

James Paget University Hospitals NHS Foundation Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for James Paget University Hospitals NHS Foundation Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by James Paget University Hospitals NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

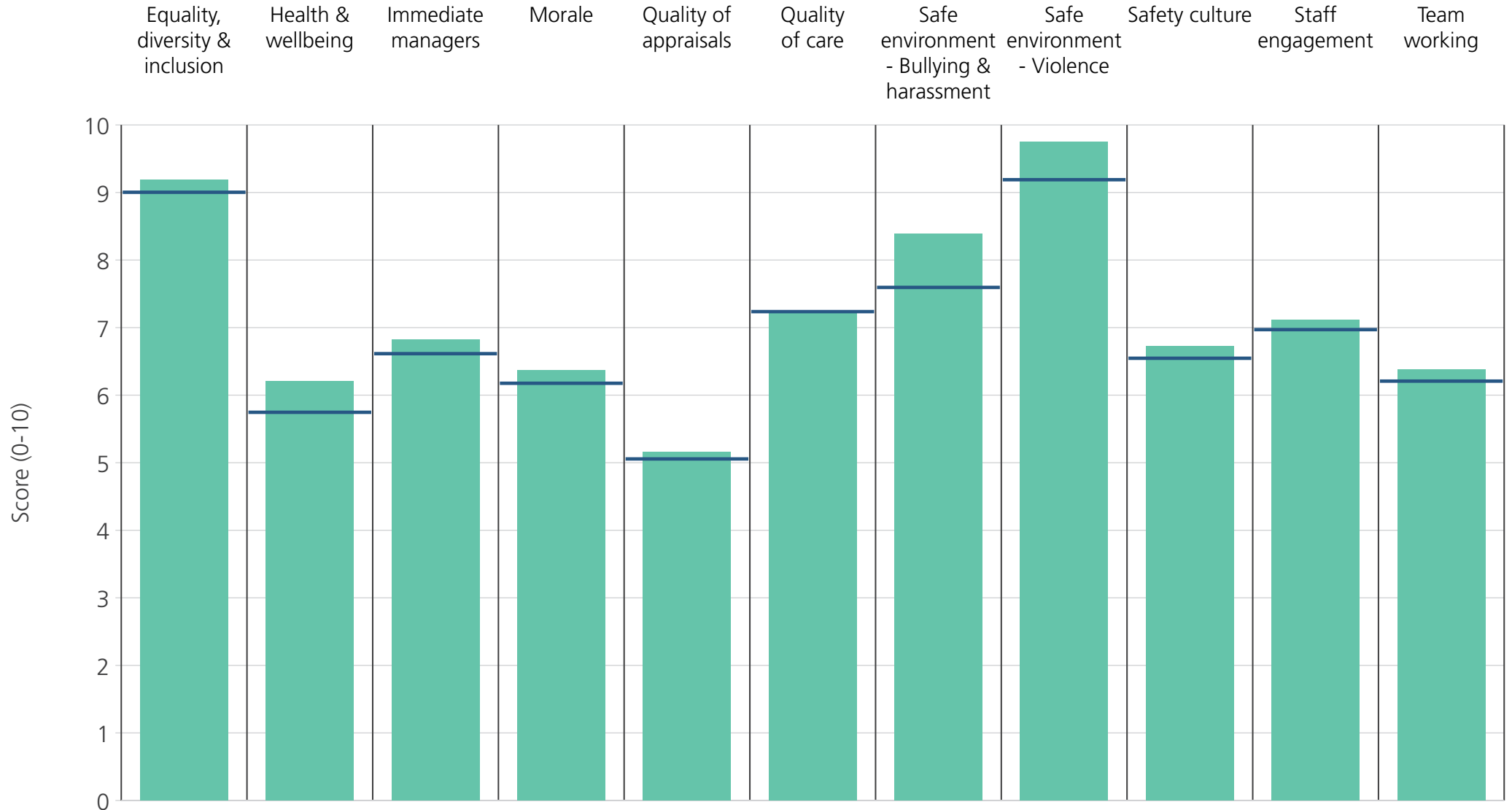
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



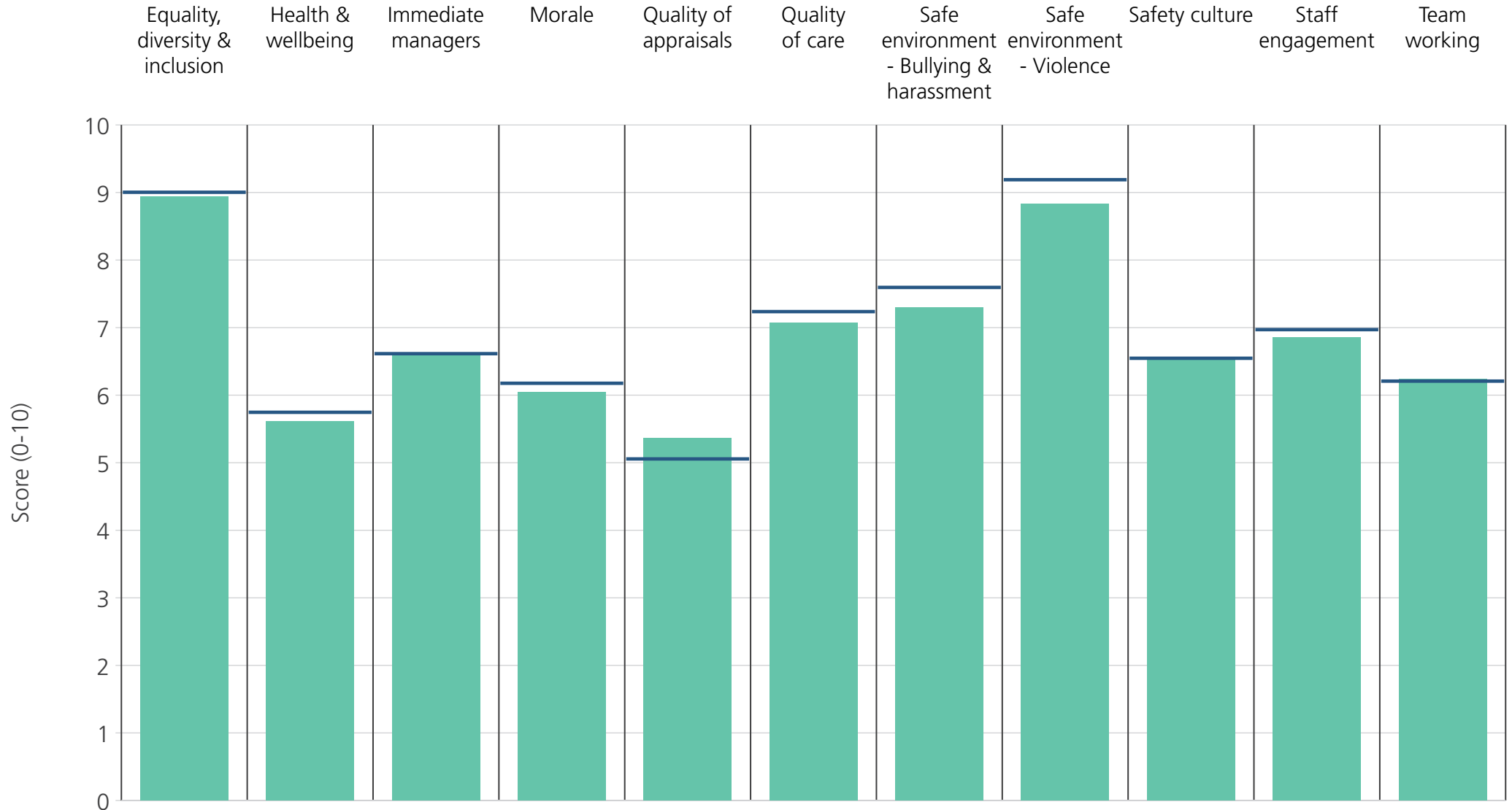
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

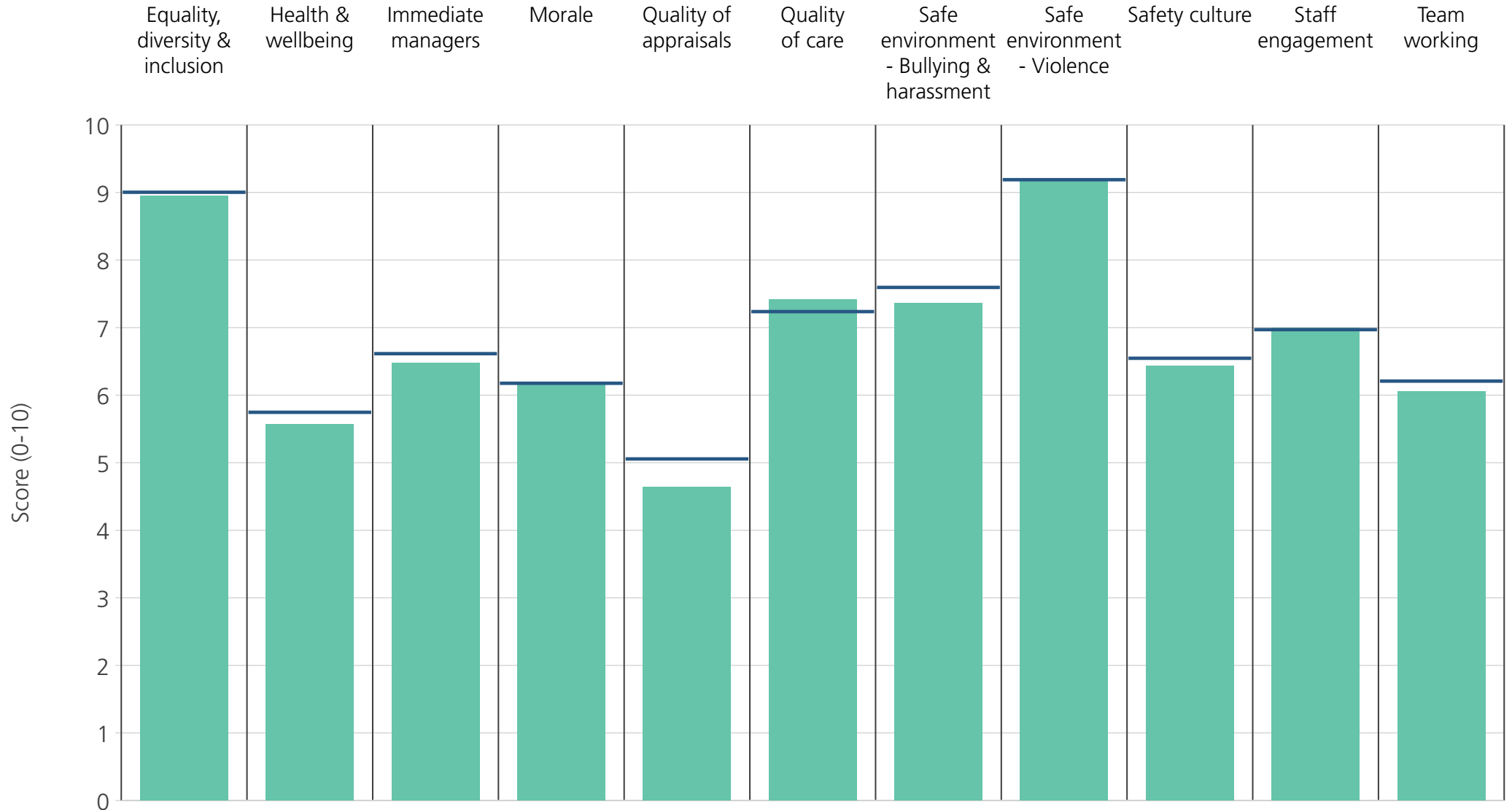
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Directorate	9.2	6.2	6.8	6.4	5.2	7.2	8.4	9.7	6.7	7.1	6.4
Your org	9.0	5.7	6.6	6.2	5.1	7.2	7.6	9.2	6.5	7.0	6.2
Responses	319	319	323	317	280	172	317	319	314	326	324



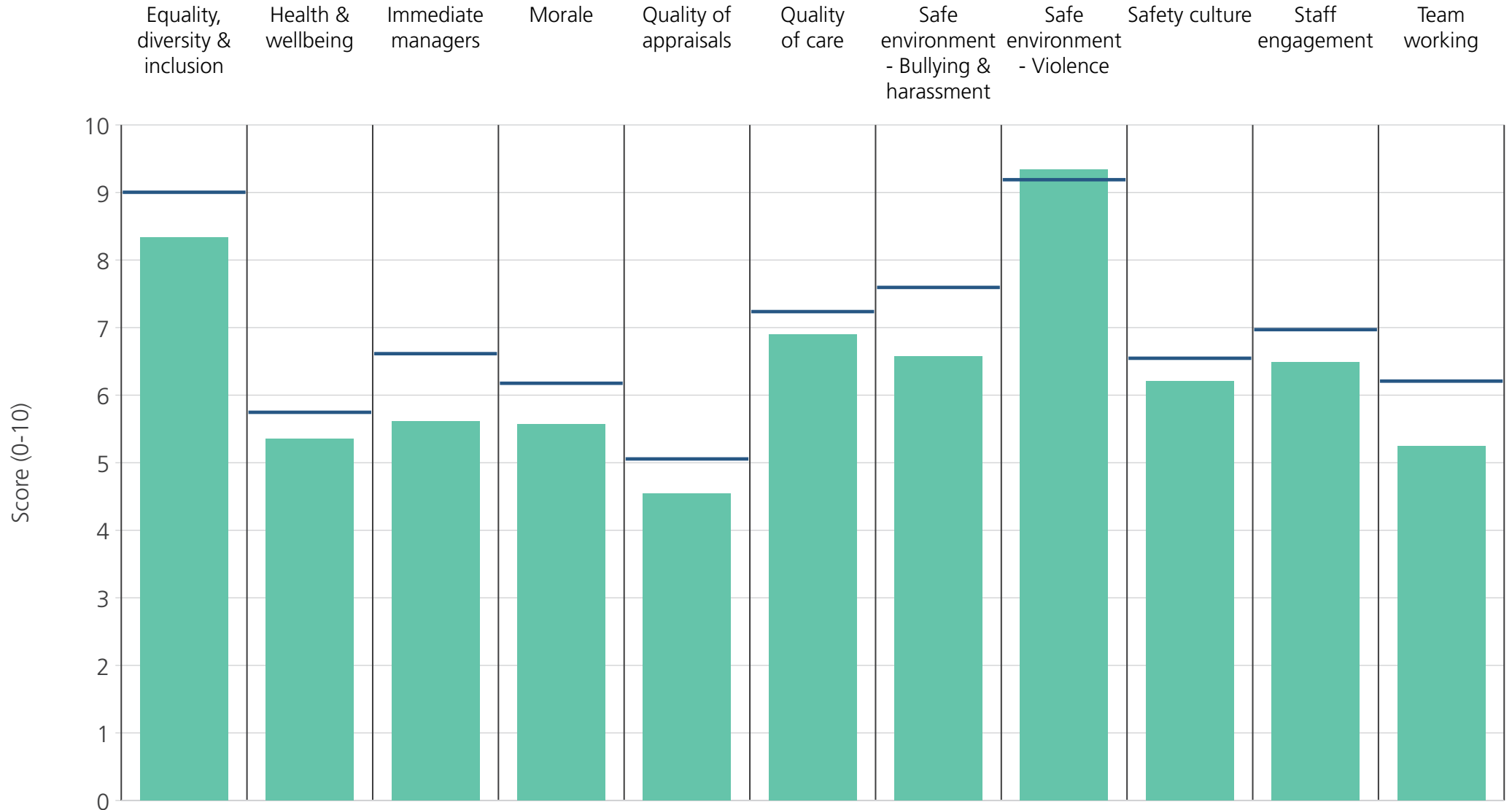
Directorate	8.9	5.6	6.6	6.0	5.4	7.1	7.3	8.8	6.5	6.9	6.2
Your org	9.0	5.7	6.6	6.2	5.1	7.2	7.6	9.2	6.5	7.0	6.2
Responses	489	492	495	488	404	465	488	490	491	494	493



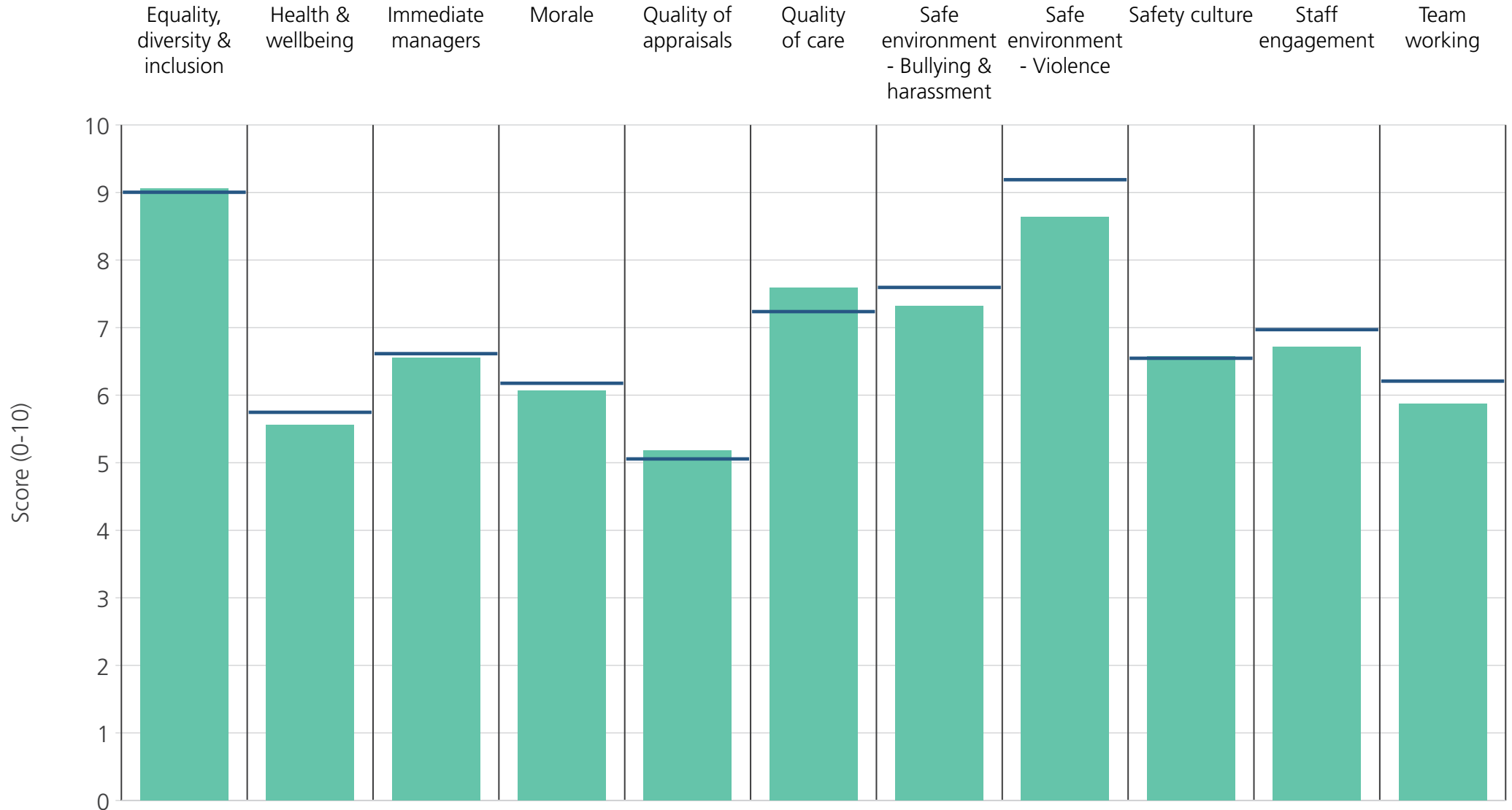
Directorate	8.9	5.6	6.5	6.2	4.6	7.4	7.4	9.2	6.4	7.0	6.1
Your org	9.0	5.7	6.6	6.2	5.1	7.2	7.6	9.2	6.5	7.0	6.2
Responses	453	451	451	446	375	434	452	451	451	456	454

Directorates 2

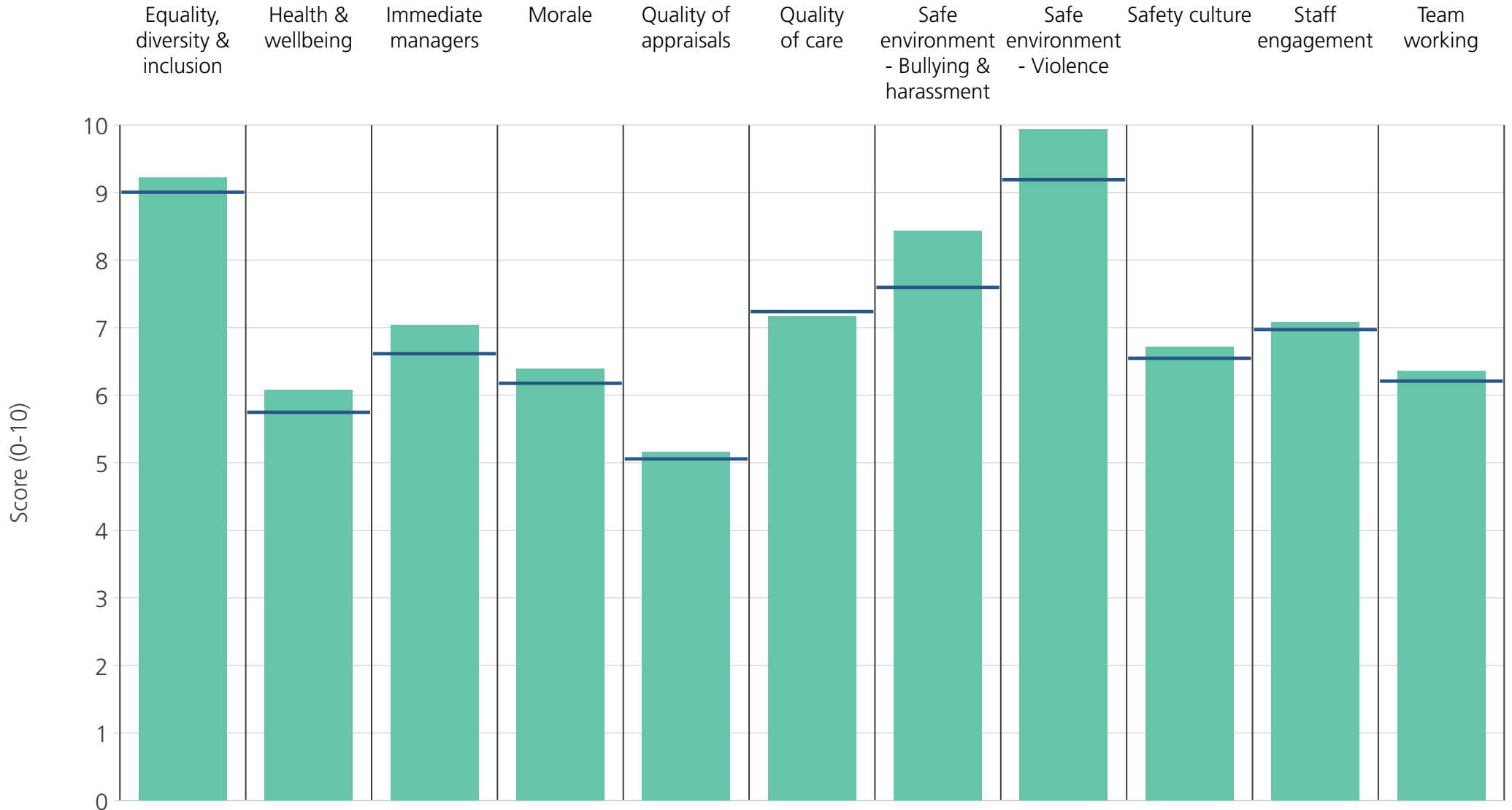
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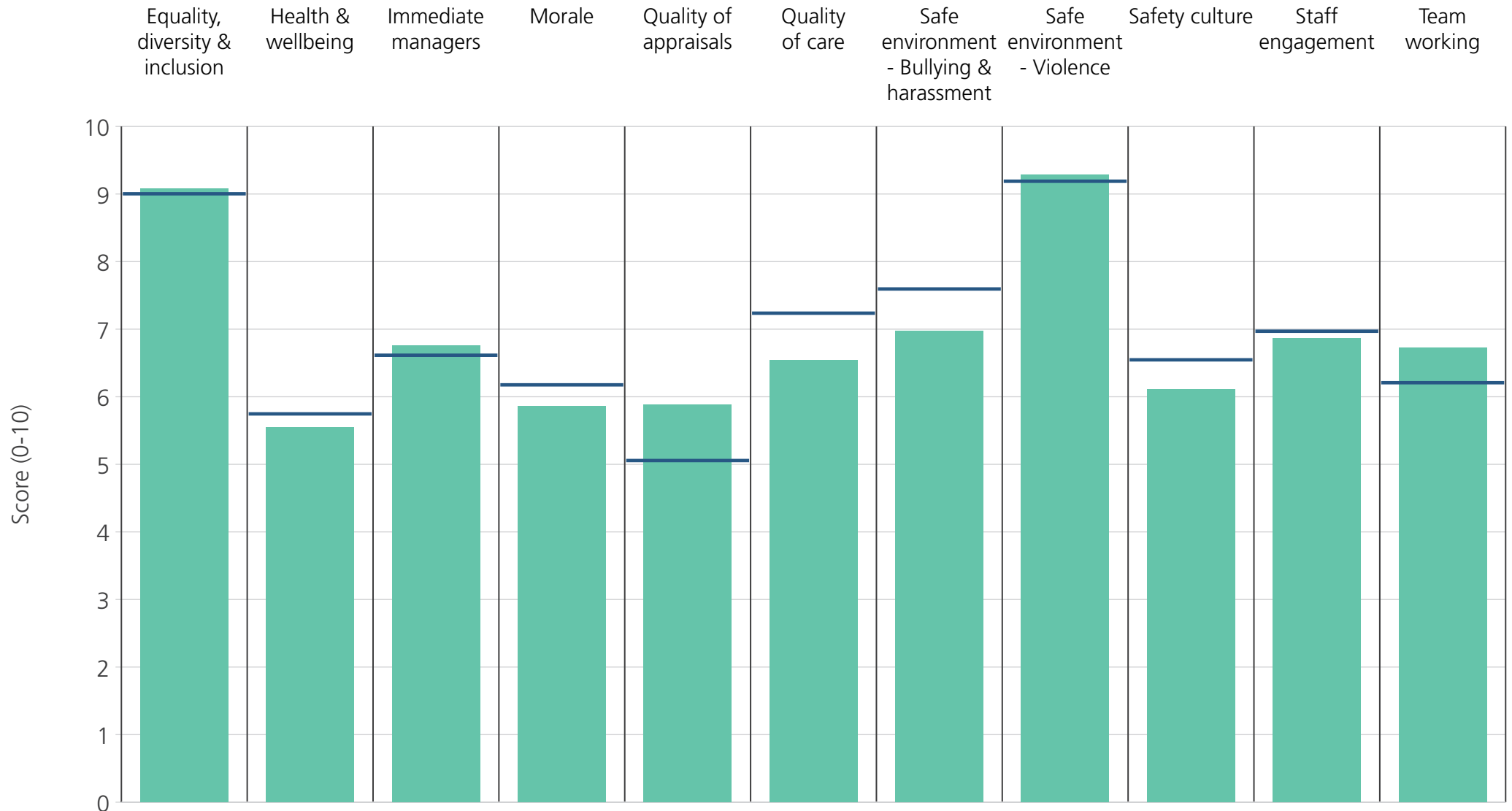
Directorate	8.3	5.4	5.6	5.6	4.5	6.9	6.6	9.3	6.2	6.5	5.2
Your org	9.0	5.7	6.6	6.2	5.1	7.2	7.6	9.2	6.5	7.0	6.2
Responses	35	35	36	36	27	36	34	35	35	36	36



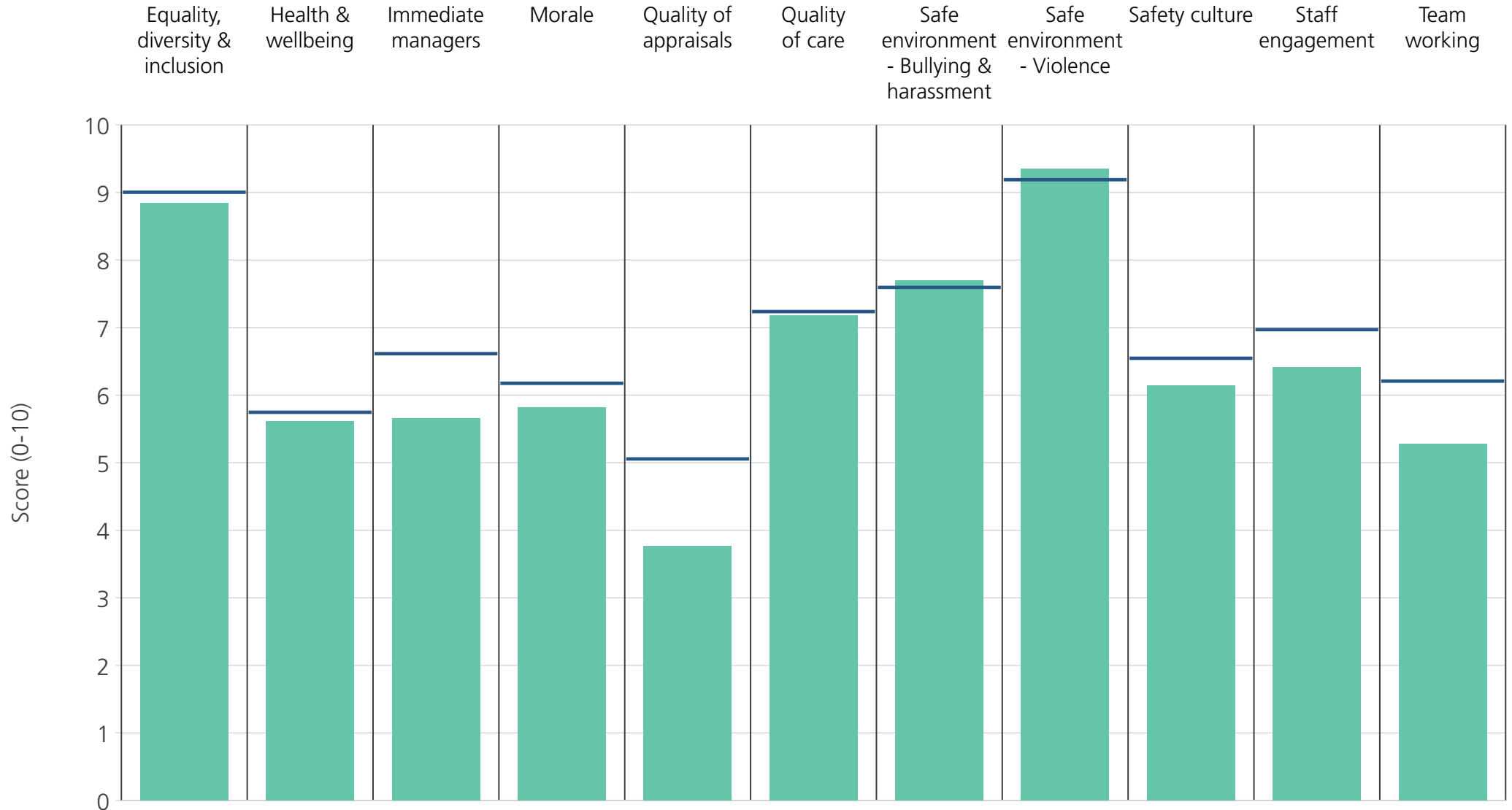
Directorate	9.1	5.6	6.5	6.1	5.2	7.6	7.3	8.6	6.6	6.7	5.9
Your org	9.0	5.7	6.6	6.2	5.1	7.2	7.6	9.2	6.5	7.0	6.2
Responses	222	222	222	220	174	215	221	221	221	224	223



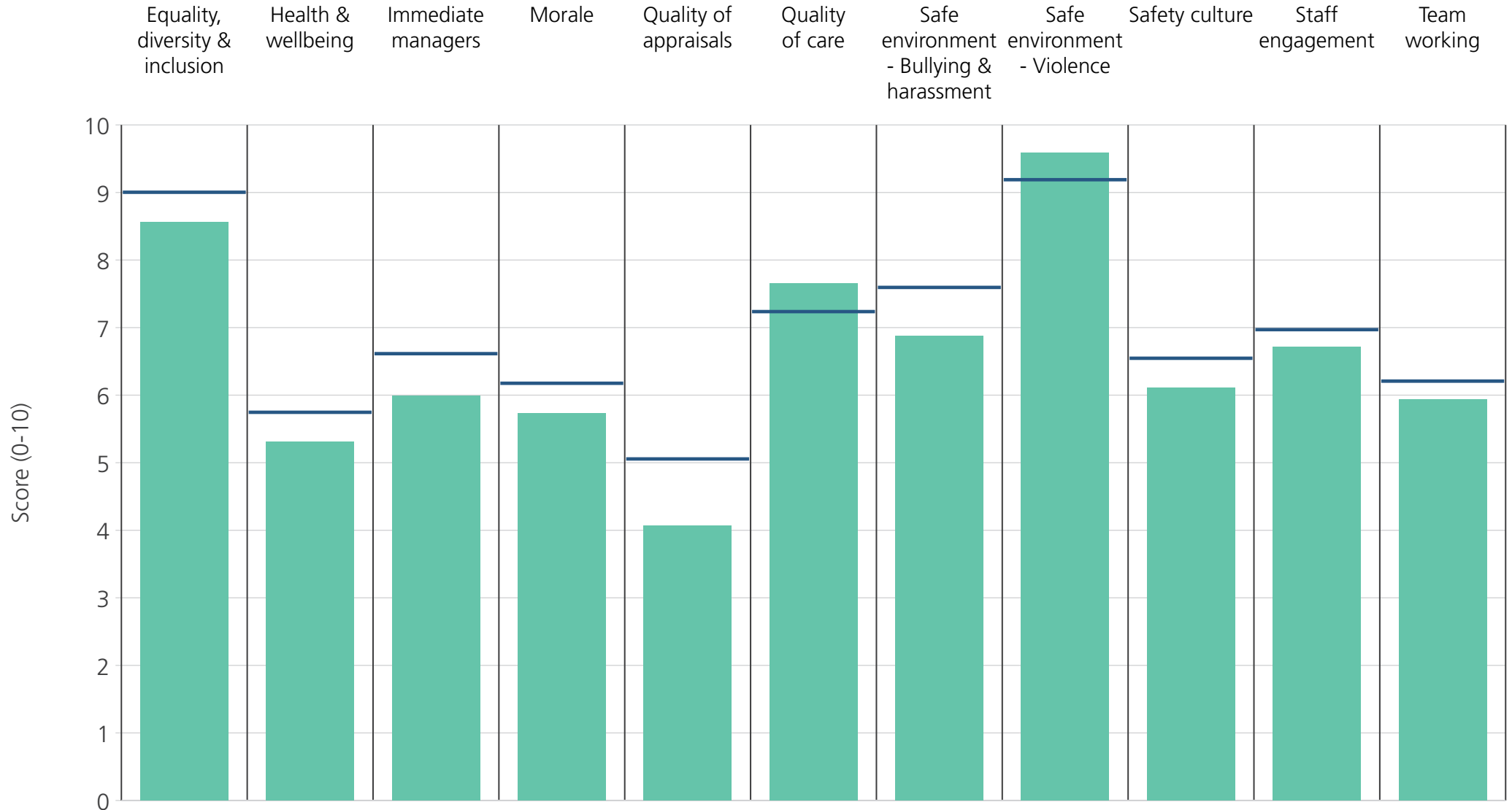
Directorate	9.2	6.1	7.0	6.4	5.2	7.2	8.4	9.9	6.7	7.1	6.4
Your org	9.0	5.7	6.6	6.2	5.1	7.2	7.6	9.2	6.5	7.0	6.2
Responses	366	368	370	366	310	207	366	366	362	373	369



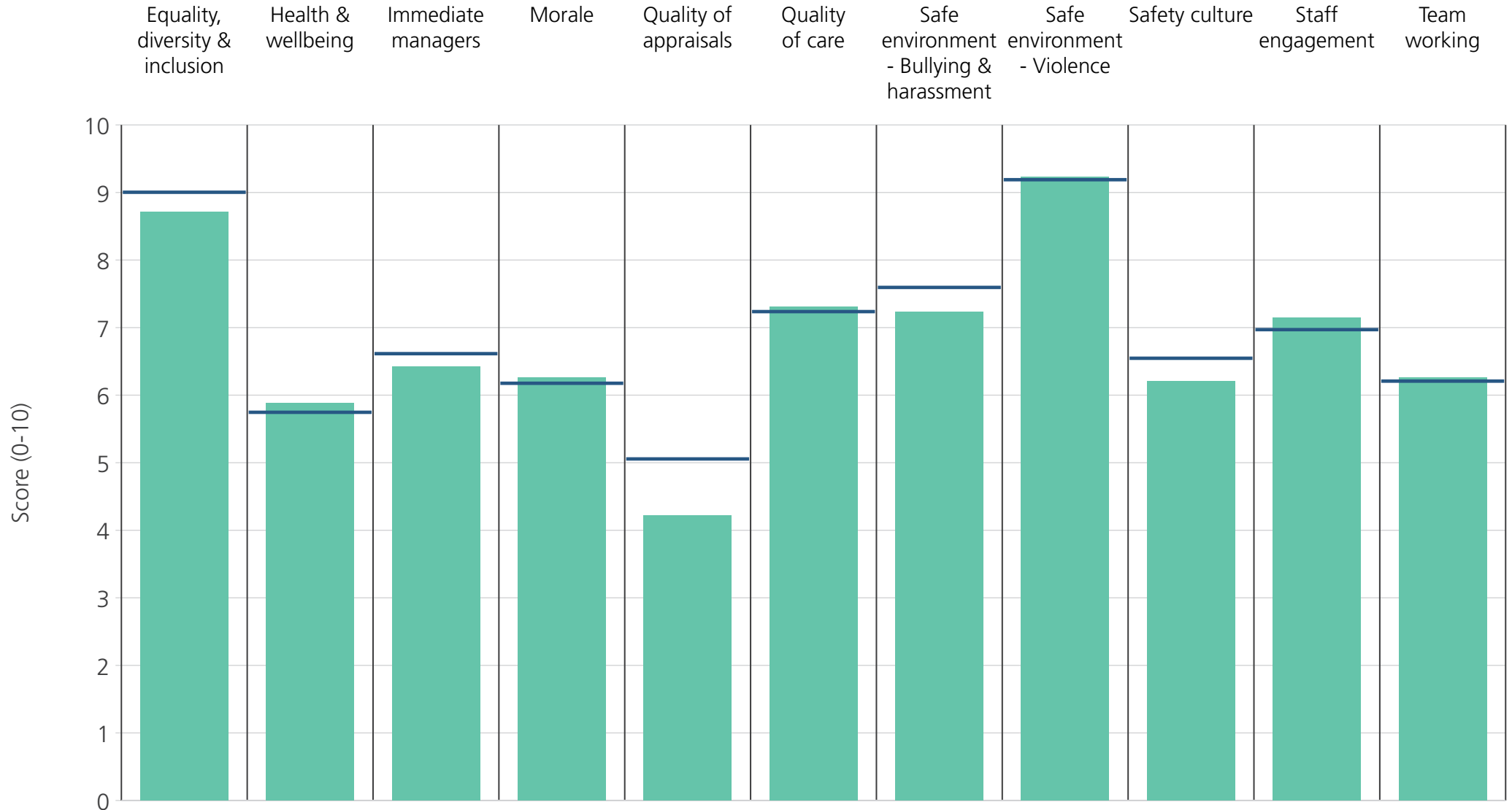
Directorate	9.1	5.5	6.8	5.9	5.9	6.5	7.0	9.3	6.1	6.9	6.7
Your org	9.0	5.7	6.6	6.2	5.1	7.2	7.6	9.2	6.5	7.0	6.2
Responses	70	70	71	70	64	71	70	70	70	71	71



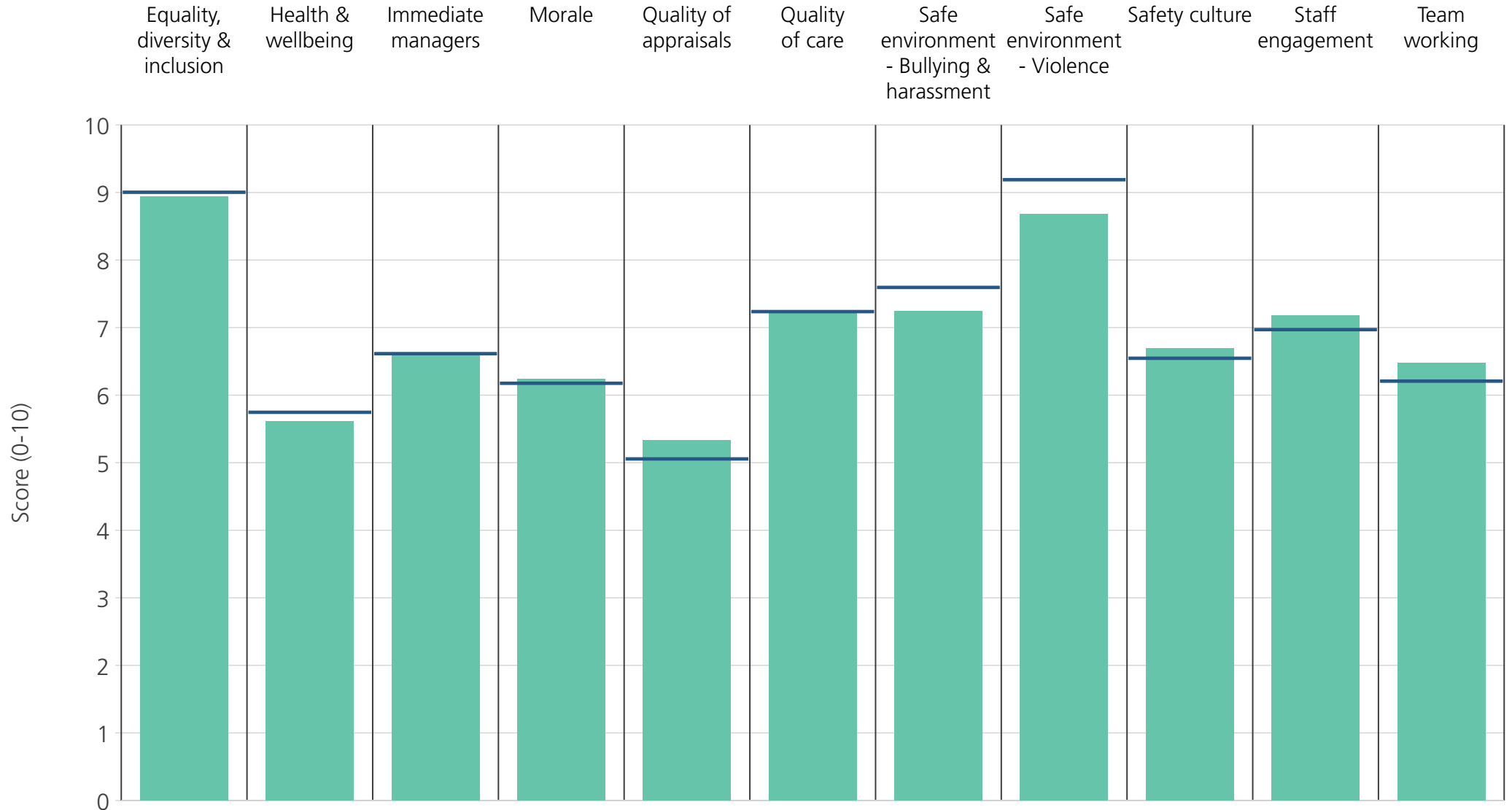
Directorate	8.8	5.6	5.7	5.8	3.8	7.2	7.7	9.3	6.1	6.4	5.3
Your org	9.0	5.7	6.6	6.2	5.1	7.2	7.6	9.2	6.5	7.0	6.2
Responses	88	87	89	87	72	62	87	87	86	89	89



Directorate	8.6	5.3	6.0	5.7	4.1	7.7	6.9	9.6	6.1	6.7	5.9
Your org	9.0	5.7	6.6	6.2	5.1	7.2	7.6	9.2	6.5	7.0	6.2
Responses	15	16	16	16	12	16	16	16	16	16	16



Directorate	8.7	5.9	6.4	6.3	4.2	7.3	7.2	9.2	6.2	7.1	6.3
Your org	9.0	5.7	6.6	6.2	5.1	7.2	7.6	9.2	6.5	7.0	6.2
Responses	100	100	101	98	88	98	100	100	100	101	101



Directorate	8.9	5.6	6.6	6.2	5.3	7.2	7.2	8.7	6.7	7.2	6.5
Your org	9.0	5.7	6.6	6.2	5.1	7.2	7.6	9.2	6.5	7.0	6.2
Responses	365	364	364	358	312	366	363	365	366	366	366