

Kent and Medway NHS and Social Care Partnership Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for Kent and Medway NHS and Social Care Partnership Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Kent and Medway NHS and Social Care Partnership Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

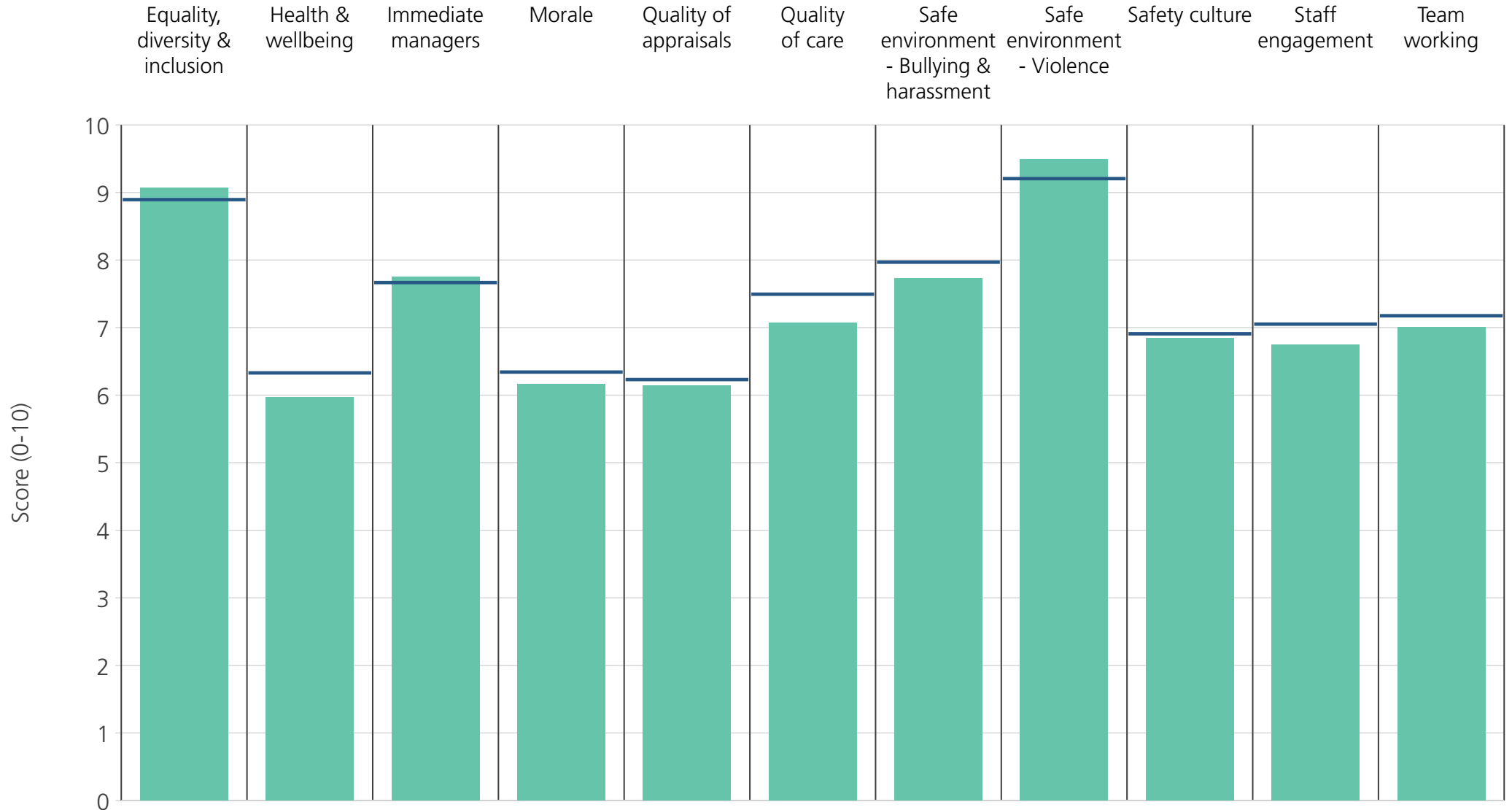
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



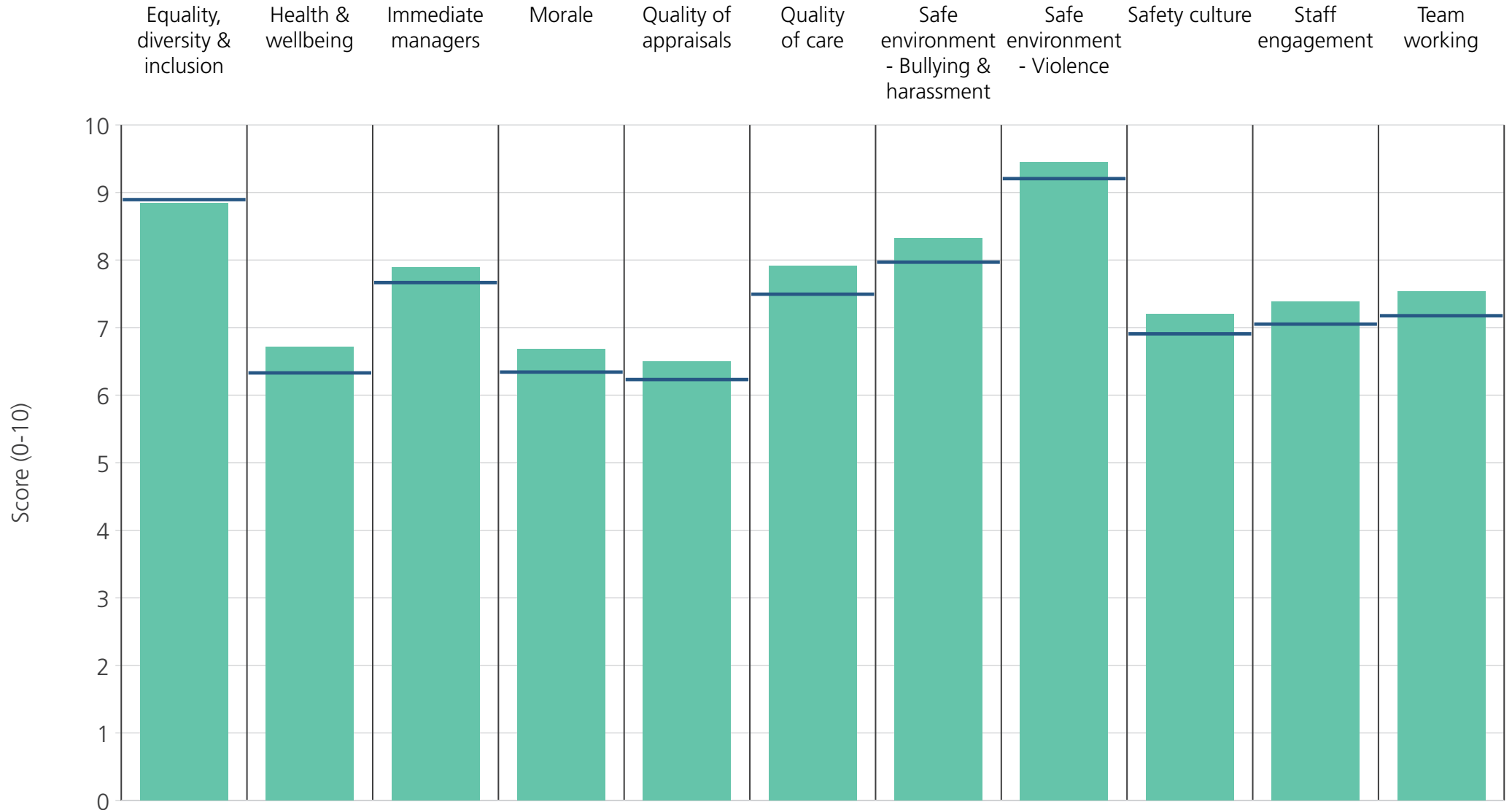
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

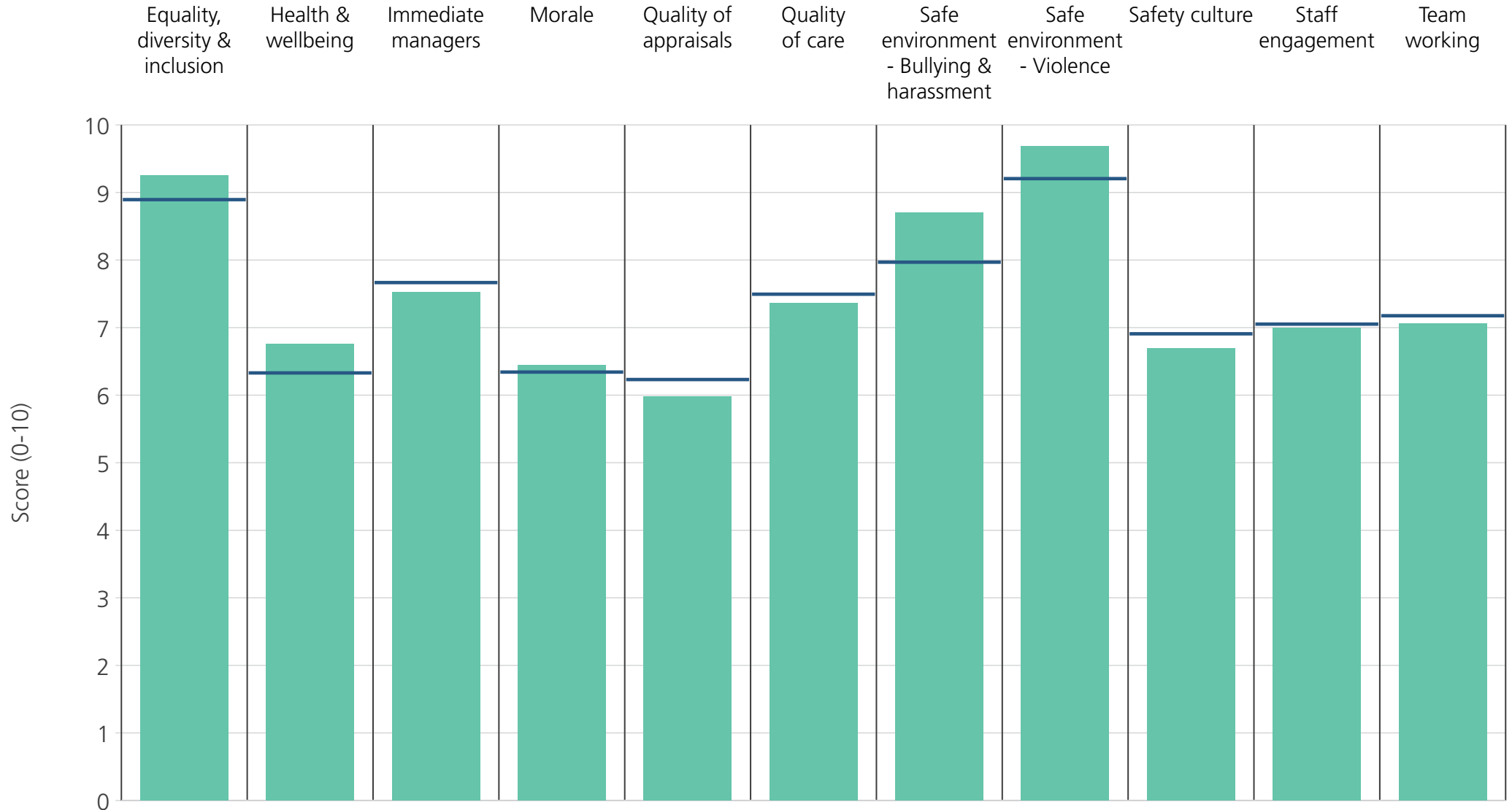
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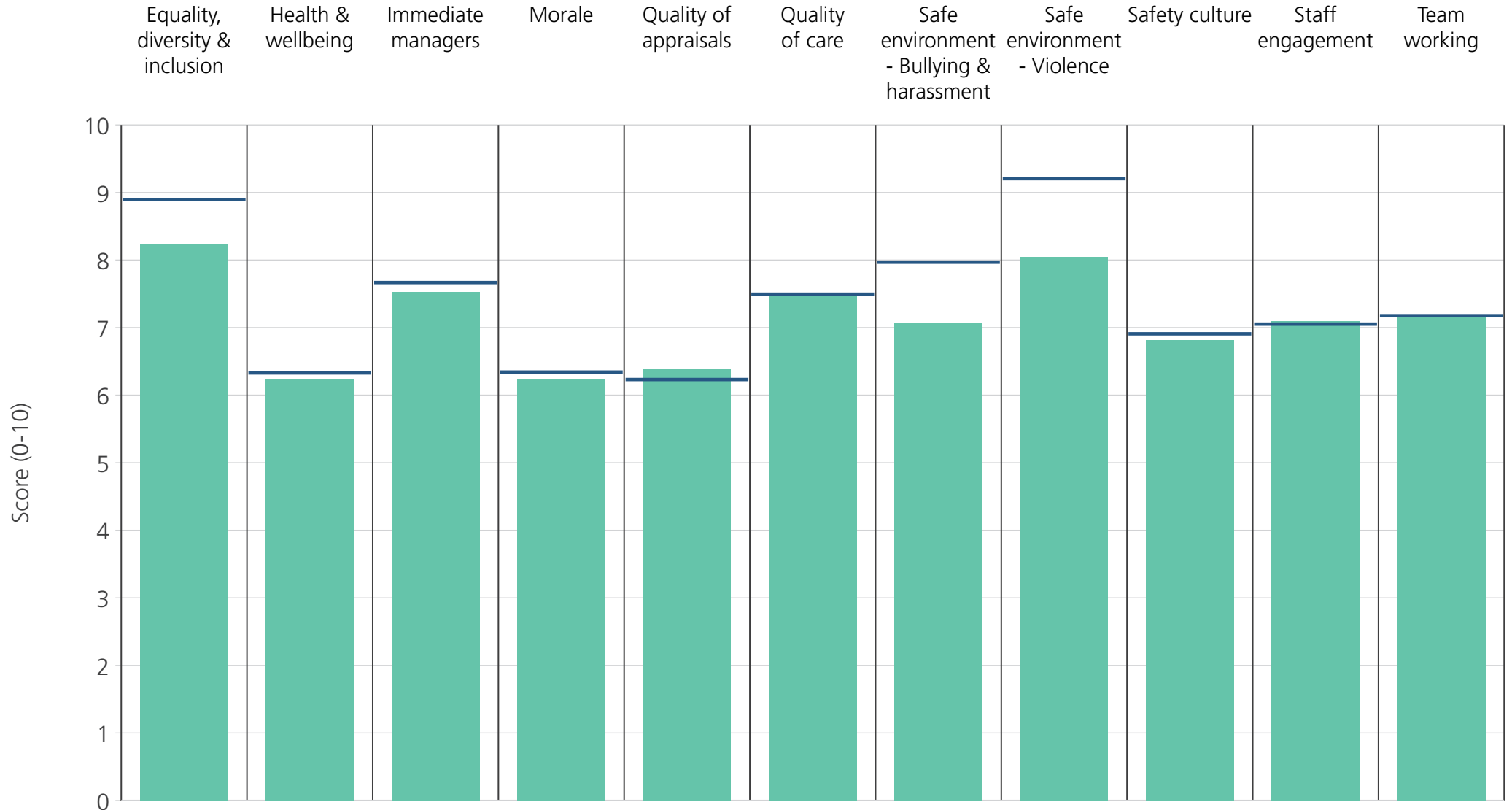
Directorate	9.1	6.0	7.8	6.2	6.1	7.1	7.7	9.5	6.8	6.7	7.0
Your org	8.9	6.3	7.7	6.3	6.2	7.5	8.0	9.2	6.9	7.1	7.2
Responses	444	446	447	437	419	415	439	442	443	449	444



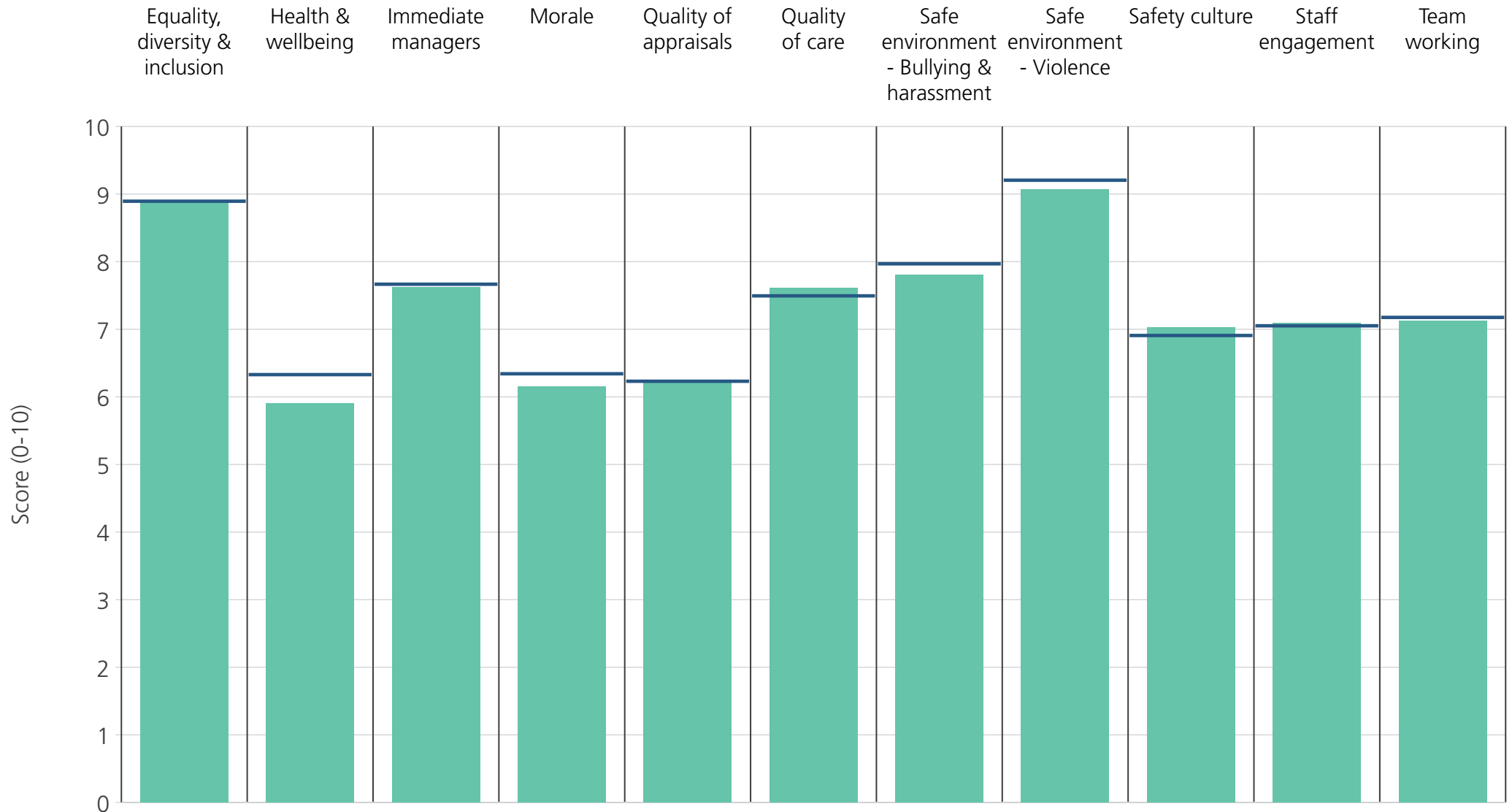
Directorate	8.8	6.7	7.9	6.7	6.5	7.9	8.3	9.4	7.2	7.4	7.5
Your org	8.9	6.3	7.7	6.3	6.2	7.5	8.0	9.2	6.9	7.1	7.2
Responses	401	404	405	401	367	378	401	399	402	407	401



Directorate	9.2	6.8	7.5	6.4	6.0	7.4	8.7	9.7	6.7	7.0	7.1
Your org	8.9	6.3	7.7	6.3	6.2	7.5	8.0	9.2	6.9	7.1	7.2
Responses	456	458	455	451	419	221	445	453	455	458	452



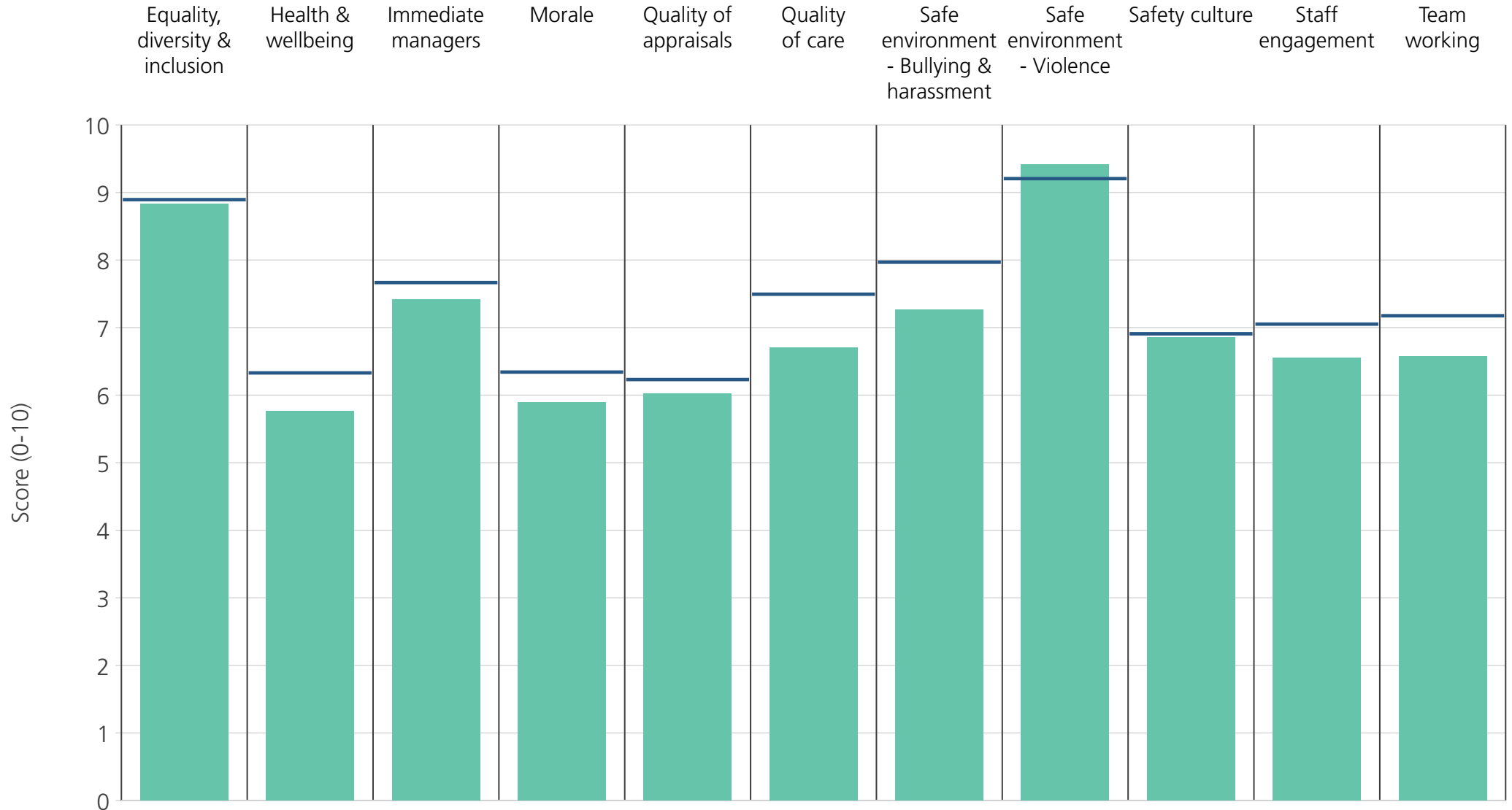
Directorate	8.2	6.2	7.5	6.2	6.4	7.5	7.1	8.0	6.8	7.1	7.2
Your org	8.9	6.3	7.7	6.3	6.2	7.5	8.0	9.2	6.9	7.1	7.2
Responses	337	338	338	330	309	319	332	332	336	338	338



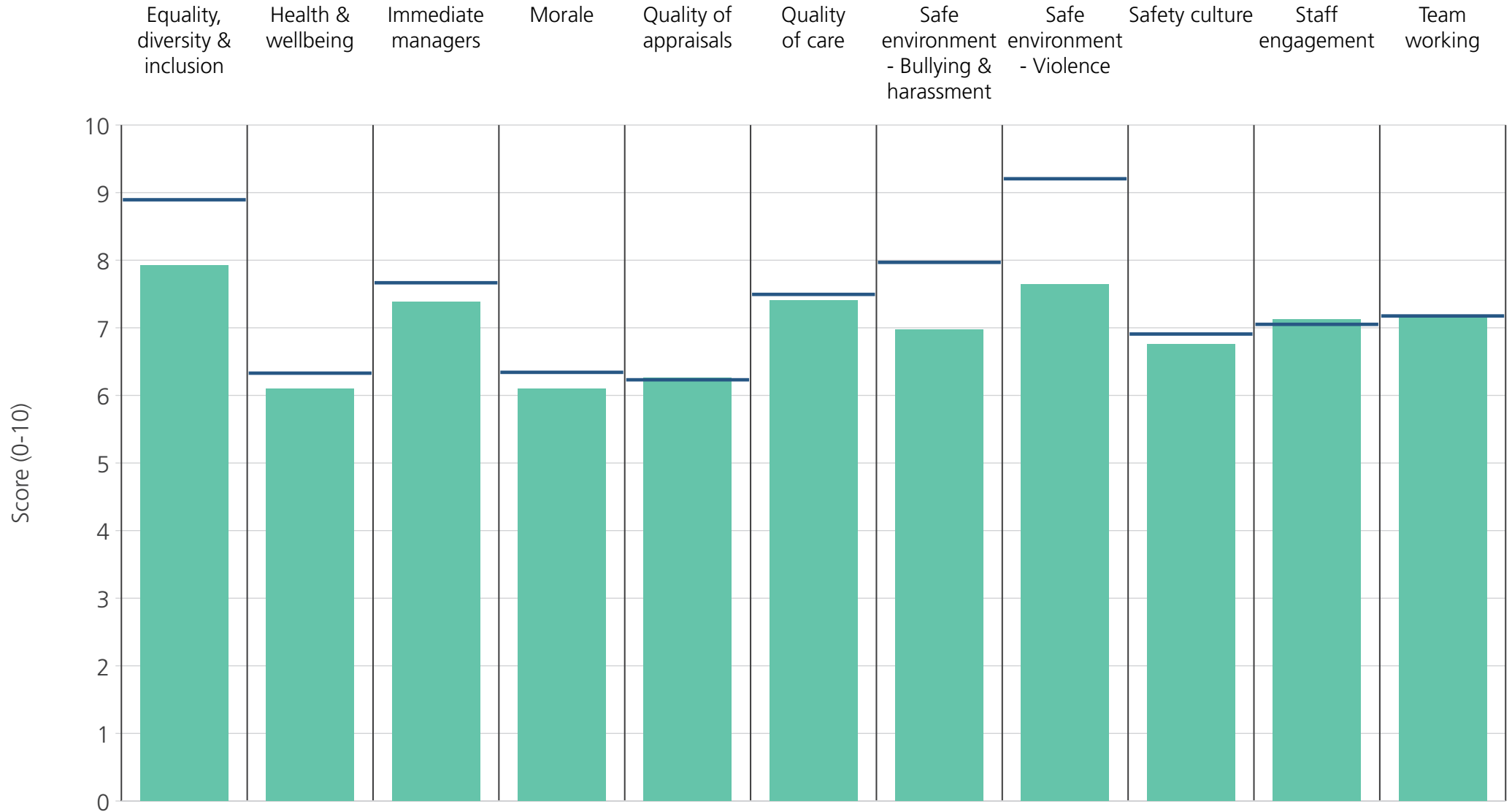
Directorate	8.9	5.9	7.6	6.1	6.2	7.6	7.8	9.1	7.0	7.1	7.1
Your org	8.9	6.3	7.7	6.3	6.2	7.5	8.0	9.2	6.9	7.1	7.2
Responses	378	378	377	373	356	361	375	374	377	383	376

Directorates 2

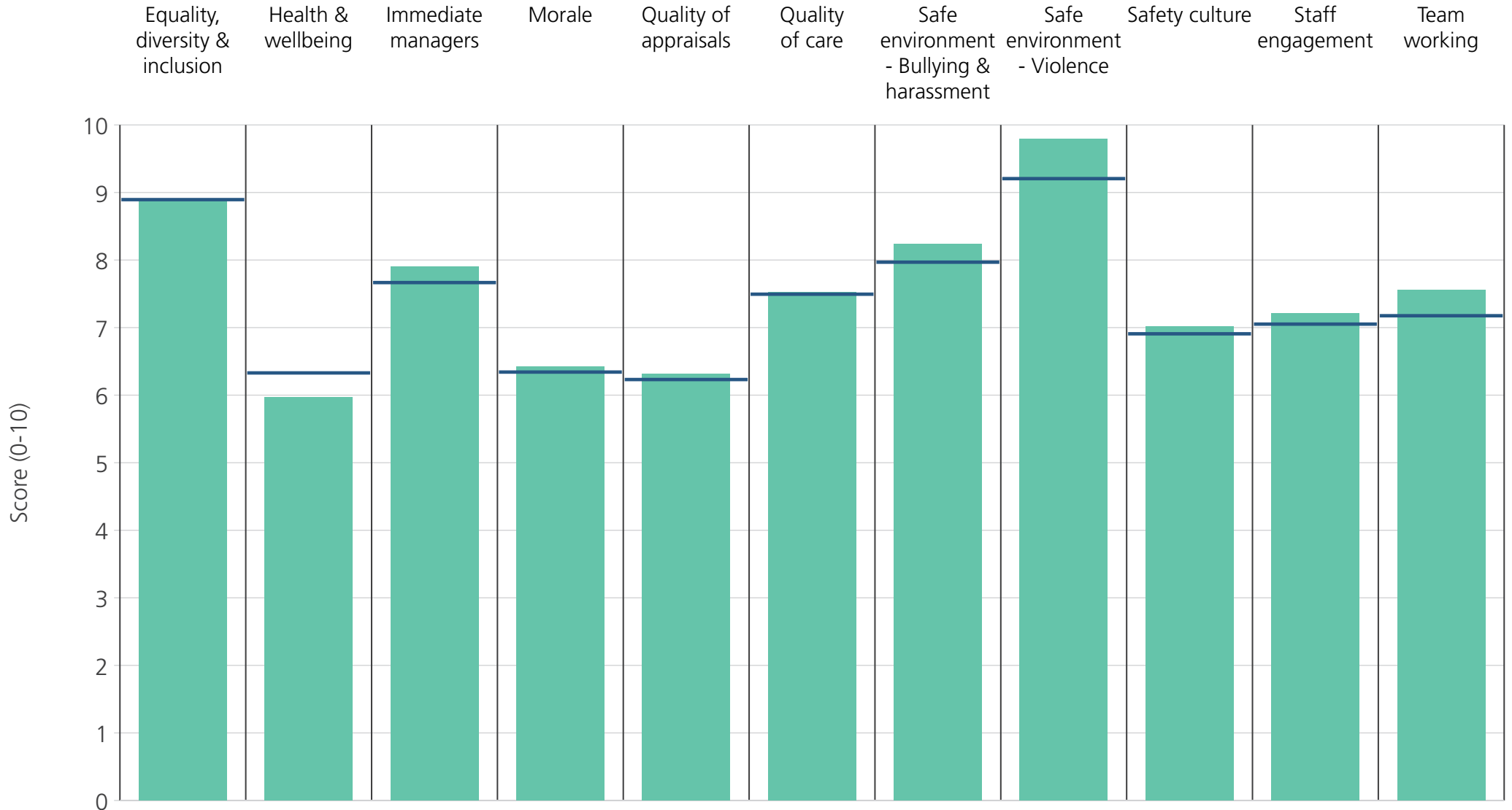
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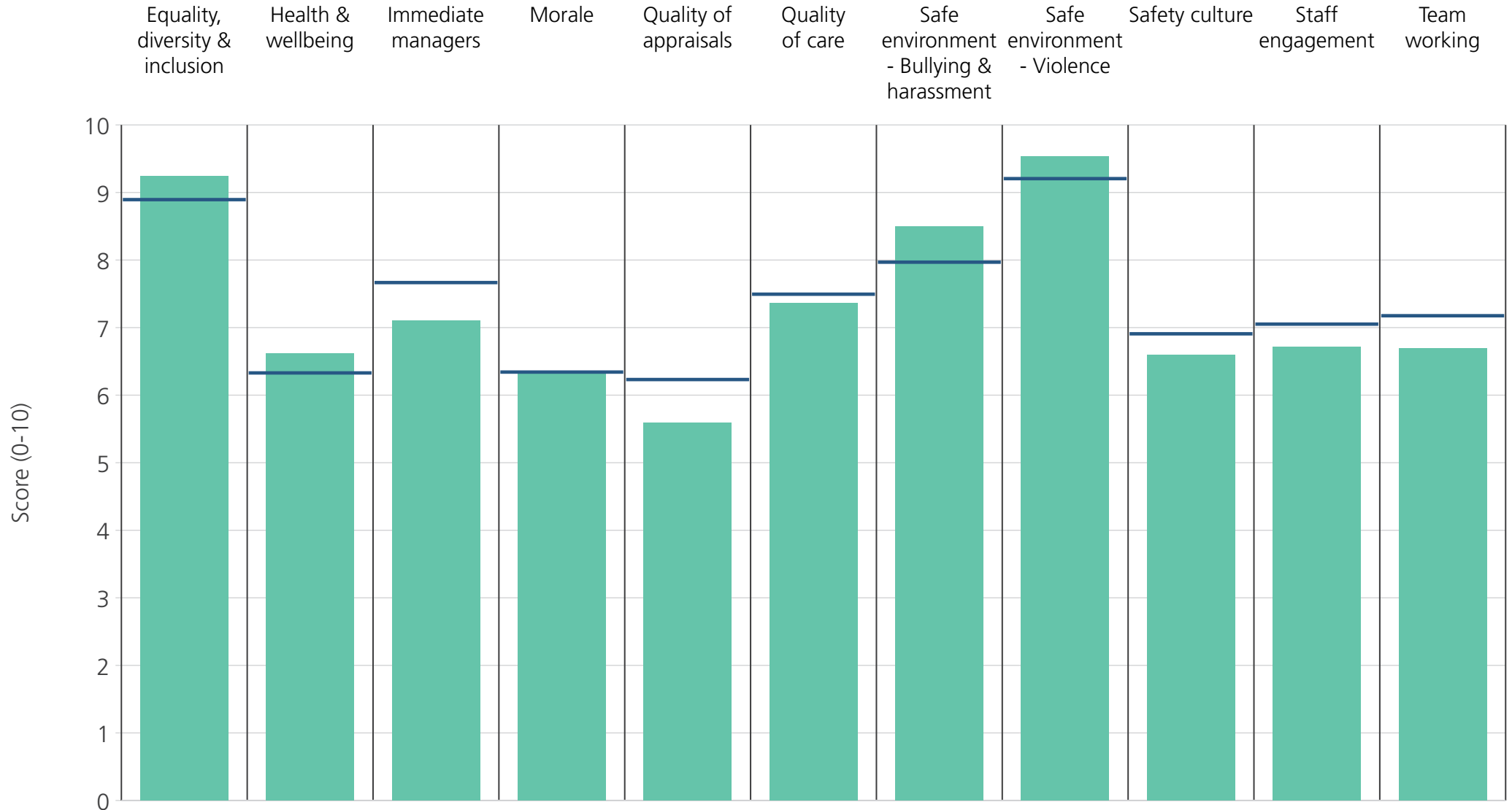
Directorate	8.8	5.8	7.4	5.9	6.0	6.7	7.3	9.4	6.9	6.5	6.6
Your org	8.9	6.3	7.7	6.3	6.2	7.5	8.0	9.2	6.9	7.1	7.2
Responses	237	237	238	234	220	216	233	235	235	239	236



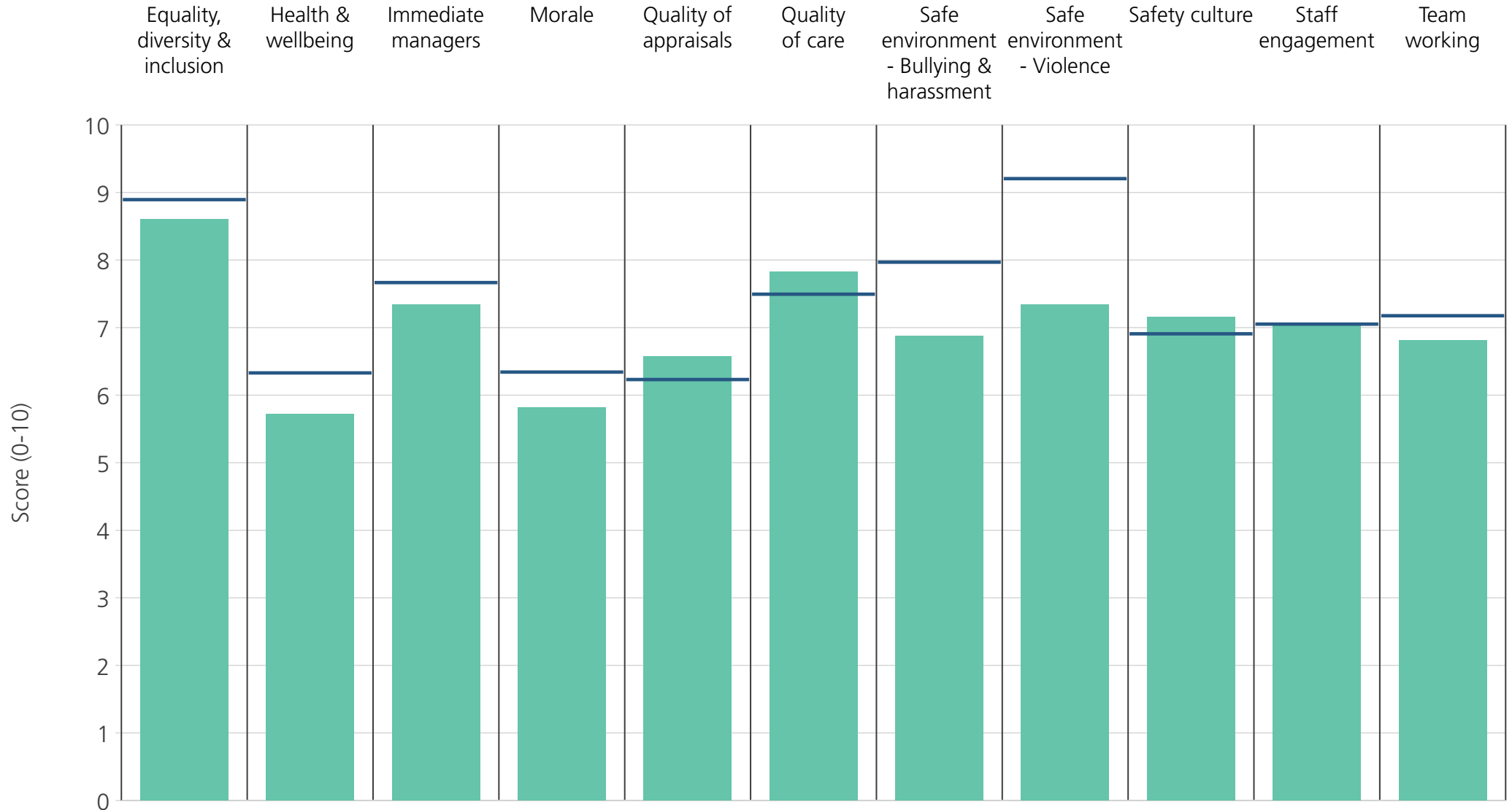
Directorate	7.9	6.1	7.4	6.1	6.3	7.4	7.0	7.6	6.8	7.1	7.2
Your org	8.9	6.3	7.7	6.3	6.2	7.5	8.0	9.2	6.9	7.1	7.2
Responses	165	166	166	159	149	158	161	162	164	166	167



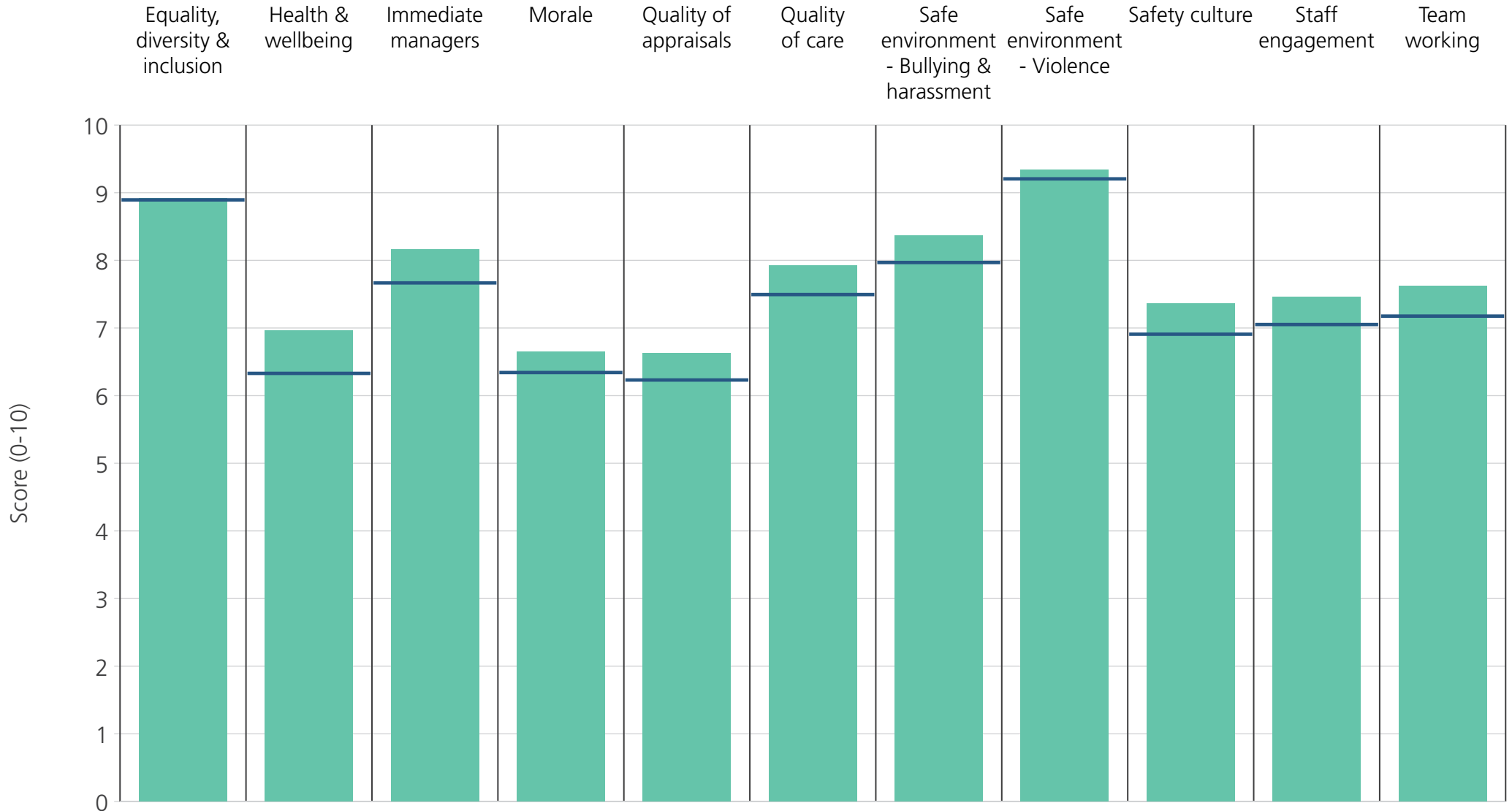
Directorate	8.9	6.0	7.9	6.4	6.3	7.5	8.2	9.8	7.0	7.2	7.6
Your org	8.9	6.3	7.7	6.3	6.2	7.5	8.0	9.2	6.9	7.1	7.2
Responses	191	191	190	190	186	191	189	189	191	193	192



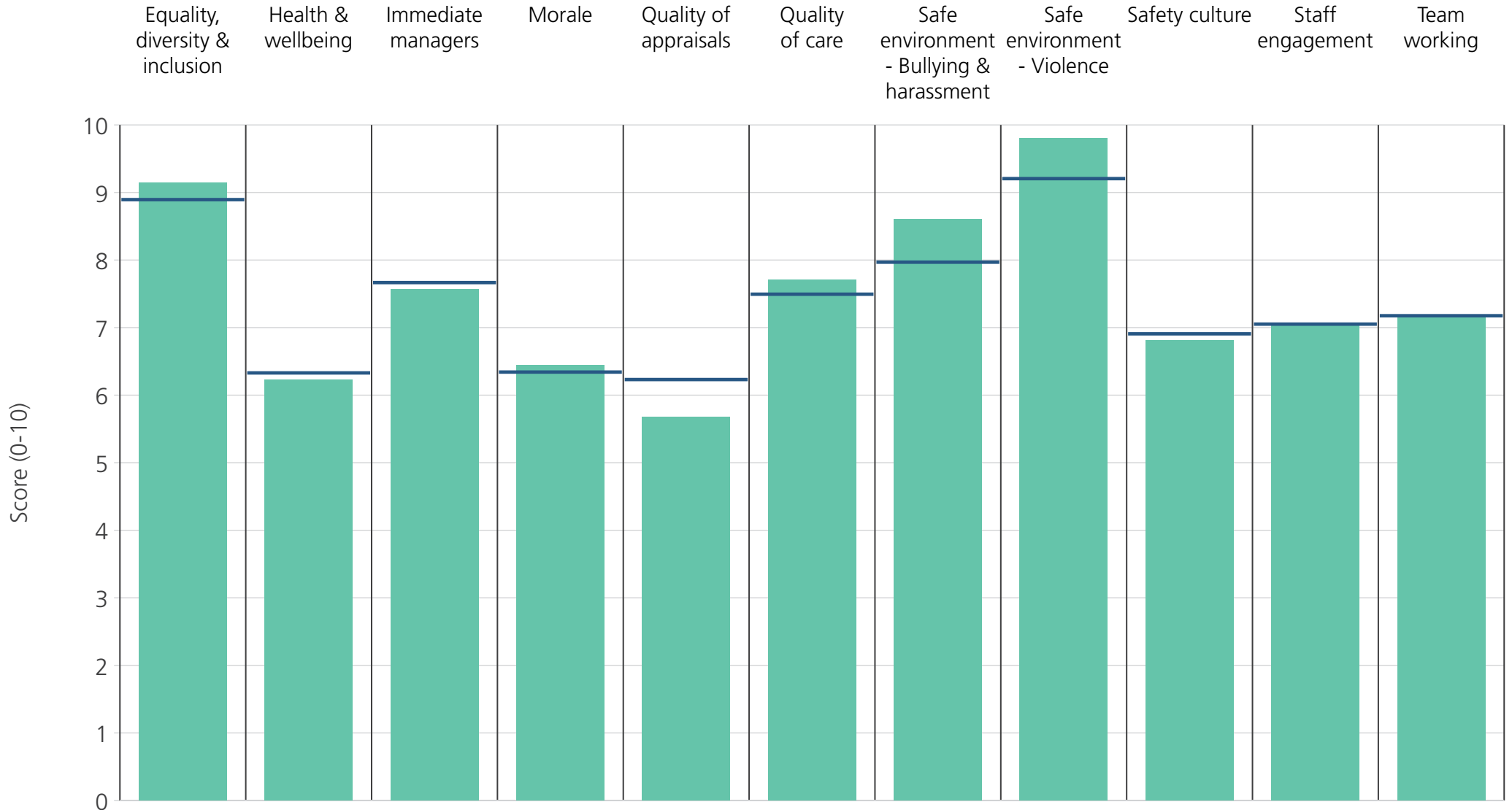
Directorate	9.2	6.6	7.1	6.4	5.6	7.4	8.5	9.5	6.6	6.7	6.7
Your org	8.9	6.3	7.7	6.3	6.2	7.5	8.0	9.2	6.9	7.1	7.2
Responses	156	158	155	153	144	64	149	153	156	158	155



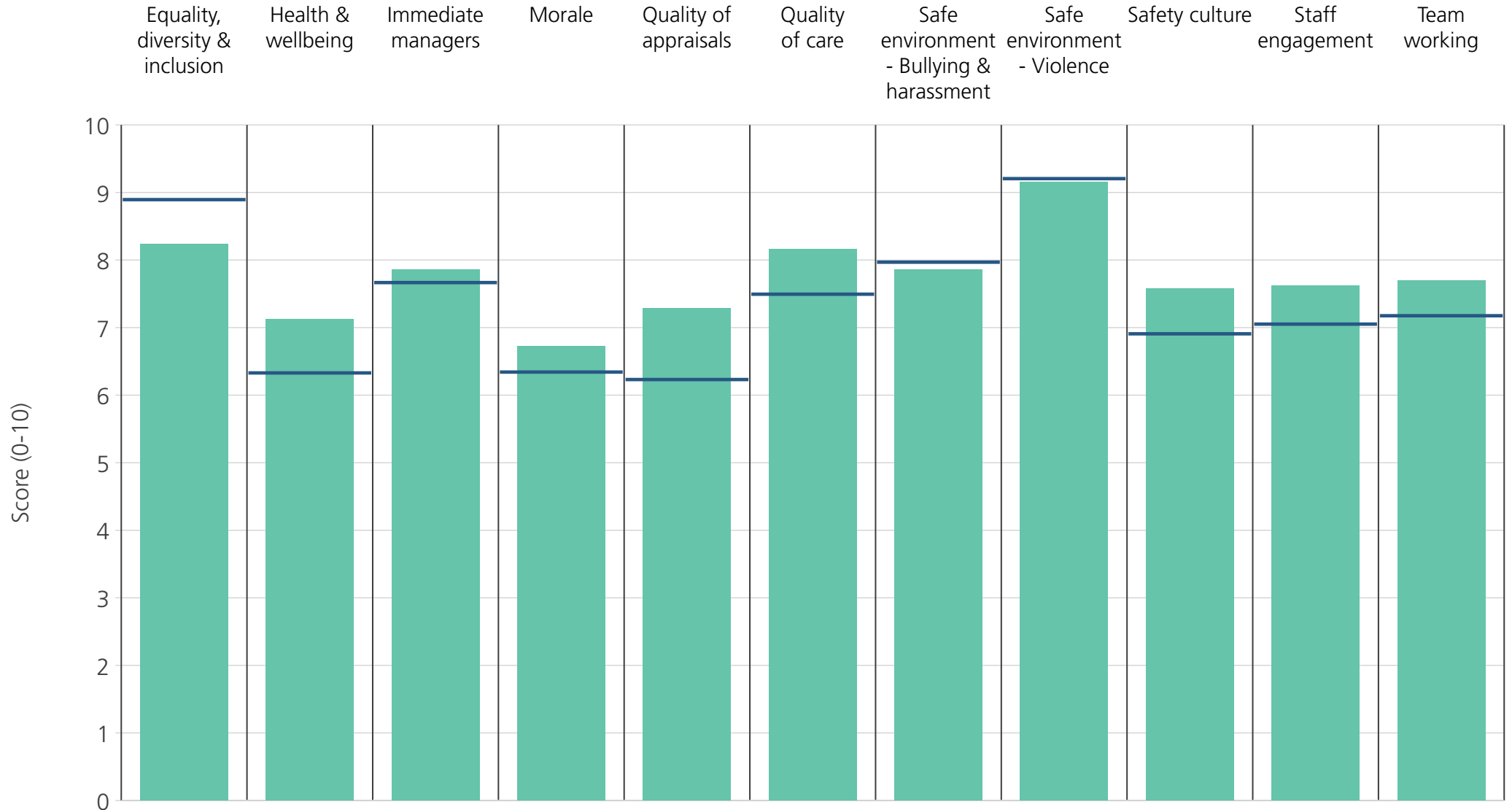
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Your org	8.9	6.3	7.7	6.3	6.2	7.5	8.0	9.2	6.9	7.1	7.2
Responses	111	111	111	108	101	111	110	109	111	113	109



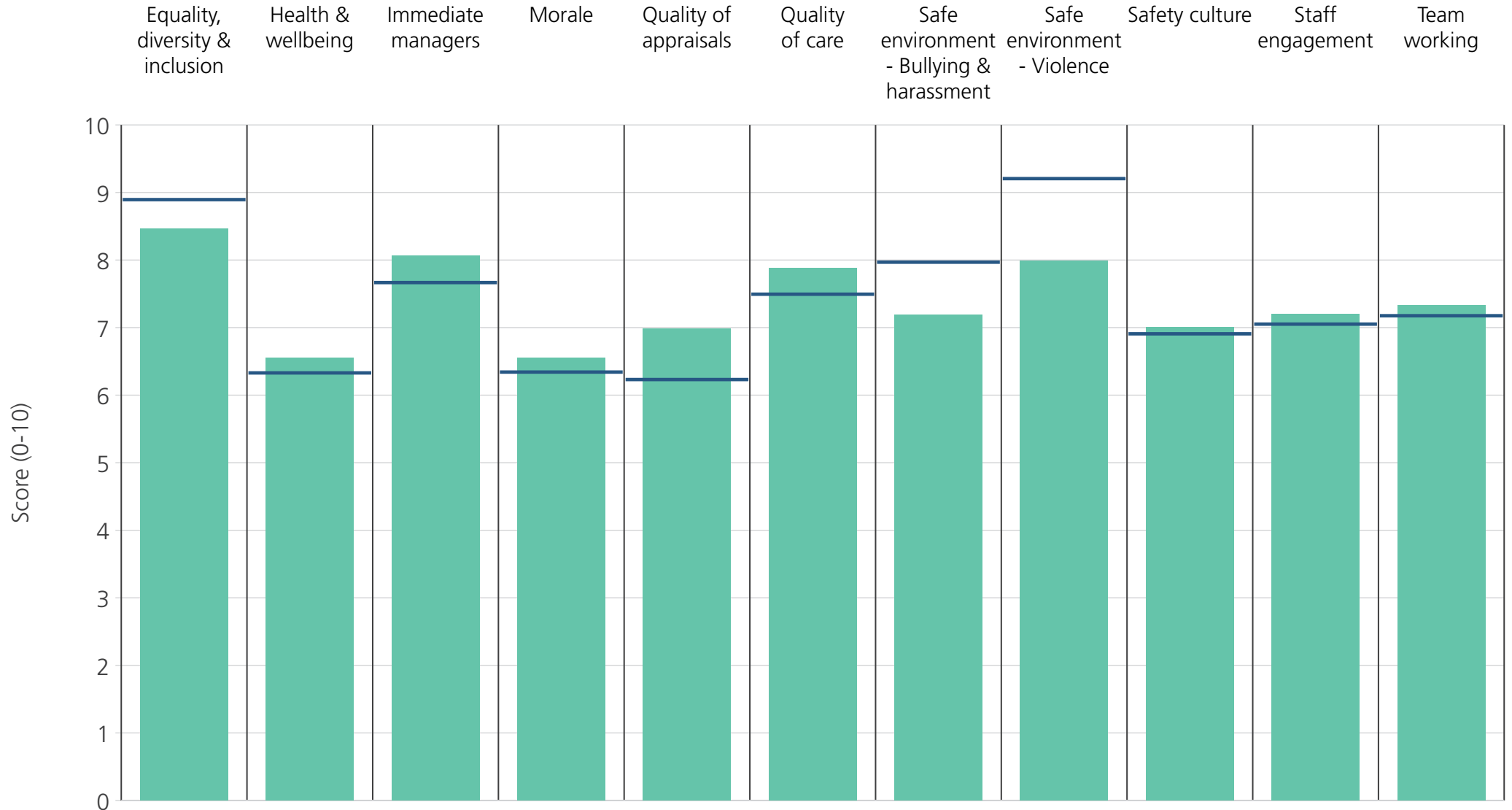
Directorate	8.9	7.0	8.2	6.6	6.6	7.9	8.4	9.3	7.4	7.5	7.6
Your org	8.9	6.3	7.7	6.3	6.2	7.5	8.0	9.2	6.9	7.1	7.2
Responses	119	121	121	119	104	110	120	120	120	122	119



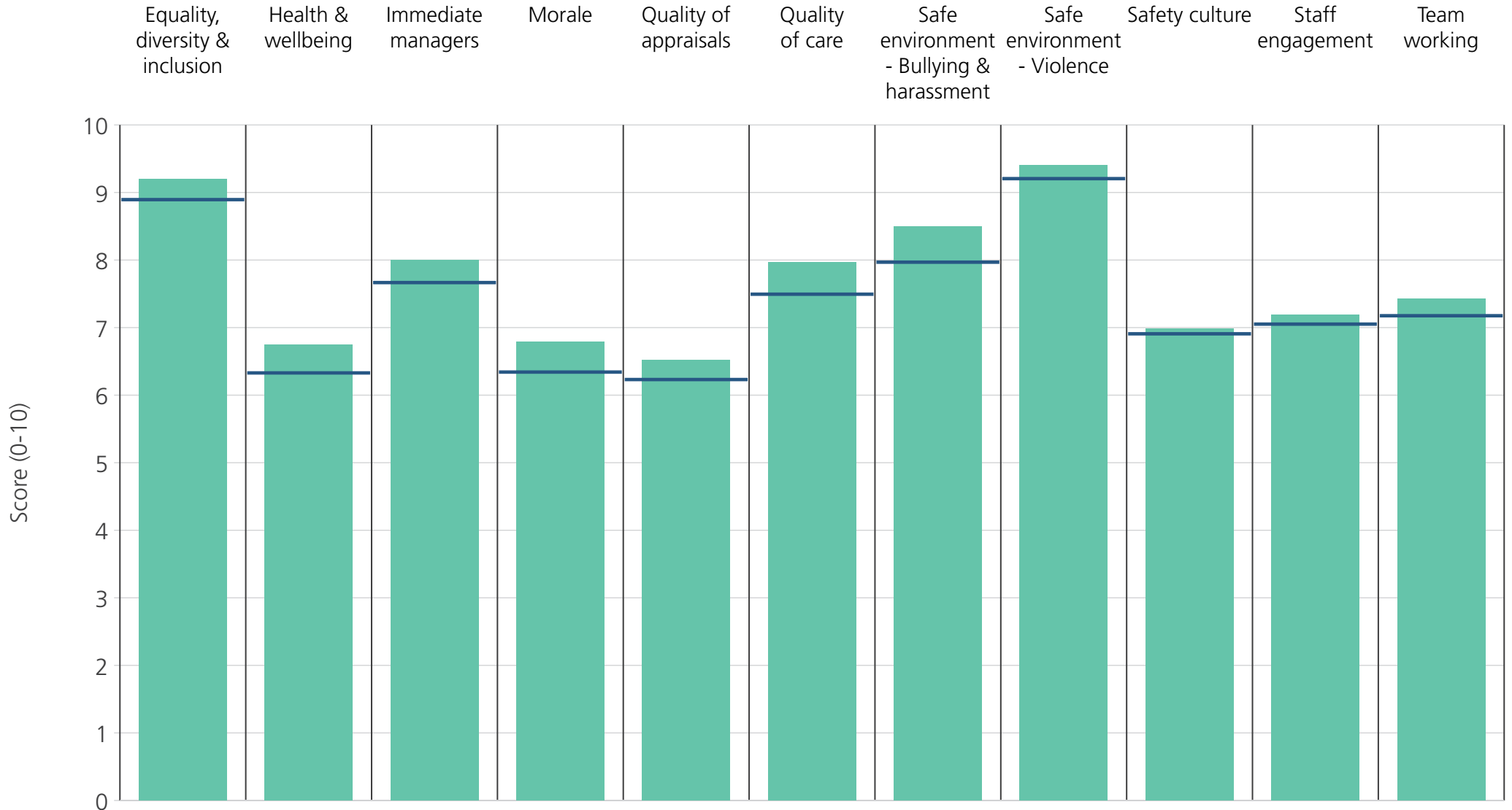
Directorate	9.1	6.2	7.6	6.4	5.7	7.7	8.6	9.8	6.8	7.0	7.2
Your org	8.9	6.3	7.7	6.3	6.2	7.5	8.0	9.2	6.9	7.1	7.2
Responses	133	133	134	133	123	123	133	133	133	134	132



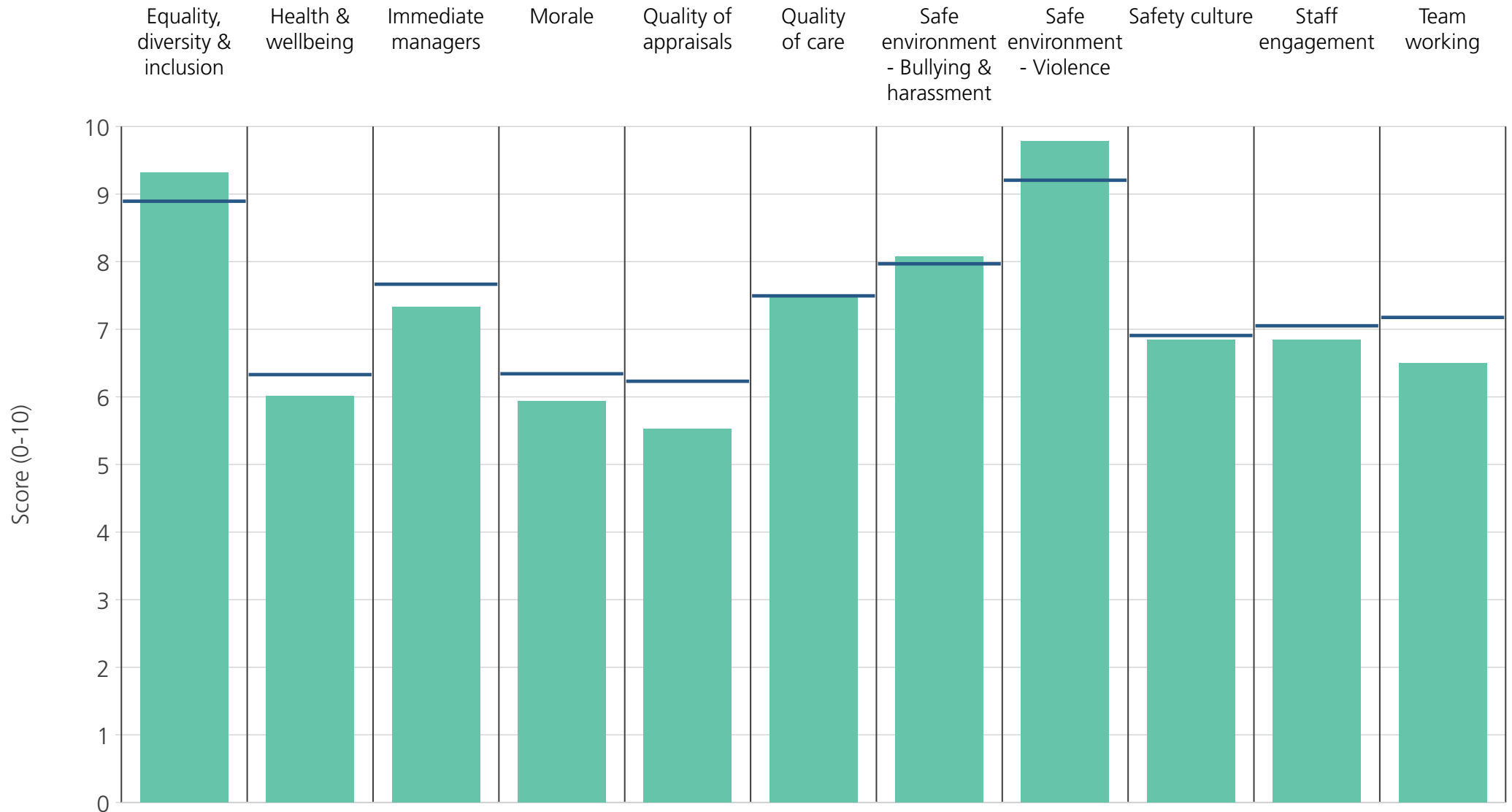
Directorate	8.2	7.1	7.9	6.7	7.3	8.2	7.9	9.2	7.6	7.6	7.7
Your org	8.9	6.3	7.7	6.3	6.2	7.5	8.0	9.2	6.9	7.1	7.2
Responses	102	103	103	103	95	99	101	99	103	103	102



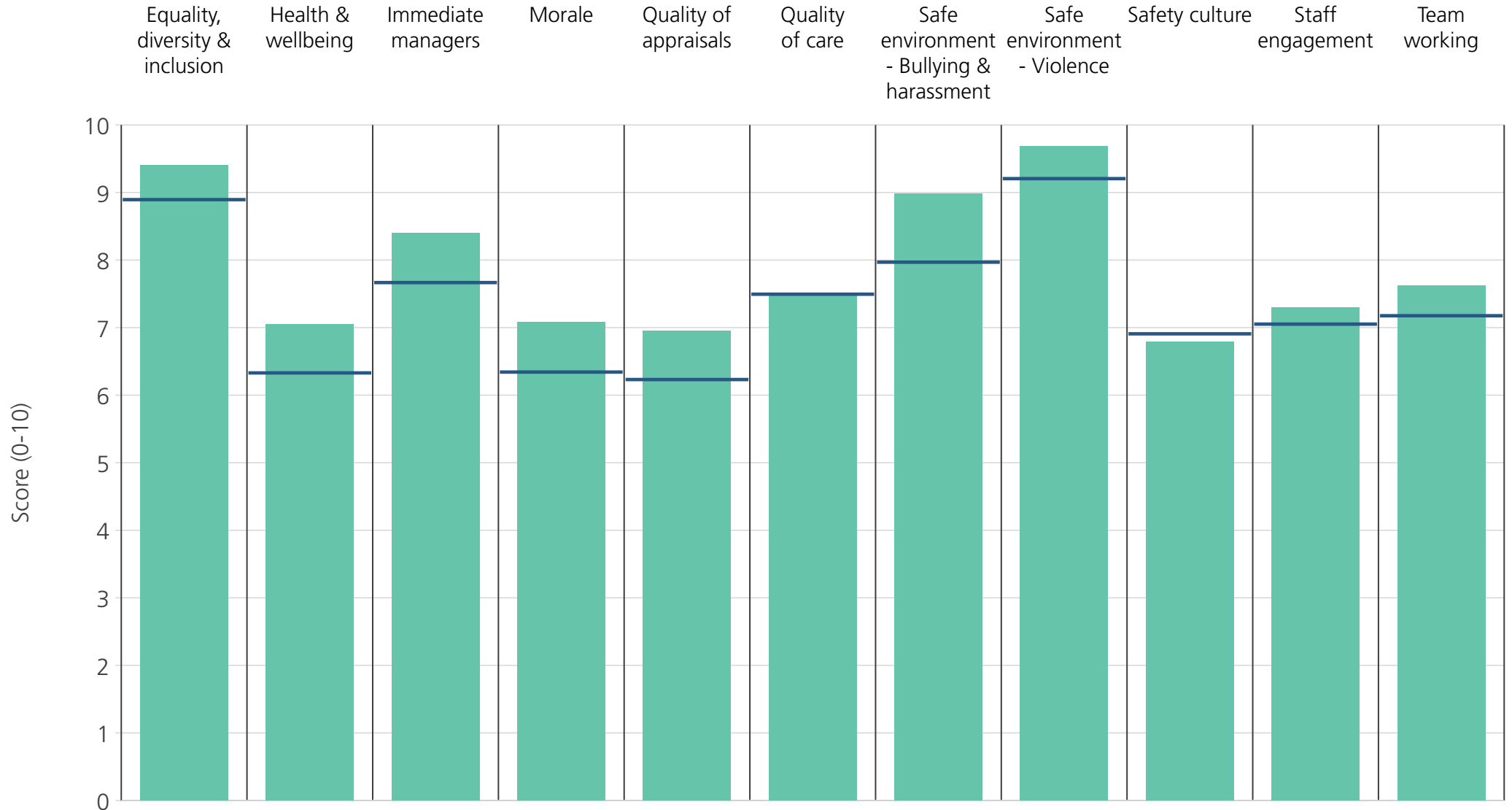
Directorate	8.5	6.6	8.1	6.5	7.0	7.9	7.2	8.0	7.0	7.2	7.3
Your org	8.9	6.3	7.7	6.3	6.2	7.5	8.0	9.2	6.9	7.1	7.2
Responses	90	90	90	90	86	90	90	88	90	90	89



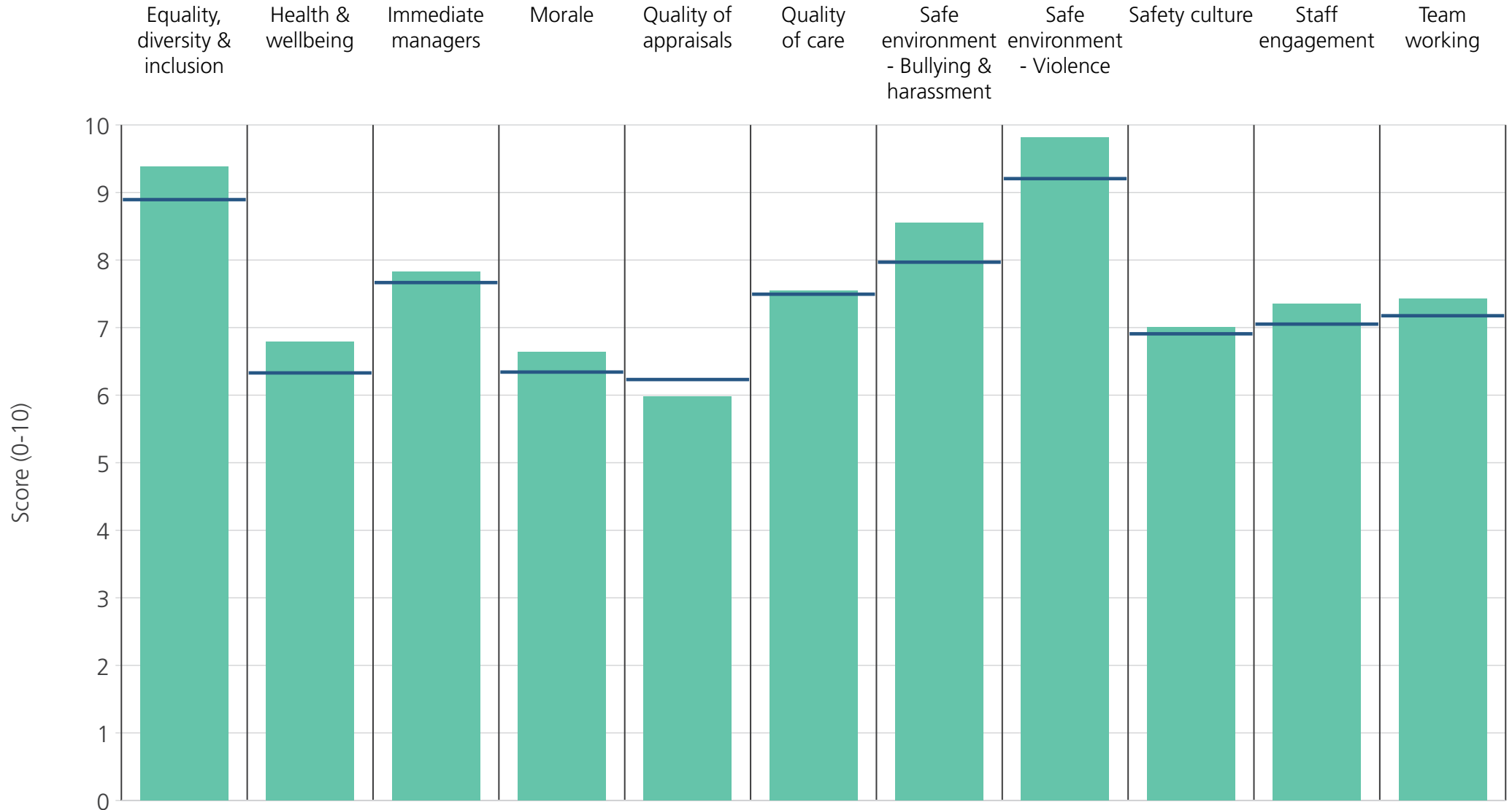
Directorate	9.2	6.7	8.0	6.8	6.5	8.0	8.5	9.4	7.0	7.2	7.4
Your org	8.9	6.3	7.7	6.3	6.2	7.5	8.0	9.2	6.9	7.1	7.2
Responses	72	72	72	70	69	71	71	72	72	72	70



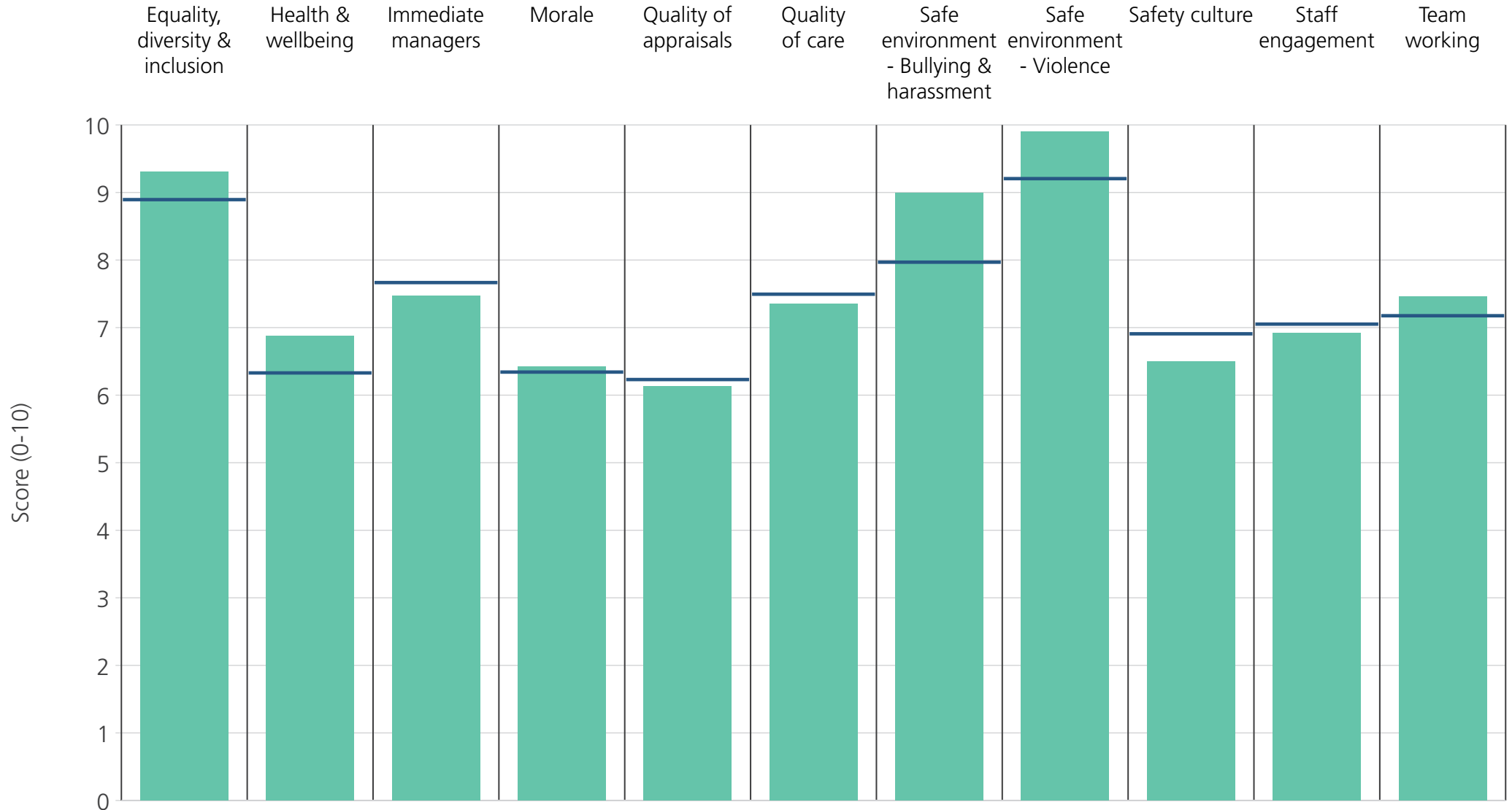
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Your org	8.9	6.3	7.7	6.3	6.2	7.5	8.0	9.2	6.9	7.1	7.2
Responses	76	76	76	75	69	59	76	76	75	77	75



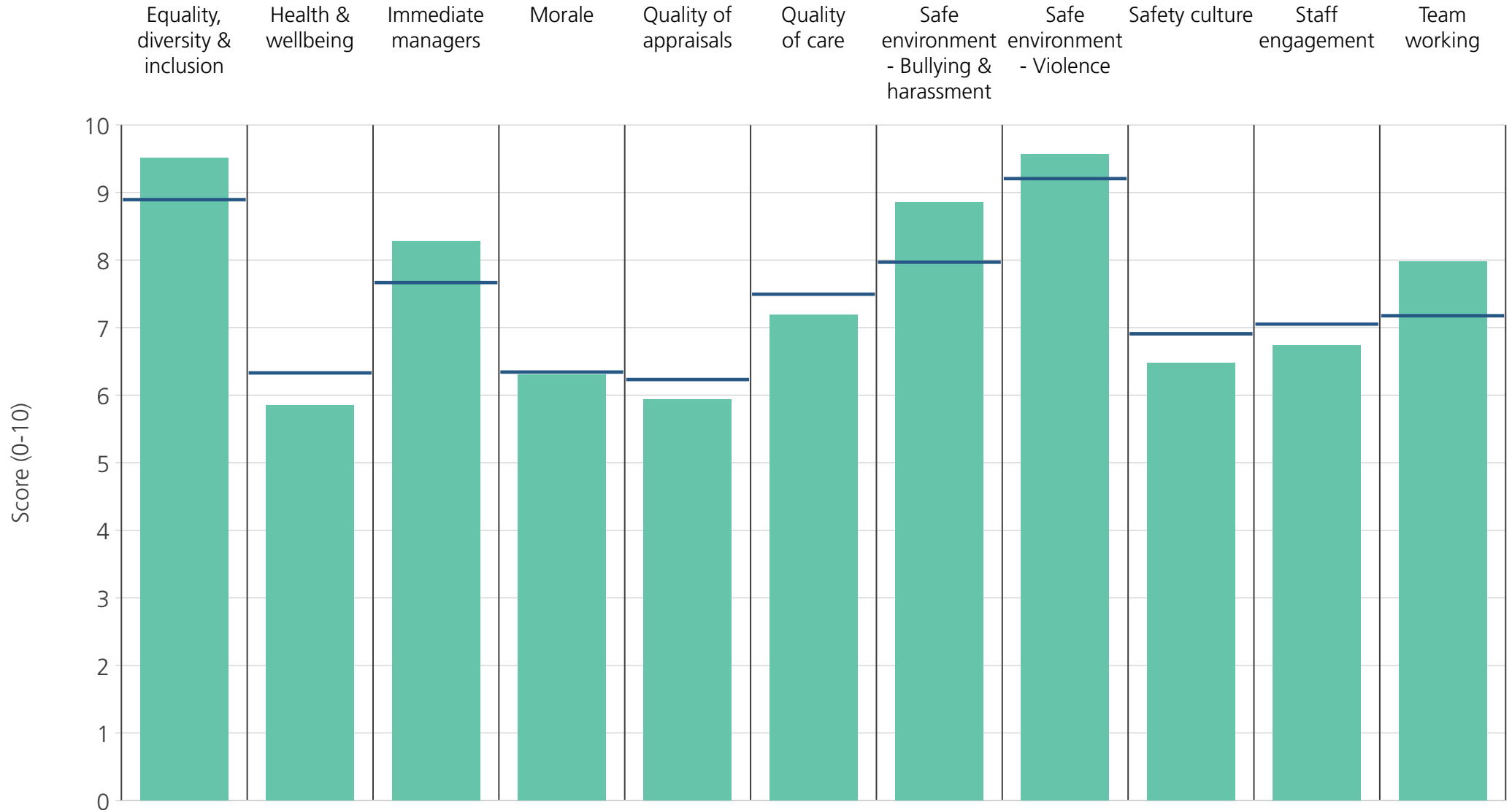
Directorate	9.4	7.0	8.4	7.1	6.9	7.5	9.0	9.7	6.8	7.3	7.6
Your org	8.9	6.3	7.7	6.3	6.2	7.5	8.0	9.2	6.9	7.1	7.2
Responses	64	64	64	64	59	50	62	64	64	64	64



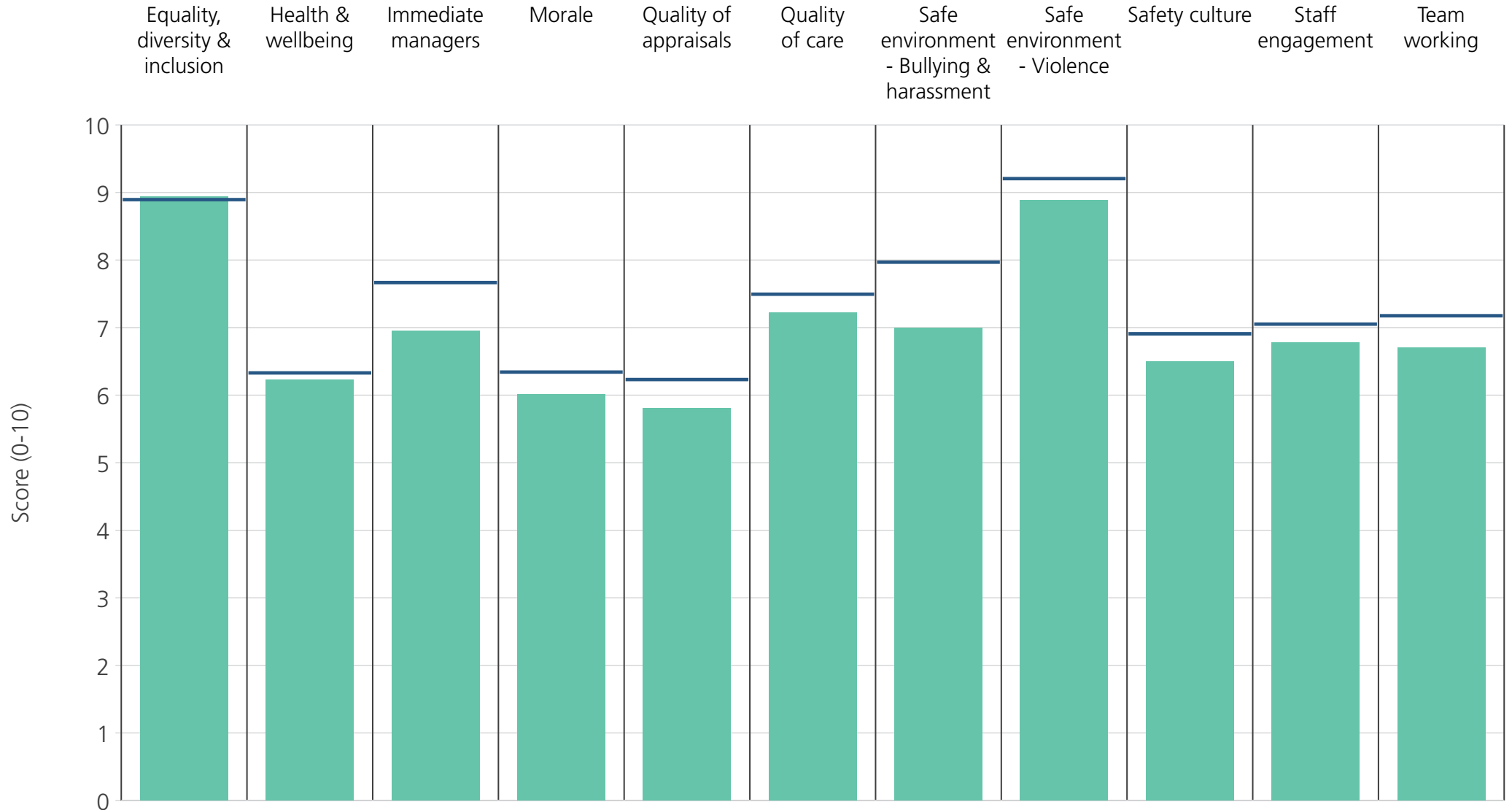
Directorate	9.4	6.8	7.8	6.6	6.0	7.5	8.5	9.8	7.0	7.3	7.4
Your org	8.9	6.3	7.7	6.3	6.2	7.5	8.0	9.2	6.9	7.1	7.2
Responses	72	72	72	71	68	47	71	72	71	72	71



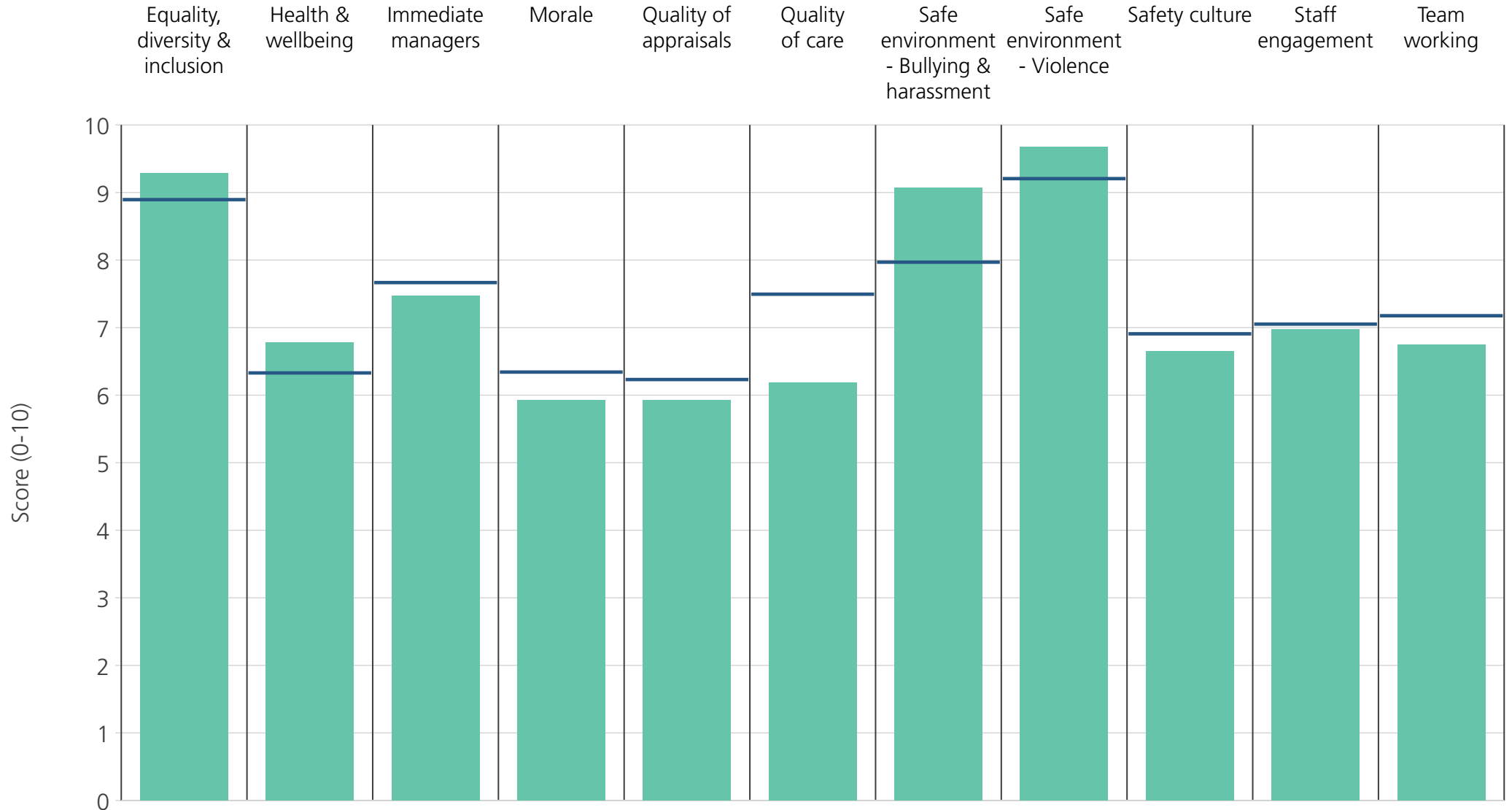
Directorate	9.3	6.9	7.5	6.4	6.1	7.3	9.0	9.9	6.5	6.9	7.5
Your org	8.9	6.3	7.7	6.3	6.2	7.5	8.0	9.2	6.9	7.1	7.2
Responses	66	66	66	66	64	22	66	66	66	66	65



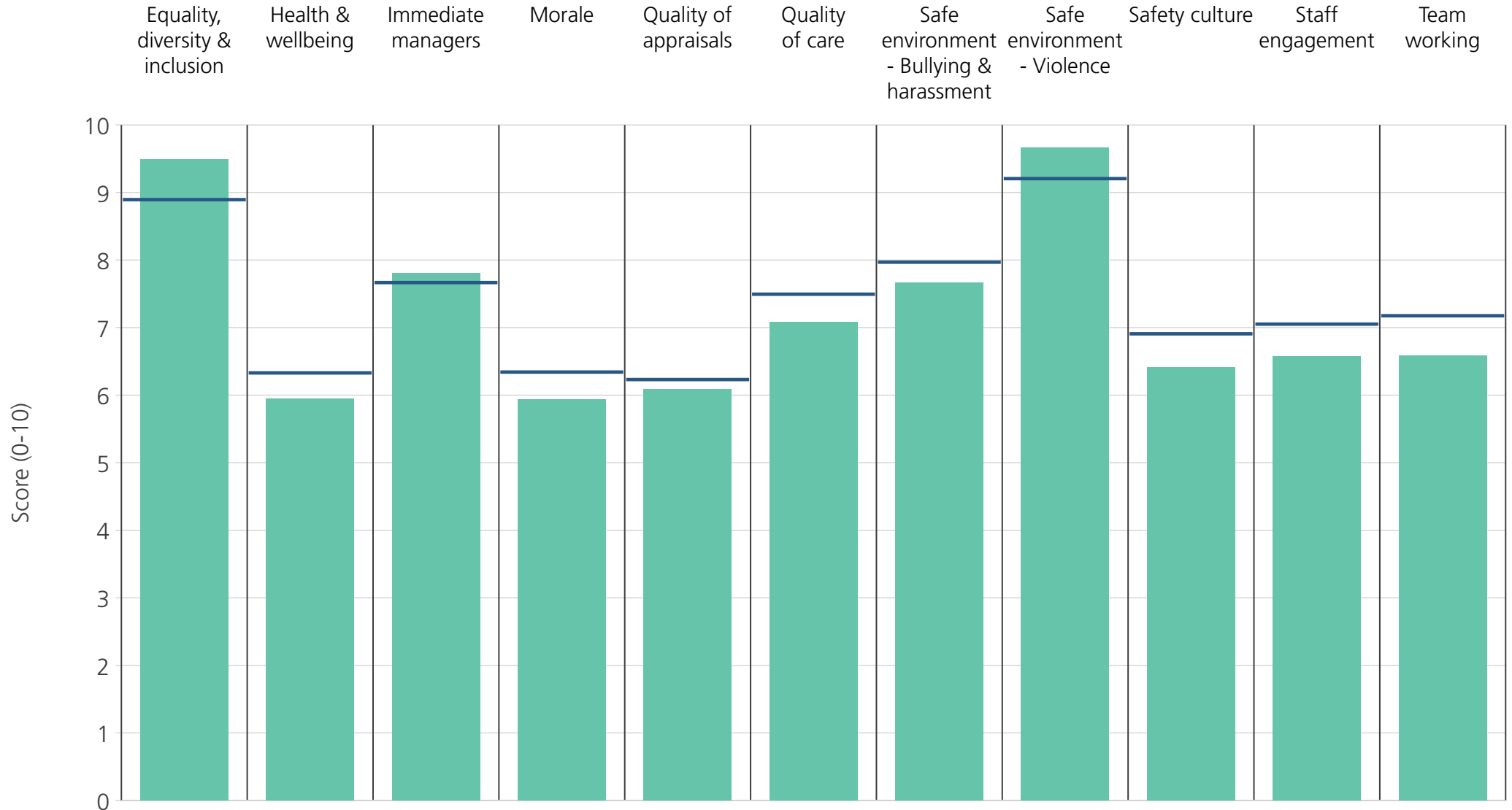
Directorate	9.5	5.9	8.3	6.3	5.9	7.2	8.8	9.6	6.5	6.7	8.0
Your org	8.9	6.3	7.7	6.3	6.2	7.5	8.0	9.2	6.9	7.1	7.2
Responses	55	55	55	53	51	53	55	54	55	55	55



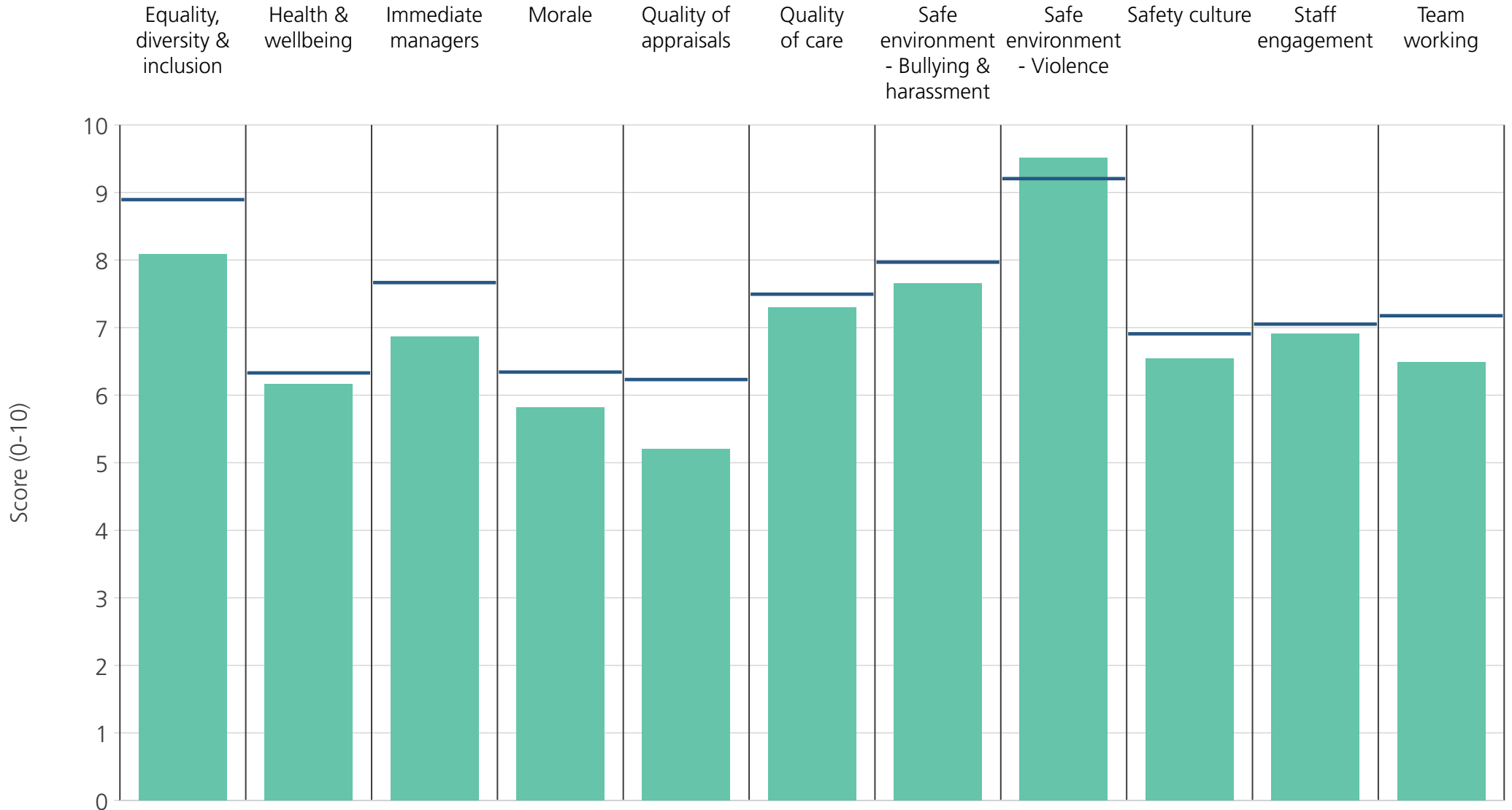
Directorate	8.9	6.2	7.0	6.0	5.8	7.2	7.0	8.9	6.5	6.8	6.7
Your org	8.9	6.3	7.7	6.3	6.2	7.5	8.0	9.2	6.9	7.1	7.2
Responses	63	63	63	62	57	56	62	63	63	63	63



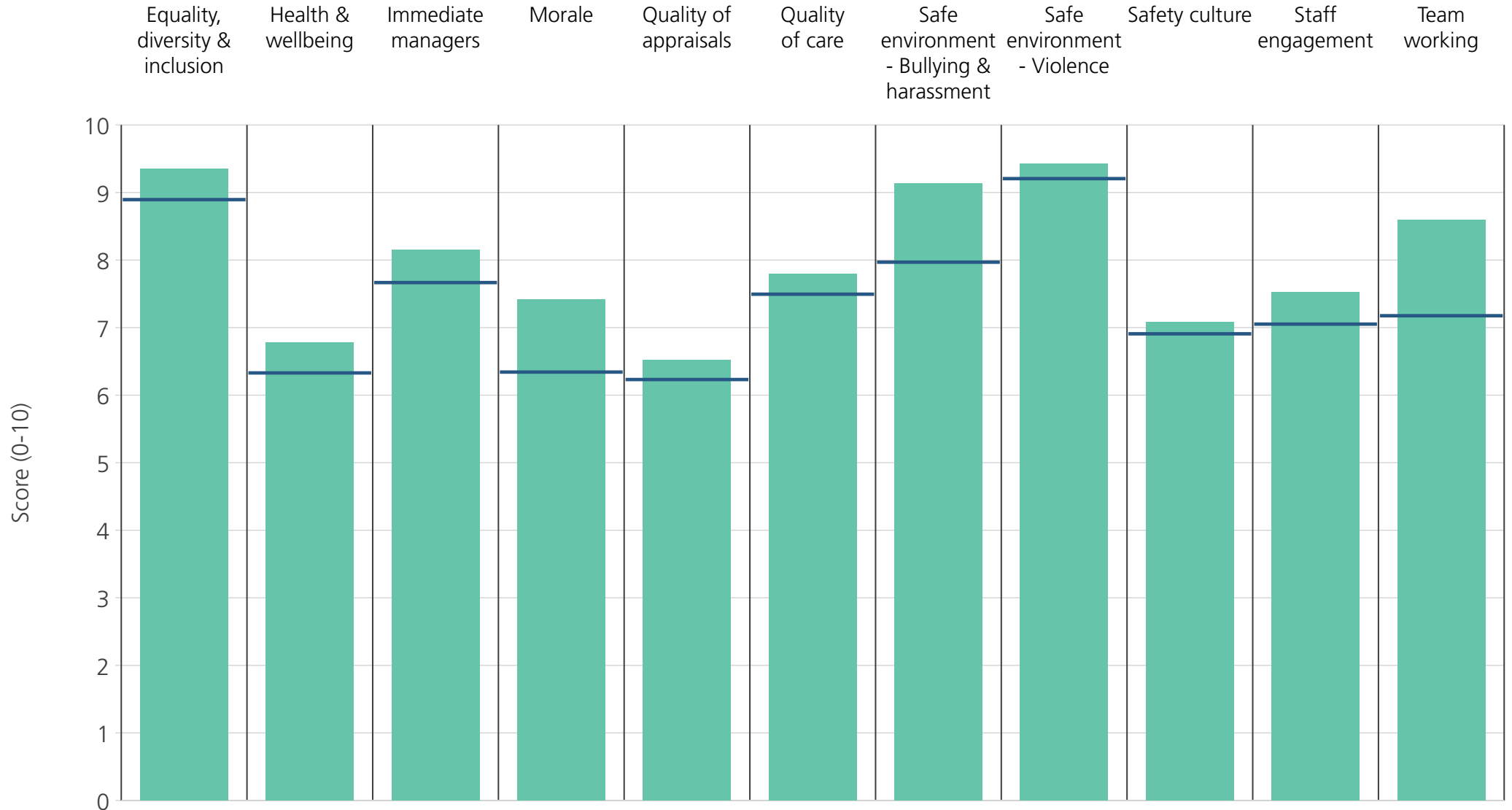
Directorate	9.3	6.8	7.5	5.9	5.9	6.2	9.1	9.7	6.7	7.0	6.7
Your org	8.9	6.3	7.7	6.3	6.2	7.5	8.0	9.2	6.9	7.1	7.2
Responses	62	62	62	62	53	12	61	62	62	62	61



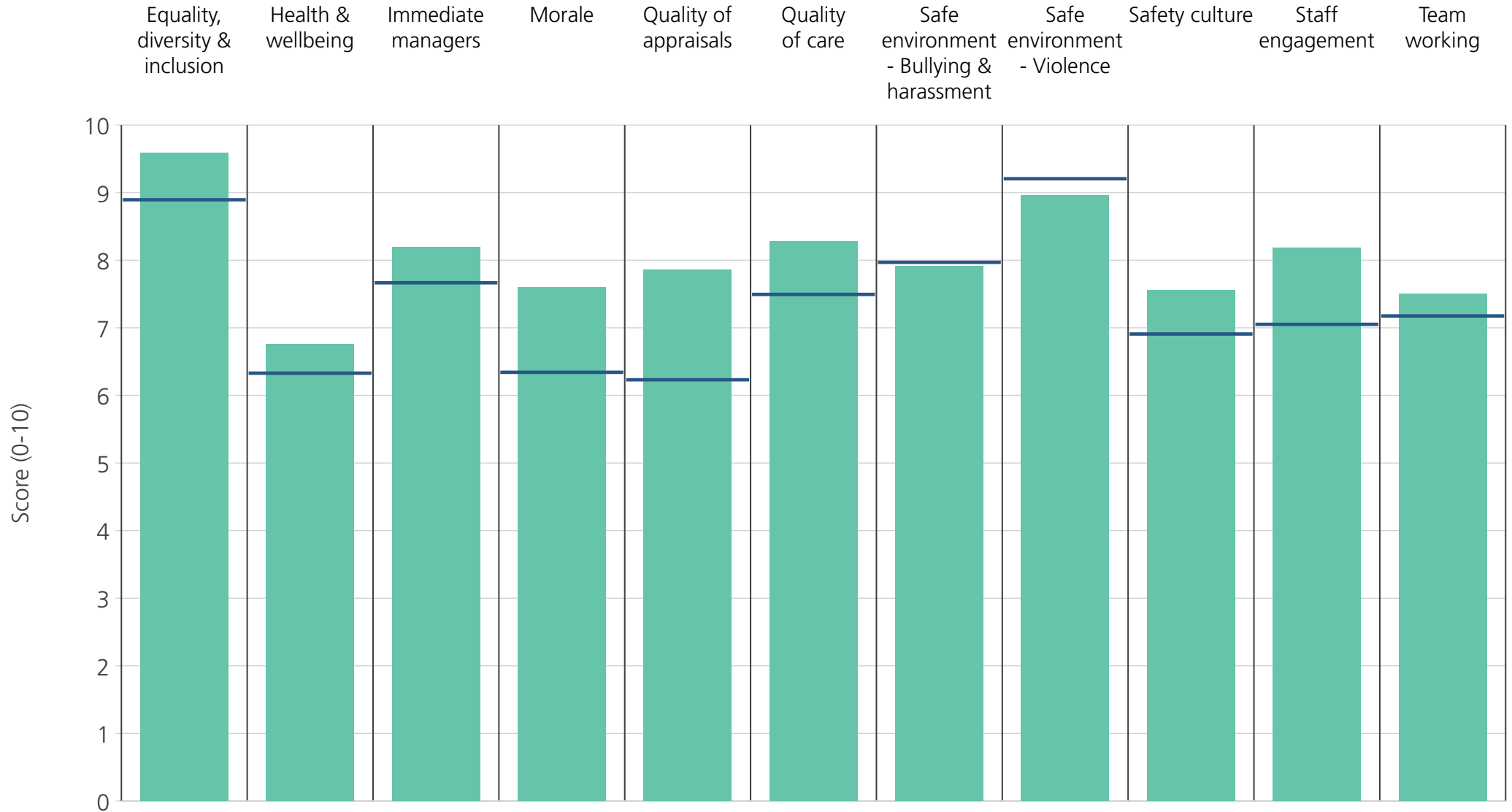
Directorate	9.5	5.9	7.8	5.9	6.1	7.1	7.7	9.7	6.4	6.6	6.6
Your org	8.9	6.3	7.7	6.3	6.2	7.5	8.0	9.2	6.9	7.1	7.2
Responses	39	40	40	40	38	40	40	40	40	41	41



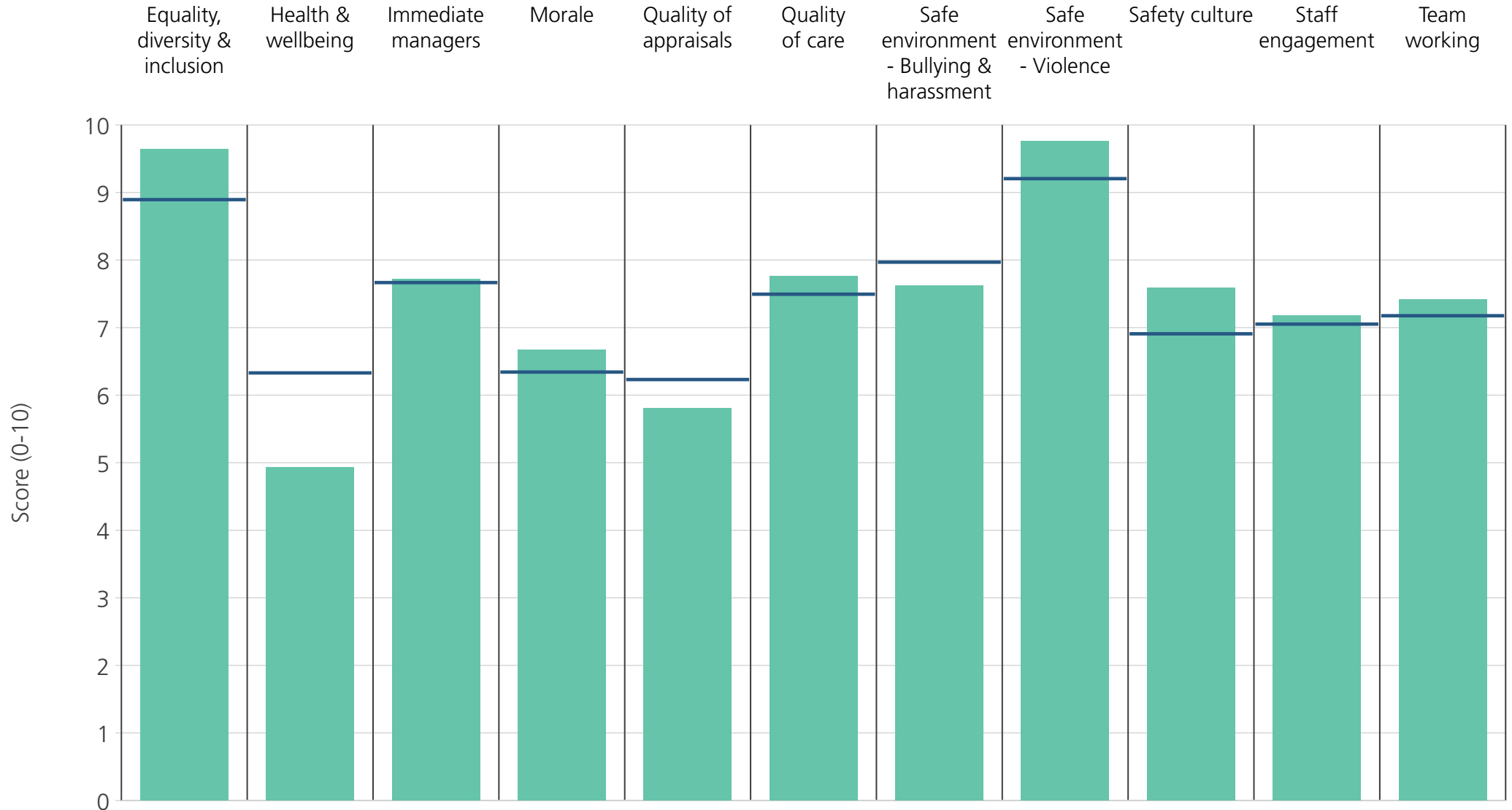
Directorate	8.1	6.2	6.9	5.8	5.2	7.3	7.7	9.5	6.5	6.9	6.5
Your org	8.9	6.3	7.7	6.3	6.2	7.5	8.0	9.2	6.9	7.1	7.2
Responses	27	27	27	26	25	21	27	27	27	27	27



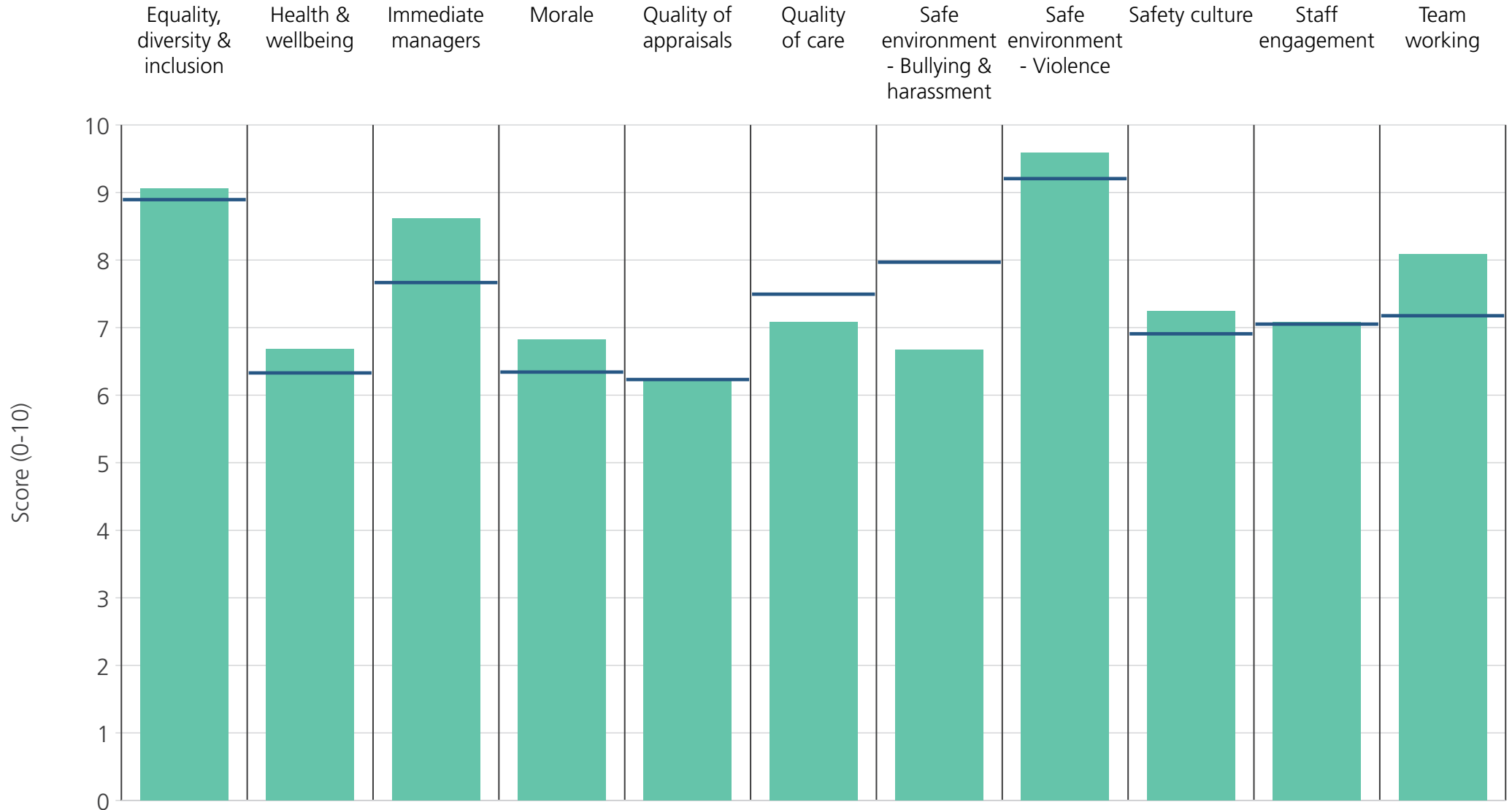
Directorate	9.3	6.8	8.2	7.4	6.5	7.8	9.1	9.4	7.1	7.5	8.6
Your org	8.9	6.3	7.7	6.3	6.2	7.5	8.0	9.2	6.9	7.1	7.2
Responses	23	23	23	23	23	23	23	23	23	24	24



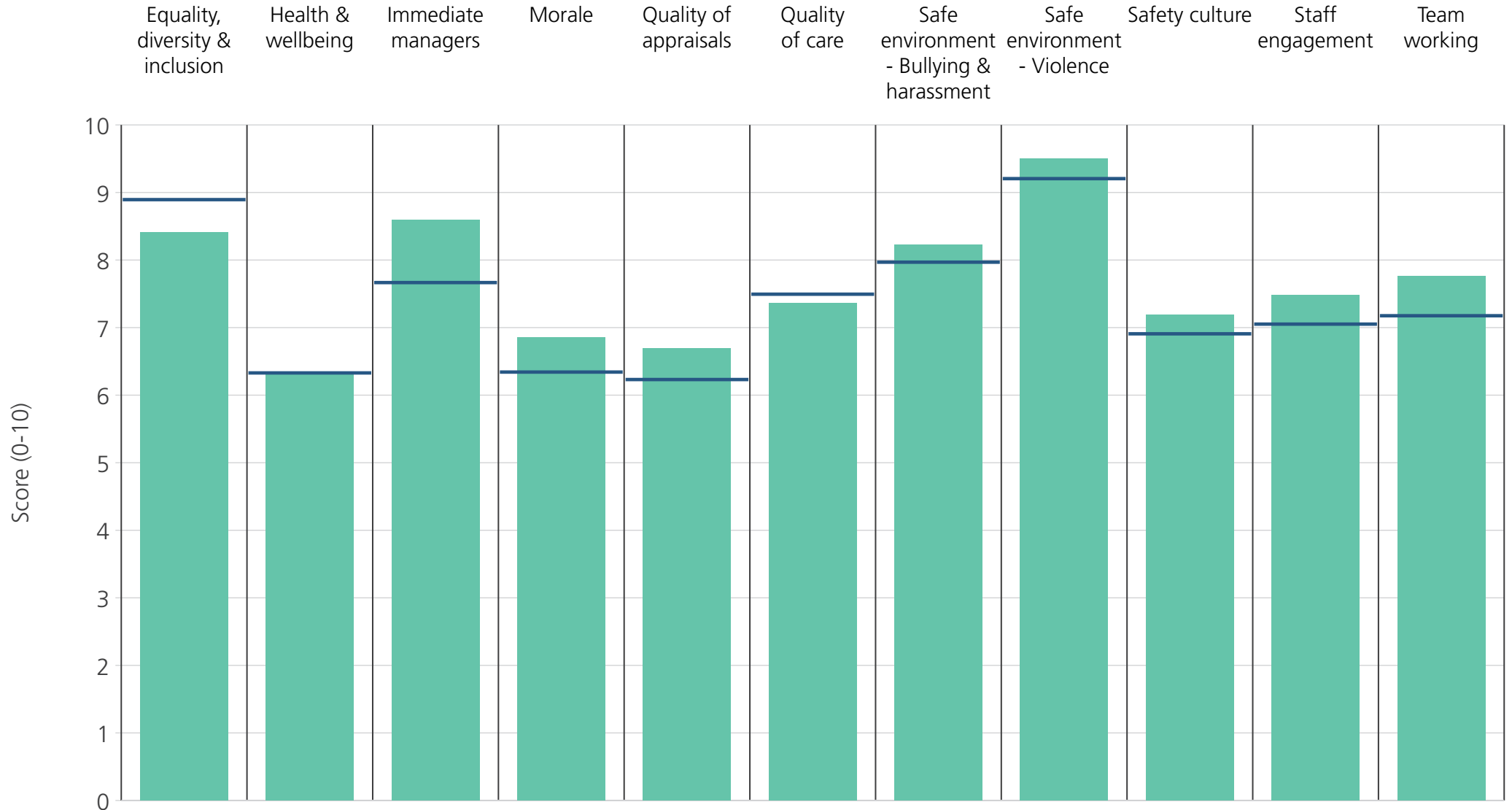
Directorate	9.6	6.8	8.2	7.6	7.9	8.3	7.9	9.0	7.6	8.2	7.5
Your org	8.9	6.3	7.7	6.3	6.2	7.5	8.0	9.2	6.9	7.1	7.2
Responses	16	16	16	15	14	16	16	16	15	16	16



Directorate	9.6	4.9	7.7	6.7	5.8	7.8	7.6	9.8	7.6	7.2	7.4
Your org	8.9	6.3	7.7	6.3	6.2	7.5	8.0	9.2	6.9	7.1	7.2
Responses	14	14	14	14	14	13	14	14	14	14	14



Directorate	9.1	6.7	8.6	6.8	6.3	7.1	6.7	9.6	7.2	7.1	8.1
Your org	8.9	6.3	7.7	6.3	6.2	7.5	8.0	9.2	6.9	7.1	7.2
Responses	16	17	17	15	16	16	15	16	16	17	17



Directorate	8.4	6.3	8.6	6.9	6.7	7.4	8.2	9.5	7.2	7.5	7.8
Your org	8.9	6.3	7.7	6.3	6.2	7.5	8.0	9.2	6.9	7.1	7.2
Responses	47	47	47	47	42	33	47	47	47	47	47