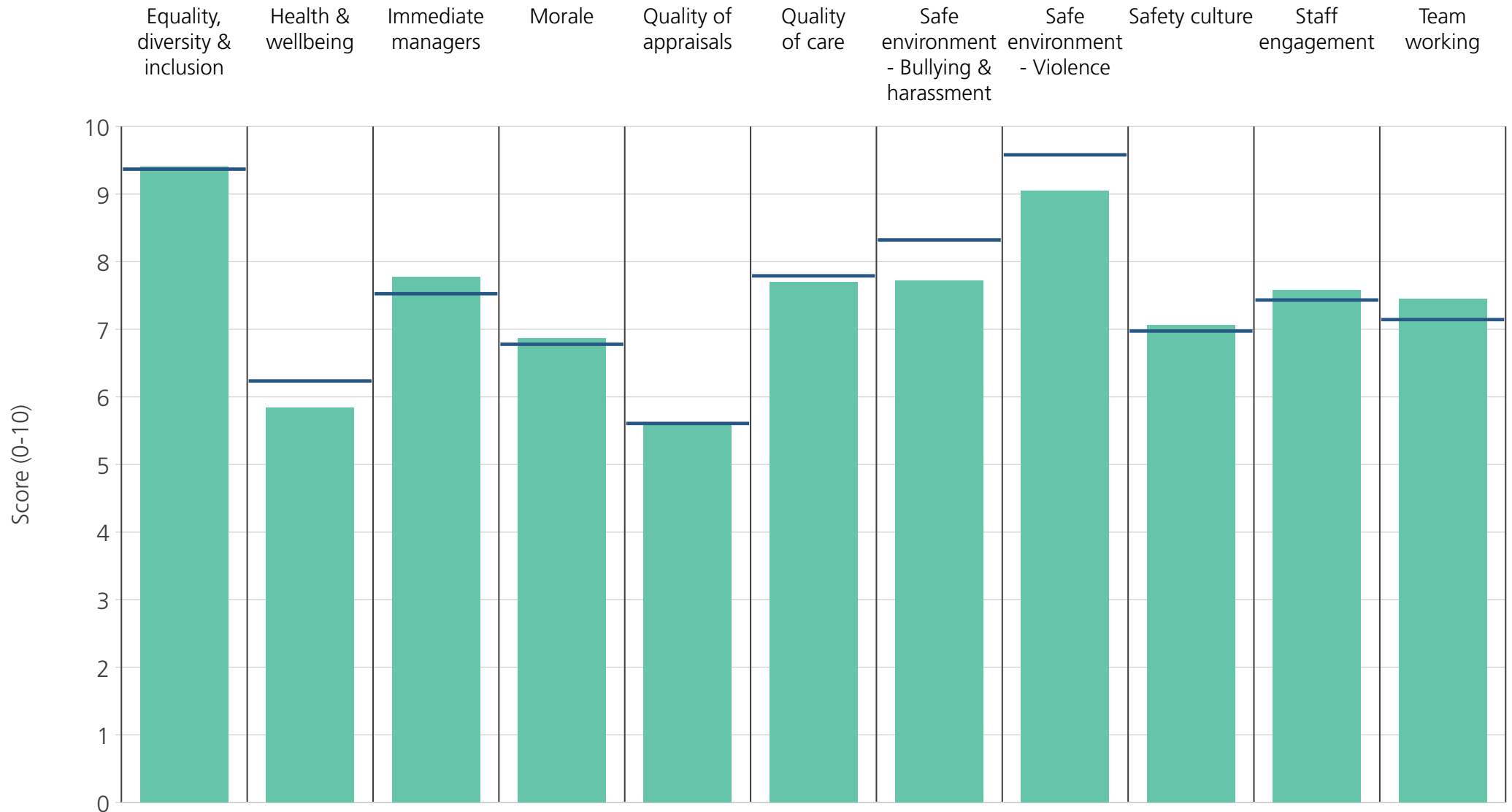
Directorate	9.3	6.5	7.3	6.6	5.7	7.7	8.3	10.0	6.4	6.8	6.1
Your org	9.4	6.2	7.5	6.8	5.6	7.8	8.3	9.6	7.0	7.4	7.1
Responses	45	43	43	43	41	32	43	43	43	43	41



Directorate	9.4	6.0	6.9	6.2	4.2	7.7	8.5	10.0	6.6	7.1	6.8
Your org	9.4	6.2	7.5	6.8	5.6	7.8	8.3	9.6	7.0	7.4	7.1
Responses	40	40	40	39	33	35	39	40	40	40	40



Directorate	8.9	6.4	7.1	6.8	5.2	7.6	7.6	9.6	7.0	7.5	7.3
Your org	9.4	6.2	7.5	6.8	5.6	7.8	8.3	9.6	7.0	7.4	7.1
Responses	130	129	132	127	110	133	130	130	130	133	129



Directorate	9.4	5.8	7.8	6.9	5.6	7.7	7.7	9.1	7.1	7.6	7.4
Your org	9.4	6.2	7.5	6.8	5.6	7.8	8.3	9.6	7.0	7.4	7.1
Responses	423	427	430	422	376	423	426	427	426	433	424