

Norfolk and Suffolk NHS Foundation Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for Norfolk and Suffolk NHS Foundation Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Norfolk and Suffolk NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

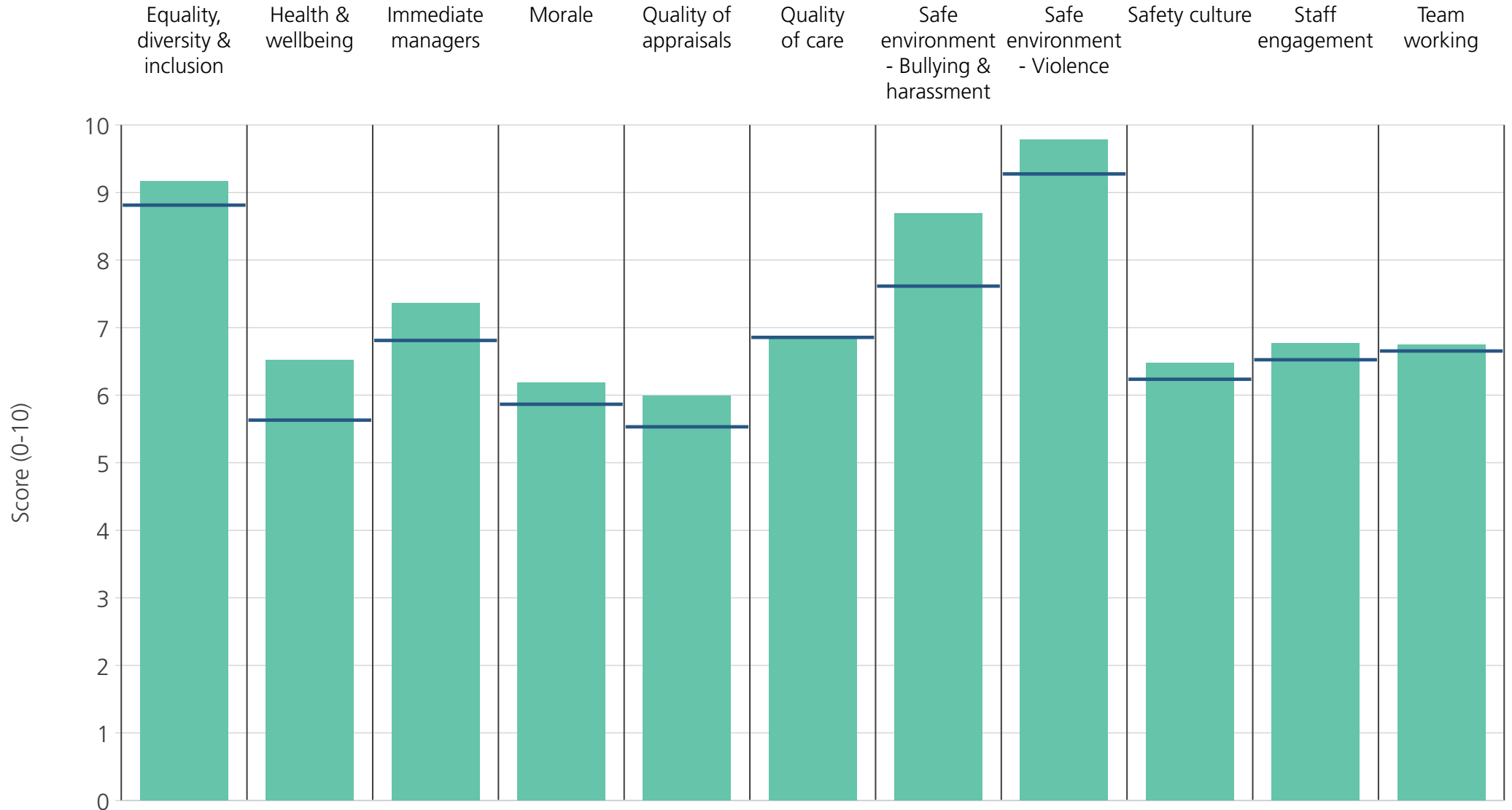
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



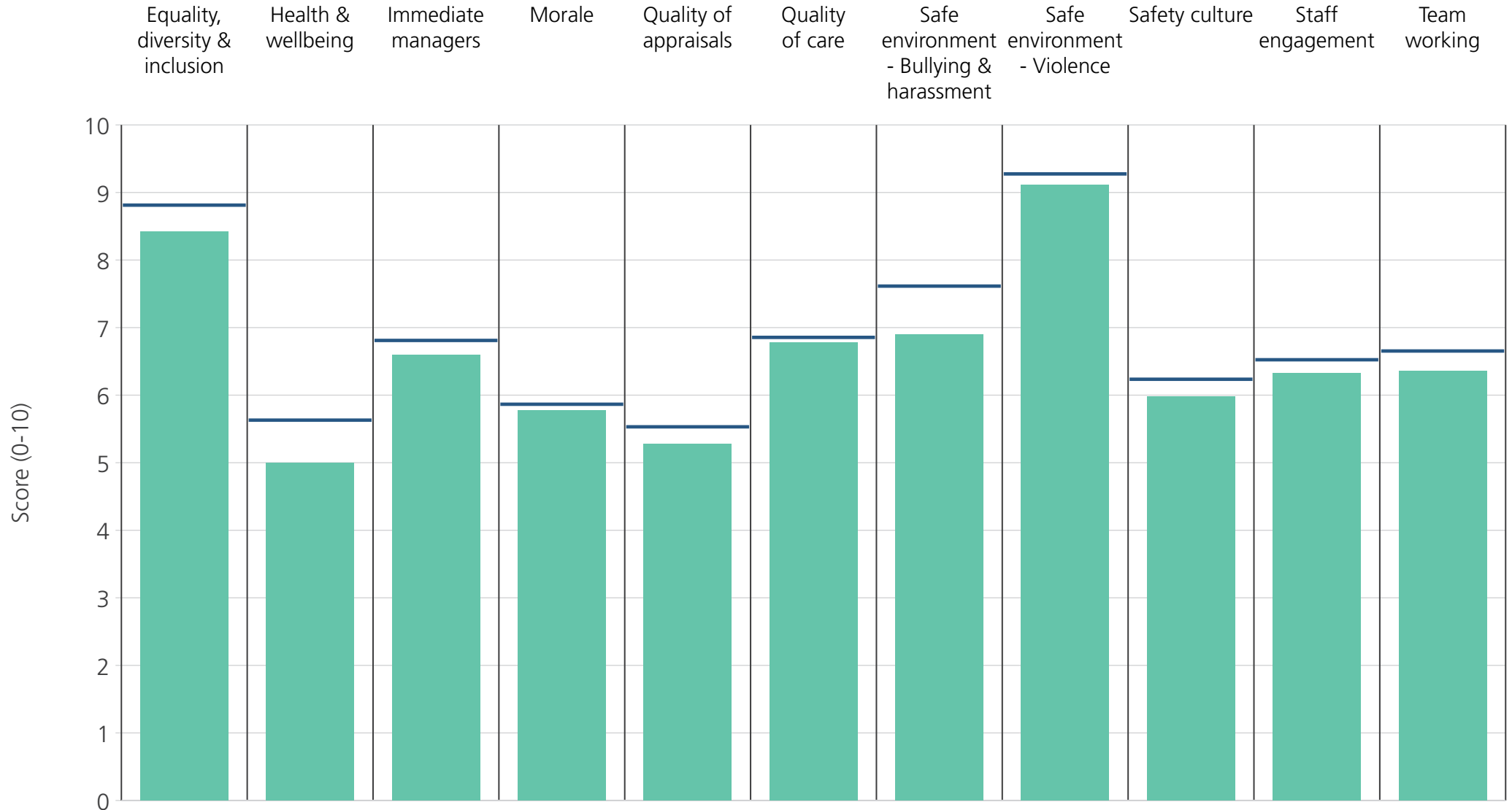
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

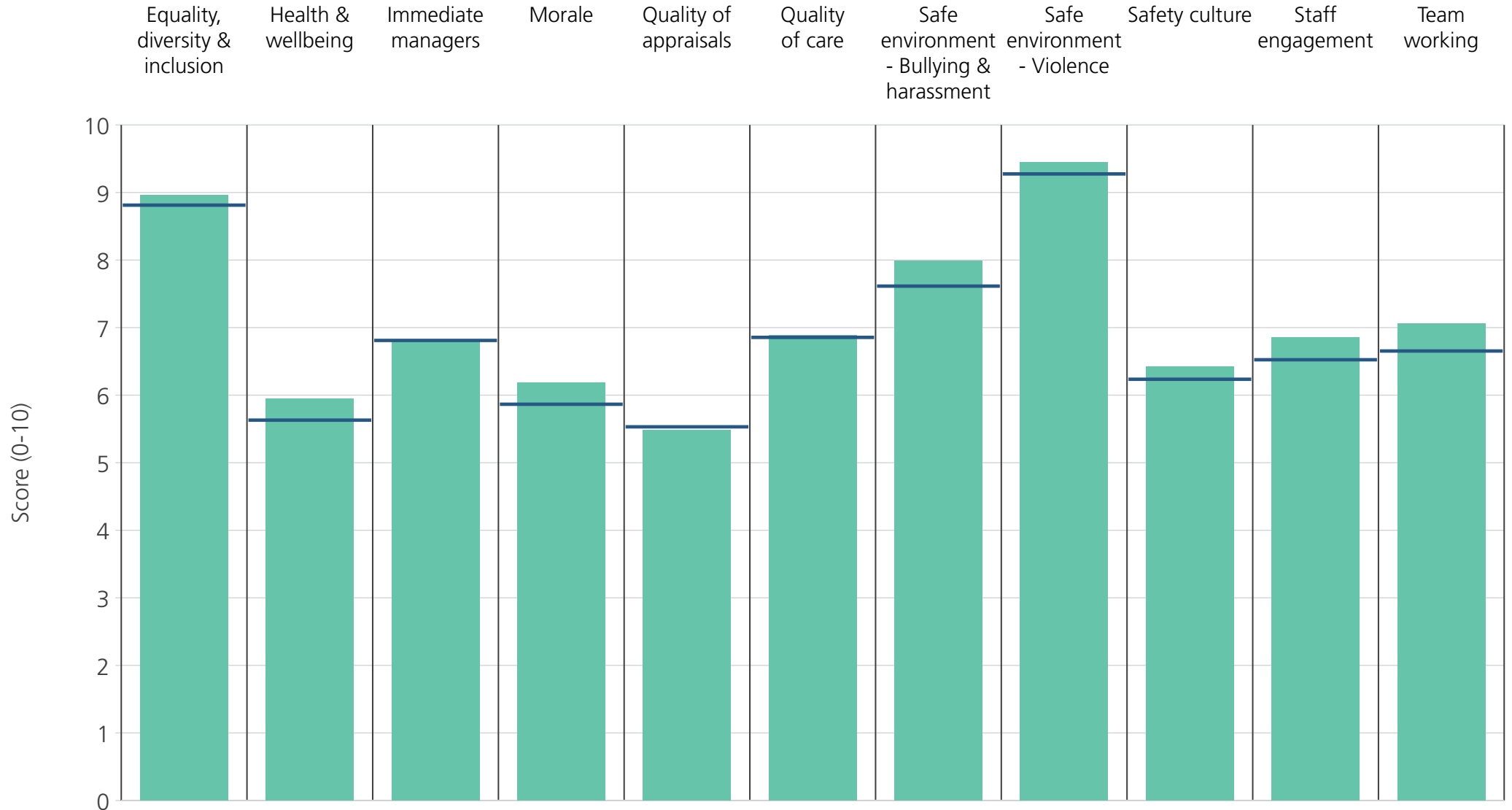
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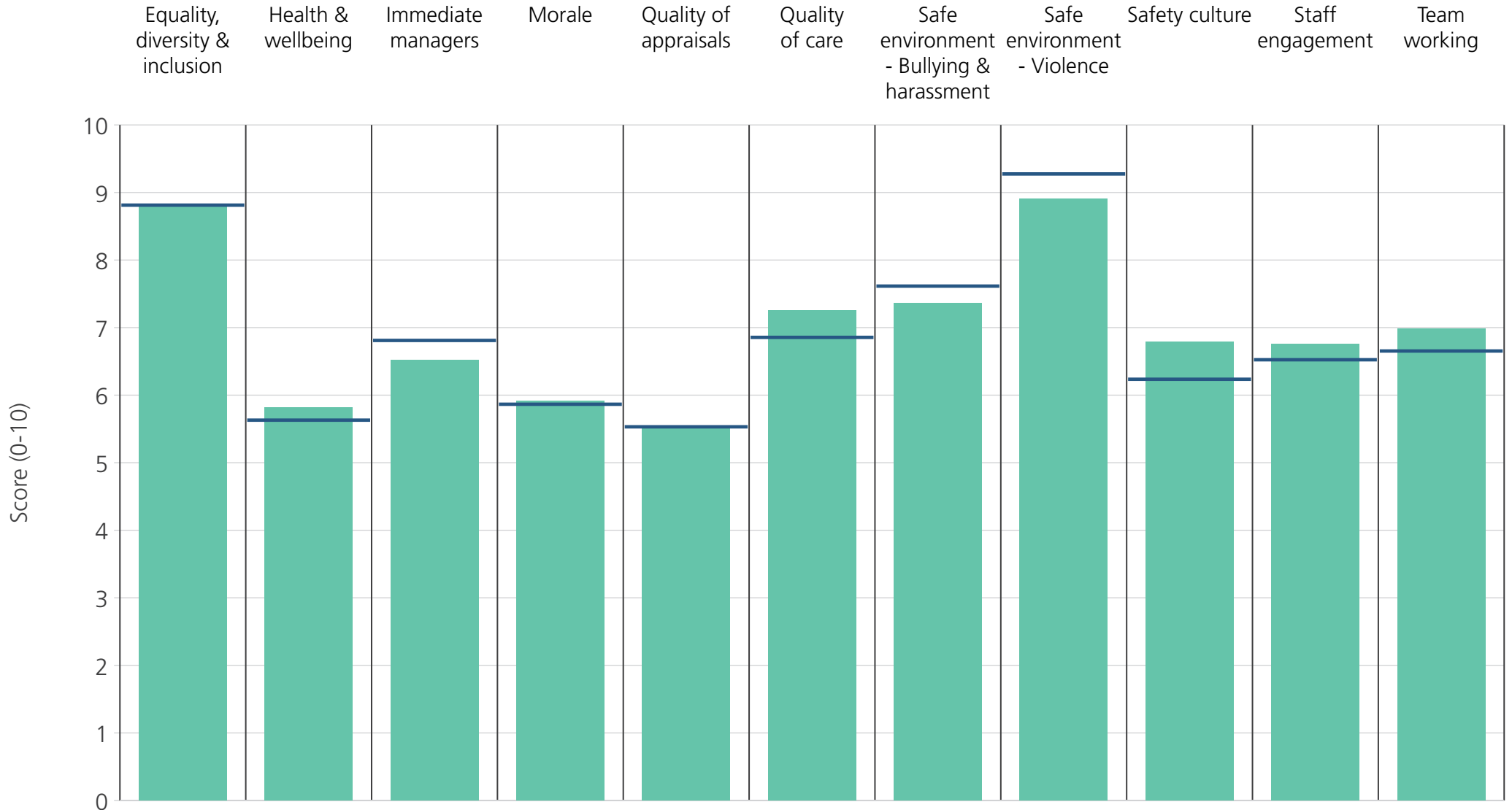
Directorate	9.2	6.5	7.4	6.2	6.0	6.8	8.7	9.8	6.5	6.8	6.7
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	406	406	405	405	328	171	406	405	403	408	405



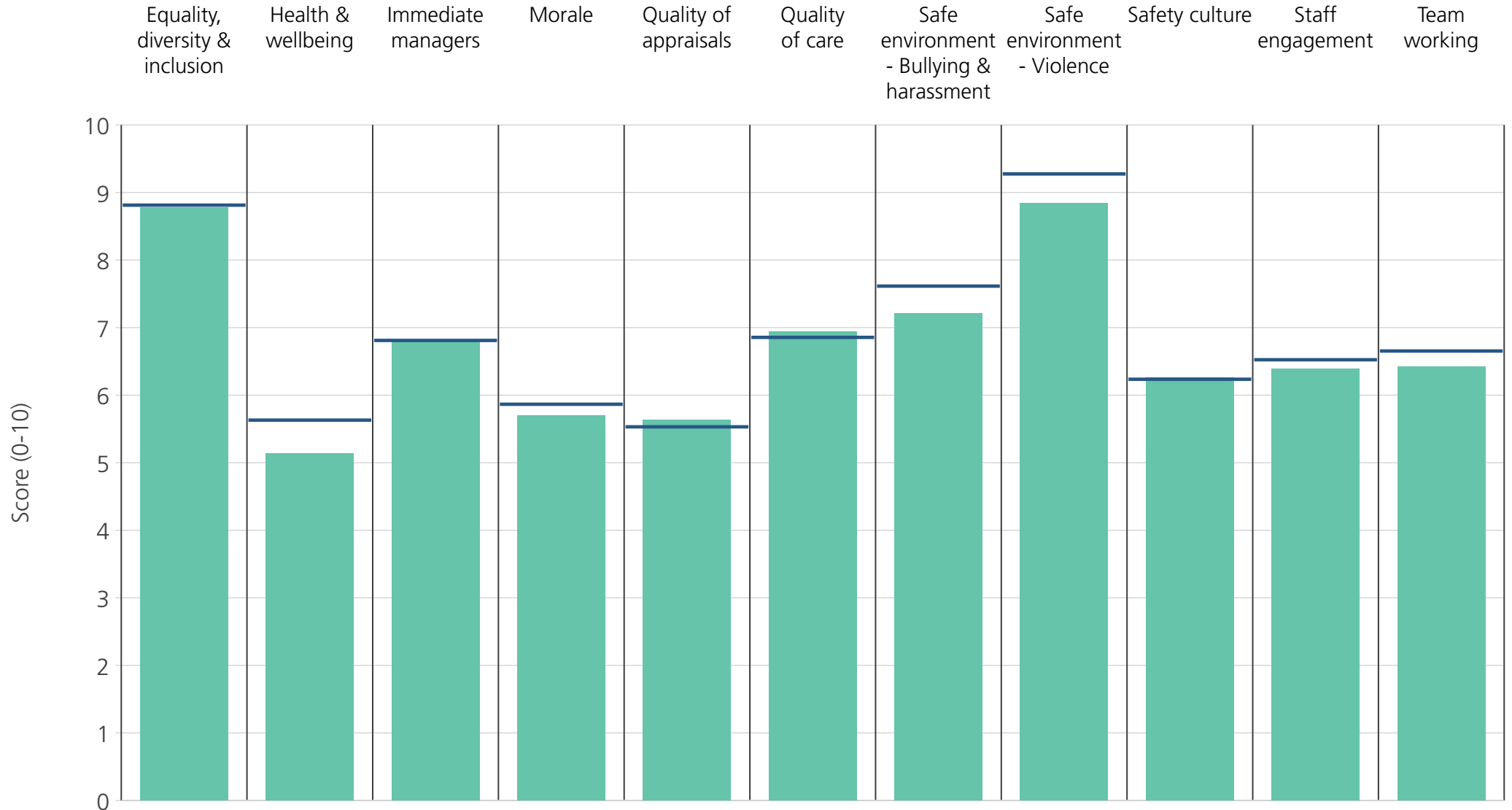
Directorate	8.4	5.0	6.6	5.8	5.3	6.8	6.9	9.1	6.0	6.3	6.4
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	246	246	246	243	190	228	244	245	245	247	244



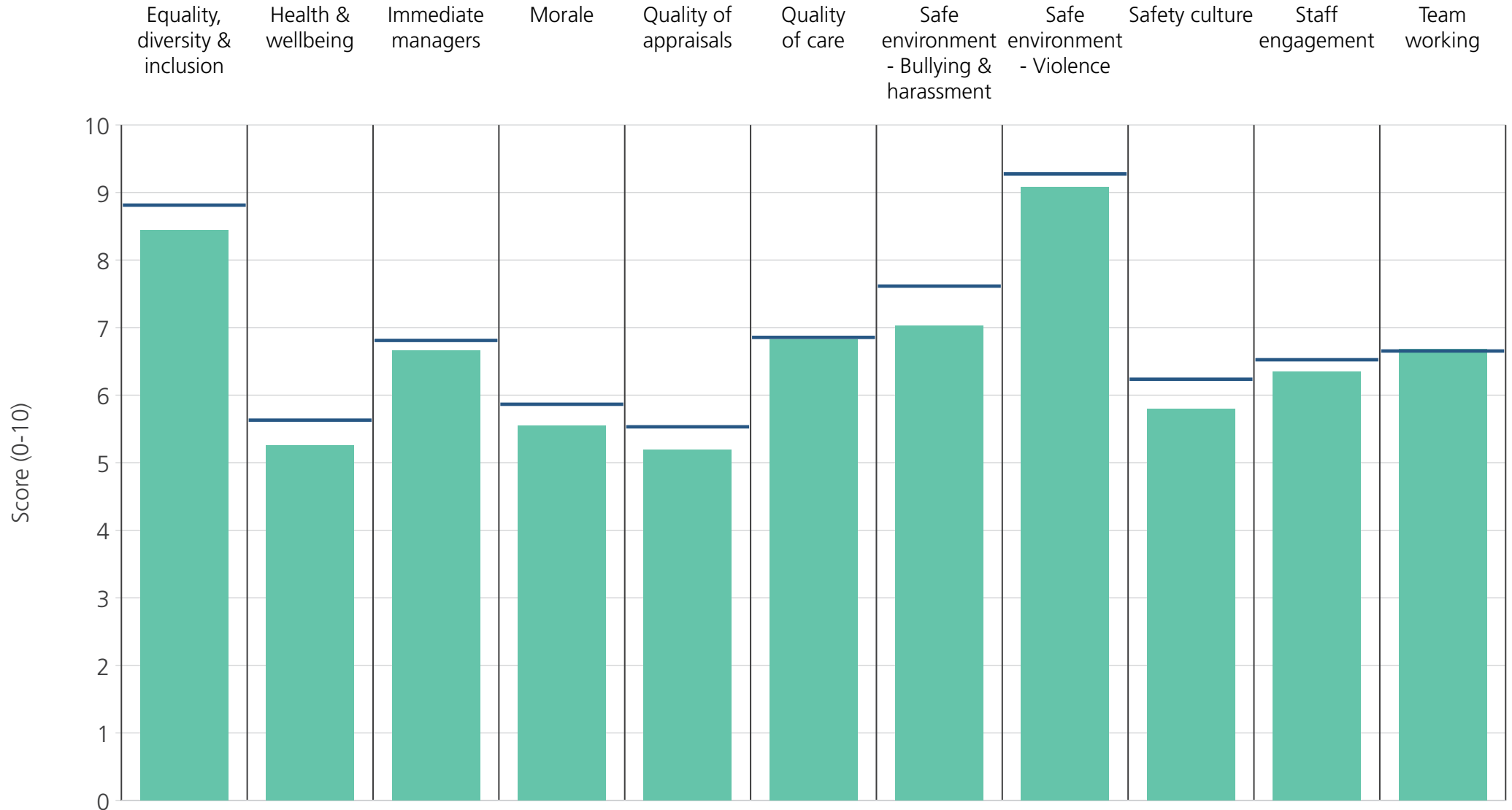
Directorate	9.0	5.9	6.8	6.2	5.5	6.9	8.0	9.4	6.4	6.9	7.1
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	243	243	245	241	169	226	240	243	241	248	243



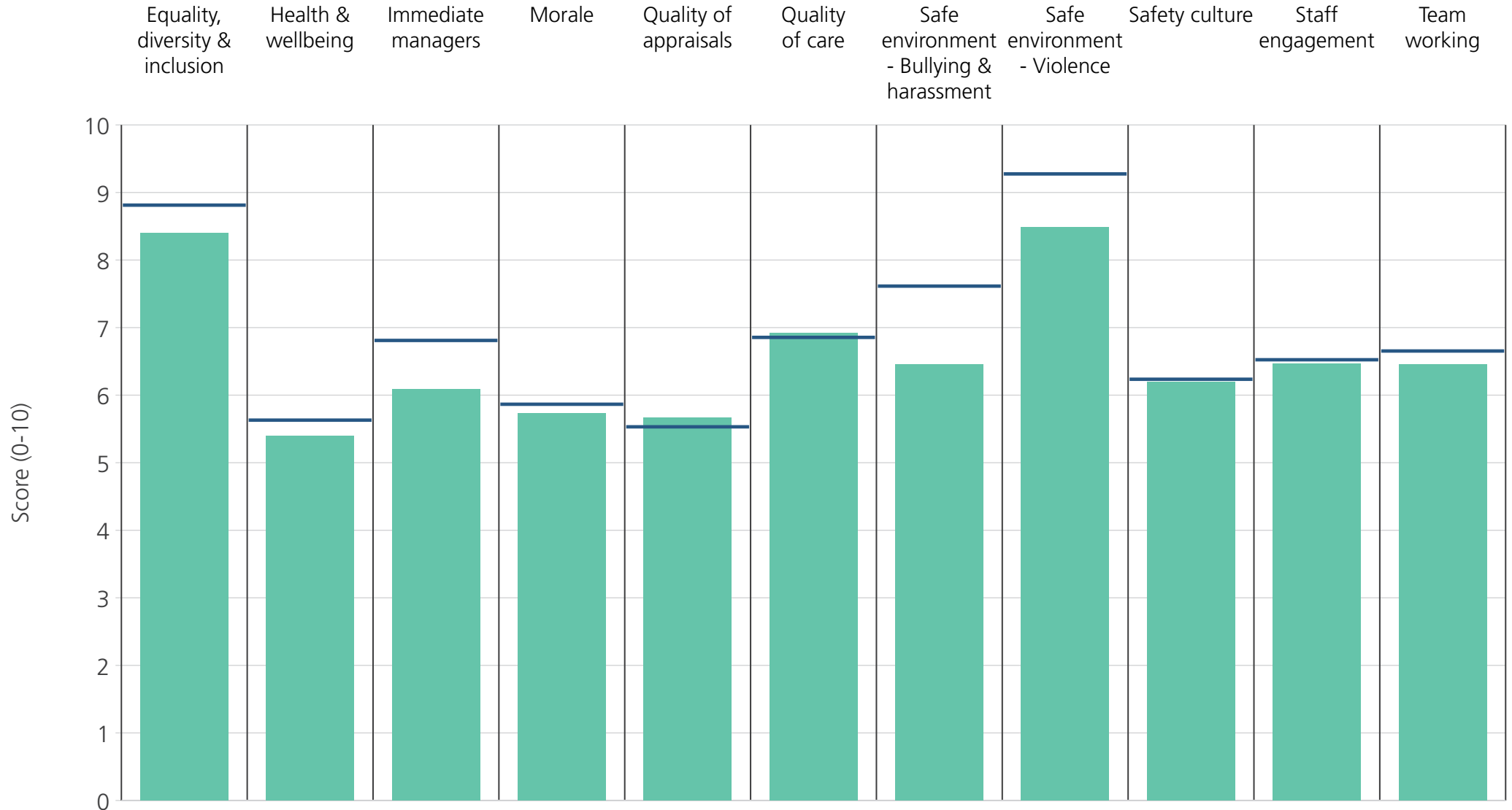
Directorate	8.8	5.8	6.5	5.9	5.5	7.3	7.4	8.9	6.8	6.8	7.0
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	185	186	185	181	157	170	184	185	184	191	185



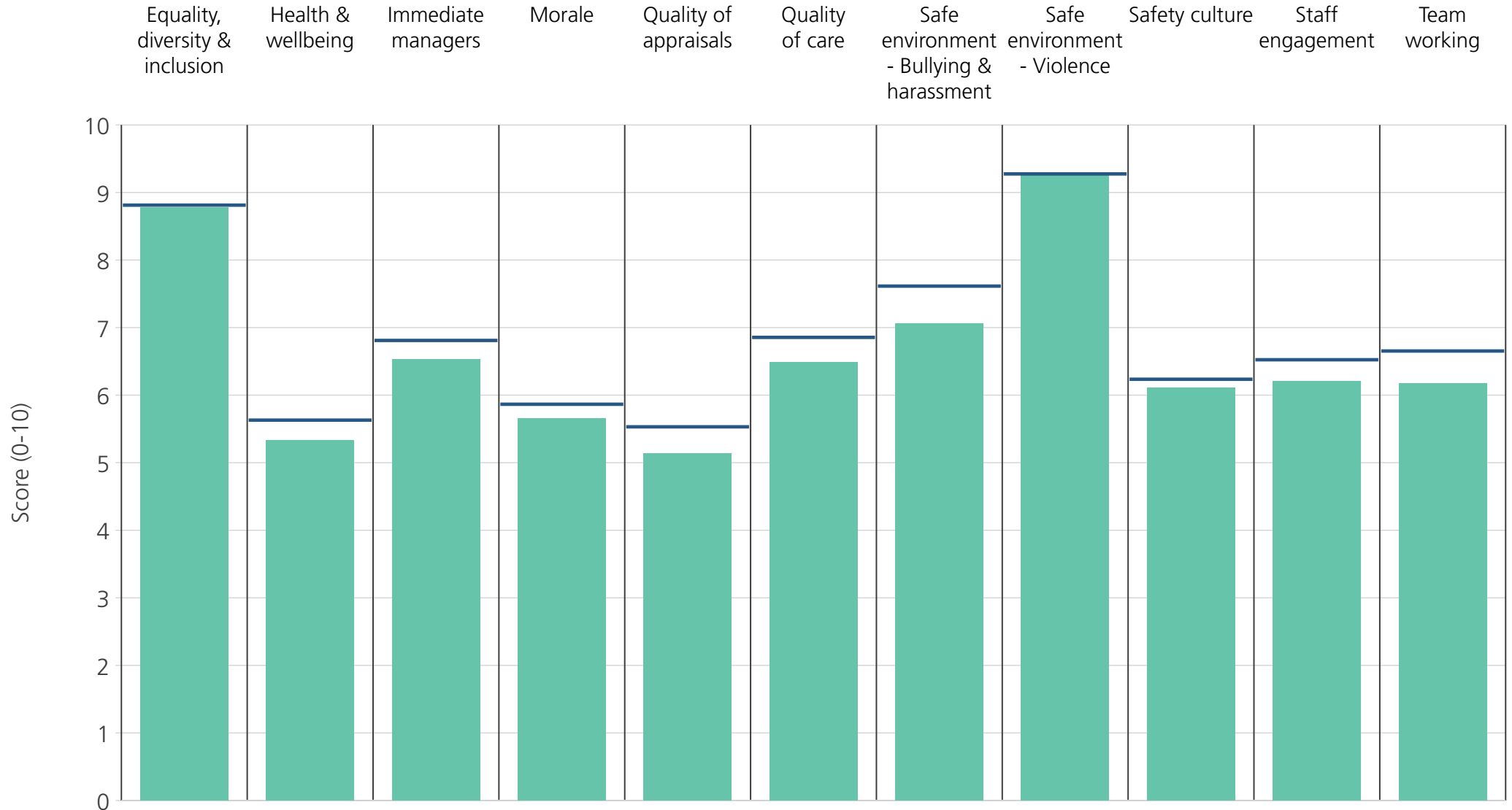
Directorate	8.8	5.1	6.8	5.7	5.6	6.9	7.2	8.8	6.3	6.4	6.4
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	233	235	234	231	173	208	232	231	231	239	235



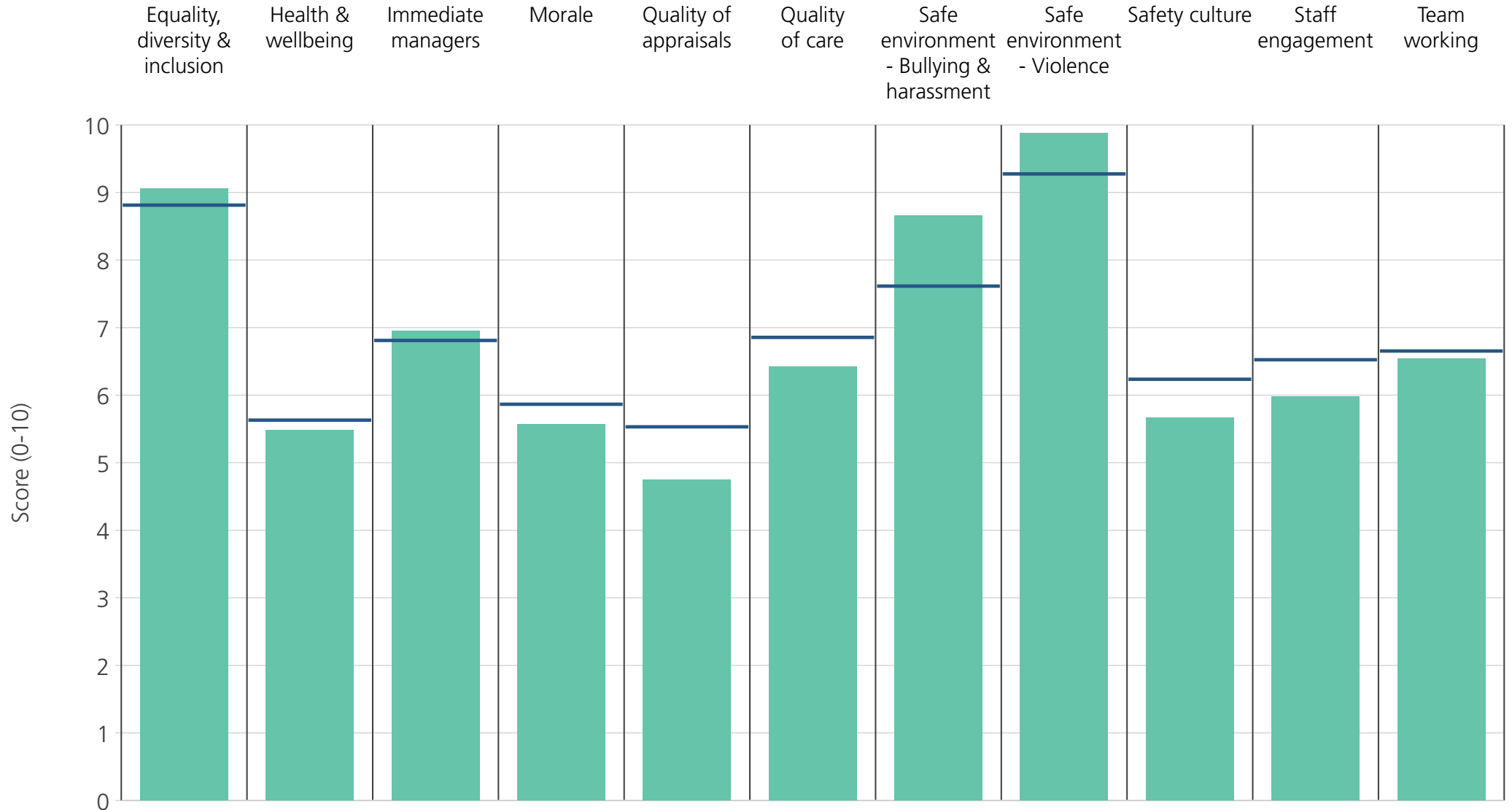
Directorate	8.4	5.3	6.7	5.5	5.2	6.8	7.0	9.1	5.8	6.3	6.7
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	234	234	233	227	176	211	234	232	232	237	235



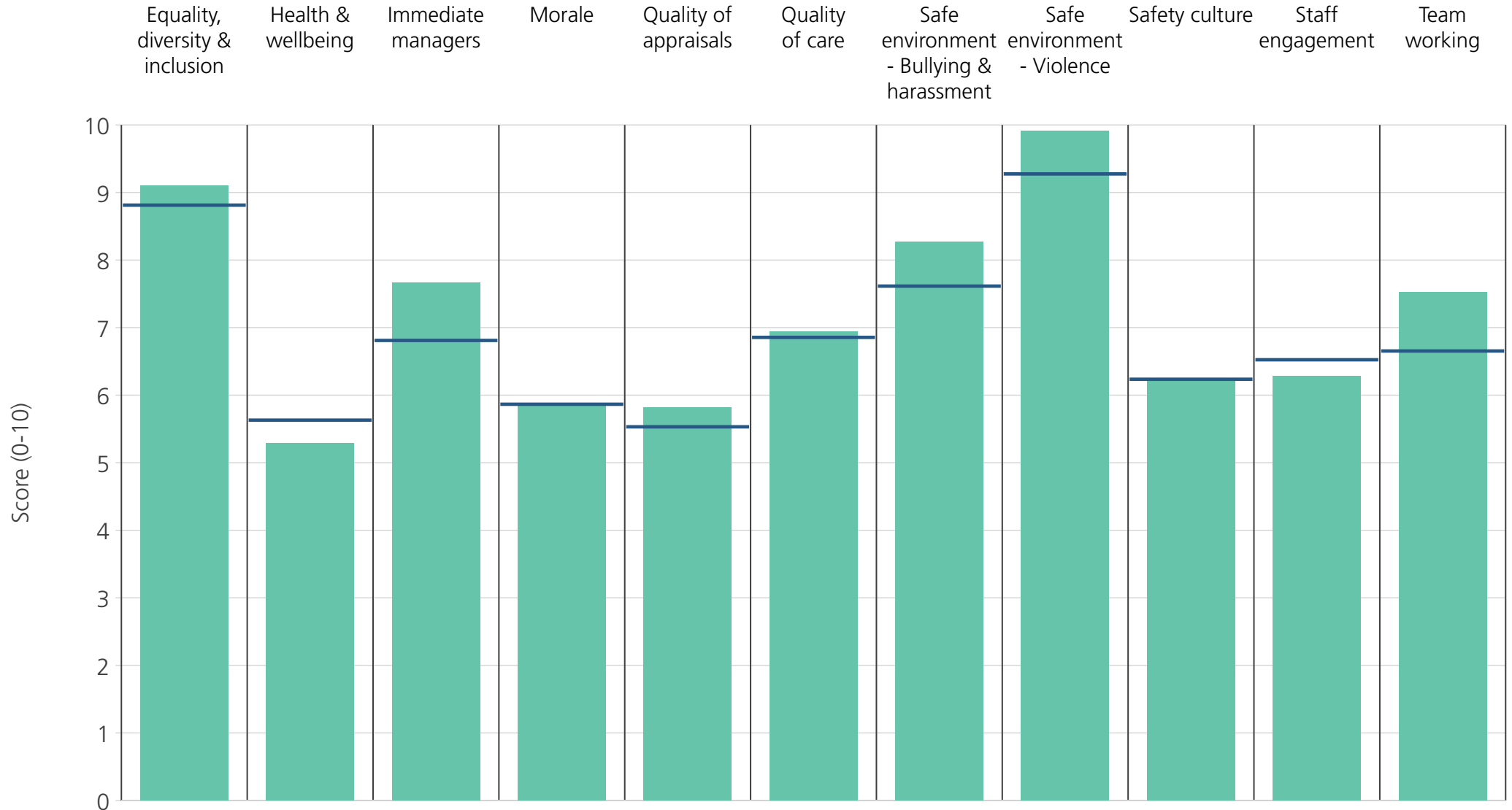
Directorate	8.4	5.4	6.1	5.7	5.7	6.9	6.5	8.5	6.2	6.5	6.5
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	129	129	129	127	97	117	128	123	129	131	128



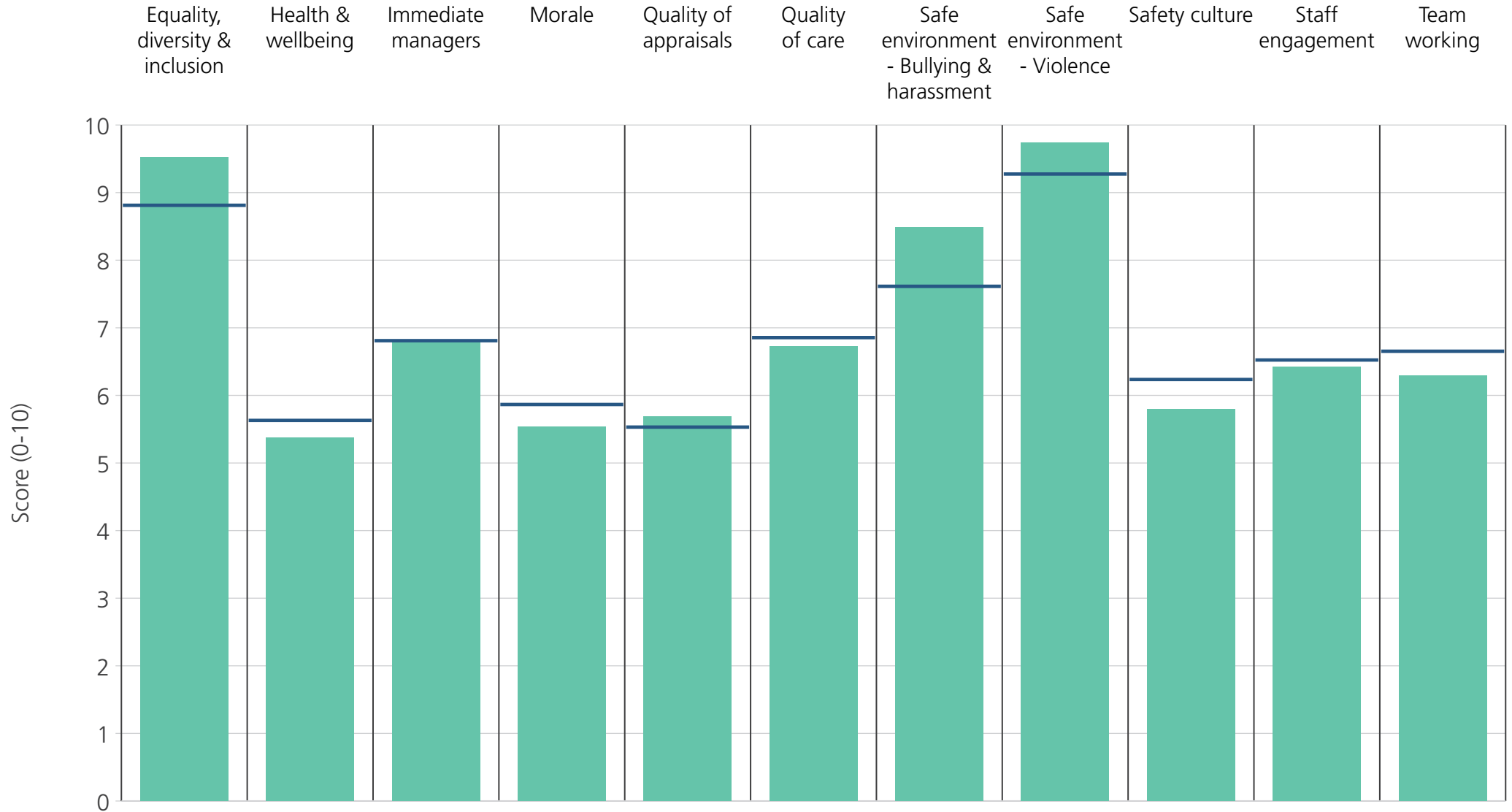
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Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	139	139	139	139	124	128	137	136	139	140	139



Directorate	9.1	5.5	7.0	5.6	4.8	6.4	8.7	9.9	5.7	6.0	6.5
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	56	56	56	56	45	53	56	56	56	56	56



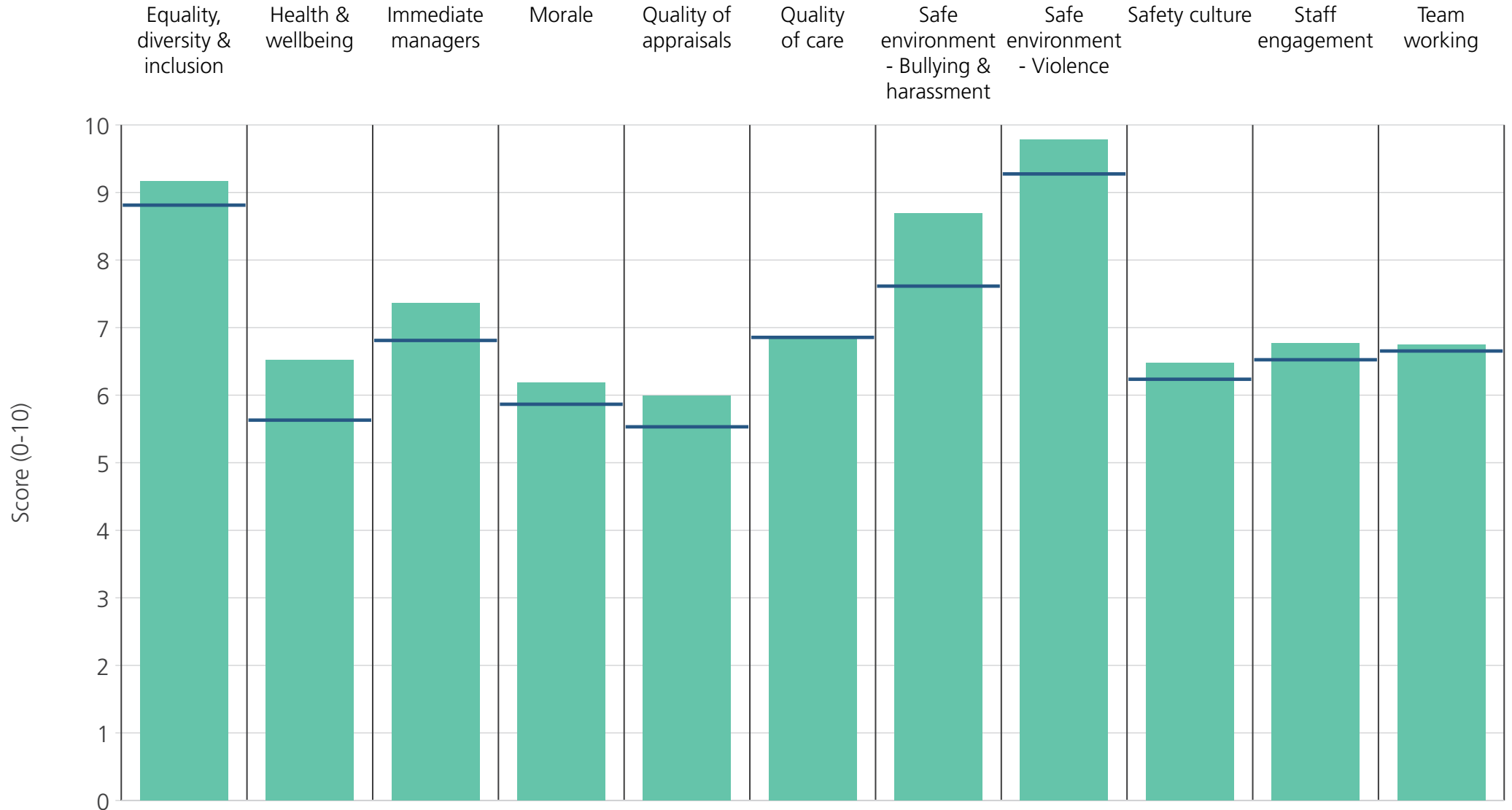
Directorate	9.1	5.3	7.7	5.9	5.8	6.9	8.3	9.9	6.2	6.3	7.5
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	52	54	54	54	43	48	54	54	54	54	53



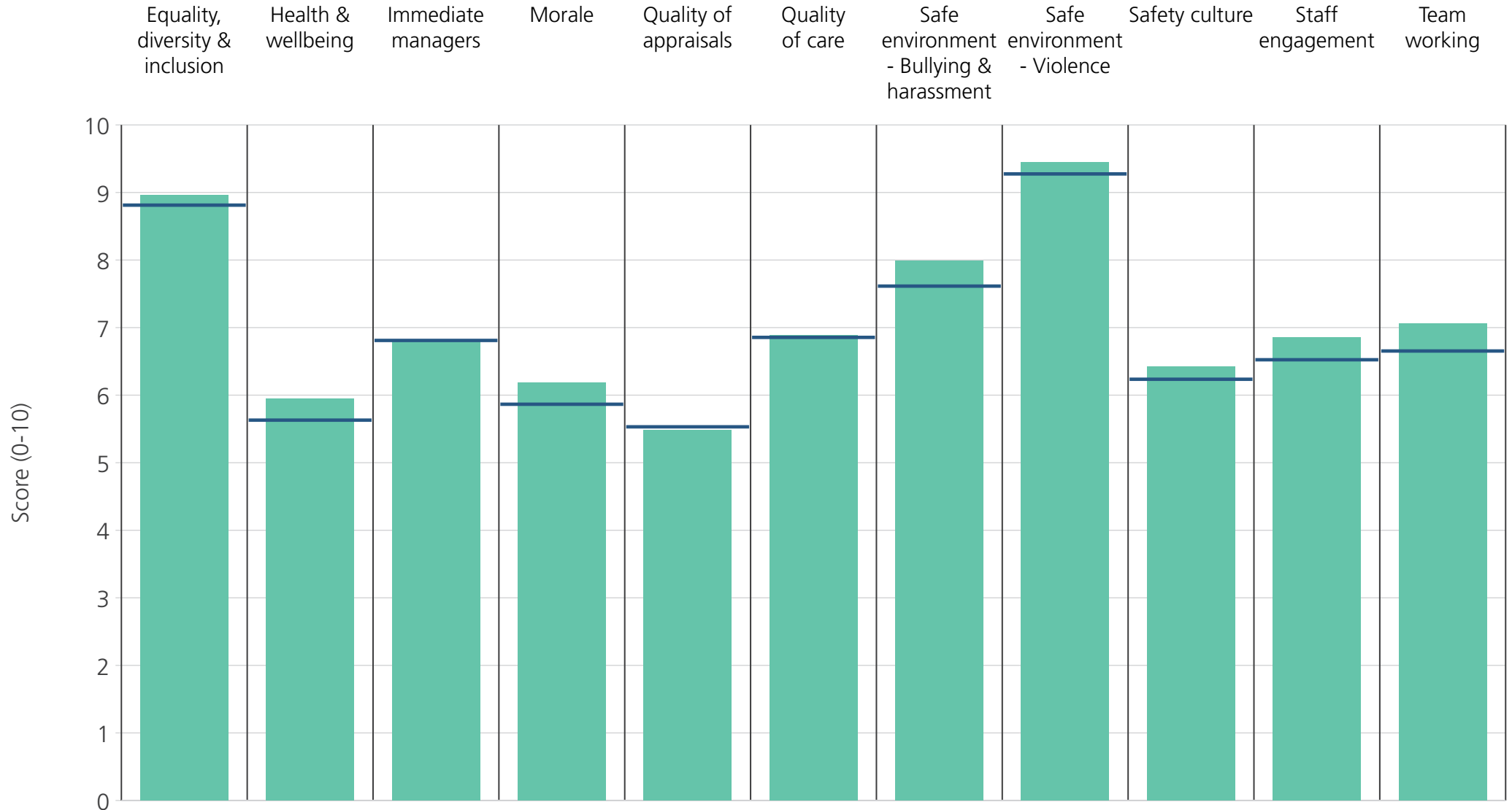
Directorate	9.5	5.4	6.8	5.5	5.7	6.7	8.5	9.7	5.8	6.4	6.3
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	64	64	64	63	48	61	64	64	64	64	63

Directorates 2

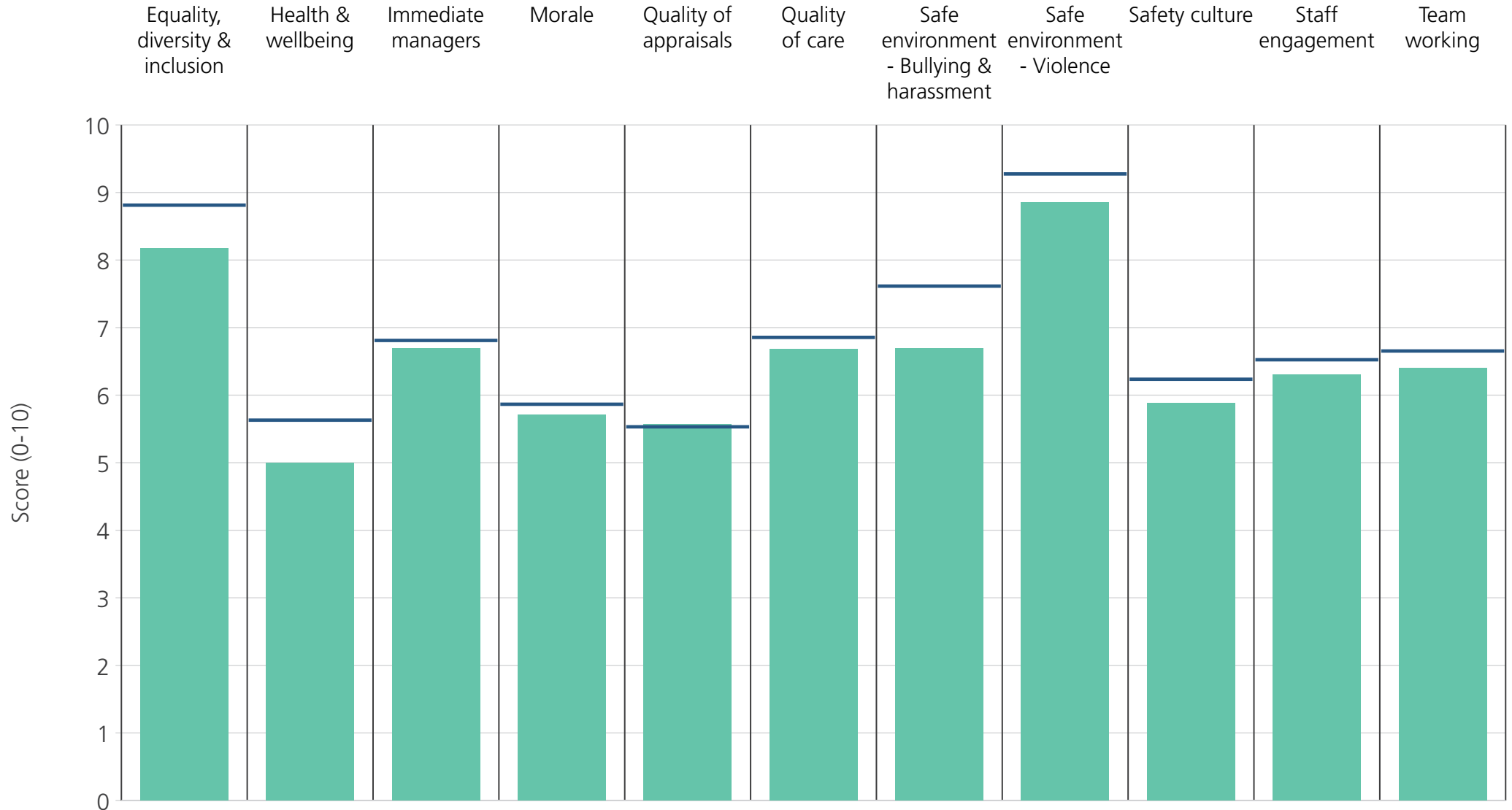
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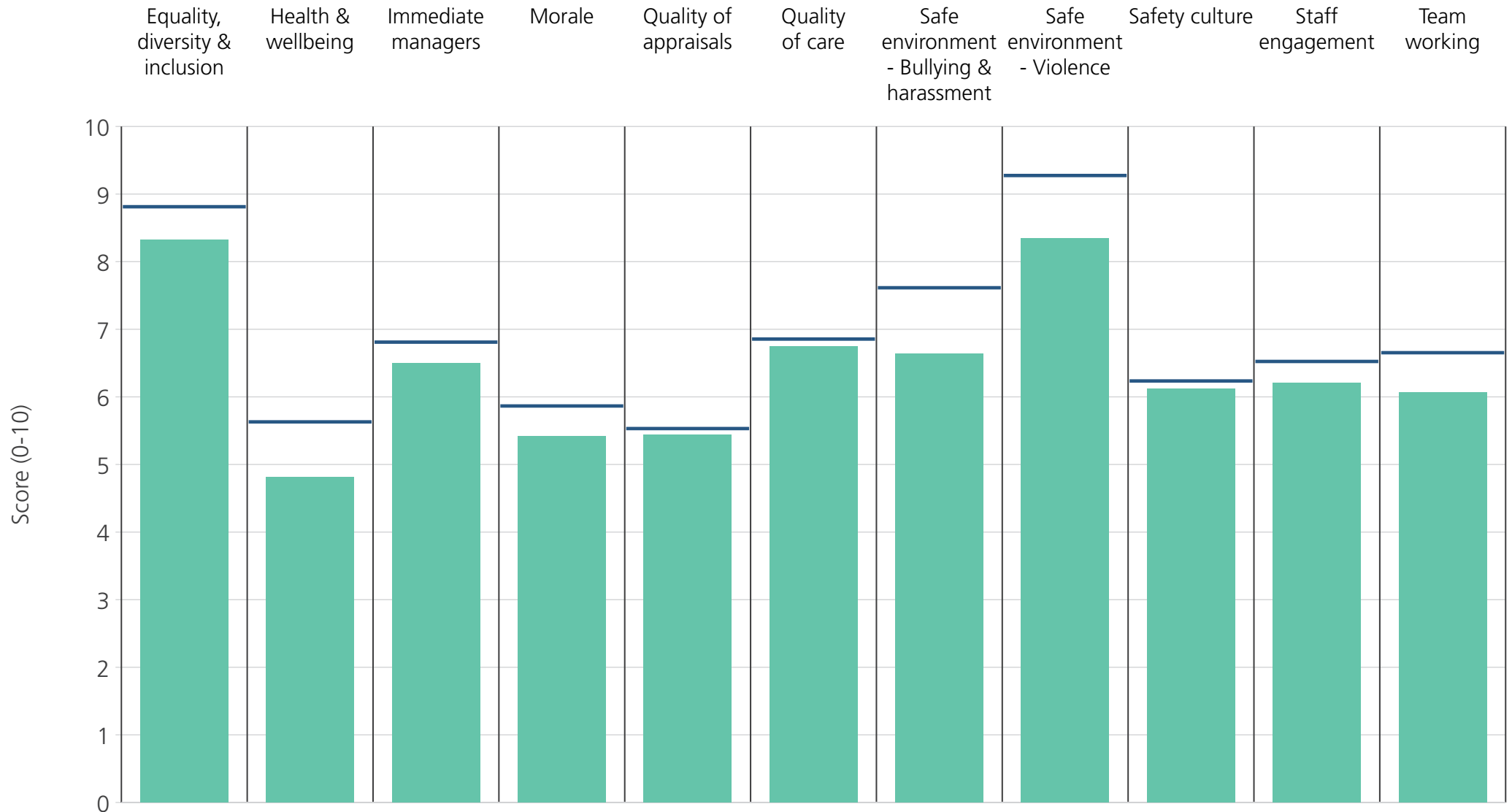
Directorate	9.2	6.5	7.4	6.2	6.0	6.8	8.7	9.8	6.5	6.8	6.7
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	406	406	405	405	328	171	406	405	403	408	405



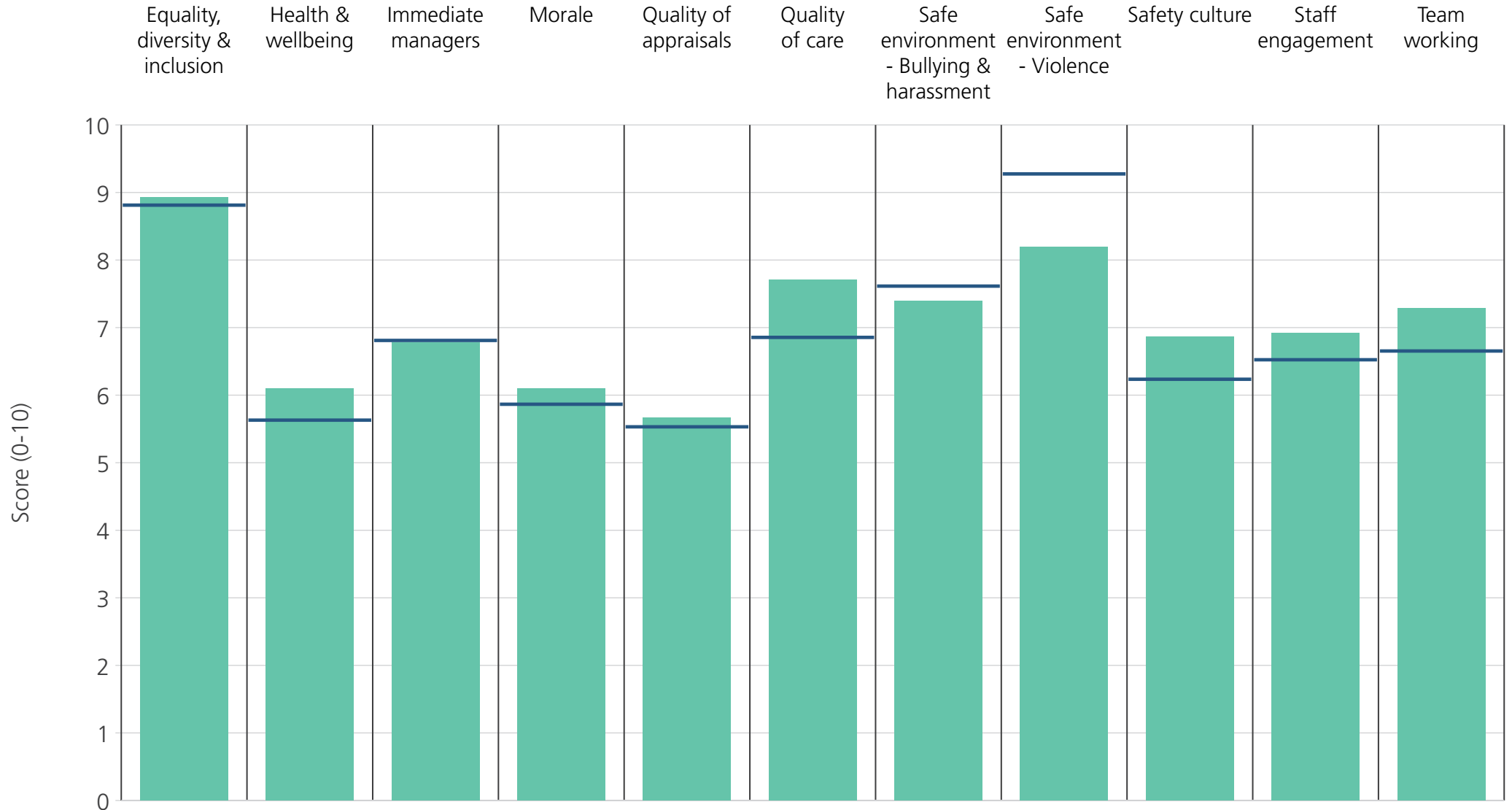
Directorate	9.0	5.9	6.8	6.2	5.5	6.9	8.0	9.4	6.4	6.9	7.1
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	243	243	245	241	169	226	240	243	241	248	243



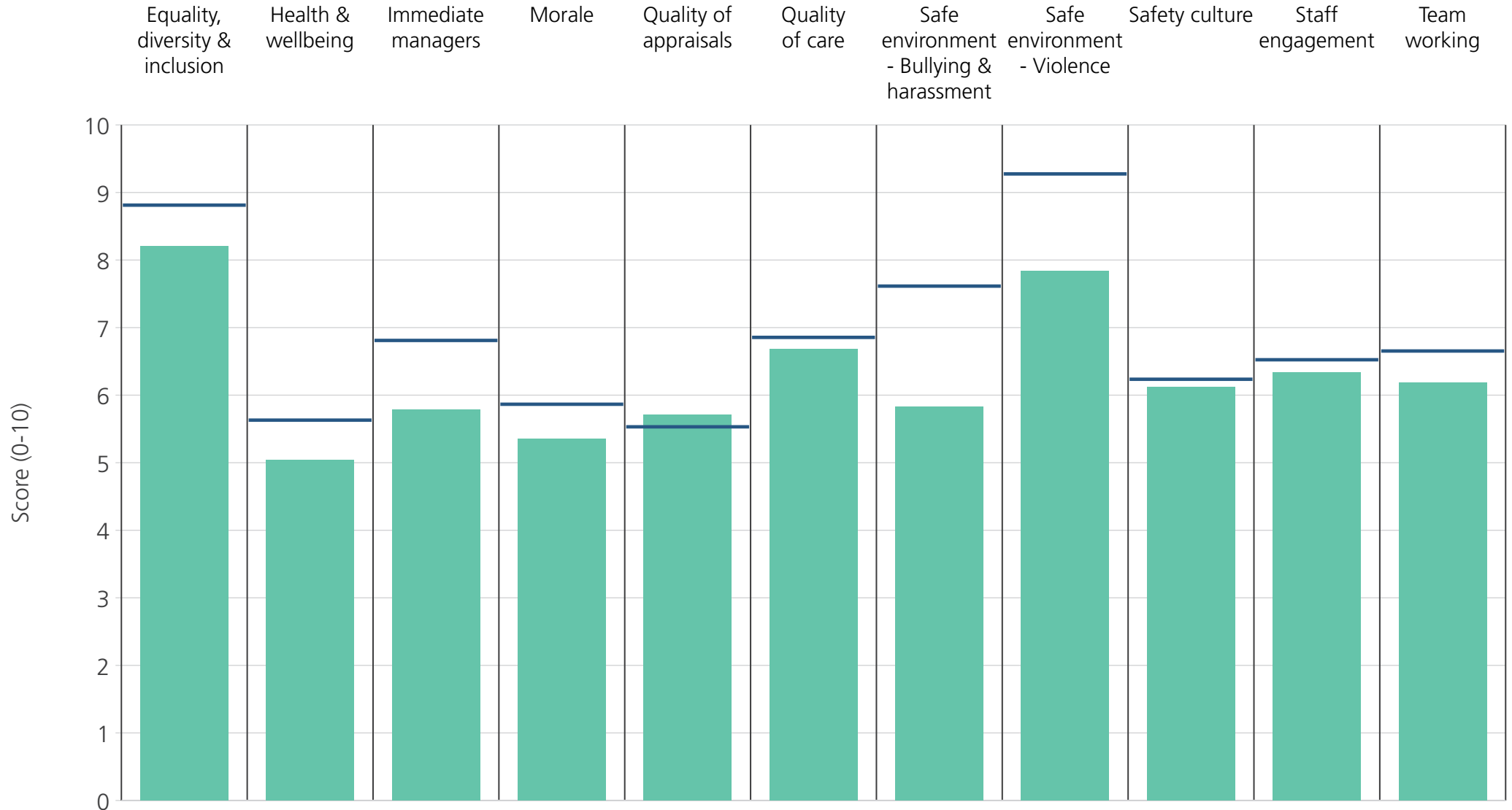
Directorate	8.2	5.0	6.7	5.7	5.6	6.7	6.7	8.8	5.9	6.3	6.4
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	172	172	172	169	136	164	170	171	171	173	171



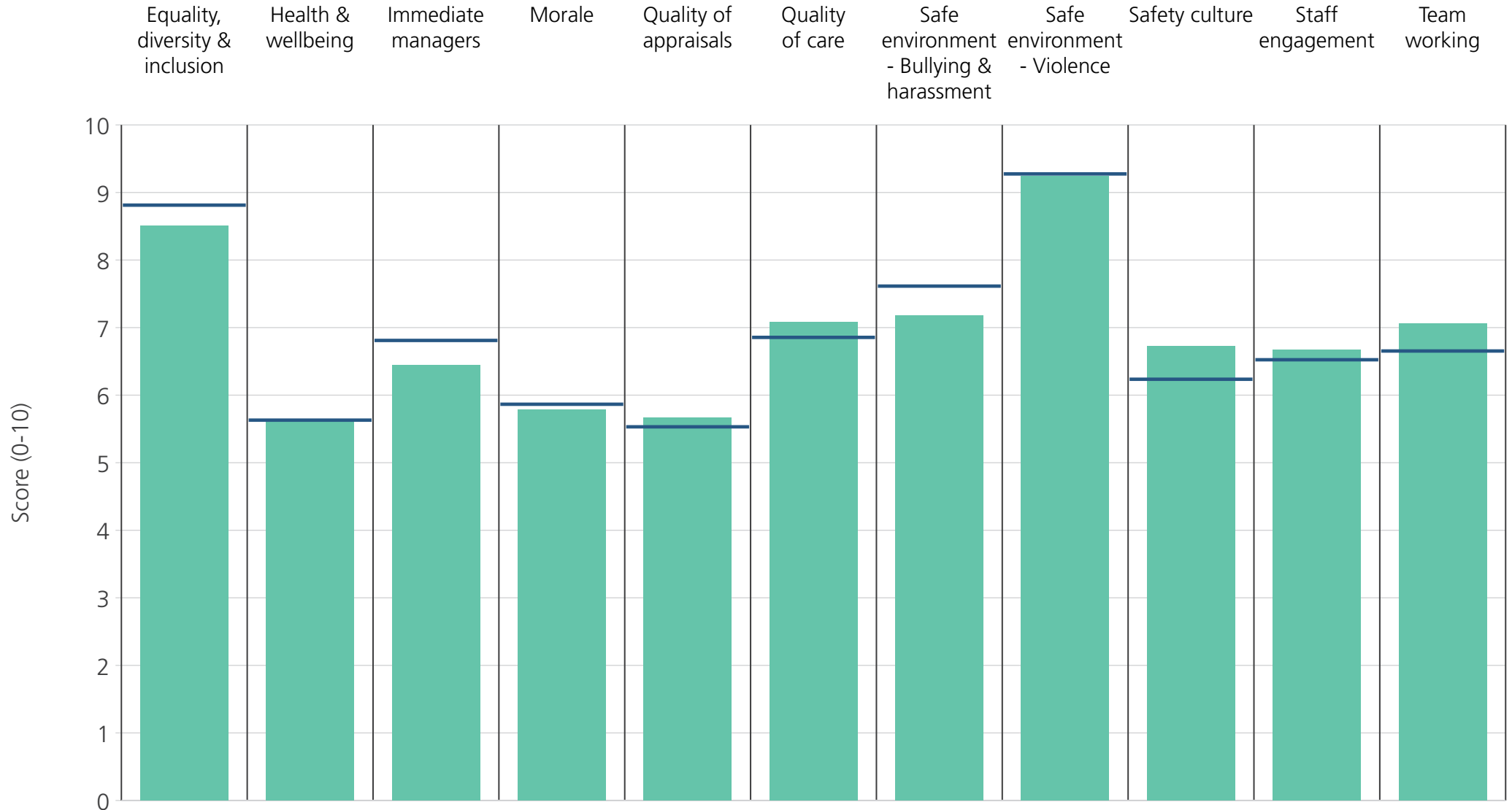
Directorate	8.3	4.8	6.5	5.4	5.4	6.8	6.6	8.3	6.1	6.2	6.1
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	132	133	133	131	93	129	130	131	130	135	132



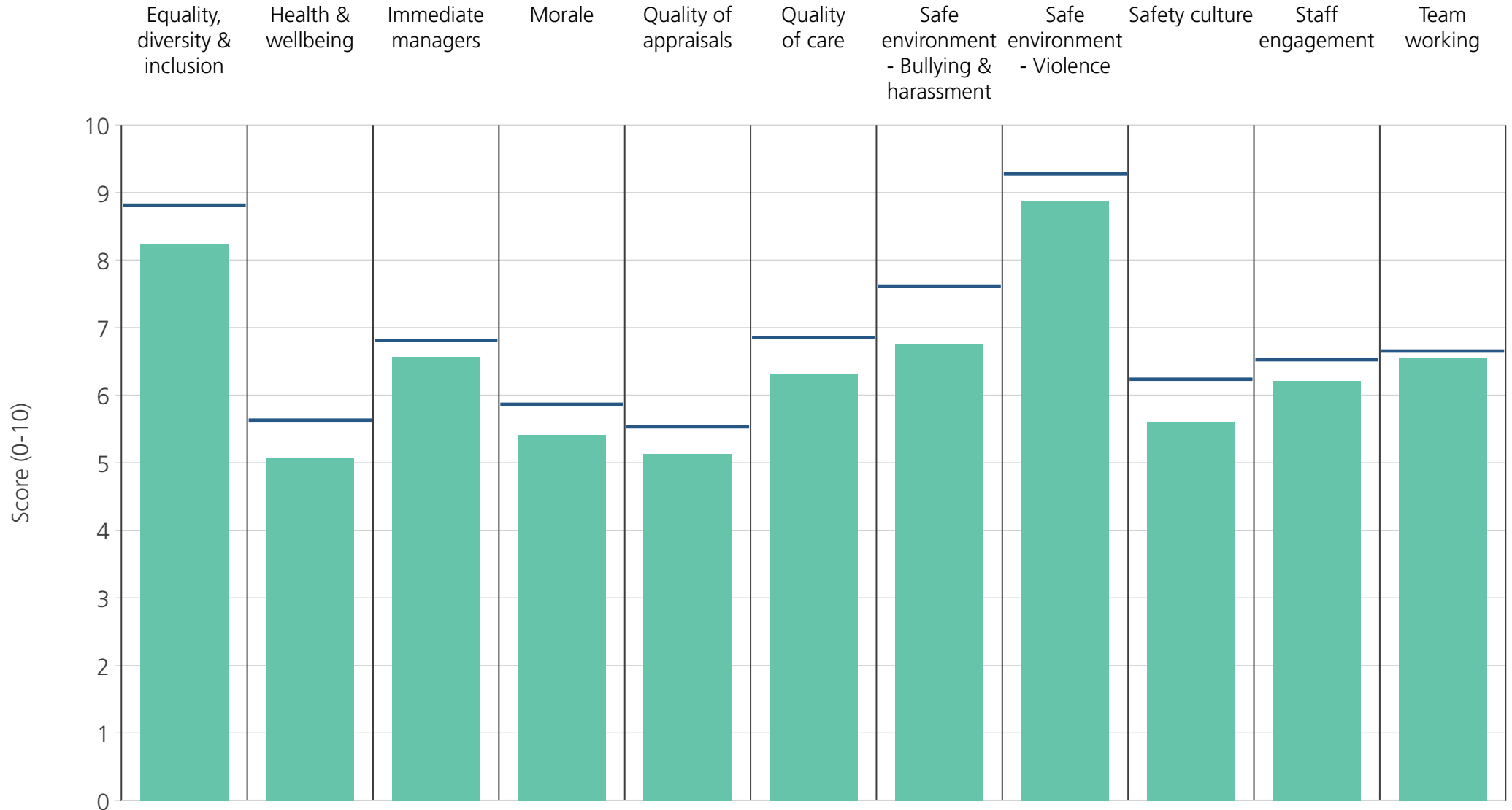
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Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	72	72	72	71	66	72	71	71	71	74	71



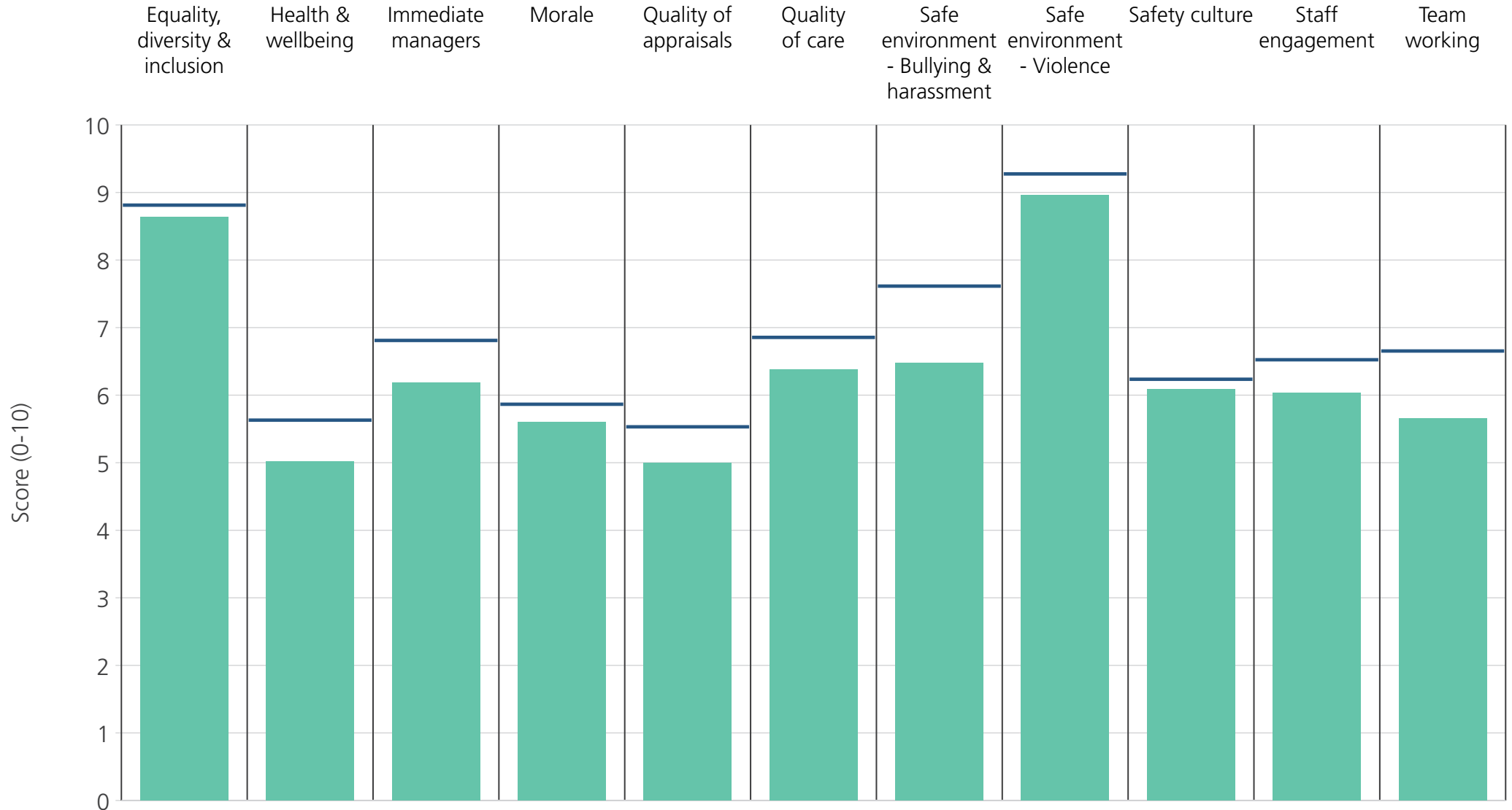
Directorate	8.2	5.0	5.8	5.3	5.7	6.7	5.8	7.8	6.1	6.3	6.2
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	79	79	79	78	58	76	79	74	79	81	79



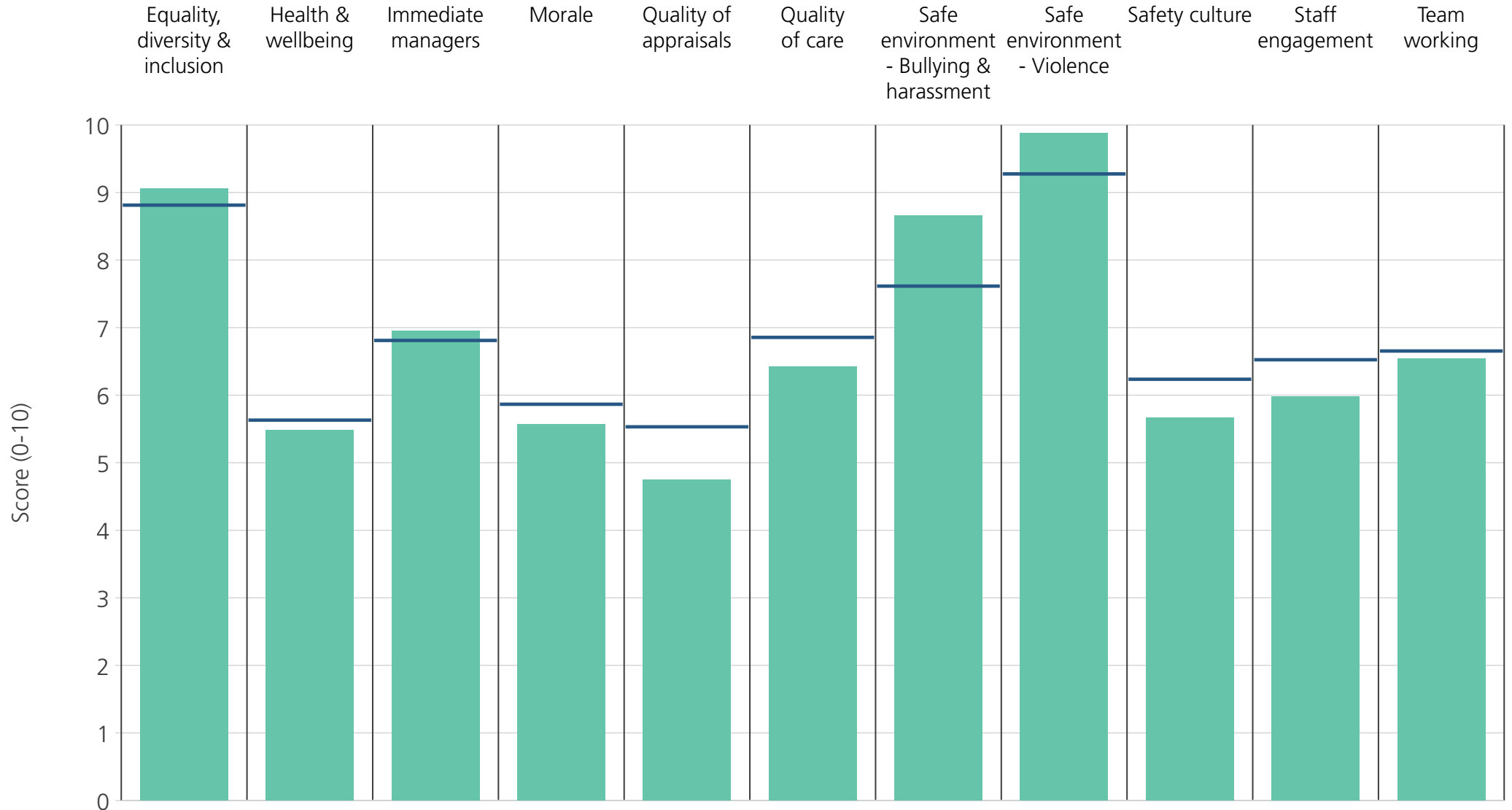
Directorate	8.5	5.6	6.4	5.8	5.7	7.1	7.2	9.2	6.7	6.7	7.1
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	78	79	79	77	64	79	78	79	78	81	80



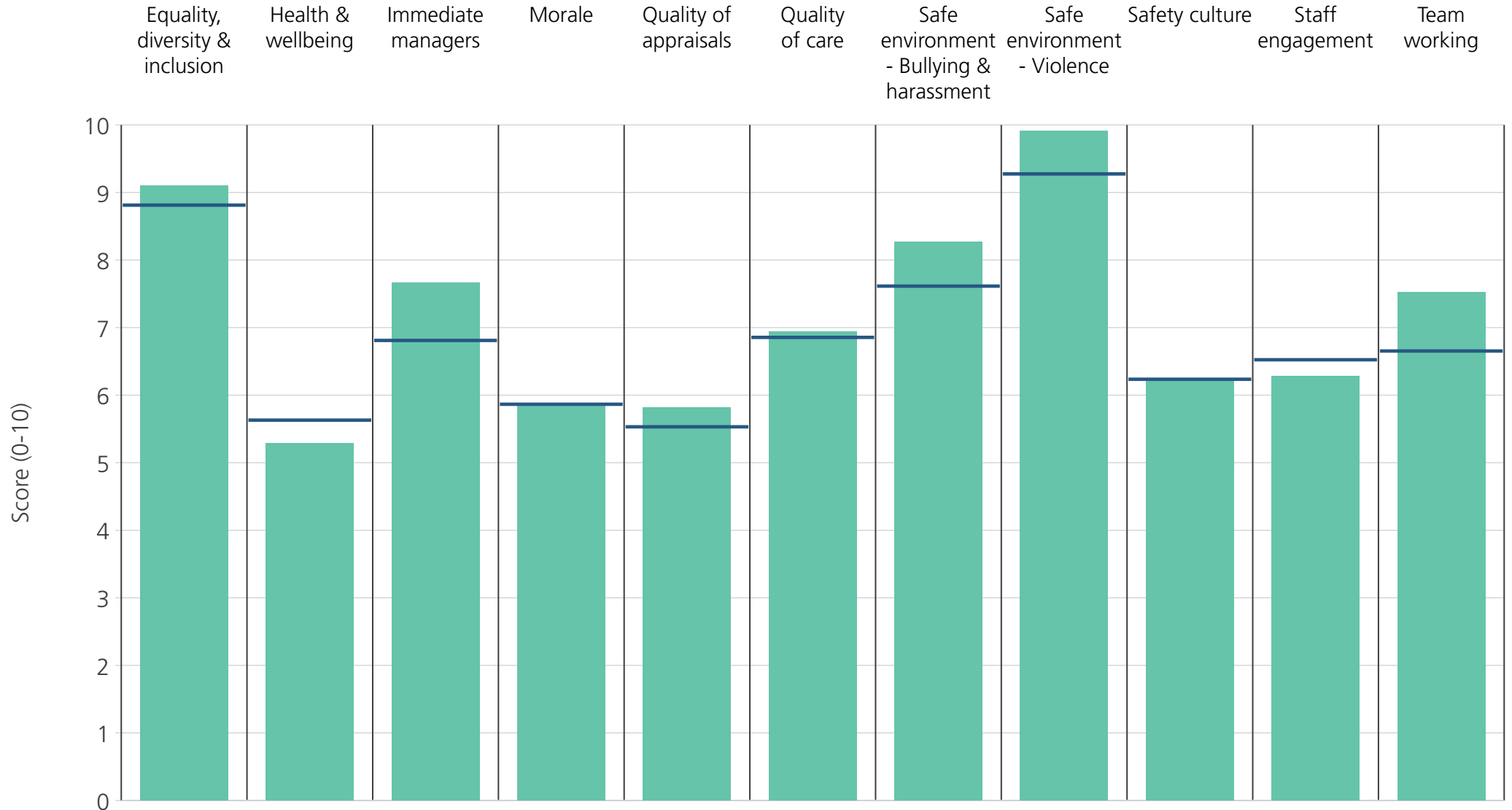
Directorate	8.2	5.1	6.6	5.4	5.1	6.3	6.7	8.9	5.6	6.2	6.6
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	89	89	89	86	69	87	89	89	87	90	90



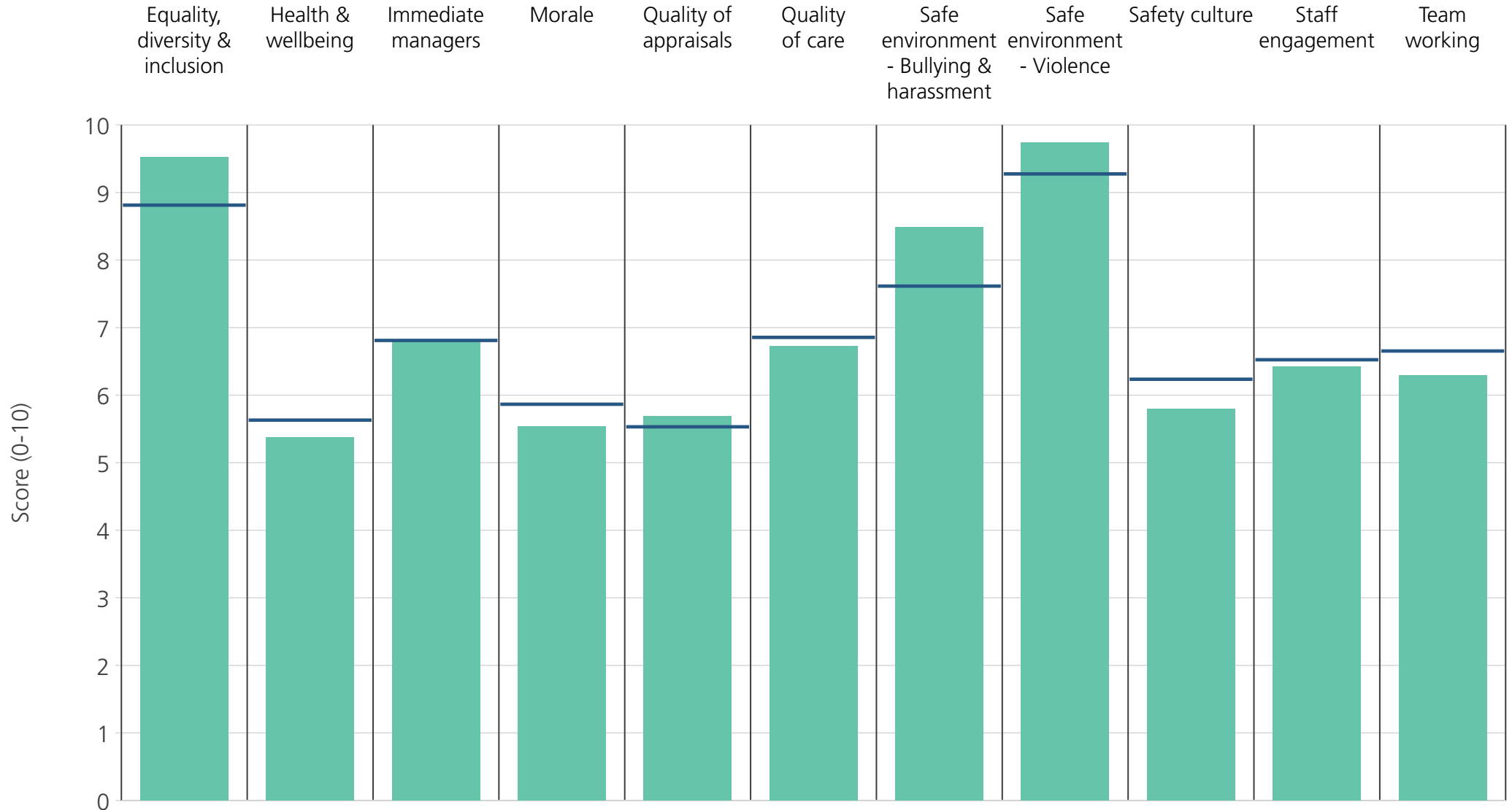
Directorate	8.6	5.0	6.2	5.6	5.0	6.4	6.5	9.0	6.1	6.0	5.7
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	79	79	79	79	65	79	77	77	79	80	80



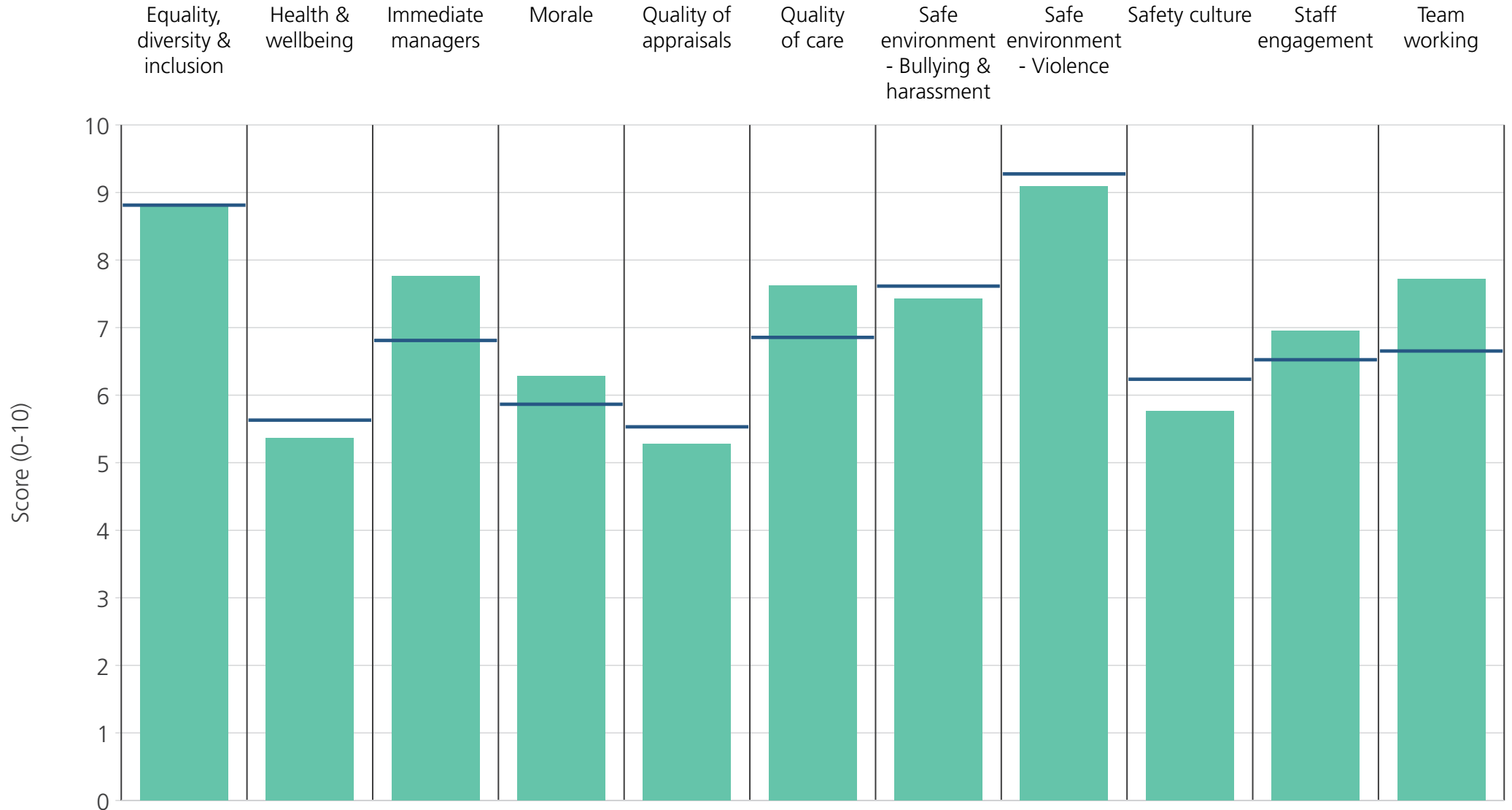
Directorate	9.1	5.5	7.0	5.6	4.8	6.4	8.7	9.9	5.7	6.0	6.5
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	56	56	56	56	45	53	56	56	56	56	56



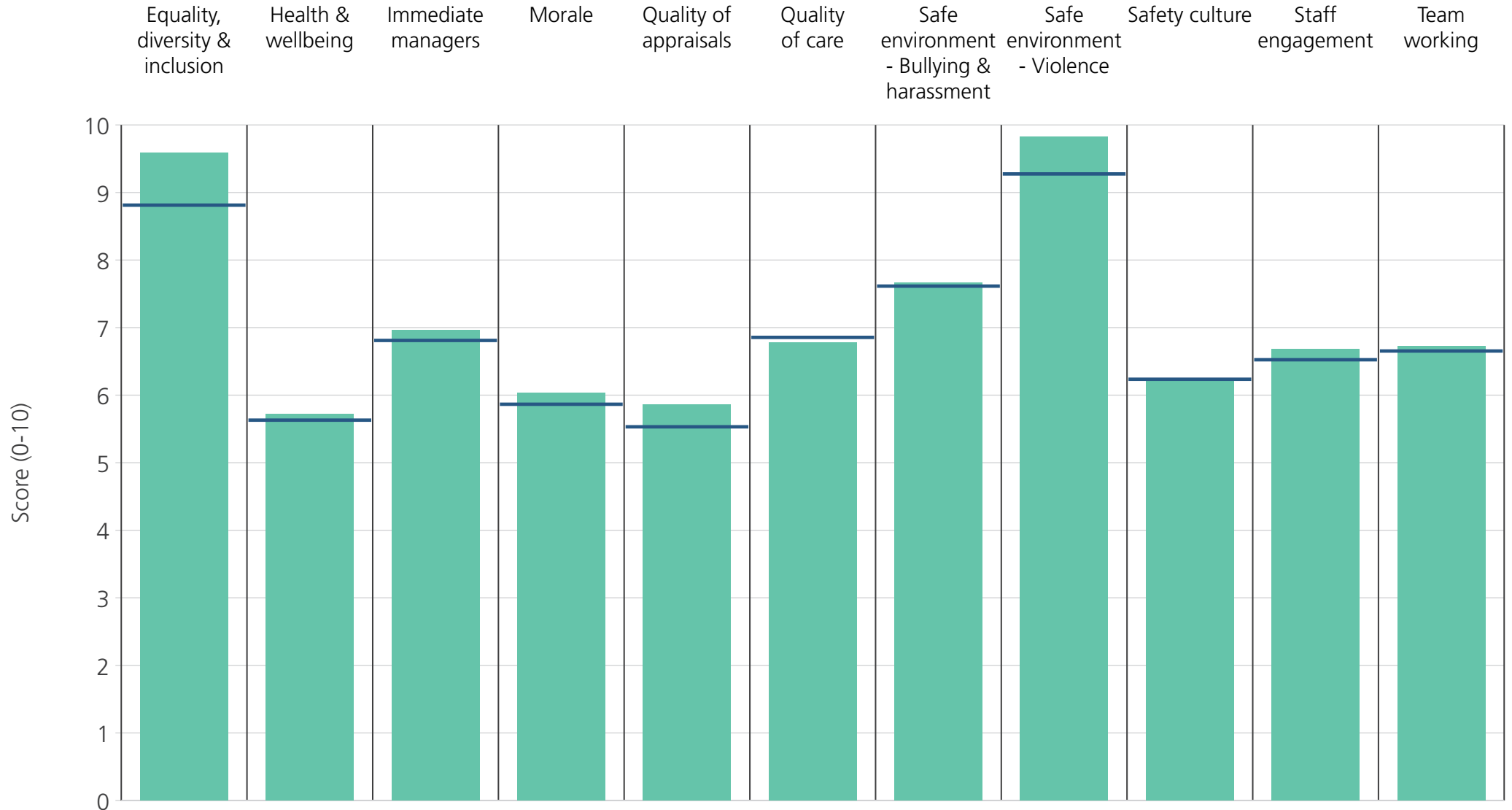
Directorate	9.1	5.3	7.7	5.9	5.8	6.9	8.3	9.9	6.2	6.3	7.5
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	52	54	54	54	43	48	54	54	54	54	53



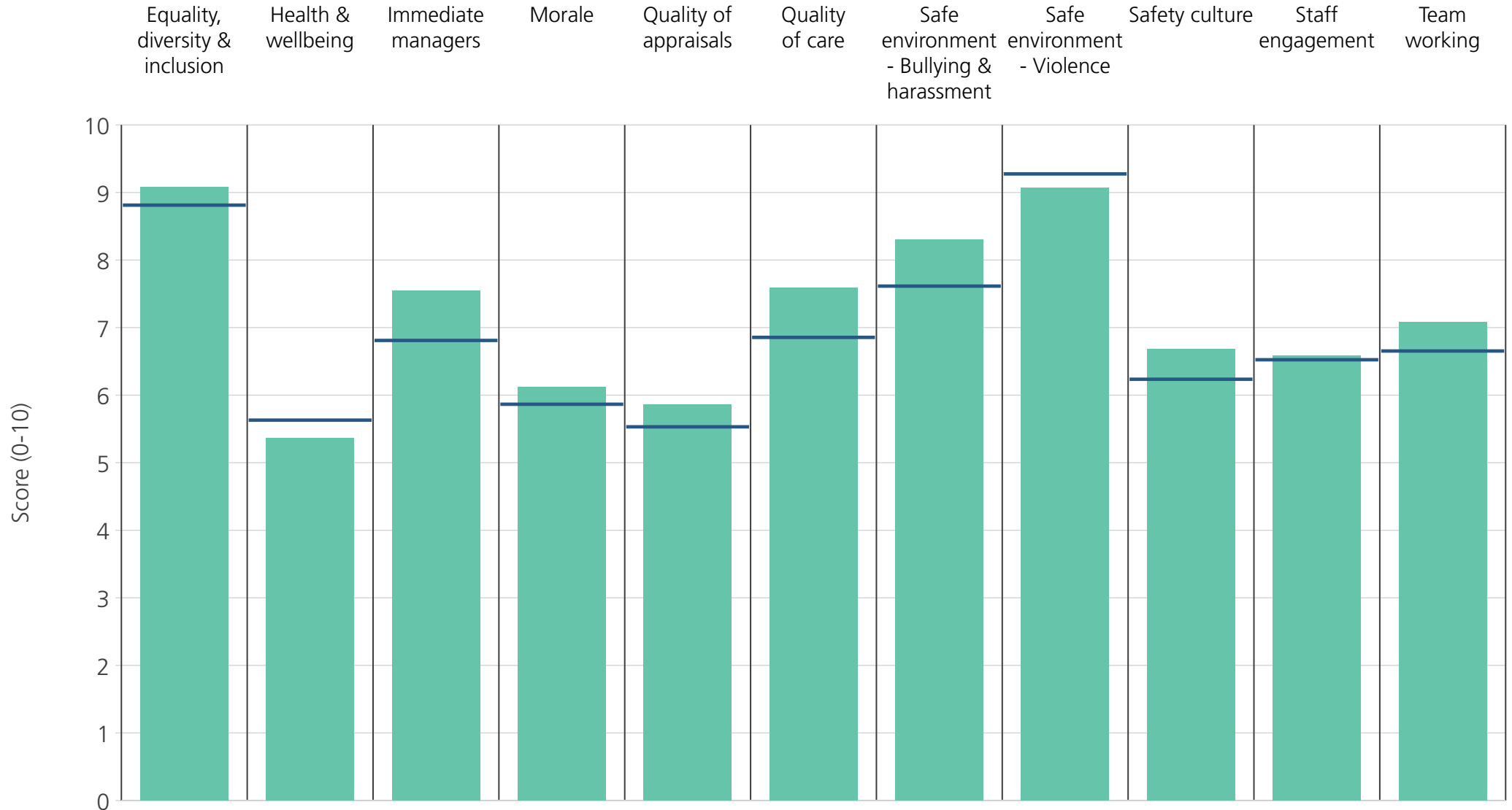
Directorate	9.5	5.4	6.8	5.5	5.7	6.7	8.5	9.7	5.8	6.4	6.3
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	64	64	64	63	48	61	64	64	64	64	63



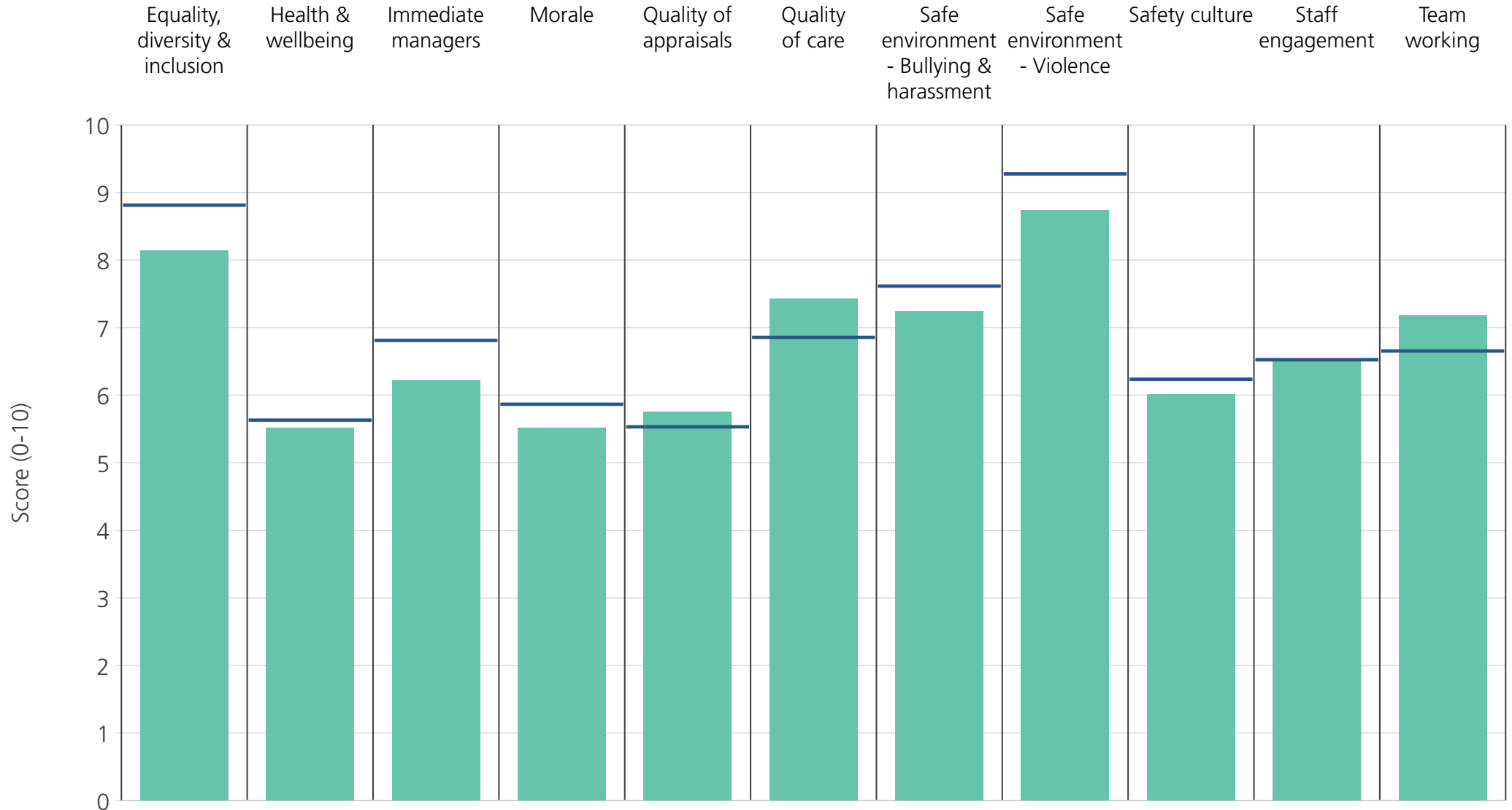
Directorate	8.8	5.4	7.8	6.3	5.3	7.6	7.4	9.1	5.8	7.0	7.7
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	44	44	44	43	36	42	44	44	44	46	45



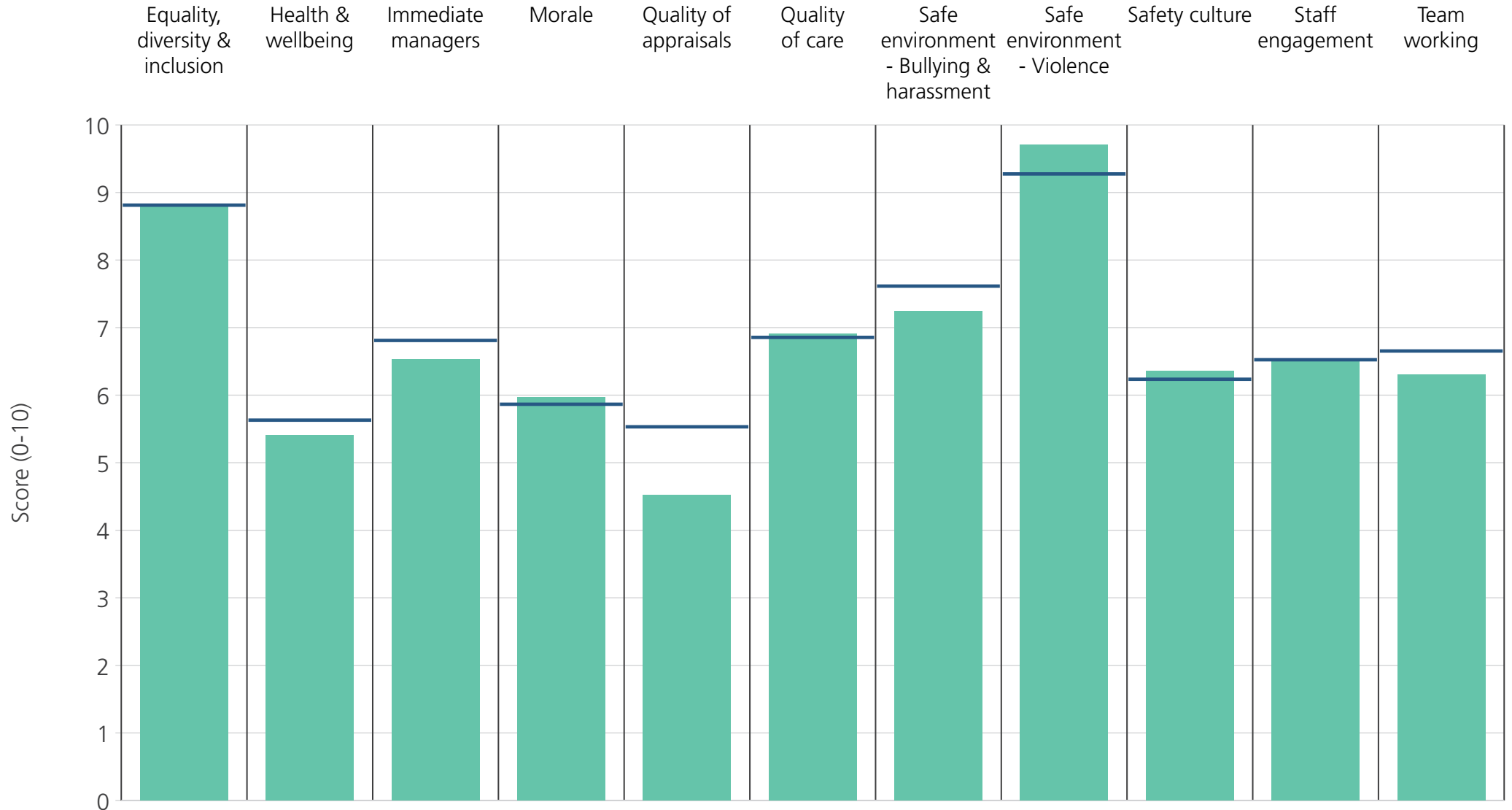
Directorate	9.6	5.7	7.0	6.0	5.9	6.8	7.7	9.8	6.2	6.7	6.7
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	56	57	57	56	42	34	57	57	56	58	58



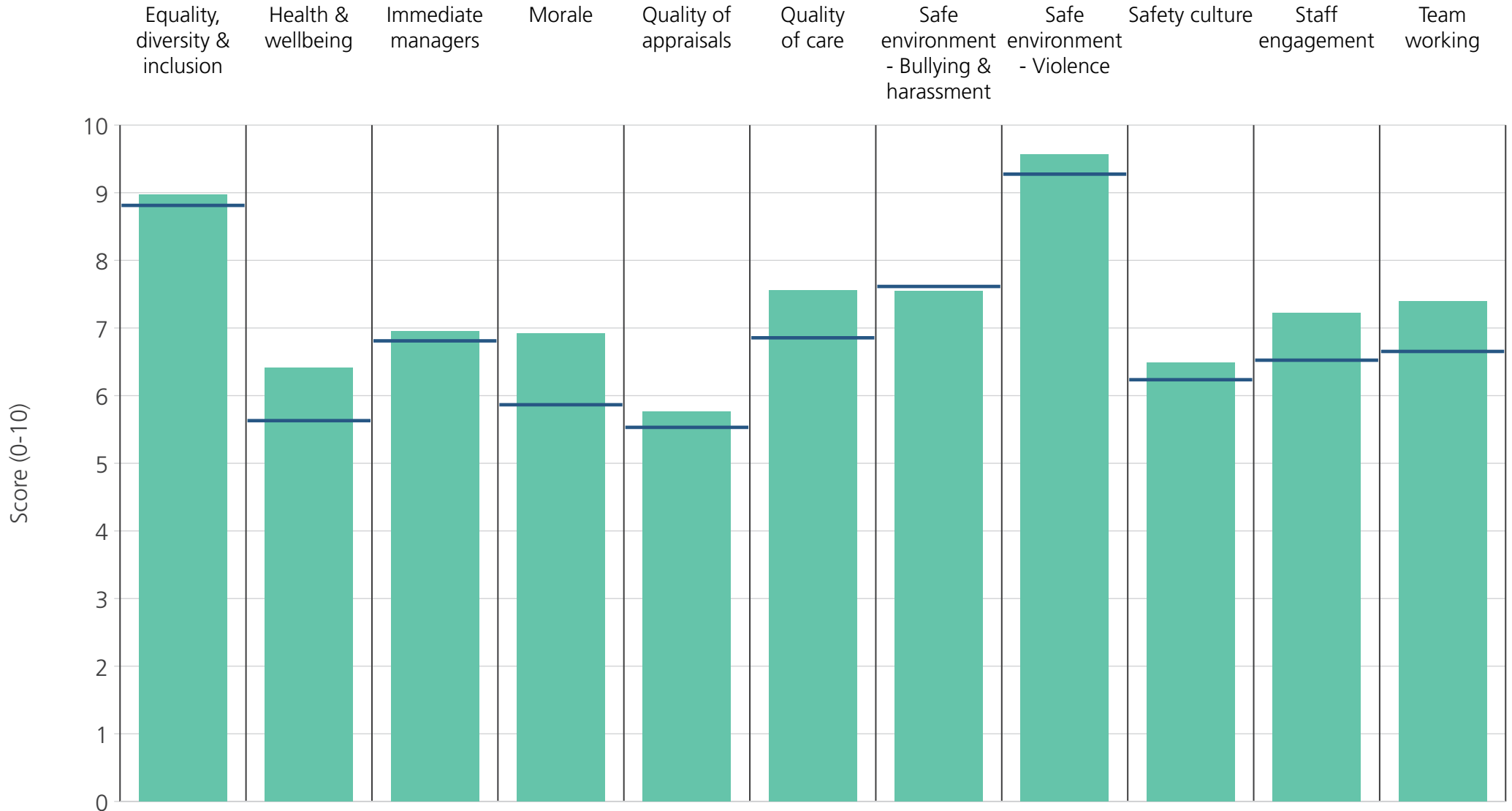
Directorate	9.1	5.4	7.5	6.1	5.9	7.6	8.3	9.1	6.7	6.6	7.1
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	45	45	44	44	38	45	45	43	45	46	45



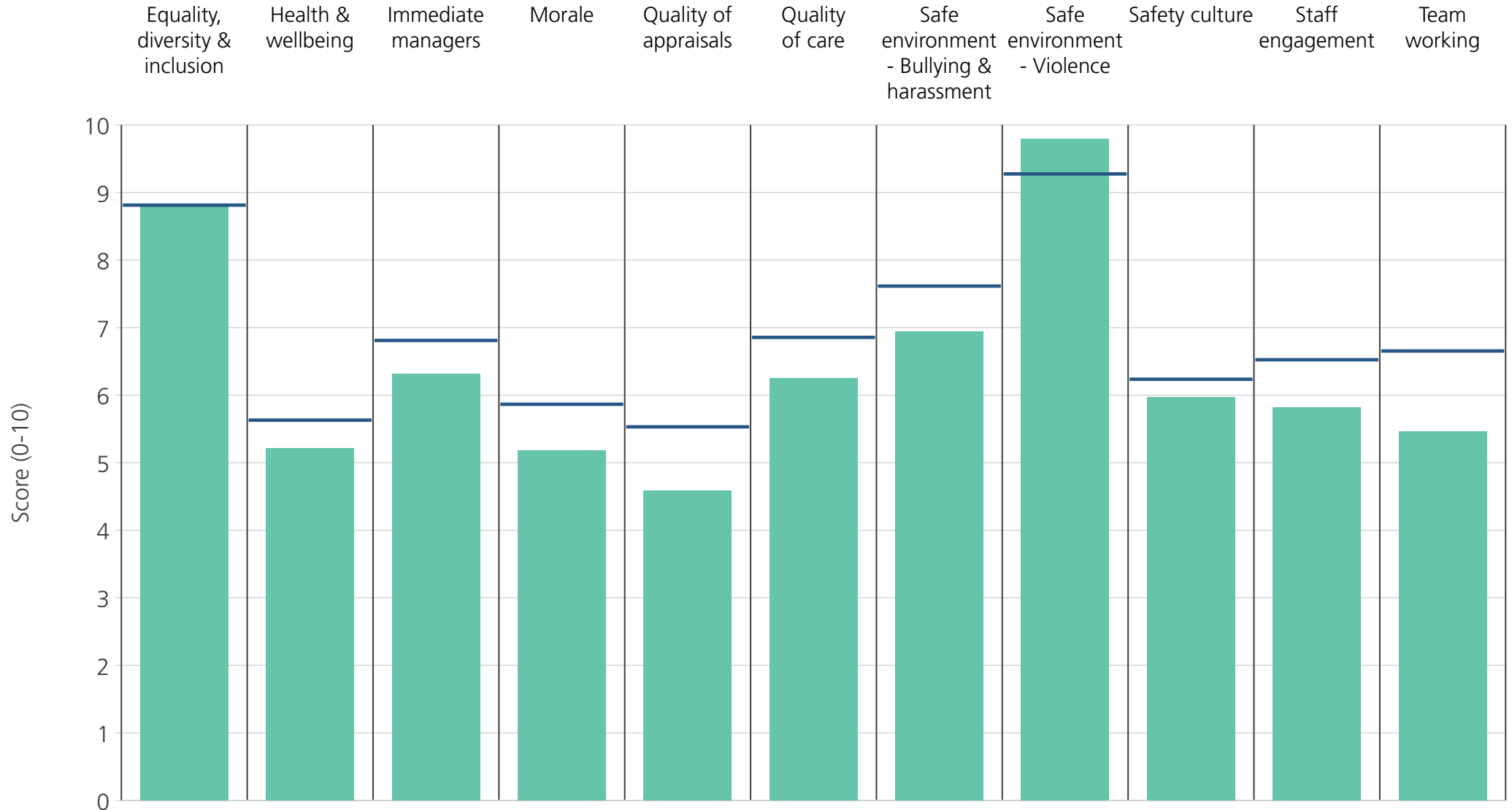
Directorate	8.1	5.5	6.2	5.5	5.8	7.4	7.2	8.7	6.0	6.5	7.2
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	52	52	51	49	38	50	52	50	52	52	51



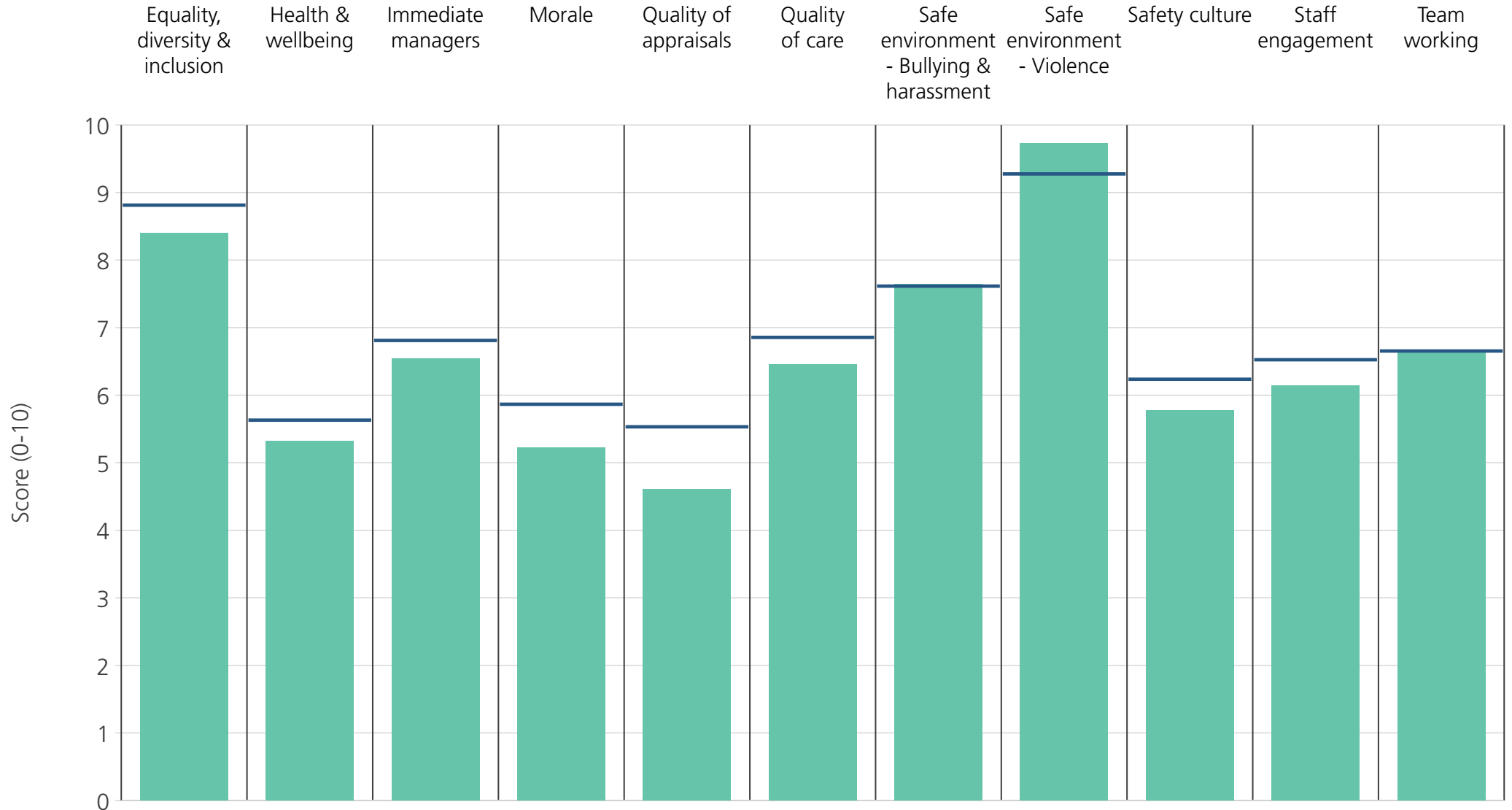
Directorate	8.8	5.4	6.5	6.0	4.5	6.9	7.2	9.7	6.4	6.5	6.3
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	46	46	46	46	29	36	46	46	46	46	46



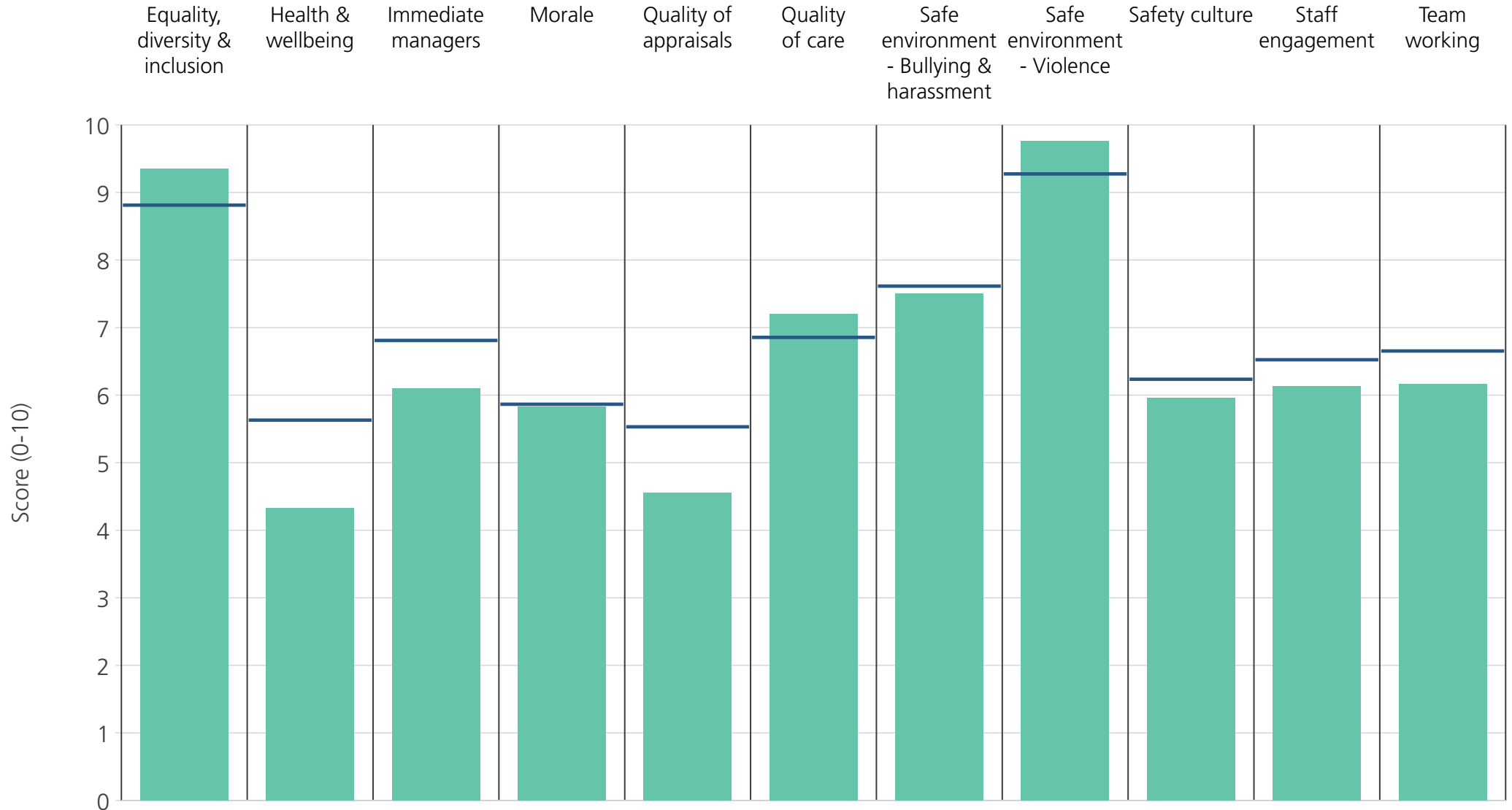
Directorate	9.0	6.4	7.0	6.9	5.8	7.6	7.5	9.6	6.5	7.2	7.4
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	38	38	38	38	31	34	38	38	38	38	37



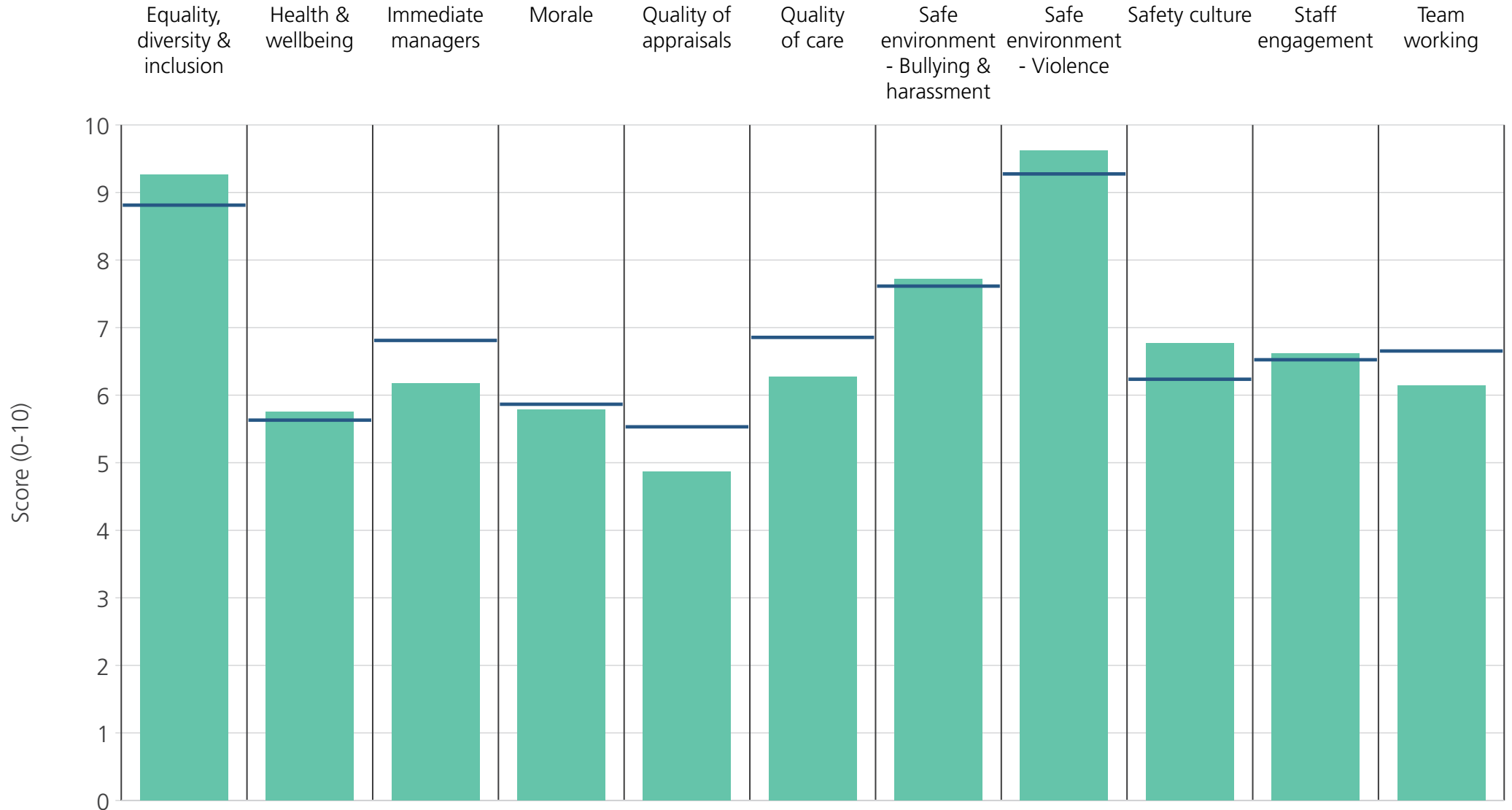
Directorate	8.8	5.2	6.3	5.2	4.6	6.3	6.9	9.8	6.0	5.8	5.5
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	49	49	49	49	33	32	49	49	49	49	49



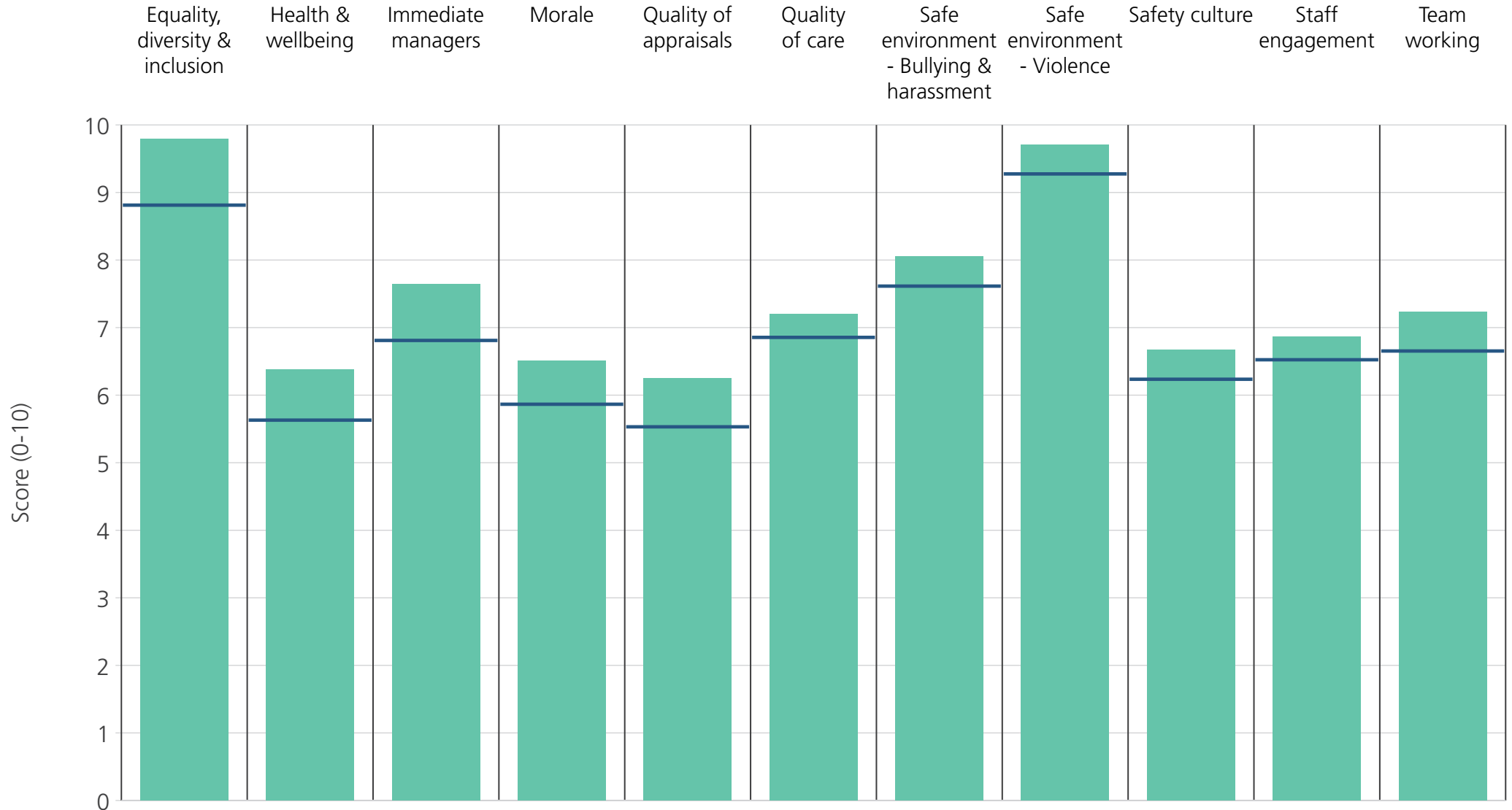
Directorate	8.4	5.3	6.5	5.2	4.6	6.5	7.6	9.7	5.8	6.1	6.6
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	36	36	36	36	35	35	36	36	36	36	36



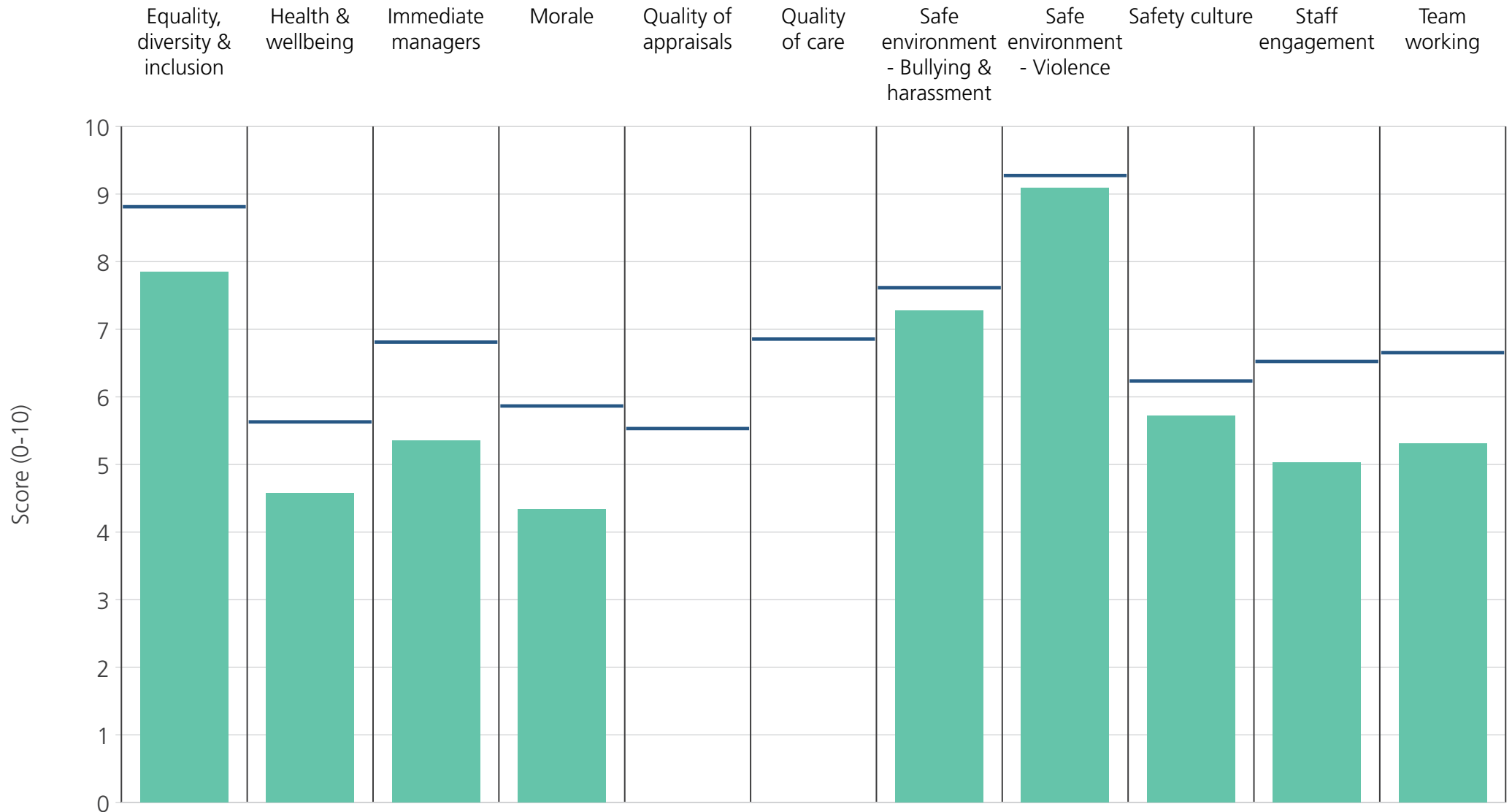
Directorate	9.3	4.3	6.1	5.8	4.6	7.2	7.5	9.8	6.0	6.1	6.2
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	28	28	28	28	25	28	28	28	28	28	27



Directorate	9.3	5.8	6.2	5.8	4.9	6.3	7.7	9.6	6.8	6.6	6.1
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	35	35	34	33	27	19	35	35	35	36	34



Directorate	9.8	6.4	7.6	6.5	6.3	7.2	8.1	9.7	6.7	6.9	7.2
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	24	24	24	24	24	14	24	23	24	24	23



Directorate	7.8	4.6	5.4	4.3	5.5	6.9	7.3	9.1	5.7	5.0	5.3
Your org	8.8	5.6	6.8	5.9	5.5	6.9	7.6	9.3	6.2	6.5	6.7
Responses	12	12	12	11	8	7	11	11	12	12	12